

Wireless Service Center (WSC) Process Chart

PIC/LPIC Change Type	Initiator	SYSTEM Utilized	System Utilization %	Access Method	Supporting Functions	Support Position	Work ID (JFC)/ Wage Scale	PIC or LPIC Standalone		PIC and LPIC Simultaneous	
								Labor Minutes For One Change	No. of BOCRIS Transactions	Labor Minutes To Change Both	No. of BOCRIS Transactions
Wireless Service Center	WSP	HI-TOPS	100%	Telephone, FAX or E-mail	WSC-Verify Negotiate PIC/LPIC Order Issuance	Ser. Rep.	2300/23	8.15	10	8.9	15