NewSouth
communications

NewChoice NewTechnology N

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July 30, 2004

Internet & Data
Voice
Bundles
Telecom Terms
Promotions

Local   Long Distance   Internet & Data   Bundles
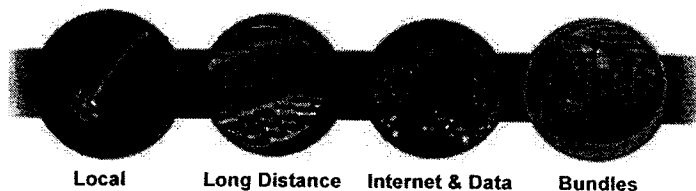
VOICE

Local Service

NewSouth Communications' Lucent 5ESS AnyMedia™ digital switches enable us to provide you with the best quality service a the best price.

PBX Trunks

NewSouth Communications offers comprehensive service designed to complement your existing PBX or Hybrid Key system.

Business Exchange Lines

NewSouth Communications' Business Exchange Lines enable you to customize the features and functionality of your telephone.

Extended NewArea

If your business places a large number of calls beyond our expanded local calling area, then Extended NewArea™ is designed for you.

Point-to-Point

NewSouth Communications' Point-to-Point functions as a private line between two or more locations. Your business can have continuous access to 4-digit dialing and high-speed data transfer to those locations you call most often.

Long Distance Service

Whether you're calling across the world or across your state, NewSouth Communications has the right long distance solution for your business.

International Long Distance

NewSouth Communications offers international calling to over 240 countries. Unlike other telecommunications providers, NewSouth Communications aggregates your monthly recurring changes.

800 Access

800 service is an easy and convenient way for your customers to contact you...at no charge to them.

Account Codes

NewSouth Communications' customers can track local and long distance calls by caller, department or client using our advanced Account Code system.

Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

Voice Mail

NewMessaging™ provides customers a flexible and powerful tool that can answer phone calls, take messages, and store them for review at a later time.

Conference Calling

Harness the power of the conference call for employees, customers and vendors with NewConferencing™ from NewSouth Communications. This service lets you organize a conference call between three or 300 people quickly and easily.

Phone Cards

When you are away from the office, our Phone Card puts all the benefits of NewSouth Communications right in your pocket. Calls can be made from almost anywhere to just about everywhere in the world.

Enhanced Features

Expand your communication capabilities with our suite of advanced voice features. These include an Individualized Dialing Plan, Multi-way Calling, Queuing, and Customer Recovery options.

INTERNET & DATA

Managed Network Security

NewSouth Communications is leading the industry with LANLock, a managed Internet security product that brings the latest in small-business network protection to your small business.

High-Speed Internet

NewSouth.net, our high-speed Internet product, brings you the World Wide Web with the touch of a button. Your connection is fast and it's secure - the bandwidth you purchase is guaranteed.

Private Networking

Netosphere, can provide your business with a comprehensive, custom-designed private networking solution for high-speed business communications. With a flexible, cost-effective private network, you will mobilize your business by sharing information and applications between sites.
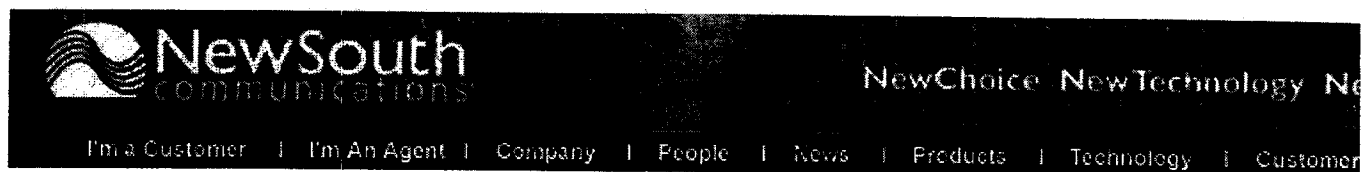
BUNDLES

Suite T

A T1 made to order for your business. You choose the combination of Internet and voice channels, all with the convenience of one flat rate month after month.

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Have an Account Executive Contact Me.

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July 30, 2004   **Voice Network Map**

Industry Overview
Data Technology
Voice Technology
Information Technology
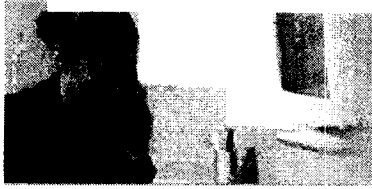**Network Strategy**
  Voice Network Map
  Data Network Map

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NUVOX
communications™

Products & Services   News   Who We Are   Contact Us   Home

Who We Are

Who We Are
- Corporate Profile
- History
- Management Team
- Board of Directors
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- **Locations**
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  - ARKANSAS
  - FLORIDA
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  - ILLINOIS
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  - NORTH CAROLINA
  - OHIO
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  - SOUTH CAROLINA
  - TENNESSEE
- NuVox Network
- Customer Testimonials
- Dealer Program
- Careers

LOCATIONS

Locations

NuVox offers service in 16 states across the Midwest and Southeast. To obtain contact information and service availability, please select the city nearest you from the map below.

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☒ www.broadbandreports.com

Detail : TriVergent

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☒ Get Firefox!

icon key

☒ **TriVergent**

☐ 2 user reviews
☐ write your own review online
☐ Forum on »/forum/cover,1503

☐ edit listing

*Insuffici
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TriVergent

☐ Sales Phone Number: **1-877-874-3758** or Send your query

TriVergent
http://www.trivergent.com

Current Coverage:
Arkansas, Georgia, North Carolina, South Carolina

Featuring:
☐ business DSL
☐ Web Hosting
☐ Co-location
☐ Fractional T1s
☐ Voice circuits

Warning: the prices this company quote may n
be INCLUSIVE OF UNIVERSAL SERVICE FEE! m
information.

Head office:
Greenville Greenville, SC
Network Ops Centers:
SC Greenville Greenville

Partners:

☒ Trivergent

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TriVergent offers customers broadband Internet
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877.TRIDSL8 for more information.

Recent Reviews

(viewing 1..10 from 2) - **Next 10 >>**

☐ next review in page

Review by: **torkrite** ☐ on Wednesday October 17th
01, @08:43PM.
Note: reviewer registered on 2001-10-17 20:08:39,
but has only visited us 5 times

From: **Lexington,Lexington,SC**
Business DSL customer
Contract was **$49 per month (24 months)**
From order to *live*: about **30 days**
Telco party: **AllTel**

Pre Sales information: ☐
Install Co-ordination: ☐
Connection reliability: ☐
Tech Support: ☐
Services: ☐
Value for money: ☐

☐: **"tech support is very friendly with good helpful attitude"**
☐: **"many tech support technicians simply have NO CLUE!?!?"**

⬛: **"offers the lowest cost adsl broadband but system reliability is poor"**

Alltel ADSL (TriVergent) in Lexington, SC area...A new customer's opinion

ordered service in early aug, 2001
$49/month with $200 cost of router deferred with 2 year service contract
initial installation charge $50
within 1 week SpeedStream Router arrived with all filters and excellent instructi
A full two weeks later the line was still not connected - or tested!
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Finally, at the middle of Oct, I have a decent ADSL connection with download cI
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my best speed before Oct was 256kb/s

Bottom Line: Cost, service help, equipment is excellent....service tech competeI
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Other choices in this area are Roadrunner, DirectPC and other sat systems....I r
the best choice for what is available. Hopefully the Altell ADSL system in Lexing
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available choices.

BTW: Ping rate is very high, around 950ms, which is most probably due to line
conditioning problems and fault of Altell !
Respond to review · See Full Discussion

□ next review in page (previous review)

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(reviewer registered on 2000-10-29 10:29:32, has visited 61 times since)

From: **Anderson,Anderson,SC**
Contract was **$70 per month**
Telco party: **Trivergent**
CLEC party: **Trivergent**

Pre Sales information:☐☐
Install Co-ordination:☐☐
Connection reliability:☐☐
Tech Support:☐☐
Services:☐☐
Value for money:☐☐

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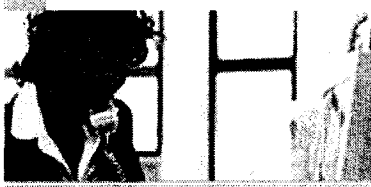this Headache!! Charter in Anderson, SC is awful also- 300k connection for 49.9
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NUVOX
communications

FLEXLinx

Voice Services

Internet & Web Services

Networking Services

PRESS RELEASE

Internet Security

Conferencing Services

For Immediate Release

Greenville, SC -- Wednesday, December 1, 1999

Availability

NUVOX MARKETS

SIGN-UP FOR SERVICE

Customer Care

I'M A CUSTOMER

MY EMAIL

I'M A DEALER

Sales Team Will Be at Forefront of TriVergent's DSL Bundled Services Offering

TriVergent has completed its team of account executives who will offer the company's new bundle of high-speed Internet access, local phone service, and long distance phone service to small- and medium-sized businesses in the Greenville, Spartanburg, and Anderson areas of Upstate South Carolina.

TriVergent is a Greenville-based, integrated communications provider (ICP) offering a wide range of services. The sales team will work with business clients interested in TriVergent's services that feature high-speed access to the Internet through DSL (digital subscriber lines) along with web hosting, e-mail, and web page design options. The company also provides data, local area network (LAN), wide area network (WAN), and hardware solutions as well as local phone service and long distance phone service for clients. TriVergent's services will be bundled for clients onto one bill.

The Greenville-Spartanburg-Anderson account executives have years of experience working in the Upstate market. The sales team includes **Jennifer Arndt**, the sales manager for this area and who has worked at TriVergent for 1 year; **Blake Comer**, who came to TriVergent from Computer Science Corporation; **Randy Friedberg**, who previously worked for SunCom; **Rich King**, who worked with Synnex Information Technologies; **Michele Miller**, who has been with TriVergent for a year and was recently promoted from business support
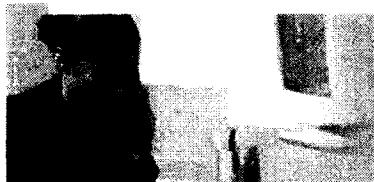
representative; **George Smith**, who worked for SunCom; and **Greg Sullivan**, who joined TriVergent from Datastream. The team will begin selling TriVergent's bundle of high-speed Internet access, local phone service, and long distance phone service on Dec. 6, 1999.

"We're excited about this group of people and their ability to offer business customers solutions for maximizing use of the Internet and local and long distance phone service," said Dan Sterling, vice president of Sales for TriVergent.

TriVergent will form similar sales teams throughout the southeast. Teams are currently being completed in Atlanta and Greensboro with groups to follow in Miami, Jacksonville, and several other markets.

About TriVergent Communications, Inc.

TriVergent Communications, Inc., a privately held Integrated Communications Provider (ICP), provides business and residential consumers with a wide range of communications products and services including high-speed Internet (DSL), web hosting and design, local exchange, long distance, and data integration products. The company is building an ATM-backbone, high-speed data network that will cover 26 southeastern metropolitan markets. Founded by former managers of Corporate Telemanagement Group, now Qwest Communications (NASDAQ:QWST) and Tel/Man, now MCI Worldcom (NASDAQ:WCOM), TriVergent's management team and directors have more than 175 years of aggregate competitive telecom experience. TriVergent was named "One Of The 50 Companies to Watch in 1999" by digitalsouth magazine. Additional information on the company can be found on the Web at www.TriVergent.com.

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Who We Are

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Corporate Profile
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Board of Directors
Investors
Locations
   ALABAMA
   ARKANSAS
   FLORIDA
   GEORGIA
   ILLINOIS
   INDIANA
   KANSAS
   KENTUCKY
   LOUISIANA
   MISSISSIPPI
   MISSOURI
   NORTH CAROLINA
   OHIO
   OKLAHOMA
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NuVox Network
Customer Testimonials
Dealer Program
Careers

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Detail : TriVergent

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| x | **TriVergent**

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TriVergent

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US LEC
voice / data / internet

Products &

- 100% Customer Satisf
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- ▲ Service Level Agreem
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- ▲ ADVANTAGE Power 1
- ▲ Dynamic T
- ▲ Voice
  - ► **Local**
  - ▲ Long Distance
- ▲ Data
- ▲ Internet
- ▲ Additional Services
- ▲ US LEC.net
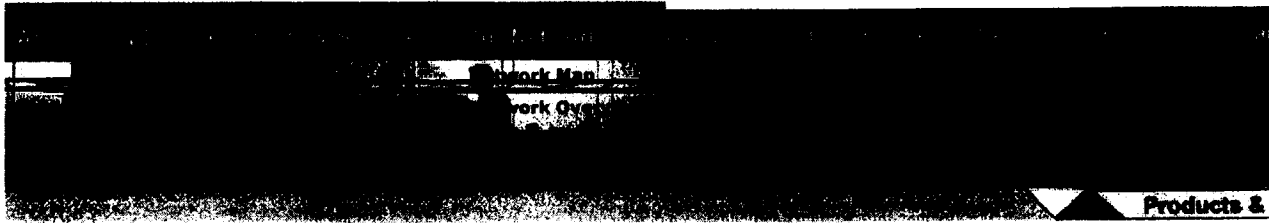
Local

Since early 1997, US LEC has provided its business clients with competitive, reliable local phone service. We continue to enter new markets so more businesses can take advantage of the reliability and quality of the US LEC network.

◉ Local Network Access (Dial-Tone)

◉ Local calling

◉ Line features

◉ Enhanced local services

◉ Local Network Access (Dial-Tone)

Our local network access provides a high-quality, clear voice or data business line, and allows businesses to secure the minimum number of lines necessary as well as the capacity to expand service and add features as they grow. Customers can keep their existing telephone numbers when they switch to US LEC. Local network access facilities are available in four types:

- T-1 access
- Channel access (DS0)
- ISDN PRI (primary rate interface)
- Advantage T

Multiple local access services are available for above facilities:

- Business lines
- Data lines
- Key system lines
- PBX trunks
- Foreign exchange

The US LEC network comprises a variety of trunking configurations, enabling single and multiple voice and data transmissions between two network elements. Our local trunks offer connectivity flexibility so customers can customize specific traffic patterns based on their needs, such as one-way outbound calling only or two-way calling.

◉ Local calling

US LEC completes local calls over its all-digital network. US LEC local service provides:

- Local calling area coverage at least the size of the incumbent telephone company.
- 411
- 911
- Operator assistance
- Directory listing
- White-page listing
- Yellow-page listing

- **Line features**
  - Call forwarding
  - Call forward busy
  - Call forwarding trunks to POTS
  - Call forward no answer
  - Remote access to call forwarding
  - Call transfer
  - 3-way calling
  - Call waiting
  - Toll denial
  - Call hold
  - Caller ID
  - Caller ID with name

- **Enhanced local services**
  - DID - US LEC's DID trunks provide greater user productivity by eliminating the need for assistance, reducing incoming call "traffic jams" and offering the caller a speedy connection to the desired party.
  - EAS (Expanded Area Service) - This service provides a greater free local calling area than the ILEC, and an extended local calling area.
  - ANI - Automatic number identification is used to identify the responsible party to be billed for the call.
  - Foreign exchange - This service involves an inbound-only call, toll-free to the calling party, which is paid for by the called party. If desired, the service includes a listing in the "foreign" white and yellow pages of the ILEC directory.
  - Co-location - US LEC's co-location packages provide the placement of the customer's equipment and connectivity to telecom services. As part of the placement agreement, US LEC also provides access to the physical space, utility support such as power and temperature/humidity control and security, among other benefits.

Memphis Business Journal

Sign u

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» Business Travel
» Commercial Debt Collection
» Commercial Real Estate
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» Education / Training
» Email Marketing
» Franchise Consulting
» Furniture / Supplies
» IT Services
» Legal Services
» Life Insurance
» Market Research
» Mortgages
» Online Data Backup
» Phone Systems / Services
» Remote Access / VPN
» VoIP
» Web Conference
» Web Design
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» Find out how

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» Smith & Nephew launches shoulder

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EXCLUSIVE REPORTS

From the October 22, 2004 print edition

Memphis Networx, US LEC ink deal for network service

Michael Sheffield

Memphis Networx and Charlotte-based US LEC are partnering to provide US LEC's Memphis customer base with an alternative network to BellSouth.
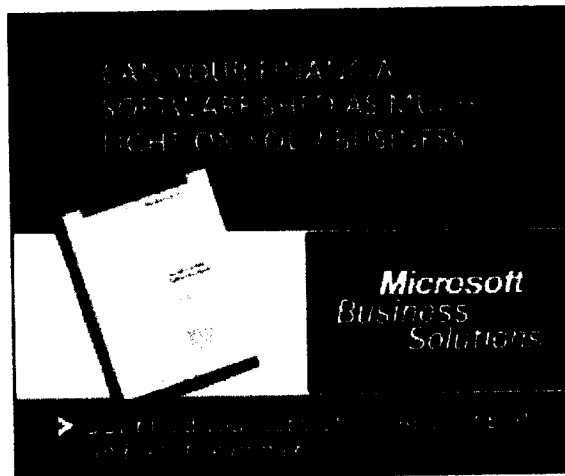
US LEC offers voice and data service to business clients in 15 eastern states, as well as in Memphis and Jackson, including Gossett Motors and Sneed Cos.

Networx, which has a fiber network throughout the city, and US LEC have been working together for nearly six months on a smaller scale. Typically, Networx provides collocation services for clients in its local headquarters, but Networx is leasing its fiber network to service US LEC clients at locations throughout the city.

The partnership is important to both companies due to the potential elimination of the Telecom Act of 1996, which was designed to "create more competition in the telecommunications industry" by helping CLECs -- like US LEC -- come into new markets and establish service. The act might be eliminated by the FCC by 2005.

BellSouth's smaller competitors say the death of the telecom act will result in less competition, but companies like Networx make it possible for US LEC and other companies to bypass BellSouth.

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Typically in other cities US LEC has to partner with BellSouth, Verizon or Time Warner and use either fiber or copper lines provided by those companies. The use of Networx by US LEC offers the company a local option that is not affiliated with the larger corporations. Networx can keep their prices competitive because they use their own fiber network.

Kathy Birdsong, director of sales for US LEC in Memphis, says US LEC looks at multiple providers in different cities and the company enjoys having the option of a company like Networx in Memphis.

"We evaluate all of our providers on the cost structure, response time, service level and guarantees to make sure we provide the highest level of service to our customers, because it's invisible to them, but we have to make sure everything works well," she says.

Charles Elliott, director of service operations for Memphis Networx, says the services Networx provides to US LEC is the core of their business.

"That's why we're here, to help customers like US LEC be competitive and enhance the telecommunications landscape of Memphis," he says.

Elliott says Networx is at an advantage because they offer fiber instead of copper lines. Fiber lends itself easier to upgrade and increased bandwidth.

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XSPEDIUS TO ACQUIRE E.SPIRE FOR $68 MILLION

LAKE CHARLES, LA. (June 3, 2002) – Xspedius Management Corp. LLC ("XMC") today announced that it has received bankruptcy court approval to acquire substantially all of the assets of e.spire Communications, Inc. ("e.spire") pursuant to a sale order by the US Bankruptcy Court in e.spire's ongoing bankruptcy proceedings. XMC will acquire e.spire's competitive local switching and fiber assets in 36 markets spanning 19 states as well as e.spire's ACSI Network Technologies fiber and conduit assets located in California, Florida, Georgia, Maryland, Texas, Virginia and the District of Columbia. The purchase consideration includes $18 million of cash, a $50 million note secured by the assets of ASCI Network Technologies, and an ongoing ownership interest in XMC. The e.spire assets and operations to be acquired by XMC have an original invested capital basis of $1.6 billion and generated $164 million of annualized revenue as reflected in 1Q 2002 results.

XMC is an affiliate of Xspedius Holdings Corp. ("Xspedius"), a competitive communications carrier based in Lake Charles, Louisiana, that operates in the southeastern U.S. XMC (founded by former Brooks Fiber executives James Allen & Mark Senda) and Xspedius are both affiliated with Thermo Telecom Partners LLC ("Thermo"), The 1818 Fund III, L.P. (a limited partnership managed by Brown Brothers Harriman) and the Meritage Private Equity Funds. Brown Brothers Harriman & Co advised XMC and Xspedius in this transaction.

James C. Allen, Chairman of Xspedius Corp., will also serve as Chairman of Xspedius Management Co. Mr. Allen has a distinguished track record of success in the competitive telecommunications industry. Mr. Allen co-founded Brooks Fiber Properties, Inc. and served as its Chief Executive Officer and Vice Chairman until its sale to Worldcom for $3.4 billion. Commenting on the acquisition of e.spire, Mr. Allen said "The acquisition of e.spire represents a significant opportunity for Xspedius and its stakeholders. e.spire, as a company, is approximately the same size as Brooks Fiber when we sold it to WorldCom in 1998. It represents the finest collection of debt-free local fiber assets in the United States today. We look forward to applying the same management skills we used at Brooks Fiber to improve the quality and extent of service offerings to our customers."

Mark W. Senda, President & Chief Executive officer of Xspedius Corp., will serve Xspedius Management Co. in that same capacity. Mr. Senda has been a leader in the competitive telecommunications industry for the past two decades. Prior to joining Xspedius, Mr. Senda served in executive positions with AT&T Canada, MFS Communications, and Brooks Fiber Properties, Inc. Commenting on the transaction, Mr. Senda stated "Our desire to pursue e.spire in this proceeding is based upon our belief that it offers the finest collection of networks, customers and employees available today within the competitive communications industry."

About e.spire

e.spire Communications, Inc., an integrated communications provider, offers traditional local and long distance, dedicated Internet access, and advanced data solutions, including ATM and frame relay. e.spire's subsidiary, ACSI Network Technologies, Inc., provides third parties, including other communications concerns, municipalities, and corporations, with turnkey fiber-optic design, construction, and project management expertise. More information about e.spire is available at e.spire's Web site, www.espire.net.

About Xspedius
Xspedius, an ICP (Integrated Communications Provider) company headquartered in Lake Charles, Louisiana, offers integrated voice, data and Internet services to small and medium-sized businesses throughout the southeastern states. For more information about Xspedius, visit www.xspedius.com.

About Thermo
Thermo is part of the Thermo Companies based in Denver, Colorado, a highly successful group of companies focused on opportunities in the telecommunications, industrial, power generation, natural resources, and real estate industries.

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Anonymous Call Rejection	Automatic Call Back
Automatic Recall	Call Block
Call Forward Busy	Call Forwarding Don't Answer
Call Forward Don't Answer/Busy	Call Forwarding Variable
Call Forward Remote Activation	Call Hold
Call Transfer	Call Waiting
Caller ID (Number Only)	Caller ID-Deluxe (Name and Number)
Caller ID w/Call Waiting	Control/Cancel Call Waiting (CCW)
Hunting (Rollover Lines)	Identi-Ring service
Speed Dialing (8 or 30)	Three Way Calling
Toll Restriction	

Anonymous Call Rejection (ACR)   Back to Top

Anonymous Call Rejection (ACR) can be activated and/or deactivated at the Customer's discretion. ACR is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation and deactivation codes and confirmation tones:

SERVICE	ACTIVATION CODE	DEACTIVATION CODE
TOUCH-TONE	*77	*87
PULSE/ROTARY	1177	1187

Automatic Call Back (ACB)   Back to Top

Automatic Call Back (ACB) must be activated by the Customer. ACB is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation codes and confirmation messages:

SERVICE	ACTIVATION CODE
TOUCH-TONE	*69
PULSE/ROTARY	1169

ACTION	CONFIRMATION MESSAGE
*69 Activated	A confirmation message that repeats the telephone number of the last incoming call will be heard upon activation.
Subscriber is prompted	The recording advises the subscriber to enter the additional digit #1 (rotary, pulse or touch-tone) to continue with feature activation or hang up to end activation

Automatic Recall   Back to Top

Automatic Recall is activated by a customer dialed code, which automatically redials the last number attempted.

SERVICE	ACTIVATION CODE
TOUCH-TONE	*66
PULSE/ROTARY	1166

If	Then
The line is not busy	• The call will complete
The line is busy	• The Customer will hear a confirmation tone and hang up • Once the Customer hangs up, the network will monitor the busy/idle status of both lines every 45 seconds for up to 30 minutes • The network will begin 30 minute queuing process
Both lines are idle	• The Customer receives ring back tone (short, short, long) • Customer picks up receiver • Network completes call
Subscriber doesn't answer or is on another call	• The network attempts to ring back every 5 minutes for the remainder of the 30 minute queuing process
Subscriber still wants to place the call and the line stays busy for over 30 minutes	• Customer should dial the telephone number once again • Hang up receiver • Dial *66 (1166 - Pulse/Rotary)

Call Block   Back to Top

Call Block can be activated and/or deactivated at the Customer's discretion. Call Block is provisioned in an inactive status and must be initially turned on by the Customer. See charts for activation and deactivation codes:

SERVICE	ACTIVATION CODE	DEACTIVATION CODE
TOUCH-TONE	*60	*80
PULSE/ROTARY	1160	1180

To Activate/Deactivate Call Block, follow the steps below:

Step	Action
1	Hang up from unwanted call
2	Pick up telephone to get dial tone
3	Dial *60 (1160 Pulse/Rotary dial)
4	Dial 3 to activate your call block list (first entry only) (If done again, Call Block service will deactivate)
5	Listen for announcement followed by beep tone
6	Dial #01# (1201 Pulse/Rotary dial)
7	This number will be considered a private entry and will be read back as Private (See Note)
8	Either continue to edit the list or hang up

To Activate Call Block and edit numbers for the screening list, follow the steps below:

Step	Action
1	Pick up the telephone and listen for dial tone
2	Dial *60 (1160 Pulse/Rotary dial)
3	To activate Call Block with existing screening list, hang up
4	To establish or change screening list, listen for announcement with instructions followed by beep tone

Call Forward Busy   Back to Top

Call Forward Busy is an optional feature which automatically forwards calls to an alternate telephone number should the line be busy or off-hook. The Customer specifies the number to which the calls are forwarded at the time the feature is ordered and requires no action. Another service order would be required to change the forward to number.

The feature is in operation on a continuous basis and can not be activated or deactivated by the Customer.