

**NEVADA BELL TELEPHONE COMPANY
DESCRIPTION AND JUSTIFICATION
TRANSMITTAL NO. 96
FEBRUARY 7, 2005**

INTRODUCTION

Nevada Bell Telephone Company (NBTC) proposes to enhance the Government Emergency Telecommunications Services (GETS) by introducing GETS Office Wide Queuing (OWQ). GETS OWQ is a feature that provides priority call processing on an office wide (per switch) basis rather than on a trunk group basis. Enhancing the existing GETS Egress Queuing (EQ) to the GETS (OWQ) feature, offers performance on an office wide (per switch), basis resulting in improved communication flow during emergency situations. The Federal Government has requested this enhancement through its authorized agent and is the only customer authorized to use this feature.

Cost support is included with this filing in compliance with Part 61.38 of the Commission's Rules and is provided under confidential cover. The cost associated with the implementation of GETS OWQ are vendor related and considered proprietary information of SBC. Public release of this information would be detrimental to SBC.

BACKGROUND

Government Emergency Telecommunications Services (GETS) provides authorized National Security/Emergency Preparedness (NS/EP) users enhanced Public Switched Network (PSN) service in which GETS calls receive a higher likelihood of completion than POTS calls during events of severe network stress. The HPC enhancement feature enables NS/EP calls to be marked for priority treatment. With the GETS OWQ feature communication flow improves during emergency situations.

COST DEVELOPMENT

The costs associated with the provisioning of the Government Emergency Telecommunications Services Office Wide Queuing (GETS OWQ) feature are reflective of the labor costs required to prepare and establish the system, along with those recurring labor functions necessary to continue or provide service. The GETS OWQ feature is an addition to the GETS Alternate Carrier Routing (ACR) product that exists on Nortel DMS 100 switches providing National Security/Emergency Preparedness (NS/EP) users enhanced public switched network service.

The non-recurring (one time only or start up) and non-volume sensitive (limited recurring costs not associated with levels of service or customers) costs are recovered from the single GETS OWQ customer, the Federal Government.

The labor tasks and time associated with providing GETS OWQ was provided by the subject matter experts (SMEs) for the affected departments or other project-level SMEs. Where individual task times were not available, total sum estimates, based on project SMEs, were used to calculate costs. Where specific individuals to perform labor tasks were not available, an assumption was made using those loaded labor rates approved by the California Public Utilities Commission.

The Federal Government, through its authorized agent, is the only customer for this service, therefore the costs for implementation of this project were distributed solely to this customer.