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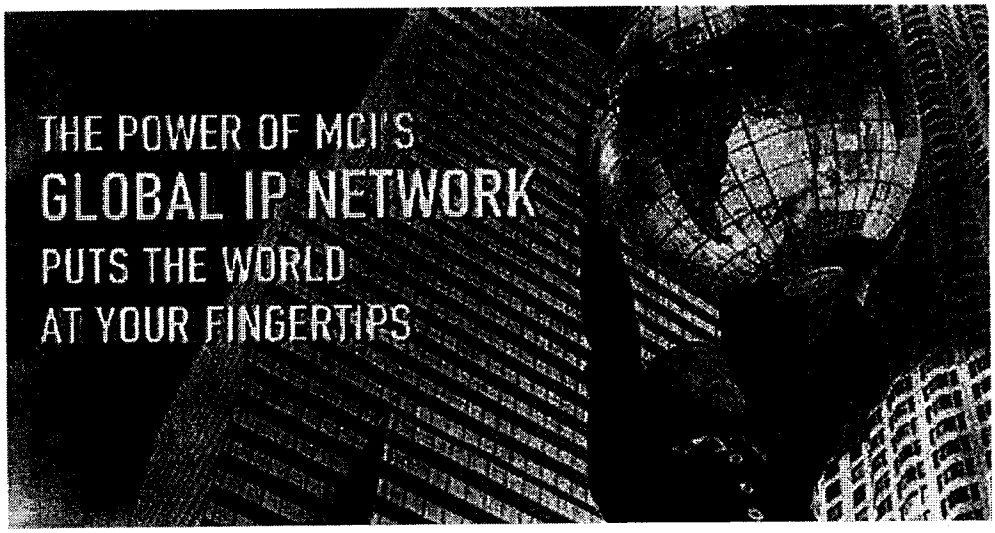

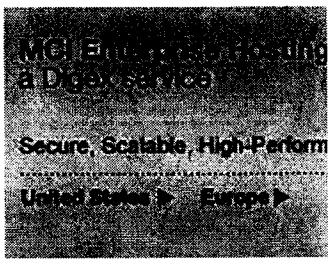

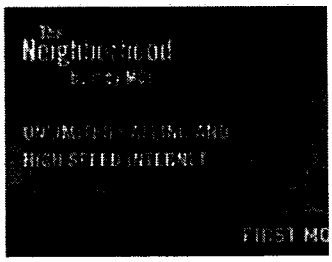

Consumer

Join The Neighborhood and get local and long distance calling, and high-speed Internet

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- Manage My Account

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Complete voice, data, and Internet solutions for growing businesses

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Integrated communication solution global businesses, government, ar

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NETWORK TELEPHONE

ABOUT NETWORK TELEPHONE CORPORATION

www.networktelephone.net

Overview

Headquartered in Pensacola, Fla., Network Telephone Corporation is a facilities-based, second generation, data-centric competitive exchange carrier providing high speed digital subscriber line (DSL), voice over DSL (VoDSL), local and long distance voice, internet and wireless data services throughout a nine-state southeastern US footprint.

Network Telephone secured government certification to provide local and long distance telecommunications exchange in the state of Florida in July 1998. Since then, the company has embraced forefront technology and enhanced product offerings, corporate and client architecture. Network Telephone is currently FCC certified to provide service to Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee. In addition, more than 300 collocation agreements have been filed with BellSouth, Sprint and GTE and strategic plans include delivery of end-to-end DSL and voice choices to 60+ markets before year-end. Network Telephone concentrates primarily on servicing the small and medium sized business market.

Ray Russenberger founded Network Telephone in 1998, realizing the opportunities that deregulation presented for embracing dynamic technology. Network Telephone immediately began bundling local and long distance voice exchange with data transmission at considerable savings off of incumbent local exchange carrier (ILEC's) rates.

After less than one year in existence, Network Telephone formed a partnership with California-based Copper Mountain Network®^{TM} to deploy their CopperEdgeâä DSL concentrators and packet-based integrated access devices, securing delivery of DSL to all of Network Telephone's territories. The move presented full-service telecommunications solutions and advanced technological offerings from one powerhouse source.

Other benchmarks quickly followed. Lucent Technologies feature-rich voice over DSL (VoDSL) Pathstar™ technology joined the Network Telephone product delivery menu. Before year-end 1999, Network Telephone launched its Jackrabbit DSL product, with speeds 50 to 100 times greater than analog dial-up service and a dedicated connection at half the cost of former options, like T1 or ISDN usage-based charges. An aggressive sales team began pre-selling customers to Network Telephone's custom-designed fiber-optic circuitry in Pensacola, Fl. with a scheduled date to move to the network in the first quarter 2000.

In January 2000, Network Telephone successfully launched a new $8 million, customized SavillExpress CLEC and SavillCare comprehensive customer care back-office infrastructure, automating services and accounting, streamlining customer profiling and management.

Since inception, Network Telephone has assembled a senior management staff representing more than 100 years of telecom experience. To date Network Telephone circuits connect approximately 19,000 lines and 4,000 customers.

View Jobs for Network Telephone Corporation

COPPER MOUNTAIN NETWORKS, INC.

Press Release

Contacts:

Keith Higgins
Copper Mountain Networks, Inc.
1.650.687.3312
khiggins@coppermountain.com

Clare LaGrand
Network Telephone Corporation
1.850.432.4855, ext. 1505
clarel@networktelephone.net

Network Telephone Extends Reach of Free Powerline DSL™ Broadba Data and Voice Service for Business with T1 Solution from Copper Mountain

Copper Mountain Helps Southeast U.S. Integrated Communications Provider Deliv Affordable T1-Enabled High-Speed Internet Service Bundles to Business Custome Regardless of Distance from CO

PENSACOLA, Fla., July 31, 2001—Network Telephone, providing facilities-based broad voice and data telecommunications services to businesses, and Copper Mountain Netwo (Nasdaq: CMTN), a provider of copper-based broadband access solutions, today announ Network Telephone is utilizing T1 Line Cards from Copper Mountain to extend the reach affordable, business-class, bundled voice, digital subscriber line (DSL) Internet and Web services in the Southeastern U.S.

Network Telephone is installing Copper Mountain's CopperEdge® T1 Line Cards in Copp 200 Digital Subscriber Line (DSL) Concentrators already activated in 175 sites throughou Southeastern states. The T1 capability of Copper Mountain's CopperEdge concentrators Network Telephone to offer concurrent high-speed Internet, multi-line voice services, and site development and hosting applications to business customers located almost anywhe the central office (CO) serving area. Network Telephone is providing the T1-enabled acce customers located behind digital loop carriers (DLCs) or beyond the distance that can be using SDSL access. Network Telephone's broadband service bundle is priced to include 160 Kbps Internet connection for businesses with five to 24 telephone lines, regardless o means that Network Telephone uses to reach the customer with the high speed Internet connection.

"Network Telephone has been an industry leader in providing affordable broadband data voice services over SDSL to small and mid-sized businesses throughout the Southeast U said Rick Gilbert, president and chief executive officer of Copper Mountain Networks. "Nc the addition of T1-based DSL access, Network Telephone is leading the way in making ir value-added solutions available to customers beyond the reach of traditional SDSL acces

"Access to affordable broadband service is increasingly vital to small and medium-sized b operations," said Network Telephone's chief executive officer and founder Ray Russenbe

"With Copper Mountain's T1 Line Card, Network Telephone can extend the DSL bundle c business-ready data and voice services to all interested customers in every metro marke serve. Distance from the CO is no longer an issue for Network Telephone or our prospec customers."

About the CopperEdge® T1 Line Card
Copper Mountain's 12-port CopperEdge T1 Line Card is hot-swappable in CopperEdge E concentrators, and can be deployed concurrently with Copper Mountain's CopperEdge F ADSL, G.lite, IDSL, and SDSL Line Cards. The CopperEdge T1 Line Card enables broad service providers to leverage CopperEdge concentrators' robust Internet Protocol (IP) se intelligence—Copper Mountain's IP IQ™—to deliver cost-effective broadband voice and l speed data services, even to customers located beyond the reach of conventional SDSL or who are served by Digital Loop Carrier (DLC) equipment. The CopperEdge T1 Line Ca interoperable with Copper Mountain's CopperRocket® 508T Integrated Access Device (I/ well as industry-standard T1 customer premise equipment (CPE).

About Network Telephone Corp.
Headquartered in Pensacola, Fla., Network Telephone Corp. is a facilities-based broadba Integrated Communications Provider (ICP) using voice over digital subscriber line (VoDS technology to deliver local and long-distance, high-speed Internet, Web site hosting, and site development services to small and medium-size businesses throughout the Southea The company employs almost 500 at its headquarters and 20 regional offices. More than lines are in service to date. For more information about Network Telephone, visit the com Web sites, http://www.networktelephone.net and http://www.powerlinedsl.com.

About Copper Mountain Networks
Copper Mountain Networks, Inc. (Nasdaq: CMTN) manufactures intelligent DSL and aggr equipment for central office, digital loop and multi-tenant unit (MTU) broadband networks worldwide. Its DSL solutions enable carriers and service providers to deliver cost-effectiv performance data and voice services over existing copper telephone wiring. Its CopperEc 200 DSL Concentrator is deployed in some of the world's largest public networks, and its environmentally hardened CopperEdge® RT (remote terminal) DSL Concentrator extend reach of DSL to the millions of customers served by digital loop carriers (DLCs). Copper Mountain's OnPrem™ MTU Concentrator offers a cost-effective and scalable platform for service providers. With IP IQ™, Copper Mountain's robust Internet Protocol (IP) service intelligence, service providers can maximize bandwidth utilization, support value-added broadband services, and scale to meet the demands of hundreds of thousands of subscri Copper Mountain's CopperRocket® CPE family and CopperCompatible® program ensur Copper Mountain DSL concentrators are interoperable with the broadest range of custom premise equipment (CPE). Customers wanting more information about Copper Mountain products or office locations worldwide can visit the company's World Wide Web site at http://www.coppermountain.com. For investor relations information, contact us at IR@coppermountain.com.

Safe Harbor Warning
Portions of this release contain forward-looking statements regarding future events basec current expectations, and are subject to risks and uncertainties, such as the rate of install the Copper Edge® T1 line cards in Network Telephone's CopperEdge® 200 DSL Concer Copper Mountain wishes to caution you that there are some factors that could cause actu results to differ materially from the results indicated by such statements. These factors in but are not limited to: the ability to expand addressable markets for high-value services lil quality and multi-line voice in the broadband industry; quarterly fluctuations in operating r attributable to the timing and amount of orders for our products; our ability to keep pace v rapidly changing product requirements of its customers; market acceptance of our produc concentration of our revenue in a small number of customers; factors and market conditic affecting the telecommunications market, the demand for DSL technologies, the market f service providers, and economic conditions generally which are beyond Copper Mountair to control. We refer you to the documents Copper Mountain files from time to time with th Securities and Exchange Commission, specifically the section titled Risk Factors in our A Report on Form 10-K for the year ended December 31, 2000 and other reports and filings

with the Securities and Exchange Commission.

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July 30, 2004

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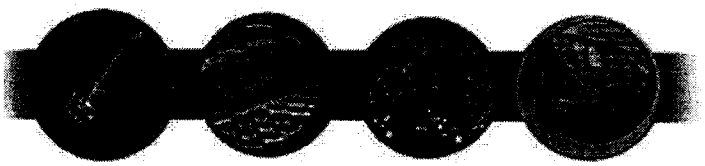

Local Long Distance Internet & Data Bundles

VOICE

Local Service

NewSouth Communications' Lucent 5ESS AnyMedia™ digital switches enable us to provide you with the best quality service a the best price.

PBX Trunks

NewSouth Communications offers comprehensive service designed to complement your existing PBX or Hybrid Key system.

Business Exchange Lines

NewSouth Communications' Business Exchange Lines enable you to customize the features and functionality of your telephone.

Extended NewArea

If your business places a large number of calls beyond our expanded local calling area, then Extended NewArea™ is designed for you.

Point-to-Point

NewSouth Communications' Point-to-Point functions as a private line between two or more locations. Your business can have continuous access to 4-digit dialing and high-speed data transfer to those locations you call most often.

Long Distance Service

Whether you're calling across the world or across your state, NewSouth Communications has the right long distance solution for your business.

International Long Distance

NewSouth Communications offers international calling to over 240 countries. Unlike other telecommunications providers, NewSouth Communications aggregates your monthly recurring changes.

800 Access

800 service is an easy and convenient way for your customers to contact you...at no charge to them.

Account Codes

NewSouth Communications' customers can track local and long distance calls by caller, department or client using our advanced Account Code system.

Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

Voice Mail

NewMessaging™ provides customers a flexible and powerful tool that can answer phone calls, take messages, and store them for review at a later time.

Conference Calling

Harness the power of the conference call for employees, customers and vendors with NewConferencing™ from NewSouth Communications. This service lets you organize a conference call between three or 300 people quickly and easily.

Phone Cards

When you are away from the office, our Phone Card puts all the benefits of NewSouth Communications right in your pocket. Calls can be made from almost anywhere to just about everywhere in the world.

Enhanced Features

Expand your communication capabilities with our suite of advanced voice features. These include an Individualized Dialing Plan, Multi-way Calling, Queuing, and Customer Recovery options.

INTERNET & DATA

Managed Network Security

NewSouth Communications is leading the industry with LANLock, a managed Internet security product that brings the latest in small-business network protection to your small business.

High-Speed Internet

NewSouth.net, our high-speed Internet product, brings you the World Wide Web with the touch of a button. Your connection is fast and it's secure - the bandwidth you purchase is guaranteed.

Private Networking

Netosphere, can provide your business with a comprehensive, custom-designed private networking solution for high-speed business communications. With a flexible, cost-effective private network, you will mobilize your business by sharing information and applications between sites.

BUNDLES

Suite T

A T1 made to order for your business. You choose the combination of Internet and voice channels, all with the convenience of one flat rate month after month.

Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

Have an Account Executive Contact Me.

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July 30, 2004

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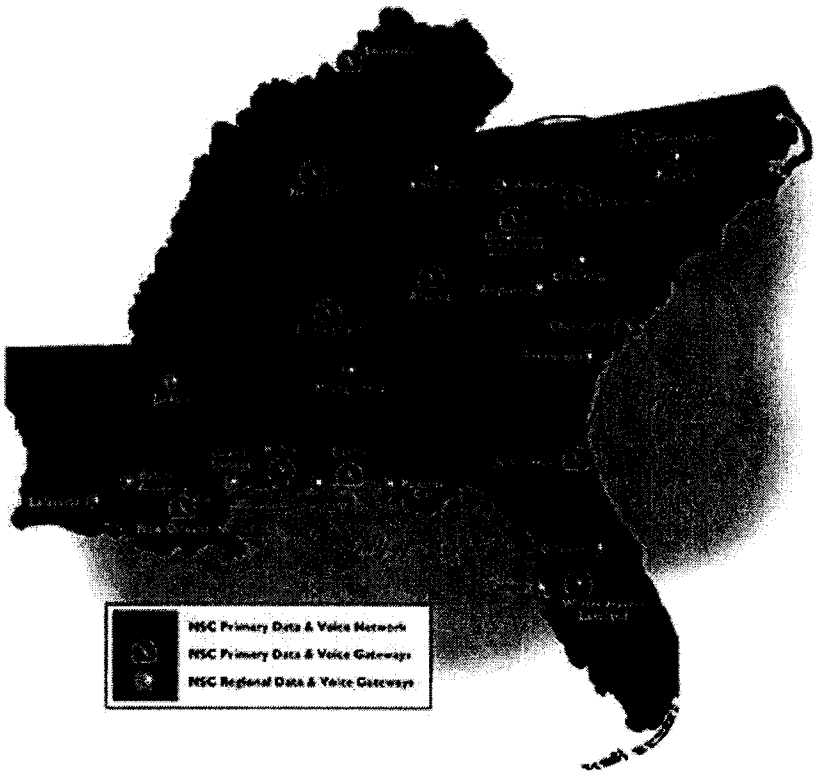
Data Technology
Voice Technology
Information Technology
Network Strategy
Voice Network Map
Data Network Map

Voice Network Map



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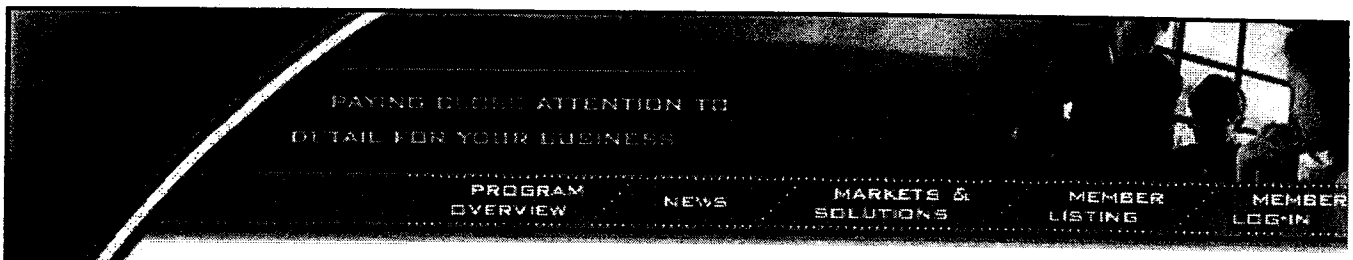

LARGE BUSINESS SOLUTIONS

- Vertical Markets
- Product Solutions
- Home

Our solutions address Large Businesses with more than 500 employees. To see how Time Warn provide a communications solution for this market segment, please read below.

Analog Services

Time Warner Telecom's Analog Services are provided as part of our Business Switched Services

Digital Services

Customers receive Digital Services through ISDN PRI and Digital Trunks.

Supplemental Services

Supplemental Services are additional services available for Time Warner Telecom's switched ser to enhance their service.

Special Switched Services

Special Switched Services provide the capability for Time Warner Telecom customers to expand little or no equipment investment. Historically referred to as 'foreign exchange' service, these proc customers to obtain switched service in areas or even other cities without the need for a physical those cities.

- Business Expansion Service
- Expanded Exchange Service
- Intercity Switched Service
- Special Switched Services

Calling Plans

- **Long Distance** - The Long Distance product suite is offered in conjunction with other Time Telecom switched products to complete the switched product portfolio. Time Warner Telec distance traffic over their fiber-based regional networks and connects with various Tier I Int carriers' long haul transport.
- **Local** - Extended Calling Plans (where available) provide you with expanded outbound cal local calling area. Our plans are specifically designed to provide you expanded outbound c reduces your long distance expenses.

SONET

High capacity channels for full duplex, synchronous optical transmission of digital data.

Time Warner Telecom's SONET services are available in both point-to-point and multipoint ring c

Dedicated Internet Access

Time Warner Telecom's high-performance Internet backbone is designed to provide flexibility, sc security, while offering redundancy in the core.

Co-location Services

Co-location provides reliable and secure space in Time Warner Telecom's data centers to locate back up, remote, or virtual presence and obtain Wide Area Network services from Time Warner T cabinets, cages, and/or racks are available depending on the market. We offer this service in 40 (

Dedicated Web Hosting

Time Warner Telecom can handle large capacity requests when it hosts your web site.

Metro Ethernet NLAN

Time Warner Telecom's Native LAN service connects multiple business locations with a technolo already use and understand - Ethernet.

Ethernet Internet Access

EIS provides Internet over Ethernet to customers requiring a scaleable Internet solution. This ser to customers who co-locate their Internet CPE in Time Warner Telecom's carrier-grade co-locatio location EIS) or delivered to the customer's premise (NLAN EIS).

Storage Transport (ESCON/Fibre Channel)

Using the most current technology, DWDM (Dense Wave Division Multiplexing), Time Warner Te transport your native traffic, without any protocol translation to your secure site miles away. Time will monitor the link for you, so you may spend your valuable time concentrating on your core bus multiple paths will ensure that your traffic will get to its destination every time.

Wavelength/Lambda

Time Warner Telecom offers wavelength services that allow one or many direct interfaces to extr capacity point-to-point channels. Each wavelength has a standard capacity of either 2.5 Gbps or

DS1/DS3

Dedicated, high capacity, full duplex channel with line speed of 1.544/45 Mbps isochronous seria

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Additional Information

Business Switched Services
Time Warner Telecom offers business customers a "real" choice for local telephone service.

Co-Location Service
Time Warner Telecom's Co-location Service supports your expanding network needs with a secu environment and dedicated space for your equipment and storage of your information.

Dedicated High Capacity Services
Time Warner Telecom's Dedicated High Capacity Services offer a complete range of transmissio 1.5 Mbps to 10 Gbps.

Dedicated Internet
Our Dedicated Internet Access Products deliver high-speed, dedicated connections that ensure a Internet bandwidth needed for critical data.

Digital Trunks
Time Warner Telecom's digital facilities provide access to the Public Switched Telephone Networ stateof-the-art switches that will serve your business needs today and tomorrow.

ISDN PRI
Time Warner Telecom's Integrated Services Digital Network Primary Rate Interface (ISDN PRI) s access to the Public Switched Telephone Network through reliable state-of-the-art switches.

Long Distance Services
Time Warner Telecom offers specialized long distance business solutions that meet each individ needs.

Native LAN
Connect your multiple business locations with a technology that you already use and understand

Special Switched Services
Time Warner Telecom customers can use Special Switched Services to expand into new markets equipment investment.

Storage Transport Services
Time Warner Telecom offers a suite of services that will provide the best solution for your compa Channel, ESCON, or Ethernet transport for your metro needs.

Web Hosting
We empower your company to host web applications on a dedicated server that is tailored to mee needs.

TIME WARNER TELECOM THE POWER DRIVING YOUR NETWORK

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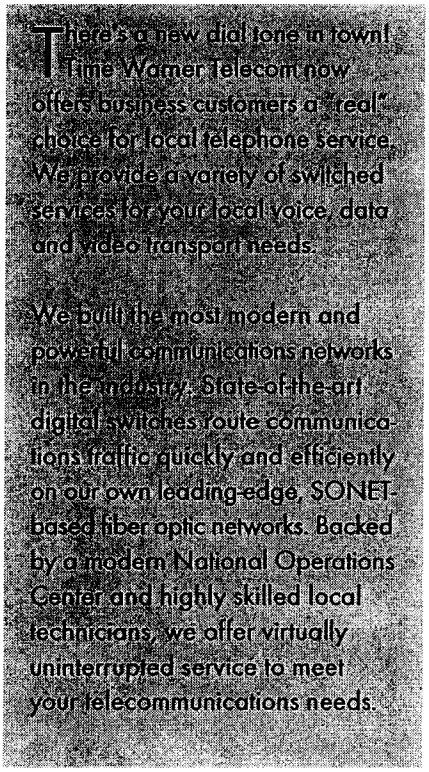
TIME WARNER TELECOM

Delivering Networks...Empowering Business.

BUSINESS SWITCHED SERVICES



Call your local Time Warner Telecom representative for details about our business switched service offerings. Or call our National "Best" Customer Service Center at 1-888-333-0520. Here is a sample of our business switched services.

- **ISDN PRI:** Provides ISDN capabilities and efficiencies for your switched voice, data and video needs. Ask your local Time Warner Telecom representative for details.

- **Digital Trunks:** Flat, Measured or Message depending on local availability. Provide quality connections to customer provided PBX equipment.
  - Digital Facility
  - Inward Digital Trunks
  - Outward Digital Trunks
  - Two-way Digital Trunks
  - DID Service (available on Inward and Two-way Digital Trunks)

- **Business Lines:** Flat, Measured or Message depending on local availability. All provide customers with a quality analog voice grade telephone line available for use at any time.

- **Business Line Features:** (Discounts for multiple [2-6] feature purchases)
  - Call Waiting; Cancel Call Waiting
  - Call Forwarding; Call Forward Variable; Call Forward Busy;
  - Call Forward Don't Answer
  - Selective Call Forwarding
  - Remote Call Forwarding
  - Three-Way Calling
  - Speed Calling: 8 Number, 30 Number
  - Distinctive Ringing (up to two additional numbers)
  - Caller ID: with Number Delivery; with Name Delivery
  - Combined Caller ID Blocking: Per Line; Per Call
  - Continuous Redial
  - Last Call Return
  - Priority Call
  - Selective Call Rejection
  - Customer Originated Trace

- **Voice Messaging:** (Available in selected markets)
  - Basic, Enhanced, Deluxe, Deluxe Multi-Mailbox
  - Automated Attendant: First Tier, Additional Tier
  - Automated Attendant with Busy Hold: First Tier, Additional Tier,
  - Revert to Operator
  - Customer Design Consulting
  - Customized Reports

SUPPLEMENTAL SERVICES

- **Telephone Numbers:**
  - Individual DID Numbers

- **Listings:** Main, Standard, Non-Published, Non-Listed.
  - Alternate Telephone Number/Night
  - Cross Reference, Additional Cross Reference
  - Duplicate, Additional Duplicate
  - Indented, Additional Indented

- **Hunting:**
  - Series Completion Hunting: Circular, Regular
  - Multi-Line Hunting: Circular, Regular, UCD

- Blocking Services:
  - 900 & 700 Blocking
  - Third Number and Collect Call Billing Restriction
  - Toll Restriction

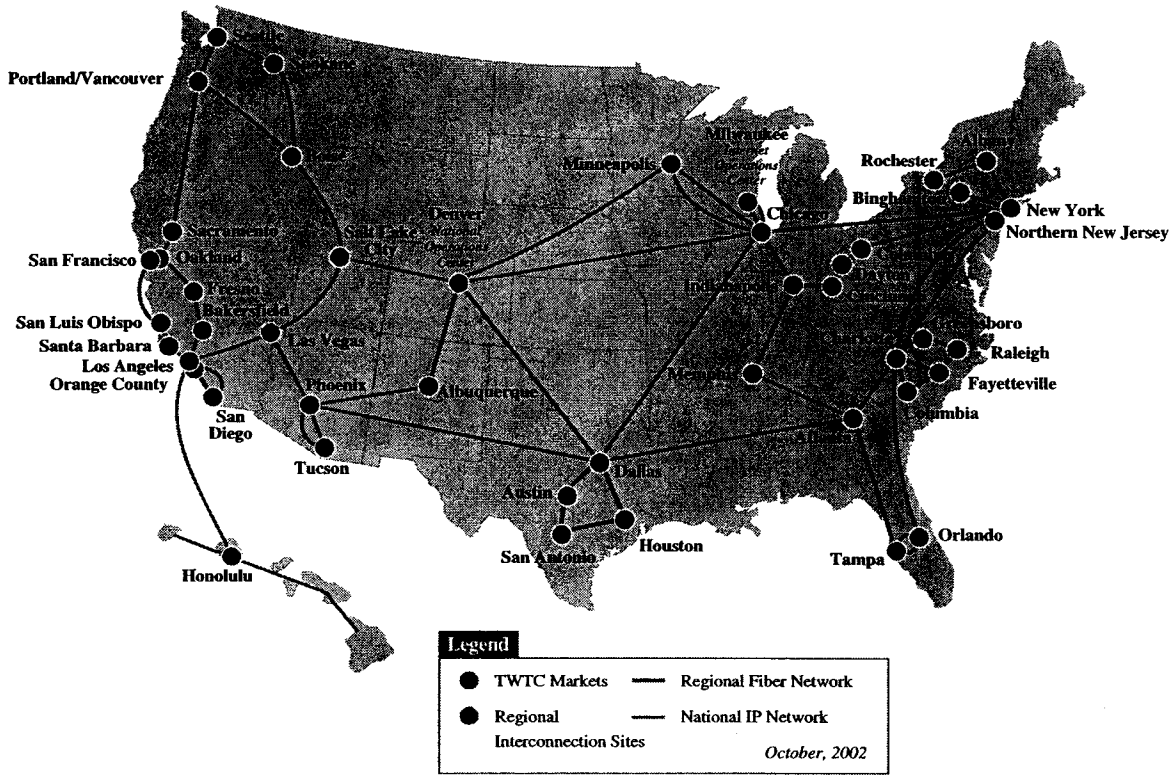
Not all products and services are available in all markets. Please contact your local Time Warner Telecom representative for availability.

BUSINESS SWITCHED SERVICES

ABOUT TIME WARNER TELECOM

Time Warner Telecom is the leading provider of metro-area broadband optical networks and services to businesses. We deliver "last-mile" broadband data, voice, Dedicated Internet Access, and Dedicated Web Hosting in 44 major U.S. markets. Our strong financial position allows us to deliver powerful networks, robust products, and superior customer care to meet your needs. We're here for you today, tomorrow, and for the next 100 years.

TIME WARNER TELECOM



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Networking >> Telecommunications

Time Warner Cable dials in phone service

Last modified: May 22, 2003, 12:02 PM PDT

By Ben Charny and Evan Hansen
Staff Writers, CNET News.com

PRINT E-MAIL YOUR TAKE SAVE

update AOL Time Warner's entry into voice service Thursday highlights the latest headache for regional phone companies, whose lock on the so-called local loop is looking increasingly precarious.

THE BIG PICTURE

Read more about DSL, telephony

Time Warner Cable's "Digital Phone" includes unlimited local, in-state and domestic long-distance telephone service for $40 a month and will be initially available only in the Portland, Maine, area. Combined with similar offerings from cable providers such as Comcast and Cablevision Systems, major local phone companies across the country--sometimes called RBOCs (regional Bell operating companies)--are close to seeing the collapse of the last barriers to local phone competition.

"This is one of the big fears among the RBOCs, that cable companies will make a major push in local telephone markets," said Mark May, an analyst at Kaufman Bros. "Cox and Comcast have launched local services, and cable operators have made inroads offering telephone service at significant discount to the RBOCs."

After years of delay, real competition is finally making its way into the local residential telephone market, promising enormous industry upheavals similar to those that shook the long-distance market nearly two decades ago.

The number of local telephone lines controlled by the nation's major phone companies has been dropping steadily since 2001, according to In-Stat/MDR analyst Norm Bogen. In the first half of 2001, the RBOCs saw the number of local phone lines on their networks drop by about 2 percent. Since then, the trend has continued, with the Bells losing 4 percent of their local lines by the first half of 2002.

Bogen said there are three reasons for the declines. The main reason is the growing number of people replacing landline phones with cell phones, he said. But he added that more people are also choosing Internet-connected phones as a second phone line rather than going the traditional route. Consumers can choose between services provided over broadband connections using special software from companies such as Vonage DigitalVoice, as well as cable phone

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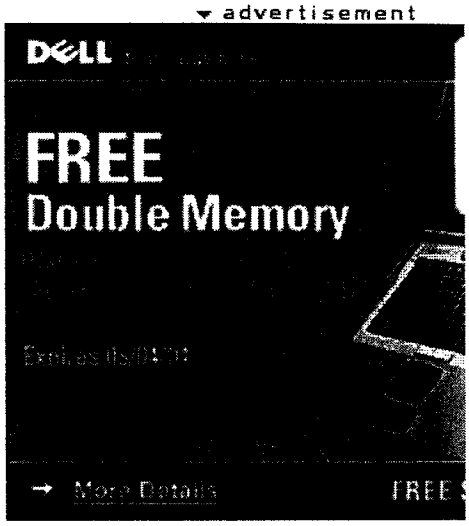

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Read the white paper

services such as Time Warner's offering announced Thursday.

Calling plans are the latest weapon cable providers are using as they battle for dominance of U.S. broadband services market. Nearly 60 percent of all U.S. homes get broadband from their cable television provider. The rest of the homes wired for broadband in the United States use digital subscriber line (DSL) connections from telephone companies.

The race to attract broadband customers has led some DSL services to slash prices; for example Verizon cut prices by about 30 percent in recent months to about $30 for its voice service customers. Most cable broadband services by contrast charge between $40 and $50 a month, although they say they provide superior performance for the price.

As Time Warner's announcement Thursday shows, however, much more is at stake than broadband market share: While cable voice services are still in their infancy, the potential threat of a voice upgrade to cable broadband has turned what was once a fight over data services into an all-out war for telecommunications service in the home.

Cable and telephone companies use bundles of steeply discounted services to attract and keep customers. Cable companies sell television and broadband access at discounted rates, but only when bought as part of a package of services. Telephone companies offer similar deals on telephone and broadband connections.

Until recently, telephone companies didn't worry about cable adding voice services into their bundles. But the growing sophistication of voice over IP, which turns voice calls into digital packets for dispatch over the Internet, allows cable companies to sell cable TV, telephone service and broadband connections on one bill. That's one more service--specifically cable television--than telephone companies can offer.

Comcast said it has signed up 1.4 million voice service subscribers in the first quarter of 2003, down slightly from the December quarter. That accounts for 16.5 percent of the company's cable subscribers in the areas where the service is offered. Cox, meanwhile, said it has signed up 782,546 voice service subscribers in the first quarter of 2003, accounting for 19 percent of its cable subscribers.

"We operate in a competitive market and we have a pretty good track record when going up against competition," said Keith Cocozza, a Time Warner Cable spokesman. He would not discuss the cable company's future release plans specifics, only saying: "We are going to take our time in the beginning."

In their current form, these new cable company phone services pose little threat--more like a novelty act--in places like Coatsville, Pa., where Comcast is trialing its telephone service. But if they were to be expanded substantially, "then the best way to describe this would be: 'wow,'" said In-Stat/MDR senior analyst Daryl Schooler.

"What does any of the major phone companies have on their bundle?

IT Papers

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Local and long-distance and data," Schooler said. "This move by the cable guys gives them local, long-distance voice, video and data all over one pipe."

There is very little evidence yet to gauge the effectiveness of cable companies' move into voice services. Both cable and DSL providers continue to add new subscribers, despite the economic doldrums. The largest VoIP provider for now is Vonage DigitalVoice, which has about 25,000 subscribers.

Digital Phone subscribers will get all the amenities they are used to, including caller ID and call waiting. They can also keep the same phone number if they are switching from another telephone service provider, according to a description of the calling plan from Time Warner Cable.

Whether the $40 a month charge includes a converter--a small box that changes telephone signals to digital signals for transport over the Web--was not immediately clear.

News.com's Jim Hu contributed to this report.

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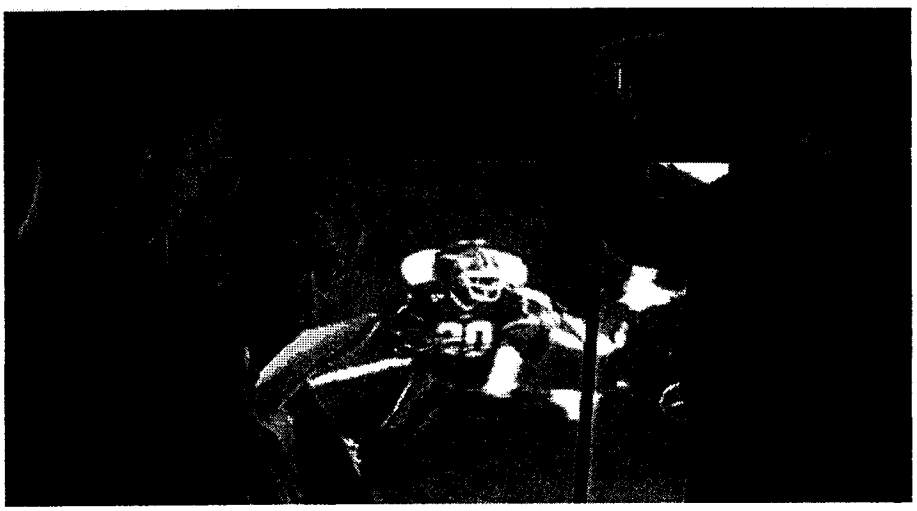

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With Digital Phone you get the following for one low monthly price:

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  Make as many calls as you like to anyone in North Carolina - at no extra charge
- **Unlimited local calls**
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Local

Since early 1997, US LEC has provided its business clients with competitive, reliable local phone service. We continue to enter new markets so more businesses can take advantage of the reliability and quality of the US LEC network.

- Local Network Access (Dial-Tone)
- Local calling
- Line features
- Enhanced local services

Local Network Access (Dial-Tone)

Our local network access provides a high-quality, clear voice or data business line, and allows businesses to secure the minimum number of lines necessary as well as the capacity to expand service and add features as they grow. Customers can keep their existing telephone numbers when they switch to US LEC. Local network access facilities are available in four types:

- T-1 access
- Channel access (DS0)
- ISDN PRI (primary rate interface)
- Advantage T

Multiple local access services are available for above facilities:

- Business lines
- Data lines
- Key system lines
- PBX trunks
- Foreign exchange

The US LEC network comprises a variety of trunking configurations, enabling single and multiple voice and data transmissions between two network elements. Our local trunks offer connectivity flexibility so customers can customize specific traffic patterns based on their needs, such as one-way outbound calling only or two-way calling.

Local calling

US LEC completes local calls over its all-digital network. US LEC local service provides:

- Local calling area coverage at least the size of the incumbent telephone company.
- 411
- 911
- Operator assistance
- Directory listing
- White-page listing
- Yellow-page listing

Line features

- Call forwarding
- Call forward busy
- Call forwarding trunks to POTS
- Call forward no answer
- Remote access to call forwarding
- Call transfer
- 3-way calling
- Call waiting
- Toll denial
- Call hold
- Caller ID
- Caller ID with name

Enhanced local services

- DID - US LEC's DID trunks provide greater user productivity by eliminating the need for assistance, reducing incoming call "traffic jams" and offering the caller a speedy connection to the desired party.
- EAS (Expanded Area Service) - This service provides a greater free local calling area than the ILEC, and an extended local calling area.
- ANI - Automatic number identification is used to identify the responsible party to be billed for the call.
- Foreign exchange - This service involves an inbound-only call, toll-free to the calling party, which is paid for by the called party. If desired, the service includes a listing in the "foreign" white and yellow pages of the ILEC directory.
- Co-location - US LEC's co-location packages provide the placement of the customer's equipment and connectivity to telecom services. As part of the placement agreement, US LEC also provides access to the physical space, utility support such as power and temperature/humidity control and security, among other benefits.

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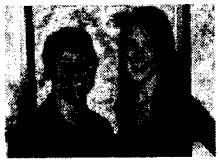

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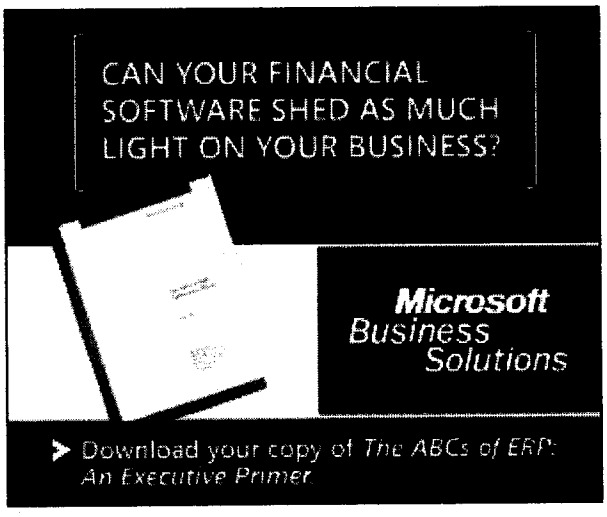
EXCLUSIVE REPORTS

From the October 22, 2004 print edition

Memphis Networx, US LEC ink deal for network service

Michael Sheffield

Memphis Networx and Charlotte-based US LEC are partnering to provide US LEC's Memphis customer base with an alternative network to BellSouth.



US LEC offers voice and data service to business clients in 15 eastern states, as well as in Memphis and Jackson, including Gossett Motors and Sneed Cos.

Networx, which has a fiber network throughout the city, and US LEC have been working together for nearly six months on a smaller scale. Typically, Networx provides collocation services for clients in its local headquarters, but Networx is leasing its fiber network to service US LEC clients at locations throughout the city.

The partnership is important to both companies due to the potential elimination of the Telecom Act of 1996, which was designed to "create more competition in the telecommunications industry" by helping CLECs -- like US LEC -- come into new markets and establish service. The act might be eliminated by the FCC by 2005.

BellSouth's smaller competitors say the death of the telecom act will result in less competition, but companies like Networx make it possible for US LEC and other companies to bypass BellSouth.

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Typically in other cities US LEC has to partner with BellSouth, Verizon or Time Warner and use either fiber or copper lines provided by those companies. The use of Networx by US LEC offers the company a local option that is not affiliated with the larger corporations. Networx can keep their prices competitive because they use their own fiber network.

Kathy Birdsong, director of sales for US LEC in Memphis, says US LEC looks at multiple providers in different cities and the company enjoys having the option of a company like Networx in Memphis.

"We evaluate all of our providers on the cost structure, response time, service level and guarantees to make sure we provide the highest level of service to our customers, because it's invisible to them, but we have to make sure everything works well," she says.

Charles Elliott, director of service operations for Memphis Networx, says the services Networx provides to US LEC is the core of their business.

"That's why we're here, to help customers like US LEC be competitive and enhance the telecommunications landscape of Memphis," he says.

Elliott says Networx is at an advantage because they offer fiber instead of copper lines. Fiber lends itself easier to upgrade and increased bandwidth.

» **Continued**
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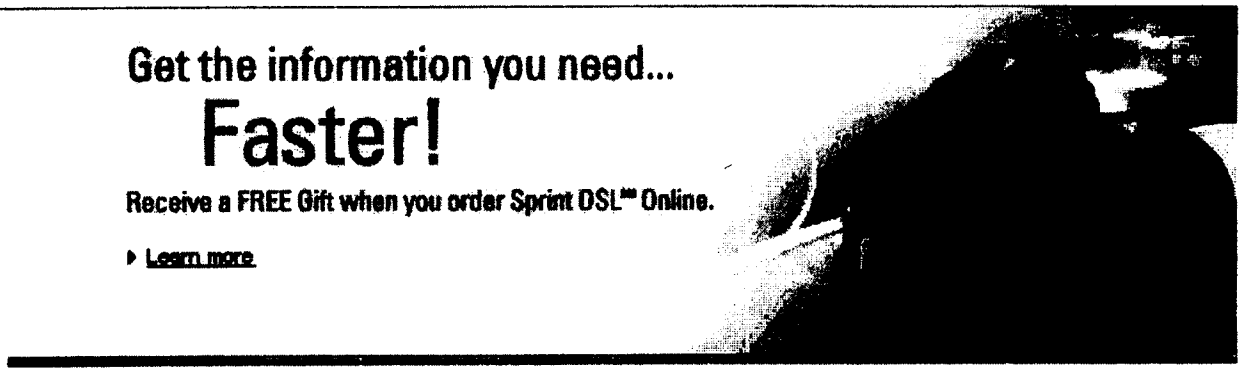

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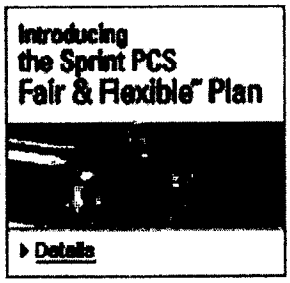

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Other Monthly Charges

Local Co

In addition to the monthly fee for your basic phone line, the following fees and surcharges will appear on your local bill.

All states:

Interstate Access Surcharge- ($4.00-$9.20 Varies by state)
This charge covers the cost of connections to the local telephone network, allowing you to make both local and long distance calls. This fee covers the cost of telephone wires, poles and other facilities that connect long distance carriers to local telephone companies. Customers are charged a monthly fee for each telephone line they use.

Local Number Portability- ($.52 Local Number Portability surcharge will be eliminated during the beginning of February 2004)
Number portability allows you to move almost anywhere within your local calling area and keep the telephone number you have today. You can also keep your telephone number if you switch your local service provider. The local number portability surcharge allows telephone companies like Sprint to recover some of the costs for providing this service. All customers regardless of whether they move their telephone number or not must pay this FCC-approved surcharge.

Universal Service Fund- (varies by community)
This surcharge recovers some of the costs Sprint incurs to keep basic telephone service affordable in rural and high cost areas. This fund also makes it possible for telephone companies like Sprint to assist low-income customers that qualify, through lifeline assistance programs. It also provides support for telecommunications services used by schools, libraries and rural health care providers. In some areas, state governments may also require a similar surcharge for special programs within their communities.

Florida:
Touch-tone Service- Touch Tone Service was included in the access line in Florida as of 03/01/2003
Touch-tone service allows you to use Sprint network calling features as well as the interactive customer service features of other companies like banks, airlines, etc. With touch-tone service a phone emits signals or tones (instead of clicks) that automated service systems are able to interpret and process.

Hearing Speech Surcharge- ($.13)
This fee provides funding for telecommunications devices and relay service to be furnished to hearing and speech impaired individuals. The relay service is the service of relaying messages from a hearing impaired customer with a TDD (telecommunications device for the deaf) to someone else who does not have a TDD and/or vice-versa. The surcharge applies to all residential and business phone lines.

Indiana:
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This fee provides funding for telecommunications devices and relay service to be furnished to hearing and speech impaired individuals. The relay service is the service of relaying messages from a hearing impaired customer with a TDD (telecommunications device for the deaf) to someone else who does not have a TDD and/or vice-versa. The surcharge applies to all residential and business phone lines.

Kansas:
No additional

Minnesota:
No additional

Missouri:
Extended Local Calling Charge
This charge reflects the additional cost of expanding your local calling area to include former long distance or local toll destinations. These charges vary by community and apply only in areas where local calling has been expanded.

Relay Surcharge-($.10)
This fee provides funding for telecommunications devices and relay service to be furnished to hearing and speech impaired individuals. The relay service is the service of relaying messages from a hearing impaired customer with a TDD (telecommunications device for the deaf) to someone else who does not have a TDD and/or vice-versa. The surcharge applies to all residential and business phone lines.

North Carolina:
Touch-tone Service- Touch Tone is included in the access line in North Carolina
Touch-tone service allows you to use Sprint network calling features as well as the interactive customer service features of other companies like banks, airlines, etc. With touch-tone service a phone emits signals or tones (instead of clicks) that automated service systems are able to interpret and process.

Nebraska:
Hearing Speech Surcharge-($.07)
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This charge reflects the additional cost of expanding your local calling area to include former long distance or local toll destinations. These charges vary by community and apply only in areas where local calling has been expanded.

New Jersey:
Touch-tone Service-($.75)
Touch-tone service allows you to use Sprint network calling features as well as the interactive customer service features of other companies like banks, airlines, etc. With touch-tone service a phone emits signals or tones (instead of clicks) that automated service systems are able to interpret and process.

Nevada:
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Ohio:
Intrastate Access Fee
The Intrastate Access Fee was added to customer invoices on July 3, 2001. This fee is simply a more direct method of billing for charges that were formally included in customer long distance charges. Customers have been paying this fee all along, but the charge was included in their long distance rates before July 3, 2001. To help as many customers as we can offset this fee, Sprint eliminated Local Toll and Usage Charges on more than 500 calling routes throughout the state."

Oregon:
Residential Service Protection Fund-($.13)
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Pennsylvania:
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South Carolina:
No additional

Tennessee:
Touch-tone Service-($1.00)
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Texas:
Extended Local Calling Charge
This charge reflects the additional cost of expanding your local calling area to include former long distance or local toll destinations. These charges vary by community and apply only in areas where local calling has been expanded.

Virginia:
No additional.

Washington:
Extended Local Calling Charge
This charge reflects the additional cost of expanding your local calling area to include former long distance or local toll destinations. These charges vary by community and apply only in areas where local calling has been expanded.

Wyoming:
Hearing Speech Surcharge-($.10)
This fee provides funding for telecommunications devices and relay service to be furnished to hearing and speech impaired individuals. The relay service is the service of relaying messages from a hearing impaired customer with a TDD (telecommunications device for the deaf) to someone else who does not have a TDD and/or vice-versa. The surcharge applies to all residential and business phone lines. This charge appears on the bill as "Relay/TAP Surchagre".

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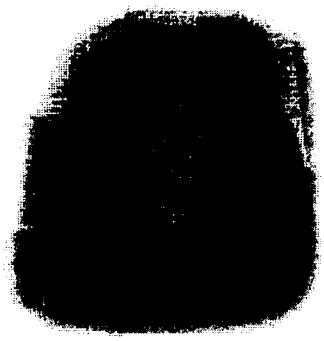

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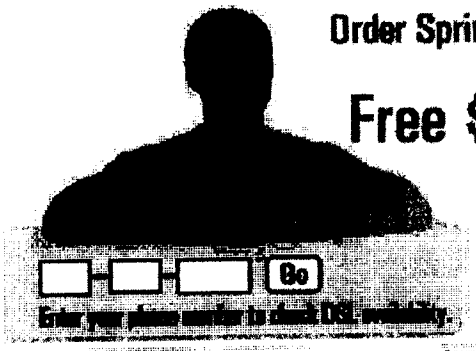

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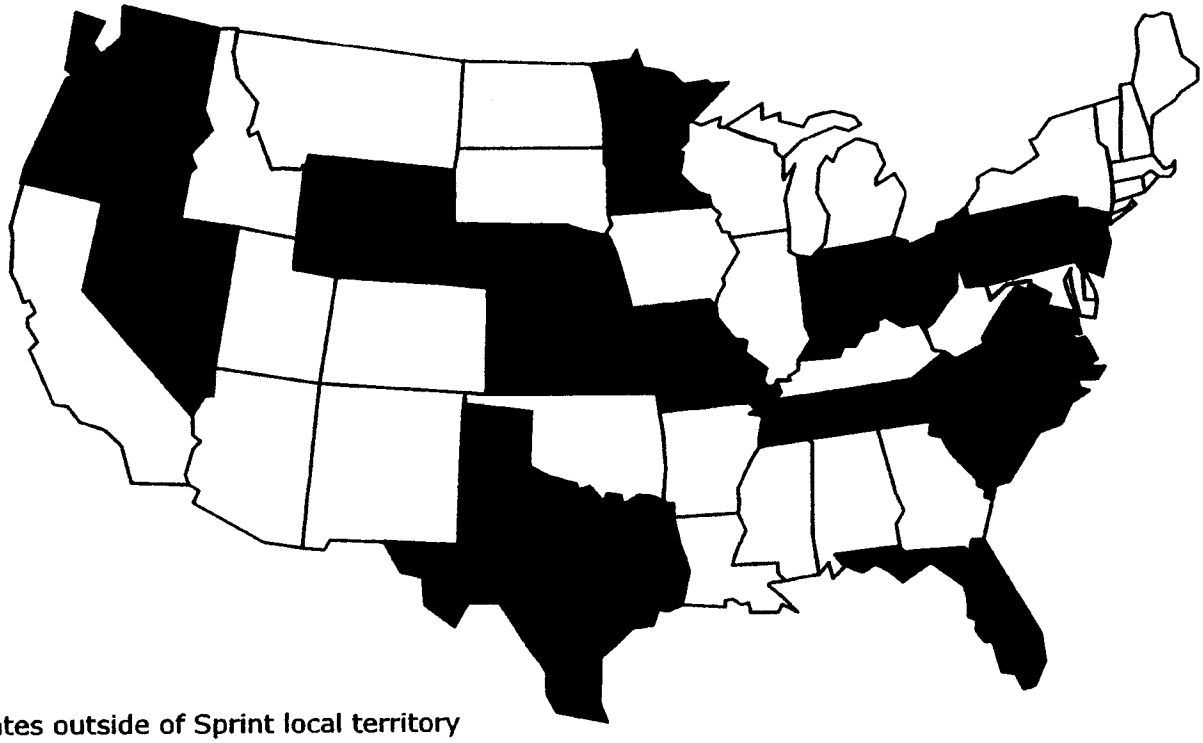
[+] FEEDBACK

Check For Sprint Local Residential Service



States outside of Sprint local territory

States where Sprint provides local telephone service