

Issued: Draft 1

Effective:

FACILITIES FOR INTERSTATE ACCESS

23. Service Level Agreements (Cont'd)

(N)

23.2 National Service Level Agreements (National SLAs) (Cont'd)

23.2.1 2006 National SLA Plan for Qualifying Services

(A) General (Cont'd)

- (5) Credits under the 2006 Plan shall apply only to Qualifying Services circuits. Qualifying Services circuits shall be as shown in the Telephone Company's records and will be included in the 2006 Plan only if they include one or more of the following rate elements:

Special Access Line (as described in Section 5.1.1(C) preceding), or
Special Transport (as described in Section 5.1.1(B) preceding).

(6) Threshold Measurements

- (a) Threshold measurements for a customer for the "DS1" Service Category under Sections 23.2.1(C) and 23.2.1(D) following will include the customer's "DS1" circuits measured under the 2006 National SLA Plans for Qualifying Services set forth in this Section 23*, and The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 26, Tariff F.C.C. No. 11, Section 35, and Tariff F.C.C. No. 16, Section 22.
- (b) Threshold measurements for a customer for the "DS3" Service Category under Sections 23.2.1(C) and 23.2.1(D) following will include the customer's "DS3" circuits measured under the 2006 National SLA Plans for Qualifying Services set forth in this Section 23**, and The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 26, Tariff F.C.C. No. 11, Section 35, and Tariff F.C.C. No. 16, Section 22.

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(N)(x)

* DS1 Qualifying Services circuits from throughout the territories covered by this tariff.

(N)

** DS3 Qualifying Services circuits from throughout the territories covered by this tariff.

(N)

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Vice President, Federal Regulatory
1300 I Street NW, Washington, DC 20005

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23. Service Level Agreements (Cont'd)

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23.2 National Service Level Agreements (National SLAs) (Cont'd)

23.2.1 2006 National SLA Plan for Qualifying Services

(B) Subscription and Term of the 2006 Plan (Cont'd)

- (2) In order to subscribe to the 2006 Plan under this tariff, the customer also must subscribe to the 2006 National SLA Plans for Qualifying Services set forth in The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 26, Tariff F.C.C. No. 11, Section 35, and Tariff F.C.C. No. 16, Section 22, if the customer has services that are eligible for such plans.
- (3) In order to subscribe to the 2006 Plan under this tariff, the customer shall use Telephone Company specified electronic connections with the Telephone Company for the submission of orders and trouble reports.
- (4) As a condition for participation in the 2006 Plan, the customer must maintain a minimum of 70% electronic transactions per calendar month (70% of the combined total order and repair activity measured under the threshold measurements in Sections 23.2.1(C) and 23.2.1(D) following). Failure to maintain this minimum electronic transaction level will result in termination of the customer's subscription to the 2006 Plan. The Telephone Company will provide the customer written notice of such termination. Following such termination, the customer may not resubscribe to the 2006 Plan.
- (5) The 2006 Plan will become effective on September 1, 2006 and will apply to the months of September, October, November and December 2006, unless cancelled sooner by the Telephone Company. The Telephone Company will not perform any measurements under the 2006 Plan for months after December 2006. The customer will not receive any credits under the 2006 Plan for months after December 2006.

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23. Service Level Agreements (Cont'd)

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23.2 National Service Level Agreements (National SLAs) (Cont'd)

23.2.1 2006 National SLA Plan for Qualifying Services

(B) Subscription and Term of the 2006 Plan (Cont'd)

- (6) A customer may terminate its subscription for the 2006 Plan by providing written notice of termination to the Telephone Company. Such termination shall be effective at 11:59 PM on the last day of the calendar month following the calendar month in which the Telephone Company receives the notice of termination (for instance, if the Telephone Company receives the notice of termination on a date in October, the termination will be effective at 11:59 PM on November 30). If a customer elects to terminate its subscription for the 2006 Plan, the customer must also terminate its subscription to the 2006 National SLA Plans for Qualifying Services under The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 26, Tariff F.C.C. No. 11, Section 35, and Tariff F.C.C. No. 16, Section 22. The customer's notice of termination of its subscription under any of the 2006 National SLA Plans for Qualifying Services under this tariff's Section 23.2.1, or The Verizon Telephone Companies Tariff F.C.C. No. 1, Section 26, Tariff F.C.C. No. 11, Section 35, or Tariff F.C.C. No. 16, Section 22, shall be deemed to be notice of the customer's termination of its subscription under all of these plans. If a customer terminates its subscription to the 2006 Plan, the customer may not resubscribe to the 2006 Plan. The Telephone Company reserves the right to change, alter or discontinue the 2006 Plan at its discretion.

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