



COPPER MOUNTAIN NETWORKS, INC.

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[PRODUCTS](#)
[SOLUTIONS](#)
[SUPPORT](#)
[LIBRARY](#)
[NEWS](#)


Press Release

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Network Telephone Extends Reach of Free Powerline DSL™ Broadband Data and Voice Service for Business with T1 Solution from Copper Mountain

Copper Mountain Helps Southeast U.S. Integrated Communications Provider Deliver Affordable T1-Enabled High-Speed Internet Service Bundles to Business Customers Regardless of Distance from CO

PENSACOLA, Fla., July 31, 2001—Network Telephone, providing facilities-based broadband voice and data telecommunications services to businesses, and Copper Mountain Networks (Nasdaq: CMTN), a provider of copper-based broadband access solutions, today announce Network Telephone is utilizing T1 Line Cards from Copper Mountain to extend the reach of affordable, business-class, bundled voice, digital subscriber line (DSL) Internet and Web services in the Southeastern U.S.

Network Telephone is installing Copper Mountain's CopperEdge® T1 Line Cards in Copper Mountain 200 Digital Subscriber Line (DSL) Concentrators already activated in 175 sites throughout Southeastern states. The T1 capability of Copper Mountain's CopperEdge concentrators enables Network Telephone to offer concurrent high-speed Internet, multi-line voice services, and site development and hosting applications to business customers located almost anywhere within the central office (CO) serving area. Network Telephone is providing the T1-enabled access to business customers located behind digital loop carriers (DLCs) or beyond the distance that can be reached using SDSL access. Network Telephone's broadband service bundle is priced to include 160 Kbps Internet connection for businesses with five to 24 telephone lines, regardless of the distance means that Network Telephone uses to reach the customer with the high speed Internet connection.

"Network Telephone has been an industry leader in providing affordable broadband data and voice services over SDSL to small and mid-sized businesses throughout the Southeast U.S.," said Rick Gilbert, president and chief executive officer of Copper Mountain Networks. "Now, with the addition of T1-based DSL access, Network Telephone is leading the way in making its value-added solutions available to customers beyond the reach of traditional SDSL access."

"Access to affordable broadband service is increasingly vital to small and medium-sized business operations," said Network Telephone's chief executive officer and founder Ray Russenbaker.

"With Copper Mountain's T1 Line Card, Network Telephone can extend the DSL bundle to business-ready data and voice services to all interested customers in every metro market it serves. Distance from the CO is no longer an issue for Network Telephone or our prospective customers."

About the CopperEdge® T1 Line Card

Copper Mountain's 12-port CopperEdge T1 Line Card is hot-swappable in CopperEdge DSL concentrators, and can be deployed concurrently with Copper Mountain's CopperEdge FDSL, ADSL, G.lite, IDSL, and SDSL Line Cards. The CopperEdge T1 Line Card enables broadband service providers to leverage CopperEdge concentrators' robust Internet Protocol (IP) service intelligence—Copper Mountain's IP IQ™—to deliver cost-effective broadband voice and high-speed data services, even to customers located beyond the reach of conventional SDSL or who are served by Digital Loop Carrier (DLC) equipment. The CopperEdge T1 Line Card is interoperable with Copper Mountain's CopperRocket® 508T Integrated Access Device (IAD) as well as industry-standard T1 customer premise equipment (CPE).

About Network Telephone Corp.

Headquartered in Pensacola, Fla., Network Telephone Corp. is a facilities-based broadband Integrated Communications Provider (ICP) using voice over digital subscriber line (VoDSL) technology to deliver local and long-distance, high-speed Internet, Web site hosting, and site development services to small and medium-size businesses throughout the Southeast. The company employs almost 500 at its headquarters and 20 regional offices. More than 100 lines are in service to date. For more information about Network Telephone, visit the company Web sites, <http://www.networktelephone.net> and <http://www.powerlinedsl.com>.

About Copper Mountain Networks

Copper Mountain Networks, Inc. (Nasdaq: CMTN) manufactures intelligent DSL and aggregation equipment for central office, digital loop and multi-tenant unit (MTU) broadband networks worldwide. Its DSL solutions enable carriers and service providers to deliver cost-effective performance data and voice services over existing copper telephone wiring. Its CopperEdge 200 DSL Concentrator is deployed in some of the world's largest public networks, and its environmentally hardened CopperEdge® RT (remote terminal) DSL Concentrator extends the reach of DSL to the millions of customers served by digital loop carriers (DLCs). Copper Mountain's OnPrem™ MTU Concentrator offers a cost-effective and scalable platform for service providers. With IP IQ™, Copper Mountain's robust Internet Protocol (IP) service intelligence, service providers can maximize bandwidth utilization, support value-added broadband services, and scale to meet the demands of hundreds of thousands of subscribers. Copper Mountain's CopperRocket® CPE family and CopperCompatible® program ensure that Copper Mountain DSL concentrators are interoperable with the broadest range of customer premise equipment (CPE). Customers wanting more information about Copper Mountain products or office locations worldwide can visit the company's World Wide Web site at <http://www.coppermountain.com>. For investor relations information, contact us at IR@coppermountain.com.

Safe Harbor Warning

Portions of this release contain forward-looking statements regarding future events based on current expectations, and are subject to risks and uncertainties, such as the rate of installation of the Copper Edge® T1 line cards in Network Telephone's CopperEdge® 200 DSL Concentrators. Copper Mountain wishes to caution you that there are some factors that could cause actual results to differ materially from the results indicated by such statements. These factors include, but are not limited to: the ability to expand addressable markets for high-value services like quality and multi-line voice in the broadband industry; quarterly fluctuations in operating results attributable to the timing and amount of orders for our products; our ability to keep pace with rapidly changing product requirements of its customers; market acceptance of our products; concentration of our revenue in a small number of customers; factors and market conditions affecting the telecommunications market, the demand for DSL technologies, the market for service providers, and economic conditions generally which are beyond Copper Mountain's control. We refer you to the documents Copper Mountain files from time to time with the Securities and Exchange Commission, specifically the section titled Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2000 and other reports and filings.

with the Securities and Exchange Commission.

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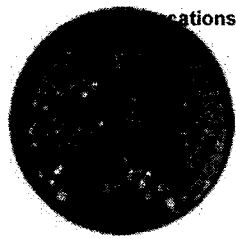
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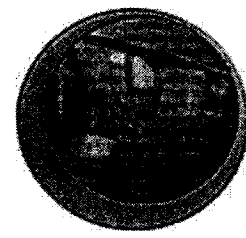
Our Mission

**INTERNET & DATA**

Power up your Internet and data connectivity with High-speed Internet Access from NewSouth!

**VOICE**

Is your business looking for a competitive choice for local and long distance phone service?

**BUNDLES**

Let NewSouth show you the savings and convenience of communications bundles. Have it all from one provider!

July 30, 2004

Product Availability:

NPA - NXX - XXXX

Address

City

State Zip

Submit

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FREE

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Name:

Email:

Newsletter:

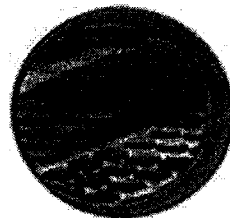
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**NEWSOUTH FINALIZES MERGER WITH NU**

It's official! The I's have been dotted and the T's crossed. NewSouth Communications has completed its merger with Louis-based NuVox Communications. Please click [here](#) for more information on our exciting news.

PROMOTIONS

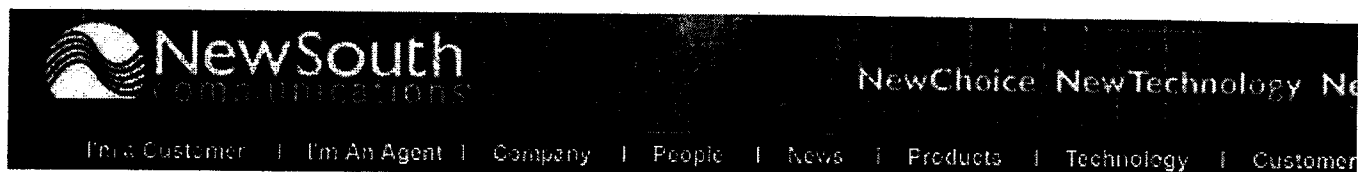
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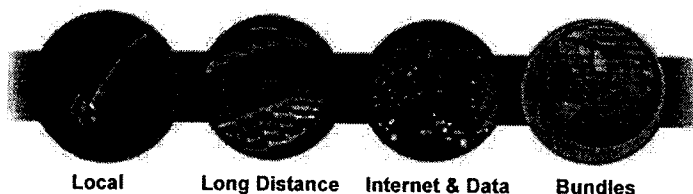
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July 30, 2004

Internet & Data
Voice
Bundles
Telecom Terms
Promotions



VOICE

Local Service

NewSouth Communications' Lucent 5ESS AnyMedia™ digital switches enable us to provide you with the best quality service at the best price.

PBX Trunks

NewSouth Communications offers comprehensive service designed to complement your existing PBX or Hybrid Key system.

Business Exchange Lines

NewSouth Communications' Business Exchange Lines enable you to customize the features and functionality of your telephone.

Extended NewArea

If your business places a large number of calls beyond our expanded local calling area, then Extended NewArea™ is designed for you.

Point-to-Point

NewSouth Communications' Point-to-Point functions as a private line between two or more locations. Your business can have continuous access to 4-digit dialing and high-speed data transfer to those locations you call most often.

Long Distance Service

Whether you're calling across the world or across your state, NewSouth Communications has the right long distance solution for your business.

International Long Distance

NewSouth Communications offers international calling to over 240 countries. Unlike other telecommunications providers, NewSouth Communications aggregates your monthly recurring charges.

800 Access

800 service is an easy and convenient way for your customers to contact you...at no charge to them.

Account Codes

NewSouth Communications' customers can track local and long distance calls by caller, department or client using our advanced Account Code system.

Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

Voice Mail

NewMessaging™ provides customers a flexible and powerful tool that can answer phone calls, take messages, and store them for review at a later time.

Conference Calling

Harness the power of the conference call for employees, customers and vendors with NewConferencing™ from NewSouth Communications. This service lets you organize a conference call between three or 300 people quickly and easily.

Phone Cards

When you are away from the office, our Phone Card puts all the benefits of NewSouth Communications right in your pocket. Calls can be made from almost anywhere to just about everywhere in the world.

Enhanced Features

Expand your communication capabilities with our suite of advanced voice features. These include an Individualized Dialing Plan, Multi-way Calling, Queuing, and Customer Recovery options.

INTERNET & DATA

Managed Network Security

NewSouth Communications is leading the industry with LANLock, a managed Internet security product that brings the latest in small-business network protection to your small business.

High-Speed Internet

NewSouth.net, our high-speed Internet product, brings you the World Wide Web with the touch of a button. Your connection is fast and it's secure - the bandwidth you purchase is guaranteed.

Private Networking

Netosphere, can provide your business with a comprehensive, custom-designed private networking solution for high-speed business communications. With a flexible, cost-effective private network, you will mobilize your business by sharing information and applications between sites.

BUNDLES

Suite T

A T1 made to order for your business. You choose the combination of Internet and voice channels, all with the convenience of one flat rate month after month.

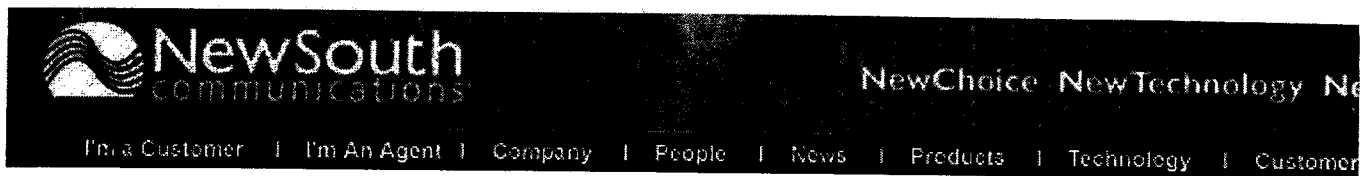
Small Business Solutions

Small Business Solutions enables businesses with as few as two lines to enjoy the savings of a competitive telecommunications provider. Your small business will enjoy savings of 15-20% off your current BellSouth services. Finally, small businesses have a choice.

Have an Account Executive Contact Me.

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July 30, 2004

Voice Network Map

Industry Overview
Data Technology
Voice Technology
Information Technology
Network Strategy
Voice Network Map
Data Network Map



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ABOUT US

History
Press Releases
Vision

COMMERCIAL BROADBAND SERVICES

Services

-ATM
-DS1
-DS3
-Frame Relay
-SONET

More Information

-Broadband Network Map
-Technical Support / Escalation
-Inquiry Form

LONG DISTANCE SERVICES

Services

-Minute Talk
-StandardTalk
-FamilyTalk
-DiscountTalk
-Calling Card
-800 # PIN
-International Calls
-Letter of Authorization

Rates

-TNLD International Rates
-TNLD Interstate Rates for
Alaska & Hawaii

Calling Card Rates

-Intl' Calls Initiated Inside U.S.
-Intl' Calls Initiated Outside U.S.

LOCAL PHONE SERVICES

ValuePak Bundle Plans

-ValuePak 1000
-ValuePak 100
-ValuePak 7
-ValuePak 7 ACP
-Features Available

Additional Home Phone Plans

-ValuePak - Basic
-ValuePak - ACP
-Flat Rate Service
-ACP Service

Lifeline Assistance

INTERNET ACCESS SERVICES

Services

-Dedicated Access
-Dial-up Access
-DSL Access
-E-Commerce
-NetBeam Access
-Web Development
-Web Hosting

More Information

-Support & Tools
-Check Online Usage
-Change Password

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Commercial Broadband Inquiry Form

NETWORK

Network Map

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Monday, December 6, 2004

Support & Tools | Products & Services | T

Products & Services

NetBeam Internet Access

	Price	Usage ²	Over Usage	Email(s)	Web Space	Setup Fee ¹
Residential	\$59.95 /mth	Unlimited	\$0.08 /min	2	10 MB	\$280
Business	\$119.95 /mth	Unlimited	\$0.08 /min	3	10 MB	Call
Non-Profit	\$89.95 /mth	Unlimited	\$0.08 /min	3	10 MB	Call

Optional:

Extra Email \$2.50 per e-mail address

Extra Web Space \$5.00 per 5MB Block

1. A one-time processing fee of \$2.00 applies to all new activations.
2. Dial-up is limited to 100 hours when not using with NetBeam service.

Customer Care & Tech Support

Toll-free:

Customer
1-877-TEI
 Mon. - Fri. 8 A.M.
 Saturday 9 A.M.

Internet Techni
1-888-806
 Mon. - Fri. 8 A.M.
 Saturday 9 A.M.

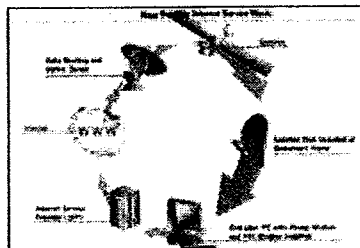
FAQs

What is high-speed access?

As a comparison, typical dial-up speeds are in the range of 28.8 kbps or 56kbps. High-speed access, therefore is a timesaving tool that allow you to work faster while you are using the Internet.

What is Internet satellite service?

Not every home has access to DSL Internet access and the costs of setting up this technology throughout the country, to each home, are in the billions of dollars. Satellite is a lot quicker and less expensive to hook up because it doesn't have the same infrastructure requirements. With speeds of ten times a normal dialup account, the download of information from the Internet to your computer goes from the satellite direct to your PC. The upload of information from your computer to the Internet goes first via an existing phone line to Telepak.net.



click to enlarge.

What is the difference between DSL and satellite high-speed access?

DSL operates over telephone copper wire and is distance limited. DSL only covers approximately a three-mile radius from the telephone central office or remote. With satellite service, as long as you have clear visibility to southeastern sky, you can receive the quality signal.

Why would I want to upgrade my dial-up Internet service?

To perform research quicker in support of schoolwork, business work or personal development. The faster speed means less time waiting, increasing work efficiency making telecommuting or working from home a practical reality. To decrease the time it takes to download material from the Internet. To significantly shorten your time spent waiting for downloads and to more effectively manage your time spent on the Internet.

What if I have to move?

No problem. As long as you move with-in the state of Mississippi, you can take your equipment with you to your new address. And for a small re-location fee of \$150.00, we can have your satellite service working in no time.

What is the cost?

For residential customers, the monthly service is \$59.95 and a one-time activation charge of \$280 that includes equipment and professional installation. You will receive an email after activating your service with our terms and condition and reasonable use policy.

Customer Care: **1-877-835-3725**

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12

Local Phone Service

Imagine getting your telephone services from a company you already know and people that live here in Mississippi. Now you have a choice when it comes to your phone service. Telepak Networks is pleased to offer ValuePak Bundle Plans which allow you to combine your local service, long distance, and a choice of numerous features onto a single bill. Our new plans are formulated to let you pay for what you use.

Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

Home Phone Services

- [ValuePak Bundle](#)
- [Additional Home Phone](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

- [Tariff Changes](#)
- 10/28/04 - [Flat Rate](#)
- 08/27/04 - [Feature](#)

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12

Local Phone Service

ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

ValuePak Bund

- [ValuePak 1000](#)
- [ValuePak 100](#)
- [ValuePak 7](#)
- [ValuePak 7 ACP](#)
- [Features Available](#)

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- [ValuePak Bundle](#)
- [Additional Home f](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

-Tariff Changes

10/28/04 - [Flat Rat](#)
08/27/04 - [Feature](#)

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Commercial Broadband Services

Telepak Networks, via fiber optic and other broadband facilities, specializes in offering cost efficient bandwidth necessary for data networking and telecommunications services to other carriers (wireless, IXC, CLEC, ILEC, CATV), ISPs, universities, governmental agencies, hospitals, and businesses. Telepak Networks' wide array of commercial broadband services include ATM, DS1, DS3, OC level services, SONET, and frame relay.

Today, Telepak Networks maintains over 1,780 miles of fiber optic cable throughout Mississippi, Tennessee, Alabama, Louisiana, and Florida (states in which it is certified as a CLEC).

For sales and pricing information, please complete the [inquiry form](#) or contact Phil Rice at 601-974-7142.

Commercial Broadband Services Network Map

For a description of the POP locations of Telepak Networks' fiber network, click the link to [Network Map](#).

Commercial Broadband Technical Support and Escalation List

To report a trouble on a broadband service, such as DS1, DS3, OC-X, SONET, or frame relay application, please call, TOLL FREE, 1-800-342-3716. For more information on Commercial Broadband Technical Support, click [Escalation List](#).

Payment Remittance for Telepak Networks Commercial Broadband Services:

Telepak Networks, Inc.
P.O. Box 23727
Jackson MS 39225

Contact #: 800-342-3716

www.telepaknetworks.com

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Commercial Broadband Services

- ATM
- DS1
- DS3
- SONET
- DSL
- Frame Relay

Additional Offerings

- Local Phone Services
- Internet Access
- Long Distance

MORE INFORMATION

[Broadband Network Map](#)

[Technical Support](#)

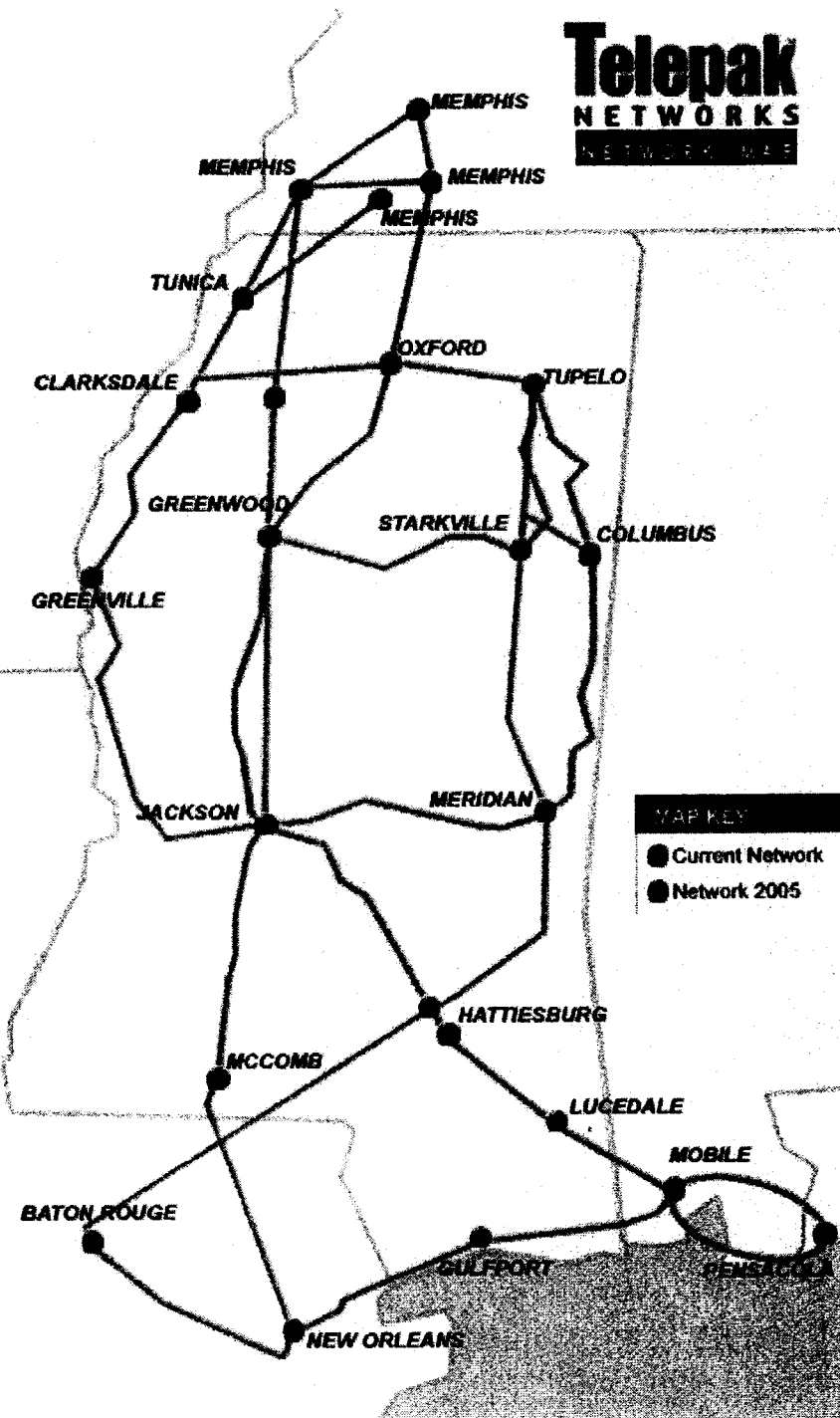
[Commercial Broadband Services Form](#)

Telepak
 NETWORKS

[Home](#) [About Us](#)
[Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#)

12

Commercial Broadband Map



POP Information
To view the POP in on the town (or tier),

To download the PI the Telepak Network here.

Commercial Broadband Services

- ATM
- DS1
- DS3
- SONET
- DSL
- Frame Relay

Additional Other Services

- Local Phone Service
- Internet Access
- Long Distance

[Back to Main page](#)

MORE INFORMATION

[Broadband Network](#)

[Technical Support](#)

[Commercial Broadband Form](#)

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)

Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



FAQ's

General Telepak.net Information

1. **What is Telepak.netSM?**

Telepak.net is your local gateway to all the Internet has to offer. Dedicated to serving the needs of on-the-go Mississippi families, Telepak.net is an easy to use dial-up Internet service that gets you on-line immediately! Check the weather, plan a vacation, get help with homework, or get the latest news, sports, and financial updates, all with the click of a button.

2. **Where is Telepak.net service available?**

Telepak.net is accessible through local access numbers in cities throughout Mississippi, and we're adding numbers all the time! View our list of [local access numbers](#) available today.

3. **How much does Telepak.net service cost?**

You'll find Telepak.net priced competitively with other local Internet service providers offering a similar variety of features. Review our [Residential Services](#) and follow the links for rates on specific service options, or call Customer Care for more information.

4. **Does Telepak.net provide commercial services?**

Commercial service such as Web page hosting and dedicated connections may be available depending on location. To determine availability, call Customer Care for more information.

5. **How am I billed?**

You can set up your account for credit card or bank draft or, if you prefer, you will receive a statement by mail.

6. **Do you offer technical support?**

Yes! Technical Support is available to answer any questions you may have regarding your installation, software or hardware. Live technical support specialists are on -hand to help you Monday through Friday 8:00a.m. - 10:00p.m. and on Saturdays from 9:00a.m. - 4:00p.m.

Call Tech Support toll-free at **1.888.806.HELP (4357)** or fill out our [support form](#) online.

7. **When in an area without a local access number or when traveling outside Mississippi, can I access Telepak.net service?**

Yes. Simply dial in to our out-of-area access number 1.800.720.8444. Usage is 12¢ per minute and will be billed to your account. Plus \$2.00 access fee.

Customer Care & Tech Support

Toll-free:

Customer
1-877-TEI
Mon. - Fri. 8 A.M.
Saturday 9 A.M.

Internet Techni
1-888-806
Mon. - Fri. 8 A.M.
Saturday 9 A.M.

8. How do I sign up?

Register by phone by calling Telepak.net Customer Care toll-free at 1.877.TELEPAK (1.877.835.3725).

9. What is my username?

Many times in our documentation you'll see the term:

username or user name

When you signed up, you chose a name for your account. We'll refer to that name throughout this site as either username or user name. Whenever you see that term, replace it with the name you've chosen. It's always in lower case.

If you've forgotten your username:

The easiest way to remember your username is that it is first part of your email address. Example - name@telepak.net is the email address. "Name" would be your username. If you still can't remember the username you chose, call Customer Care at 1-877-835-3725 and ask for assistance.

Changing your username:

After you change your username, mail sent to the old username may bounce (become undeliverable) or, if in the future someone else picks your old user name, will go to that person's mailbox. **Usernames must meet the following criteria:**

- o Must be between 4 to 24 letters or numbers long.
- o All lowercase
- o Special characters like #,% or ^ are not allowed.

Think carefully about changing your username. Changing it is like changing your phone number--you may lose contact with some people who won't be able to get your new email address. If you decide you want to, call Customer Care 1.877.TELEPAK (835-3725).

10. What is a quota?

Your quota is how much disk space you are allowed to use on Telepak.net's servers.

Web Storage Account:

Personal accounts are allotted 5 MB of space for personal use. Commercial accounts with a domain are allotted 15 MB web storage. Additional space can be purchased for \$5.00 per month per 5 MB block.

Email Account:

Each email account is allotted 10 MB of storage. Additional storage can be purchased for \$.99 per MB per month.

11. Does Telepak Time Me Out?

It's fairly common for subscribers to accidentally leave their computers connected to the Internet long after they have finished with their online activities. Each connected user ties up a line, which is unavailable to other customers while it is in use.

To prevent annoying busy signals for the rest of our customers, and

unnecessary over-usage bills for those who forget to disconnect, the Telepak system is configured to watch our modems' idle time. If the servers see no modem activity (i.e. no data transfer) for 20 minutes, the connection will be reset. You'll be automatically disconnected.

If you're checking your email, or downloading a Web page, you won't get disconnected. Because the modems are transferring data, the system views your connection as active.

12. Telepak.net's Modem Numbers.

Click the link to view [modem listing](#).

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[Home](#) | [Products & Services](#) | [Corporate](#) | [Site Map](#) | [Support & Tools](#) | [Customer Services](#) | [WebMail](#)



Local Phone Service

Imagine getting your telephone services from a company you already know and people that live here in Mississippi. Now you have a choice when it comes to your phone service. Telepak Networks is pleased to offer ValuePak Bundle Plans which allow you to combine your local service, long distance, and a choice of numerous features onto a single bill. Our new plans are formulated to let you pay for what you use.

Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

Home Phone S

- ValuePak Bundle
- Additional Home P
- Lifeline Assistance
- Long Distance

-Tariff Changes
10/28/04 - Flat Rat
08/27/04 - Feature

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Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



[Home](#) [About Us](#)[Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#)

10:2

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Contact Customer Care at **1.877.TELEPAK** (1.877.835.3725) for more information and about our new long distance rate.

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Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



Home Phone Services

- [ValuePak Bundle](#)
- [Additional Home Phone](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

- [Tariff Changes](#)
- 10/28/04 - [Flat Rate](#)
- 08/27/04 - [Feature](#)

CUSTOMER CARE

1-877-835-3725
(1-877-TELEPAK)

[Home](#) [About Us](#)[Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#)

10:2

Local Phone Service

ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

ValuePak Bund

- [ValuePak 1000](#)
- [ValuePak 100](#)
- [ValuePak 7](#)
- [ValuePak 7 ACP](#)
- [Features Available](#)

Home Phone S

- [ValuePak Bundle](#)
- [Additional Home f](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

-Tariff Changes

10/28/04 - [Flat Rat](#)
08/27/04 - [Feature](#)

[Back to Main page](#)

CUSTOMER C

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(1-877-TELEPAK)

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Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



Local Phone Service

ValuePak 100

\$37.95 per month.

- Includes unlimited local home phone calls.
- Includes 100 in-state and out of state (continental U.S.) minutes not local.
- 7¢ per minute after 100 for all in-state and out of state (continental U.S.) minutes not local.
- Includes unlimited choice from over 20 calling features. (See [Features Available](#)).

Telepak Networks Terms and Conditions: Taxes, fees, and other charges, including universal service fund and end user line charges, apply. Other fees, conditions, and restrictions may apply.

If Telepak Networks determines that the customer's usage exceeds 1000% of its' average usage for customer with this plan, the customer may, at Telepak Networks' own discretion, be offered an alternative plan, or subject to an additional monthly fee of \$50.00.

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)
Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) |

ValuePak Bund

- ValuePak 1000
- ValuePak 100
- ValuePak 7
- ValuePak 7 ACP
- Features Available

Home Phone S

- ValuePak Bundle
- Additional Home f
- Lifeline Assistance
- Long Distance

-Tariff Changes

10/28/04 - Flat Rat
08/27/04 - Feature

[Back to Main page](#)

CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)



Local Phone Service

ValuePak 7

\$39.95 per month.

- Includes unlimited local calls.
- All in state and out of state (continental U.S.) calls not local billed at 7¢ per minute.
- Includes unlimited choice from over 20 calling features. (See [Features Available](#))

Telepak Networks Terms and Conditions: Taxes, fees, and other charges, including universal service fund and end user line charges, apply. Other fees, conditions, and restrictions may apply.

If Telepak Networks determines that the customer's usage exceeds 1000% of its' average usage for customer with this plan, the customer may, at Telepak Networks' own discretion, be offered an alternative plan, or subject to an additional monthly fee of \$50.00.

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)

Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



ValuePak Bund

- [ValuePak 1000](#)
- [ValuePak 100](#)
- [ValuePak 7](#)
- [ValuePak 7 ACP](#)
- [Features Available](#)

Home Phone S

- [ValuePak Bundle](#)
- [Additional Home f](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

-Tariff Changes

10/28/04 - Flat Rat
08/27/04 - Feature

[Back to Main page](#)

CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)



Local Phone Service

Features Available with ValuePak Plans

With ValuePak Plans, choose the features you need from this list without paying additional fee (unless noted).

- Call Waiting
- Call Forwarding Variable
- Three-Way Calling
- Speed Calling (8-code)
- Speed Calling (30-code)
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Remote Access - Call Forwarding Variable
- Call Forwarding Don't Answer - Ring Control
- Call Waiting Deluxe with Call Forwarding - Don't Answer
- Call Waiting Deluxe with Conferencing
- Star 98 Access
- Call Return
- Repeat Dialing
- Call Selector
- Preferred Call Forwarding
- Call Block
- Call Tracing
- Caller ID-Basic
- Caller ID-Deluxe
- Customized Code Restriction:
 - Options 1 through 3
 - Options 4 through 5
- Ring Master - 1 Line
- Ring Master - 2 Line
- Message Waiting Indicator - Stutter Tone
- Message Waiting Indicator - Audio, Visual
- Unknown Caller Privacy:
 - Per ValuePak Line: Additional \$1.95

ValuePak Bund

- [ValuePak 1000](#)
- [ValuePak 100](#)
- [ValuePak 7](#)
- [ValuePak 7 ACP](#)
- [Features Available](#)

Home Phone S

- [ValuePak Bundle](#)
- [Additional Home P](#)
- [Lifeline Assistance](#)
- [Long Distance](#)

-Tariff Changes

10/28/04 - Flat Rat
08/27/04 - Feature

[Back to Main page](#)

CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)

Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)





[+ Home](#) [+ About Us](#) [+](#)

Commercial Broadband | Internet Access | Local Telephone | Long Distance

10:2

Local Phone Service

ValuePak Bundle Plans

If you want to have an idea of what your monthly phone bill will be each month, Telepak Networks' ValuePak Bundle Plans are for you. The ValuePak Bundle Plans combine your local service, long distance, and a choice of numerous features into easy to understand billing plans at cost effective prices. View our plans to find the right ValuePak Bundle for you.

ValuePak Bund

- ValuePak 1000
- ValuePak 100
- ValuePak 7
- ValuePak 7 ACP
- Features Available

Home Phone S

- ValuePak Bundle
- Additional Home f
- Lifeline Assistance
- Long Distance

-Tariff Changes

10/28/04 - Flat Rat
08/27/04 - Feature

[Back to Main page](#)

CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)

Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)



[Home](#) [About Us](#)[Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#)

10:2

Local Phone Service

Additional Home Phone Plans

Telepak Networks offers additional Home Plans for customers where ValuePak Bundle Plans may not exactly fit their needs. Long distance plans from Telepak Networks are available with each of these offerings. View our Additional Home Phone Plans to find the right one for you.

Additional Home Plans

- ValuePak - Basic
- ValuePak - ACP
- Flat Rate Service
- ACP Service

Home Phone Services

- ValuePak Bundle
- Additional Home Phone
- Lifeline Assistance
- Long Distance

-Tariff Changes

10/28/04 - Flat Rate
08/27/04 - Feature

[Back to Main page](#)

CUSTOMER CARE

1-877-835-3725
(1-877-TELEPAK)

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[Home](#) | [Contact Us](#) | [About Us](#) | [WebMail](#) | [Site Map](#)

Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)





Local Phone Service

Lifeline Assistance

The Lifeline Assistance program is designed to make phone services available to qualifying subscribers who receive income-based benefits.

Lifeline Assistance is currently available to any qualifying subscriber participating in one of the following programs in Mississippi:

- Medicaid
- Food Stamps
- Supplemental Security Income
- Temporary Assistance to Needy Families (TANF)

Telepak Networks offers a recurring monthly credit of \$13.50 for home phone service (residential local service) through the Lifeline Assistance program.

Read below for more information about Lifeline Assistance from Telepak Networks. For additional information or to sign up for Lifeline Assistance, contact Customer Care at 1-877-835-3725 (1-877-TELEPAK), or see [Application for Lifeline Assistance & Link-up](#).

The Lifeline Assistance Program

Lifeline Assistance provides reduced rates under federal and state universal service programs to eligible customers for local phone service and installation.

Eligibility for Lifeline Service

Eligibility is determined by participation in one of the following programs: (i) Medicaid, (ii) Food Stamps, (iii) Supplemental Security Income (SSI), (iv) Temporary Assistance to Needy Families (TANF). Only one federally subsidized telephone is available per household, and is applicable to the primary residential connection only. Additional lines are not subject to the discounted Lifeline rates. Telepak Networks must receive satisfactory evidence of your participation in one of these programs.

Link-Up

Customers eligible under the Lifeline Assistance program may also qualify for connection assistance under the Link-Up program equal to half of the customary connection charge or \$30.00, whichever is less. Link-Up customers are eligible for a credit for a portion of installation charges (if applicable) through the federal Link-Up program as described above.

Availability

Lifeline Service is available to new eligible customers as long as there is sufficient money in the Federal Lifeline funds to cover the discounted rates. In the event that the Federal Lifeline funds are not sufficient to cover new applicants in any given year, Telepak Networks will allocate any and all remaining surplus funds until all qualified Customers are covered. Telepak Networks may vary the credit or the number of included minutes as required by changes in federal or state universal service funding support.

For additional information or to sign up for the Lifeline Assistance or Link-up program contact Telepak Networks at 1-877-835-3725 (1-877-TELEPAK) or complete the [Application for Lifeline Assistance & Link-up](#).

Home Phone S

[-ValuePak Bundle](#)
[-Additional Home F](#)
[-Lifeline Assistance](#)
[-Long Distance](#)

[-Tariff Changes](#)
10/28/04 - [Flat Rat](#)
08/27/04 - [Feature](#)

[Back to Main page](#)

CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)

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Services: [Commercial Broadband](#) | [Internet Access](#) | [Local Telephone](#) | [Long Distance](#) | [Lifeline Assistance](#)





Local Phone Service

Flat Rate Increases

Effective October 28, 2004, certain Local Exchange Flat Rate Residential One-Party Rates (Residential Flat Rate Service) will be increased according to Rate Groups as follows:

Rate Group 1: Increased from \$14.79 to **\$15.50**
Rate Group 2: Increased from \$15.15 to **\$15.68**
Rate Group 3: Increased from \$15.50 to **\$15.85**
Rate Group 4: Increased from \$15.85 to **\$16.03**
Rate Group 5: No Increase, Rate Remains at **\$16.20**
Rate Group 6: Increased from \$16.55 to **\$17.08**
Rate Group 7: Increased from \$16.90 to **\$17.25**
Rate Group 8: Increased from \$17.25 to **\$17.43**
Rate Group 9: No increase, Rate Remains at **\$17.60**
Rate Group 10: Increased from \$17.95 to **\$18.48**
Rate Group 11: Increased from \$18.30 to **\$18.66**
Rate Group 12: Increased from \$18.66 to **\$18.84**
Rate Group 13: No increase, Rate Remains at **\$19.01**

Home Phone Service

[-ValuePak Bundle](#)
[-Additional Home Phone](#)
[-Lifeline Assistance](#)
[-Long Distance](#)

-Tariff Changes
 10/28/04 - Flat Rate
 08/27/04 - Feature

[Back to Main page](#)

CUSTOMER CARE

1-877-835-3725
 (1-877-TELEPAK)

The rate groups for each exchange are listed below. These rates may be found in Telepak Networks' General Subscriber Line Tariff in Section 3 as filed with the Mississippi Public Service Commission.

Exchange	Rate Group	Exchange	Rate Group
Aberdeen	5	Maben	1
Amory	5	Macon	1
Albany	5	Madison	13
Ashland	1	Magee	5
Baldwyn	10	Magnolia	7
Batesville	4	Marks	1
Bay St. Louis	8	McComb	7
Beaumont	1	McCool	4
Belmont	4	McLain	1
Belzoni	1	Mendenhall	4
Benoit	7	Meridian	9
Biloxi	13	Mize	1
Blue Mountain	3	Monticello	1
Bolton	13	Moorhead	3
Booneville	3	Morton	1
Brandon	13	Moss Point	10
Briarwood	9	Mt. Olive	4
Brookhaven	5	Natchez	7
Buckatunna	5	Naval Air Station	9
Burnsville	4	Nettleton	10
Caledonia	8	New Albany	4
Canton	3	Newton-Hickory	2
Carrollton	6	Oakland	1
Carthage	3	Obadiah	9
Centreville	1	Ocean Springs	12
Charleston	1	Okolona	3

Clarksdale	5	Osyka	7
Cleveland	4	Oxford	6
Clinton	13	Pace	1
Coffeerville	1	Pascagoula	10
Coldwater	6	Pass Christian	12
Collins	3	Pearlington	8
Columbia	4	Pelahatchie	8
Columbus	8	Philadelphia	4
Columbus AFB	8	Picayune	6
Como	1	Pickens	3
Corinth	6	Pontotoc	4
Crenshaw	1	Poplarville	1
Crystal Springs	1	Port Gibson	1
DeKalb	1	Purvis	1
Drew	1	Quitman	5
Duck Hill	2	Raleigh	1
Duffee	9	Raymond	13
Duncan	1	Richton	1
Durant	3	Ripley	3
Edwards	13	Rolling Fork	1
Ellisville	8	Rosedale	1
Enterprise	5	Roxie	1
Ethel	4	Ruleville	1
Eupora	1	Sardis	1
Fayette	1	Scooba	1
Flora	13	Seminary	2
Forest	3	Senatobia	4
Friars Point	5	Shannon	10
Gloster	1	Shaw	1
Goodman	3	Shelby	1
Greenville	8	Shubuta	5
Greenwood	7	Shuqualak	1
Grenada	4	Silver Creek	1
Gulfport	13	Starkville	8
Gunnison	1	Sumner	1
Hattiesburg	10	Sumrall	1
Hazlehurst	1	Tailorsville	1
Heidelberg	1	Tchula	3
Hernando	5	Terry	13
Hollandale	8	Toomsuba	9
Holly Springs	4	Tunica	1
Houston	3	Tupelo	10
Hurley	10	Tutwiler	1
Indianola	3	Tylertown	2
Inverness	3	Union	1
Itta Bena	6	Utica	1
Iuka	4	Vaiden	2
Jackson	13	Vancleave	12
Jonestown	5	Verona	10
Kilmichael	2	Vicksburg	7
Kosciusko	4	Walnut	3
Lake	3	Water Valley	1
Laurel	8	Waynesboro	5
Leland	8	Wesson	1
Lexington	3	West	3

Liberty	1	West Point	4
Louisville	3	Wiggins	2
Lucedale	3	Winona	2
Lula	5	Woodville	1
Lumberton	1	Yazoo City	4
Lynville	1		

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10:2

Local Phone Service

Features Rates

The rates for the following Telepak Networks services will change. New rates will become effective August 27, 2004.

RATES	
AREA CALLING PLUS SERVICE	
Per line without ValuePak	\$56.00
Per line with ValuePak	\$71.00
Per Two-Line Plan package with ValuePak	\$93.95
Credit for two individual lines qualifying as Two-Line Plan package	-\$48.05
Per Three-Line Plan Package with ValuePak	\$123.95
LOCAL DIRECTORY ASSISTANCE SERVICE	
Listing(s) within the caller's local calling area and NPA	\$1.00
DIRECTORY LISTINGS	
Non-Published (Private) Listing: Where charge applies	\$4.50
Non-Listed (Semiprivate) Listing: Where charge applies	\$2.20
Business Additional Listing, each	\$2.50
Residence Additional Listing, each	\$1.20
Alternate Listing: Nights, Sunday and Holidays, each	\$1.80
Other Alternate Listing: Business, each	\$2.00
Other Alternate Listing: Residence, each	\$2.00
Cross Reference Listing: Business, each	\$1.80
Cross Reference Listing: Residence, each	\$1.20
Foreign Listing: Residence, each	\$1.20
Foreign Cross Reference Listing: Residence, each	\$1.20
Foreign Alternate Listing: Residence, each	\$1.20
Special Text Listing: Business, per line	\$1.80
Telephone Answering Service Listing, each	\$1.80
Listing Titles in Excess of One: Residence, each	\$1.20
Listing Titles, professionals and/or educational degrees in excess of one: Business, each	\$1.80
Designer Bold, per listing	\$2.40
Designer Bold Plus, per listing	\$3.50
Designer Script, per listing	\$2.40
Designer Plus, per listing	\$3.50
Designer Line (Standard), per listing	\$3.50
Designer Line Bold, per listing	\$4.50
Designer Line Script, per listing	\$4.50
CUSTOM CALLING SERVICE: RESIDENCE	
Call Waiting	No change
Call Forward Variable	\$5.00
Three Way Calling	No change
Speed Calling (30-code)	\$5.00
Call Forward Busy Line	No change
Call Forward Don't Answer	\$1.20

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-ValuePak Bundle
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CUSTOMER C

1-877-835-3725
(1-877-TELEPAK)

Customer Control of Call Forward Busy Line	\$3.50
Customer Control of Call Forwarding Don't Answer	\$3.50
Call Forwarding Busy Line Multiple Calls	\$2.40
Call Forwarding Don't Answer Multiple Calls	\$2.40
Remote Access - Call Forwarding Variable	\$6.50
Call Waiting Deluxe with Call Forwarding Don't Answer	\$7.50
Call Waiting Deluxe with Conferencing	\$7.00
Three-Way Calling with Transfer	\$5.90
Talking Call Waiting	\$3.50
CUSTOMER CALLING SERVICE: BUSINESS	
Call Forwarding Variable	\$6.00
Three-way Calling	\$6.50
Speed Calling (8-code)	\$5.00
Speed Calling (30-code)	\$5.00
Call Forwarding Variable Multiple Simultaneous Calls	\$5.15
Remote Access - Call Forwarding Variable	\$8.00
Three-way Calling with Transfer	\$6.50
TELESTAR SERVICE: RESIDENCE	
Call Return, per line	\$6.00
Call Return, per use	\$0.90
Repeat Dialing, per line	\$5.00
Repeat Dialing, per use	\$0.90
Call Selector, per line	\$4.50
Preferred Call Forwarding, per line	\$5.00
Call Block, per line	\$5.00
Call Tracing, per line	\$4.80
Caller ID-Basic, per line	\$8.00
Caller ID-Deluxe, per line	\$9.00
Busy Connect, per use	\$0.90
Unknown Caller Privacy, per ValuePak Line	\$2.75
TELESTAR SERVICE: BUSINESS (Single or First Service Features)	
Call Return, per line	\$6.50
Repeat Dialing, per line	\$6.50
Call Selector, per line	\$6.50
Call Block, per line	\$6.50
TELESTAR SERVICE: BUSINESS (Second or Subsequent Features)	
Call Return, per line	\$6.35
Repeat Dialing, per line	\$5.40
Call Selector, per line	\$5.40
Call Block, per line	\$5.15
Preferred Call Forwarding, per line	\$6.00
Call Tracing, per line	\$5.90
VOICE MAIL ANSWERING SERVICE	
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www.telepaknetworks.com

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Biloxi, MS	(228) 436-0808
Booneville, MS	(662) 480-1000
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Carthage, MS	(601) 267-0224
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Cleveland, MS	(662) 846-2911
Coffeeville, MS	(662) 481-1000
Coldwater, MS	(662) 622-7525
Collins, MS	(601) 712-1000
Columbia, MS	(601) 736-7006
Columbus, MS	(662) 328-2670
Corinth, MS	(662) 286-2772
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Gulfport, MS	(228) 865-1020
Hattiesburg, MS	(601) 268-0550
Hazlehurst, MS	(601) 894-0170

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Kosciusko, MS	(662) 289-5507
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Products & Services

Local

Since early 1997, US LEC has provided its business clients with competitive, reliable local phone service. We continue to enter new markets so more businesses can take advantage of the reliability and quality of the US LEC network.

- Local Network Access (Dial-Tone)
- Local calling
- Line features
- Enhanced local services

➤ Local Network Access (Dial-Tone)

Our local network access provides a high-quality, clear voice or data business line, and allows businesses to secure the minimum number of lines necessary as well as the capacity to expand service and add features as they grow. Customers can keep their existing telephone numbers when they switch to US LEC. Local network access facilities are available in four types:

- T-1 access
- Channel access (DS0)
- ISDN PRI (primary rate interface)
- Advantage T

Multiple local access services are available for above facilities:

- Business lines
- Data lines
- Key system lines
- PBX trunks
- Foreign exchange

The US LEC network comprises a variety of trunking configurations, enabling single and multiple voice and data transmissions between two network elements. Our local trunks offer connectivity flexibility so customers can customize specific traffic patterns based on their needs, such as one-way outbound calling only or two-way calling.

➤ Local calling

US LEC completes local calls over its all-digital network. US LEC local service provides:

- Local calling area coverage at least the size of the incumbent telephone company.
- 411
- 911
- Operator assistance
- Directory listing
- White-page listing
- Yellow-page listing

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Line features

- Call forwarding
- Call forward busy
- Call forwarding trunks to POTS
- Call forward no answer
- Remote access to call forwarding
- Call transfer
- 3-way calling
- Call waiting
- Toll denial
- Call hold
- Caller ID
- Caller ID with name



Enhanced local services

- DID - US LEC's DID trunks provide greater user productivity by eliminating the need for assistance, reducing incoming call "traffic jams" and offering the caller a speedy connection to the desired party.
- EAS (Expanded Area Service) - This service provides a greater free local calling area than the ILEC, and an extended local calling area.
- ANI - Automatic number identification is used to identify the responsible party to be billed for the call.
- Foreign exchange - This service involves an inbound-only call, toll-free to the calling party, which is paid for by the called party. If desired, the service includes a listing in the "foreign" white and yellow pages of the ILEC directory.
- Co-location - US LEC's co-location packages provide the placement of the customer's equipment and connectivity to telecom services. As part of the placement agreement, US LEC also provides access to the physical space, utility support such as power and temperature/humidity control and security, among other benefits.

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EXCLUSIVE REPORTS

From the October 22, 2004 print edition

Memphis Networkx, US LEC ink deal for network service

Michael Sheffield

Memphis Networkx and Charlotte-based US LEC are partnering to provide US LEC's Memphis customer base with an alternative network to BellSouth.

CAN YOUR FINANCIAL SOFTWARE SHED AS MUCH LIGHT ON YOUR BUSINESS?

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US LEC offers voice and data service to business clients in 15 eastern states, as well as in Memphis and Jackson, including Gossett Motors and Sneed Cos.

Networkx, which has a fiber network throughout the city, and US LEC

have been working together for nearly six months on a smaller scale. Typically, Networkx provides collocation services for clients in its local headquarters, but Networkx is leasing its fiber network to service US LEC clients at locations throughout the city.

The partnership is important to both companies due to the potential elimination of the Telecom Act of 1996, which was designed to "create more competition in the telecommunications industry" by helping CLECs -- like US LEC -- come into new markets and establish service. The act might be eliminated by the FCC by 2005.

BellSouth's smaller competitors say the death of the telecom act will result in less competition, but companies like Networkx make it possible for US LEC and other companies to bypass BellSouth.



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Typically in other cities US LEC has to partner with BellSouth, Verizon or Time Warner and use either fiber or copper lines provided by those companies. The use of Networkx by US LEC offers the company a local option that is not affiliated with the larger corporations. Networkx can keep their prices competitive because they use their own fiber network.

Kathy Birdsong, director of sales for US LEC in Memphis, says US LEC looks at multiple providers in different cities and the company enjoys having the option of a company like Networkx in Memphis.

"We evaluate all of our providers on the cost structure, response time, service level and guarantees to make sure we provide the highest level of service to our customers, because it's invisible to them, but we have to make sure everything works well," she says.

Charles Elliott, director of service operations for Memphis Networkx, says the services Networkx provides to US LEC is the core of their business.

"That's why we're here, to help customers like US LEC be competitive and enhance the telecommunications landscape of Memphis," he says.

Elliott says Networkx is at an advantage because they offer fiber instead of copper lines. Fiber lends itself easier to upgrade and increased bandwidth.

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