

## ACCESS SERVICE

8. Operator Services8.1 Inward Operator Services8.1.1 General

Inward Operator Services enable customers to be connected to Telephone Company Traffic Operation Position Systems (TOPS) office(s) for the purpose of providing operator services to their end users.

8.1.2 Service Description(A) Busy Line Verification (BLV)

BLV is a service where, at the request of the customer's operator, a Telephone Company operator will attempt to determine the status of an exchange service line (e.g., conversation in progress, available to receive a call or out of service) and report to the customer's operator.

(B) Busy Line Verification/Interrupt (BLV/I)

BLV/I is a service where, at the request of the customer's operator, a Telephone Company operator determines and reports that a conversation is in progress on an exchange service line and subsequently interrupts such conversation to request that the conversation be terminated so that the customer's end user can attempt to complete a call to the line.

8.1.3 Technical Specifications

Inward Operator Services are provided over trunks between the customer's premises and Telephone Company TOPS office(s). Where FGD or CST BSA - (C)  
Option 3 trunks which carry other customer traffic are used, the (C)  
technical specifications for such trunks apply. Where FGD or CST BSA - (C)  
Option 3 trunks arranged exclusively for Inward Operator Services are (C)  
used, the following technical specifications apply:

---

Issued: November 1, 1991Effective: February 1, 1992  
February 2, 1992

## ACCESS SERVICE

8. Operator Services (Cont'd)8.1 Inward Operator Services (Cont'd)8.1.3 Technical Specifications (Cont'd)

- Type A transmission specifications applicable to a FGD or CST BSA - Option 3 trunk routed to an access tandem, as set forth in 6.4.1(A) preceding. (C)
- Interface Groups 2, 6 and 9, as set forth in 6.1.3(A)(1) preceding.
- Special Facilities Routing, Design Layout Reports, Acceptance Testing and Testing Capabilities as set forth in 6.1.4, 6.1.5, 6.1.6 and 6.2.4(D) preceding, respectively. (C)

8.1.4 Undertaking of the Telephone Company

In addition to the obligations of the Telephone Company set forth in Section 2. preceding, the Telephone Company has certain obligations pertaining only to the provision of Inward Operator Services. These obligations are as follows:

- The Telephone Company will provide BLV and BLV/I for telephone numbers provided in its operating territory.
- The Telephone Company operator will respond to one telephone number per call on requests for BLV or BLV/I.
- The Telephone Company will designate which TOPS office(s) serves which NXXs and make such information available to the customer.

---

Issued: November 1, 1991Effective: February 1, 1992  
February 2, 1992

## ACCESS SERVICE

8. Operator Services (Cont'd)8.1 Inward Operator Services (Cont'd)8.1.5 Obligations of the Customer

In addition to the obligations of the customer set forth in Section 2. preceding, the customer has other obligations pertaining only to the provision of Inward Operator Services. These obligations are as follows:

- The customer shall order Inward Operator Services as set forth in Section 5. preceding.
- The customer shall indemnify and save the Telephone Company harmless against all claims that may arise from either party to the interrupted call or any other person.

8.1.6 Rate Regulations

- (A) No minimum monthly charge applies.
- (B) Switched Access Service per access minute charges do not apply to Inward Operator Services trunks.
- (C) The charge for BLV applies per verification requested. The charge for BLV/I applies per verification and interruption requested.
- (D) Rearrangements and moves of FGD or CST BSA - Option 3 trunks are as set forth in 6.7.1(C)(3) and 6.7.5 preceding, respectively.

8.1.7 Rates and Charges

Rates and Charges for Inward Operator Services are found in 31.8.1 following.

(C)  
(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

8. Operator Services (Cont'd)8.2 Operator Passthrough Service8.2.1 General

Operator Passthrough Service enables a customer who provides operator services to receive calls passed through to it by the Telephone Company, within a specified LATA, for the purpose of operator assisted call completion or, for customers who do not provide operator services, Operator Passthrough Service enables end user calls to be passed through to either a customer designated Operator Services Provider or a Telephone Company provided recording. Operator Passthrough Service is only available in end offices equipped with Feature Group D or CST BSA - Option 3. (C)

8.2.2 Service Description

Operator Passthrough Service provides end users with access to the operators of the customer for operator assisted call completion, when the customer provides operator services for end users for calls originating from a particular LATA and is capable of receiving calls passed through to it by the Telephone Company in that LATA.

The Telephone Company will, when requested by an end user, connect that end user to a specified customer for operator call completion provided that customer offers operator services in the end user's originating LATA and is capable of receiving calls passed through to it by the Telephone Company in that LATA.

If the customer does not provide operator services for end users, at the option of the customer, the Telephone Company will provide end users with access to a customer designated Operator Services Provider or to a Telephone Company provided announcement which will direct the end user to contact their Presubscribed Interexchange Carrier for dialing instructions. For customers who opt to designate an Operator Services Provider, only one Operator Services Provider may be designated within a specified LATA.

8.2.3 Rate Regulations

- (A) The Operator Passthrough charge, which includes the costs associated with handling the operator traffic, applies on a per call passed through basis.
- (B) The customer will be assessed the Operator Passthrough Charge per call passed through to either the customer's operator or a Telephone Company provided recording.

---

Issued: November 1, 1991Effective: February 1, 1992  
February 2, 1992

ACCESS SERVICE

8. Operator Services (Cont'd)

8.2 Operator Passthrough Service (Cont'd)

8.2.3 Rate Regulations (Cont'd)

- (C) The Operator Passthrough charge will be assessed on the designated Operator Services Provider when the customer designates an Operator Services Provider to handle its operator traffic.

8.2.4 Service Rearrangements

In the event that a customer who does not provide operator services for its end users requests a change in its designated operator services traffic arrangement, a Service Rearrangement charge as set forth in 31.8.2 following will apply. A First TOPS Office Rearrangement Charge will apply for the first TOPS office affected by the change, and an Additional TOPS Office Rearrangement Charge will apply for each additional TOPS office affected if ordered at the same time and for the same date.

(C)

8.2.5 Rates and Charges

Rates and charges for Operator Passthrough Service are set forth in 31.8.2 following.

(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

9. Directory Assistance Service

The Telephone Company will provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment, and use of DA operators to provide telephone numbers.

9.2 Manner of Provision9.2.1 Directory Access Service

Transport of Directory Access Service is provided between the customer's premises, multiplexing node or virtual collocation arrangement and a DA location using the Switched Access Service Local Transport facilities set forth in Section 6.5 preceding.

(A) General

Each Directory Access Service will consist of the following:

- An Interface Group equipped with an available Premises Interface Code at the customer's premises, multiplexing node or virtual collocation arrangement.
- Directory Transport between the premises, multiplexing node or virtual collocation arrangement of the ordering customer and the DA location.

The following Switched Access Service Transport facilities are used in the provision of Directory Access Service Transport:

- Entrance Facility for the transport of the DA Access Service call from the customer's premises, multiplexing node or virtual collocation arrangement to the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement.
- Direct Trunked Transport for transport of the DA Access Service call from the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement to a DA location.
- Tandem Switched Transport for transport of the DA Access Service call from the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement to the DA location where the transport is routed through a tandem before reaching the DA location. Tandem Switched Transport includes the switching functions performed at the access tandem.

(C)

(This page filed under Transmittal No. 505)

---

Issued: June 16, 1998

Effective: July 1, 1998

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd)9.2.1 Directory Access Service (Cont'd)(B) Interface Group and Premises Interface Code

Interface Groups 2, 6, 7\* and 9 as set forth in 6.1.3(A)(1) preceding are available for Directory Access Service based on the Entrance Facility over which the Directory Access Service is provided. When only Directory Access Service is provided, only the following Premises Interface Codes are available:

4DS9-15	6EA2-E	4RV2-0
4DS9-31*	6EA2-M	
4DS6-44	4SF3	

Such Premises Interface Codes are described in 6.1.3(A)(1) preceding. When Directory Access Service is combined with Feature Group B, C, D or CST BSA - Option 1, 2 or 3 Switched Access Service, the Premises Interface Code for the combination will be the available Premises Interface Code provided for the Feature Group B, C, D or CST BSA - Option 1, 2 or 3 Switched Access Service ordered by the customer. Except as set forth in 9.4.1 following, the Interface Groups and Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5. preceding. For purposes of applying the order regulations, a DA location is considered to be a customer end user serving wire center.

(C) Directory Transport

Directory Transport provides the transmission facilities and transport termination between the premises, multiplexing node or virtual collocation arrangement of the ordering customer and the DA location. (C)

At the customer's option, DA Access Service may either be provided over trunk groups dedicated to DA Access Service or it may be combined with the customer's FGB, FGC, FGD, CST BSA - Option 1, 2 or 3 Switched Access Service as set forth in (1) and (2) following. (C)

\* New England Telephone only.

(This page filed under Transmittal No. 494)

Issued: April 2, 1998

Effective: ~~April 17, 1998~~  
April 18, 1998

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd)9.2.1 Directory Access Service (Cont'd)(C) Directory Transport (Cont'd)(1) Dedicated Trunk Groups

When the customer requests trunk groups routed directly to a DA location or an access tandem, a Direct Trunked Transport facility is required to transport the DA Access Service call from the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement to the DA location or access tandem. When Direct Trunked Transport to the access tandem is ordered, common transport will be used to transport the call to the DA location and the Tandem Switched Transport rates will apply for that portion of the call. An Entrance Facility for the dedicated trunk groups is also required for transport of the Directory Access Service call from the customer premises, multiplexing node or virtual collocation arrangement to the serving wire center of the customer premises or multiplexing node. When the dedicated trunk groups are requested, address signalling is not provided on either the Entrance Facility or the Direct Trunked Transport.

(C)  
(C)(C)  
(C)

When dedicated trunk groups are requested, the Telephone Company may require the customer to order a separate trunk group for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

(2) Combined Trunk Groups

Trunks routed through a tandem to a DA location may be ordered as Tandem Switched Transport. At the customer's option, tandem switched Directory Access service will be provided either as a separate Directory Access Service trunk group or in combination with the customer's other Feature Group B, C, D or CST BSA – Option 1, 2 or 3 Switched Access Service. An Entrance Facility for the trunk groups combining the trunk side Switched Access Service and the DA Access Service is also required for transport of the DA Access Service call from the customer premises, multiplexing node or virtual collocation arrangement to the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement.

(C)  
(C)  
(C)

(This page filed under Transmittal No. 494)

Issued: April 2, 1998

Effective: ~~April 17, 1998~~  
April 18, 1998

Vice President – Access and Network Interconnection Marketing

222 Bloomingdale Rd., White Plains, NY 10605

(T)



## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd)9.2.1 Directory Access Service (Cont'd)(C) Directory Transport (Cont'd)(2) Combined Trunk Groups (Cont'd)

DA Access Service using combined trunk groups allows for transport of the DA Access Service call (555-1212 or NPA-555-1212) from the customer's premises or multiplexing node to the access tandem to the DA location. Only NPA codes handled by the DA location served by the access tandem switch will be processed.

Directory Transport is a two-way voice frequency transmission path which transports calls in the terminating direction (from the premises, multiplexing node or virtual collocation arrangement of the ordering customer to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Directory Transport rate category, when provided as Tandem Switched Transport (dedicated transport to an access tandem and common transport from the access tandem to the DA location), is comprised of Channel Mileage and Dedicated Tandem Trunk Port rates as set forth in Section 6. preceding, a Directory Transport Termination rate, a Directory Transport Facility rate, a Tandem Switching rate, a DA Transport Multiplexing rate and an Interconnection Charge. The Directory Transport Termination rate provides for the termination of the voice frequency transmission path at the DA location or at the access tandem. The Directory Transport Facility rate provides for that portion of the voice frequency transmission path between the DA location and the access tandem. The DA Transport Multiplexing rate provides for the use of common DS3 to DS1 multiplexers in conjunction with traffic that is switched at an access tandem.

---

(This page filed under Transmittal No. 505)

Issued: June 16, 1998

Effective: July 1, 1998

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

9.2 Manner of Provision (Cont'd)

9.2.1 Directory Access Service (Cont'd)

(C) Directory Transport (Cont'd)

The Direct Trunked Directory Transport rate element is comprised of fixed and per mile Channel Mileage as set forth in Section 6. preceding, and, when ordered directly to the DA location Dedicated Tandem Trunk Port rates and an Interconnection Charge. The Channel Mileage rates provide for that portion of the voice frequency transmission path at the DA location and the serving wire center of the customer premises, multiplexing node or virtual collocation arrangement. DS3 to DS1 Multiplexing charges will apply, as appropriate.

(C)

(C)

The application of Directory Transport rates is as set forth in 9.6.2 following.

---

(This page filed under Transmittal No. 494)

Issued: April 2, 1998

Effective: ~~April 17, 1998~~  
April 18, 1998

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd) (C)9.2.1 Directory Access Service (Cont'd) (T)(C) Directory Transport (Cont'd)

The customer will instruct the Telephone Company as to whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and served by DA trunks to the DA location when such an access tandem switch is available. The combination of Feature Group B, C, D or CST BSA - Option 1, 2 or 3 Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. (C)

When Direct Trunked Directory Transport is provided to the DA location, no address signaling is provided. When Tandem Switched Directory Transport is provided, wink start-start pulsing signaling is provided at the access tandem switch. The customer shall address each call to the DA location using NPA+555+1212 or when required by the Telephone Company, 555-1212. (C)

The number of Directory Transport transmission paths provided is based on the customer's order. (C)

Directory Transport may, at the option of the customer, be provided for both interstate and intrastate communications. When the customer requests such mixed access, the interstate Directory Transport charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.10 preceding.

Except as set forth in 9.5.1 following, Directory Transport provided under a Special Order is subject to the order conditions as set forth in Section 5. preceding. (T)

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(A)(1) preceding. Only Local Transport Interface Groups 2, 6, 7\* and 9 will be provided.

\* New England Telephone only.

Certain regulations previously found on this page can now be found on 2nd Revised Page 9-3.

Certain regulations on this page formerly appeared on 1st Revised Page 9-4.

(This page filed under Transmittal No. 221)

---

Issued: September 1, 1993

Effective: ~~December 1, 1993~~  
December 30, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd)

(C)

9.2.1 Directory Access Service (Cont'd)

(T)

(D) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in Section 11. following.

9.2.2 Transmission Specifications

(T)

Directory Access Service is provided with either Type A or B Transmission Specification. The specifications associated with the parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2, 6, 7\* and 9 when routed via an access tandem switch.

When DA Service is combined with Feature Group D or CST BSA - Option 3 Switched Access Service, Type A Transmission Specification is provided.  
When DA Service is combined with Feature Group B or CST BSA - Option 1 Switched Access Service, Type B Transmission Specification is provided for Interface Groups 2, 6, 7\* and 9. When DA Service is combined with Feature Group C or CST BSA - Option 2 Switched Access Service, Type B Transmission Specification is provided.

(M)

(M)

(M)

(M)

(M)

(M)

(M)

Type A and B Transmission Specifications are set forth in 6.4.1 preceding.

(M)

Certain regulations on this page formerly appeared on 1st Revised Page 9-7.

Certain regulations previously found on this page can now be found on 2nd Revised Page 9-7.

\* New England Telephone only.

(This page filed under Transmittal No. 221)

Issued: September 1, 1993

Effective: ~~December 1, 1993~~  
December 30, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.2 Manner of Provision (Cont'd)9.2.3 Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group B, C, D or CST BSA - Option 1, 2 or 3 end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13. following.

9.3 Undertaking of the Telephone Company

- 9.3.1 A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in 31.9 following. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of DA Service.

(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd) (T)
- 9.3 Undertaking of the Telephone Company (Cont'd) (C)
- 9.3.2 A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator. (T)  
(M)
- 9.3.3 A telephone number which is not listed in DA records will not be available to the customer's end user. (T)  
(M)
- 9.3.4 The Telephone Company will specify the DA location which provides the DA Service for each numbering plan area code (NPA). The DA locations are as shown in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. (T)  
(M)  
(M)  
When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7 preceding apply. (M)  
(M)
- 9.3.5 Trunk side switching is provided at the DA Service access location. The DA Service access locations will provide trunk answer and disconnect supervisory signaling. (T)  
(M)  
(M)
- 9.3.6 The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment. (T)  
(M)  
(M)
- 9.3.7 Design Layout Report (T)
- The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at not charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed. (M)  
(M)  
(M)  
(M)  
(M)  
(M)  
(M)

Certain regulations previously found on this page can now be found on 1st Revised Page 9-6 and Original Page 9-6.1.

Certain regulations on this page formerly appeared on Original Page 9-1 and Original Page 9-6.

(This page filed under Transmittal No. 221)

---

Issued: September 1, 1993

Effective: ~~December 1, 1993~~  
December 30, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.3 Undertaking of the Telephone Company (Cont'd)

9.3.8 In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in 9.5.7 following will apply.

9.3.9 DA Service may, at the option of the customer, be provided for interstate and intrastate communications. When the customer requests such mixed access, the interstate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.10 preceding.

9.4 Obligations of the Customer

9.4.2 The customer shall determine and order the quantity of trunks and interface type of Directory Access Services it needs for DA Service. (T)

For Tandem Switched Transport, the customer may order in either trunk quantities or busy hour minutes of capacity. The customer shall specify the interface type of Directory Access Services it needs for DA Service.

9.4.3 When DA Service is initially ordered, the customer shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six month period, the customer shall notify the Telephone Company if the service is to be discontinued at the end of the six month period. If no notice is received from the customer, the Telephone Company will automatically extend the service for another six months and all appropriate charges as set forth in 31.9 following for another six months will apply. (T)

9.4.4 The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision. (T)

(This page filed under Transmittal No. 476)

---

Issued: December 12, 1997

Effective: December 27, 1997

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.4 Obligations of the Customer (Cont'd)

(T)

9.4.4 When requested by the Telephone Company, the customer shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in 9.2.1(C) preceding.

(C)

9.4.5 When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges for, DA Service furnished to its end users.

(T)

9.4.6 The customer understands that DA operators will respond to only two (2) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

(T)

9.5 Payment Arrangements

(T)

9.5.5 Minimum Period

(T)

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the nonrecoverable costs. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

(This page filed under Transmittal No. 221)

---

Issued: September 1, 1993Effective: ~~December 1, 1993~~  
December 30, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)



## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.5 Payment Arrangements (Cont'd)9.5.2 Minimum Monthly Charge

DA service is subject to a minimum monthly charge.

The minimum monthly charge for Directory Assistance Service calls and the rate elements for Directory Transport (whether Tandem Switched or Direct Trunked) is the sum of the monthly charges as set forth in 31.6 following and the sum of the Directory Assistance Service calls and Interconnection Charge as set forth in 31.9 following for the actual usage for the month.

(C)  
(C)  
(C)  
(C)  
(C)

9.5.3 Cancellation of a Special Order

A customer may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

When a customer cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in Section 5. preceding apply for the Directory Access Service cancelled. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the customer.

9.5.4 Changes to Special Orders

When a customer requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5. preceding apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

(This page filed under Transmittal No. 505)

Issued: June 16, 1998

Effective: July 1, 1998

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.5 Payment Arrangements (Cont'd)9.5.5 Moves

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves will be treated as set forth in 6.7.5 preceding and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in 6.7.5 preceding. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

9.5.6 DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in 6.7.1(C)(3) preceding. The Service Rearrangement Charges are as set forth in 6.7.1 for the type of change provided by the Telephone Company.

9.5.7 Credit Allowance for DA Service

- (A) When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided and a customer DA call has been answered or forwarded to a DA operator, a credit allowance for a call answered or forwarded to the DA operator equal to the rate for a Directory Assistance Service call, as set forth in 31.9 following plus the rate for a Tandem Switched Directory Transport call, if applicable, will be applied to the customer's charges. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.5 Payment Arrangements (Cont'd)9.5.7 Credit Allowance for DA Service (Cont'd)

- (B) In addition to the credit as set forth in (A) preceding, when a DA operator or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for such DA call will apply. The credit will be as set forth in (C) following. When the customer reports such a call and the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
- (C) When a DA call is not completed due to the failure of Directory Access Service to DA locations, DA access equipment or DA operator activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth in 31.9 following. (C)
- (D) Credit allowances for other service interruption will be provided as set forth in 2.4.4 preceding.

9.6 Rate Regulations9.6.5 Rate Categories

There are two rate categories which apply to Directory Access Service:

- Directory Transport (described in (A) following)
- Directory Assistance Service Call (described in (B) following).

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.6 Rate Regulations (Cont'd)9.6.1 Rate Categories (Cont'd)(A) Directory Transport

The Directory Transport rate category provides for the transmission facilities and transport termination used for Directory Access Service in transporting a call between the customer's premises, multiplexing node or virtual collocation arrangement and the DA location. Directory Transport provides a two-way voice frequency transmission path using facilities set forth in Section 6.5 preceding. (C)

(B) Directory Assistance Service Call

The DA Service call rate category provides for the use of Telephone Company DA equipment and DA operators. (C)

9.6.2 Application of Rates and Charges

(A) The Directory Transport rate is dependent on the type of Directory Transport chosen by the customer. Entrance Facilities, Direct Trunked DA Transport and Dedicated Tandem Trunk Ports apply on a monthly basis. The regulations pertaining to Entrance Facilities, Direct Trunked Transport and Dedicated Tandem Trunk Ports are set forth in Section 6. preceding.

Tandem Switched DA Transport as described in 9.2.1(C)(2) preceding is comprised of a Termination per call rate, a Facility per mile per call rate, a Tandem Switching and a DA Transport Multiplexing per call rate. The Tandem Switched DA Transport rates apply per call answered by or forwarded to a DA operator. Mileage measurement is set forth in 9.6.3 following.

In the states where Expanded Interconnection has become operational, usage rates for Tandem Switched Directory Transport Service and Credit Allowances for DA Service are arranged in pricing zones. The pricing zone for each serving wire center in the states where Expanded Interconnection has become operational is specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

When a customer's designated premises is served by a serving wire center located in a state other than the state in which the customer's designated premises is located, the rates for Switched Access Services for such customer shall be the Switched Access Service rates then in effect for the serving wire center from which the customer is served.

(This page filed under Transmittal No. 494)

---

Issued: April 2, 1998Effective: ~~April 17, 1998~~  
April 18, 1998

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.6 Rate Regulations (Cont'd)9.6.2 Application of Rates and Charges (Cont'd)

## (A) (Cont'd)

In addition, a Directory Assistance Interconnection Charge applies per call answered by or forwarded to a DA operator. The number of calls to be billed an Interconnection Charge will be accumulated by Telephone Company measuring equipment. The charge applies whether or not the DA operator provides the requested number.

Within the New York Metro LATA, the Directory Assistance Interconnection Charge is arranged in pricing zones. The pricing zone for each wire center is specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. (N) (y) (N) (y) (N) (y) (x) (N) (y) (x)

(B) The charge per call for Directory Assistance Service Calls, applies for each call which has been answered by or forwarded to a DA operator. The number of calls will be accumulated by Telephone Company measuring equipment.

- (x) Issued under authority of Special Permission No. 91-765 and 93-597 of the Federal Communications Commission.
- (y) Issued on not less than 45 days' notice under authority of Special Permission granted in FCC 95-185 by the Federal Communications Commission.

(This page filed under Amended Transmittal No. 378)

---

Issued: May 25, 1995

Effective: ~~July 31, 1995~~  
August 1, 1995

## ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.6 Rate Regulations (Cont'd)9.6.3 Mileage Measurement

The mileage for the Direct Trunked Transport Channel Mileage rate is (C)  
measured from the serving wire center for the premises, multiplexing node (C)  
or virtual collocation arrangement of the ordering customer to the access (C)  
tandem or DA location. The mileage for the Directory Transport Facility (C)  
is measured from the access tandem to the DA location. Title Page (C)  
notwithstanding, these two wire centers may be in different LATAs. In (C)  
addition, the premises, multiplexing node or virtual collocation (C)  
arrangement of the ordering customer must be in the LATA where DA service (C)  
is requested or in the LATA where the DA location is located. The  
measurement will be performed as set forth in 6.7.11 preceding.

When the Channel Mileage is zero (i.e., the DA location and the serving (C)  
wire center for the premises, multiplexing node or virtual collocation  
arrangement of the ordering customer are located in the same building),  
the Channel Mileage fixed and per mile rate does not apply. (C)

9.7 Rates and Charges

Rates and charges are found in Section 31.9 following.

(This page filed under Transmittal No. 505)

Issued: June 16, 1998

Effective: July 1, 1998

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements10.1 General

This section covers Specialized Services or Arrangements that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, or customer.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters");

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad (Includes space vehicle recovery and protection efforts.);
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance;
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately;
- Political unrest in foreign countries which affect the national interest; or
- Presidential service.

10.3 Intervals to Provide Service

Certain services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in Section 5. preceding.



## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.4 Safeguarding of Service10.4.1 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service as set forth in 10.8.1 following.

10.4.2 Utilization of Government Owned Facilities

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

10.5 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.6 Mileage Application

Mileage, when used for rate application in this section of the tariff, shall be determined by the V&H Coordinates Method as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 and administered as set forth in 7.4.6 preceding.

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.7 Moves

When service without a maximum termination liability charge associated with it, as set forth in 10.8.1 and 31.10 following, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies. (C)

When service with a maximum termination liability charge associated with it, as set forth in 10.8.1 and 31.10 following, is moved and is reinstalled at a new location, the customer may elect: (C)

- to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
- to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for certain services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

10.8.1 Type and Description(A) Voice Grade Special Access Services(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC premises and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

15 dB at 10 Hz  
13 dB at 100 Hz  
9 dB at 1,000 Hz  
20 dB at 10,000 Hz  
30 dB at 50,000 Hz

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(A) Voice Grade Special Access Services (Cont'd)(1) Voice Grade Secure Communications Type I (Cont'd)

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

0 dB at 1,000 Hz

$\pm 1$  dB between 1,000 Hz and 40,000 Hz

$\pm 2$  dB between 10 Hz and 50,000 Hz

(+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(A) Voice Grade Special Access Services (Cont'd)(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between an IC premises switch and an end user's premises. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communications between two IC premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(B) Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

(1) Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

(2) Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

(3) Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

(C) Special Routing Access Service

Special Routing Access Service is furnished only to AT&T Communications (AT&T-C) for an agency or branch of the Federal Government. This service provides the customer's end users the ability to originate and terminate calls to or from the customer's premises utilizing a Special Routing Plan.

This service is an optional service which operates in conjunction with Trunk Side Premium Access Service furnished to AT&T-C under other provisions of this tariff.

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(C) Special Routing Access Service

The Telephone Company will record Special Routing Access Service Active Mode Trunk Usage, and will bill the customer in accordance with these records. The hours for each trunk ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charge.

(D) Telecommunications Service Priority (TSP) System

- (1) Some of the elements required for the TSP System are included in other sections of this tariff as general service offerings. They have been repeated in this section to reflect the complete TSP System with appropriate references to those other sections of the tariff for regulations, rates and charges.
- (2) The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.  
  
The TSP System applicability is limited to Access Services which the Telephone Company can discreetly identify for priority installation or priority restoration.
- (3) The TSP System is a service, developed to meet the requirements of the Federal Government, as provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS) H 3-1-2 dated July 9, 1990, and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS) M 3-1-1. The TSP System provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness telecommunications services. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(D) Telecommunications Service Priority (TSP) System (Cont'd)

- (4) Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in 2.4.4 preceding concerning Temporary Surrender of a Service.
- (5) The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the Federal Government, as specified in the Service Vendor Handbook, in order for the Government to maintain and administer its overall TSP System. This customer service record information will include only customer name, TSP Authorization Code, Telephone Company Circuit/Service ID, customer telephone number and customer mailing address.
- (6) When Priority Restoration Maintenance and Administration, as defined in the Service Vendor Handbook, is discontinued (Revocation of Assigned Restoration Priority), and the associated Access Service is continued in service, no charge, as set forth in 31.10 following applies for such a discontinuance. (C)
- (7) Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Access Service with which it is associated as set forth in 2.4.4 preceding.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994



ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(D) Telecommunications Service Priority (TSP) System (Cont'd)

- (8) Certain activities performed by the Telephone Company in association with the TSP System as specified in the Service Vendor Handbook are as follows:

- Priority Installation Invocation includes System Development, Verification, Confirmation and Preemption.
- Priority Restoration Level Implementation includes System Development, Verification and Confirmation.
- Priority Restoration Level Change includes Verification and Confirmation.
- Priority Restoration Maintenance and Administration includes Reconciliation and Preemption.

- (9) The customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of certain Access Services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to Priority Restoration service the customer recognizes this condition and grants the Telephone Company the right to quote charges after the restoration has been completed.

10.8.2 Rates and Charges

Rates and charges for Federal Government Specialized Service or Arrangements are found in Section 31.10 following.

(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

11. Special Facilities Routing of Access Services11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service, Federal Government Specialized Service or Arrangements in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities.

In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6. preceding; Metallic, Telegraph Grade, Voice Grade, Wideband Analog\*, Digital Data, DDS II, High Capacity and WATS Access Line\* Special Access Services as set forth in Section 7. preceding and Federal Government Specialized Service or Arrangements as set forth in 10.8 preceding.

Cable-Only Facilities are available for Switched Access Service as set forth in Section 6. preceding; Voice Grade Special Access Service as set forth in 7.2.3 preceding and Federal Government Specialized Service or Arrangements as set forth in 10.8 preceding.

\* New England Telephone only

## ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set forth in THE NYNEX TELEPHONE COMPANIES TARIFF F.C.C. NO. 2 apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction tariff.

In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 31.11 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff. (C)

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows.

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYD++ in Section 31.11 following. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges for Facilities Routing of Access Services (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYA++ in Section 31.11 following.

(C)

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis and filed with USOC SYB++ in Section 31.11 following.

(C)

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYC++ in Section 31.11 following.

(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

ACCESS SERVICE

12. Specialized Service Or Arrangements

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria.

12.1.1 The requested service or arrangements are not offered under other sections of this tariff.

12.1.2 The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.

12.1.3 The requested service or arrangements are provided within a LATA.

12.1.4 The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.

12.1.5 This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

12.2.1 When service without a maximum termination liability charge associated with it is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.

## ACCESS SERVICE

12. Specialized Service Or Arrangements (Cont'd)12.2 Move Charges (Cont'd)

12.2.2 When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:

- To pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
- To continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

## ACCESS SERVICE

12. Specialized Service or Arrangements (Cont'd)12.3 Rates and Charges

Through the dates as specified following, certain ICB Case customers may either convert their service(s) to general tariff rates, or continue their service(s) under ICB contract, whereupon general tariff rates will apply. In either case, neither minimum service period charges nor termination liability charges will apply. Should the customer request a Service Discount Plan, as set forth in 7.4.10 preceding, for some or all services converted to general tariff rates, the period of time the service(s) existed under the ICB contract may be applied to the appropriate Service Discount Plan.

(C)

(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

---

Issued: May 29, 1992

Effective: July 3, 1992

## 12. Specialized Service or Arrangements (Cont'd)

[illegible]

Effective: July 3, 1992



## 12. Specialized Service or Arrangements (Cont'd)

[illegible]

Effective: July 3, 1992

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 31.13 following will apply before any additional engineering is undertaken.

13.1.1 Charges For Additional Engineering

The charges for Additional Engineering are as found in Section 31.13 following.

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 31.13 following will apply before any additional labor is undertaken.

(Z)

(This page filed under Transmittal No. 382)

---

Issued: June 12, 1995

Effective: July 27, 1995

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor (Cont'd)

For part-time Video Service, additional labor may also include that labor, requested by one or more customers and agreed upon by the Telephone Company, for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. The Telephone Company will notify the customer(s) that additional labor set forth in 13.2.5 following for other labor will apply. The charge for other labor will apply per customer. When a single Telephone Company technician oversees the operation of part-time Video Service(s) for more than one customer, the total charge to perform other labor will be divided equally between the customers involved.

When the customer has authorized additional labor in order for the Telephone Company to satisfy its request for an earlier service date as set forth in Section 5.2.1 preceding, the charge for additional labor shall not exceed twenty five percent of the total nonrecurring charge associated with the Access Order. (C)  
(C)  
(C)  
(C)  
(C)

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

(This page filed under Transmittal No. 259)

---

Issued: December 14, 1993

Effective: January 28, 1994

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies is such activity in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. For part-time Video Service, the request for other labor may involve one or more customers for a single event. The charge for other labor to each customer shall be as specified in 13.2 preceding.

13.2.6 Charges for Additional Labor

The charges for Additional Labor are as set forth in Section 31.13 following.

(C)  
(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services13.3.1 Maintenance of Service

(A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

(B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

(C) The charges for Maintenance of Service are as found in Section 31.13 following.

(C)  
(C)

13.3.2 Reserved for Future Use

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

### 13.3.3 Presubscription

(A) Except as set forth in (B)(10) following, presubscription is a service to customers in an end office equipped with Feature Group D or CST BSA Option 3 whereby a customer may select and designate to the Telephone Company an IC to access, without dialing an access code, for interLATA interstate calls. When this selection is made, the IC is referred to as the customer's Primary Interexchange Carrier (PIC). Where only one IC has ordered Feature Group D or CST BSA - Option 3, the regulations in (B)(7) following are applicable.

(D)  
(D)

[illegible]

Effective: April 15, 1997

(T)

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

## (A) (Cont'd)

A customer may indicate that he does not want to be presubscribed to any IC, or an IC may submit a request to remove their PIC from a customer's line when the IC's service to that customer is terminated for non-payment or other IC tariff violation. When this happens, the customer will be required to dial 101XXXX or other access code (i.e., 950-XXXX) for all calls to all ICs. This line condition, designated PIC NONE, is considered a PIC for purposes of administering the rates contained in this tariff. When a customer line is changed to PIC NONE at the request of an IC, the presubscription charge, as specified in 31.13.4 following, will not apply. In addition, International Direct Dial Blocking Service may be subscribed to under the regulations set forth in 13.3.3(D) following. Further, 900 Pay-Per-Call Blocking Service may be subscribed to under regulations set forth in 13.3.3(E) following.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer selects an IC as its PIC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer without dialing an access code. Should the same customer wish to use other services of the same IC it will be necessary for the customer to dial the necessary access code(s) to reach that IC's other service(s).

---

(This page filed under Transmittal No. 517)

Issued: September 4, 1998

Effective: September 19, 1998

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(A) (Cont'd)

At the time a customer advises the Telephone Company of its PIC, it will (M) (x)  
be necessary for the customer to specify to the Telephone Company the (M) (x)  
IC's service, if the IC has more than one service, to which the customer (M) (x)  
will presubscribe. (M) (x)

(x) Issued on not less than one day's notice under authority of Special Permission  
granted under DA 94-845 by the Federal Communications Commission.

Regulations on this page formerly appeared on 3rd Revised Page 13-4.1.

(This page filed under Transmittal No. 319)

---

Issued: August 10, 1994

Effective: August 11, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605



## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

- (B) Presubscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985 and released June 12, 1985\*, as modified by an order in the same docket adopted August 19, 1985 and released August 20, 1985. Presubscription of public telephones is furnished in accordance with the Opinion and Order of the United States District Court for the District of Columbia, Civil Action No. 82-0192, issued October 14, 1988, the Memorandum issued December 23, 1988, the F.C.C.'s Order released February 28, 1989 and the Opinion issued May 8, 1990. Allocation of public telephones is in accordance with the F.C.C.'s Allocation Plan, as applicable. Principal provisions of the Allocation Plan and associated Telephone Company provisions as may be appropriate, are as follows.

(1) Customer Notification, Equal Access Balloting Process and Interexchange Carrier Customer Lists

The Telephone Company will notify customers of the availability of presubscription through the mailing of an Equal Access Ballot. The mailing of the initial ballots will occur approximately 90 days, but in no case later than 85 days, prior to the conversion of the end office serving the customers. Customers will be encouraged to return their respective ballot to the Telephone Company or the selected PIC within the time frame specified on the ballot. Only one IC may be selected for each line.

(C)

An IC obtaining service commitments from customers directly must provide an IC Customer List, in a format mutually agreed upon with the Telephone Company and accompanied by a document affirming that it does have, or has instituted steps designed to obtain, an authorization to submit a PIC order on the customer's behalf.

\* This Order, with all Appendices is available for inspection at the Federal Communications Commission, 1919 M Street N.W., Washington, D.C., in the Public Reference Room of the Tariff Division and may be obtained from the Commission's commercial contractor.

(This page filed under Transmittal No. 443)

Issued: December 31, 1996

Effective: April 15, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(1) Customer Notification, Equal Access Balloting Process and Interexchange Carrier Customer Lists (Cont'd)

The ICs are not required to submit letters, confirmations or ballots when submitting IC Customer Lists to the Telephone Company, but should maintain the letters, confirmations or ballots on file for use in dispute resolution. ICs should request written authorizations from their customers no later than the date of submission of their first bill to the customer.

All valid orders on IC Customer List(s), received by the Telephone Company prior to 15 days after the end office conversion, except those involved in a conflict as set forth in (3) following, will be included in the allocation process as set forth in (2) following.

Approximately 45 days after a serving end office is converted to equal access, customers who have not made a PIC selection, either through the Equal Access Ballot, direct contact with the Telephone Company or directly with an IC, will be sent a second ballot by the Telephone Company. This ballot will give the customer a second opportunity to make a PIC selection. (C)

The second ballot will state that, if the customer fails to return the ballot by the date specified therein, the customer's line(s) will be assigned to the IC indicated on the ballot.

Residence and business customers may make the selection PIC NONE only by contacting the Telephone Company directly.

---

(This page filed under Transmittal No. 443)

Issued: December 31, 1996

Effective: April 15, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(2) Allocation Process

The Telephone Company will tabulate the initial ballots, direct input to the Telephone Company and the IC Customer Lists received and determine the percentage of customer lines that presubscribed to each IC. ICs participating in the allocation process will have nonpresubscribed customer lines assigned to them at random, based on the percentages so determined for a particular serving end office.

Should an IC listed on the initial ballot elect not to participate in the allocation process, then non-responding customers' lines will be allocated to the remaining ICs in relative proportion to their initial results.

Separate allocation processes will be used for residence customer lines and business customer lines.

(C)

When an end user purchases a Prepaid Calling Service card and does not select a carrier participating in Prepaid Calling Service Access on the initial interLATA, interstate or international call, a participating Prepaid Calling Service Access carrier will be allocated to the end user based on the proportion of participating carriers voluntarily chosen by end users in the selection process.

(3) Customer Choice Discrepancy

When a discrepancy is determined regarding a customer's designation of a PIC, the following applies:

- (a) When a customer indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the customer for clarification.
- (b) When two or more PIC orders are received per line via ballot return, Telephone Company contact, or IC Customer List, the order with the latest customer authorization date will take precedence. The customer authorization date is the date the customer signed the ballot, the date the customer placed the order with the Telephone Company or the date the customer authorized the IC to submit a PIC order on his/her behalf.

(This page filed under Transmittal No. 443)

---

Issued: December 31, 1996

Effective: April 15, 1997

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

(This page filed under Transmittal No. 443)

Issued: December 31, 1996

Effective: April 15, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application

- (a) After the implementation of the ongoing Equal Access Balloting Process, existing customers making their initial PIC selection, either by returning the ballot to the address specified by the Telephone Company, by direct contact with the Telephone Company, or by contacting an IC directly during the approximately 90 day period prior to the equal access conversion date or during the 255 days following the conversion date, are not subject to a presubscription charge. After the allocation translation, customers will incur a presubscription charge for any changes in PIC selection, including a change from one service to another service of the same IC. If a customer incurs a presubscription charge for a change in PIC selection and disputes the charge by claiming such change was not authorized, the Telephone Company will investigate the origin of the request. In order to resolve the dispute, the Telephone Company may require the IC requesting the change to submit a signed letter of agency. If the IC cannot produce a customer signed letter of agency and the Telephone Company resolves the dispute in favor of the customer, the Telephone Company will bill the IC for the initial charge for the presubscription change under dispute and the charge to return the customer to its PIC selection prior to the change.

- (x) Issued on not less than 1 day's notice under authority of Special Permission No. 92-231 of the Federal Communications Commission.

---

Issued: April 6, 1992

Effective: April 7, 1992

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

If an IC discontinues its Feature Group D or CST BSA – Option 3 Switched Access Service, the IC must, in writing, notify the Telephone Company and all customers who are presubscribed to that IC that it is canceling their service and that the customers are to contact the Telephone Company to select a new PIC. Further, the IC must notify the customers that it will pay the presubscription charge, as set forth in 31.13.4 following. The Telephone Company will bill the canceling IC a charge equal to the total number of lines presubscribed to that IC multiplied by the presubscription charge set forth in 31.13.4 following.

If the Telephone Company discontinues the Feature Group D or CST BSA – Option 3 Switched Access Service of an IC as set forth in 2.1.8(B), (C) or (D) preceding, the Telephone Company will notify the IC's customers, in writing, that the IC's service no longer will be available. Customers will be instructed to contact the Telephone Company to select a new PIC. The Telephone Company will bill the IC a charge equal to the total number of lines presubscribed to the IC multiplied by the presubscription charge, as set forth in 31.13.4 following.

All notices to the IC's customers will advise those customers that if a new PIC is not selected within ten (10) calendar days, their lines will be changed by the Telephone Company to the selection PIC NONE, as described in 13.3.3(A) preceding, and they will have to dial 101XXXX or another access code (i.e., 950-XXXX) for all interLATA interstate calls.

(M)  
(M)  
(M)  
(M)  
(M)  
(M)  
(M)  
(Z)  
(M)

Certain regulations previously found on this page can now be found on 4th Revised Page 13-9.2.

Certain regulations on this page formerly appeared on 4th Revised Page 13-9.2.

(This page filed under Transmittal No. 517)

Issued: September 4, 1998

Effective: September 19, 1998

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

If an IC chooses to terminate service of a customer for nonpayment or other tariff violation and wishes to avoid liability for the PICC charge, the IC must comply with the Federal Communications Commission requirement to notify its customer of the termination and explain to its customer the need to select a new Primary Interexchange Carrier. In addition, the IC must inform the customer that the Telephone Company will assess the PICC directly to the customer until a new Primary Interexchange Carrier is selected. The IC must also provide notice to the Telephone Company, as set forth in 4.6 preceding, that it has discontinued service to that customer. (N)

Upon receipt of notification, the Telephone Company will verify that the customer line is currently presubscribed to the IC. If the customer line is currently presubscribed to the IC, the Telephone Company will change the customer line PIC designation to PIC NONE. (N)

The Telephone Company is not liable for any dispute of the change in PIC selection to PIC NONE resulting from an IC's notification to the Telephone Company. The IC shall furnish the Telephone Company with a copy of its customer notification upon request in order to resolve any customer PIC disputes. (N)

If an IC blocks service to a customer who is presubscribed to the IC, and the customer contacts the Telephone Company with a repair report that the customer can not complete a 1+ interLATA call, the Telephone Company will 1) determine if the customer's line is blocked by the IC, and if so advise the customer that there is no problem with its telephone service; 2) direct the customer to contact the IC for further information; and 3) bill an Invalid Report Charge as set forth in Section 31.13 following to the IC. (T)

Certain regulations on this page formerly appeared on 4th Revised Page 13-9.1.

Certain regulations previously found on this page can now be found on 5th Revised Page 13-9.1.

(This page filed under Transmittal No. 517)

Issued: September 4, 1998

Effective: September 19, 1998

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

Between the mailing of the initial ballot and the allocation translation, no presubscription charge will apply to changes in PIC selection.

(D)  
(D)  
(D)  
(D)  
(D)

(b) Customers establishing new service or adding additional Telephone Exchange Service lines or trunks, Centrex or Centrex-CO lines, Feature Group A or CSL BSA Switched Access Services lines to existing service, who will be served by end offices equipped with equal access, will be asked to select a PIC at the time they place an order with the Telephone Company for service.

(D)  
(D)  
(D)  
(D)

Such customers who make a selection at the time they place an order will be sent a notice by the Telephone Company confirming the customer's selection. There will be no charge for this initial selection. If, within 30 days after the mailing of the confirmation notice, the customer advises the Telephone Company that the incorrect selection is shown, the selection will be changed for no charge. For any change in selection thereafter, including a change from one service to another service of the same IC, a charge, as set forth in 31.13.4 following applies.

(This page filed under Transmittal No. 443)

Issued: December 31, 1996

Effective: April 15, 1997



## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(b) (Cont'd)

Such customers who do not select a PIC at the time they place an order will, upon request, be sent a ballot to aid in their selection of a PIC. There will be no charge for this initial selection. After the customer's initial PIC selection, for any change thereafter, including a change from one service to another service of the same IC, a charge, as set forth in 31.13.4 following applies. (T)

(c) Where a particular IC orders Feature Group D or CST BSA - Option 3 in an end office six months prior to the introduction of Presubscription in that end office, and the Telephone Company is unable to provide interoffice facilities for that IC within 30 days after Presubscription is introduced, when such facilities are subsequently made available, customers may designate that IC as the PIC without charge for a period of three months after the provision of Feature Group D or CST BSA - Option 3 to that IC.

(d) Where a particular IC orders Feature Group D or CST BSA - Option 3 in an end office six months prior to the introduction of Presubscription in that end office and Feature Group D or CST BSA - Option 3 routed via an access tandem switch is not available within 30 days after Presubscription is introduced, if that IC elects not to obtain Feature Group D or CST BSA - Option 3 in that end office until such tandem service becomes available, customers may designate that IC as the PIC. There is no charge for such designation for a period of three months after the provision of Feature Group D or CST BSA - Option 3 routed via an access tandem switch to that IC for that end office.

---

(This page filed under Transmittal No. 376)

Issued: April 24, 1995

Effective: ~~June 8, 1995~~~~July 23, 1995~~

August 22, 1995

Vice President - Access and Network Interconnection Marketing

222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(5) IC Participation Requirements

In order to be considered eligible to be on an Equal Access Ballot, the IC must place a firm order for Feature Group D or CST BSA - Option 3 Switched Access Service with the Telephone Company in accordance with the ordering procedures of the Telephone Company. (C)

(6) IC Allocation Choice

ICs choosing to be on the Equal Access Ballot must notify the Telephone Company of their intention not to participate in the allocation process no later than 15 days after the end office equal access conversion date or 15 days prior to allocation calculation.

(7) Equal Access Offices Served by One IC

When only one IC has ordered Feature Group D or CST BSA - Option 3 in an end office scheduled to be converted to equal access, Presubscription will not be offered until a second IC orders Feature Group D or CST BSA - Option 3 in that office. The date on which the second IC's service becomes effective will be the date that the Presubscription process will start. (C)

(8) NXX Move

When a central office designation (NXX) or a group of lines is moved from an end office not equipped with Feature Group D or CST BSA - Option 3 to one equipped with Feature Group D or CST BSA - Option 3, affected customers will be afforded the same opportunity to make a PIC selection as that afforded to customers whose end office is converting to Feature Group D or CST BSA - Option 3. (C)

---

Issued: November 1, 1991Effective: February 1, 1992  
February 2, 1992

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(9) IC Consolidation of Multiple PIC Codes

IC requests for customer PIC changes in order to consolidate multiple 3 digit PIC codes will be subject to a PIC Consolidation Charge provided that all lines or trunks associated with the former 3 digit PIC(s) are changed at the same time to a single existing 3 digit PIC code.

The IC ordering the PIC consolidation will be billed the PIC Consolidation Charge and will be responsible for the notification of all customers affected by the change. The nonrecurring charge for a Change in Presubscription will not apply. The Telephone Company will negotiate a due date for PIC consolidation with the IC.

The nonrecurring charge for a PIC consolidation is found in 31.13.4(B) following.

The nonrecurring charge for a Change in Presubscription is found in 31.13.4(A) following.

(10) Interstate IntraLATA Toll Calls

(N)

Interstate intraLATA toll calls between LATA 132 in New York and LATA 132 in Connecticut (Byram and Greenwich) will be carried by the IntraLATA Presubscription Primary Interexchange Carrier (ILP PIC) or the Intrastate Presubscription Primary Interexchange Carrier (ISP PIC) selected by the end user.

(N)

(N)

(N)

(N)

(N)

(This page filed under Transmittal No. 429)

---

Issued: August 27, 1996

Effective: October 1, 1996

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(C) International Direct Dial Blocking Service (IDDB)

- (1) International Direct Dial Blocking Service (IDDB) is an arrangement that prevents the use of certain line-side exchange services for the completion of international direct dialed calls. This arrangement recognizes and blocks, by routing such calls to a recorded announcement, any attempt to dial international direct dialed sequences of 011+ or 101XXXX 011+.

(C)

International Direct Dial Blocking Service is available for use with the following line-side exchange services.

- Centrex
- Private Branch Exchange Service (PBX)
- Public Telephone Service
- Business Exchange
- Business ISDN

In addition, IDDB will be provided with other line-side exchange services on an unbundled basis to all business customers where technically feasible and economically reasonable.

IDDB will be provided from suitably equipped serving wire centers as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION INC., TARIFF F.C.C. NO. 4.

(2) Rate Regulations

Nonrecurring charges apply to International Direct Dial Blocking Service. No separate nonrecurring charge will apply for the installation of IDDB service when it is installed coincident with the initial installation of an exchange service. A separate nonrecurring charge will apply when IDDB service is installed at anytime subsequent to the initial installation of an exchange service.

Charges for International Direct Dial Blocking Service are set forth in 31.13 following.

(This page filed under Transmittal No. 506)

---

Issued: June 16, 1998

Effective: July 1, 1998

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Service (Cont'd)13.3.3 Presubscription (Cont'd)(E) 900 Pay-Per-Call Blocking Service

900 Pay-Per-Call Blocking Service is an arrangement that allows end (N)  
users to prevent use of their telephone lines for the completion of (N)  
calls to a customer's interstate or intrastate 900 Access Service. When (N)  
an end user requests this service, it will be provided using certain (N)  
blocking options which are provided under the state exchange tariffs. (N) (x)  
Based on the state in which the end user orders exchange service, the (N)  
arrangement may also block other services (e.g., vendor-operated, (N)  
entertainment-related teleconferencing services provided by Group (N)  
Bridging Service (GBS) in the 550 exchange). The individual blocking (N)  
options are offered where technically feasible as follows: (N)

(x) Issued under authority of Special Permission No. 93-1167 of the Federal  
Communications Commission.

(This page filed under Transmittal No. 256)

---

Issued: December 10, 1993

Effective: February 8, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Service (Cont'd)13.3.3 Presubscription (Cont'd)

(E)	<u>900 Pay-Per-Call Blocking Service</u> (Cont'd)			(N)
	<u>State</u>	<u>Blocking Option</u>	<u>Codes</u>	(N)
	New York	Option 2	900, 970	(N)
				(N)
		Option 3	900, 700, 394, 540,	(N)
			550, 910, 920, 970	(N)
			and 976	(N)
				(N)
		Centrex Line Treatment		(N)
		"A-9"	900, 700, 411, 540,	(N)
			550, 555, 970 and	(N)
			976	(N)
				(N)
	Massachusetts	Option 1		(N)
		(Comprehensive		(N)
		Blocking)	900, 920, 940, 976,	(N)
			550 and 554	(N)
				(N)
		Option 2		(N)
		(Partial		(N)
		Blocking)	900, 940, 550 and 554	(N)
				(N)
	Rhode Island	Selective		(N)
		Blocking	900, 940, 976	(N)
				(N)
	Maine	Selective		(N)
		Blocking	900, 940, 976	(N)
				(N)
	New Hampshire	Selective		(N)
		Blocking	900	(N)
				(N)
	Vermont	Selective		(N)
		Blocking	900	(N)

(This page filed under Transmittal No. 256)

Issued: December 10, 1993

Effective: February 8, 1994

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Service (Cont'd)13.3.3 Presubscription (Cont'd)

- (E) 900 Pay-Per-Call Blocking Service (Cont'd) (N)
- The description and regulations for the individual blocking options are (N)  
specified in the appropriate state exchange tariffs. (N) (x)
- 900 Pay-Per-Call Blocking Service is available where facilities permit. (N)
- Except for New York Telephone, 900 Pay-Per-Call Blocking Service is (N)  
available as a nonchargeable option. In New York Telephone, 900 (N)  
Pay-Per-Call Blocking Service is provided at no charge on a one-time (N)  
basis to end users who subscribe to a new telephone number for a period (N)  
of 90 days after the new number is effective. For 900 Pay-Per-Call (N)  
Blocking Service requests not within this time frame, the rates and (N)  
charges are set forth in Section 31.13 following. (N)

- (x) Issued under authority of Special Permission No. 93-1167 of the Federal  
Communications Commission.

(This page filed under Transmittal No. 256)

---

Issued: December 10, 1993

Effective: February 8, 1994

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(F) On Line Transfer Service

## (1) Service Description

On Line Transfer Service enables a participating IC to receive transferred customer calls from the Telephone Company in order to complete processing of the customer's interexchange service requirements.

Upon completion of telephone contact with an ordering customer as set forth in (A) preceding, the Telephone Company will offer to transfer the customer to the IC of its choice provided that IC subscribes to On Line Transfer Service.

If the customer accepts the offer to have the call transferred, the Telephone Company will dial the IC's toll free number, transfer the customer call to the IC and disconnect from the call after verifying the connection is established.

If the IC selected by the end user has not obtained On Line Transfer Service from the Telephone Company or if the end user chooses not to have its call transferred, the Telephone Company will offer to provide the end user with the IC's telephone number.

## (2) Obligations of the IC

In addition to the obligations of the IC set forth in Section 2. preceding, the IC has other obligations pertaining only to the provision of On Line Transfer Service. These obligations are as follows:

The IC must provide a toll free number within each of the operating territories of the Telephone Company that is exclusively dedicated by the IC for the purpose of establishing an account. The IC must establish Automatic Call Distribution on the toll free numbers and assign the highest call priority to all calls transferred by the Telephone Company. This will allow Telephone Company transferred calls to route to the first available IC representative regardless of other calls waiting in queue.

(This page filed under Transmittal No. 281)

Issued: March 4, 1994

Effective: April 18, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605



13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

### 13.3.3 Presubscription (Cont'd)

### (3) Rate Regulations

A monthly recurring rate will apply to each IC for every month or fraction thereof that On Line Transfer Service is provided. No charges apply to the IC customers for On Line Transfer Service. Rates and charges for On Line Transfer Service are set forth in 31.13 following.

(G) Reserved for Future Use

(C) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D)

(This page filed under Transmittal No. 474)

Issued: October 1, 1997

Effective: October 16, 1997

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

- (H) Reverse Billing Option (S) (x)
- At the option of the IC, the nonrecurring charge for a change in presubscription, as set forth in Section 31.13.4(A) following, may be billed to the IC, instead of the End User, when the PIC change order specifies the Reverse Billing Option and is submitted to the Company via the Customer Account Record Exchange (CARE) interface by either magnetic tape, Network Data Mover or by on-line electronic interface. The on-line electronic interface requires a specific hardware and software configuration including an IBM compatible 386 (preferably 486) personal computer with 8 to 16 megabytes of RAM running with Windows version 3.1 or OS/2 version 2.1 software, a modem (preferably 9.6 kbps), and a dial-up or private line. Except for a change in presubscription on a Public Telephone line, PIC changes submitted to the Company via paper or fax are not eligible for this option. (S) (x)
- The Reverse Billing Option is not available for orders placed via the Company's Residence, Business or Equal Access Service Centers. Lines equipped with selective access blocking are also not eligible for this option. (S) (x)
- The Reverse Billing Option should not be specified on an order for a change in presubscriptions which is normally provided at no charge to the End User. In the event that the IC invokes the Reverse Billing Option for a change in presubscription which would normally be provided at no charge to the End User and a Change in Presubscription Charge is applied to the IC, the Company will adjust the IC's bill to remove that charge. (S) (x)

- (x) Material scheduled to become effective July 20, 1996 under Transmittal No. 418.
- (y) Issued under authority of Special Permission No. 96-626 of the Federal Communications Commission.

---

(This page filed under Transmittal No. 425)

Issued: July 19, 1996

Effective: July 20, 1996

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

- (H) Primary Interexchange Carrier (PIC) Verification Service (N)
- (1) Service Description (N)
- PIC Verification Service enables an IC to obtain verification of their end user's PIC selection in a Telephone Company switch. The IC must provide the telephone number via telephone call or on-line electronic interface with the NYNEX Subscription System (NSS). The on-line electronic interface requires a specific hardware and software configuration including an IBM compatible 386 (preferably 486) personal computer with 8 to 16 megabytes of RAM running with Windows version 3.1 or OS/2 version 2.1 software, a modem (preferably 9.6 kbps), and a dial-up or private line. (N)
- PIC Verification Service will be provided from suitably equipped wire centers as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION INC., TARIFF F.C.C. NO. 4. (N) (x)
- (2) PIC Verification Service Restrictions (N)
- The verification information: (N)
- Shall not be resold or otherwise provided to any other person, corporation, partnership or entity. (N)
  - Shall be used only for establishing and maintaining IC service for end users who have requested service. (N)
  - Shall not be used for marketing purposes. (N)
- (3) Rate Regulations (N)
- Nonrecurring Charges will apply for PIC Verification Service. An IC will be billed for each successful PIC verification. A separate rate will apply per telephone request or on-line electronic interface request. (N)
- Nonrecurring Charges for PIC Verification Service are set forth in Section 31.13.5(G) following. (N)

(x) Issued under authority of Special Permission No. 96-601 of the Federal Communications Commission.

(This page filed under Transmittal No. 422)

Issued: July 3, 1996

Effective: August 17, 1996

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks – Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations.

Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are found in 31.13 following.

(C)

13.3.5 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 31.13 following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.6 and 7.1.7 preceding.

(C)

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A)(5) and (B)(1) and (2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following.

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, and (b) tests which are performed after acceptance of such access services by a customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no Telephone Company or customer technicians involved), on a cooperative basis (Telephone Company technician(s) involved at Telephone Company office(s) and customer technician(s) involved at customer's premises), or a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Telephone Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at Telephone Company offices and at the customer's premises.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

Impulse Noise  
Phase Jitter  
Signal to C-Notched Noise Ratio  
Intermodulation (Nonlinear) Distortion  
Frequency Shift (Offset)  
Envelope Delay Distortion  
Dial Pulse Percent Break

(2) Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of Switched Access Services (Feature Groups B, C, D or CST BSA - Option 1, 2 or 3), where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide a monthly AST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(C)

---

Issued: November 1, 1991Effective: ~~February 1, 1992~~  
February 2, 1992

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Cooperative Scheduled Testing

Cooperative Scheduled Testing of Switched Access Services (Feature Groups B, C, D or CST BSA – Option 1, 2 and 3 and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (T)  
(C)

The Telephone Company will provide, on a quarterly basis, a Cooperative Scheduled Testing report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis. (T)  
(T)

(4) Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups B, D, CST BSA – Option 1 and 3, and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (C)

The Telephone Company will provide, on a quarterly basis, an MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

---

Issued: November 1, 1991Effective: February 1, 1992  
February 2, 1992

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(5) Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"); or
- The Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"); or
- The Telephone Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").
- Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(6) Obligations of the Customer

The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in 13.3.5(A)(2) preceding or NST as set forth in 13.3.5(A)(5) preceding.

The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.



## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(B) Special Access Service

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These tests may, e.g., consist of the following:

- Attenuation Distortion (i.e., frequency response);
- Intermodulation Distortion (i.e., harmonic distortion);
- Phase Jitter;
- Impulse Noise;
- Envelope Delay Distortion;
- Echo Control; or
- Frequency Shift

(2) Nonscheduled Testing (NST)

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(B) Special Access Service (Cont'd)(1) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

(C) Rates and Charges

The rates and charges for Testing Services are found in 31.13 following.

13.3.6 Provision of Access Service Billing(A) Primary Bill

(1) The customer will receive its primary monthly access bill in standard format on paper at no charge.

(2) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill on magnetic tape in lieu of paper. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.

(3) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill on CD-ROM in lieu of paper if the bill(s) for the requested bill period has a data capacity of at least one (1) megabyte. To the extent the Telephone Company can, with reasonable effort, comply with the customer's request, changes to existing bill period(s) will be made to either (a) meet the minimum requirement or (b) maximize available CD-ROM capacity. Data on the CD-ROM will be formatted using standards determined by the Telephone Company. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding. (C)  
(C)  
(M)  
(M)  
(M)  
(M)  
(M)  
(M)  
(M)  
(M)

(4) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill electronically by subscribing to the Direct Customer Access - Access Billing option. Direct Customer Access provides a customer with on-line access to a gateway which enables the customer to electronically communicate with Telephone Company operations support systems. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding. (N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)

Certain regulations previously found on this page can now be found on 3rd Revised Page 13-19.1.

Certain regulations on this page formerly appeared on 2nd Revised Page 13-19.1.

(This page filed under Transmittal No. 471)

Issued: August 28, 1997

Effective: September 12, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Provision of Access Service Billing (Cont'd)(A) Primary Bill (Cont'd)

- (5) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill by electronic data transmission in lieu of paper. The customer is responsible for expenses incurred in providing a data transmission system compatible with the Telephone Company billing data output specifications. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.

- (6) Unless otherwise specified, the customer will receive an abbreviated bill in paper format for remittance when the magnetic tape, CD-ROM, NYNEX Direct Customer Access or electronic data transmission options are chosen as the primary billing media. The abbreviated bill will conform with industry standard billing data output and will be provided at no charge to the customer. The abbreviated bill is optional for those customers electing to remit their payment to the Telephone Company electronically.

(B) Changes in Billing Media

The Telephone Company will accept requests for changes from one form of primary billing media to another at no charge to the customer. Where a customer requests combinations of more than one type of billing media, and the Telephone Company can, with reasonable effort, comply with that request, such combinations will be provided to the customer.

(C) Additional Copies

At the request of the customer, an additional copy of the access bill will be provided in either standard paper format, magnetic tape format, CD-ROM, via NYNEX Direct Customer Access or via electronic data transmission.

Charges for the provision of an additional copy of the access bill are set forth in 31.13 following.

(D) Electronic Data Transmission

Regulations regarding electronic data transmission failure will apply as follows:

- (1) In the event of transmission failure resulting from Telephone Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer.

Certain regulations on this page formerly appeared on 4th Revised Page 13-19.

Certain regulations previously found on this page can now be found on 5th Revised Page 13-19 and 4th Revised Page 13-20.

(This page filed under Transmittal No. 471)

Issued: August 28, 1997

Effective: September 12, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Provision of Access Service Billing Information (Cont'd)(D) Electronic Data Transmission (Cont'd)

- (2) In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Telephone Company will re-send a bill by electronic data transmission at the same rates and charges as a request for an additional copy of the access bill as set forth in 31.13 following. (M)

- (3) In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Telephone Company will forward a duplicate access bill on magnetic tape via overnight delivery. The same rates and charges as a request for an additional copy of the access bill will apply as set forth in 31.13 following. (M)

(E) Rates and Charges

The rates and charges for the Provision of Access Service Billing Information are found in 31.13 following.

13.3.7 Protective Connecting Arrangements

Protective Connecting Arrangements (PCA) are grandfathered and are offered subject to on-the-shelf availability to New York Telephone customers only. Rates and charges for PCAs are found in 31.13 following.

13.3.8 Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a CPE remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company central office to provide access to the Controller Arrangement. The dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Transfer Arrangements, as set forth in 31.7 following are required in addition to the Controller Arrangement in order to obtain a complete operational service.

Rates and charges for the Controller Arrangement are found in Section 31.13 following.

Certain regulations on this page formerly appeared on 2nd Revised Page 13-19.1.

(This page filed under Transmittal No. 471)

---

Issued: August 28, 1997

Effective: September 12, 1997

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.9 Wiring/Line Investigation\*

- (A) Customers may request a wiring or line investigation of their end user's line. An investigation includes preliminary examination of the end user's billing history and recent service order activity, central office testing to verify that the line is wired correctly, and, when necessary, dispatch of a company technician to inspect the line.
- (B) If in the course of the investigation a trouble is located in New England Telephone's billing, wiring or line equipment, the trouble will be corrected as soon as possible and no charge will apply to the customer for the investigation.
- (C) When a customer requests a wiring or line investigation, the customer shall be responsible for payment of a Wiring/Line Investigation charge when:
  - (1) Trouble is determined to be in equipment or communications systems provided by other than New England Telephone, or
  - (2) No trouble is found in New England Telephone's billing or facilities. In either case, no credit allowance will be applicable for any service interruption.
- (D) The charge for Wiring/Line Investigation is found in 31.13 following. (T)

\* New England Telephone only

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.10 Fire Retardant Cable \*

Fire Retardant Cable is low smoke, flame resistant sheathed cable for use in air return plenums or other air handling areas. It is furnished by the Company, upon customer request, as an alternative to exposed wiring or customer-provided conduit for cable when authorized by local building codes.

The nonrecurring charge for Fire Retardant Cable is in addition to all other applicable tariff rates and charges.

The nonrecurring charge for Fire Retardant Cable will not apply when the cable is reused in place.

Fire Retardant Cable is measured by the running foot.

The nonrecurring charges for Fire Retardant Cable are set forth in 31.13 following.

13.3.11 Public Access Line Optional Features

(N)

Public Access Line (PAL) optional features are supervisory and screening features for use with Public Access Line Service as provided under the general and/or local exchange service tariffs of the Telephone Company.

(N)

(N)

(N)

PAL optional features are provided at the rates specified in Section 31.13.12 following. The Local Switching Installation Nonrecurring Charge as set forth in Section 31.6.2(C) following applies when a PAL optional feature is ordered subsequent to the initial installation of the associated Public Access Line Service. When more than one PAL optional feature is ordered at the same time on the same Access Order, for the same due date and on the same Public Access Line Service, only one Local Switching Installation Nonrecurring Charge is applicable. Nonrecurring charge(s) are not applicable for any other optional feature(s) which are installed on the same Access Order, for the same due date and on the same Public Access Line Service.

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

(N)

PAL optional features are as specified in (A) through (D) following.

(N)

\* New York Telephone only

(This page filed under Transmittal No. 452)

Issued: May 19, 1997

Effective: June 3, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 Public Access Line Optional Features (Cont'd)

- (A) PAL Line Side Answer Supervision (N)
- Line Side Answer Supervision provides "off-hook" supervisory signals to the customer premises equipment of a Public Access Line Service when the called party answers the call. When a called party on-hook at the end of a call is detected, the reverse battery is returned to normal indicating that the called party has disconnected from the call. Line Side Answer Supervision is available in 5ESS and DMS-100 central offices where facilities permit. (N)
- (B) PAL Direct Dial Screening (N)
- PAL Direct Dial Screening blocks directly dialed toll calls made from a Public Access Line Service, except when the directly dialed call is placed to 800 numbers. With this service, toll calls may be placed on an operator handled basis. Direct Dial Screening is available from suitably equipped electronic end office switches where facilities permit. With the exception of the State of Maine, Direct Dial Screening is not available when the Public Access Line Service is provided with municipal calling service. (N)
- (C) PAL Operator Screening (N)
- PAL Operator Screening alerts the operator that operator handled calls and operator handled directory assistance calls which originate from a Public Access Line Service may not be billed to the originating number. With the assistance of an operator, calls may be placed on a calling card, collect or charge to a third number basis. PAL Operator Screening is available where facilities permit. (N)

---

(This page filed under Transmittal No. 452)

Issued: May 19, 1997

Effective: June 3, 1997

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 Public Access Line Optional Features (Cont'd) (N)

## (D) PAL Terminating (Billed) Number Screening (N)

PAL Terminating (Billed) Number Screening provides screening of  
terminating calls to a Public Access Line Service as follows: (N)  
(N)

(1) Option A alerts operators throughout the country that collect and  
third number calls cannot be billed to a particular number. (N)  
(N)

(2) Option B alerts operators throughout the country that third number  
calls cannot be billed to a particular number. (N)  
(N)

(3) Option C alerts operators throughout the country that collect calls  
cannot be billed to a particular number. (N)  
(N)

PAL Terminating (Billed) Number Screening is available where facilities  
permit. (N)  
(N)

13.4 Reserved for Future Use

(This page filed under Transmittal No. 436)

---

Issued: May 19, 1997

Effective: June 3, 1997



13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

[illegible]

Effective: December 21, 1996

(T)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Reserved for Future Use

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

(This page filed under Transmittal No. 436)

Issued: November 27, 1996

Effective: December 21, 1996

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Reserved for Future Use

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

(D)  
(D)  
(D)  
(D)

(D)  
(D)

(This page filed under Transmittal No. 436)

Issued: November 27, 1996

Effective: December 21, 1996

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.4 Reserved for Future Use

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(This page filed under Transmittal No. 436)

Issued: November 27, 1996

Effective: December 21, 1996

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for an end user's telephone number assigned by the Telephone Company.

BNA is offered to telecommunications service providers for the following limited purposes and may not be resold or used for any other purpose: (C)

- Billing customers for using telecommunications services of that service provider and collecting amounts due. (C)
- Any purpose associated with the "equal access" requirement of the United States v. AT&T, 552 F.Supp. 131 (D.D.C. 1982). (C)
- Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes. (C)

13.5.1 General Description

At the option of the customer, BNA Service may be provided on either a manual or a mechanized basis. On a manual basis, BNA information will be provided by voice telecommunications or by mail, as set forth in 13.5.2 following. BNA information for messages originated from data terminal numbers (DTNs) of data communications services is provided on a manual basis only. On a mechanized basis, BNA information will be provided on magnetic tape containing recorded customer messages.

13.5.2 Undertaking of the Telephone Company

BNA information is furnished for sent-paid, collect, bill to third party, 700 and 900 service calls and calls made with a calling card bearing an account number assigned by the Telephone Company and validated by access to data maintained by the Telephone Company.

- (A) Upon verbal or written request from an authorized individual of the customer who furnishes the Personal Identification Number (PIN) assigned by the Telephone Company, the Telephone Company will provide BNA information on a manual basis.

(This page filed under Transmittal No. 279)

Issued: February 23, 1994

Effective: April 9, 1994  
April 23, 1994

## ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service (Cont'd)13.5.2 Undertaking of the Telephone Company (Cont'd)

## (A) (Cont'd)

Telephone requests for BNA information for up to 16 telephone numbers will be responded to on line. Telephone requests for BNA information for over 16 and up to 100 telephone numbers will be responded to by a call back by the next business day.

A request for BNA information for over 100 and up to 500 telephone numbers must be mailed to the Telephone Company. The Telephone Company will provide the response by first class U.S. mail within ten business days.

- (B) The Telephone Company will, at the request of the customer, provide BNA Service on a mechanized basis. The tape of recorded messages must be provided by the customer. The Telephone Company will enter the BNA information on the tape and send it to the customer by first class U.S. mail within six business days of receipt. If an additional tape is required in order to provide the customer with the requested BNA information, an Additional Tape Charge as set forth in 31.13 following (C) will apply.

In the event that the BNA information cannot be provided as set forth in (D) following, the message processing charge will still apply.

- (C) When the customer places an order for BNA Service, the Telephone Company will specify the format in which requests and tapes are to be submitted.
- (D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company data base.

In addition, the Telephone Company will not provide BNA information for those end users with unlisted or nonpublished telephone numbers who have requested that their BNA not be disclosed for collect, bill to third party and calling card calls.

- (E) The Telephone Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

(This page filed under Transmittal No. 323)

Issued: August 22, 1994

Effective: October 6, 1994

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.5 Billing Name and Address (BNA) Service (Cont'd)

13.5.3 Obligations of the Customer

- (A) With each order for BNA Service, the customer shall provide the name of the authorized individual(s) to whom the BNA information should be sent and the address to which the BNA information should be sent. In addition, when BNA Service is ordered on a manual basis, the customer must identify in writing all authorized individuals who will contact the Telephone Company and include the PIN assigned by the Telephone Company.
- (B) A customer which orders BNA Service on a mechanized basis must provide the Telephone Company with an acceptable test tape which includes all call types for which BNA information may be requested.

(D) (x)  
(D) (x)  
(D) (x)  
(D) (x)

- (x) Issued on not less than 2 days' notice under authority of Special Permission No. 94-494 of the Federal Communications Commission.

(This page filed under Transmittal No. 291)

---

Issued: April 21, 1994

Effective: April 23, 1994

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.5 Billing Name and Address (BNA) Service (Cont'd)

13.5.4 Rate Regulations

(A) Service Establishment Charges apply for the initial establishment of BNA Service on either a manual or mechanized basis.

(B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The Telephone Company will keep a count of the requests and of the messages processed. The Telephone Company will bill the customer in accordance with these counts whether or not the Telephone Company was able to provide BNA information for all requests and messages.

(C) Where the recorded message detail is sufficient to determine a message is an interstate message, the rates set forth in 31.13 following will apply to each such message. (C)

Service Establishment Charges and usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Telephone Company between interstate and intrastate. The percentages provided in the reports as set forth in 2.3.10 preceding will serve as the basis for prorating the charges.

13.5.5 Rates and Charges

Rates and Charges for BNA Service are found in Section 31.13 following. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605



## ACCESS SERVICE

14. Exceptions to Access Service Offerings14.1 Interstate Served Direct Foreign Exchange Service

With the exception of End User Access Service and Presubscription, as set forth in Sections 4. and 13.3.3 preceding, respectively, the regulations and rates set forth in this tariff do not apply to customers of record as of December 11, 1984 for the type of connections and in the locations listed following. The regulations and rates for these connections are the applicable Telephone Exchange Service regulations and rates specified in the Local and/or General Exchange Service tariff for the exchange from which the connection is provided. In addition, regulations and rates for the associated channel, between the locality in which the customer is located and the exchange from which the connection is provided, apply as specified in AT&T-C's Tariff F.C.C. No. 9 for InterLATA Channels Furnished for Exchange Service or its successor tariff for comparable channels.

<u>Customer Location</u>		Exchange from which	Type of
<u>Locality</u>	<u>State</u>	<u>Connection is Provided</u>	
Hillsdale,	N.Y.	Great Barrington, MA	4 Party Individual
Montvale,	N.J.	Pearl River, N.Y.	Individual
Northvale,	N.J.	Piermont, N.Y.	Individual
Northvale,	N.J.	Piermont, N.Y.	2 Party
Old Tappan,	N.J.	Piermont, N.Y.	2 Party

---

 Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies15.1 New England Telephone and Telegraph Company

The operating territory of New England Telephone and Telegraph Company is comprised of the entire state of Rhode Island and the following locations, defined by the names of rate centers, for Maine, Massachusetts, New Hampshire and Vermont as listed in 15.1.1, 15.1.2, 15.1.3 and 15.1.4 following.

15.1.1 The Operating Territory of Maine

Acton	E. Millinocket	Lubec
Ashland	Easton	Machias
Augusta	Eastport	Madawaska
Bangor	Eddington	Madison
Bar Harbor	Eliot	Mars Hill
Bath	Ellsworth	Mechanic Falls
Belfast	Fairfield	Milbridge
Belgrade	Farmington	Millinocket
Berwick	Fort Fairfield	Milo
Biddeford	Franklin	Monroe
Bingham	Freeport	Monson
Blue Hill	Frenchville	Newport
Boothbay Harbor	Gardiner	
Bowdoinham	Goodwin's Mills	
Bradford	Gorham	
Bridgton	Grand Isle	
Brownville	Greenville	
Brunswick	Guilford	
Bucksport	Harpswell	
Calais	Harrison	
Camden	Hermon	
Caribou	Houlton	
Castine	Jackman	
Clinton	Jonesport	
Columbia	Kennebunk	
Corinth	Kennebunkport	
Cornish	Kittery	
Cumberland	Lebanon	
Danforth	Lewiston	
Dark Harbor	Limerick	
Deer Isle	Limestone	
Dexter	Lincoln	
Dixfield	Lisbon Falls	
Dover-Foxcroft	Livermore Falls	

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.1 The Operating Territory of Maine (Cont'd)

New Sweden	Readfield	Vinal Haven
N. Berwick	Richmond	Waldoboro
Northeast Harbor	Rockland	Washburn
N. Whitefield	Rockwood	Waterville
Norway	Rumford	Wells
Oakland	Sabattus	Westbrook
Old Orchard Beach	Sanford	W. Lebanon
Old Town	Scarborough	Wilson's Mills
Orono	Searsport	Wilton
Orrington	Sedgwick	Windham
Oxford	Skowhegan	Winter Harbor
Pembroke	S. Berwick	Winterport
Pittsfield	S. Lebanon	Wiscasset
Portland	Southwest Harbor	Woodland
Pownal	The Forks	Wytopit Lock
Presque Isle	Thomaston	Yarmouth
Princeton	Van Buren	York
Rangeley	Vanceboro	

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.2 The Operating Territory of Massachusetts

Acton	Canton	Franklin
Adams	Carver	Gardner
Amesbury	Cataumet	Georgetown
Amherst	Charlemont	Gilbertville
Andover	Charlestown	Gloucester
Arlington	Charlton	Grafton
Ashburnham	Chatham	Granville
Ashby	Chelsea	Great Barrington
Ashfield	Chester	Greenfield
Assonet	Chesterfield	Groton
Athol	Chicopee	Hamilton
Attleboro	Chilmark	Hampden
Auburn	Clinton	Hanover
Ayer	Cohasset	Harvard
Barnstable	Colrain	Harwich
Barre	Concord	Hatfield
Becket	Conway	Haverhill
Belchertown	Cumington	Hingham
Bellingham	Dalton	Hinsdale
Belmont	Danvers	Holden
Berlin	Dedham	Holliston
Bernardston	Dennis	Holyoke
Beverly	Dighton	Hopkinton
Billerica	Dorchester	Housatonic
Blackstone	Dover	Hubbardston
Blandford	Duxbury	Hudson
Bolton	E. Boston	Hull
Boston	E. Bridgewater	Huntington
Boylston	E. Douglas	Hyannis
Braintree	Easthampton	Hyde Park
Brewster	East Longmeadow	Ipswich
Bridgewater	Easton	Jamaica Plain
Brighton	Edgartown	Kingston
Brimfield	Essex	Lawrence
Brockton	Everett	Lee
Brookline	Fall River	Leicester
Bryantville	Falmouth	Lenox
Burlington	Fitchburg	Leominster
Buzzards Bay	Foxboro	Lexington
Cambridge	Framingham	Lincoln

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.2 The Operating Territory of Massachusetts (Cont'd)

Littleton	N. Brookfield	Sheffield
Longmeadow	Northfield	Shelburne Falls
Lowell	N. Reading	Shirley
Ludlow	N. Swansea	Shrewsbury
Lunenburg	Norton	Siasconset
Lynn	Norwell	Somerville
Lynnfield	Norwood	S. Boston
Malden	Oakham	Southbridge
Manchester	Orange	S. Deerfield
Mansfield	Orleans	Southgate
Marblehead	Osterville	Southwick
Marion	Otis	Spencer
Marlboro	Oxford	Springfield
Marshfield	Palmer	Sterling
Mattapoisett	Peabody	Stockbridge
Maynard	Pepperell	Stoneham
Medfield	Petersham	Stoughton
Medford	Pittsfield	Sturbridge
Medway	Plymouth	Sudbury
Melrose	Princeton	Taunton
Merrimac	Provincetown	Templeton
Middleboro	Quincy	Topsfield
Milford	Randolph	Townsend
Millbury	Reading	Turners Falls
Millers Falls	Rehoboth	Tyngsboro
Millis	Revere	Upton
Milton	Rochester	Uxbridge
Monroe Bridge	Rockland	Vineyard Haven
Monson	Rockport	Wakefield
Montague	Rowley	Walpole
Nantucket	Roxbury	Waltham
Natick	Russell	Ware
Needham	Rutland	Wareham
New Bedford	Sagamore	Warren
Newburyport	Salem	Watertown
Newton	Sandisfield	Wayland
N. Adams	Saugus	Webster
Northhampton	Scituate	Wellesley
N. Attleboro	Seekonk	Wellfleet
Northboro	Sharon	Westboro

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.2 The Operating Territory of Massachusetts (Cont'd)

W. Boylston	Weymouth	Winchendon
Westfield	Whitinsville	Winchester
Westford	Whitman	Winthrop
Westminister	Wilbraham	Woburn
W. Newbury	Williamsburg	Worcester
Westport	Williamstown	Worthington
W. Stockbridge	Wilmington	Wrentham

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.3 The Operating Territory of New Hampshire

Alstead	Groveton	Pelham
Ashland	Hampstead	Penacook
Barrington	Hampton	Peterborough
Bartlett	Hancock	Piermont
Bedford	Hanover	Pike
Belmont	Harrisville	Pittsburg
Berlin	Hinsdale	Pittsfield
Bethlehem	Jackson	Plainfield
Bristol	Jaffery	Plaistow
Campton	Jefferson	Plymouth
Canaan	Keene	Portsmouth
Candia	Kingston	Raymond
Canterbury	Laconia	Ringe
Center Harbor	Lancaster	Rochester
Center Ossipee	Lebanon	Rumney
Center Sandwich	Lisbon	Rye Beach
Charlestown	Littleton	Salem
Claremont	Lyme	Sanbornville
Colebrook	Madison	Seabrook
Concord	Manchester	Somersworth
Conway	Marlborough	S. Hampton
Danbury	Marlow	Spofford
Deerfield	Meredith	Sullivan
Derry	Merrimack	Sunapee
Dover	Milan	Suncook
Dublin	Milford	Tamworth
Durham	Milton	Tilton
Enfield	Milton Mills	Troy
Epping	Monroe	Twin Mountain
Epsom	Nashua	Walpole
Errol	New Boston	Warren
Exeter	Newmarket	W. Chesterfield
Farmington	Newport	W. Lebanon
Fitzwilliam	N. Conway	Westmoreland
Franconia	N. Stratford	W. Stewartstown
Franklin	N. Walpole	Whitefield
Goffstown	Northwood	Winchester
Gorham	N. Woodstock	Wolfboro
Greenfield	Orford	Woodsville
Greenville		

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.4 The Operating Territory of Vermont

Albany	Dorset	Middlebury
Arlington	E. Calais	Milton
Barnet	E. Fairfield	Montpelier
Barre	Enosburg Falls	Morgan
Barton	Essex Junction	Morrisville
Bellows Falls	Fairfax	Newbury
Bennington	Fair Haven	Newfane
Bethel	Fairlee	Newport
Bloomfield	Grand Isle	N. Troy
Bradford	Greensboro	Norton
Brandon	Guildhall	Norwich
Brattleboro	Hardwick	Orleans
Brookfield	Island Pond	Pittsfield
Burlington	Jacksonville	Pittsford
Canaan	Jamaica	Plainfield
Castleton	Jeffersonville	Poultney
Chelsea	Johnson	Pownal
Concord	Lemington	Proctor
Craftsbury	Lunenburg	Putney
Danville	Lyndonville	Randolph
Derby	Maidstone	Reading
Derby Line	Manchester	Readsboro

---

Issued: January 25, 1991

Effective: February 9, 1991



## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.1 New England Telephone and Telegraph Company (Cont'd)15.1.4 The Operating Territory of Vermont (Cont'd)

Richford	Swanton	Wells River
Rochester	Thetford	W. Burke
Rupert	Troy	Westminster
Rutland	Tunbridge	W. Rutland
St. Albans	Underhill	White River
St. Johnsbury	Vergennes	Junction
Salisbury	Wardsboro	Williamstown
S. Londonderry	Washington	Williamsville
S. Royalton	Waterbury	Willmington
S. Strafford	Weathersfield	Windsor
Stamford	Wells	Woodstock
Stowe		

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.2 New York Telephone Company

The operating territory of New York Telephone Company is comprised of the following locations, defined by the names of the rate centers for New York and Connecticut as listed in 15.2.1 and 15.2.2 following.

15.2.1 The Operating Territory of Connecticut

Byram	Greenwich
-------	-----------

15.2.2 The Operating Territory of New York

Akron	Bedford Village	Catskill
Albany	Belfast	Cattaraugus
Albion	Bellport	Center Moriches
Alden	Belmont	Central Bridge
Alexandria Bay	Berne	Central Islip
Altamont	Big Flats	Chaffee
Amgansett	Binghamton	Chappaqua
Amber	Birchwood	Chateaugay
Amenia	Bliss	Cherry Creek
Amityville	Bolivar	Cherry Valley
Amsterdam	Bolton Landing	Chittenango
Angelica	Boston	Cicero
Angola	Brainardsville	Clarence
Antwerp	Brentwood	Clarence Center
Arcade	Brewster	Clarksville
Argyle	Bridgehampton	Claverack
Arkport	Bridgeport	Clayton
Armonk Village	Buffalo	Cleveland
Athens	Byron	Clinton
Atlantic	Cairo	Clinton Corners
Attica	Callicoon	Clintondale
Auburn	Cambridge	Clyde
Averill Park	Camden	Cobleskill
Avoca	Cameron	Cold Spring
Babylon	Camillus	Cold Spring Harbor
Baldwinsville	Campbell	Colonie
Ballston Spa	Canaseraga	Commack
Barker	Canastota	Congers
Barneveld	Canisteo	Constantia
Batavia	Canton	Cooperstown
Bath	Carmel	Copenhagen
Bayport	Carthage	Corning
Bay Shore	Castleton	Cornwall
Beacon	Caton	

---

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.2 New York Telephone Company (Cont'd)15.2.2 The Operating Territory of New York (Cont'd)

Cortland	Friendship	Huntington
Croton Falls	Galway	Hyde Park
Croton-on-Hudson	Garrison	Ilion
Cuba	Gasport	Islip
Dannemora	Geneva	Ithaca
Davenport	Glens Falls	Jamesport
Deer Park	Gouverneur	Java
Delanson	Gowanda	Jeffersonville
Derby	Grahamsville	Jonesville
Dolgeville	Grand Gorge	Jordan
Dover Plains	Grand Island	Katonah
Dunkirk	Granville	Kattskill Bay
East Aurora	Greenfield Center	Keene
East Fire Island	Greenport	Kendall
East Hampton	Greenville	Kerhonkson
Eastport	Greenwich	Kings Park
Eden	Greenwood Lake	Kingston
Edmeston	Groton	La Fargeville
Elba	Hague	Lafayette
Elizabethtown	Hamburg	Lake George
Ellenburg Depot	Hamilton	Lake Huntington
Ellenville	Hampton	Lakeland
Ellicottville	Hampton Bays	Lake Placid
Elmira	Harrisville	Lancaster
Endicott	Hartford	Lansing
Esopus	Hartwick	Lewisboro
Esperance	Haverstraw	Lewiston
Evans Mills	Herkimer	Lexington
Fabius	Heuvelton	Liberty
Fallsburg	High Falls	Limestone
Farmingdale	Highland	Lindenhurst
Fayette	Highland Falls	Lindley
Fayetteville	Hinsdale	Little Falls
Fire Island	Hobart	Little Valley
Fleischmanns	Holland	Liverpool
Forestville	Holley	Livingston Manor
Fort Ann	Hoosick Falls	Lockport
Fort Covington	Hornell	Lyndonville
Franklinville	Hudson	Lyon Mountain
Freehold	Hunter	Lyons

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.2 New York Telephone Company (Cont'd)15.2.2 The Operating Territory of New York (Cont'd)

MacDougall	Zone 8	Oneida
Macedon	Zone 9	Oneonta
Machias	Natural Bridge	Ontario
Madrid	Newark	Orchard Park
Mahopac	Newburgh	Orient
Maine	New City	Osceola
Malone	Newfane	Ossining
Marlville	Newfield	Oswego
Marion	New Paltz	Otego
Marlboro	New York City	Owasco
Massena	City Zones:	Owego
Mattituck	Zone 1	Palenville
McGraw	Zone 2	Palmyra
McLean	Zone 3	Parish
Mechanicville	Zone 4	Patchogue
Medina	Zone 5	Patterson
Mexico	Zone 6	Pawling
Middleport	Zone 7	Pearl River
Midland	Zone 8	Peconic
Milford	Zone 9	Peekskill
Millbrook	Zone 10	Pendleton
Milton	Zone 11	Penn Yan
Mineville	Zone 12	Peru
Minoa	Zone 13	Philadelphia
Moir	Zone 14	Philmont
Montauk Point	Zone 15	Phoenicia
Monticello	Niagara Falls	Piermont
Moravia	Nichols	Pittstown
Morristown	Norfolk	Plattsburgh
Mount Kisco	North Clove	Pleasant Valley
Nanuet	North Collins	Pleasantville
Nassau Suburban	Northport	Poplar Ridge
Zones:	North Rose	Port Henry
Zone 1	North Salem	Port Jefferson
Zone 2	Norwood	Potsdam
Zone 3	Nyack	Poughkeepsie
Zone 4	Oakfield	Pound Ridge
Zone 5	Oak Hill	Prattsville
Zone 6	Ogdensburg	Putnam
Zone 7	Olean	Quogue

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

15. Operating Territory of the NYNEX Telephone Companies (Cont'd)15.2 New York Telephone Company (Cont'd)15.2.2 The Operating Territory of New York (Cont'd)

Ransomville	Smithtown	Water Mill
Red Creek	Sodus	Waterport
Richfield Springs	Southampton	Watertown
Richmondville	South Bethelhem	Watkins Glen
Riverhead	South Dayton	Waverly
Rome	Southhold	Weedsport
Ronkonkoma	South Ripley	Wellsville
Rosendale	South Salem	Westchester
Round Lake	Spring Valley	Suburban Zones:
Roxbury	Springville	Zone 1
Rushford	Stamford	Zone 2
Sackets Harbor	Stanfordville	Zone 3
Sag Harbor	Star Lake	Zone 4
St. James	Stony Brook	Zone 5
St. Regis Falls	Suffern	Zone 6
Salamanca	Sylvan Beach	Zone 7
Salem	Syracuse	Zone 8
Saranac	Tannersville	Zone 9
Saranac Lake	Theresa	West Commack
Saratoga Springs	Ticonderoga	Westerlo
Saugerties	Tonawanda	Westhampton
Savona	Troy	West Seneca
Sayville	Tully	Whitehall
Schenectady	Tupper Lake	White Lake
Schenevus	Tuxedo	Williamson
Schroon Lake	Union Springs	Williamsville
Schuylerville	Utica	Willsboro
Selden	Valley Falls	Wilson
Sempronius	Varysburg	Windham
Seneca Falls	Voorheesville	Wingdale
Sharon Springs	Waddington	Wolcott
Shelter Island	Wading River	Woodstock
Shokan	Wanakah	Worcester
Shoreham	Wappingers Falls	Yaphank
Silver Creek	Warrensburg	Yorktown Heights
Skaneateles	Waterloo	Youngstown
Sloatsburg		

Issued: January 25, 1991

Effective: February 9, 1991

## ACCESS SERVICE

16. Equal Access Cost Recovery16.1 General Description

Equal Access Cost Recovery (EACR) is a monthly charge assessed to Interexchange Carriers (ICs) who obtain Feature Group D or CST BSA - Option 3 Switched Access Service, hereinafter referred to as equal access. (C)

16.2 Rate Regulations

16.2.1 The EACR monthly charge is based on the total number of equal access lines, as set forth in 16.2.2 following, and the total number of presubscribed equal access lines, as set forth in 16.2.3 following.

16.2.2 The total number of equal access lines in a LATA is all in-service lines and trunks provided at end user locations and served by end offices equipped with equal access.

16.2.3 The total number of presubscribed equal access lines is the sum of (1) all equal access lines and trunks in a LATA for which customers have designated an IC as the predesignated carrier and (2) all equal access lines and trunks in a LATA which are not presubscribed to an IC but continue to have access to interstate MTS/WATS without dialing an IC's access code.

16.2.4 For each IC which obtains Feature Group D or CST BSA - Option 3, the Telephone Company will determine the percent applicable to that IC on a LATA wide basis. The percent will be calculated by dividing the total number of presubscribed equal access lines and trunks presubscribed to that IC by the total number of presubscribed equal access lines. The total number of presubscribed equal access lines presubscribed to the IC which provides interstate MTS/WATS also includes all lines and trunks as set forth in 16.2.3(2) preceding. The IC percent will be calculated separately for each LATA in which the IC obtains Feature Group D or CST BSA - Option 3. The Telephone Company will adjust the percent applicable to each IC on a monthly basis. (C)  
(C)

---

Issued: November 1, 1991Effective: ~~February 1, 1992~~  
February 2, 1992

ACCESS SERVICE

16. Equal Access Cost Recovery (Cont'd)

16.3 Rate Application

The EACR monthly charge is assessed to each IC as follows: the IC's percent of total number of presubscribed equal access lines in a LATA is applied to the total number of equal access lines within that LATA, and then multiplied by the monthly rate per equal access line.

Monthly EACR Charge =

Interexchange Carrier's % total number of presubscribed equal access lines X  
total number of equal access lines X monthly rate per equal access line.

Rates and charges for Equal Access Cost Recovery are found in Section 31.16  
following.

(C)  
(C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service

(T)

## MAPPING OF BASIC SERVICE ELEMENTS

The following is a list of the NYNEX Telephone Companies Open Network Architecture (ONA) Packet Switched Service optional features which were presented as Basic Service Elements (BSEs) in the NYNEX ONA Plan. This list provides a mapping from the industry standard feature name to the feature name utilized in this tariff.

<u>Industry Standard</u>	<u>NYNEX Telephone Companies</u>
Call Detail Recording Reports	Call Detail
Call Redirection	Call Redirection
Closed User Groups	Closed User Groups
Incoming Calls Barred	Incoming Calls Barred
Outgoing Calls Barred	Outgoing Calls Barred
Default Window Size	Default Window Size
Direct Call	Auto-Connect NUI
Fast Select Acceptance	Fast Select Accept
Fast Select Request	Fast Select Request
Hunt Groups	Hunting

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993



## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)

(T)

## MAPPING OF BASIC SERVICE ELEMENTS (Cont'd)

<u>Industry Standard</u>	<u>NYNEX Telephone Companies</u>
Logical Channel Layout	1 Way Logical Channel Incoming
Logical Channel Layout	1 Way Logical Channel Outgoing
Logical Channels	Additional Logical Channels
N/A	Default Packet Size
N/A	Network user Identifier (NUI) Code
Permanent Virtual Circuit	Permanent Virtual Circuit
Preselection for Data Services	RPOA Preselection
Reverse Charge Acceptance	Reverse Charge Acceptance
Reverse Charge Request Option	Reverse Charge Request

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service17.1 General

Packet Switching Access Service provides for the transport of relatively short bursts of data over a packet network. The data are separated into discrete segments called packets for high speed transmission through a packet network. There are two types of Packet Switching Access Service:

INFOPATH packet switching service

Frame Relay Service (FRS)

17.1.1 Description(A) Packet Network Components

A packet network consists of three major components which are Access Concentrators, Packet Switches and Network Facilities. Access Concentrators aggregate traffic from multiple customers onto the packet network. Packet Switches perform routing and interfacing functions for the packet network. The Network Facilities interconnect the Access Concentrators and Packet Switches enabling packets to be transmitted throughout the packet network.

(B) Network Access

- (1) The INFOPATH packet switching service network is accessed through a port on either an access concentrator or a packet switch. Customers with low to medium throughput transmission requirements access the network through a port on an access concentrator at data rates of up to 9.6 kilobits per second (kbps) in New England Telephone and up to 2.4 kbps in New York Telephone. Customers with high throughput transmission requirements access the network through a port on a packet switch at data rates of 9.6 or 56 kbps.

- (2) The Frame Relay Service network is accessed through a port on either an access concentrator or a packet switch. Customers requiring 56 or 384 kbps transmission speeds will access the network through a port on an access concentrator. Customers requiring 1.544 Mbps transmission speed will access the network through a port on a packet switch. A minimum of two FRS port connections are required for data to be transported between customer designated premises. (C)

(This page filed under Transmittal No. 179)

---

Issued: April 13, 1993

Effective: May 28, 1993

ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)

17.1 General (Cont'd)

17.1.1 Description (Cont'd)

(C) Network Address

Each port includes one network address which is a ten-digit Data Terminal Number (DTN) that identifies the logical channels of that port. (T)

For INFOPATH packet switching service, additional network addresses may be ordered under the Multiple Network Address Optional Feature as specified in 17.2.1 following. In this case, the first network address established per port will be designated as the primary network address. (C)  
Additional network addresses at the same customer designated premises will hunt with the primary network address. Hunting enables the customer to achieve maximum call connection efficiency. (C)

Certain regulations previously found on this page can now be found on Original Page 17-2.1.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.1 General (Cont'd)17.1.1 Description (Cont'd)(D) Protocol (Cont'd) (M)(1) INFOPATH Packet Switching Service (T)

The INFOPATH packet switching service network is compatible with (M)  
asynchronous, X.25 and X.75 protocol transmission. All packets are (M)  
interleaved (statistically multiplexed) on the network facilities as (M)  
they are transmitted. The Telephone Company will provide a Default (M)  
Packet Size of 128 octets for both directions of transmission. To (M)  
ensure compatibility with Data Terminal Equipment (DTE), the customer (M)  
can specify a Packet Size of 128 or 256 octets for one or both (M)  
directions of transmission. (M)

Routing and control information (packet header) is automatically (M)  
inserted at the beginning of each packet, and error detection (M)  
information (packet trailer) is automatically inserted at the end of (M)  
each packet. Complete with this information, the entire packet is (M)  
routed through the network to its intended destination. (M)

Error checking is performed on each packet as it is transmitted (M)  
through the network. If a packet and/or format error is detected, the (M)  
sending equipment is automatically instructed to retransmit the (M)  
message. A message may consist of a single packet or multiple (M)  
packets. (M)

Window Size is the maximum number of unacknowledged packets allowed (M)  
without confirmation of receipt. The Telephone Company will provide a (M)  
Default Window Size of two packets for both directions of (M)  
transmission. To ensure compatibility with DTE, the customer may (M)  
specify a Window Size from two up to seven packets for one or both (M)  
directions of transmission. (M)

Customers must provide Data Terminal Equipment (DTE) in conformance (M)  
with the interface specifications as described in Technical Reference (M)  
NTR-74250 (X.25 Protocol), TR-TSY-000461 (X.75 Protocol) and NTR-74252 (M)  
(Asynchronous Protocol). (M)

Certain regulations on this page formerly appeared on 3rd Revised Page 17-2 and 3rd Revised Page 17-3.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)
- 17.1 General (Cont'd)
- 17.1.1 Description (Cont'd)
- (D) Protocol (Cont'd)
- (2) Frame Relay Service (N)
- The Frame Relay Service packet network utilizes Link Access (N)  
Procedure-D (LAPD) protocol. LAPD protocol is based on CCITT (N)  
standards I.122 and ANSI T1S1 standard Q.921. These standards specify (N)  
the frame format for the service. (N)
- Customers must provide Data Terminal Equipment (DTE) in conformance (N)  
with the interface specifications as described in Technical Reference (N)  
NTR-74260 (Frame Relay Service). (N) (x)
- (E) Types of Service Configurations
- There are two types of configurations for Packet Switching Access (C)  
Services: Switched Virtual Circuit (SVC) and Permanent Virtual Circuit (C)  
(PVC). For INFOPATH packet switching service, each configuration must (C)  
be designated as having one-way logical channel incoming, one-way  
logical channel outgoing or two-way calling. Frame Relay Service (N)  
provides two-way calling only. (N)

(x) Issued under authority of Special Permission No. 93-816 of the Federal  
Communications Commission.

Certain regulations previously found on this page can now be found on Original Page  
17-2.1.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.1 General (Cont'd)17.1.1 Description (Cont'd)(E) Types of Service Configurations (Cont'd)(1) Switched Virtual Circuit (SVC)

Switched Virtual Circuit configurations are standard for INFOPATH packet switching service and allow the customer to establish a call to another point on the network by utilizing a temporary switched data connection. The user inputs the network address of the Data Terminal Equipment (DTE) being called along with other information required for the call. The network processes a call set-up packet to the called network address. After the call is connected and accepted by the called party, a call-connected packet is sent to the calling DTE indicating that the call is connected. If for any reason the call cannot be connected, a message is sent to the calling DTE identifying the reason. (C)

(2) Permanent Virtual Circuit (PVC)

Permanent Virtual Circuit configurations are standard for Frame Relay Service and an option for INFOPATH packet switching service. PVCs provide the electronic equivalent of a two-point private line between two port connections which must be specified by their network addresses at the time of subscription. While no physical circuits are dedicated, the two network addresses are connected electronically to form a PVC. No call establishment (i.e. call set-up packet) is required for a PVC. For customers subscribing to INFOPATH packet switching service, the PVC option is specified in 17.2.1 following. (C)

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.1 General (Cont'd)17.1.2 Regulations

- (A) The regulations specified herein are in addition to other applicable regulations specified in other sections of this tariff.
- (B) Packet Switching Access Service will be furnished only when the customer has subscribed to an adequate number of port connections or logical channels as established by the Company to accommodate the service requested, i.e., originating, terminating or two-way calling, without impairing the network. (C)
- (C) Service Availability  
All rates and charges set forth provide for the furnishing of Packet Switching Access Services where suitable facilities are available as specified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 unless otherwise specified herein. (C) (x)  
(C) (x)  
(T)
- (D) Construction of Facilities  
The regulations, rates and charges for special construction are set forth in the NYNEX TELEPHONE COMPANIES TARIFF F.C.C. NO. 2. (T) (y)  
(T) (y)
- (E) Failure of Service  
For a failure of a Packet Switching Access Service port, credit will be applied according to Section 2., Paragraph 2.4.4(B)(1) and (4) as appropriate. (C)

(x) Issued under authority of Special Permission No. 92-816 of the Federal Communications Commission.

(y) Issued under authority of Special Permission No. 92-115 of the Federal Communications Commission.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.1 General (Cont'd)17.1.2 Regulations (Cont'd)(F) Minimum Period and Fractional Rates and Charges

The minimum period for which service is furnished and for which charges are applicable is specified in Section 2. of this tariff.

(G) Cancellation or Change of Application Prior to Establishment of Service

When an application for service is canceled or changed in whole or in part by, or on behalf of, the applicant prior to completion of construction and installation, the General Regulations contained in Section 5., Paragraphs 5.2.2 and 5.2.3 apply.

(H) Rate Regulations for Frame Relay Service Logical Channels

(C)

## (1) Additional Logical Channels

(T)

- (a) Monthly rates apply based on the rate steps specified in 31.17 following for each additional logical channel per port connection.

(T)

- (b) For billing purposes, disconnection of any additional logical channel is based on ascending order (i.e., the last additional logical channel on a port installed is the first one on that port to be disconnected).

## (2) Corridor Logical Channels

(N)

- (a) Monthly rates apply for each Corridor Logical Channel established on a port connection and are differentiated by the data rate of the logical channel.

(N)

(N)

(N)

A nonrecurring charge applies for the establishment of one or more Logical Channels on a per port, per request basis. Each request may consist of one or more Logical Channels.

(N)

(N)

(N)

Certain regulations previously found on this page can now be found on Original Page 17-4.2.

(This page filed under Transmittal No. 411)

---

Issued: April 16, 1996

Effective: May 31, 1996



## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.1 General (Cont'd)17.1.2 Regulations (Cont'd)(I) Service Discount Plan and FRS Term Commitment Plan

A Service Discount Plan is applicable to Frame Relay Service. A customer has the option of requesting, at any time, a Service Discount Plan for some or all of its Frame Relay Service ports and associated Special Access Service channels. Frame Relay Service Port Connections and the associated Special Access Service channels must have the same service commitment period, with the exception of the Office Channel Termination Cross Connect, the Virtual Office Channel Termination, and when applicable, the OCT Termination Charge at the POT Bay, which may not be provided under the Service Discount Plan. The Service Discount Plan regulations are specified in 7.4.10 preceding.

(C)  
(C)

In addition, a Term Commitment Plan is available for any customer requiring 56 kbps Frame Relay Service and the associated transport service, subject to the minimum service requirements and terms specified in 17.3.2 following. The FRS Term Commitment Plan will be provided in lieu of any Service Discount Plan(s) for the customer's 56 kbps Frame Relay Service and the associated 56 kbps transport service.

(This page filed under Transmittal No. 494)

---

Issued: April 2, 1998Effective: ~~April 17, 1998~~  
April 18, 1998

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.2 INFOPATH Packet Switching Service (T)17.2.1 Synchronous Service Components (T)

There are three categories of service components which apply to synchronous INFOPATH packet switching service.

Port Connections  
Network Usage  
Optional Features

(A) Port Connections

There are two types of port connections: The Access Concentrator Port Connection and the Packet Switch Port Connection. These port connections and protocols are as follows.

(1) Access Concentrator Port Connection (Low to Medium Throughput)

An Access Concentrator Port Connection provides the customer with dedicated access to a port on the access concentrator at transmission speeds of up to 9.6 kbps using a Voice Grade Channel or DIGIPATH digital service II (DDS II) Channel in New England Telephone and up to 9.6 kbps using a Voice Grade Channel in New York Telephone. Voice Grade and DDS II channels are specified in Section 7. The technical specifications defined under optional features in Section 7. apply for channels provided to the port connections. Each port connection includes one logical channel. The customer may, at its option, order up to 31 Additional Logical Channels as specified in 17.2.1(C)(1) following. The maximum number of logical channels available is 32 per port.

The Access Concentrator Port Connection has originating and terminating capabilities utilizing X.25 or X.75 Protocol.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)

17.2 INFOPATH Packet Switching Service (Cont'd) (T)

17.2.1 Synchronous Service Components (Cont'd) (T)

(A) Port Connections (Cont'd)

(1) Access Concentrator Port Connection (Low to Medium Throughput)  
(Cont'd)

(a) X.25 Protocol

X.25 Protocol enables the customer to establish up to 32 multiple virtual communication links from the customer's premises through the packet switching network.

X.25 Protocol Access Concentrator Port Connections are available as specified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

(b) X.75 Protocol\*

X.75 Protocol supports throughput communications from the packet network to an internetwork carrier.

X.75 Protocol Access Concentrator Port Connections are available in the following exchanges.

Burlington, VT  
Manchester, NH  
Portland, ME  
Providence, RI  
Springfield, MA

\* Available in New England Telephone only.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)
- 17.2 INFOPATH Packet Switching Service (Cont'd) (T)
- 17.2.1 Synchronous Service Components (Cont'd) (T)
- (A) Port Connections (Cont'd)
- (2) Packet Switch Port Connection (High Throughput)

The Packet Switch Port Connection provides a direct connection between a customer's premises and a port on the packet switch at transmission speeds of 9.6 or 56 Kbps via a Special Access Voice Grade, Digital Data or DIGIPATH digital service II (DDS II) Channel in New England Telephone and a Digital Data Channel in New York Telephone as specified in Section 7. The technical specifications defined under optional features in Section 7. apply for channels provided to the port connection.

The Packet Switch Port Connection has the capability of establishing multiple communication links from the customer's premises through the packet switching network and is available with either X.25 or X.75 protocol. The X.25 and X.75 protocols provide the capability of establishing multiple virtual communication links from the customer's premises through the packet switching network.

The maximum number of logical channels available is 127 channels per port at 9.6 kbps and 511 channels per port at 56 kbps. In New England Telephone, the port charge includes one logical channel with the option of purchasing additional logical channels. In New York Telephone, the port charge includes 127 logical channels per port at 9.6 kbps and 511 logical channels per port at 56 kbps.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.2 INFOPATH Packet Switching Service (Cont'd)17.2.1 Synchronous Service Components (Cont'd)(B) Network Usage

Network usage charges may be billed to either the originator or receiver of the call on a per call or full-time basis. The customer may invoke Reverse Charge Request which is a one-time request for the receiver of the call to accept billing for the usage charges accrued during the call. Reverse Charge Request is made on a per call basis during call establishment with the call set-up packet. Reverse Charge Acceptance allows for full-time reverse charge billing and is established at the time of subscription. With Reverse Charge Acceptance, the customer will be billed for all usage either originating or terminating on the specified port.

The customer may establish a preferred Recognized Private Operating Agency (RPOA) at the time of subscription which ensures that each internetwork call will be routed to the customer's preferred internetwork carrier. The customer may override its RPOA Preselection on a per call basis by invoking a Reverse Charge Request to another RPOA.

Packet switching network usage is aggregated per billing month. When more than 2500 kilopackets are transmitted in a billing month, rates are discounted as set forth in 31.17 following. In New England Telephone, Call Detail is provided as a chargeable optional feature. (C)

Network Usage on the INFOPATH packet switching network is comprised of Call Set-Up and Packet Transport as described following.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)

17.2 INFOPATH Packet Switching Service (Cont'd) (T)

17.2.1 Synchronous Service Components (Cont'd) (T)

(B) Network Usage (Cont'd)

(1) Call Set-Up

Call Set-Up initiates a request on a Switched Virtual Circuit for the establishment of a virtual channel for the duration of the call. Call Set-Up is charged on a per call basis. In New York Telephone, an additional Call Set-Up packet charge applies per call redirected when the customer subscribes to Call Redirection.

(2) Packet Transport

Packet Transport provides for the routing of packets over the packet switching network. Usage charges are based on the number of packets transmitted (either sent or received) while the call is on the INFOPATH packet switching service network. The minimum unit of billing is a kilopacket. For billing purposes, a packet consists of up to 128 characters of user data.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.2 INFOPATH Packet Switching Service (Cont'd)17.2.1 Synchronous Service Components (Cont'd)(C) Optional Features

Optional Features provide the customer with additional capabilities for interaction with the INFOPATH packet switching service network and should be selected by the customer at the time of subscription. Except for Call Redirection in New York Telephone, nonrecurring charges do not apply when optional features are ordered in conjunction with the initial INFOPATH packet switching service. When ordered subsequent to the initial INFOPATH Packet Switching Service, Optional Feature or Interface Option Change Charges apply as shown in 31.17 following. (C)

- (1) Additional Logical Channel\* - (USOC-LD9AL) - Allows the customer to simultaneously operate multiple channels on a single port.
- (2) Closed User Group - (USOC-LDJ) - Allows the customer to establish a sub-network among a restricted number of other users within the INFOPATH packet switching service network who can communicate privately with each other. Members of the closed user group may be designated as having Incoming Calls Barred, Outgoing Calls Barred, Fully Restricted access or Unrestricted access. In New York Telephone, each port may be a member of up to ten (10) Closed User Groups for Low to Medium Throughput ports and up to one hundred (100) Closed User Groups for High Throughput ports.
- (3) Call Detail\*\* - (USOC-MAJ1T, MAJ1P) - Provides for magnetic tape or printed detail of each call billed to the customer for use of the INFOPATH packet switching service network. This optional feature is available on either a continuous monthly basis or on a per request basis.

\* Not available for Synchronous High Throughput service with X.75 Protocol in New York Telephone.

\*\* Available in New England Telephone only.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.2 INFOPATH Packet Switching Service (Cont'd) (T)17.2.1 Synchronous Service Components (Cont'd) (T)(C) Optional Features (Cont'd)

- (4) Fast Select Accept/Request\* - Allows up to 124 octets of user data to be included in the call set-up packet or the call connected packet. When the customer subscribes to Fast Select, Fast Select Accept capabilities are established for the port. Fast Select Accept allows a customer to receive user data in the call set-up packet and is required for use of Fast Select Request. Fast Select Request is invoked on a per call basis. In New England Telephone, a charge applies for Fast Select Request on a per call basis and includes call set-up charges.
- (5) Multiple Network Address\* - (USOC-LDQ) - Allows a customer to subscribe to additional data terminal numbers in groups of 10. These numbers can be used with existing packet network connections and allow messages to be delivered to the customer's prespecified destinations. Multiple Network Addresses hunt in conjunction with the primary network address. Hunting provides for maximum call connection efficiency.
- (6) Permanent Virtual Circuit - (USOC-LDV) A circuit which is the electronic equivalent of a dedicated private line between two destination network addresses.
- (7) Call Redirection - (USOC-LRD) An option which permits calls made to the primary host (computer) location to be redirected to an alternate host location in the event of a failure or busy condition. In New York Telephone, when the customer subscribes to the Call Redirection optional feature, an additional Call Set-Up packet charge applies per call redirected.
- (8) Abbreviated Addressing\*\* - (USOC-LJE) Allows the customer to specify an alpha-numeric code of two up to four characters as the network address.

\* Not available for Synchronous High Throughput service with X.75 Protocol in New York Telephone.

\*\* Available in New England Telephone only.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605



## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.2 INFOPATH Packet Switching Service (T)17.2.2 Asynchronous Service Components (T)(A) Description

Asynchronous transmission is a form of communications whereby each data character is individually synchronized by means of start and stop elements. The General provisions for INFOPATH packet switching services as shown in 17.1 preceding apply to asynchronous service, as appropriate.

Asynchronous service supports start-stop mode operation with ASCII codes at speeds up to 9.6 kilobits per second (kbps) in New England Telephone and up to 2.4 kbps in New York Telephone. With asynchronous access, the access concentrator will perform a built-in Packet Assembler/Disassembler (PAD) function to convert the data into packets utilizing a common protocol (X.25) and route them through the network to the specified destination.

The customer must provide Data Terminal Equipment (DTE) in conformance with the interface specifications as described in Technical Reference NTR-74252 (Asynchronous Protocol).

(B) Service Components

There are three categories of service components which apply to asynchronous INFOPATH packet switching service.

Access Concentrator Port Connections  
Network Usage  
Optional Features

## (1) Access Concentrator Port Connections

There are three types of Port Connections: The Public Dial Access Port Connection, the Private Dial Access Port Connection and the Dedicated Access Port Connection. These connections are described as follows.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)

17.2 INFOPATH Packet Switching Service (Cont'd) (T)

17.2.2 Asynchronous Service Components (Cont'd) (T)

(B) Service Components (Cont'd)

(1) Access Concentrator Port Connections (Cont'd)

(a) Public Dial Access Port Connection

Dial Access, for originating calls only, is initiated by dialing an INFOPATH packet switching service network number via an exchange line. Applicable message unit and toll charges apply for each completed call to the INFOPATH packet switching service network access number. Dial access supports asynchronous protocol and transmission speeds of up to 2.4 kbps.

In New England Telephone, a Network User Identifier (NUI) Code is required for log-on to the network if usage charges are to be billed to the originator. A NUI is an alphanumeric code which identifies the user to the INFOPATH packet switching service network.

In New York Telephone, a Packet Network Identification Number (PNIN) is required by the originator to connect with an Information Provider (IP). A PNIN is an alphanumeric code which provides automatic connection to an IP and serves to identify the originator to the IP. PNINs are sold to IPs in blocks of five. Usage charges are billed to the receiver of the call (i.e., the IP).

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)17.2 INFOPATH Packet Switching Service (Cont'd) (T)17.2.2 Asynchronous Service Components (Cont'd) (T)(B) Service Components (Cont'd)

(1) Access Concentrator Port Connections (Cont'd)

(b) Private Dial Access Port Connections

(i) Private Dial-In Access Port Connections

The Private Dial-In Access Port Connection is the same as the Public Dial Access Port Connection except that it is dedicated to one customer. A separate business line with dial-up network exchange capability, excluding Centrex, FGA and CSL BSA, is required to provide the customer who subscribes to the private dial port with a connection from the central office switch to the Access Concentrator. The customer who subscribes to the private dial port is responsible for the additional line.

Private Dial-In Access supports asynchronous protocol with transmission speeds of up to 9.6 kbps in New England Telephone and transmission speeds of up to 2.4 kbps in New York Telephone.

In New England Telephone, the Network User Identifier code for log-on to the network is an optional feature.

For Private Dial-In Access, in New England Telephone the port charge is billed at a fixed monthly rate. In New York Telephone, customers have the choice of selecting Option 1 or Option 2 port charges.

- Option 1 is a per month per port charge billed at a fixed monthly rate.
- Option 2 is a per minute of use charge and is subject to a minimum monthly charge. Option 2 charges begin when an end user gains access to a Private Dial-In Access Port and ceases when the call is terminated.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)

17.2 INFOPATH Packet Switching Service (Cont'd) (T)

17.2.2 Asynchronous Service Components (Cont'd) (T)

(B) Service Components (Cont'd)

(1) Access Concentrator Port Connections (Cont'd)

(b) Private Dial Access Port Connections (Cont'd)

(ii) Private Dial-Out Access Port Connections\*

The Private Dial-Out Access Port Connection enables a customer to place a call to an address outside of the packet network (i.e. a destination on the switched network) via the access concentrator. This port connection is dedicated to one customer and supports transmission speeds up to 2.4 kbps. A separate business line, with dial-up network exchange capability, excluding Centrex and Line Side Switched Access Services, is required to connect the central office switch to the access concentrator. The customer who subscribes to the Private Dial-Out Access Port Connection is responsible for the additional business line.

The Network User Identifier (NUI) Code for log-on to the network is an optional feature.

\* Available in New England Telephone only.

(This page filed under Transmittal No. 139)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)
- 17.2 INFOPATH Packet Switching Service (Cont'd) (T)
- 17.2.2 Asynchronous Service Components (Cont'd) (T)
- (B) Service Components (Cont'd)
- (1) Access Concentrator Port Connections (Cont'd)
- (a) Dedicated Access Port Connection
- Provides dedicated access from a customer designated premises to a port on the access concentrator at transmission speeds of up to 9.6 kbps in New England Telephone and up to 2.4 kbps in New York Telephone using Voice Grade Channels as specified in Section 7.
- (2) Network Usage
- Network usage for asynchronous service is the same as for network usage for synchronous service, as described in 17.2.1(B) preceding. In New England Telephone, usage charges may be billed to the originator or receiver of the call. In New York Telephone, usage charges are billed only to the receiver of the call.
- (3) Optional Features
- (a) Network User Identifier (NUI) Code\* – A NUI is an alphanumeric code which identifies the user to the INFOPATH packet switching service network. The code is stored in one Access Concentrator unless storage in additional Access Concentrators is specified.
- A customer may specify a NUI as Auto-Connect which allows a frequently called network address to be automatically connected when the Auto-Connect NUI is entered. This option is available for private dialed ports only.

\* Available in New England Telephone only.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.2 INFOPATH Packet Switching Service (Cont'd)17.2.2 Asynchronous Service Components (Cont'd)(B) Service Components (Cont'd)

## (3) Optional Features (Cont'd)

## (a) (Cont'd)

Usage charges for originating calls will be billed to the NUI unless otherwise specified. A NUI customer may invoke Reverse Charge Request on a per call basis during call establishment with the call set-up packet. At the time of subscription, a customer subscribing to the NUI Optional Feature may make a Recognized Private Operating Agency (RPOA) Preselection to transport its internetwork calls.

## (b) The following optional features are available with asynchronous service at rates and charges as specified in 31.17 following.

(C)

Closed User Group\*\*  
Permanent Virtual Circuit\*\*  
Fast Select Accept/Request\*  
Call Detail\*  
Call Redirection\*

\* Available in New England Telephone only.

\*\* Available only for Asynchronous service with Dedicated Access Port connections in New York Telephone.

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.2 INFOPATH Packet Switching Service (Cont'd)17.2.3 New England Telephone and Telegraph Company Feature-Based Payment Option(A) General

- (1) The Feature-Based Payment Option (FPO) is an optional method of payment for customers who commit to a minimum of 2,500 kilopackets of usage per month.
- (2) The FPO allows the customer to pay for a system-specific configuration, optional features and monthly usage under a service contract.
- (3) The customer may request to recontract INFOPATH packet switching service at any time during the service contract period. A new contract for the system begins the day following the completion of the conversion order at the currently effective charges. A charge for the conversion order will be specified in the contract. The customer is not billed any one-time or nonrecurring charges previously paid.
- (4) Upon expiration of an FPO Service Contract period, the customer may elect to continue service on a month-to-month basis or continue service in accordance with a new FPO agreement.

(B) Rates and Charges

- (1) The rates and charges for customers under the FPO are contained in 31.17 for New England Telephone following. The rates and charges are based on the customer's system-specific configuration including any associated optional features and monthly usage. All customers under the FPO must commit to and pay monthly rates for a minimum usage of 2,500 kilopackets per month. These FPO rates and charges are in addition to the appropriate rates and charges for all access arrangements (facilities from the customer's premises to the INFOPATH packet switching service network) and for other associated optional features and services not covered by the FPO as specified elsewhere in the tariff. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.2 INFOPATH Packet Switching Service (Cont'd)17.2.3 New England Telephone and Telegraph Company Feature-Based Payment Option  
(Cont'd)(B) Rates and Charges (Cont'd)

- (2) The customer may elect to pay FPO billing for committed charges as specified in 31.17 for New England Telephone following. The appropriate time value of money equivalency factor, based on a monthly effective interest rate specified in the contract which is multiplied by the upfront payment charge to determine the monthly rates for optional payment periods. These payments are not subject to Company-initiated change during the period of the contract. (C)
- (3) FPO billing for the monthly service rate as specified in 31.17 for New England Telephone following applies as long as the system under contract remains in service. This recurring monthly charge is subject to annual change by filed tariff revision to reflect changes in the Consumer Price Index for the previous calendar year. (C)
- (4) The FPO service contract includes services for an entire system.
- (5) With the written permission of the Company, the obligation to pay contractual charges may be assigned to another customer at the same location for a fee of \$100.00 payable by the new customer. In addition to assuming responsibility to pay the contractual charges, the new customer assumes the conditions applicable to INFOPATH packet switching service at the time of the transfer. A transfer of service between customers at the same time as a relocation is not permitted.
- (C) Subsequent Additions or Changes
- Service may be added to or changed in an existing FPO system in accordance with individually developed rates and charges as specified in 31.17 for New England Telephone following. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994



ACCESS SERVICE

17. Packet Switching Access Service (Cont'd) (T)
- 17.2 INFOPATH Packet Switching Service (Cont'd) (T)
- 17.2.3 New England Telephone and Telegraph Company Feature-Based Payment Option (T)  
(Cont'd)
- (D) Discontinuance of Service (T)
- In the event of a complete discontinuance of service prior to the expiration of a FPO service contract, the customer is required to pay the present value of any outstanding payments for committed amounts. Any partial discontinuance of service will not change FPO billing for the remaining life of the service contract.

(This page filed under Transmittal No. 139.)

---

Issued: November 25, 1992

Effective: January 9, 1993

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

(T)

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service

Frame Relay Service (FRS) is a Packet Switching Access Service which, through Vertical Service functionality, connects two or more Special Access Services. By connecting the logical channels associated with a port connection, permanent virtual circuits (PVCs) are created from one port connection on an FRS Access Concentrator or FRS Packet Switch to other port connections on the same or different FRS Access Concentrator or FRS Packet Switch. The PVCs provide the customer with the electronic equivalent of a two-point private line between two customer designated premises.

17.3.1 Service Components

Frame Relay Service (FRS) has two service components which are described in detail following.

## Port Connections

## Optional Features and Functions

(A) Port Connections

The following port connections are for use with FRS and require Special Access Service channels adhering to the technical specifications defined in Section 7. Additionally, these channels may not be provided in conjunction with Network Reconfiguration Service. A minimum of two FRS port connections are required for data to be transported between customer designated premises.

(1) Access Concentrator Port Connection

An Access Concentrator Port Connection provides the customer with dedicated access to Frame Relay Service via a Special Access Service (T)  
between its designated premises and an Access Concentrator at a (T)  
transmission speed of 56 kbps, 128 kbps, 256 kbps, 384 kbps, 512 kbps (N)  
or 768 kbps. Dedicated access at 128 kbps, 256 kbps, 512 kbps or 768 (N)  
kbps is only provided when NYNEX Enterprise Fractional DS1 Service at (N)  
data rates of 128 kbps, 256 kbps, 512 kbps or 768 kbps, respectively, (N)  
provides the access to Frame Relay Service. (N)

A customer may use DIGIPATH digital service II (DDS II) Special Access Service for dedicated access to the 56 kbps Access Concentrator Port (T)  
Connection or 1.544 Mbps High Capacity Special Access Service for (T)  
dedicated access to a 384 kbps Access Concentrator Port (T)

(This page filed under Transmittal No. 460)

Issued: July 7, 1997

Effective: July 22, 1997

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.1 Service Components (Cont'd)(A) Port Connections (Cont'd)(1) Access Concentrator Port Connection (Cont'd)

Connection. For Frame Relay Service in New York Telephone, the customer may also use NYNEX Enterprise DS0 Service Special Access Service at a transmission speed of 56 kbps for dedicated access to the 56 kbps Access Concentrator Port Connection or NYNEX Enterprise Fractional DS1 Service Special Access Service at a transmission speed of 128 kbps, 256 kbps, 384 kbps, 512 kbps or 768 kbps for dedicated access to the 128 kbps, 256 kbps, 384 kbps, 512 kbps or 768 kbps Access Concentrator Port Connection, respectively. Special Access Services are described in Section 7. preceding. Each port connection allows for one logical channel, one network address and transport across the packet network. Additional Logical Channels and Corridor Logical Channels are optional features which are described in (B) following. The maximum number of Additional Logical Channels available at data rates between 56 kbps and 768 kbps is 199.

(2) Packet Switch Port Connection

The Packet Switch Port Connection provides a connection between a customer designated premises or Expanded Interconnection multiplexing node and a packet switch via a 1.544 Mbps High Capacity Special Access Service. For Frame Relay Service in New York Telephone, the connection between a customer designated premises, Expanded Interconnection multiplexing node or virtual collocation arrangement and a packet switch may also be a NES DS1 Special Access Service. The connection to the packet switch may be made at any Telephone Company Hub where Frame Relay Service functions are performed (i.e., an Access Concentrator or a packet switch). 1.544 Mbps High Capacity and NES DS1 Special Access Services are described in 7.2.9 and 7.2.13 preceding, respectively. Each Port Connection allows for one logical channel, one network address and transport across the packet network. Additional Logical Channels and Corridor Logical Channels are optional features which are described in (B) following. The maximum number of Additional Logical Channels available at 1.544 Mbps is 992.

(C)  
(C)

(This page filed under Transmittal No. 494)

Issued: April 2, 1998

Effective: ~~April 17, 1998~~  
April 18, 1998

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.1 Service Components (Cont'd)(B) Optional Features and Functions

Optional features and functions provide the customer with additional capabilities for use with the FRS packet network. With the exception of the Customer Service Management optional feature, nonrecurring charges do not apply when optional features are ordered in conjunction with the initial installation of the associated Frame Relay Service port connection. When ordered subsequent to the initial installation of the associated Frame Relay Service port connection, nonrecurring charges apply as in forth in Section 31.17.4(B) following. (C)

(1) Additional Logical Channel

A logical channel allows a customer to simultaneously operate multiple channels on a single port. In addition to the logical channel included with each port connection, Additional Logical Channels may be ordered. The maximum additional logical channels available for an Access Concentrator Port Connection is 199 and the maximum additional logical channels available for a Packet Switch Port Connection is 991. Each additional logical channel must be associated with a specific network address and includes connection to another logical channel on the same or different Access Concentrator Port Connection or Packet Switch Port Connection in order to form a PVC. This option is not available with the Corridor Port Connection.

(2) Corridor Logical Channel

The Corridor Logical Channel enables a customer to establish a permanent virtual circuit (PVC) between points in the New York-New Jersey Corridor. The Corridor Logical Channel may coexist on the same port connection as the customer's Additional Logical Channel(s) and must be associated with a specific network address. The Corridor Logical Channel allows for the establishment of a PVC between a Telephone Company access concentrator or packet switch port connection located at the Broad Street, West Street or W. 36th Street Frame Relay Service Hubs in the New York Metropolitan LATA and the logical channel of a similar port connection of another Exchange Telephone Company's frame relay switch located in the New Jersey portion of the corridor. Corridor Logical Channels are provided at data rates of 16 kbps, 28 kbps, 32 kbps, 56 kbps, 64 kbps, 128 kbps, 192 kbps, 256 kbps, 384 kbps, 512 kbps or 768 kbps. The information rate of the Corridor Logical Channel may not be equal to, or greater than, the information rate of the associated port connection.

(This page filed under Transmittal No. 482)

---

Issued: January 29, 1998

Effective: February 13, 1998

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.1 Service Components (Cont'd)(B) Optional Features and Functions (Cont'd)

## (3) Customer Service Management\* (N)

Customer Service Management provides a customer with partitioned (N)  
access to surveillance, performance and statistical information on its (N)  
ports and logical channels within its Frame Relay Service network. (N)  
The customer must provide at its premises a network management device (N)  
such as a SunNet Manager, HP Open View or other device which is (N)  
compatible with the Telephone Company's network management system. (N)  
Such device must be equipped with software which conforms to the (N)  
Simplified Network Management Protocol. (N)

FRS Customer Service Management (CSM) is available to a customer by (N)  
establishing a permanent virtual circuit assigned to CSM between its (N)  
designated premises and the Telephone Company's FRS network management (N)  
system located in the Telephone Company's Hub assigned to Frame Relay (N)  
Service at 140 West St., New York, NY. The CSM permanent virtual (N)  
circuit which provides access to the Telephone Company's network (N)  
management system may be created using a logical channel on one of the (N)  
customer's existing FRS port connections to that FRS Hub or on a new (N)  
port connection to that FRS Hub. (N)

The rates and charges for FRS Customer Service Management are set (N)  
forth in Section 31.17.4(B)(3) following and consist of a monthly rate (N)  
and nonrecurring charge for each CSM permanent virtual circuit. The (N)  
monthly rate applies as a flat recurring charge for each CSM permanent (N)  
virtual circuit used to access the FRS network management system. The (N)  
nonrecurring charge applies for each CSM permanent virtual circuit (N)  
established. The rates and charges for customer service management (N)  
apply in addition to the rates and charges for all other logical (N)  
channels on the associated port connection(s). (N)

\* New York Telephone only. (N)

(This page filed under Transmittal No. 482)

Issued: January 29, 1998

Effective: February 13, 1998

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.2 FRS Term Commitment Plan

Customers which access Frame Relay Service at 56 kbps may order service under a Term Commitment Plan for which the rates associated with such access will be discounted for 36 months. Any customer who meets the following service requirements may order service under the Term Commitment Plan.

- The customer requires 56 kbps access to Frame Relay Service through an Access Concentrator Port Connection, and
- the customer utilizes 56 kbps DIGIPATH digital service II (DDS II) as its access to Frame Relay Service, and
- the customer requires a minimum of 600 FRS 56 kbps Access Concentrator Port Connections and 600 associated DDS II 56 kbps channels which it must attain within the first twelve months of service, and
- the minimum requirements for the 56 kbps FRS Access Concentrator Port Connections and associated 56 kbps DDS II channels can be aggregated from within any of the operating territories of the Telephone Company, and
- the customer agrees to a term commitment of 36 months over which the minimum requirement must be maintained.

(T)  
(D)  
(D)

## (A) Application of the Discount

The Telephone Company shall apply a ten percent (10%) reduction to the standard monthly rates for all FRS 56 kbps Access Concentrator Port Connection rate elements and all 56 kbps DDS II Channel Termination and Channel Mileage rate elements which are in service during the 36 months of the term commitment. The discount will be applied to the monthly rates set forth in Section 31.17.4(A)(1) following for the FRS 56 kbps Access Concentrator Port Connection rate elements and Section 31.7.12(A) and (B) preceding for the DDS II Channel Termination and Channel Mileage rate elements, respectively. No service or port under this plan may be provided under a Service Discount Plan as set forth in Section 7.4.10 preceding. However, existing customers currently under a 3 year Service Discount Plan may change their current Service Discount Plan to the FRS Term Commitment Plan with no termination liability applied.

(This page filed under Transmittal No. 457)

Issued: June 13, 1997

Effective: June 28, 1997

## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.2 FRS Term Commitment Plan (Cont'd)

## (B) Minimum Service Commitments

(C)

The minimum service commitment for this plan is a minimum of 600 FRS 56 kbps Access Concentrator Port Connections and 600 associated DDS II 56 kbps channel terminations.

The customer may increase the number of channel terminations and ports which comprise its minimum service commitment at intervals of six months.

(D)

(D)

(D)

Once met, the minimum service commitment must be maintained for the balance of the term commitment. If the original minimum service commitment has not been met within the first twelve months of service, the plan shall be terminated and the customer shall owe to the Telephone Company an amount equal to the difference between the standard rates for the services and ports actually provided and the discounted rates which were actually billed during the first twelve months of service. The Telephone Company shall monitor the minimum service commitment and report the results to the customer at intervals of 6 months.

Beginning on month eighteen and every 6 months thereafter (or in the case of an increase in the minimum service commitment during the first twelve months of service, beginning on month twelve and every 6 months thereafter), the Telephone Company will conduct a true-up which compares the average number of channels and ports actually in service over the preceding 6 months to the minimum service commitment. The true-up process will determine if the customer has failed to maintain its minimum service commitment.

(C)

If the customer failed to maintain its minimum service commitment over the preceding 6 months, the customer shall be assessed an amount equal to the difference between the total reduced channel termination and port charges actually billed over the preceding 6 months and the total reduced channel termination and port charges which would have been billed over the preceding 6 months had the minimum service commitment been met.

(This page filed under Transmittal No. 398)

---

November 7, 1995

---

December 22, 1995  
February 16, 1996

## 17. Packet Switching Access Service (Cont'd)

### 17.3.2 FRS Term Commitment Plan (Cont'd)

(C)

(C)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)  
(D)

(D)  
(D)

(D)

(D)

(This page filed under Transmittal No. 398)

November 7, 1995

December 22, 1995  
February 16, 1996

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605



## ACCESS SERVICE

17. Packet Switching Access Service (Cont'd)17.3 Frame Relay Service (Cont'd)17.3.2 FRS Term Commitment Plan (Cont'd)

(C)	Termination Liability	(S) (x)
	In the event that service is disconnected in full or the customer elects to cancel the plan prior to completion of the term, termination liability shall apply. The termination liability charge shall be the lesser of (1) an amount equal to the difference between the full monthly rates and the reduced monthly rates for the period the service was in effect or (2) 50% of the amount remaining in the term based on the minimum service commitment in effect at the time of disconnection or cancellation.	(S) (x) (S) (x) (S) (x) (S) (x) (S) (x) (S) (x) (S) (x)
	Upon expiration of the customer's term commitment plan, the customer may elect any then effective discount or commitment plan applicable to FRS and DDS II as may be offered under this tariff.	(S) (x) (S) (x) (S) (x)
	In the event that the Telephone Company introduces new Term Commitment Plans which may be more advantageous for the customer, the customer may roll the services into a new Term Commitment Plan with no termination liability applied, provided that the commitment period of the new plan is equal to or longer than the existing plan commitment period, and that the minimum number of FRS 56 kbps Access Concentrator ports and DDS II 56 kbps channels committed to the new plan is equal to or greater than the existing plan commitment level.	(N) (y) (N) (y) (N) (y) (N) (y) (N) (y) (N) (y) (N) (y) (N) (y)

- (x) Material scheduled to become effective March 6, 1996 under Transmittal No. 398.
- (y) Issued on not less than one day's notice under authority of Special Permission No. 96-150 of the Federal Communications Commission.

(This page filed under Transmittal No. 406)

Issued: February 15, 1996

Effective: ~~March 6, 1996~~  
February 16, 1996

## ACCESS SERVICE

18. Crisis Management Services\*

(Z)

18.1 Service Description

(Z)

Crisis Management Services enable customer to obtain services from the Telephone Company to be used when a disaster occurs either at a customer's premises or in the Company's telecommunications network. A disaster is any event that renders unusable a premises used by a customer to conduct business, or renders unusable a service or services purchased by the customer from the Company. There are two Crisis Management Services available, pre-disaster and post-disaster. Pre-disaster is a Crisis Management Service that enables customers to obtain standby services prior to the occurrence of a disaster which may be activated by a customer request in the event of a disaster to provide services for a customer at an alternate premises, provided that the standby services are not affected by the disaster. Pre-disaster services are negotiated and filed with the Commission prior to the occurrence of a disaster. Standby services may consist of existing tariffed services or specially developed services not currently offered in the tariff. These services are installed but remain inactive and are subject to ICB monthly rates until the customer requests the service(s) be activated due to a disaster. Once standby services are active, the full tariffed service monthly rate in lieu of the ICB rate will apply to the existing tariffed services, and an increased ICB monthly rate will apply to the specially developed service(s) as described in 18.1.1(A) following. Post-disaster services are not available in the event of a failure in the Company's telecommunications network. A Crisis Management service package may consist of a combination of existing or specially developed services, based on customer service requirements, and offered on a standby basis for pre-disaster service packages. For post-disaster service packages, service is offered where and when facilities are available. Restoral efforts for services affected by a failure in the Company's telecommunications network or as a result of a disaster at a customer premises will be performed in a timely and efficient manner as specified in 2.1.11 preceding for all customers. CMS customers will not receive service at the expense of non-CMS customers.

\* Available in NYT only.

(This page filed under Transmittal No. 382)

Issued: June 12, 1995

Effective: July 27, 1995

## ACCESS SERVICE

18. Crisis Management Services\* (S) (x)
- 18.1 Service Description (Cont'd) (S) (x)
- 18.1.1 Regulations (S) (x) (M) (y)
- Crisis Management service packages are classified as pre-disaster or post-disaster. Different regulations may apply to different classifications of service packages, as described herein. Customers must negotiate a customer-specific service plan with the Company in order to purchase a Crisis Management Service Package. (S) (x) (M) (y)
- (A) Description (S) (x) (M) (y)
- (1) For pre-disaster Service Packages, a Crisis Management service package must contain: (S) (x) (M) (y)
- (a) sufficient Company standby telecommunications services, as mutually determined between the Company and the Customer, either existing or specially developed, to effectuate the service plan, and (S) (x) (M) (y)
- (b) provision for joint customer/Company testing to insure effectiveness (S) (x) (M) (y)

\* Available in NYT only.

(x) Material scheduled to become effective July 14, 1993 under Transmittal No. 181.

(y) Issued on not less than 5 days' notice under authority of Special Permission No. 93-582 of the Federal Communications Commission.

Certain regulations previously found on this page can now be found on Original Page 18-1.1.

(This page filed under Transmittal No. 208)

---

Issued: July 8, 1993

Effective: July 14, 1993

## ACCESS SERVICE

18. Crisis Management Services\* (Cont'd) (S) (x)
- 18.1 Service Description (Cont'd) (S) (x)
- 18.1.1 Regulations (Cont'd) (S) (x)
- (A) Description (Cont'd) (S) (x)
- (2) A service package is subject to terms and conditions specified in other sections of this tariff, and/or may contain unique terms and conditions. (S) (x)  
(S) (x)  
(S) (x)
- (3) Services will be provided within standard or negotiated installation intervals for pre-disaster service packages. Services will be provided where and when facilities are available, for post-disaster service packages. (S) (x)  
(S) (x)  
(S) (x)  
(S) (x)  
Should facilities not be available, it may be necessary to construct such facilities either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set forth in Section 5.1.3 preceding apply. However, the applicable rates and charges will be filed in Section 31.18 of this tariff. (S) (x)  
(S) (x)  
(S) (x)  
(S) (x)
- (4) An inventory of all services provided in a specific service package will be provided to the customer. The inventory will be updated and presented to the customer semi-annually; for any month in which there was a rate change affecting a service contained in the customer's service package; and for any month during which the customer engaged in any move, add, upgrade or replacement activity that affected the service plan. Any change to the service package which adds or changes a rate will be filed within 60 days of the installation of the service request. (S) (x)  
(S) (x)  
(S) (x)  
(S) (x)  
(S) (x)  
(S) (x)  
(S) (x)  
(S) (x)
- (5) Standby services provided in a pre-disaster Crisis Management Service Package may be used by a customer only for joint Company/customer testing or when a disaster occurs, for the duration of the disaster. The customer will receive a single-line bill consisting of a total of all the monthly rates for the standby services specified in the service plan, coded to a unique USOC. The customer will be subject to the rates and charges for services, terms and conditions associated with the pre-disaster Crisis Management Service Package the day following installation of service. (S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)  
(S) (x) (M) (y)

\* Available in NYT only.

Certain regulations previously found on this page can now be found on 2nd Revised Page 18-3.

(z) Material scheduled to become effective July 14, 1993 under Transmittal No. 181.

(aa) Issued on not less than 5 days' notice under authority of Special Permission No. 93-582 of the Federal Communications Commission.

(This page filed under Transmittal No. 208)

Issued: July 8, 1993

Effective: July 14, 1993

## ACCESS SERVICE

18. Crisis Management Services\* (Cont'd) (S) (x)
- 18.1 Service Description (Cont'd) (S) (x)
- 18.1.1 Regulations (Cont'd) (S) (x)
- (A) Description (Cont'd) (S) (x)
- (5) (Cont'd)
- The standby ICB rates and charges for existing tariffed and specially developed services, and the active ICB rates and charges for the specially developed services will be filed in Section 31.18 following, within 60 days of the service installation date along with a nonrecurring charge(s) which will be applied to the customer when service(s) is activated in the event of a disaster. The customer is responsible for notifying the Telephone Company of a disaster. For a pre-disaster package, current tariffed service monthly rate(s), in lieu of the ICB recurring rate, will be applied on a daily basis for the duration of the disaster, for existing standby service monthly rates. For specially developed services, the increased monthly active ICB rate in lieu of the ICB standby service recurring rate will apply on a daily basis for the duration of the disaster. (C) (y)
- For a post-disaster package, a recurring rate will be charged at the current tariffed service monthly rate(s) on a daily basis for the duration of the disaster. A nonrecurring activation charge and any applicable specialized service rates and charges will be filed within 60 days of the service installation date. A maximum estimation of rates and charges will be provided to the customer prior to the installation of service. (S) (x)
- (6) Each approved Crisis Management service package will be filed as an ICB in Section 31.18. An approved Crisis Management Service Package will be made available on the same terms and conditions to all customers. (S) (x)

\* Available in NYT only.

Certain regulations previously found on this page can now be found on 3rd Revised Page 18.2.

(ab) Material scheduled to become effective July 14, 1993 under Transmittal No. 181.

(ac) Issued on not less than 5 days' notice under authority of Special Permission No. 93-582 of the Federal Communications Commission.

(This page filed under Transmittal No. 208)

Issued: July 8, 1993

Effective: July 14, 1993

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)  
(D)

(D)  
(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991



18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(D)

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991



18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991



18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991



ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991



18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605



18. Reserved for Future Use (Cont'd)
$$(\quad)$$

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991



18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991



ACCESS SERVICE

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Regulations previously found in this section can now be found in Sections 331 (Maine), 333 (Massachusetts), 341 (New Hampshire), 344 (New York), 352 (Rhode Island) and 359 (Vermont) of the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

---

Issued: August 12, 1991

Effective: September 16, 1991

Managing Director - Access Matters  
222 Bloomingdale Rd., White Plains, NY 10605

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

[illegible]

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

18. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

(D)

Effective: September 16, 1991

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (C)19.1 General

NYNEX Enterprise Network Reconfiguration Service enables customers, by use of a Network Controller or network management device, to reconfigure specific Special Access Services connected at digital cross-connect systems. The connection may be made either directly or through a Telephone Company Hub where the Special Access Service may be bridged or multiplexed. The bridging function connects three or more customer designated premises in a multipoint arrangement. The multiplexing function channelizes analog or digital facilities to individual services requiring a lower capacity or bandwidth. Bridging or multiplexing functions for Special Access Service are specified in Section 7. preceding. (C)

The following Special Access Services may be connected at digital cross-connect systems for network reconfiguration capability:

- Voice Grade Service (two-point service only)
- DIGIPATH digital service II (DDS II)
- 1.544 Mbps High Capacity Service
- 44.735 Mbps High Capacity Service
- NYNEX Enterprise Services (N)

19.2 Service Description19.2.1 General

Reconfiguration is accomplished by the customer selecting a Network Controller termination or SPOC Access option, as applicable for the type of service to be reconfigured. For access to the Network Controller of other than NYNEX Enterprise Services, the customer may utilize a dial-up line, Voice Grade, DDS II or DOVPATH Special Access Service from a customer-provided terminal at its premises to access the Network Controller as set forth in 19.4.1(A) following. The Network Controller determines if the customer's instructions are valid and passes the appropriate commands to a digital cross-connect system to effect the reconfiguration. For NYNEX Enterprise Services, the customer must order SPOC Access as set forth in 19.4.1(B) following. (C)

(This page filed under Transmittal No. 473)

Issued: September 25, 1997

Effective: October 10, 1997

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)19.2 Service Description (Cont'd)19.2.1 General (Cont'd)

NYNEX Enterprise Network Reconfiguration Service is available at those Hubs where Telephone Company digital cross-connect systems assigned to NYNEX Enterprise Network Reconfiguration Service are located, or in the case of NYNEX Enterprise Services, at NES Hubs. When reconfiguring NES DS0 and NES FDS1 Services, a working (active) channel may only be reconfigured to an inactive channel. The inactive channel must be associated with a single working channel (i.e., the inactive channel can not be used to reconfigure to more than one working channel). (C)  
(C)  
(C)  
(C)  
(C)

When NYNEX Enterprise Network Reconfiguration Service is provided in conjunction with multipoint Special Access Service, the wire center designated as the Telephone Company Hub for the bridging function must be the same wire center as the Hub designated for the NYNEX Enterprise Network Reconfiguration Service function.

In the case of multipoint service, the reconfiguration is limited to that portion of the service which connects the bridging function with the NRS function. Reconfiguration of the individual service points is not permitted.

In New York Telephone, multipoint applications will not be provided in conjunction with NRS at the following Telephone Company Hub locations:

Albany (State St.) NY                      Poughkeepsie (Hamilton St.) NY  
Poughkeepsie (Newburgh) NY

NYNEX Enterprise Network Reconfiguration Service Hub and NES Hub designations are found in NATIONAL EXCHANGE CARRIER ASSOCIATION INC. TARIFF F.C.C. NO. 4.

Customers which utilize dial-up or Special Access Service Network Controller Access must provide customer-premises equipment which is compatible with the technical specifications contained in Technical Reference PUB TR-TSY-000366.

(This page filed under Transmittal No. 501)

---

Issued: May 22, 1998

Effective: June 6, 1998

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605



## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd) (C)19.2 Service Description (Cont'd)19.2.1 General (Cont'd)

When NYNEX Enterprise Network Reconfiguration Service is provided in conjunction with 44.736 Mbps High Capacity Service, the customer's ability to reconfigure is limited to the individual Special Access channels riding the 44.736 Mbps Service. In no case will the customer be able to cross-connect High Capacity Services at the 44.736 Mbps level. Cross-connection of Switched Access Service riding a channel of the 44.736 Mbps facility is not permitted. The Network Access Port for 44.736 Mbps High Capacity Service is described in 19.4.2 following. (C)

19.2.2 Optional Features

NYNEX Enterprise Network Reconfiguration Service may be provided with optional features to further enhance the customer's ability to manage and control its Special Access Services as follows. (C)

(A) Automatic Reconfiguration\* (C)

With the Automatic Reconfiguration optional feature, the customer can elect to have a failed service automatically routed over an alternate route without the customer having to access the Network Controller in order to initiate the reconfiguration. This option allows for Dynamic Alternate Routing (DAR) which automatically reconfigures a failed service between two Telephone Company NRS Hub locations and Pre-planned Alternate Routing (PAR) which automatically reconfigures service provided between a customer designated premises and a Telephone Company NRS Hub. PAR occurs based on alternate routing instructions previously provided by the customer.

Once this option is selected, Automatic Reconfiguration is provided on all NRS Network Access Ports under the customer's control, with the exception of NRS Network Access Ports associated with multipoint arrangements which due to technical limitations will not be provided with the Automatic Reconfiguration optional feature.

The customer must subscribe to sufficient Special Access Services and NRS Network Access Ports for the spare capacity required for the alternate configuration. All rates and charges for the services and ports associated with the spare capacity will apply, as appropriate. (T)

A one-time System Establishment Charge applies to activate the Automatic Reconfiguration option. The charge applies once, regardless of the number of NRS Network Access Ports under the control of the customer.

\* Not available with NYNEX Enterprise Services. (N)

(This page filed under Transmittal No. 473)

Issued: September 25, 1997

Effective: October 10, 1997

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd) (C)19.3 Technical Specifications

Services that are cross-connected by NYNEX Enterprise Network Reconfiguration Service must have identical technical characteristics to ensure compatibility and proper operation, e.g. data capability or clear channel capability. (C)

If the Telephone Company determines that the technical characteristics of the requested services to be cross-connected are not compatible, the customer will be advised and given the opportunity to change the order. (T) (T)

The NYNEX Enterprise Network Reconfiguration Service specifications are delineated in Technical Reference PUB TR-TSY-000366. (C)

19.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply to NYNEX Enterprise Network Reconfiguration Service. (C)

The basic rate elements which apply to NYNEX Enterprise Network Reconfiguration Service include: (C)

- Network Controller Access and SPOC Access (described in 19.4.1 following). (C)
- Network Access Ports (described in 19.4.2 following).
- Optional Features and Functions (described in 19.4.3 following).

19.4.1 Network Controller and SPOC Access (C)

Monthly rates and nonrecurring charges apply to the Network Controller Access rate element. Network Controller Access, which is not available with NYNEX Enterprise Services, provides for access to the Network Controller. The rates and charges apply on a per termination basis. (C) (C)

The customer has the option of several types of termination. For each termination, a separate rate and charge apply as set forth in Section 31.19.1 following. (C) (C)

With the exception of the Attendant Termination or SPOC Access, the charge for other labor as set forth in Section 13.2.1 preceding will apply if a customer with a non-Attendant, non-Enterprise SPOC Access option requires assistance from the Telephone Company Network Controller Attendant to effect a reconfiguration. Other labor charges will not apply for Telephone Company Attendant assistance provided during the first two months following the initial establishment of the non-attendant termination option. (C) (C)

(This page filed under Transmittal No. 473)

---

Issued: September 25, 1997

Effective: October 10, 1997

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd) (C)
- 19.4 Rate Regulations (Cont'd)
- 19.4.1 Network Controller and SPOC Access (Cont'd) (C)
- (A) Network Controller Access (T)
- (1) Dial-Up Termination - This option allows the customer to access the Network Controller by utilizing a local exchange service line. (M)  
Reconfiguration of NYNEX Enterprise Services is prohibited with this termination. (C) (C)
- (2) Voice Grade Termination - This option allows the customer to use Voice Grade Special Access Service, as set forth in Section 7. preceding, to access the Network Controller. Reconfiguration of NYNEX Enterprise Services is prohibited with this termination. (M) (M) (C) (C)
- (3) DDS II Access Termination - This option allows the customer to use 2-wire DIGIPATH digital service II (DDS II) Special Access Service, as set forth in Section 7. preceding, at rates of up to 19.2 kbps to access the Network Controller. New England Telephone customers may use 2-wire or 4-wire DDS II to access the Network Controller. New York Telephone customers may use 4-wire DDS II to access the Network Controller. Reconfiguration of NYNEX Enterprise Services is prohibited with this termination. (M) (M) (M) (T) (T) (T) (C) (C)
- (4) DOVPATH Access Termination - This option allows the customer to use DOVPATH service Special Access Service, as set forth in Section 7. preceding, to access the Network Controller. Reconfiguration of NYNEX Enterprise Services is prohibited with this termination. (M) (M) (C) (C)
- (5) Attendant Termination - This option allows the customer to dial a ten-digit telephone number and request a Telephone Company attendant to perform the reconfiguration. Reconfiguration of NYNEX Enterprise Services is prohibited with this termination. (M) (M) (C) (C)

Certain regulations on this page formerly appeared on 3rd Revised Page 19-3.

(This page filed under Transmittal No. 473)

Issued: September 25, 1997

Effective: October 10, 1997

Vice President - Access and Network Interconnection Marketing  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)19.4 Rate Regulations (Cont'd)19.4.1 Network Controller and SPOC Access (Cont'd)(B) SPOC Access

- (1) Requested Reconfiguration - This option allows the customer to contact the Telephone Company SPOC to request reconfiguration of its NYNEX Enterprise Services. The customer must provide the Telephone Company with its alternate routing instructions prior to requesting that reconfiguration be performed. (C)  
(C)  
(C)
- (2) Scheduled Reconfiguration - This option allows the customer to contact the Telephone Company SPOC to provide the Telephone Company SPOC with instructions for which reconfiguration to one or more alternate routes is to occur on a scheduled basis. The schedule shall include the time(s) of day and day(s) of the week at which reconfiguration to the alternate configuration(s) is to occur in accordance with routing instructions provided by the customer.
- (3) Emergency Reconfiguration - This option allows the customer to contact the Telephone Company SPOC to request that service be reconfigured to an alternate configuration in the event of an emergency. The customer must provide the Telephone Company with its alternate routing instructions prior to an emergency condition occurring. Requests for Emergency Reconfiguration shall take priority over all other types of reconfiguration requests.
- (4) Emergency Reconfiguration in Conjunction with Standby Circuits This option allows the customer to contact the Telephone Company SPOC to request that service be reconfigured to prearranged Standby Circuits as set forth in Section 7.2.13(F)(5)(b) preceding in the event of a failure which renders the customer's working service inoperative. Requested Reconfiguration, Scheduled Reconfiguration or Emergency Reconfiguration as specified in (1) through (3) preceding are not provided with this option. Requests for Emergency Reconfiguration shall take priority over all other types of reconfiguration requests.

The rate for Network Controller or SPOC Access applies each month, regardless of whether any reconfiguration activity takes place.

(This page filed under Transmittal No. 501)

Issued: May 22, 1998

Effective: June 6, 1998

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)19.4 Rate Regulations (Cont'd)19.4.2 Network Access Ports

Monthly rates and nonrecurring charges apply to the Network Access Ports rate element. The Network Access Ports rate element applies per port. The number of Network Access Ports is determined by the number of connections on the digital cross-connect system used with NYNEX Enterprise Network Reconfiguration Service. Specifically, one Network Access Port is required on a channel between a customer designated premises and a digital cross-connect system and two (2) Network Access Ports are required on a channel between digital cross-connect systems. In the case of NYNEX Enterprise Services, the channel between the digital cross-connect systems must be a NYNEX Enterprise DS3, DS1, FDS1 or DS0 Service, as applicable, as set forth in Section 7.2.13 preceding. The Network Access Port rate is determined by the type of service that is to be reconfigured.

In the case of multipoint service utilizing NYNEX Enterprise DS0 Service, only one Network Access Port will apply for the bridged arrangement to be redirected to its backup channel.

(C)  
(C)  
(C)

A standby Network Access Port will be provided for each NYNEX Enterprise Service standby circuit as set forth in Section 7.2.13(F)(5)(b) preceding.

---

(This page filed under Transmittal No. 501)

Issued: May 22, 1998

Effective: June 6, 1998

## ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)19.4 Rate Regulations (Cont'd)19.4.2 Network Access Ports (Cont'd)

For the 44.736 Mbps High Capacity Service Network Access Port, the capability to reconfigure service is limited to the individual services riding the channels of the 44.736 Mbps facility. Reconfiguration of the 44.736 Mbps facility occurs on a 3/1/0 basis. 3/1 reconfiguration allows for cross-connection of the individual 1.544 Mbps Services riding channels of the 44.736 Mbps facility. 3/0 reconfiguration allows for cross-connection of the individual Voice Grade and digital data services riding channels of the 44.736 Mbps facility. The customer may specify reconfiguration to occur at the 3/1 level, 3/0 level or a combination of both 3/1 and 3/0 on the same 44.736 Mbps facility. (C)

For NYNEX Enterprise DS3 Service Network Access Ports, the capability to reconfigure service is differentiated by the mapping level of the digital cross-connect system. For example, a 3/3 digital cross-connect device allows for mapping one DS3 to another DS3 on a non-channelized basis and a 3/1 digital cross-connect device allows for mapping one or more DS1s to a channelized DS3. The type of mapping (i.e., cross-connect level) is specified in National Exchange Carrier Associated, INC. Tariff F.C.C. No. 4. Cross connection of a non-channelized NYNEX Enterprise DS3 Network Access Port to a 44.736 Mbps High Capacity Service Network Access Port is prohibited. (N)

The Network Access Port rate is determined by the type of Special Access Service that is associated with the port. The types of Special Access Services that may be used with the NYNEX Enterprise Network Reconfiguration Service are set forth in 19.1 preceding. (T)

At the initial installation of NYNEX Enterprise Network Reconfiguration Service, the customer must order a minimum of three Network Access Ports. (C)

The 44.736 Mbps High Capacity Network Access Port is subject to Nonrecurring Charge Liability as set forth in Section 7.4.1(C)(1) preceding. (M)

In addition, rates and charges as set forth in Section 31.7 following apply for the Special Access Service, as appropriate. (C)

Certain regulations on this page formerly appeared on 1st Revised Page 19-3.1.

(This page filed under Transmittal No. 473)

Issued: September 25, 1997

Effective: October 10, 1997

## ACCESS SERVICE

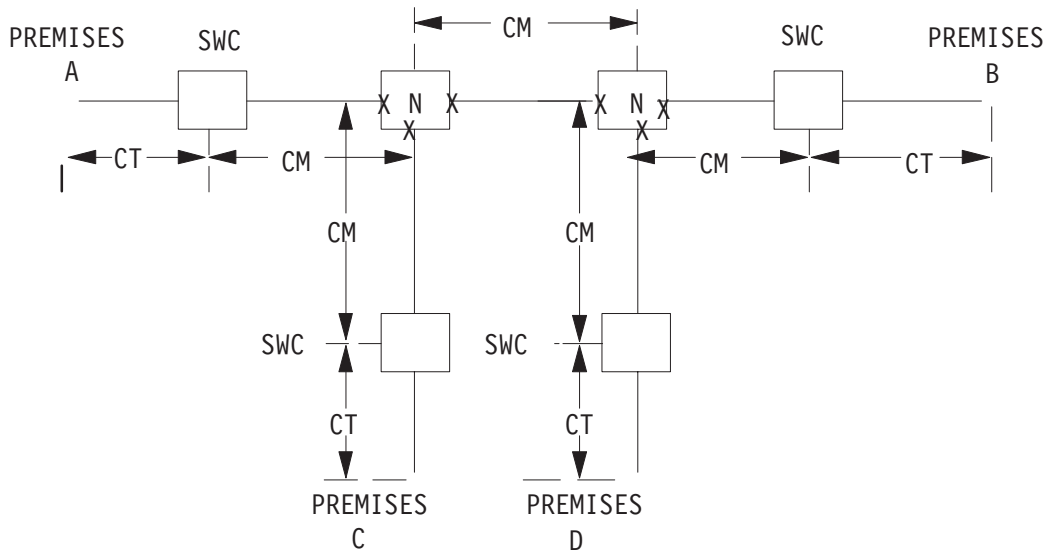
19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)

(C)

19.4 Rate Regulations (Cont'd)19.4.2 Network Access Ports (Cont'd)

Example: 1.544 Mbps High Capacity Special Access Service with four customer designated premises utilizing NYNEX Enterprise Network Reconfiguration Service.

(C)



- CT - Channel Termination  
 CM - Channel Mileage  
 N - Digital cross-connect system used for Network Reconfiguration System  
 SWC - Serving Wire Center  
 x - Network Access Ports

Applicable rate elements are:

- Channel terminations (4 applicable)
- Channel Mileage (5 sections, each from appropriate mileage band)
- Network Access Ports (6 applicable, i.e., each port)

(This page filed under Transmittal No. 473)

Issued: September 25, 1997

Effective: October 10, 1997

ACCESS SERVICE

19. NYNEX Enterprise Network Reconfiguration Service (Cont'd)

19.4 Rate Regulations (Cont'd)

19.4.3 Optional Features and Functions

A System Establishment Charge applies for the Automatic Reconfiguration optional feature at the time the feature is initially activated. The charge applies once, regardless of the number of NRS Network Access Ports under the control of the customer. (T)

19.5 Minimum Period

The minimum period for which NYNEX Enterprise Network Reconfiguration Service is provided and for which charges apply is the minimum period for the associated Special Access Service. The minimum period requirements for Special Access Services are set forth in Section 7.4.4 preceding. (C)

19.6 Rates and Charges

Rates and charges for NYNEX Enterprise Network Reconfiguration Service are set forth in Section 31.19 following. (C)

(This page filed under Transmittal No. 473)

---

Issued: September 25, 1997

Effective: October 10, 1997



## ACCESS SERVICE

20. NYNEX Electronic White Pages Service

The Telephone Company will provide NYNEX Electronic White Pages Service to customers from the NYNEX Electronic White Pages computer data base.

20.1 General Description

NYNEX Electronic White Pages Service allows direct on-line electronic access to the Telephone Company's directory listings without a Directory Assistance (DA) operator being involved.

The NYNEX Electronic White Pages data base will provide name, address (when available) and telephone number when a name search is initiated. The listings will be arranged under residential, business and government categories. Each individual category's listings will be alphabetical.

The customer will not have the capability to make additions, deletions or modifications to the data in the data base.

20.1.1 The customer has the option of having formatted or unformatted data communication between the user terminal and the host computer.

(A) Formatted Data

The Telephone Company host computer will provide the software to format the user query screens. Standard query and response information, including screen-formatting characters, is transmitted between the user terminal and the host computer.

(B) Unformatted Data

The customer will provide the software interface program to format the user query screens, transmit the request to the Telephone Company's host computer and display the response. Data transmitted between the customer's software and the host computer will be in a standard format void of screen-formatting characters.

ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)

20.2 Undertaking of the Telephone Company

- 20.2.1 The Telephone Company will provide access to a directory listings data base that will be updated daily.
- 20.2.2 Access to the NYNEX Electronic White Pages data base will be provided via the Telephone Company's INFOPATH packet switching service network. The Telephone Company will provide circuit connection terminating facilities from the Telephone Company INFOPATH packet switching service network to the NYNEX Electronic White Pages host computer.
- 20.2.3 The NYNEX Electronic White Pages host computer will verify User Identification Numbers (IDs) to determine which LATAs the user is authorized to access.
- 20.2.4 Telephone numbers which are not listed in the Directory Assistance Service operator's records will not be available.
- 20.2.5 The Telephone Company will provide customers with the NYNEX Electronic White Pages Service packet switched address (i.e. Data Telephone Number (DTN)).
- 20.2.6 The Telephone Company will provide customers ordering INFOPATH for use with the NYNEX Electronic White Pages the appropriate INFOPATH interface specifications.
- 20.2.7 The Telephone Company will be responsible for updating customer IDs in the NYNEX Electronic White Pages data base within three days of receipt of changes.
- 20.2.8 The Telephone Company will be responsible for updating customer IDs in the NYNEX Electronic White Pages data base within three days of receipt of changes.

(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(D)  
(T)  
(T)  
(T)  
(T)  
(T)  
(T)

(This page filed under Transmittal No. 198)

Issued: June 8, 1993

Effective: July 13, 1993

## ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)20.2 Undertaking of the Telephone Company (Cont'd)

- 20.2.9 The NYNEX Electronic White Pages data base is, and shall at all times remain, the sole property of the Telephone Company. For each query of the data base, the user must input at least a surname, city and NPA. The data output will not exceed a predefined limit of screens and listings per query.

20.3 Obligations of the Customer

In addition to the regulations set forth in Section 2. preceding, the customer has certain specific obligations pertaining to the use of NYNEX Electronic White Pages Service. These obligations are set forth following.

- 20.3.1 Access to the NYNEX Electronic White Pages Service is via the INFOPATH packet switching service. The customer may either select an Interexchange Carrier for the connection to the INFOPATH network with X.75 protocol interconnection, or order INFOPATH packet switching service as set forth in Section 17. preceding. (T)
- 20.3.2 The customer's equipment or the customer's Interexchange Carrier's equipment must be compatible with the Telephone Company's INFOPATH serving arrangement as set forth in Section 17. preceding. Access to the NYNEX Electronic White Pages data base is via INFOPATH packet switching service only. (T)
- 20.3.3 A user ID, assigned by the customer to its users, and a password will be required and must be furnished to the Telephone Company to make the final connection to the NYNEX Electronic White Pages data base once the user reaches the NYNEX Electronic White Pages host computer. (T)
- 20.3.4 The customer must provide their NPA to the Telephone Company. (T)

(This page filed under Transmittal No. 278)

---

Issued: February 18, 1994

Effective: April 4, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)

20.4 Optional Feature

User Activity Data Report

The customer may subscribe to an activity report which provides recorded data, by User ID, of all user activity (i.e. NPAs accessed, minutes of use and number of screens). The report may be generated, at the customer's option, monthly, semi-monthly or weekly and may be received by the customer in either tape format or, where technically feasible, electronically transmitted to a mutually agreed upon designated point.

20.5 Credit Allowance

No credit will apply in the event that a number requested is not found or not listed in the Telephone Company's NYNEX Electronic White Pages data base.

## ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)20.6 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for NYNEX Electronic White Pages Service.

20.6.1 Description and Application of Rates and Charges(A) NYNEX Electronic White Pages Service Rates and Charges

There are three types of rates and charges that will apply for NYNEX Electronic White Pages Service; nonrecurring, usage and monthly.

(1) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity. The types of nonrecurring charges that apply for NYNEX Electronic White Pages Service are the service establishment charge and an additional User ID charge.

(a) Service Establishment Charge

A service establishment charge applies per request for NYNEX Electronic White Pages Service. This charge applies to set up the NYNEX Electronic White Pages Service and includes the administrative preparation associated with setting up the first user ID.

(b) Additional User ID Charge

The additional User ID charge applies on a per ID basis for the activation of each additional user ID and the deactivation of any user ID.

## ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)20.6 Rate Regulations (Cont'd)20.6.1 Description and Application of Rates and Charges (Cont'd)(A) NYNEX Electronic White Pages Service Rates and Charges (Cont'd)(2) Usage Rates

Usage rates apply specifically for the number of screens accessed and length of time on the NYNEX Electronic White Pages data base and for each record provided to the customer in the User Activity Data Report.

(a) Screen Charge

The Screen Charge applies per screen returned in response to a directory listing request. A screen contains from one (1) to twelve (12) lines of listing information including name, address and telephone number. A screen charge applies whether or not the requested listing information is found.

(b) System Usage Charge

The System Usage Charge is based on the accumulation of the customer's time on the NYNEX Electronic White Pages host system. Timing begins when the user is accepted into the NYNEX Electronic White Pages data base and ends when the user either signs off or is automatically timed out of the system. This charge is applied per minute of use. Any fraction of a minute in the monthly total will be rounded up to the next higher minute.

(c) Per Record Charge

The Per Record Charge will apply for each record provided in the User Activity Data Report. A record will provide a total of the number of calls, billable screens and time in system, in minutes and seconds, by user ID for each NPA accessed per day.

ACCESS SERVICE

20. NYNEX Electronic White Pages Service (Cont'd)

20.6 Rate Regulations (Cont'd)

20.6.1 Description and Application of Rates and Charges (Cont'd)

(A) NYNEX Electronic White Pages Service Rates and Charges (Cont'd)

(3) Monthly Rates

Monthly rates apply specifically for the User Activity Data Report.  
The customer will be billed monthly based on the method and frequency  
in which the customer receives the User Activity Data Report.

20.7 Rates and Charges

20.7.1 INFOPATH Packet Switching

Customers ordering INFOPATH for use in conjunction with NYNEX Electronic White Pages will be billed rates and charges for INFOPATH packet switching service, as set forth in 31.17 following in addition to charges (C)  
for NYNEX Electronic White Pages.

20.7.2 NYNEX Electronic White Pages

The rates and charges for NYNEX Electronic White Pages Service are set forth in 31.20 following. (C)

(This page filed under Transmittal No. 323)

---

Issued: August 22, 1994

Effective: October 6, 1994

Managing Director - Access Markets  
222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service21.1 General

LIDB Access Service provides the customer the ability to query, in the form of signaling information, the Telephone Company's LIDB when used in conjunction with the Telephone Company's Common Channel Signaling Access (CCSA) option. (C)

LIDB Access Service is provided to the customer via CCSA links, as set forth in Section 6. preceding, from a customer Signaling Point Of Interconnection (SPOI) to the Telephone Company Signaling Transfer Points (STPs) located with the LIDBs in the New York Metro LATA.

Customers may also obtain LIDB Access Service through a CCSA Hub provider that has previously ordered CCSA links and LIDB Access Service from the Telephone Company.

The LIDB contains the working telephone number of all Telephone Company end user customers, along with the calling card Personal Identification Number (PIN) associated with that telephone number or any restrictions regarding the acceptance of collect calls or charges for calls billed to a third number.

21.1.1 Limitations on Use - Proprietary Information

- (A) Unless expressly authorized in writing by the customer and the Telephone Company, LIDB Access Service is not to be used for purposes other than those functions described in 21.2 following.
  - (B) Data accessed from LIDB may not be stored elsewhere by the customer for future use.
  - (C) Proprietary information residing in the Telephone Company LIDB is (M)  
protected from unauthorized access and may not be stored in a customer's (M)  
data base for any reason. (M)
- Examples of proprietary information include, but are not limited to, the (M)  
following: (M)
- Billed Number (M)
  - Personal Identification Numbers (PINs) (M)
  - Primary Interexchange Carrier (PIC) Information (M)
  - Originating Station or Equipment Indicators (M)
  - Billed Number Screening Indicators (M)
  - IC Denial Information (M)
  - Reports on LIDB Usage (M)
  - Information related to billing for LIDB usage. (M)
  - Local Primary Interexchange Carrier (N)

Certain regulations on this page formerly appeared on 3rd Revised Page 21-2.

Certain regulations previously found on this page can now be found on 4th Revised Page 21-2.

(This page filed under Transmittal No. 466)

Issued: July 30, 1997

Effective: August 14, 1997



## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)21.1 General (Cont'd)21.1.2 Liability

In the event of a claim or suit, by a customer or by any others for damages associated with LIDB Access Service, including but not limited to, any claims or suits for damages associated with the accuracy of the billing validation data accessed by the customer from LIDB, the Telephone Company's liability, if any, shall be as set forth in Section 2.1.3 preceding.

21.2 LIDB Service Applications

LIDB Access Service is provided by the Telephone Company to its customers in support of the following applications:

- Validation Service
- Originating Line Number Screening (OLNS) Service

Following are detailed descriptions of each of the available service applications:

21.2.1 Validation Service

Validation Service provides access to billing validation data residing in the Telephone Company LIDB for use with Alternate Billing Services (e.g., credit card, third number billed, collect).

Validation Service provides customers the ability to validate calling cards, and toll billing exception data. In addition, Validation Service provides customers the ability to verify that a station being charged is not a pay telephone.

Validation Service provides customers with billing validation data required to perform the following functions:

- validation of Telephone Company and certain Independent Telephone Companies calling cards;
- determination of Toll Billing Exception information for use with alternately billed calls (e.g. collect, third party);
- determination of billed lines as a public or semi-public pay telephone;

Certain regulations on this page formerly appeared on 4th Revised Page 21-1.

Certain regulations previously found on this page can now be found on 5th Revised Page 21-1.

(This page filed under Transmittal No. 466)

---

Issued: July 30, 1997

Effective: August 14, 1997

ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)

21.2 LIDB Service Applications (Cont'd) (N)

21.2.2 Originating Line Number Screening (OLNS) Service (N)

OLNS Service provides customers with access to the Telephone Company's (N)  
 LIDB to facilitate the completion of originating calls from working (N)  
 telephone numbers. In response to a properly formatted OLNS query, the (N)  
 Telephone Company will provide the originating screening requirements for (N)  
 call processing and billing that are associated with the originating (N)  
 line. (N)

21.3 Ordering Options and Conditions (M)

For LIDB Access Service, the customer shall specify, per access order, the (M)  
 LIDB OPC(s) and Location Identification Code(s) that will access the Telephone (M)  
 Company LIDB. When the order is placed, the Telephone Company will provide (M)  
 NPA, NXX and Revenue Accounting Office Codes for the customer's use in (M)  
 populating global title translation tables. (M)

Certain regulations on this page formerly appeared on 2nd Revised Page 21-3.1.

Certain regulations previously found on this page can now be found on 3rd Revised  
 Page 21-3.

(This page filed under Transmittal No. 466)

Issued: July 30, 1997

Effective: August 14, 1997

Vice President - Access and Network Interconnection Marketing  
 222 Bloomingdale Rd., White Plains, NY 10605

## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)21.4 Manner of Provision (C)21.4.1 Performance Standards (T)

The Telephone Company performance standard for LIDB Access Service shall (M)  
be set at an annual objective of no greater than 12 hours of downtime per (M)  
LIDB. (M)

21.4.2 LIDB Response Standard (T)

The average response time for a LIDB query is .5 seconds per query and (M)  
should not exceed 1 second for 99 percent of all queries. (M)

21.4.3 Data Base Updates (T)

The Telephone Company will update the LIDB information; e.g. add, delete, (M)  
and modify customer accounts as customers move, become delinquent on (M)  
their account or order new service. Routine updates (i.e., adds, (M)  
deletes, changes) of the Telephone Company LIDB will be conducted daily (M)  
during normal business hours. (M)

The Telephone Company has procedures in place to deactivate, both on a (M)  
mechanized and manual basis, billing validation data in the event of (M)  
fraudulent use. These procedures include monitoring calling card (M)  
activity 24 hours a day, 7 days a week through the use of thresholds (M)  
based on the number of call attempts charged to the Telephone Company's (M)  
calling card. Calling card thresholds are set based on historical (M)  
customer calling patterns. If the threshold for a calling card is (M)  
exceeded, the mechanized system automatically sends a notification to a (M)  
Telephone Company investigator. The Telephone Company will also (M)  
investigate reports of suspected fraudulent calling card activity (M)  
received from LIDB customers. Once fraudulent activity is suspected, the (M)  
Telephone Company will investigate and take appropriate action in a (M)  
timely manner including, where indicated, deactivation of the Telephone (M)  
Company's calling card. (M)

Certain regulations on this page formerly appeared on 1st Revised Page 21-2.1.

Certain regulations previously found on this page can now be found on 3rd Revised  
Page 21-3.1.

(This page filed under Transmittal No. 466)

---

Issued: July 30, 1997

Effective: August 14, 1997

## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)21.5 Report Requirements (T)21.5.1 Jurisdictional Report Requirements (T)

LIDB Access Service will be subject to Jurisdictional Report Requirements as set forth in Section 2.3.10(A)(6) preceding. (M)

21.5.2 Network Management (T)

The customer shall provide, on a semi-annual basis, a LIDB Network Management Report, as described in Technical Publication TR-NWT-000954. (M)  
The Telephone Company will implement network management controls such as automatic code gapping which will instruct the query originator (i.e. LIDB customer) to reduce the number of queries sent to an overloaded LIDB. (M)  
The Telephone Company will return an Automatic Code Gap (ACG) component in the response to LIDB access customers' queries when the LIDB has reached an overload condition. (M)  
ACG is applied uniformly to all accessors of the LIDB. (M)  
When the LIDB customer receives an ACG response, the customer is expected to enter the six digit code (i.e., NPA-NXX) on a control list and follow the code gapping procedures outlined in Section 3.5.4 of TR-NWT-000954. (M)  
Once the overload condition is over, the response from the LIDB will no longer contain the ACG component and the six digit code should be removed from the LIDB customer's control list. (M)

21.6 Testing Requirements21.6.1 Acceptance Testing Requirements

At no additional charge, the Telephone Company will cooperatively test with the customer, at the time of installation, network compatibility and other operational tests as described in Technical Reference TR-NWT-000954. Successful completion and acceptance of all testing requirements must occur in order to receive LIDB Access Service.

21.6.2 Additional Cooperative Acceptance Testing Requirements (M)

Additional Cooperative Acceptance Testing as described in Section 13. preceding will be performed on a cooperative basis with the customer. (M)  
Additional Cooperative Acceptance Tests for LIDB Access are described in Technical Publication TR-NWT-000954. (M)

Rates and charges for Additional Cooperative Acceptance Testing are set forth in Section 31.13 following. (M)

Certain regulations on this page formerly appeared on 2nd Revised Page 21-3 and 4th Revised Page 21-4.

Certain regulations previously found on this page can now be found on 2nd Revised Page 21-2.1.

(This page filed under Transmittal No. 466)

Issued: July 30, 1997

Effective: August 14, 1997

## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)21.7 Rate Categories

LIDB Access Service is subject to recurring charges on a per query basis. The (M)  
LIDB Transport Charge provides for the transport of the query and response. (C)

LIDB Access Service is also subject to a nonrecurring charge. The LIDB (M)  
Service Establishment Charge provides for the establishment of Originating (M)  
Point Codes into the Telephone Company STP and SCP routing and screening (M)  
tables. The nonrecurring charge will apply on a per Originating Point Code (M)  
(OPC) basis. Changes in a LIDB OPC will be treated as a discontinuance of the (M)  
existing OPC and an installation of a new OPC and will be subject to (M)  
nonrecurring charges and new minimum period requirements. (M)

21.8 Rate Regulations21.8.1 LIDB Service Establishment Charge

The LIDB Service Establishment Charge is a nonrecurring charge which will  
apply for the establishment of Originating Point Code(s). The charge  
will also apply when changes are made to existing OPC(s). The LIDB  
Service Establishment Charge will apply per OPC.

21.8.2 LIDB Transport Charge

The LIDB Transport Charge will apply for the transport of the LIDB  
Service Application query from the Telephone Company Signaling Transfer (C)  
Point to the Service Control Point and back. This charge will apply per  
query.

21.8.3 Validation Service Charge (C)

The Validation Service Charge will apply for the data base look up and (C)  
validation of calling card, toll billing exception and public or (C)  
semi-public performance data. This charge will apply per query.

Certain regulations on this page formerly appeared on 2nd Revised Page 21-3.

Certain regulations previously found on this page can now be found on 3rd Revised  
Page 21-3.1 and Original Page 21-5.

(This page filed under Transmittal No. 466)

---

Issued: July 30, 1997

Effective: August 14, 1997

## ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)21.8 Rate Regulations (Cont'd)21.8.4 OLNS Service Charge

(N)

The OLNS Service Charge will apply for the database look up and identification of the originating screening requirements for call processing and billing that are associated with an originating line. This charge will apply per query. The OLNS query response will provide information concerning the line that is originating a call. This information would include, but not be limited to, the following examples:

(N)

(N)

(N)

(N)

(N)

(N)

- Service or equipment indicator: POTS, coin, dormitory, hotel/motel, prison;

(N)

(N)

- Treatment indicator: Automated treatment i.e. provide an announcement, Operator treatment i.e. always attach line to an operator, Special treatment i.e. attach line to operator due to handicapped customer.

(N)

(N)

(N)

(N)

The rates and charges for LIDB Access Service are set forth in Section 31.21 following.

(M)

(M)

21.9 Billed Number Screening (BNS) Confirmation Service

(M)

Billed Number Screening (BNS) Confirmation Service is a service that is available to end users subscribing to BNS Service for the verification of BNS screening codes contained in the Line Information Data Base (LIDB). This service is available at no charge from any Telephone Company Service Center either in a verbal or written format.

(M)

(M)

(M)

(M)

(M)

Certain regulations on this page formerly appeared on 4th Revised Page 21-4.

(This page filed under Transmittal No. 466)

---

Issued: July 30, 1997

Effective: August 14, 1997

ACCESS SERVICE

22. Alert Transport Service Basic Serving Arrangement (N)

MAPPING OF BASIC SERVING ARRANGEMENT (N)

The following is a mapping from the industry standard arrangement name to the arrangement name utilized in this tariff. (N)

<u>Industry Standard</u>	<u>NYNEX Telephone Companies</u>	(N)
Dedicated Alert Transport BSA	Alert Transport Service	(N)

---

Issued: August 3, 1992

Effective: October 2, 1992

## ACCESS SERVICE

22. Alert Transport Service Basic Serving Arrangement (Cont'd)22.1 General

Alert Transport Service provides for the passing of signals via dedicated links which are used to report alert messages (e.g., fire, burglary) from a customer's client's line when ordered for use in conjunction with the Telephone Company's local exchange service PULSENET<sup>SM</sup> Alert Transport Service.

22.1.1 Dedicated Link

- (A) The Dedicated Link provides for two-way transmission from the Telephone Company Host Processor to the customer designated premises. The Dedicated Link is provided with transmission capability in the nominal frequency range of 300 to 3000 Hz.
- (B) A minimum of two Dedicated Links must be ordered to the Host Processor.
- (C) Following are the compatible network channel interface (NCI) and network channel (NC) codes for the Dedicated Link:

<u>NC</u>	<u>Terminating NCI</u>	<u>Compatible Originating NCI</u>	
LGD-	04DM2	304DA2	(C)
		04DB2	(C)
		02FCF	(C)
		04DS8.15	(C)
		04DS9.15	(C)
		04DS6.44	(C)

22.1.2 Port Access

Port Access provides for a termination at the Host Processor

- (A) Port Access is the means through which the dedicated link accesses the Host Processor
- (B) A minimum of two Ports must be ordered to ensure redundant dedicated links.

22.1.3 Minimum Period

The minimum period for Alert Transport Service BSA is 3 months.

(This page filed under Transmittal No. 157)

Issued: February 1, 1993

Effective: March 18, 1993



## ACCESS SERVICE

22. Alert Transport Service Basic Serving Arrangement (Cont'd.)22.1 General (Cont'd)22.1.4 Liability

In the event of a claim or suit, by a customer, or a customer's client for damages associated with Alert Transport Service, the Telephone Company's liability, if any, shall be as set forth in Section 2.1.3 preceding.

22.2 Rate Regulations

There are two types of rates and charges that apply to Alert Transport Service. These are monthly rates and nonrecurring charges.

22.2.1 Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that the service is provided. For billing purposes, each month is considered to have 30 days. Alert Transport Service monthly rates are:

(A) Termination

The Termination rate applies for the termination of the Dedicated Link at the customer designated premises.

(B) Transport

The Transport rate applies on a fixed and a per mile basis per month. The transport rate applies for the transmission facilities of the link from the serving wire center of the customer designated premises to the Telephone Company Host Processor. The transport mileage is calculated on the airline distance between the serving wire center of the customer designated premises and the serving wire center of the Telephone Company Host Processor, based on the V&H Coordinates method as set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. (NECA) TARIFF F.C.C. No. 4.

(C) Port

The Port recurring rate applies for the termination into the Telephone Company Host Processor.

(x) Issued under authority of Special Permission No. 91-765 of the Federal Communications Commission.

---

Issued: August 3, 1992

Effective: October 2, 1992

## ACCESS SERVICE

22. Alert Transport Service Basic Serving Arrangement (Cont'd.)22.2 Rate Regulations (Cont'd)22.2.2 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service).

Nonrecurring Charges apply for the termination of the Dedicated Links used in the provision of Alert Transport Service per link connection and per port for the Port Access at the Host Processor.

22.3 Host Processor Locations

Following is a list of Telephone Company locations in which Host Processors reside and their respective Common Language Location Identifier (CLLI).

22.3.2 New York Telephone Host Processor Locations

<u>Address</u>	<u>CLLI</u>
375 Pearl St. New York, NY	NYCMNYWS

22.3.3 New England Telephone Host Processor Locations

## (D) Massachusetts

<u>Address</u>	<u>CLLI</u>
250 Bent St. Cambridge, MA	CMBRMABE

## (E) Rhode Island

<u>Address</u>	<u>CLLI</u>
234 Washington St. Providence, RI	PRVDRIWA

## (F) Maine

<u>Address</u>	<u>CLLI</u>
380 Cumberland St. (45-55 Forest Ave.) Portland, ME	PTLDMEFO

(T)

(This page filed under Transmittal No. 157)

---

Issued: February 1, 1993

Effective: March 18, 1993