

## ACCESS SERVICE CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 25-39 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 13, 14, 15, 16, 17, 19, 20, 28 and 29 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title 1	1st	32	1st	2-16	3rd
Title 2	1st	33	1st	2-16.1	3rd
		34	Original	2-17	3rd
		35	6th	2-18	3rd
1	330th*	36	3rd	2-19	4th
1.1	6th	37	14th	2-20	3rd
2	77th*	37.1	31st	2-21	4th
3	8th	37.2	2nd	2-22	4th
4	10th	38	2nd	2-22.1	4th
5	40th	39	5th	2-23	3rd
6	27th	40	5th	2-23.1	1st
7	52nd	41	4th	2-23.2	1st
8	43rd	42	2nd	2-24	Original
8.1	8th	43	6th	2-25	Original
9	46th	44	1st	2-26	4th
9.1	25th	45	Original	2-26.1	1st
9.2	2nd	46	9th	2-26.2	1st
10	38th	46.1	Original	2-26.3	1st
11	16th	47	4th	2-27	3rd
12	9th	47.1	1st	2-27.1	Original
12.1	6th	47.2	Original	2-28	Original
13	14th			2-29	2nd
14	41st			2-29.1	Original
14.1	15th	1-1	1st	2-30	2nd
15	39th			2-31	2nd
16	32nd			2-32	Original
16.1	26th	2-1	Original	2-33	Original
16.2	22nd	2-2	Original	2-34	2nd
16.2.1	1st	2-3	Original	2-34.1	Original
16.3	10th*	2-4	Original	2-35	Original
16.4	2nd	2-5	Original	2-36	Original
17	Original	2-6	Original	2-37	Original
18	6th	2-7	3rd	2-38	Original
19	Original	2-8	3rd	2-39	2nd
20	Original	2-9	4th	2-40	Original
21	1st	2-9.1	Original	2-40.1	2nd
22	Original	2-10	Original	2-40.2	3rd
23	Original	2-11	1st	2-41	Original
24	Original	2-11.1	Original	2-42	Original
25	Original	2-12	2nd	2-43	Original
26	1st	2-13	2nd	2-44	Original
27	4th	2-14	Original	2-45	1st
28	3rd	2-15	3rd	2-46	2nd
29	5th	2-15.1	2nd	2-47	Original
30	2nd	2-15.2	3rd	2-48	Original
31	1st			2-49	Original

\* New or Revised Page

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## ACCESS SERVICE CHECK SHEET (Cont'd)

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
2-58	Original	4-1	1st	5-1	Original
2-59	Original	4-2	Original	5-2	Original
2-60	Original	4-3	2nd	5-3	Original
2-61	Original	4-4	Original	5-4	2nd
2-62	1st	4-5	Original	5-5	Original
2-63	1st	4-6	Original	5-6	Original
2-64	Original	4-7	1st	5-7	Original
2-65	3rd	4-8	Original	5-8	Original
2-66	1st	4-9	Original	5-9	Original
2-67	Original	4-10	1st	5-10	Original
2-68	Original	4-11	5th	5-11	Original
2-69	1st	4-12	11th	5-12	Original
2-70	1st	4-13	11th	5-12.1	3rd*
2-71	Original	4-14	16th	5-13	Original
2-72	2nd	4-14.1	14th	5-14	Original
2-72.1	2nd	4-15	20th	5-15	Original
2-73	1st	4-16	19th	5-16	Original
2-73.1	Original	4-17	28th	5-17	Original
2-74	Original	4-17.1	3rd	5-18	Original
2-75	9th	4-18	8th	5-19	Original
2-75.1	Original	4-19	7th	5-20	Original
2-76	Original	4-20	16th	5-21	Original
2-77	1st	4-20.1	3rd	5-22	Original
2-78	1st	4-21	8th	5-23	1st
2-78.1	Original	4-22	7th	5-24	Original
2-79	Original	4-23	16th	5-25	Original
2-80	Original	4-23.1	3rd	5-26	Original
2-81	1st	4-24	8th	5-27	Original
2-81.1	Original	4-25	7th	5-28	3rd
2-82	Original	4-26	16th	5-28.1	Original
		4-26.1	3rd	5-29	Original
		4-27	8th	5-30	11th
3-1	Original	4-28	7th	5-30.1	4th
3-2	Original	4-29	16th	5-30.1.1	Original
3-3	Original	4-29.1	3rd	5-30.1.2	Original
3-4	Original	4-30	8th	5-30.2	2nd
3-5	Original	4-31	7th	5-30.3	Original
3-6	Original	4-32	16th	5-31	Original
3-7	Original	4-32.1	3rd	5-32	2nd
3-8	Original	4-33	1st	5-33	Original
3-9	Original	4-33.1	1st	5-34	Original
3-10	Original	4-34	Original		
3-11	Original	4-35	1st		
3-12	Original	4-36	Original		
3-13	Original	4-37	1st		
3-14	Original	4-38	Original		
3-15	Original	4-39	Original		
3-16	Original	4-40	1st		
3-17	Original	4-40.1	Original		
3-18	Original	4-41	Original		
3-19	Original	4-42	Original		
3-20	Original	4-43	3rd		
3-21	Original	4-44	Original		

\* New or Revised Pages

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## ACCESS SERVICE CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
22-1	2nd	22-36.1	Original	23-30	1st*
22-2	2nd	22-36.2	Original	23-31	1st*
22-3	2nd	22-37	1st	23-32	Original
22-4	2nd	22-37.1	Original	23-33	Original
22-5	2nd	22-38	2nd	23-34	Original
22-6	2nd	22-39	2nd	23-35	Original
22-7	2nd	22-40	1st	23-36	Original
22-8	2nd	22-41	1st	23-37	Original
22-9	2nd	22-42	4th	23-38	1st
22-10	2nd			23-39	Original
22-11	2nd			23-40	1st
22-12	2nd	23-1	2nd	23-40.1	Original
22-13	2nd	23-2	Original	23-41	Original
22-15	2nd	23-3	1st	23-42	1st
22-16	3rd	23-4	Original	23-43	1st
22-17	2nd	23-5	Original	23-44	1st
22-18	2nd	23-6	Original	23-45	Original
22-18.1	Original	23-7	1st	23-46	Original
22-18.2	Original	23-7.1	Original	23-47	Original
22-18.3	Original	23-7.2	Original	23-48	Original
22-18.4	1st	23-7.3	Original	23-49	Original
22-19	3rd	23-8	1st	23-50	Original
22-20	3rd	23-9	1st	23-51	Original
22-21	3rd	23-10	1st	23-52	Original
22-22	4th	23-11	1st	23-53	Original
22-23	3rd	23-12	1st	23-54	Original
22-24	1st	23-12.1	Original	23-55	Original
22-25	2nd	23-13	1st	23-56	Original
22-26	1st	23-14	1st	23-57	Original
22-27	2nd	23-14.1	Original	23-58	Original
22-28	3rd	23-14.2	Original	23-59	Original
22-29	1st	23-14.3	Original	23-60	Original
22-30	1st	23-15	Original	23-61	Original
22-31	1st	23-16	1st	23-62	Original
22-32	1st	23-17	1st	23-63	Original
22-33	Original	23-17.1	Original	23-64	Original
22-33.1	Original	23-18	1st	23-65	Original
22-33.2	Original	23-18.1	Original	23-66	Original
22-33.3	Original	23-19	1st	23-67	Original
22-33.4	Original	23-20	Original	23-68	Original
22-33.5	Original	23-21	Original	23-69	Original
22-33.6	Original	23-22	Original	23-70	Original
22-33.7	Original	23-23	Original	23-71	Original
22-33.8	Original	23-24	Original	23-72	Original
22-34	1st	23-25	Original	23-73	Original
22-34.1	Original	23-26	1st*	23-74	Original
22-34.2	Original	23-27	Original	23-75	Original
22-35	1st	23-28	Original		
22-36	1st	23-29	Original		
				24-1	Original

\* New or Revised Pages

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Customer Service Management (CSM) optional feature as set forth in Section 23.1(K)(1) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform CSM functions (e.g., reconfiguration) on the portion of the Service User's service that rides the DSR. (N)
- When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Direct TL1 Monitoring (DTM) optional feature as set forth in Section 23.1(K)(2) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform DTM functions (e.g., monitoring) on the portion of the Service User's service that rides the DSR. (N)
- For Verizon Dedicated SONET Ring (DSR) and IntelliLight® Optical Transport Service (IOTS), the Telephone Company will construct the customer's dedicated ring prior to issuance of an Access Service Request (ASR). The customer must provide the Telephone Company with complete and accurate information to design and construct the customer's dedicated ring. Construction will not begin until the customer and the Telephone Company agree on the design of the ring. The order date for the ring is the date on which the customer provides the Telephone Company with written or electronic authorization to begin construction. Upon subsequent notification by the Telephone Company that construction is complete, the customer must submit an ASR for the constructed service so that billing may commence. In the event that the customer cancels its request, or part of its request, for construction of the ring, or fails to subsequently issue the ASR so that billing of the constructed ring may commence, cancellation charges as set forth in 5.2.3(B)(4) following will apply.

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## ACCESS SERVICE

23. Dedicated Ring and Optical Services (Cont'd)23.1 Verizon Dedicated SONET Ring (Cont'd)

## (K) Optional Features (Cont'd)

## (1) Customer Service Management Optional Feature (CSM) (Cont'd)

## (a) Description (Cont'd)

- (3) Level 3 support provides the same support described in Levels 1 and 2 along with the ability to reconfigure (re-map) the end points of lower level services riding the ring.

- (a) Reconfiguration using CSM consists of re-mapping the end point of a primary circuit to its preplanned (backup) port location. The customer must specify a preplanned port location for each primary circuit installed. The preplanned port location is a backup location that is activated and de-activated when a primary circuit is reconfigured at the request of the customer via the CSM platform. A reconfiguration is limited to the mapping of one primary circuit to its assigned preplanned location. For each preplanned port location, a monthly recurring rate and a nonrecurring installation charge apply per port in accordance with (K)(1)(b) following. When the primary circuit and preplanned port are part of a Shared Network Arrangement, the Service User's Letter of Authorization for the Shared Network Arrangement (as set forth in Section 5.2 preceding) must include an acknowledgment that the Host Customer has the ability to perform CSM functions (e.g., reconfiguration) on the portion of the Service User's service that rides the DSR.

(N)  
|  
(N)

- (b) A Telephone Company Performed Reconfiguration charge, as described in (K)(1)(b) following, will apply when the customer requests that the Telephone Company perform a reconfiguration of service on its behalf. This charge does not apply when a customer performs its own service reconfiguration.
- (c) Reconfiguration is not permitted on services arranged in the following service configurations:
- (i) Switched Access Service;
  - (ii) service provided under a shared use arrangement;
  - (iii) service associated with Centrex-CO or Primary Rate ISDN service;
  - (iv) primary circuits for which the customer has not specified a preplanned backup location; or
  - (v) Fibre Channel/FICON service.
- (d) The type of nodes deployed within the DSR network may limit reconfiguration of OC12/OC12c circuits within an OC48 DSR. CSM is not available on partial ring configurations.

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## ACCESS SERVICE

23. Dedicated Ring and Optical Services (Cont'd)23.1 Verizon Dedicated SONET Ring (Cont'd)

## (K) Optional Features (Cont'd)

## (1) Customer Service Management Optional Feature (CSM) (Cont'd)

## (c) Terms and Conditions (Cont'd)

(4) CSM Service Level is provided under a term plan of 3 years, 5 years, or 7 years, as described following.

(a) The duration of the term plan for CSM Service Level must be the same duration as the term plan for the DSR nodes provided with CSM. The customer has the option of subscribing to Preplanned Ports on a month-to-month basis or under a term plan of 3, 5, or 7 years. At the expiration of its 3, 5, or 7 year term plans for CSM Service Levels or Preplanned Ports, the customer has the option of extending CSM Service Level or Preplanned Ports with a coterminous end date as described in (K)(1)(c)(4)(b) following.

(b) The expiration date of each CSM Service Level added subsequent to the initial installation must be coterminous to the expiration date of the associated DSR service, provided that the addition is prior to the 21st month for a 3-year plan, prior to the 36th month for a 5-year plan, or prior to the 50th month for a 7-Year plan. A CSM added after the aforementioned periods requires extension of the commitment period for the associated DSR service in accordance with (I) preceding. Such extension results in the establishment of a new plan that includes both the DSR and the CSM under the same plan with the same expiration date.

(5) With Service Level 2 or 3 support, the customer may retrieve certain basic reports containing performance-monitoring information on its DSR network, as designated and provided by the Telephone Company. Basic reports are available at no additional charge to the customer. The customer may also request that a report be customized to meet its particular needs. Rates and charges for customized reports are provided on an individual case basis (ICB) only. Reports are not provided with Level 1 support.

(6) CSM is subject to termination liability if CSM is removed prior to completion of the existing commitment period. The terms and conditions in (E) preceding, as applicable, apply to removal of CSM prior to completion of the existing commitment period.

(7) When the Shared Network Arrangement is requested for a service that will be part of the Host Customer's DSR equipped with the CSM optional feature, the Service User's Letter of Authorization for the Shared Network Arrangement (as required under Section 5.2 preceding) must include an acknowledgment that the Host Customer has the ability to perform CSM functions (e.g., reconfiguration) on the portion of the Service User's service that rides the DSR.

(N)  
|  
(N)

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## ACCESS SERVICE

23. Dedicated Ring and Optical Services (Cont'd)23.1 Verizon Dedicated SONET Ring (Cont'd)

## (K) Optional Features (Cont'd)

## (2) Direct TL1 Monitoring Optional Feature (DTM)

## (a) Description

Direct Transaction Language 1 (**TL1**) Monitoring Optional Feature (**DTM**) provides a customer with near real-time information about the operational status of its DSR network over a TL1 connection. A TL1 connection is a machine-to-machine communication language protocol. The connection allows a customer to monitor its DSR network via a limited set of executable TL1 commands in order to query alarm and performance criteria.

## (1) DTM enables the following:

- (a) Near real-time access to system-generated alarm and performance messages originating from the customer's DSR network elements.
- (b) Query and response capability that enables two-way communications with the capability to poll and retrieve messages, such as command alarms and performance messages.
- (c) Access to DSR ring inventory information that will enable the customer to maintain its own inventory database containing network element configurations and usage records for active service channels.
- (d) Notification that a power failure has occurred at a DSR network element and that the affected network element has reverted to battery backup.
- (e) Ability to monitor the ring, as well as all service channels riding the ring. When a channel riding the ring is part of a Shared Network Arrangement, the Service User's Letter of Authorization for the Shared Network Arrangement (as required under Section 5.2 preceding) must include an acknowledgment that the Host Customer has the ability to perform DTM functions (e.g., monitoring) on the portion of the Service User's service that rides the DSR.

(N)

(N)

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