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Network Telephone Corp.

40 S. Palafox Pl.
Pensacola, FL 32501 (Map)

Phone: 850-432-4855
Fax: 850-470-9641
Toll Free: 888-432-4855

http://www.networktelephone.net

Covered by David Hamerly

Network Telephone is a facilities-based provider of advanced integrated telecommunications services, including local and long-distance voice access and broadband Internet, in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, and Tennessee. The company has more than 114,000 lines in service to 13,000 small business customers. Network Telephone also offers Web hosting and Web site development. Chairman Ray Russenberger founded Network Telephone in 1997. Russenberger also founded Network Paging in 1985 and Network USA (now Metrocall) in 1988.
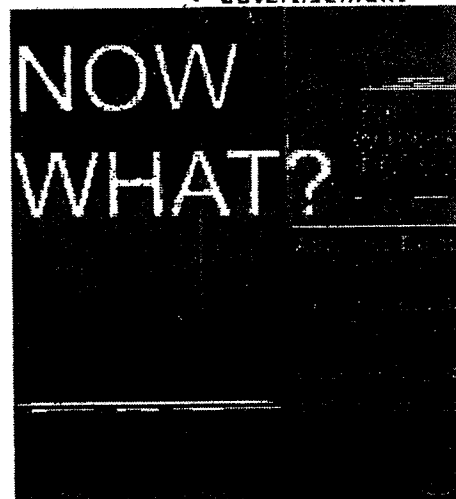
Key Numbers

Company Type	Private
D&B D-U-N-S Number	Subscribers Only 🔒
Fiscal Year-End	December
2002 Sales (mil.)	$44.9
1-Year Sales Growth	130.3%
2002 Employees	500

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Key People

Chairman and CEO	Ray Russenberger 🔒
President, COO, and Director	Leo J. Cyr 🔒
CFO	Danyelle Kennedy 🔒
VP Corporate Services	Subscribers Only 🔒
CIO	Subscribers Only 🔒

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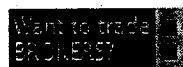
- Telecommunications Services
  - **Fixed-line Voice Services Providers** (primary)
    - Local Exchange Carriers
    - Long-distance Carriers
  - Data Services

Top Competitors

- ALLTEL
- BellSouth
- CenturyTel

6 Competitors Listed For Network Telephone 🔒

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- Data Services: Financial Analysis Profiles
  (BizMiner, May 24, 2004, Business Reports)
- Wired Telecommunications Carriers in the US
  (IBISWorld, Jan 18, 2004, Business Reports)
- Plunkett's Telecommunications Industry Almanac 2003-2004
  (Plunkett Research, Ltd., Jul 15, 2002, Books)
- Audiotex Update: June 2003
  (Worldwide Videotex, Jun 1, 2003, Business Reports)
- Beyond the perimeter firewall
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Other benchmarks quickly followed. Lucent Technologies feature-rich voice over DSL (VoDSL) Pathstar^{TM} technology joined the Network Telephone product delivery menu. Before year-end 1999, Network Telephone launched its Jackrabbit DSL product, with speeds 50 to 100 times greater than analog dial-up service and a dedicated connection at half the cost of former options, like T1 or ISDN usage-based charges. An aggressive sales team began pre-selling customers to Network Telephone's custom-designed fiber-optic circuitry in Pensacola, Fl. with a scheduled date to move to the network in the first quarter 2000.

In January 2000, Network Telephone successfully launched a new $8 million, customized SavillExpress CLEC and SavillCare comprehensive customer care back-office infrastructure, automating services and accounting, streamlining customer profiling and management.

Since inception, Network Telephone has assembled a senior management staff representing more than 100 years of telecom experience. To date Network Telephone circuits connect approximately 19,000 lines and 4,000 customers.

<u>View Jobs for Network Telephone Corporation</u>

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Press Release

Contacts:

Keith Higgins
Copper Mountain Networks, Inc.
1.650.687.3312
khiggins@coppermountain.com

Clare LaGrand
Network Telephone Corporation
1.850.432.4855, ext. 1505
clarel@networktelephone.net

Network Telephone Extends Reach of Free Powerline DSL™ Broadbe Data and Voice Service for Business with T1 Solution from Copper Mountain

Copper Mountain Helps Southeast U.S. Integrated Communications Provider Deliv Affordable T1-Enabled High-Speed Internet Service Bundles to Business Custome Regardless of Distance from CO

PENSACOLA, Fla., July 31, 2001—Network Telephone, providing facilities-based broad voice and data telecommunications services to businesses, and Copper Mountain Netwo (Nasdaq: CMTN), a provider of copper-based broadband access solutions, today announ Network Telephone is utilizing T1 Line Cards from Copper Mountain to extend the reach affordable, business-class, bundled voice, digital subscriber line (DSL) Internet and Web services in the Southeastern U.S.

Network Telephone is installing Copper Mountain's CopperEdge® T1 Line Cards in Copp 200 Digital Subscriber Line (DSL) Concentrators already activated in 175 sites throughou Southeastern states. The T1 capability of Copper Mountain's CopperEdge concentrators Network Telephone to offer concurrent high-speed Internet, multi-line voice services, and site development and hosting applications to business customers located almost anywhe the central office (CO) serving area. Network Telephone is providing the T1-enabled acce customers located behind digital loop carriers (DLCs) or beyond the distance that can be using SDSL access. Network Telephone's broadband service bundle is priced to include 160 Kbps Internet connection for businesses with five to 24 telephone lines, regardless o means that Network Telephone uses to reach the customer with the high speed Internet connection.

"Network Telephone has been an industry leader in providing affordable broadband data voice services over SDSL to small and mid-sized businesses throughout the Southeast U said Rick Gilbert, president and chief executive officer of Copper Mountain Networks. "Nc the addition of T1-based DSL access, Network Telephone is leading the way in making ir value-added solutions available to customers beyond the reach of traditional SDSL acces

"Access to affordable broadband service is increasingly vital to small and medium-sized t operations," said Network Telephone's chief executive officer and founder Ray Russenbe

"With Copper Mountain's T1 Line Card, Network Telephone can extend the DSL bundle c
business-ready data and voice services to all interested customers in every metro marke!
serve. Distance from the CO is no longer an issue for Network Telephone or our prospec
customers."

About the CopperEdge® T1 Line Card

Copper Mountain's 12-port CopperEdge T1 Line Card is hot-swappable in CopperEdge C
concentrators, and can be deployed concurrently with Copper Mountain's CopperEdge F(
ADSL, G.lite, IDSL, and SDSL Line Cards. The CopperEdge T1 Line Card enables broad
service providers to leverage CopperEdge concentrators' robust Internet Protocol (IP) sei
intelligence—Copper Mountain's IP IQ™—to deliver cost-effective broadband voice and I
speed data services, even to customers located beyond the reach of conventional SDSL
or who are served by Digital Loop Carrier (DLC) equipment. The CopperEdge T1 Line Ca
interoperable with Copper Mountain's CopperRocket® 508T Integrated Access Device (I/
well as industry-standard T1 customer premise equipment (CPE).

About Network Telephone Corp.

Headquartered in Pensacola, Fla., Network Telephone Corp. is a facilities-based broadb;
Integrated Communications Provider (ICP) using voice over digital subscriber line (VoDS
technology to deliver local and long-distance, high-speed Internet, Web site hosting, and
site development services to small and medium-size businesses throughout the Southea;
The company employs almost 500 at its headquarters and 20 regional offices. More than
lines are in service to date. For more information about Network Telephone, visit the com
Web sites, http://www.networktelephone.net and http://www.powerlinedsl.com.

About Copper Mountain Networks

Copper Mountain Networks, Inc. (Nasdaq: CMTN) manufactures intelligent DSL and aggi
equipment for central office, digital loop and multi-tenant unit (MTU) broadband networks
worldwide. Its DSL solutions enable carriers and service providers to deliver cost-effectiv(
performance data and voice services over existing copper telephone wiring. Its CopperEc
200 DSL Concentrator is deployed in some of the world's largest public networks, and its
environmentally hardened CopperEdge® RT (remote terminal) DSL Concentrator extend
reach of DSL to the millions of customers served by digital loop carriers (DLCs). Copper
Mountain's OnPrem™ MTU Concentrator offers a cost-effective and scalable platform for
service providers. With IP IQ™, Copper Mountain's robust Internet Protocol (IP) service
intelligence, service providers can maximize bandwidth utilization, support value-added
broadband services, and scale to meet the demands of hundreds of thousands of subscri
Copper Mountain's CopperRocket® CPE family and CopperCompatible® program ensur(
Copper Mountain DSL concentrators are interoperable with the broadest range of custorr
premise equipment (CPE). Customers wanting more information about Copper Mountain
products or office locations worldwide can visit the company's World Wide Web site at
http://www.coppermountain.com. For investor relations information, contact us at
IR@coppermountain.com.

Safe Harbor Warning

Portions of this release contain forward-looking statements regarding future events base(
current expectations, and are subject to risks and uncertainties, such as the rate of install
the Copper Edge® T1 line cards in Network Telephone's CopperEdge® 200 DSL Concer
Copper Mountain wishes to caution you that there are some factors that could cause actu
results to differ materially from the results indicated by such statements. These factors in(
but are not limited to: the ability to expand addressable markets for high-value services lil
quality and multi-line voice in the broadband industry; quarterly fluctuations in operating r
attributable to the timing and amount of orders for our products; our ability to keep pace v
rapidly changing product requirements of its customers; market acceptance of our produc
concentration of our revenue in a small number of customers; factors and market conditic
affecting the telecommunications market, the demand for DSL technologies, the market fi
service providers, and economic conditions generally which are beyond Copper Mountair
to control. We refer you to the documents Copper Mountain files from time to time with th
Securities and Exchange Commission, specifically the section titled Risk Factors in our A
Report on Form 10-K for the year ended December 31, 2000 and other reports and filing;

with the Securities and Exchange Commission.

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Network Telephone Corp.

40 S. Palafox Pl.
Pensacola, FL 32501 (Map)

Phone: 850-432-4855
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Toll Free: 888-432-4855

http://www.networktelephone.net

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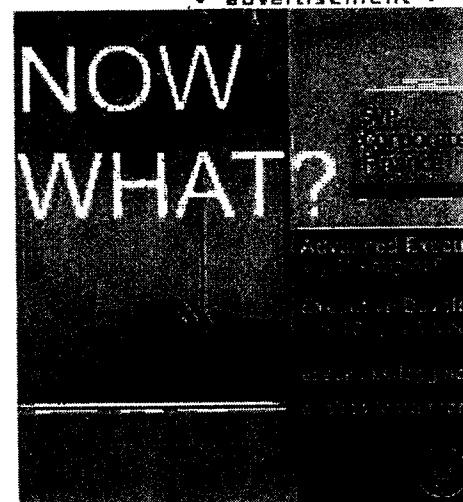| Tools |
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Key Numbers

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D&B D-U-N-S Number	Subscribers Only
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2002 Employees	500

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Key People

Chairman and CEO	Ray Russenberger
President, COO, and Director	Leo J. Cyr
CFO	Danyelle Kennedy
VP Corporate Services	Subscribers Only
CIO	Subscribers Only

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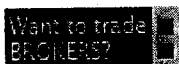
- Telecommunications Services
  - **Fixed-line Voice Services Providers** (primary)
    - Local Exchange Carriers
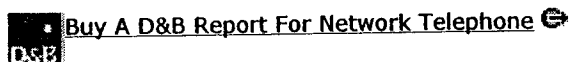   - Long-distance Carriers
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- ALLTEL
- BellSouth
- CenturyTel

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 -FamilyTalk
 -DiscountTalk
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Products & Services

NetBeam Internet Access

	Price	Usage[2]	Over Usage	Email(s)	Web Space	Setup Fee[1]
Residential	$59.95 /mth	Unlimited	$0.08 /min	2	10 MB	$280
Business	$119.95 /mth	Unlimited	$0.08 /min	3	10 MB	Call
Non-Profit	$89.95 /mth	Unlimited	$0.08 /min	3	10 MB	Call

Optional:
  Extra Email $2.50 per e-mail address
  Extra Web Space $5.00 per 5MB Block

1. A one-time processing fee of $2.00 applies to all new activations.
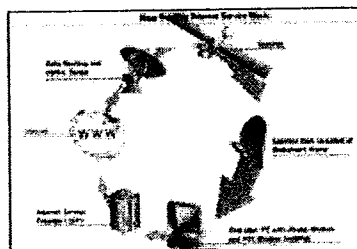2. Dial-up is limited to 100 hours when not using with NetBeam service.

FAQs

What is high-speed access?
As a comparison, typical dial-up speeds are in the range of 28.8 kbps or 56kbps. High-speed access, therefore is a timesaving tool that allow you to work faster while you are using the Internet.

What is Internet satellite service?
Not every home has access to DSL Internet access and the costs of setting up this technology throughout the country, to each home, are in the billions of dollars. Satellite is a lot quicker and less expensive to hook up because it doesn't have the same infrastructure requirements. With speeds of ten times a normal dialup account, the download of information from the Internet to your computer goes from the satellite direct to your PC. The upload of information from your computer to the Internet goes first via an existing phone line to Telepak.net.

click to enlarge.

What is the difference between DSL and satellite high-speed access?
DSL operates over telephone copper wire and is distance limited. DSL only covers approximately a three-mile radius from the telephone central office or remote. With satellite service, as long as you have clear visibility to southeastern sky, you can receive the quality signal.

Why would I want to upgrade my dial-up Internet service?
To perform research quicker in support of schoolwork, business work or personal development. The faster speed means less time waiting, increasing work efficiency making telecommuting or working from home a practical reality. To decrease the time it takes to download material from the Internet. To significantly shorten your time spent waiting for downloads and to more effectively manage your time spent on the Internet.

What if I have to move?
No problem. As long as you move with-in the state of Mississippi, you can take your equipment with you to your new address. And for a small re-location fee of $150.00, we can have your satellite service working in no time.

What is the cost?

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Care** &
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1-877-TE
Mon. - Fri. 8 A.
Saturday 9 A.

Internet Techni
1-888-80(
Mon. - Fri. 8 A.
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For residential customers, the monthly service is $59.95 and a one-time activation charge of $280 that includes equipment and professional installation. You will receive an email after activating your service with our terms and condition and reasonable use policy.

Customer Care: **1-877-835-3725**

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Imagine getting your telephone services from a company you already know and people that live here in Mississippi. Now you have a choice when it comes to your phone service. Telepak Networks is pleased to offer ValuePak Bundle Plans which allow you to combine your local service, long distance, and a choice of numerous features onto a single bill. Our new plans are formulated to let you pay for what you use.

Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

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Local Phone Service

ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

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-ValuePak 7
-ValuePak 7 ACP
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Commercial Broadband Services

Telepak Networks, via fiber optic and other broadband facilities, specializes in offering cost efficient bandwidth necessary for data networking and telecommunications services to other carriers (wireless, IXC, CLEC, ILEC, CATV), ISPs, universities, governmental agencies, hospitals, and businesses. Telepak Networks' wide array of commercial broadband services include ATM, DS1, DS3, OC level services, SONET, and frame relay.

Today, Telepak Networks maintains over 1,780 miles of fiber optic cable throughout Mississippi, Tennessee, Alabama, Louisiana, and Florida (states in which it is certified as a CLEC).

For sales and pricing information, please complete the inquiry form or contact Phil Rice at 601-974-7142.

Commercial Broadband Services Network Map

For a description of the POP locations of Telepak Networks' fiber network, click the link to Network Map.

Commercial Broadband Technical Support and Escalation List

To report a trouble on a broadband service, such as DS1, DS3, OC-X, SONET, or frame relay application, please call, TOLL FREE, 1-800-342-3716. For more information on Commercial Broadband Technical Support, click Escalation List.

Payment Remittance for Telepak Networks Commercial Broadband Services:

Telepak Networks, Inc.
P.O. Box 23727
Jackson MS 39225

Contact #: 800-342-3716

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-DS1
-DS3
-SONET
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Commercial Broadband Map

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FAQ's

General Telepak.net Information

1. **What is Telepak.net^{SM}?**
   Telepak.net is your local gateway to all the Internet has to offer. Dedicated to serving the needs of on-the-go Mississippi families, Telepak.net is an easy to use dial-up Internet service that gets you on-line immediately! Check the weather, plan a vacation, get help with homework, or get the latest news, sports, and financial updates, all with the click of a button.

2. **Where is Telepak.net service available?**
   Telepak.net is accessible through local access numbers in cities throughout Mississippi, and we're adding numbers all the time! View our list of local access numbers available today.

3. **How much does Telepak.net service cost?**
   You'll find Telepak.net priced competitively with other local Internet service providers offering a similar variety of features. Review our _Residential Services_ and follow the links for rates on specific service options, or call Customer Care for more information.

4. **Does Telepak.net provide commercial services?**
   Commercial service such as Web page hosting and dedicated connections may be available depending on location. To determine availability, call Customer Care for more information.

5. **How am I billed?**
   You can set up your account for credit card or bank draft or, if you prefer, you will receive a statement by mail.

6. **Do you offer technical support?**
   Yes! Technical Support is available to answer any questions you may have regarding your installation, software or hardware. Live technical support specialists are on -hand to help you Monday through Friday 8:00a.m. - 10:00p.m. and on Saturdays from 9:00a.m. - 4:00p.m.

   Call Tech Support toll-free at **1.888.806.HELP (4357)** or fill out our support form online.

7. **When in an area without a local access number or when traveling outside Mississippi, can I access Telepak.net service?**
   Yes. Simply dial in to our out-of-area access number 1.800.720.8444. Usage is 12¢ per minute and will be billed to your account. Plus $2.00 access fee.

8. **How do I sign up?**
Register by phone by calling Telepak.net Customer Care toll-free at
1.877.TELEPAK (1.877.835.3725).

9. **What is my username?**
Many times in our documentation you'll see the term:

username or user name

When you signed up, you chose a name for your account. We'll refer to that
name throughout this site as either username or user name. Whenever you
see that term, replace it with the name you've chosen. It's always in lower
case.

If you've forgotten your username:
The easiest way to remember your username is that it is first
part of your email address. Example - name@telepak.net is
the email address. "Name" would be your username. If you
still can't remember the username you chose, call Customer
Care at 1-877-835-3725 and ask for assistance.

Changing your username:

After you change your username, mail sent to the old
username may bounce (become undeliverable) or, if in the
future someone else picks your old user name, will go to that
person's mailbox. **Usernames must meet the following
criteria:**
    o Must be between 4 to 24 letters or numbers long.
    o All lowercase
    o Special characters like #,%,or ^ are not allowed.
Think carefully about changing your username. Changing it is
like changing your phone number--you may lose contact with
some people who won't be able to get your new email address.
If you decide you want to, call Customer Care 1.877.TELEPAK
(835-3725).

10. **What is a quota?**
Your quota is how much disk space you are allowed to use on Telepak.net's
servers.

Web Storage Account:
Personal accounts are allotted 5 MB of space for personal use. Commercial
accounts with a domain are allotted 15 MB web storage. Additional space can
be purchased for $5.00 per month per 5 MB block.

Email Account:
Each email account is allotted 10 MB of storage. Additional storage can be
purchased for $.99 per MB per month.

11. **Does Telepak Time Me Out?**

It's fairly common for subscribers to accidentally leave their computers
connected to the Internet long after they have finished with their online
activities. Each connected user ties up a line, which is unavailable to other
customers while it is in use.

To prevent annoying busy signals for the rest of our customers, and

unnecessary over-usage bills for those who forget to disconnect, the Telepak system is configured to watch our modems' idle time. If the servers see no modem activity (i.e. no data transfer) for 20 minutes, the connection will be reset. You'll be automatically disconnected.

If you're checking your email, or downloading a Web page, you won't get disconnected. Because the modems are transferring data, the system views your connection as active.

_____

12. **Telepak.net's Modem Numbers.**
     Click the link to view <u>modem listing</u>.

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telepak.net

Local Access Number

We provide you with local access telephone numbers in cities throughout Mississippi! All local access numbers are 56FLEX & v.90 modem support.

We also provide National 800 service, which allows you to access Telepak.net from locations throughout the continental U.S. for just $0.12 per minute, plus a $2.00 per month access fee. To access this number, dial 1.800.720.8444.

CITY, STATE	ACCESS NUMBER
Aberdeen, MS	(662) 369-4011
Ackerman, MS	(662) 285-6388
Amory, MS	(662) 478-1000
Baldwyn, MS	(662) 214-1000
Batesville, MS	(662) 563-5022
Bay St Louis, MS	(228) 467-0060
Belmont, MS	(662) 479-1000
Belzoni, MS	(662) 399-1000
Biloxi, MS	(228) 436-0808
Booneville, MS	(662) 480-1000
Brookhaven, MS	(601) 833-5136
Canton, MS	(601) 859-1995
Carthage, MS	(601) 267-0224
Centreville, MS	(601) 219-1000
Charleston, MS	(662) 647-0199
Clarksdale, MS	(662) 627-5080
Cleveland, MS	(662) 846-2911
Coffeeville, MS	(662) 481-1000
Coldwater, MS	(662) 622-7525
Collins, MS	(601) 712-1000
Columbia, MS	(601) 736-7006
Columbus, MS	(662) 328-2670
Corinth, MS	(662) 286-2772
Crystal Springs, MS	(601) 892-0510
Drew, MS	(662) 482-1000
Eupora, MS	(662) 258-5590
Flora, MS	(601) 879-3188
Forest, MS	(601) 469-4119
Gautier, MS	(228) 497-1234
Gloster, MS	(662) 225-0103
Greenville, MS	(662) 378-4005
Greenwood, MS	(662) 455-0280
Grenada, MS	(662) 226-0025
Gulfport, MS	(228) 865-1020
Hattiesburg, MS	(601) 268-0550
Hazlehurst, MS	(601) 894-0170

Custome Care &
Tech Suppot

Toll-free:

Custome
1-877-TE
Mon. - Fri. 8 A.I
Saturday 9 A.I

Internet Techni
1-888-80€
Mon. - Fri. 8 A.N
Saturday 9 A.N

Holly Springs, MS	(662) 484-1000
Houston, MS	(662) 499-1000
Indianola, MS	(662) 877-8027
Iuka, MS	(662) 443-1000
Jackson, MS	(601) 969-7722
Kosciusko, MS	(662) 289-5507
Laurel, MS	(601) 425-0222
Lexington, MS	(662) 525-1000
Liberty, MS	(601) 657-8212
Louise, MS	(662) 836-4638
Louisville, MS	(662) 779-0587
Lucedale, MS	(601) 947-8444
Macon, MS	(662) 726-4925
Magee, MS	(601) 849-5414
Marks, MS	(662) 485-1000
McComb, MS	(601) 465-1047
Meadville, MS	(601) 384-4254
Mendenhall, MS	(601) 847-0310
Meridian, MS	(601) 482-0109
Monticello, MS	(601) 587-7030
Morton, MS	(601) 732-6606
Natchez, MS	(601) 445-8728
New Albany, MS	(662) 486-1000
Oxford, MS	(662) 234-2210
Philadelphia, MS	(601) 656-7444
Picayune, MS	(601) 798-0313
Pontotoc, MS	(662) 490-1000
Poplarville, MS	(601) 795-8307
Port Gibson, MS	(601) 437-3250
Prentiss, MS	(601) 792-2980
Ripely, MS	(662) 502-1000
Rolling Fork, MS	(662) 527-1000
Sardis, MS	(662) 503-1000
Senatobia, MS	(662) 366-1000
Starkville, MS	(662) 324-1784
Sumner, MS	(662) 505-1000
Tunica, MS	(662) 373-1000
Tupelo, MS	(662) 842-0304
Tylertown, MS	(601) 876-9040
Vicksburg, MS	(601) 636-1163
Water Valley, MS	(662) 506-1000
Waynesboro, MS	(601) 735-2004
Wesson, MS	(601) 643-2451
West Point, MS	(662) 391-1000
Wiggins, MS	(601) 928-5852
Winona, MS	(662) 535-1000
Woodville, MS	(601) 888-4911
Yazoo City, MS	(662) 746-0605

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Products & Services

NetBeam Internet Access

	Price	Usage[2]	Over Usage	Email(s)	Web Space	Setup Fee[1]
Residential	$59.95 /mth	Unlimited	$0.08 /min	2	10 MB	$280
Business	$119.95 /mth	Unlimited	$0.08 /min	3	10 MB	Call
Non-Profit	$89.95 /mth	Unlimited	$0.08 /min	3	10 MB	Call

Optional:
Extra Email $2.50 per e-mail address
Extra Web Space $5.00 per 5MB Block

1. A one-time processing fee of $2.00 applies to all new activations.
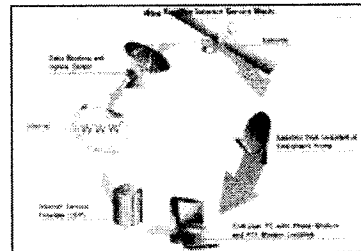2. Dial-up is limited to 100 hours when not using with NetBeam service.

FAQs

What is high-speed access?
As a comparison, typical dial-up speeds are in the range of 28.8 kbps or 56kbps. High-speed access, therefore is a timesaving tool that allow you to work faster while you are using the Internet.

What is Internet satellite service?
Not every home has access to DSL Internet access and the costs of setting up this technology throughout the country, to each home, are in the billions of dollars. Satellite is a lot quicker and less expensive to hook up because it doesn't have the same infrastructure requirements. With speeds of ten times a normal dialup account, the download of information from the Internet to your computer goes from the satellite direct to your PC. The upload of information from your computer to the Internet goes first via an existing phone line to Telepak.net.

click to enlarge.

What is the difference between DSL and satellite high-speed access?
DSL operates over telephone copper wire and is distance limited. DSL only covers approximately a three-mile radius from the telephone central office or remote. With satellite service, as long as you have clear visibility to southeastern sky, you can receive the quality signal.

Why would I want to upgrade my dial-up Internet service?
To perform research quicker in support of schoolwork, business work or personal development. The faster speed means less time waiting, increasing work efficiency making telecommuting or working from home a practical reality. To decrease the time it takes to download material from the Internet. To significantly shorten your time spent waiting for downloads and to more effectively manage your time spent on the Internet.

What if I have to move?
No problem. As long as you move with-in the state of Mississippi, you can take your equipment with you to your new address. And for a small re-location fee of $150.00, we can have your satellite service working in no time.

What is the cost?

For residential customers, the monthly service is $59.95 and a one-time activation charge of $280 that includes equipment and professional installation. You will receive an email after activating your service with our terms and condition and reasonable use policy.

Customer Care: **1-877-835-3725**

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Local Phone Service

Imagine getting your telephone services from a company you already know and people that live here in Mississippi. Now you have a choice when it comes to your phone service. Telepak Networks is pleased to offer ValuePak Bundle Plans which allow you to combine your local service, long distance, and a choice of numerous features onto a single bill. Our new plans are formulated to let you pay for what you use.

Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

Home Phone S
-ValuePak Bundle
-Additional Home I
-Lifeline Assistanc
-Long Distance

-**Tariff Changes**
10/28/04 - Flat Rat
08/27/04 - Feature

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(1-877-TELEPAK)

www.telepaknetworks.com

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Commercial Broadband | Internet Access | Local Telephone | Long Distance   12

Local Phone Service

ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

ValuePak Bund
-ValuePak 1000
-ValuePak 100
-ValuePak 7
-ValuePak 7 ACP
-Features Availabl

Home Phone S
-ValuePak Bundle
-Additional Home I
-Lifeline Assistanc
-Long Distance

-**Tariff Changes**
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08/27/04 - Feature

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Commercial Broadband | Internet Access | Local Telephone | Long Distance   12

Commercial Broadband Services

Telepak Networks, via fiber optic and other broadband facilities, specializes in offering cost efficient bandwidth necessary for data networking and telecommunications services to other carriers (wireless, IXC, CLEC, ILEC, CATV), ISPs, universities, governmental agencies, hospitals, and businesses. Telepak Networks' wide array of commercial broadband services include ATM, DS1, DS3, OC level services, SONET, and frame relay.

Today, Telepak Networks maintains over 1,780 miles of fiber optic cable throughout Mississippi, Tennessee, Alabama, Louisiana, and Florida (states in which it is certified as a CLEC).

For sales and pricing information, please complete the inquiry form or contact Phil Rice at 601-974-7142.

Commercial Broadband Services Network Map

For a description of the POP locations of Telepak Networks' fiber network, click the link to Network Map.

Commercial Broadband Technical Support and Escalation List

To report a trouble on a broadband service, such as DS1, DS3, OC-X, SONET, or frame relay application, please call, TOLL FREE, 1-800-342-3716. For more information on Commercial Broadband Technical Support, click Escalation List.

Payment Remittance for Telepak Networks Commercial Broadband Services:

> Telepak Networks, Inc.
> P.O. Box 23727
> Jackson MS 39225
>
> Contact #: 800-342-3716

Commercial Broadband Se
 -ATM
 -DS1
 -DS3
 -SONET
 -DSL
 -Frame Relay

Additional Oth
 -Local Phone Ser
 -Internet Access
 -Long Distance

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Commercial Broadband Map

POP Informati
To view the POP in
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To download the Pl
the Telepak Netwo
here.

Commercial
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-DS1
-DS3
-SONET
-DSL
-Frame Relay

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-Internet Access
-Long Distance

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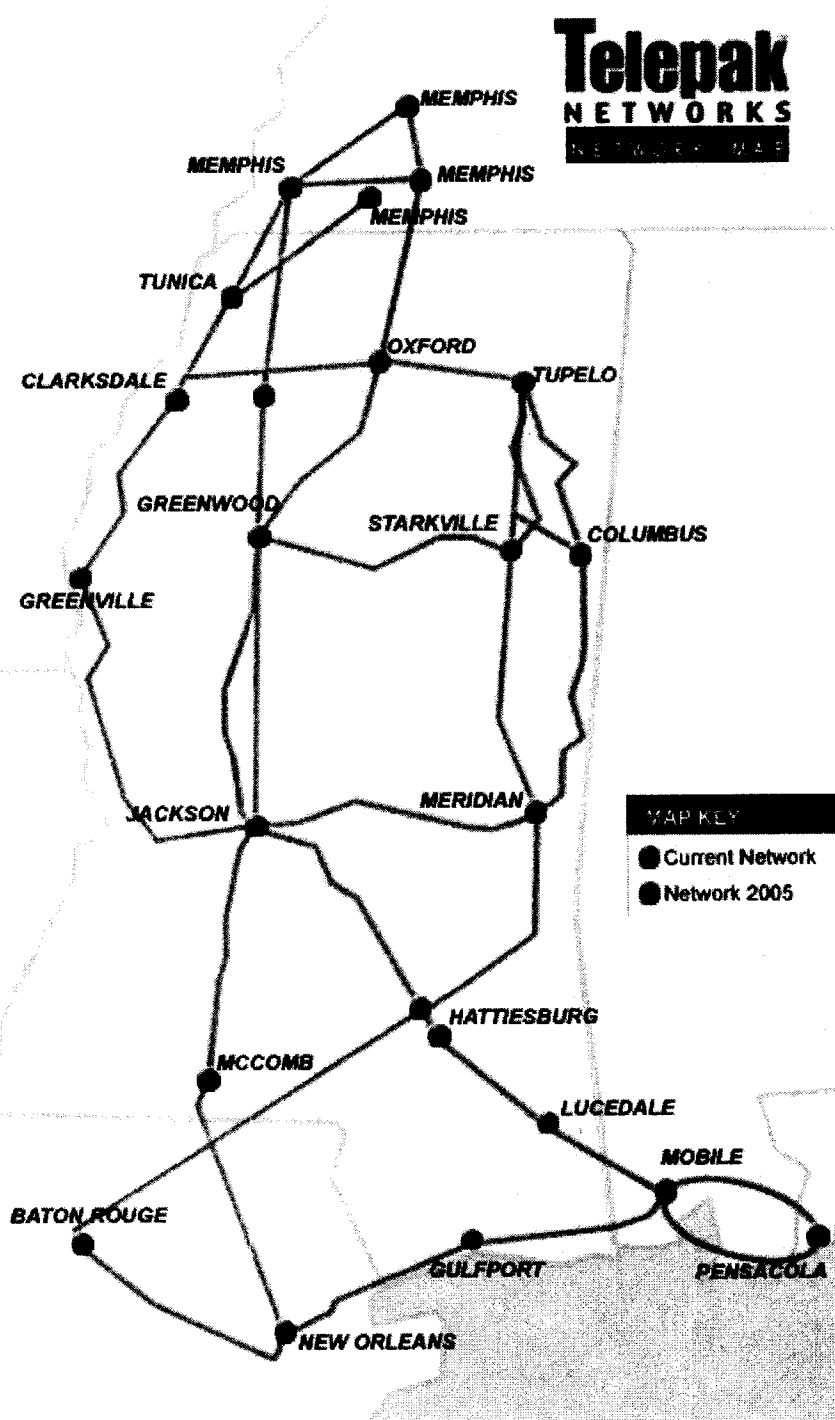### MORE INFORI

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Monday, December 6, 2004

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FAQ's

General Telepak.net Information

1. **What is Telepak.net^SM?**
   Telepak.net is your local gateway to all the Internet has to offer. Dedicated to serving the needs of on-the-go Mississippi families, Telepak.net is an easy to use dial-up Internet service that gets you on-line immediately! Check the weather, plan a vacation, get help with homework, or get the latest news, sports, and financial updates, all with the click of a button.

2. **Where is Telepak.net service available?**
   Telepak.net is accessible through local access numbers in cities throughout Mississippi, and we're adding numbers all the time! View our list of local access numbers available today.

3. **How much does Telepak.net service cost?**
   You'll find Telepak.net priced competitively with other local Internet service providers offering a similar variety of features. Review our *Residential Services* and follow the links for rates on specific service options, or call Customer Care for more information.

4. **Does Telepak.net provide commercial services?**
   Commercial service such as Web page hosting and dedicated connections may be available depending on location. To determine availability, call Customer Care for more information.

5. **How am I billed?**
   You can set up your account for credit card or bank draft or, if you prefer, you will receive a statement by mail.

6. **Do you offer technical support?**
   Yes! Technical Support is available to answer any questions you may have regarding your installation, software or hardware. Live technical support specialists are on -hand to help you Monday through Friday 8:00a.m. - 10:00p.m. and on Saturdays from 9:00a.m. - 4:00p.m.

   Call Tech Support toll-free at **1.888.806.HELP (4357)** or fill out our support form online.

7. **When in an area without a local access number or when traveling outside Mississippi, can I access Telepak.net service?**
   Yes. Simply dial in to our out-of-area access number 1.800.720.8444. Usage is 12¢ per minute and will be billed to your account. Plus $2.00 access fee.

Custome
Care &
Tech Suppor

Toll-free:

Custome
1-877-TEI
Mon. - Fri. 8 A.I
Saturday 9 A.I

Internet Techni
1-888-806
Mon. - Fri. 8 A.N
Saturday 9 A.N

8. **How do I sign up?**
Register by phone by calling Telepak.net Customer Care toll-free at
1.877.TELEPAK (1.877.835.3725).

9. **What is my username?**
Many times in our documentation you'll see the term:

username or user name

When you signed up, you chose a name for your account. We'll refer to that
name throughout this site as either username or user name. Whenever you
see that term, replace it with the name you've chosen. It's always in lower
case.

If you've forgotten your username:
The easiest way to remember your username is that it is first
part of your email address. Example - name@telepak.net is
the email address. "Name" would be your username. If you
still can't remember the username you chose, call Customer
Care at 1-877-835-3725 and ask for assistance.

Changing your username:

After you change your username, mail sent to the old
username may bounce (become undeliverable) or, if in the
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Belmont, MS	(662) 479-1000
Belzoni, MS	(662) 399-1000
Biloxi, MS	(228) 436-0808
Booneville, MS	(662) 480-1000
Brookhaven, MS	(601) 833-5136
Canton, MS	(601) 859-1995
Carthage, MS	(601) 267-0224
Centreville, MS	(601) 219-1000
Charleston, MS	(662) 647-0199
Clarksdale, MS	(662) 627-5080
Cleveland, MS	(662) 846-2911
Coffeeville, MS	(662) 481-1000
Coldwater, MS	(662) 622-7525
Collins, MS	(601) 712-1000
Columbia, MS	(601) 736-7006
Columbus, MS	(662) 328-2670
Corinth, MS	(662) 286-2772
Crystal Springs, MS	(601) 892-0510
Drew, MS	(662) 482-1000
Eupora, MS	(662) 258-5590
Flora, MS	(601) 879-3188
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Hazlehurst, MS	(601) 894-0170

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Ripely, MS	(662) 502-1000
Rolling Fork, MS	(662) 527-1000
Sardis, MS	(662) 503-1000
Senatobia, MS	(662) 366-1000
Starkville, MS	(662) 324-1784
Sumner, MS	(662) 505-1000
Tunica, MS	(662) 373-1000
Tupelo, MS	(662) 842-0304
Tylertown, MS	(601) 876-9040
Vicksburg, MS	(601) 636-1163
Water Valley, MS	(662) 506-1000
Waynesboro, MS	(601) 735-2004
Wesson, MS	(601) 643-2451
West Point, MS	(662) 391-1000
Wiggins, MS	(601) 928-5852
Winona, MS	(662) 535-1000
Woodville, MS	(601) 888-4911
Yazoo City, MS	(662) 746-0605

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General FAQs
VoiceMail FAQs
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:: Calling Plans
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Survey

USER GUIDES
-> Local Service
-> Voicemail Service
-> Voicemail Quick Reference
-> Voicemail (Call) Manager 100 & 200
-> Troubleshooting Quick Reference

TENNESSEE CALLING PLANS

View or Contact Us to change your current local calling plans.
Dial up Internet access charges outside your immediate local calling area are *not included* with the unlimited minutes.

Local with Long Distance   Local
Multiline   More Calling Plans

Local with Long Distance

AT&T One Rate USA^sm $56.95 per line per month, available for Primary and Additional lines

AT&T One Rate Advantage $61.95 per line per month, available on Primary and Additional lines

One Rate State $39.95 per line per month, available on Primary and
  • *Not* available in all areas.   Additional lines

One Rate Local $25.95 per line per month, available on Primary and
  • *Not* available in all areas.   Additional lines

Contact Us for more local with long distance calling plans

_____ **TOP**

Local

Call Plan Deluxe   *No* longer available for sign up

Call Plan Unlimited with 3 Feature Package Enhanced   *No* longer available for sign up

Call Plan Unlimited with 2 Feature Package Enhanced $23.95 per line per month, available for Primary and Additional lines

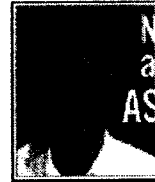*Contact Us for more local calling plans*

_____ **TOP**

Multiline

One Rate Multiline Unlimited   *No* longer available for sign up

HOW TO
-> E-mail Us
-> View or P.
-> View a Sa
-> My Local
-> Update Lc Features
-> Order Voi
-> Sign Up fc Service
-> Moving?
-> AT&T Onli Form
-> Contact L Care

One Rate Multiline   **No** longer available for sign up

🔘 **TOP**

More Calling Plans

AT&T Long Distance
AT&T International

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U.S. Area Codes

US Area Codes

The table below gives a list of US area codes for each state, with a list of important cities and towns in each of the telephone area codes. Weight is given to population and also to proximity to the border with adjoining telephone area codes. US cities and area codes shown in parentheses in *(green)* are not yet in use; in each such case, long distance area codes immediately above in the table apply to the US cities and area codes shown in *green*. Information shown in **(red)** relates to the implementation of US area codes.

The list of area codes for Canada follows the same format for the provinces and territories.

Make international telephone calls, <u>click here</u> to see AT&T's best offers.

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Canada

State	NPA	Cities
AK	907	(entire state)
AL	205	Ashville, Bexar, **Birmingham**, Butler, Centreville, Clanton, Columbiana, Eutaw, Hamilton, Jasper, Lincoln, Oneonta, Pell City, Tuscaloosa; **(659 overlay on 205 cancelled)**
	251	Atmore, Bay Minette, Beatrice, Brewton, Castleberry, Coffeeville, Evergreen, Finchburg, Gilbertown, Gosport, Grove Hill, Jackson, Melvin, **Mobile**, Monroeville, Peterman, Pine Apple, Tillmans Corner
	256	Albertville, Alexander City, Anniston, Arab, Athens, Boaz, Cullman, Dadeville, Decatur, Florence, Ft. Payne, Gadsden, Guntersville, **Huntsville**, Piedmont, Rockford, Russellville, Sylacauga, Talladega, Wedowee
	334	Andalusia, Auburn, Camden, Daleville, Demopolis, Dixons Mills, Dothan, Eclectic, Enterprise, Eufaula, Forest Home, Fort Deposit, Georgiana, Gordonsville, Greensboro, Greenville, Holtville, Kowaliga, Lafayette, Lanett, Linden, McKenzie, Maplesville, Marion, **Montgomery**, Nanafalia, Notasulga, Opelika, Opp, Phenix City, Pine Hill, Prattville, Red Level, Roanoke, Rock Mills, Selma, Shawmut, Sweet Water, Tallassee, Thomasville, Troy, Tuskegee, Valley, Vredenburgh, West Point, Wetumpka, Wing
AR	479	Atkins, Aurora, Belleville, Bentonville, Bluffton, Boles, Centerville, Clarksville, Danville, Dover, Eureka Springs, **Fayetteville**, **Ft. Smith**, Forum, Hector, Hindsville, Huntsville, Kingston, Mena, Rogers, Russellville, St. Paul, Salus, Siloam Springs, Springdale, Van Buren
	501	Bald Knob, Bauxite, Beebe, Benton, Bismarck, Bradford, Cabot, Casa, Cleveland, Clinton, Conway, Coy, Crystal Springs, Donaldson, England, Fairfield Bay, Ferndale, Greers Ferry, Griffithville, Heber Springs, Hot Springs, Jacksonville, Jessieville, Kensett, **Little Rock**, Lonoke, McRae, Malvern, Morrilton, Nimrod, Palarm, Pangburn, Perry, Pinnacle, Pleasant Plains, Redfield, Scotland, Searcy, Shirley, South Fourche, Springlake, Wrightsville
	870	Arkadelphia, Ashdown, Augusta, Batesville, Berryville, Blytheville, Camden, De Queen, De Valls Bluff, Des Arc, Dumas, El Dorado, Forrest City, Helena, Hope, Jasper, **Jonesboro**, Magnolia, Marshall, Monticello, Mount Ida, Mountain View, Newport, **Pine Bluff**, Prescott, Sheridan, Stuttgart, Texarkana, Trumann, Warren, West Memphis, Wynne
AS	(684)	*American Samoa (U.S. territory in the Pacific Ocean); currently dialed as country code +684, will become NANP area code +1 684 on 2004-10-02.*
AZ	480	Apache Jct., Carefree, Cave Creek, Chandler, Fountain Hills, Gilbert, Guadalupe, Higley, Mesa,