

## **DESCRIPTION & JUSTIFICATION**

Cincinnati Bell Telephone (CBT) proposes to add a new option, Quality of Service (QOS) to Section 19 – LAN Advantage. QOS is an optional feature which enables customers to specify the level of delay, delay variation (jitter), bandwidth packet loss and availability.

CBT also proposes a Design Management Charge. This new charge applies when a customer is moving facilities within their network or from one customer network to another.