

**Payphone Service Provider Service Center (PSPSC) Process Chart**

PIC/LPIC Change Type	Initiator	SYSTEM Utilized	System Utilization %	Access Method	Supporting Functions	Support Position	Work ID (JFC)/ Wage Scale	PIC or LPIC Standalone		PIC and LPIC Simultaneous	
								Labor Minutes For One Change	No. of BOCRIS Transactions	Labor Minutes To Change Both	No. of BOCRIS Transactions
PSPSC	Pay- phone Service Provider	HI-TOPS	72%	Telephone, FAX or E-mail	PSPSC-Verify Negotiate PIC/LPIC Order Issuance	Ser. Rep.	2300/23	11	10	11.75	15
PSPSC	Pay- phone Service Provider	ROS	28%	Telephone, FAX or E-mail	PSPSC-Verify Negotiate PIC/LPIC Order Issuance	Ser. Rep.	2300/23	8	10	8.75	15

Weighted

10.16

10

10.91

15