

ACCESS SERVICE

2. General Regulations (Cont'd)2.8 Service Level Agreements (Cont'd)2.8.2 National Service Level Agreements (National SLAs) (Cont'd)2.8.2.1 2006 National SLA Plan for Qualifying Services (Cont'd)

(A) General (Cont'd)

- (5) Credits under the 2006 Plan shall apply only to Qualifying Services. A Qualifying Service will be included in the 2006 Plan only if it includes one or more of the following rate elements:

Channel Termination (as described in Section 7.1.2(A) following), or
Channel Mileage (as described in Section 7.1.2(B) following).

(6) Threshold Measurements

- (a) Threshold measurements for a customer for the "DS1" Service Category under Sections 2.8.2.1(C) and 2.8.2.1(D) following will include the customer's "DS1" Qualifying Services measured under the 2006 National SLA Plans for Qualifying Services set forth in this Section 2.8.2.1, and The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 2.7.2.1, Tariff F.C.C. No. 14, Section 2.8.2.1, and Tariff F.C.C. No. 16, Section 2.7.2.1.

- (b) Threshold measurements for a customer for the "DS3" Service Category under Sections 2.8.2.1(C) and 2.8.2.1(D) following will include the customer's "DS3" Qualifying Services measured under the 2006 National SLA Plans for Qualifying Services set forth in this Section 2.8.2.1, and The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 2.7.2.1, Tariff F.C.C. No. 14, Section 2.8.2.1, and Tariff F.C.C. No. 16, Section 2.7.2.1.

(N)

#

(x)

(x)

(x)

(N) (x) #

Provisions expire December 31, 2006 unless sooner cancelled, changed, or extended. (N)
(N)

(x) Issued under authority of Special Permission No. 06-xxx of the Federal Communications Commission.

(TR xxx)

Issued: Illustrative

Effective:

Vice President, Federal Regulatory
1300 I Street, NW, Washington, DC 20005

ACCESS SERVICE

2. General Regulations (Cont'd)2.8 Service Level Agreements (Cont'd)2.8.2 National Service Level Agreements (National SLAs) (Cont'd)2.8.2.1 2006 National SLA Plan for Qualifying Services (Cont'd)

(N)

#

(B) Subscription and Term of the 2006 Plan (Cont'd)

(2) In order to subscribe to the 2006 Plan under this tariff, the customer also must subscribe to the 2006 National SLA Plans for Qualifying Services set forth in The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 2.7.2.1, Tariff F.C.C. No. 14, Section 2.8.2.1, and Tariff F.C.C. No. 16, Section 2.7.2.1, if the customer has services that are eligible for such plans.

(x)
|
(x)

(3) In order to subscribe to the 2006 Plan under this tariff, the customer shall use Telephone Company specified electronic connections with the Telephone Company for the submission of orders and trouble reports. The customer must maintain a minimum of 70% electronic transactions per calendar month (70% of the combined total order and repair activity measured under the threshold measurements in Sections 2.8.2.1(C) and 2.8.2.1(D) following). Failure to maintain this minimum electronic transaction level will result in termination of the customer's subscription to the 2006 Plan except when the failure is due to the unavailability of Telephone Company systems for electronic submission of ordering and repair transactions. The Telephone Company will provide the customer written notice of such termination. Such termination shall be effective at 11:59 PM on the last day of the calendar month following the calendar month in which the Telephone Company provided the customer notice of termination. Following such termination, the customer may not resubscribe to the 2006 Plan.

(4) The 2006 Plan will become effective on October 1, 2006 and will apply to the months of October, November and December 2006, unless cancelled sooner by the Telephone Company. The Telephone Company will not perform any measurements under the 2006 Plan for months after December 2006. The customer will not receive any credits under the 2006 Plan for months after December 2006.

(N)

#

Provisions expire December 31, 2006 unless sooner cancelled, changed, or extended.

(N)
(N)

(x) Issued under authority of Special Permission No. 06-xxx of the Federal Communications Commission.

(TR xxx)

Issued: Illustrative

Effective:

Vice President, Federal Regulatory
1300 I Street, NW, Washington, DC 20005

ACCESS SERVICE

2. General Regulations (Cont'd)2.8 Service Level Agreements (Cont'd)2.8.2 National Service Level Agreements (National SLAs) (Cont'd)2.8.2.1 2006 National SLA Plan for Qualifying Services (Cont'd)

(N)

#

(B) Subscription and Term of the 2006 Plan (Cont'd)

- (5) A customer may terminate its subscription for the 2006 Plan by providing written notice of termination to the Telephone Company. Such termination shall be effective at 11:59 PM on the last day of the calendar month following the calendar month in which the Telephone Company receives the notice of termination (for instance, if the Telephone Company receives the notice of termination on a date in October, the termination will be effective at 11:59 PM on November 30). If a customer elects to terminate its subscription for the 2006 Plan, the customer must also terminate its subscription to the 2006 National SLA Plans for Qualifying Services under The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 2.7.2.1, Tariff F.C.C. No. 14, Section 2.8.2.1, and Tariff F.C.C. No. 16, Section 2.7.2.1. The customer's notice of termination of its subscription under any of the 2006 National SLA Plans for Qualifying Services under this tariff's Section 2.8.2.1, or The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 2.7.2.1, Tariff F.C.C. No. 14, Section 2.8.2.1, or Tariff F.C.C. No. 16, Section 2.7.2.1, shall be deemed to be notice of the customer's termination of its subscription under all of these plans. If a customer terminates its subscription to the 2006 Plan, the customer may not resubscribe to the 2006 Plan.

(x)

(x)

(x)

(x)

(x)

(x)

(x)

(N)

#

Provisions expire December 31, 2006 unless sooner cancelled, changed, or extended. (N)
(N)

(x) Issued under authority of Special Permission No. 06-xxx of the Federal Communications Commission.

(TR xxx)

Issued: Illustrative

Effective:

Vice President, Federal Regulatory
1300 I Street, NW, Washington, DC 20005