


[STORE LOCATOR](#)
[ONLINE BILLING](#)
[TEXT MESSAGING](#)
[Quick Links](#)
[CUSTOMER SERVICE](#)
[ABOUT US](#)
[CAREERS](#)
[NEWS](#)
[INVESTOR RELA](#)
[News Releases](#)
[Earnings Releases](#)
[Mergers and Acquisitions](#)
[All Releases](#)
[Information Center](#)
[Media Kits](#)
[Presentations](#)
[Coverage Maps](#)
[History/Timeline](#)
[Logos](#)
[Contacts](#)
[Home](#) | [About Us](#) | [News and Information](#) | [1999 News Releases](#)

ALLTEL offers local telephone service in Raleigh, N.C.

For additional information contact:

Corporate Communications 501-905-8000
corporate.communications@alltel.com

Release date: Nov. 17, 1999

RALEIGH, N.C. -- Residents in Raleigh, Chapel Hill and Cary now have a choice for local telephone service with ALLTEL. ALLTEL began offering local telephone service to area residents this week, two months after launching local telephone service to area businesses.

Now business and residential customers can receive local telephone, wireless, long-distance, Internet and paging services from one company and bundle the services on one bill.

"This is exactly what the Telecommunications Act of 1996 was trying to achieve -- competition in the marketplace," said David Stafford, vice president and general manager for ALLTEL in Central North Carolina. "Telephone customers deserve to have a choice in their service, and ALLTEL is pleased to be the first full-service communications provider in North Carolina to do that."

Various business and residential packages are available to customize a communications package for every type of customer.

Though this is ALLTEL's first local telephone service offering in Greensboro and Winston-Salem, ALLTEL has provided local telephone service to customers in 31 North Carolina communities for more than 50 years and launched wireline telephone service in Charlotte last year.

"ALLTEL has taken every measure to ensure that our service will be of the highest quality," Stafford said. "We are using an extensive fiber-optic network throughout the area, and we have tested the capabilities of the network by first converting our retail stores, business offices and employees to ALLTEL service."

ALLTEL is the nation's sixth largest local telephone company and the sixth largest wireless communications company.

ALLTEL, now among the 25 largest Internet service providers in the country, offers its Internet customers five separate e-mail accounts and 5 megabytes of personal Web space at no additional cost. The company also offers Web hosting, Web site development and dedicated access.

ALLTEL provides communications services to more than 8 million customers in 25 states and has information services clients in 55 countries and territories.

ALLTEL is a customer-focused, information technology company that provides wireline and wireless communications and information services

*ALLTEL, NYSE: AT
www.alltel.com



▶STORE LOCATOR

▶ONLINE BILLING

▶TEXT MESSAGING

Quick Links

CUSTOMER SERVICE

ABOUT US

CAREERS

NEWS

INVESTOR RELA

News Releases

- Earnings Releases
- Mergers and Acquisitions
- All Releases

Information Center

- Media Kits
- Presentations
- Coverage Maps
- History/Timeline
- Logos

Contacts

Home | About Us | News and Information | Coverage Maps

Alabama



- Wireless
- Local telephone

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Home | Site Map | Contact Us | Privacy Statement | Terms/Conditions | Legal Notices | Consumer Information Code
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▶ STORE LOCATOR ▶ ONLINE BILLING ▶ TEXT MESSAGING Quick Links

CUSTOMER SERVICE ABOUT US CAREERS NEWS INVESTOR RELA

News Releases

- Earnings Releases
- Mergers and Acquisitions
- All Releases

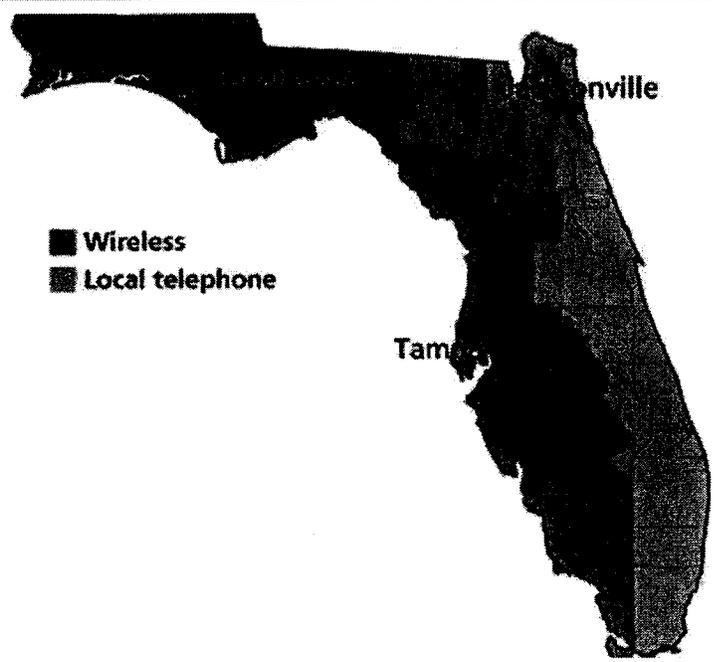
Information Center

- Media Kits
- Presentations
- Coverage Maps
- History/Timeline
- Logos

Contacts

Home | About Us | News and Information | Coverage Maps

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Home | Site Map | Contact Us | Privacy Statement | Terms/Conditions | Legal Notices | Consumer Information Code
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▶ STORE LOCATOR

▶ ONLINE BILLING

▶ TEXT MESSAGING

Quick Links

CUSTOMER SERVICE

ABOUT US

CAREERS

NEWS

INVESTOR RELA

News Releases

Earnings Releases

Mergers and Acquisitions

All Releases

Information Center

Media Kits

Presentations

Coverage Maps

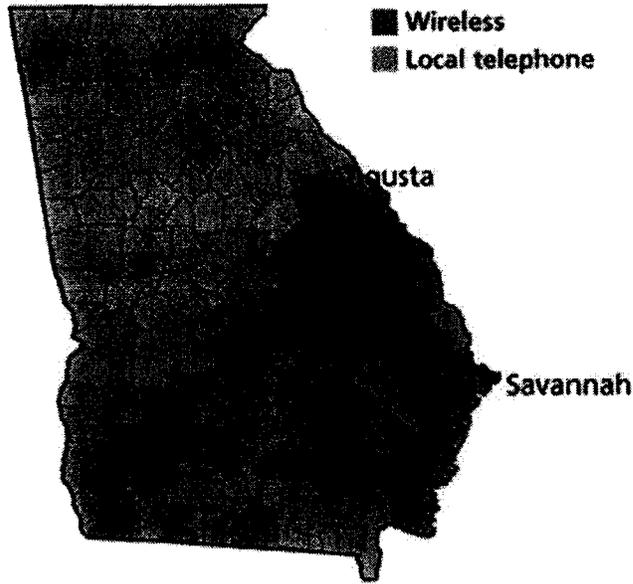
History/Timeline

Logos

Contacts

Home | About Us | News and Information | Coverage Maps

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Home | Site Map | Contact Us | Privacy Statement | Terms/Conditions | Legal Notices | Consumer Information Code
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[STORE LOCATOR](#) [ONLINE BILLING](#) [TEXT MESSAGING](#) [Quick Links](#)

[CUSTOMER SERVICE](#) [ABOUT US](#) [CAREERS](#) [NEWS](#) [INVESTOR RELA](#)

News Releases

[Earnings Releases](#)
[Mergers and Acquisitions](#)
[All Releases](#)

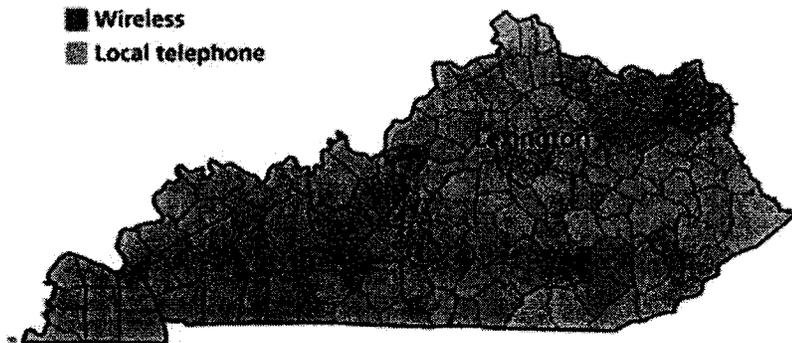
Information Center

[Media Kits](#)
[Presentations](#)
[Coverage Maps](#)
[History/Timeline](#)
[Logos](#)

Contacts

[Home](#) | [About Us](#) | [News and Information](#) | [Coverage Maps](#)

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[STORE LOCATOR](#)

[ONLINE BILLING](#)

[TEXT MESSAGING](#)

[Quick Links](#)

[CUSTOMER SERVICE](#)

[ABOUT US](#)

[CAREERS](#)

[NEWS](#)

[INVESTOR RELA](#)

News Releases

- Earnings Releases
- Mergers and Acquisitions
- All Releases

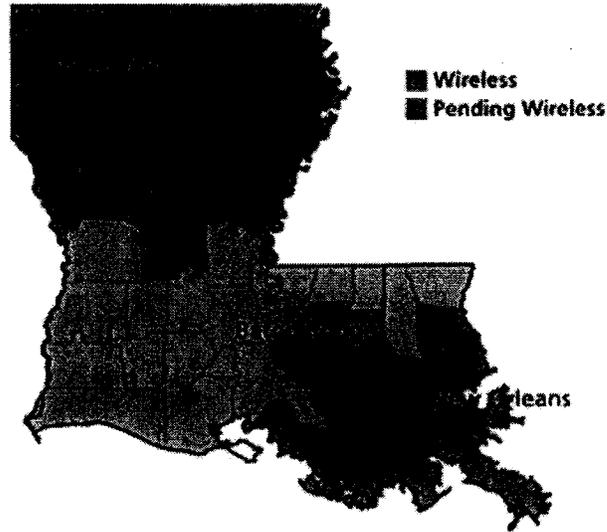
Information Center

- Media Kits
- Presentations
- Coverage Maps
- History/Timeline
- Logos

Contacts

[Home](#) | [About Us](#) | [News and Information](#) | [Coverage Maps](#)

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[Home](#) | [Site Map](#) | [Contact Us](#) | [Privacy Statement](#) | [Terms/Conditions](#) | [Legal Notices](#) | [Consumer Information Code](#)
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[STORE LOCATOR](#)

[ONLINE BILLING](#)

[TEXT MESSAGING](#)

[Quick Links](#)

[CUSTOMER SERVICE](#)

[ABOUT US](#)

[CAREERS](#)

[NEWS](#)

[INVESTOR RELA](#)

[News Releases](#)

[Earnings Releases](#)

[Mergers and Acquisitions](#)

[All Releases](#)

[Information Center](#)

[Media Kits](#)

[Presentations](#)

[Coverage Maps](#)

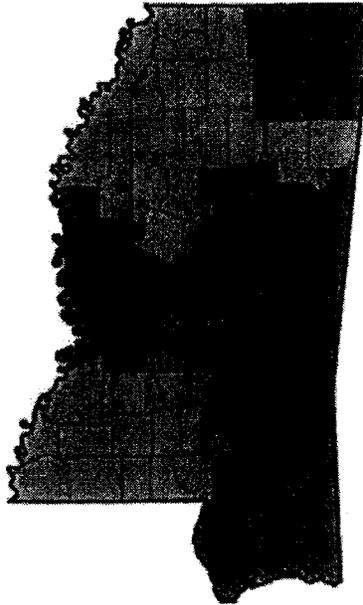
[History/Timeline](#)

[Logos](#)

[Contacts](#)

[Home](#) | [About Us](#) | [News and Information](#) | [Coverage Maps](#)

Mississippi



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[Home](#) | [Site Map](#) | [Contact Us](#) | [Privacy Statement](#) | [Terms/Conditions](#) | [Legal Notices](#) | [Consumer Information Code](#)
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▶ STORE LOCATOR

▶ ONLINE BILLING

▶ TEXT MESSAGING

Quick Links

CUSTOMER SERVICE

ABOUT US

CAREERS

NEWS

INVESTOR RELA

News Releases

- Earnings Releases
- Mergers and Acquisitions
- All Releases

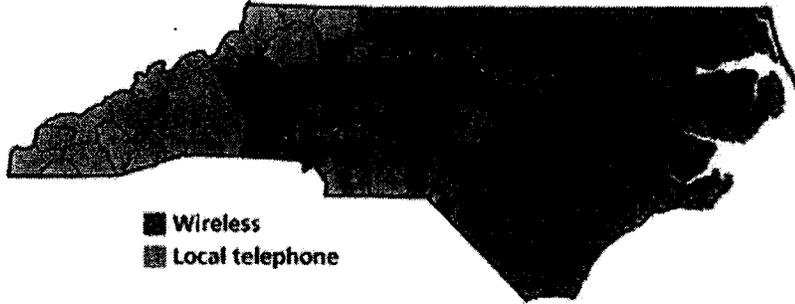
Information Center

- Media Kits
- Presentations
- Coverage Maps
- History/Timeline
- Logos

Contacts

[Home](#) | [About Us](#) | [News and Information](#) | [Coverage Maps](#)

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[Home](#) | [Site Map](#) | [Contact Us](#) | [Privacy Statement](#) | [Terms/Conditions](#) | [Legal Notices](#) | [Consumer Information Code](#)
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› STORE LOCATOR

› ONLINE BILLING

› TEXT MESSAGING

Quick Links

CUSTOMER SERVICE

ABOUT US

CAREERS

NEWS

INVESTOR RELA

News Releases

Earnings Releases

Mergers and Acquisitions

All Releases

Information Center

Media Kits

Presentations

Coverage Maps

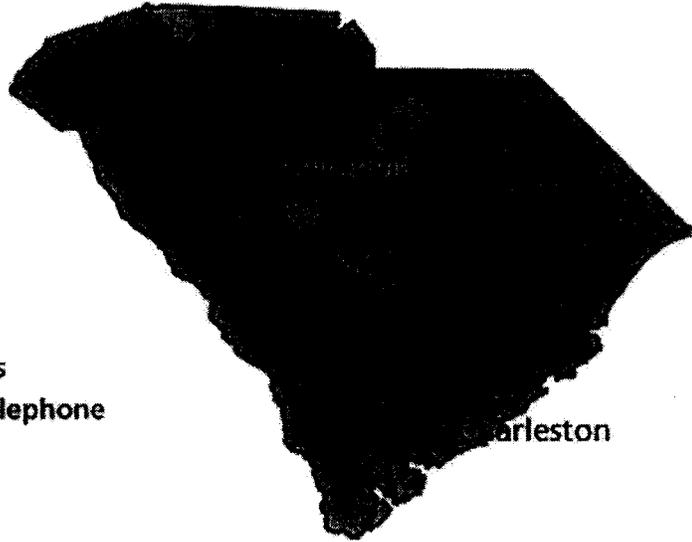
History/Timeline

Logos

Contacts

Home | About Us | News and Information | Coverage Maps

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■ Wireless

■ Local telephone

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Home | Site Map | Contact Us | Privacy Statement | Terms/Conditions | Legal Notices | Consumer Information Code
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▶ STORE LOCATOR

▶ ONLINE BILLING

▶ TEXT MESSAGING

Quick Links

CUSTOMER SERVICE

ABOUT US

CAREERS

NEWS

INVESTOR RELA

News Releases

Earnings Releases

Mergers and Acquisitions

All Releases

Information Center

Media Kits

Presentations

Coverage Maps

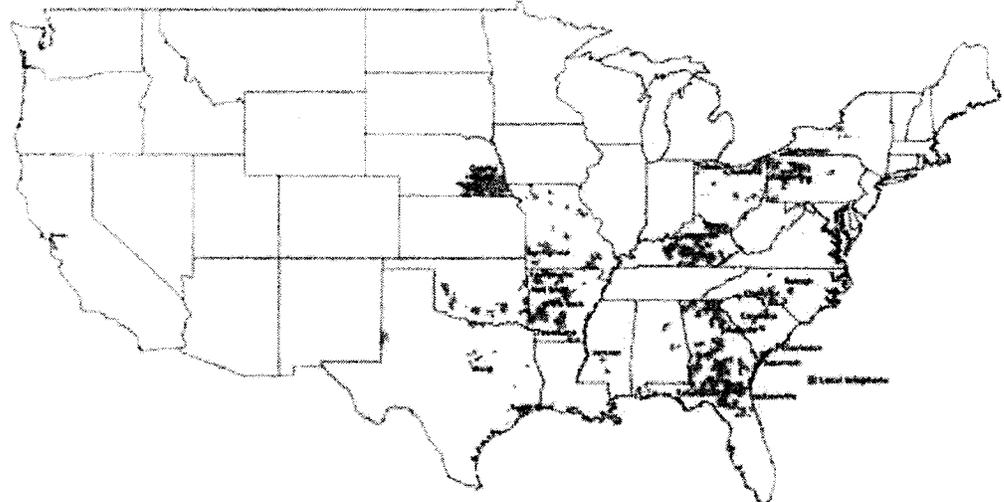
History/Timeline

Logos

Contacts

[Home](#) | [About Us](#) | [News and Information](#) | [Coverage Maps](#)

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About Xspedius

About Xspedius • Business • Carrier • Agent • Support

Xspedius Press Releases

- ▶ Management Team
- ▶ Our Affiliates
- ▶ Partners
- ▶ Cities Served
- ▶ Office Locations
- ▶ Careers
- ▶ News & Events

XSPEDIUS TO ACQUIRE E.SPIRE FOR \$68 MILLION

LAKE CHARLES, LA. (June 3, 2002) – Xspedius Management Corp. LLC ("XMC") today announced that it has received bankruptcy court approval to acquire substantially all of the assets of e.spire Communications, Inc. ("e.spire") pursuant to a sale order by the US Bankruptcy Court in e.spire's ongoing bankruptcy proceedings. XMC will acquire e.spire's competitive local switching and fiber assets in 36 markets spanning 19 states as well as e.spire's ACSI Network Technologies fiber and conduit assets located in California, Florida, Georgia, Maryland, Texas, Virginia and the District of Columbia. The purchase consideration includes \$18 million of cash, a \$50 million note secured by the assets of ACSI Network Technologies, and an ongoing ownership interest in XMC. The e.spire assets and operations to be acquired by XMC have an original invested capital basis of \$1.6 billion and generated \$164 million of annualized revenue as reflected in 1Q 2002 results.

XMC is an affiliate of Xspedius Holdings Corp. ("Xspedius"), a competitive communications carrier based in Lake Charles, Louisiana, that operates in the southeastern U.S. XMC (founded by former Brooks Fiber executives James Allen & Mark Senda) and Xspedius are both affiliated with Thermo Telecom Partners LLC ("Thermo"), The 1818 Fund III, L.P. (a limited partnership managed by Brown Brothers Harriman) and the Meritage Private Equity Funds. Brown Brothers Harriman & Co advised XMC and Xspedius in this transaction.

James C. Allen, Chairman of Xspedius Corp., will also serve as Chairman of Xspedius Management Co. Mr. Allen has a distinguished track record of success in the competitive telecommunications industry. Mr. Allen co-founded Brooks Fiber Properties, Inc. and served as its Chief Executive Officer and Vice Chairman until its sale to Worldcom for \$3.4 billion. Commenting on the acquisition of e.spire, Mr. Allen said "The acquisition of e.spire represents a significant opportunity for Xspedius and its stakeholders. e.spire, as a company, is approximately the same size as Brooks Fiber when we sold it to WorldCom in 1998. It represents the finest collection of debt-free local fiber assets in the United States today. We look forward to applying the same management skills we used at Brooks Fiber to improve the quality and extent of service offerings to our customers."

Mark W. Senda, President & Chief Executive officer of Xspedius Corp., will serve Xspedius Management Co. in that same capacity. Mr. Senda has been a leader in the competitive telecommunications industry for the past two decades. Prior to joining Xspedius, Mr. Senda served in executive positions with AT&T Canada, MFS Communications, and Brooks Fiber Properties, Inc. Commenting on the transaction, Mr. Senda stated "Our desire to pursue e.spire in this proceeding is based upon our belief that it offers the finest collection of networks, customers and employees available today within the competitive communications industry."

About e.spire

e.spire Communications, Inc., an integrated communications provider, offers traditional local and long distance, dedicated Internet access, and advanced data solutions, including ATM and frame relay. e.spire's subsidiary, ACSI Network Technologies, Inc., provides third parties, including other communications concerns, municipalities, and corporations, with turnkey fiber-optic design, construction, and project management expertise. More information about e.spire is available at e.spire's Web site, www.espire.net.

About Xspedius

Xspedius, an ICP (Integrated Communications Provider) company headquartered in Lake Charles, Louisiana, offers integrated voice, data and Internet services to small and medium-sized businesses throughout the southeastern states. For more information about Xspedius, visit www.xspedius.com.

About Thermo

Thermo is part of the Thermo Companies based in Denver, Colorado, a highly successful group of companies focused on opportunities in the telecommunications, industrial, power generation, natural resources, and real estate industries.

Home
Careers
News & Events
Contact Us
Site Map



Customer Support

About Xspedius • Business • Carrier • Agent • Support

How To Use Calling Features

- ▶ **Contact Information**
- ▶ **Customer Referral Program**
- ▶ **Service Agreements**
- ▶ **Find a Sales Office**
- ▶ **Customer Assistance**
- ▶ **FAQ**

[Anonymous Call Rejection](#)

[Automatic Recall](#)

[Call Forward Busy](#)

[Call Forward Don't Answer/Busy](#)

[Call Forward Remote Activation](#)

[Call Transfer](#)

[Caller ID \(Number Only\)](#)

[Caller ID w/Call Waiting](#)

[Hunting \(Rollover Lines\)](#)

[Speed Dialing \(8 or 30\)](#)

[Toll Restriction](#)

[Automatic Call Back](#)

[Call Block](#)

[Call Forwarding Don't Answer](#)

[Call Forwarding Variable](#)

[Call Hold](#)

[Call Waiting](#)

[Caller ID-Deluxe \(Name and Number\)](#)

[Control/Cancel Call Waiting \(CCW\)](#)

[Identi-Ring service](#)

[Three Way Calling](#)

Anonymous Call Rejection (ACR)

[Back to Top](#)

Anonymous Call Rejection (ACR) can be activated and/or deactivated at the Customer's discretion. ACR is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation and deactivation codes and confirmation tones:

SERVICE	ACTIVATION CODE	DEACTIVATION CODE
TOUCH-TONE	*77	*87
PULSE/ROTARY	1177	1187

Automatic Call Back (ACB)

[Back to Top](#)

Automatic Call Back (ACB) must be activated by the Customer. ACB is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation codes and confirmation messages:

SERVICE	ACTIVATION CODE
TOUCH-TONE	*69
PULSE/ROTARY	1169

ACTION	CONFIRMATION MESSAGE
*69 Activated	A confirmation message that repeats the telephone number of the last incoming call will be heard upon activation.
Subscriber is prompted	The recording advises the subscriber to enter the additional digit #1 (rotary, pulse or touch-tone) to continue with feature activation or hang up to end activation

Automatic Recall

[Back to Top](#)

Automatic Recall is activated by a customer dialed code, which automatically redials the last number attempted.

SERVICE	ACTIVATION CODE
TOUCH-TONE	*66
PULSE/ROTARY	1166

If	Then
The line is not busy	<ul style="list-style-type: none"> The call will complete
The line is busy	<ul style="list-style-type: none"> The Customer will hear a confirmation tone and hang up Once the Customer hangs up, the network will monitor the busy/idle status of both lines every 45 seconds for up to 30 minutes The network will begin 30 minute queuing process
Both lines are idle	<ul style="list-style-type: none"> The Customer receives ring back tone (short, short, long) Customer picks up receiver Network completes call
Subscriber doesn't answer or is on another call	<ul style="list-style-type: none"> The network attempts to ring back every 5 minutes for the remainder of the 30 minute queuing process
Subscriber still wants to place the call and the line stays busy for over 30 minutes	<ul style="list-style-type: none"> Customer should dial the telephone number once again Hang up receiver Dial *66 (1166 - Pulse/Rotary)

Call Block

[Back to Top](#)

Call Block can be activated and/or deactivated at the Customer's discretion. Call Block is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation and deactivation codes:

SERVICE	ACTIVATION CODE	DEACTIVATION CODE
TOUCH-TONE	*60	*80
PULSE/ROTARY	1160	1180

To Activate/Deactivate Call Block, follow the steps below:

Step	Action
1	Hang up from unwanted call
2	Pick up telephone to get dial tone
3	Dial *60 (1160 Pulse/Rotary dial)
4	Dial 3 to activate your call block list (first entry only) (If done again, Call Block service will deactivate)
5	Listen for announcement followed by beep tone
6	Dial #01# (1201 Pulse/Rotary dial)
7	This number will be considered a private entry and will be read back as Private (See Note)
8	Either continue to edit the list or hang up

To Activate Call Block and edit numbers for the screening list, follow the steps below:

Step	Action
1	Pick up the telephone and listen for dial tone
2	Dial *60 (1160 Pulse/Rotary dial)
3	To activate Call Block with existing screening list, hang up
4	To establish or change screening list, listen for announcement with instructions followed by beep tone

Call Forward Busy

[Back to Top](#)

Call Forward Busy is an optional feature which automatically forwards calls to an alternate telephone number should the line be busy or off-hook. The Customer specifies the number to which the calls are forwarded at the time the feature is ordered and requires no action. Another service order would be required to change the forward to number.

The feature is in operation on a continuous basis and can not be activated or deactivated by the Customer.

Call Forwarding Don't Answer

[Back to Top](#)

Call Forwarding Don't Answer is an optional feature which automatically forwards unanswered incoming calls to an alternate telephone number. The Customer specifies the number to which calls are forwarded to and the approximate number of ringing cycles at the time the feature is ordered. A service order is required to change the forward to number and/or the ringing cycle. This may be used to forward calls in connection with Voice Message Services.

The feature is in operation on a continuous basis and can not be activated or deactivated by the Customer.

Call Forward Don't Answer/Busy

[Back to Top](#)

Call Forward Don't Answer/Busy: Automatically redirects all incoming calls to another telephone number or to e.spire voice mail. This feature is usually activated when a customer wishes not to be disturbed by incoming calls.

The feature is in operation on a continuous basis and can not be activated or deactivated by the Customer.

Call Forwarding Variable

[Back to Top](#)

Call Forwarding Variable allows you to have all incoming calls forwarded to another number. The forwarding number may be changed as often as necessary. It is activated and/or deactivated at the Customer's discretion.

See charts for activation and deactivation codes:

SERVICE	ACTIVATION CODE	DEACTIVATION CODE
TOUCH-TONE	72# or *72	73# or * 73
PULSE/ROTARY	72	73

To Activate Call Forwarding Variable, follow the steps below:

Step	Action
1	Pick up the telephone and listen for dial tone
2	Dial the activation code for Call Forwarding Variable (either 72# or *72 (touch-tone) or 72 (rotary))
3	Listen for second dial tone
4	Dial the telephone number to which the calls are to be forwarded to
5	Listen for two (2) short tones
6	When the called party answers, Call Forwarding Variable is in effect

7	<p>The switch will automatically dial the forward to number, and one of the following scenarios will apply:</p> <p>Scenario 1 If there is an answer at the forward to number, the /CFV feature is immediately activated. No confirmation tone is received, and the user should hang up.</p> <p>Scenario 2 If the call goes unanswered, the user must hang up and then repeat Step 2 (*72 or 72#) to complete the activation. The user will then receive a confirmation tone.</p>
---	--

To Activate Call Forwarding Variable when the line is busy or no answer, follow the steps below:

Step	Action
1	Hang up telephone.
2	Repeat steps 1 through 5 (See chart above) (On the 2nd attempt, no answer is required and the attempt must be within two (2) minutes of 1st attempt)

To Deactivate Call Forwarding, follow the steps below:

Step	Action
1	Pick up the telephone and listen for dial tone
2	Dial either 73# or *73(touch-tone) or 73 (rotary)
3	Wait for two (2) beep and dial tones

Call Forward Remote Activation

[Back to Top](#)

Call Forward Remote Activation Allows you to access call forwarding from a remote location. Using Remote Activation of Call Forwarding Variable is easy; you just listen to the prompts (instructions) after dialing the REMOTE ACCESS DESIGNATED NUMBER.

Remote Access Designated Number (RADN)

Your RADN is shown in the REMOTE ACCESS DESIGNATED NUMBER reference table above. The password defaults to 0000 or the last four (4) digits of the telephone number on which the feature is provisioned.

Activate from Remote Location

Step	Action

1.	Dial the Remote Access Designated Number
2	Dial your 7-digit office telephone number that has RACFV. The dialed telephone number will be repeated to allow for ensure accuracy.
3	Dial your Personal Identification Number (PIN) and # (See Note 1)
4	Dial the Call Forwarding Variable activation code 72# .
5	Dial the number to which you want your calls forwarded to and #. If you must dial a 1 or area code to reach this number from your home or office, then do so. Then the forwarded to telephone number dialed will be repeated to ensure accuracy. (See NOTE 2)

Deactivate from Remote Location

Step	Action
1.	Dial the Remote Access Designated Number
2	Dial your 7-digit office telephone number that has RACFV. The dialed telephone number will be repeated to ensure accuracy.
3	Dial your Personal Identification Number (PIN) and # (See Note 1)
4	Dial the Call Forwarding Variable deactivation code 73#. Dial 1 to confirm deactivation

Note (1): You have three chances to enter the correct telephone number that has REMOTE ACTIVATION TO CALL FORWARDING VARIABLE and your PERSONAL IDENTIFICATION NUMBER. After three attempts, you will be disconnected. You must hang up and try again.

Note (2): If you forward calls to any number outside your local calling area, you will be charged for any calls forwarded from your number to the distant number.

Activate from Business Location

Step	Action
1.	Dial the Special Access Number from the telephone number that has RACFV. The dialed telephone number will be repeated to ensure accuracy.
2	Dial your Personal Identification Number (PIN) and # (See Note 1)
3	Dial the Call Forwarding Variable activation code 72#.
4	Dial the number to which you want your calls forwarded to and #. If you must dial a 1 or area code to reach this number from your home or office, then do so. Then the forwarded to telephone number dialed will be repeated to ensure accuracy. (See NOTE 2)

Deactivate from Business Location

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Step	Action
1.	Dial the Special Access Number from the telephone number that has RACFV. The dialed telephone number will be repeated to ensure accuracy.
2.	Dial your Personal Identification Number (PIN) and # (See Note 1)
3.	Dial the Call Forwarding Variable deactivation code 73#. Dial 1 to confirm deactivation

Note (1): You have three chances to enter the correct telephone number that has REMOTE ACTIVATION TO CALL FORWARDING VARIABLE and your PERSONAL IDENTIFICATION NUMBER. After three attempts, you will be disconnected. You must hang up and try again.

Note (2): If you forward calls to any number outside your local calling area, you will be charged for any calls forwarded from your number to the distant number

Call Hold

[Back to Top](#)

Call Hold: Calls can be placed on hold by simply flashing the switch hook once. Only one call per station can be placed on hold at one time. To retrieve the original call flash the switch hook again.

Call Transfer

[Back to Top](#)

Call Transfer : Calls can be transferred to another number without hanging up. This is done by pressing the switch hook, and dialing the number to which the call will be transferred to then hanging up the receiver. Hanging up the receiver will complete the transfer between the two parties.

Call Waiting

[Back to Top](#)

Call Waiting: Provides an audible alert when you receive a second incoming call. It allows you to put your call on hold to answer the incoming call without disconnecting the first call. This is done by flashing the switch hook to put the first call on hold and to answer the second call. It is also possible to hang up and allow the phone to ring to answer the second call. Consecutive flashes allow you to alternatively talk to the original and the new calling parties.

To use Call Waiting follow these steps:

Step	Action
1	Depress the switch-hook once (The first call is put on hold and you will be

	connected to the second call
2	Depress the switch-hook once again (The first call and the second call will be connected)

Caller ID (Number Only)[Back to Top](#)

Caller ID (Number Only) service allows you to view the calling party's telephone number, date and time of the call. After the first full ring, the calling number appears on the Caller ID display unit. The phone must be on the hook when the call is received.

NOTE: The customer is responsible for providing the caller ID display unit. Depending on the CPE unit, the area code plus the 7-digit telephone number, the month, day and time of the call may be displayed and/or stored for future viewing. No interaction is required from the user other than installing the Caller ID unit.

Available for PRI Trunks (Local ISDN CEU) and Business Exchange Lines (Local Service & Local Service Plus)

Caller ID- Deluxe (Name and Number)[Back to Top](#)

Caller ID- Deluxe (Name and Number) service allows you to view the calling party's listed name and telephone number, date and time of the call. After the first full ring, the listed name and calling number appear on the Caller ID display unit. The phone must be on the hook when the call is received.

NOTE: The customer is responsible for providing the caller ID display unit. Depending on the CPE unit, the name, area code plus the 7-digit telephone number, the month, day and time of the call may be displayed and/or stored for future viewing. Not all CPE units can provide name display, read manufacturers information carefully. No interaction is required from the user other than installing the Caller ID unit.

Available for Business Exchange Lines Only (Local Service & Local Service Plus)

Caller ID w/Call Waiting[Back to Top](#)

Caller ID w/Call Waiting service allows you to view the listed name, telephone number, date and time of a second incoming call while the line is in use, in addition to the normal Caller ID Deluxe feature. This gives the customer the choice of answering or ignoring the second caller. (At this point, the second caller will hear ringing until they hang up. Any 3rd caller will receive a busy signal unless forwarded to another number or voice mail service.)

NOTE: The customer is responsible for providing the caller ID display unit.

Depending on the CPE unit, the name, area code plus the 7-digit telephone number, the month, day and time of the call may be displayed and/or stored for future viewing. Not all CPE units can provide name display or the Call Waiting feature, read manufacturers information carefully. No interaction is required from the user other than installing the Caller ID unit.

Available for Business Exchange Lines Only (Local Service & Local Service Plus)

Control/Cancel Call Waiting (CCW)

[Back to Top](#)

Control/Cancel Call Waiting (CCW) provides the ability to temporarily disengage call waiting for uninterrupted talking before or during a call. When CCW is activated, anyone calling will receive a busy signal and no CW tone will interrupt the customer's call.

To Use Control/Cancel Call Waiting before making a call:

Step	Action
1	Pick up telephone and listen for dial tone
2	Dial *70 (Touch-tone) or 1170 (Pulse/Rotary)
3	Listen for second dial tone
4	Dial the desired telephone number

To use Control/Cancel Call Waiting while a call is in progress:

Step	Action
1	Must be a 3-way Call subscriber
2	Depress the switch-hook to place the call on hold
3	Listen for dial tone
4	Dial *70 (Touch-tone) or 1170 (Pulse/Rotary)
5	Depress the switch-hook once again to return to the original call, pick up telephone, listen for dial tone

Hunting (Rollover Lines)

[Back to Top](#)

Hunting (Rollover Lines) is placed on individual telephone lines that make up a group, also known as a hunt group. Hunt groups are a series of lines organized in such a way that if the first line is busy the next line is hunted and so on until a free line is found. There are two types of hunting, serial and circular.

Serial: Serial hunting searches for available lines from the top of the group down. Each incoming call always starts at the top of this group and is rolled to an available line in that hunt group. If the call reaches the last line in the hunt group sequence it does NOT roll to the first line in the hunt group.

***Note:** The last line in a serial hunt group does not need hunting because the last line does NOT roll to the first line in the hunt group.

Circular: In Circular hunting, the switch has the ability to remember the last

line it connected, and starting there, it hunts down to the next available line. Once the last line in the hunt group is reached, it rolls to the top or the first line in the hunt group. It does NOT continue to roll after completion of loop. Essentially, the available lines are searched for in a circle.

***Note:** All lines in the hunt group MUST have hunting on them because Circular hunting rolls to the top or first line again.

Identi-Ring

[Back to Top](#)

Identi-Ring service enables two or three telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. This allows a customer to determine prior to answering a call, which number the calling party has dialed.

Ringling Patterns:

PATTERN	RINGS	CALL WAITING TONE
A	NORMAL	NORMAL
B	SHORT, SHORT	SHORT, SHORT
E (5ESS only)	SHORT, LONG, SHORT (Identi-Ring II only)	SHORT, LONG, SHORT

Speed Dialing (8 or 30)

[Back to Top](#)

Speed Dialing (8 or 30): Allows one or two digit dialing to reach preset numbers. You can set and reset the codes at your discretion. Speed Dial 8 and Speed Dial 30 can be used together or independently.

SPEED DIAL 8:

Step	Action
1	Listen for dial-tone.
2	Dial 74# (touch-tone) or 74 (rotary or pulse)
3	Select a one (1) digit code (2 through 9)
4	Listen for dial-tone
5	Dial the code selected and the telephone number (example: 2 + 1 + 800 + 555-1212)
6	Two beeps confirm your entry. Pick up the telephone and listen for dial tone

SPEED DIAL 30:

Step	Action
1	Listen for dial-tone
2	Dial 75# (touch-tone) or 75 (rotary or pulse)

3.	Select a two (2) digit code (20 through 49)
4.	Listen for dial-tone
5.	Dial the code selected and the telephone number (example: 20 + 1 + 800 + 555-1212)
6.	Two beeps confirm your entry

TO CALL A NUMBER SELECTED FOR SPEED CALLING:

Step	Action
1	Dial the desired one or two digit code
2	For touch-tone, add the # symbol when you dial the code

- Home
- Careers
- News & Events
- Contact Us
- Site Map

Three Way Calling

[Back to Top](#)

Three Way Calling: Allows a third party to be added to a call already in progress. To add a third party to an existing call, briefly press down the switch hook to place the first party on hold. When you hear the dial tone, dial the telephone number of the party to be added. Press down the switch hook again to establish the three-way connection.

Toll Restriction

[Back to Top](#)

Toll Restriction: A variety of toll restrictions are offered based on our customers needs. These include, but are not restricted to, the following:

- Block NPA 900 & 976
- Block International
- Block NPA 900
- Block NPA 976
- Block NPA 900, 976 & International
- Block NPA 900 & International
- Block NPA 800, 877, & 888
- Allow Only NPA 800, 877, & 888
- No local or long distance calling allowed



Business Solutions

About Xspedius • Business • Carrier • Agent • Support

Local Calling

- ▶ Lead Broker Program
- ▶ Managed Services
- ▶ Messaging Services
- ▶ Internet ConneXions
- ▶ Complete Integrated
- ▶ Data ConneXions
- ▶ Complete Xchange™
- ▶ Cities Served

Dependable and always there, Xspedius Communications Complete Xchange™ products provide essential voice dial-tone service you can count on. Xspedius offers you a comprehensive portfolio of local calling services which satisfy basic as well as complex voice calling needs.

We currently offer three local calling service options to simplify your buying decision. Complete T is our flat-rated, all-in-one service, which provides 24 lines/trunks delivered over DS1 or PRI facility, which includes many enhanced local calling features for one low monthly fee. And if our Complete T DS1 or PRI service options don't suit your needs, we provide Complete Lines - Lines, Trunks, or Partial PRI - our unbundled local calling service. With Complete Lines - Lines, Trunks, or Partial PRI you select the number of lines and calling features that are best suited to your business needs. Also, in select markets Xspedius offers local service to businesses that do not need a T1 - Complete Xpress™ service is a fully featured line or trunk designed to give you flexibility and convenience for your business needs.

Digital Trunk Service

No matter what your telecommunication needs for trunks are, they can be configured to accept outgoing calls only, incoming calls or to handle both incoming and outgoing call traffic. Also, certain Calling Features can be assigned to your trunks that help your business efficiently manage the call flow. Digital Trunk Service is ideal for businesses that have complex business systems such as PBXs or hybrid key systems.

Enhanced DID Trunk Service

Enhanced DID Trunk Service allows you to provide individual telephone numbers for each of your employees that will improve the efficiency of your day-to-day business operations by reducing administrative and business system costs.

If you are interested in any Xspedius Communications Voice Service, please email our [Product Marketing Department](#) or call 1.877.962.1900.

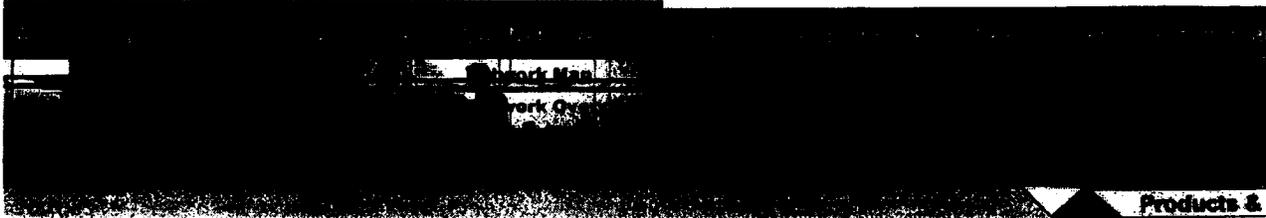
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Site Map

Complete Xpress™
Local ISDN for ISP

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Local

Since early 1997, US LEC has provided its business clients with competitive, reliable local phone service. We continue to enter new markets so more businesses can take advantage of the reliability and quality of the US LEC network.

- Local Network Access (Dial-Tone)
- Local calling
- Line features
- Enhanced local services

➤ Local Network Access (Dial-Tone)

Our local network access provides a high-quality, clear voice or data business line, and allows businesses to secure the minimum number of lines necessary as well as the capacity to expand service and add features as they grow. Customers can keep their existing telephone numbers when they switch to US LEC. Local network access facilities are available in four types:

- T-1 access
- Channel access (DS0)
- ISDN PRI (primary rate interface)
- Advantage T

Multiple local access services are available for above facilities:

- Business lines
- Data lines
- Key system lines
- PBX trunks
- Foreign exchange

The US LEC network comprises a variety of trunking configurations, enabling single and multiple voice and data transmissions between two network elements. Our local trunks offer connectivity flexibility so customers can customize specific traffic patterns based on their needs, such as one-way outbound calling only or two-way calling.

➤ Local calling

US LEC completes local calls over its all-digital network. US LEC local service provides:

- Local calling area coverage at least the size of the incumbent telephone company.
- 411
- 911
- Operator assistance
- Directory listing
- White-page listing
- Yellow-page listing

- ▲ 100% Customer Satisfaction Guarantee
- ▲ Service Level Agreement
- ▲ PowerVIEW
- ▲ ADVANTAGE Power 1
- ▲ Dynamic T
- ▲ Voice
 - ▶ Local
 - ▲ Long Distance
- ▲ Data
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• **Line features**

- Call forwarding
- Call forward busy
- Call forwarding trunks to POTS
- Call forward no answer
- Remote access to call forwarding
- Call transfer
- 3-way calling
- Call waiting
- Toll denial
- Call hold
- Caller ID
- Caller ID with name

• **Enhanced local services**

- DID - US LEC's DID trunks provide greater user productivity by eliminating the need for assistance, reducing incoming call "traffic jams" and offering the caller a speedy connection to the desired party.
- EAS (Expanded Area Service) - This service provides a greater free local calling area than the ILEC, and an extended local calling area.
- ANI - Automatic number identification is used to identify the responsible party to be billed for the call.
- Foreign exchange - This service involves an inbound-only call, toll-free to the calling party, which is paid for by the called party. If desired, the service includes a listing in the "foreign" white and yellow pages of the ILEC directory.
- Co-location - US LEC's co-location packages provide the placement of the customer's equipment and connectivity to telecom services. As part of the placement agreement, US LEC also provides access to the physical space, utility support such as power and temperature/humidity control and security, among other benefits.

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US LEC

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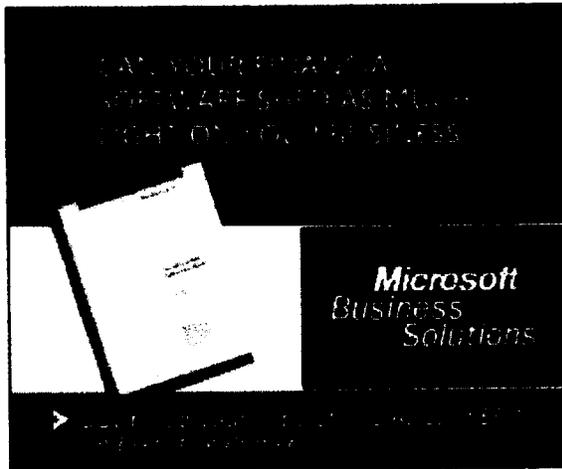
EXCLUSIVE REPORTS

From the October 22, 2004 print edition

Memphis Networkx, US LEC ink deal for network service

Michael Sheffield

Memphis Networkx and Charlotte-based US LEC are partnering to provide US LEC's Memphis customer base with an alternative network to BellSouth.



US LEC offers voice and data service to business clients in 15 eastern states, as well as in Memphis and Jackson, including Gossett Motors and Sneed Cos.

Networkx, which has a fiber network throughout the city, and US LEC

have been working together for nearly six months on a smaller scale. Typically, Networkx provides collocation services for clients in its local headquarters, but Networkx is leasing its fiber network to service US LEC clients at locations throughout the city.

The partnership is important to both companies due to the potential elimination of the Telecom Act of 1996, which was designed to "create more competition in the telecommunications industry" by helping CLECs -- like US LEC -- come into new markets and establish service. The act might be eliminated by the FCC by 2005.

BellSouth's smaller competitors say the death of the telecom act will result in less competition, but companies like Networkx make it possible for US LEC and other companies to bypass BellSouth.



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Typically in other cities US LEC has to partner with BellSouth, Verizon or Time Warner and use either fiber or copper lines provided by those companies. The use of Networkx by US LEC offers the company a local option that is not affiliated with the larger corporations. Networkx can keep their prices competitive because they use their own fiber network.

Kathy Birdsong, director of sales for US LEC in Memphis, says US LEC looks at multiple providers in different cities and the company enjoys having the option of a company like Networkx in Memphis.

"We evaluate all of our providers on the cost structure, response time, service level and guarantees to make sure we provide the highest level of service to our customers, because it's invisible to them, but we have to make sure everything works well," she says.

Charles Elliott, director of service operations for Memphis Networkx, says the services Networkx provides to US LEC is the core of their business.

"That's why we're here, to help customers like US LEC be competitive and enhance the telecommunications landscape of Memphis," he says.

Elliott says Networkx is at an advantage because they offer fiber instead of copper lines. Fiber lends itself easier to upgrade and increased bandwidth.

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