

## ACCESS SERVICE

## Check Sheet

Pages 1 to 1007 inclusive of this tariff are effective as of the date shown. The original and revised pages named below and Supplement Nos. 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 12 13, 14 and 15 contain all changes from the original tariff that are in effect on the date shown.

<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>
Title 1	2nd	27.1	7th	60	Original
Title 2	6th	28	2nd	61	Original
Title 3	7th	29	Original	62	Original
Title 3.1	8th	30	2nd	63	Original
Title 3.2	6th	31	Original	64	Original
Title 3.3	7th	32	Original	65	Original
Title 3.4	3rd	33	1st	66	Original
Title 3.5	1st	34	1st	67	Original
Title 3.6	4th	35	Original	68	Original
1	162nd *	36	Original	69	2nd *
2	29th *	37	Original	70	2nd *
3	24th	38	Original	71	Original
4	21st	39	Original	72	3rd
5	22nd	40	2nd	73	Original
6	16th	41	2nd	74	1st
7	41st	42	Original	75	Original
8	118th	43	Original	76	2nd *
8.1	7th	44	Original	77	Original
9	64th	45	Original	78	Original
9.1	50th	46	Original	79	Original
10	3rd	47	Original	80	1st
11	2nd	48	Original	81	Original
12	4th	49	Original	82	Original
13	3rd	50	Original	83	Original
14	9th	51	1st	84	Original
15	7th	52	Original	85	Original
16	7th	53	Original	86	Original
17	6th	54	Original	87	Original
18	Original	55	Original	88	Original
19	3rd	56	Original	89	Original
20	Original	57	Original	90	Original
21	Original	58	Original	91	Original
22	1st	59	Original	92	Original
23	2nd			93	Original
24	1st			94	Original
25	4th			95	Original
26	18th				
27	12th				

\*New or Revised

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<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>
96	2nd	135	Original	174	Original
97	3rd	136	2nd	175	Original
98	1st	137	1st	176	Original
99	Original	138	Original	177	1st
100	1st	139	Original	178	1st
101	1st	140	Original	179	1st
102	2nd	141	Original	180	6th
102.1	1st	142	Original	181	3rd *
103	3rd	143	Original	182	Original
104	Original	144	Original	183	2nd *
105	1st	145	3rd	184	1st
106	Original	146	1st	185	1st
107	Original	147	Original	186	Original
108	2nd	148	Original	187	1st
109	Original	149	Original	188	3rd
110	3rd	150	Original	189	2nd
111	Original	151	Original	189.1	2nd
112	Original	152	1st	190	3rd
113	Original	153	1st	191	Original
114	1st	154	Original	192	Original
115	Original	155	3rd	193	1st
116	Original	156	Original	194	5th
117	3rd	157	Original	194.1	2nd
118	Original	158	Original	195	Original
119	1st	159	Original	196	1st
120	2nd	160	1st	197	5th
121	Original	161	1st	198	2nd
122	Original	162	3rd	199	5th
123	Original	163	Original	200	2nd
124	1st	164	4th	201	1st
125	1st	165	1st	202	Original
126	Original	166	Original	203	1st
127	Original	167	Original	204	1st
128	Original	168	Original	205	Original
129	Original	169	Original	206	3rd
130	Original	170	Original	207	Original
131	Original	171	Original	208	Original
132	Original	172	Original		
133	Original	173	Original		
134	Original				

\* New or Revised

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.10 Determination of Interstate Charges for Mixed Interstate and Intrastate Switched Access Service (Cont'd)

- (B) For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent interstate use times actual use times the stated tariff rate.

The interstate percentage will change as revised usage reports are submitted as set forth in 2.3.9.

2.3.11 Provision for Customer Audits

Upon thirty (30) days' written notice, the customer shall have the right to access all information, data and records necessary to audit, trace and verify the accuracy of access bills rendered to the customer for usage in connection with MTS, Private Line, WATS and other services. Such information will be provided in a mutually agreeable format and shall include, but not be limited to, call details (e.g., messages and minutes of use summarized by jurisdiction, call type, end office and state). A comprehensive audit of this nature can be conducted by the customer not more than once per year. Examinations of specific questions and issues may be undertaken more frequently.

(X)

(X)

Each party shall bear its own expenses in connection with the conduct of an comprehensive Audit (review) or a specific examination. Special data extractions required by the customer to conduct an audit or examination will be paid for by the customer. For purposes of this regulation, a "special data extraction" shall mean the creation of records that cannot normally be created by the

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Provision for Customer Audits (Cont'd)

Telephone Company's currently available software programs. If the Telephone Company changes software programs and as a result of this change previously available data records would be considered special extractions, the Telephone Company must retain the ability to extract that data for one year at no charge to the customer. After that time, the use of those data records would be considered a special data extraction, cost to be borne by the customer.

(X)

(X)

2.3.12 Theft

The customer shall reimburse the Telephone Company for any loss through theft of facilities, apparatus, or equipment utilized to provide services under this tariff as the customer designated location or at the end user's premises. The amount of reimbursement shall be the actual cost for replacement of facilities, apparatus, or equipment lost, plus labor costs as specified in Section 9.2.

2.3.13 Sectionalization and Trouble Reporting

The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

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**ACCESS SERVICE****2. General Regulations (Cont'd)****2.4 Payment Arrangements and Credit Allowance (Cont'd)****2.4.1 Payment of Rates, Charges and Deposits (Cont'd)**

The Telephone Company will, upon reasonable request and if available, furnish such detailed information as may be required for verification of any bill.

(X)

The customer will receive its monthly bills in a standard paper format, or at the customer's option, on magnetic tape<sup>(1)</sup> in standard industry format for those access services for which the Telephone Company is technically capable of providing magnetic tape billing. Additional copies of the customer's bill may be provided in standard paper format at the rates and charges set forth in Section 20 following. When the customer requests a paper copy of the customer's bill in addition to the customer bill provided on magnetic tape, the rate set forth in Section 20 following shall apply per page.

(X)

**2.4.2 Minimum Periods**

The minimum period for which services are provided are for which rates and charges are applicable is one month except as otherwise specified. The minimum periods for which Expanded Interconnection Services are provided and which rates are applicable are in Section 16. The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in Section 20.

<sup>(1)</sup> The standard paper format is the only option available in Citizens Telecommunications Company of Arizona and Citizens Telecommunications Company of California.

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4. End User Access Service

4.1 General Description

The Telephone Company will provide End User Access Service to end users who obtain local exchange service from the Telephone Company under its local exchange tariffs.

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End User Access provides for the use of an End User Common Line (EUCL) service by an end user.

Use of a Common Line is provided 24 hours a day, seven days a week.

4.2 Limitations

- (A) A telephone number is not provided with End User Access.
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.
- (E) Lifeline Assistance plans may eliminate End User Access Charges to certain qualifying end users.

4.3 Liability

The regulations as set forth in Section 2.1.3 preceding apply to a customer provided with End User Access Services.

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4. End User Access Service (Cont'd)

4.7 Payment Arrangements and Credit Allowance (Cont'd)

(B) Cancellation of Application

End User Access is canceled when the order for the associated service is canceled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will also be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to End User Access, no credit will be allowed for an interruption of less than 24 hours. The customer will be credited for an interruption of 24 hours or more at the rate of 1/30th of the Common Line per month charge for End User Access for each period of 24 hours or major fraction thereof that the interruption continues from the time of notice to the Telephone Company that an interruption has occurred.

(E) Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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