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## Network Telephone Corp.

40 S. Palafox Pl.  
Pensacola, FL 32501 ([Map](#))

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<http://www.networktelephone.net>

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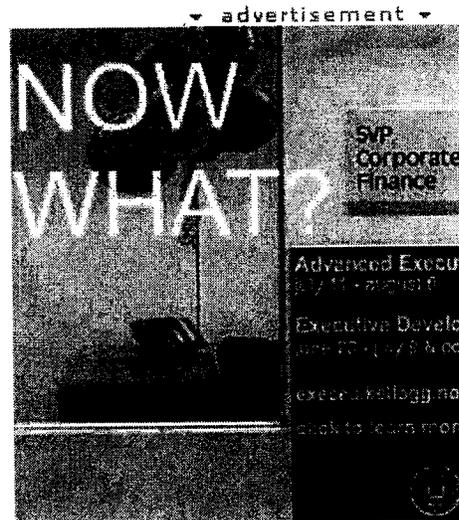
Network Telephone is a facilities-based provider of advanced integrated telecommunications services, including local and long-distance voice access and broadband Internet, in Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, and Tennessee. The company has more than 114,000 lines in service to 13,000 small business customers. Network Telephone also offers Web hosting and Web site development. Chairman Ray Russenberger founded Network Telephone in 1997. Russenberger also founded Network Paging in 1985 and Network USA (now Metrocall) in 1988.

### Key Numbers

<b>Company Type</b>	Private
<b>D&amp;B D-U-N-S Number</b>	Subscribers Only
<b>Fiscal Year-End</b>	December
<b>2002 Sales (mil.)</b>	\$44.9
<b>1-Year Sales Growth</b>	130.3%
<b>2002 Employees</b>	500
<b>More Financials</b>	

### Key People

<b>Chairman and CEO</b>	<a href="#">Ray Russenberger</a>
<b>President, COO, and Director</b>	<a href="#">Leo J. Cyr</a>
<b>CFO</b>	<a href="#">Danyelle Kennedy</a>
<b>VP Corporate Services</b>	Subscribers Only
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<b>More People</b>	



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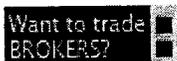
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**6 Competitors Listed For Network Telephone** 

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- [Data Services: Financial Analysis Profiles](#)  
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- [Wired Telecommunications Carriers in the US](#)  
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- [Plunkett's Telecommunications Industry Almanac 2003-2004](#)  
(Plunkett Research, Ltd., Jul 15, 2002, Books)
- [Audiotex Update: June 2003](#)  
(Worldwide Videotex, Jun 1, 2003, Business Reports)
- [Beyond the perimeter firewall](#)  
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## ABOUT NETWORK TELEPHONE CORPORATION

[www.networktelephone.net](http://www.networktelephone.net)

### Overview

Headquartered in Pensacola, Fla., Network Telephone Corporation is a facilities-based, second generation, data-centric competitive exchange carrier providing high speed digital subscriber line (DSL), voice over DSL (VoDSL), local and long distance voice, internet and wireless data services throughout a nine-state southeastern US footprint.

Network Telephone secured government certification to provide local and long distance telecommunications exchange in the state of Florida in July 1998. Since then, the company has embraced forefront technology and enhanced product offerings, corporate and client architecture. Network Telephone is currently FCC certified to provide service to Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee. In addition, more than 300 collocation agreements have been filed with BellSouth, Sprint and GTE and strategic plans include delivery of end-to-end DSL and voice choices to 60+ markets before year-end. Network Telephone concentrates primarily on servicing the small and medium sized business market.

Ray Russenberger founded Network Telephone in 1998, realizing the opportunities that deregulation presented for embracing dynamic technology. Network Telephone immediately began bundling local and long distance voice exchange with data transmission at considerable savings off of incumbent local exchange carrier (ILEC's) rates.

After less than one year in existence, Network Telephone formed a partnership with California-based Copper Mountain Network®<sup>TM</sup> to deploy their CopperEdge™ DSL concentrators and packet-based integrated access devices, securing delivery of DSL to all of Network Telephone's territories. The move presented full-service telecommunications solutions and advanced technological offerings from one powerhouse source.

Other benchmarks quickly followed. Lucent Technologies feature-rich voice over DSL (VoDSL) Pathstar™ technology joined the Network Telephone product delivery menu. Before year-end 1999, Network Telephone launched its Jackrabbit DSL product, with speeds 50 to 100 times greater than analog dial-up service and a dedicated connection at half the cost of former options, like T1 or ISDN usage-based charges. An aggressive sales team began pre-selling customers to Network Telephone's custom-designed fiber-optic circuitry in Pensacola, FL. with a scheduled date to move to the network in the first quarter 2000.

In January 2000, Network Telephone successfully launched a new \$8 million, customized SavillExpress CLEC and SavillCare comprehensive customer care back-office infrastructure, automating services and accounting, streamlining customer profiling and management.

Since inception, Network Telephone has assembled a senior management staff representing more than 100 years of telecom experience. To date Network Telephone circuits connect approximately 19,000 lines and 4,000 customers.

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## Press Release

### Contacts:

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Clare LaGrand  
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[clarel@networktelephone.net](mailto:clarel@networktelephone.net)

### Network Telephone Extends Reach of Free Powerline DSL™ Broadband Data and Voice Service for Business with T1 Solution from Copper Mountain

**Copper Mountain Helps Southeast U.S. Integrated Communications Provider Deliver Affordable T1-Enabled High-Speed Internet Service Bundles to Business Customers Regardless of Distance from CO**

**PENSACOLA, Fla., July 31, 2001**—Network Telephone, providing facilities-based broadband voice and data telecommunications services to businesses, and Copper Mountain Networks (Nasdaq: CMTN), a provider of copper-based broadband access solutions, today announced Network Telephone is utilizing T1 Line Cards from Copper Mountain to extend the reach of its affordable, business-class, bundled voice, digital subscriber line (DSL) Internet and Web services in the Southeastern U.S.

Network Telephone is installing Copper Mountain's CopperEdge® T1 Line Cards in Copper Mountain's 200 Digital Subscriber Line (DSL) Concentrators already activated in 175 sites throughout the Southeastern states. The T1 capability of Copper Mountain's CopperEdge concentrators allows Network Telephone to offer concurrent high-speed Internet, multi-line voice services, and site development and hosting applications to business customers located almost anywhere within the central office (CO) serving area. Network Telephone is providing the T1-enabled access to business customers located behind digital loop carriers (DLCs) or beyond the distance that can be achieved using SDSL access. Network Telephone's broadband service bundle is priced to include 160 Kbps Internet connection for businesses with five to 24 telephone lines, regardless of distance. This means that Network Telephone uses the high speed Internet connection to reach the customer with the high speed Internet connection.

"Network Telephone has been an industry leader in providing affordable broadband data and voice services over SDSL to small and mid-sized businesses throughout the Southeast U.S.," said Rick Gilbert, president and chief executive officer of Copper Mountain Networks. "Now, with the addition of T1-based DSL access, Network Telephone is leading the way in making its value-added solutions available to customers beyond the reach of traditional SDSL access."

"Access to affordable broadband service is increasingly vital to small and medium-sized business operations," said Network Telephone's chief executive officer and founder Ray Russenberr.

"With Copper Mountain's T1 Line Card, Network Telephone can extend the DSL bundle to business-ready data and voice services to all interested customers in every metro market we serve. Distance from the CO is no longer an issue for Network Telephone or our prospective customers."

#### **About the CopperEdge® T1 Line Card**

Copper Mountain's 12-port CopperEdge T1 Line Card is hot-swappable in CopperEdge DSL concentrators, and can be deployed concurrently with Copper Mountain's CopperEdge Fx ADSL, G.lite, IDSL, and SDSL Line Cards. The CopperEdge T1 Line Card enables broadband service providers to leverage CopperEdge concentrators' robust Internet Protocol (IP) service intelligence—Copper Mountain's IP IQ™—to deliver cost-effective broadband voice and high-speed data services, even to customers located beyond the reach of conventional SDSL or who are served by Digital Loop Carrier (DLC) equipment. The CopperEdge T1 Line Card is interoperable with Copper Mountain's CopperRocket® 508T Integrated Access Device (IAD) as well as industry-standard T1 customer premise equipment (CPE).

#### **About Network Telephone Corp.**

Headquartered in Pensacola, Fla., Network Telephone Corp. is a facilities-based broadband Integrated Communications Provider (ICP) using voice over digital subscriber line (VoDSL) technology to deliver local and long-distance, high-speed Internet, Web site hosting, and site development services to small and medium-size businesses throughout the Southeast. The company employs almost 500 at its headquarters and 20 regional offices. More than 100 lines are in service to date. For more information about Network Telephone, visit the company Web sites, <http://www.networktelephone.net> and <http://www.powerlinedsl.com>.

#### **About Copper Mountain Networks**

Copper Mountain Networks, Inc. (Nasdaq: CMTN) manufactures intelligent DSL and aggregation equipment for central office, digital loop and multi-tenant unit (MTU) broadband networks worldwide. Its DSL solutions enable carriers and service providers to deliver cost-effective performance data and voice services over existing copper telephone wiring. Its CopperEdge 200 DSL Concentrator is deployed in some of the world's largest public networks, and its environmentally hardened CopperEdge® RT (remote terminal) DSL Concentrator extends the reach of DSL to the millions of customers served by digital loop carriers (DLCs). Copper Mountain's OnPrem™ MTU Concentrator offers a cost-effective and scalable platform for service providers. With IP IQ™, Copper Mountain's robust Internet Protocol (IP) service intelligence, service providers can maximize bandwidth utilization, support value-added broadband services, and scale to meet the demands of hundreds of thousands of subscribers. Copper Mountain's CopperRocket® CPE family and CopperCompatible® program ensure Copper Mountain DSL concentrators are interoperable with the broadest range of customer premise equipment (CPE). Customers wanting more information about Copper Mountain products or office locations worldwide can visit the company's World Wide Web site at <http://www.coppermountain.com>. For investor relations information, contact us at [IR@coppermountain.com](mailto:IR@coppermountain.com).

#### **Safe Harbor Warning**

Portions of this release contain forward-looking statements regarding future events based on current expectations, and are subject to risks and uncertainties, such as the rate of installation of the Copper Edge® T1 line cards in Network Telephone's CopperEdge® 200 DSL Concentrators. Copper Mountain wishes to caution you that there are some factors that could cause actual results to differ materially from the results indicated by such statements. These factors include, but are not limited to: the ability to expand addressable markets for high-value services like quality and multi-line voice in the broadband industry; quarterly fluctuations in operating results attributable to the timing and amount of orders for our products; our ability to keep pace with rapidly changing product requirements of its customers; market acceptance of our products; concentration of our revenue in a small number of customers; factors and market conditions affecting the telecommunications market, the demand for DSL technologies, the market for DSL service providers, and economic conditions generally which are beyond Copper Mountain's control. We refer you to the documents Copper Mountain files from time to time with the Securities and Exchange Commission, specifically the section titled Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2000 and other reports and filings.

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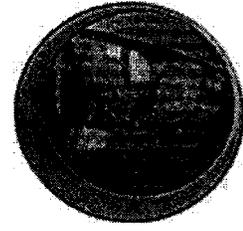
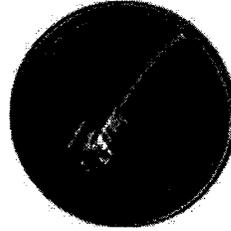
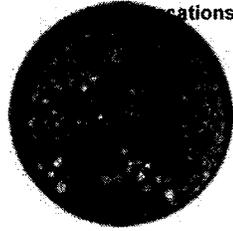
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**INTERNET & DATA**

Power up your Internet and data connectivity with High-speed Internet Access from NewSouth!

**VOICE**

Is your business looking for a competitive choice for local and long distance phone service?

**BUNDLES**

Let NewSouth show you the savings and convenience of communications bundles. Have it all from one provider!

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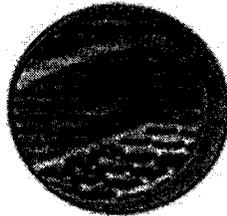
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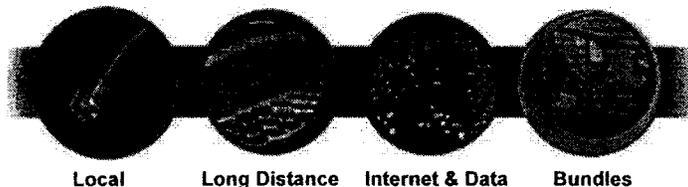
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## VOICE

### Local Service

NewSouth Communications' Lucent 5ESS AnyMedia™ digital switches enable us to provide you with the best quality service at the best price.

#### PBX Trunks

NewSouth Communications offers comprehensive service designed to complement your existing PBX or Hybrid Key system.

#### Business Exchange Lines

NewSouth Communications' Business Exchange Lines enable you to customize the features and functionality of your telephone.

#### Extended NewArea

If your business places a large number of calls beyond our expanded local calling area, then Extended NewArea™ is designed for you.

#### Point-to-Point

NewSouth Communications' Point-to-Point functions as a private line between two or more locations. Your business can have continuous access to 4-digit dialing and high-speed data transfer to those locations you call most often.

### Long Distance Service

Whether you're calling across the world or across your state, NewSouth Communications has the right long distance solution for your business.

#### International Long Distance

NewSouth Communications offers international calling to over 240 countries. Unlike other telecommunications providers, NewSouth Communications aggregates your monthly recurring charges.

#### 800 Access

800 service is an easy and convenient way for your customers to contact you...at no charge to them.

#### Account Codes

NewSouth Communications' customers can track local and long distance calls by caller, department or client using our advanced Account Code system.

### Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

### Voice Mail

NewMessaging™ provides customers a flexible and powerful tool that can answer phone calls, take messages, and store them for review at a later time.

### Conference Calling

Harness the power of the conference call for employees, customers and vendors with NewConferencing™ from NewSouth Communications. This service lets you organize a conference call between three or 300 people quickly and easily.

### Phone Cards

When you are away from the office, our Phone Card puts all the benefits of NewSouth Communications right in your pocket. Calls can be made from almost anywhere to just about everywhere in the world.

### Enhanced Features

Expand your communication capabilities with our suite of advanced voice features. These include an Individualized Dialing Plan, Multi-way Calling, Queuing, and Customer Recovery options.

## INTERNET & DATA

### Managed Network Security

NewSouth Communications is leading the industry with LANLock, a managed Internet security product that brings the latest in small-business network protection to your small business.

### **High-Speed Internet**

NewSouth.net, our high-speed Internet product, brings you the World Wide Web with the touch of a button. Your connection is fast and it's secure - the bandwidth you purchase is guaranteed.

### **Private Networking**

Netosphere, can provide your business with a comprehensive, custom-designed private networking solution for high-speed business communications. With a flexible, cost-effective private network, you will mobilize your business by sharing information and applications between sites.

## **BUNDLES**

### **Suite T**

A T1 made to order for your business. You choose the combination of Internet and voice channels, all with the convenience of one flat rate month after month.

### **Small Business Solutions**

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

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- Data Technology
- Voice Technology
- Information Technology
- Network Strategy**
- Voice Network Map
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- TNLD International Rates
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### Calling Card Rates

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## LOCAL PHONE SERVICES

### ValuePak Bundle Plans

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- ValuePak 100
- ValuePak 7
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### Additional Home Phone Plans

- ValuePak - Basic
- ValuePak - ACP
- Flat Rate Service
- ACP Service

Lifeline Assistance

## INTERNET ACCESS SERVICES

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## Products & Services

### NetBeam Internet Access

	Price	Usage <sup>2</sup>	Over Usage	Email(s)	Web Space	Setup Fee <sup>1</sup>
<b>Residential</b>	\$59.95 /mth	Unlimited	\$0.08 /min	2	10 MB	\$280
<b>Business</b>	\$119.95 /mth	Unlimited	\$0.08 /min	3	10 MB	Call
<b>Non-Profit</b>	\$89.95 /mth	Unlimited	\$0.08 /min	3	10 MB	Call

**Optional:**

- Extra Email** \$2.50 per e-mail address
- Extra Web Space** \$5.00 per 5MB Block

1. A one-time processing fee of \$2.00 applies to all new activations.
2. Dial-up is limited to 100 hours when not using with NetBeam service.

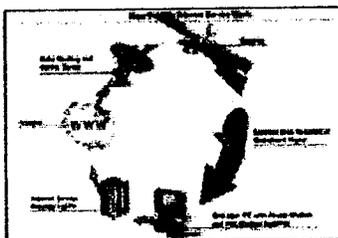
### FAQs

**What is high-speed access?**

As a comparison, typical dial-up speeds are in the range of 28.8 kbps or 56kbps. High-speed access, therefore is a timesaving tool that allow you to work faster while you are using the Internet.

**What is Internet satellite service?**

Not every home has access to DSL Internet access and the costs of setting up this technology throughout the country, to each home, are in the billions of dollars. Satellite is a lot quicker and less expensive to hook up because it doesn't have the same infrastructure requirements. With speeds of ten times a normal dialup account, the download of information from the Internet to your computer goes from the satellite direct to your PC. The upload of information from your computer to the Internet goes first via an existing phone line to Telepak.net.



click to enlarge.

**What is the difference between DSL and satellite high-speed access?**

DSL operates over telephone copper wire and is distance limited. DSL only covers approximately a three-mile radius from the telephone central office or remote. With satellite service, as long as you have clear visibility to southeastern sky, you can receive the quality signal.

**Why would I want to upgrade my dial-up Internet service?**

To perform research quicker in support of schoolwork, business work or personal development. The faster speed means less time waiting, increasing work efficiency making telecommuting or working from home a practical reality. To decrease the time it takes to download material from the Internet. To significantly shorten your time spent waiting for downloads and to more effectively manage your time spent on the Internet.

**What if I have to move?**

No problem. As long as you move with-in the state of Mississippi, you can take your equipment with you to your new address. And for a small re-location fee of \$150.00, we can have your satellite service working in no time.

**What is the cost?**

**Customer Care & Tech Support**

Toll-free:

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**1-877-TEI**  
 Mon. - Fri. 9 A.M.  
 Saturday 9 A.M.

**Internet Technical**  
**1-888-806**  
 Mon. - Fri. 8 A.M.  
 Saturday 9 A.M.

For residential customers, the monthly service is \$59.95 and a one-time activation charge of \$280 that includes equipment and professional installation. You will receive an email after activating your service with our terms and condition and reasonable use policy.

Customer Care: **1-877-835-3725**

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## Local Phone Service

Imagine getting your telephone services from a company you already know and people that live here in Mississippi. Now you have a choice when it comes to your phone service. Telepak Networks is pleased to offer ValuePak Bundle Plans which allow you to combine your local service, long distance, and a choice of numerous features onto a single bill. Our new plans are formulated to let you pay for what you use.

Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

### Home Phone S

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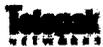
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## Local Phone Service

### ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

**ValuePak Bund**

- [ValuePak 1000](#)
- [ValuePak 100](#)
- [ValuePak 7](#)
- [ValuePak 7 ACP](#)
- [Features Available](#)

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1-877-835-3725  
(1-877-TELEPAK)

[www.telepaknetworks.com](http://www.telepaknetworks.com)

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## Commercial Broadband Services

Telepak Networks, via fiber optic and other broadband facilities, specializes in offering cost efficient bandwidth necessary for data networking and telecommunications services to other carriers (wireless, DXC, CLEC, ILEC, CATV), ISPs, universities, governmental agencies, hospitals, and businesses. Telepak Networks' wide array of commercial broadband services include ATM, DS1, DS3, OC level services, SONET, and frame relay.

Today, Telepak Networks maintains over 1,780 miles of fiber optic cable throughout Mississippi, Tennessee, Alabama, Louisiana, and Florida (states in which it is certified as a CLEC).

For sales and pricing information, please complete the [inquiry form](#) or contact Phil Rice at 601-974-7142.

### Commercial Broadband Services Network Map

For a description of the POP locations of Telepak Networks' fiber network, click the link to [Network Map](#).

### Commercial Broadband Technical Support and Escalation List

To report a trouble on a broadband service, such as DS1, DS3, OC-X, SONET, or frame relay application, please call, TOLL FREE, 1-800-342-3716. For more information on Commercial Broadband Technical Support, click [Escalation List](#).

Payment Remittance for Telepak Networks Commercial Broadband Services:

Telepak Networks, Inc.  
P.O. Box 23727  
Jackson MS 39225

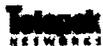
Contact #: 800-342-3716

[www.telepaknetworks.com](http://www.telepaknetworks.com)

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### Commercial Broadband Services

- ATM
- DS1
- DS3
- SONET
- DSL
- Frame Relay

### Additional Offerings

- Local Phone Services
- Internet Access
- Long Distance

### MORE INFORMATION

[Broadband Services](#)

[Technical Support](#)

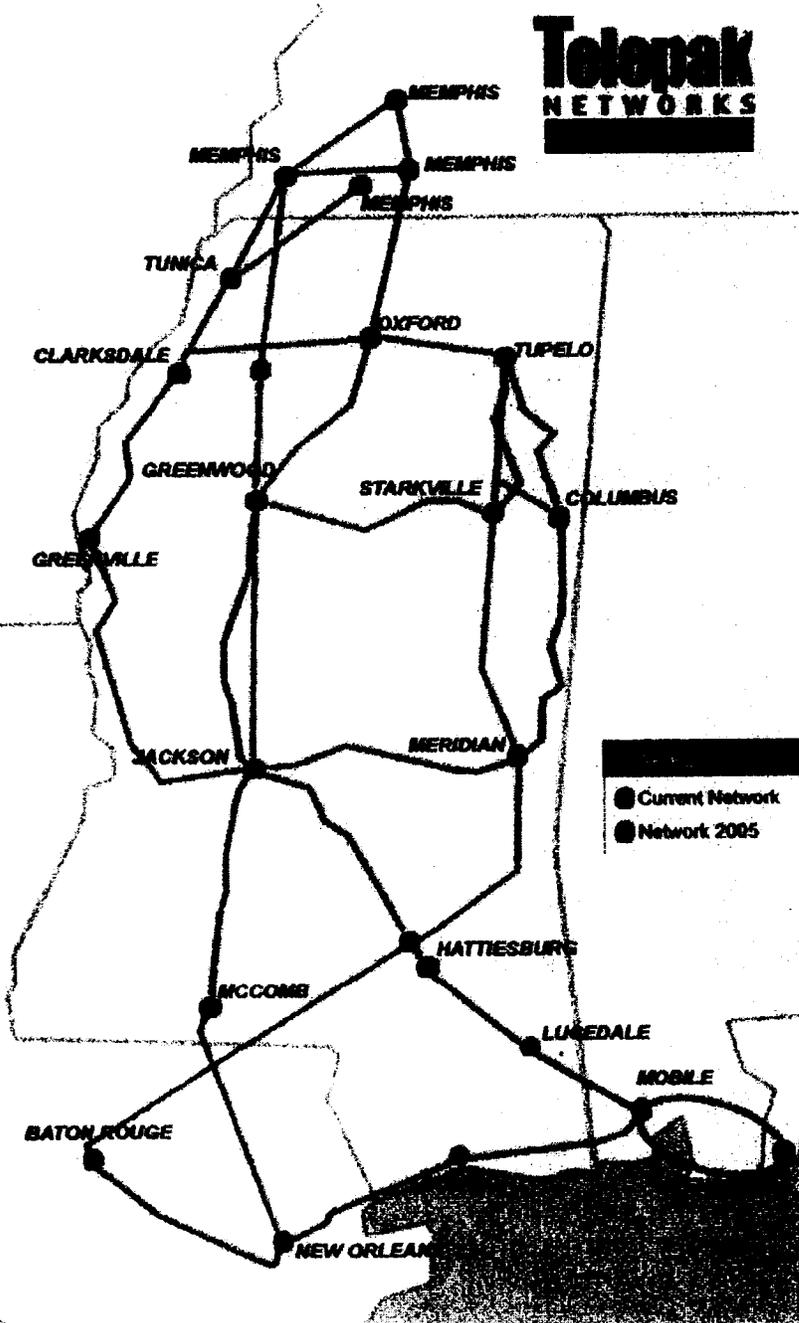
[Commercial Broadband Form](#)

# Telepak

Commercial Broadband | Internet Access | Local Telephone | Long Distance

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## Commercial Broadband Map



**POP Information:**  
To view the POP in on the town (or tier)

To download the PI the Telepak Network here.

### Commercial Broadband Services

- ATM
- DS1
- DS3
- SONET
- DSL
- Frame Relay

### Additional Other Services

- Local Phone Service
- Internet Access
- Long Distance

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### MORE INFORMATION

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**telepak.net**

Monday, December 6, 2004

Support &amp; Tools | Products &amp; Services | T

## FAQ's

### General Telepak.net Information

**1. What is Telepak.net<sup>SM</sup>?**

Telepak.net is your local gateway to all the Internet has to offer. Dedicated to serving the needs of on-the-go Mississippi families, Telepak.net is an easy to use dial-up Internet service that gets you on-line immediately! Check the weather, plan a vacation, get help with homework, or get the latest news, sports, and financial updates, all with the click of a button.

**2. Where is Telepak.net service available?**

Telepak.net is accessible through local access numbers in cities throughout Mississippi, and we're adding numbers all the time! View our list of [local access numbers](#) available today.

**3. How much does Telepak.net service cost?**

You'll find Telepak.net priced competitively with other local Internet service providers offering a similar variety of features. Review our [Residential Services](#) and follow the links for rates on specific service options, or call Customer Care for more information.

**4. Does Telepak.net provide commercial services?**

Commercial service such as Web page hosting and dedicated connections may be available depending on location. To determine availability, call Customer Care for more information.

**5. How am I billed?**

You can set up your account for credit card or bank draft or, if you prefer, you will receive a statement by mail.

**6. Do you offer technical support?**

Yes! Technical Support is available to answer any questions you may have regarding your installation, software or hardware. Live technical support specialists are on -hand to help you Monday through Friday 8:00a.m. - 10:00p.m. and on Saturdays from 9:00a.m. - 4:00p.m.

Call Tech Support toll-free at **1.888.806.HELP (4357)** or fill out our [support form](#) online.

**7. When in an area without a local access number or when traveling outside Mississippi, can I access Telepak.net service?**

Yes. Simply dial in to our out-of-area access number 1.800.720.8444. Usage is 12¢ per minute and will be billed to your account. Plus \$2.00 access fee.

**Customer  
Care &  
Tech Support**

Toll-free:

**Customer**  
**1-877-TEI**  
Mon. - Fri. 8 A.M.  
Saturday 9 A.M.

**Internet Techni**  
**1-888-806**  
Mon. - Fri. 8 A.M.  
Saturday 9 A.M.

**8. How do I sign up?**

Register by phone by calling Telepak.net Customer Care toll-free at 1.877.TELEPAK (1.877.835.3725).

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**9. What is my username?**

Many times in our documentation you'll see the term:

username or user name

When you signed up, you chose a name for your account. We'll refer to that name throughout this site as either username or user name. Whenever you see that term, replace it with the name you've chosen. It's always in lower case.

**If you've forgotten your username:**

The easiest way to remember your username is that it is first part of your email address. Example - name@telepak.net is the email address. "Name" would be your username. If you still can't remember the username you chose, call Customer Care at 1-877-835-3725 and ask for assistance.

**Changing your username:**

After you change your username, mail sent to the old username may bounce (become undeliverable) or, if in the future someone else picks your old user name, will go to that person's mailbox. **Usernames must meet the following criteria:**

- o Must be between 4 to 24 letters or numbers long.
- o All lowercase
- o Special characters like #,% or ^ are not allowed.

Think carefully about changing your username. Changing it is like changing your phone number--you may lose contact with some people who won't be able to get your new email address. If you decide you want to, call Customer Care 1.877.TELEPAK (835-3725).

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**10. What is a quota?**

Your quota is how much disk space you are allowed to use on Telepak.net's servers.

**Web Storage Account:**

Personal accounts are allotted 5 MB of space for personal use. Commercial accounts with a domain are allotted 15 MB web storage. Additional space can be purchased for \$5.00 per month per 5 MB block.

**Email Account:**

Each email account is allotted 10 MB of storage. Additional storage can be purchased for \$.99 per MB per month.

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**11. Does Telepak Time Me Out?**

It's fairly common for subscribers to accidentally leave their computers connected to the Internet long after they have finished with their online activities. Each connected user ties up a line, which is unavailable to other customers while it is in use.

To prevent annoying busy signals for the rest of our customers, and

unnecessary over-usage bills for those who forget to disconnect, the Telepak system is configured to watch our modems' idle time. If the servers see no modem activity (i.e. no data transfer) for 20 minutes, the connection will be reset. You'll be automatically disconnected.

If you're checking your email, or downloading a Web page, you won't get disconnected. Because the modems are transferring data, the system views your connection as active.

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12. **Telepak.net's Modem Numbers.**  
Click the link to view [modem listing](#).

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**telepak.net**

Monday, December 6, 2004

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## Local Access Number

We provide you with local access telephone numbers in cities throughout Mississippi! All local access numbers are 56FLEX & v.90 modem support.

We also provide National 800 service, which allows you to access Telepak.net from locations throughout the continental U.S. for just \$0.12 per minute, plus a \$2.00 per month access fee. To access this number, dial 1.800.720.8444.

CITY, STATE	ACCESS NUMBER
Aberdeen, MS	(662) 369-4011
Ackerman, MS	(662) 285-6388
Amory, MS	(662) 478-1000
Baldwyn, MS	(662) 214-1000
Batesville, MS	(662) 563-5022
Bay St Louis, MS	(228) 467-0060
Belmont, MS	(662) 479-1000
Belzoni, MS	(662) 399-1000
Biloxi, MS	(228) 436-0808
Booneville, MS	(662) 480-1000
Brookhaven, MS	(601) 833-5136
Canton, MS	(601) 859-1995
Carthage, MS	(601) 267-0224
Centreville, MS	(601) 219-1000
Charleston, MS	(662) 647-0199
Clarksdale, MS	(662) 627-5080
Cleveland, MS	(662) 846-2911
Coffeerville, MS	(662) 481-1000
Coldwater, MS	(662) 622-7525
Collins, MS	(601) 712-1000
Columbia, MS	(601) 736-7006
Columbus, MS	(662) 328-2670
Corinth, MS	(662) 286-2772
Crystal Springs, MS	(601) 892-0510
Drew, MS	(662) 482-1000
Eupora, MS	(662) 258-5590
Flora, MS	(601) 879-3188
Forest, MS	(601) 469-4119
Gautier, MS	(228) 497-1234
Gloster, MS	(662) 225-0103
Greenville, MS	(662) 378-4005
Greenwood, MS	(662) 455-0280
Grenada, MS	(662) 226-0025
Gulfport, MS	(228) 865-1020
Hattiesburg, MS	(601) 268-0550
Hazlehurst, MS	(601) 894-0170

### Customer Care & Tech Support

Toll-free:

Customer  
**1-877-TEI**  
Mon. - Fri. 9 A.M.  
Saturday 9 A.M.

Internet Techni  
**1-888-806**  
Mon. - Fri. 9 A.M.  
Saturday 9 A.M.

Holly Springs, MS	(662) 484-1000
Houston, MS	(662) 499-1000
Indianola, MS	(662) 877-8027
Iuka, MS	(662) 443-1000
Jackson, MS	(601) 969-7722
Kosciusko, MS	(662) 289-5507
Laurel, MS	(601) 425-0222
Lexington, MS	(662) 525-1000
Liberty, MS	(601) 657-8212
Louise, MS	(662) 836-4638
Louisville, MS	(662) 779-0587
Lucedale, MS	(601) 947-8444
Macon, MS	(662) 726-4925
Magee, MS	(601) 849-5414
Marks, MS	(662) 485-1000
McComb, MS	(601) 465-1047
Meadville, MS	(601) 384-4254
Mendenhall, MS	(601) 847-0310
Meridian, MS	(601) 482-0109
Monticello, MS	(601) 587-7030
Morton, MS	(601) 732-6606
Natchez, MS	(601) 445-8728
New Albany, MS	(662) 486-1000
Oxford, MS	(662) 234-2210
Philadelphia, MS	(601) 656-7444
Picayune, MS	(601) 798-0313
Pontotoc, MS	(662) 490-1000
Poplarville, MS	(601) 795-8307
Port Gibson, MS	(601) 437-3250
Prentiss, MS	(601) 792-2980
Ripely, MS	(662) 502-1000
Rolling Fork, MS	(662) 527-1000
Sardis, MS	(662) 503-1000
Senatobia, MS	(662) 366-1000
Starkville, MS	(662) 324-1784
Sumner, MS	(662) 505-1000
Tunica, MS	(662) 373-1000
Tupelo, MS	(662) 842-0304
Tylertown, MS	(601) 876-9040
Vicksburg, MS	(601) 636-1163
Water Valley, MS	(662) 506-1000
Waynesboro, MS	(601) 735-2004
Wesson, MS	(601) 643-2451
West Point, MS	(662) 391-1000
Wiggins, MS	(601) 928-5852
Winona, MS	(662) 535-1000
Woodville, MS	(601) 888-4911
Yazoo City, MS	(662) 746-0605

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## Local Phone Service



Do we think alike or what?

### "Can't somebody make my phone easier to use and more fun?"

Our family of local phone services gives you the control over your telephone you've been looking for. Plus, our service options are flexible and affordable.

Sig  
Call 1  
Find :



### Calling Features

We realize that your needs are different, so we offer a wide range of calling features to get more out of your phone. From Caller ID to Voice Mail, check out these features and let the fun begin! [Learn more.](#)



### Protection Plans

Lock yourself out of your car? Home telephone wiring need repairs? Phone in your kitchen broken? Don't worry. We've got you covered. [Learn more.](#)



### ALLTEL Bundles

Bundling ALLTEL calling features saves you money. The more features you have the more money you save. Makes sense, doesn't it? So, choose the features that fit your lifestyle and we guarantee it will also fit your budget. [Learn more.](#)

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Check out our [Fun Phones](#).

**Voice Mail**  
As low as \$5

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A Better Deal  
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**Travel Safe**  
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 Data Services  
 Industry Solutions

Home | Business Solutions

## Business Solutions



### A communications company that works for you.

Your clients expect exceptional products and personal service - and so should you. From set-ups to training, our certified, seasoned professionals work with you to make sure you meet your goals. That's ALLTEL@WORK.



#### The ALLTEL Difference

At ALLTEL, we strive to work hard for you everyday. From personal representatives and reliable networks to customized billing and a satisfaction guarantee, we deliver customized communications packages that help your business thrive regardless of its size. [Learn more.](#)



#### Wireless

Whether you need five phones or 5,000, ALLTEL can keep your business connected. We can help you communicate in more ways than one, with cost-effective solutions, nationwide coverage, a state-of-the-art digital network and Access wireless technology. [Learn more.](#)



#### Data Services

ALLTEL offers the latest products and services you need to work more efficiently. From high-speed T-1 connections for your office to wireless communication tools like Access Text Messaging, E-mail and Mobile Web, we deliver exceptional products that work as hard as you do. [Learn more.](#)



#### Industry Solutions

ALLTEL wireless Business Solutions offer you the comprehensive communications tools you need to streamline operations and give your workforce true mobility. [Learn more.](#)



#### Local Phone & Long-Distance

Because every business has different calling needs, we offer a wide variety of local phone and long-distance services. From flat-fee local plans to low-per-minute long distance rates, we offer the services your office needs at a price it can afford.

Find the  
**PHO**

Save minutes  
Business C

Mobile-to-mobi  
mobile-to-office

Save Time  
and N

Access Wc