

COMPETITIVE INTERSTATE ACCESS

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3. ORDERING OPTIONS FOR CIA3.1 General

This section sets forth the regulations and order related charges for CIA Orders to provide the customer with CIA. These charges are in addition to other applicable charges in other sections of this tariff.

3.1.1 Ordering Conditions

- (A) A customer may order any amount of Switched CIA of the same interface type, same Feature Group, between the same locations for installation on the same date on a single CIA ASR.

- ASRs for FGA must specify the number of lines required.
- ASRs for FGB, FGC, FGD, and SAC Access Service must specify the number of trunks required or Busy Hour Minutes of Capacity (BHMC). For Tandem-Switched Transport, the customer has the option of specifying the number of trunks or Busy Hour Minutes of Capacity (BHMC).

In addition, the ASR must indicate whether the Switched Transport ordered is for Entrance Facilities, Direct-Trunked Transport and/or Tandem-Switched Transport. For Direct-Trunked Transport, and Entrance Facilities the ASR must specify channel type, channel interface, and any options desired. In addition, ASRs for Direct-Trunked Transport must specify Facility Hubs involved.

Additional ASR requirements for Switched Access Service are described in 4.2.5(V) and 4.3.2.

- (B) The customer shall supply all details necessary to complete an order. The details may include the following: requested service date, customer name, customer designated location, end office, Interface Arrangement, type of Switched Access or Special Access, Supplemental Features, End Office Services and Signaling Interface, and originating and terminating capacity required.

When a customer orders mixed interstate and intrastate Switched Access, the customer is required to provide an estimate of the percent of traffic, as described in 4.3.3, which will be interstate. If the customer fails to provide this estimate, the order will not be processed until such time as the customer provides this estimate.

- (C) When the Alternate Traffic Routing Optional Arrangement is ordered, more than one CDL will be supplied and the number of trunks or BHMC for FGB, FGC and FGD to each CDL shall be specified.

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- (D) The customer shall order SAC Access Service, as described in 4.2.1(E), in the same manner as ordering FGD with the following exceptions. For 500 SAC Access Service or 900 SAC Access Service, customers may request direct connections to only those offices designated by the Telephone Company as 500 SAC Access Service or 900 SAC Access Service screening offices. All 500 NXX or 900 NXX code assignments and administration shall be in accordance with the North American Numbering Plan (NANP). 800, 888 SAC Access Service is offered only in conjunction with the 800/888 Customer Identification Function as described in 4.2.11 and in conjunction with 800/888 Data Base Query Service as described in 4.2.19. Customers may request 800/888 SAC access connections to suitably equipped end offices and access tandem offices. A list of those offices will be provided upon request. All 800 or 888 number assignments shall be administered by the Number Administration Service Center (NASC) through the Service Management System (SMS).

500 NXX codes or 900 NXX codes to be activated and/or deactivated in conjunction with 500 SAC Access Service or 900 SAC Access Service, must be provided to the Telephone Company at least 30 business days prior to the effective date of the change.

An ASR is required by the Telephone Company for 500 NXX codes or 900 NXX codes to be activated or deactivated on an access facility level basis. The Switched Access Ordering Charge, as described in 4.5.2(A)(3)(g) of Verizon Telephone Companies Tariff FCC No. 14, will apply. In addition to the Switched Access Ordering Charge, the NXX Translation Charge, as described in Section 4.5.2(H)(8) of Verizon Telephone Companies Tariff FCC No.14, shall apply to each 500 NXX code activated or deactivated in a Telephone Company switch capable of performing the customer identification function for 500 SAC Access Service. Customer assigned codes for which an ASR has not been received will be blocked.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.1 General (Cont'd)3.1.1 Ordering Condition (Cont'd)

- (E) An ASR is required from the customer to request the unblocking of 0+900 calls. For an initial customer order at the tandem or end office level, the Telephone Company must receive the request to unblock 0+900 dialing capability at least 60 business days prior to the requested effective date. To block or unblock 0+900 dialing capability for NXX codes assigned to a customer in an end office subtending a previously unblocked tandem, a request must be received at least 30 business days prior to the requested effective date of the change.
- (F) An ASR is required from the customer to add 1+ coin traffic from an end office. At the customer's option, the ASR can be issued at a 1+ coin tandem or end office level. For an initial customer order at a 1+ coin tandem, the Telephone Company must receive the request at least 120 calendar days prior to the requested effective date. Standard provisioning intervals will apply to subsequent orders involving that 1+ coin tandem.

The customer must provide the Telephone Company with written notification stating that an order is being submitted pursuant to an agreement with a secondary service provider prior to the routing of 1+ interLATA coin traffic to a provider other than the customer.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.1 General (Cont'd)3.1.1 Ordering Condition (Cont'd)

- (G) When ordering FGD Switched Access with 950-XXXX Access as described in 4.2.5(T), the customer shall provide an ASR specifying which 950-XXXX access code(s) are to be routed and the FGD Switched Access Service over which resulting originating 950-XXXX access code calls are to be routed.

3.1.2 Provision of Other Services

- (A) At the option of a customer, Additional Labor and Testing may be ordered with an ASR at the same time the ASR is accepted by the Telephone Company. Such requests will be considered to be supplemental to the ASR. The rates and charges for these services as set forth in other sections of this tariff will apply in addition to the ordering charges set forth in this section and the rates and charges for the Switched Access with which they are associated.
- (B) The items listed in (A) preceding may subsequently be added to the ASR at any time, up to and including the service date established by the ASR. When ordered subsequently, charges for ASR modifications as set forth in 3.2.2 will apply.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.1 General (Cont'd)3.1.3 Special Construction

- (A) The regulations, rates and charges for Special Construction are in Section 10 in addition to the regulations, rates and charges specified in this section.

3.2 Access Service Request

An ASR is used by the Telephone Company to receive orders for the following types of CIA requested by the customer:

- Switched Access as in Section 4,
- Other Services as in other sections of the tariff.

3.2.1 Service Date Intervals

The time required to provision service is known as the service date interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request. The service date interval guidelines will apply to ASRs and will specify the quantities of CIA that can be provided on the same service date. The customer may request a service date other than that established pursuant to the service date interval guidelines, and the Telephone Company, where possible, will establish the service date in accordance with such request, subject, however, to other applicable provisions of this tariff.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.2 ASR Modifications

The customer may request a modification of its ASR prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an ASR within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the ASR modification, the Telephone Company will schedule a new service date. All charges for ASR modifications will apply on a per occurrence basis. Where a new ASR may be required the appropriate charges in other sections of this tariff will be applicable.

Any increase in the number of Switched Access lines for FGA trunks or BHMCs for FGB, FGC, FGD, and SAC Access Service will require the issuance of a new ASR for the incremental capacity.

(A) Service Date Change Charge (USOC - SUM)

ASR service dates may be changed, however a Service Date Change Charge will apply for each service date change after the scheduled issue date of the original ASR.

For Switched Access, the new service date may not exceed the original service date by more than 30 calendar days. If the requested service date is more than 30 calendar days after the original service date, the ASR will be canceled by the Telephone Company and cancellation charges in 3.2.6 of Verizon Telephone Companies Tariff FCC No. 14 will apply. The ASR will be reissued with the new service date.

With the agreement of the Telephone Company, a new service date may be established that is prior to the original service date and the provisions in (E) will apply in addition to the Service Date Change Charge.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.2 ASR Modifications (Cont'd)(B) Partial Cancellation Charge

Any decrease in the number of Switched Access lines for FGA trunks or BHCs for FGB, FGC, FGD, and SAC Access Service; will be treated as a partial cancellation.

When a customer partially cancels the service ordered on an ASR, charges will apply as follows:

- (1) When an ASR for Switched Access Service is partially canceled on or after the Scheduled Issue Date, the charge will be determined by multiplying the total Installation nonrecurring charges for the canceled portion of the order by the number of business days elapsed since the Scheduled Issue Date and dividing that figure by the number of days in the service interval and adding the Switched Access Ordering Charge.
- (2) When a customer cancels part of an ASR for which billing has commenced as provided in 3.2.2(A) and 3.2.6(A), cancellation charges in 3.2.6(C)(3), will apply to that part of the ASR being canceled.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.2 ASR Modifications (Cont'd)(C) Discontinuance of Service

A customer may discontinue CIA that is in service at any time. The request for discontinuance of service must be received by the Telephone Company at least two business days prior to the date on which service is to be disconnected and billing discontinued. The request may be verbal or written, however, a verbal request must be followed, within ten days, by written confirmation. The written confirmation serves as a confirmation of the verbal request rather than a request itself. The customer must notify the Telephone Company of a delay or cancellation in the discontinuance request prior to the disconnect date. The Telephone Company, where possible, will establish the disconnect date in accordance with such request. Billing and service will then continue until the new requested disconnect date. If a service is discontinued prior to the expiration of the Minimum Period in 3.2.4, the Minimum Period Charges in 3.2.5, may apply.

(D) Design Change Charge (USOC - H28)

The customer may request a design change to a pending ASR for both Switched and Special Access or request a change to an existing Switched Access Service. A design change is a change which requires engineering review. The regulations for a design change are in Section 4.5.2(A)(3)(i), for Switched Access Service, and are in addition to the regulations, rates and charges specified in this section.

(E) Requests for Expedition

A customer may request an expedited service date. When this situation occurs, charges will be applicable as in 6.2 of Verizon Telephone Companies Tariff FCC No. 14. The Telephone Company will provide an estimate of the charges to the customer. The customer must accept the price estimate prior to the Telephone Company's performing the expedite. The actual charges billed to the customer will be no more than 10 percent over the estimate.

3.2.3 Selection of Facilities for Access Service

(A) (Reserved for Future Use)

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3. ORDERING OPTIONS FOR CIA (Cont'd)

3.2 Access Service Request (Cont'd)

3.2.4 Minimum Period

- (A) The Minimum Period for Miscellaneous Services is in Section 6.
- (B) The Minimum Period for CIA provided under Special Construction provisions and for which charges are applicable in Section 10.
- (C) The Minimum Period for FGA, FGB, FGC, FGD and SAC Access Service is one month. For the application of the minimum period charges for Switched Access Service FGB, FGC, FGD and SAC Access Service, it is assumed the last identical capacity placed in service is the first one discontinued.

3.2.5 Minimum Period Charges

When CIA are discontinued prior to the expiration of the Minimum Period, charges are applicable for the remaining month(s) and/or fraction thereof of the Minimum Period.

The Minimum Period Charge will be determined as follows:

- (A) For Switched Access usage sensitive rate elements, the charge for the minimum period, or fraction thereof, is equal to the applicable rates for the actual or assumed usage for the minimum period or such fraction thereof. For Switched Access flat-rated monthly elements (i.e., Entrance Facility, Direct-Trunked Transport and Multiplexing rates), the charge for the minimum period or fraction thereof is the applicable monthly rates for the service.
- (B) Reserved for Future Use

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.5 Minimum Period Charges (Cont'd)

- (C) For FGA and FGB Type service where measurement equipment is not available and the Assumed Minutes of Use Monthly Surrogate is used, the charge will be the prorated amount on a daily basis, calculated at 1/30 of the applicable rate shown in Section 4.6.9 of Verizon Telephone Companies Tariff FCC No. 14, for each day of the minimum period the facility was in service.

3.2.6 Cancellation of an ASR

- (A) A customer may cancel ordered CIA on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the ASR is to be canceled. The verbal notice must be followed by written confirmation within 10 days.

For Switched Access Tandem-Switched Transport or ASRs requesting additional trunk activations on existing Direct-Trunked Transport facilities, if a customer is unable to accept service within 30 calendar days of the original service date, the ASR shall be considered canceled and charges in (C) will apply. In such instances, the cancellation date shall be the 31st calendar day beyond the original service date of the ASR.

For Switched Access Entrance Facilities and Direct-Trunked Transport, if a customer is unable to accept service within 30 calendar days of the original service date, the customer has the choice of the following options:

- The ASR shall be canceled and charges in (C) will apply, or
- Billing for the service will commence.

In either case, the cancellation date or the billing date shall commence on the 31st calendar day beyond the original service date of the ASR.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.6 Cancellation of an ASR (Cont'd)

- (B) AST costs are considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred. These costs include but are not limited to preliminary engineering, orders to suppliers, and other similar items cost. For purposes of determining cancellation charges, the costs are considered to have started the day the Telephone Company is scheduled to issue the confirmed ASR to all associated work groups. For all ASRs this is known as the Scheduled Issue Date. The customer will be notified of the applicable critical date interval on the Firm Order Confirmation (FOC) Date. The cancellation charges will not apply until the customer is notified of such charges.
- (C) When a customer cancels as ASR for the installation of new service, or an ASR to modify existing service, charges will apply as follows:
 - (1) When an ASR for Switched Access Service is canceled on or after the Scheduled Issue Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total Installation nonrecurring charges for the quantity ordered by the number of business days elapsed since the Scheduled Issue Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Scheduled Issue Date and the last day of the service date interval) and adding the Switched Access Ordering Charge.
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3. ORDERING OPTIONS FOR CIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.6 Cancellation of an ASR (Cont'd)

- (3) When a customer chooses to commence billing rather than cancel an ASR for these services specified in (A), the customer must submit an ASR prior to calendar day 31 from the original service date and request a service date change. The new service date may not exceed the original service date by more than 120 calendar days. Charges in 3.2.2(A) will only apply for each subsequent service date change request after calendar day 31, not to exceed 120 calendar days.

When a customer elects to commence billing, monthly recurring charges will begin accruing at calendar day 31 after the original service date. Upon completion of the ASR, the initial bill for the service will include these accrued charges and any additional nonrecurring charges in addition to billable charges specified in 2.4.1(C).

If the ASR is not completed within 121 calendar days of the original service date, the ASR will be canceled. Cancellation charges in (C)(1) will apply. In addition, the customer will be billed the accrued monthly recurring charges specified above plus any additional nonrecurring charges applicable for the Service. These charges will be computed commencing at day 31 after the original service date up to and including the cancellation date, not to exceed 90 days of service (120 days from the original service date). The Telephone Company will not reissue an ASR with a new service date beyond 121 calendar days. It will be the customer's responsibility to submit a new ASR.

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3. ORDERING OPTIONS FOR CIA (Cont'd)3.3 Access Service Requests For Services Provided By More Than One Telephone Company

- (A) Switched Services provided by more than one telephone company are services where one end of the Switched Transport facility is in the operating territory of one telephone company and the other end of the facility is in the operating territory of a different telephone company.

The ordering procedure for this service is in (1) and (2). The telephone company will notify the customer, identifying which ordering procedures will apply.

(1) Single Company Billing

The telephone company receiving the ASR from the customer will arrange to provide the service and bill the customer as in 2.7.2. The customer will place the ASR with the telephone company as follows:

- (a) For Switched Access Services the customer will place the ASR with the telephone company in whose territory the following is located:

- FGA - dial tone office

When the preceding is not in the same telephone company's territory as the customer designated location (CDL), the customer must supply a copy of the ASR to the telephone company in whose territory the CDL is located.

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3. ORDERING OPTIONS FOR CIA (Cont'd)

3.3 Access Service Requests For Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing

Each telephone company will provide its portion of the Switched Transport service within its operating territory to the meet point with the other telephone company(s). The BP will be determined by the telephone companies involved in providing the CIA service and listed in the NECA Tariff FCC No. 4.

For all Switched Access Services the order will be placed with the telephone company as specified in the Ordering and Billing Forum's Multiple Exchange Carrier Ordering and Design (MECOD) guidelines.

- (B) When FGA is ordered in a Multicarrier Access Area, the customer must provide a copy of the order to the SEC. The SEC will bill as in 2.7.

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