

**NEVADA BELL TELEPHONE COMPANY
DESCRIPTION AND JUSTIFICATION
TRANSMITTAL NO. 82
DECEMBER 10, 2004**

PURPOSE

As part of a standardization initiative, Nevada Bell Telephone Company (NBTC) proposes the following modifications to Additional Engineering, Additional Labor, and Miscellaneous Services found in NBTC's Tariff F.C.C. No. 1:

- Modify the definition for business day,
- Standardize basic time, overtime, and premium time,
- Modify the existing Additional Labor regulations,
- Introduce applications and regulations to the existing Maintenance of Service,
- Modify the duration of standby, and
- Make miscellaneous text changes and additions to existing tariff language for clarification purposes.

SERVICE DESCRIPTION

Under the current business day definition, the times of day that the Telephone Company is open for business are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., with an hour for lunch, Monday through Friday, resulting in a forty (40) hour work week. Standby currently includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

With this filing, NBTC proposes to modify the definition for business day, which will make the time of day the Telephone Company is open for business, 8:00 a.m. to 5:00 p.m., Monday through Friday. With the following modifications:

- basic time will be work related efforts of the Telephone Company performed during a normally scheduled business day, (8:00 a.m. to 5:00 p.m., Monday through Friday),
- overtime will be work related efforts of the Telephone Company performed outside of a normally scheduled business day, (Monday through Friday), and on Saturdays,
- premium time will be work related efforts of the Telephone Company performed outside of a normally scheduled business week, Sunday and/or holidays (i.e., New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving, and Christmas Day).

The following will be introduced into the existing Additional Labor regulations:

- Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof.
- Overtime repair for maintenance effort performed outside of normally scheduled working hours will be removed.
- A call-out of a Telephone Company employee for additional labor will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis.

The following will be introduced into the existing Maintenance of Service regulations:

- If trouble occurs with a customer's service, the customer should first determine whether the trouble is in the customer's own equipment and/or facilities. If the customer determines the trouble is in the Telephone Company's equipment and/or facilities, the customer should issue a trouble report to the Telephone Company.

- If the customer issues a trouble report allowing the Telephone Company access to the customer's or the customer's end user(s) premises and the Telephone Company personnel are dispatched but denied access to the premises, then the deregulated Maintenance of Service Charge will apply for the period of time that the Telephone Company personnel are dispatched.
- The Maintenance of Service Charge shall include all technicians dispatched, including technicians dispatched to other locations for purposes of testing. Maintenance of Service Charges apply on a first and additional basis for each one-half (1/2) hour or fraction thereof.
- A call-out out of a Telephone Company employee for Maintenance of Service will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis.

The duration for standby will be modified to include all time in excess of one-quarter (1/4) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

BASE PERIOD DEMAND

The proposed tariff changes meet the definition of a restructure as outlined in 61.3(II) of the Commission's Rules and require 2003 base period demand to be recast.

Calculations used to recast the demand were based on data from the Billing Website, Executive Overview Reports, WFA/C OQS reports and a CR trouble report. Each of these systems and/or reports contain order activities by region.

NBTC is currently allowed to bill overtime/premium time repair when a Telephone Company employee is called out or works overtime or premium time to repair service

regardless of the cause of the trouble. This is billed using the ALH USOC. In the proposed filing, NBTC will no longer bill for call-outs where the trouble is attributed to NB. Call-outs for trouble that are not attributed to NBTC will continue to be billed, but will be billed using the Maintenance of Service (MVV) USOC. The change in demand is detailed on Exhibit 1.

The ALH USOC is also used to bill overtime and premium time installations. A portion of NB's installations are not billed at the overtime or premium time due to the current definition for a business day. The proposed tariff modifications will cause these installations to be billed at the higher rate. The increase in demand is detailed on Exhibit 1.

At present, NBTC bills non-productive dispatches (NPD) with an ALK++ USOC. An NPD is when a customer issues a trouble report and Telephone Company personnel are dispatched, but not allowed access to the premises. The modified tariff proposes that NPDs will be charged using the MVV USOC. The change in base period demand is detailed on Exhibit 1.

ALK++ demand has also been recast to allow for the modification of the definition for a business day as well as the standardization of basic time, overtime and part-time. This is demonstrated on Exhibit 1.

The modification of the definition of a business day and the standardization of basic time, overtime and part-time also impacted demand for the SNO++ and SNT++ USOCs. The detail for these adjustments is shown on Exhibit 1.

PRICE CAP COMPLIANCE

This filing proposes various changes in the methods NBTC uses to bill customers for additional labor charges related to the ALH, ALK++, MVV, SNO++ and SNT++ USOCs and results in revenue changes in the Special Access basket, however, the API remains below the PCI and all Service Band Indexes (SBIs) are below the associated SBI Upper Limits as indicated on the IND-1 form of the Tariff Review Plan (TRP). The revenue impact of the recast demand is detailed on Exhibit 2. The full impact is displayed on the SUM-1 form of the TRP.

NBTC - Demand Detail

Exhibit 1

USOC	DESCRIPTION	CURRENT 2003 BASE PERIOD DEMAND	REPAIR ATTRIBUTED TO NBTC	REPAIR MOVED TO MVV	ADDITIONAL INSTALLATIONS BILLED AT OVERTIME OR PREMIUM TIME	REVISED 2003 BASE PERIOD DEMAND
ALH	ADDL LABOR INSTALLATION/ REPAIR - OVERTIME - EACH HALF HOUR (NRC)	36	28	5	20	23
ALH	ADDL LABOR INSTALLATION/ REPAIR - PREMIUM - EACH HALF HOUR (NRC)	11	10	1	0	0

USOC	DESCRIPTION	CURRENT 2003 BASE PERIOD DEMAND	NON PRODUCTIVE DISPATCHES MOVED TO MVV	ADJUSTMENT DUE TO STANDARDIZING BT, OT, & PT	REVISED 2003 BASE PERIOD DEMAND
ALKNM	ADDL LABOR TEST & MTCE - BASIC - INSTALL TECH (NRC)	295	18	(90)	187
ALKNM	ADDL LABOR TEST & MTCE - BASIC - CTRL OFFICE MAIN TECH (NRC)	273	16	(83)	174
ALKPM	ADDL LABOR TEST & MTCE - PREMIUM - INSTALL TECH (NRC)	119	8	88	200
ALKPM	ADDL LABOR TEST & MTCE - PREMIUM - CTRL OFFICE MAIN TECH (NRC)	110	6	82	185
ALKXM	ADDL LABOR TEST & MTCE - OVERTIME - INSTALL TECH (NRC)	26	2	1	26
ALKXM	ADDL LABOR TEST & MTCE - OVERTIME - CTRL OFFICE MAIN TECH (NRC)	24	1	1	24

USOC	DESCRIPTION	CURRENT 2003 BASE PERIOD DEMAND	REPAIR MOVED FROM ALH	NON PRODUCTIVE DISPATCHES MOVED FROM ALK	REVISED 2003 BASE PERIOD DEMAND
MVV	MAINTENANCE OF SERVICE - BASIC - INSTALL TECH (NRC)	380		18	398
MVV	MAINTENANCE OF SERVICE - BASIC - CTRL OFFICE MAIN TECH (NRC)	196		16	211
MVV	MAINTENANCE OF SERVICE - OVERTIME - INSTALL TECH (NRC)	38	5	8	51
MVV	MAINTENANCE OF SERVICE - OVERTIME - CTRL OFFICE MAIN TECH (NRC)	20		6	26
MVV	MAINTENANCE OF SERVICE - PREMIUM - INSTALL TECH (NRC)	30	1	2	32
MVV	MAINTENANCE OF SERVICE - PREMIUM - CTRL OFFICE MAIN TECH (NRC)	15		1	16

USOC	DESCRIPTION	CURRENT 2003 BASE PERIOD DEMAND	ADJUSTMENT DUE TO STANDARDIZING BT, OT, & PT	REVISED 2003 BASE PERIOD DEMAND
SNONR	SPL ADDL MANUAL TESTING - BASIC - INSTALL TECH	8	(6)	2
SNONR	SPL ADDL MANUAL TESTING - BASIC - CTRL OFFICE MAIN TECH	16	(11)	5
SNOPR	SPL ADDL MANUAL TESTING - PREMIUM - INSTALL TECH	2	1	3
SNOPR	SPL ADDL MANUAL TESTING - PREMIUM - CTRL OFFICE MAIN TECH	2	1	3
SNOXR	SPL ADDL MANUAL TESTING - OVERTIME - INSTALL TECH	0	5	5
SNOXR	SPL ADDL MANUAL TESTING - OVERTIME - CTRL OFFICE MAIN TECH	0	10	10
SNTNR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - BASIC TIME - INSTALL TECH	1	(1)	0
SNTNR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - BASIC TIME - CTRL OFFICE MA	2	(1)	1
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - OVERTIME - INSTALL TECH	0	1	1
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - OVERTIME - CTRL OFFICE MAI	0	1	1
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - PREMIUM - INSTALL TECH	0	0	0
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - PREMIUM - CTRL OFFICE MAIN	0	0	0

BT, OT, & PT - Basic Time, Overtime, & Premium Time

NBTC - Revenue Impact

Exhibit 2

USOC	DESCRIPTION	CURRENT RATES	CURRENT 2003 BASE PERIOD DEMAND	REVISED 2003 BASE PERIOD DEMAND	CURRENT REVENUE	PROPOSED REVENUE	CHANGE
ALH	ADDL LABOR INSTALLATION/ REPAIR - OVERTIME - EACH HALF HOUR (NRC)	\$60.32	36	23	\$2,172	\$1,387	(\$784)
ALH	ADDL LABOR INSTALLATION/ REPAIR - PREMIUM - EACH HALF HOUR (NRC)	\$80.42	11	0	\$885	\$0	(\$885)
ALKNM	ADDL LABOR TEST & MTCE - BASIC - INSTALL TECH (NRC)	\$40.21	295	187	\$11,862	\$7,519	(\$4,343)
ALKNM	ADDL LABOR TEST & MTCE - BASIC - CTRL OFFICE MAIN TECH (NRC)	\$32.72	273	174	\$8,933	\$5,693	(\$3,239)
ALKPM	ADDL LABOR TEST & MTCE - PREMIUM - INSTALL TECH (NRC)	\$60.32	119	200	\$7,178	\$12,064	\$4,886
ALKPM	ADDL LABOR TEST & MTCE - PREMIUM - CTRL OFFICE MAIN TECH (NRC)	\$49.08	110	185	\$5,399	\$9,080	\$3,681
ALKXM	ADDL LABOR TEST & MTCE - OVERTIME - INSTALL TECH (NRC)	\$80.42	26	26	\$2,091	\$2,091	\$0
ALKXM	ADDL LABOR TEST & MTCE - OVERTIME - CTRL OFFICE MAIN TECH (NRC)	\$65.43	24	24	\$1,570	\$1,570	\$0
MVV	MAINTENANCE OF SERVICE - BASIC - INSTALL TECH (NRC)	\$40.21	380	398	\$15,280	\$16,004	\$724
MVV	MAINTENANCE OF SERVICE - BASIC - CTRL OFFICE MAIN TECH (NRC)	\$32.72	196	211	\$6,413	\$6,904	\$491
MVV	MAINTENANCE OF SERVICE - OVERTIME - INSTALL TECH (NRC)	\$60.00	38	51	\$2,280	\$3,060	\$780
MVV	MAINTENANCE OF SERVICE - OVERTIME - CTRL OFFICE MAIN TECH (NRC)	\$45.00	20	26	\$900	\$1,170	\$270
MVV	MAINTENANCE OF SERVICE - PREMIUM - INSTALL TECH (NRC)	\$75.00	30	32	\$2,250	\$2,400	\$150
MVV	MAINTENANCE OF SERVICE - PREMIUM - CTRL OFFICE MAIN TECH (NRC)	\$65.00	15	16	\$975	\$1,040	\$65
SNONR	SPL ADDL MANUAL TESTING - BASIC - INSTALL TECH	\$40.21	8	2	\$322	\$80	(\$241)
SNONR	SPL ADDL MANUAL TESTING - BASIC - CTRL OFFICE MAIN TECH	\$32.72	16	5	\$524	\$164	(\$360)
SNOXR	SPL ADDL MANUAL TESTING - OVERTIME - INSTALL TECH	\$60.32	2	3	\$121	\$181	\$60
SNOXR	SPL ADDL MANUAL TESTING - OVERTIME - CTRL OFFICE MAIN TECH	\$49.08	2	3	\$98	\$147	\$49
SNOPR	SPL ADDL MANUAL TESTING - PREMIUM - INSTALL TECH	\$80.42	0	5	\$0	\$402	\$402
SNOPR	SPL ADDL MANUAL TESTING - PREMIUM - CTRL OFFICE MAIN TECH	\$65.43	0	10	\$0	\$654	\$654
SNTNR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - BASIC TIME - INSTALL TECH	\$40.21	1	0	\$40	\$0	(\$40)
SNTNR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - BASIC TIME - CTRL OFFICE MAIN TECH	\$32.72	2	1	\$65	\$33	(\$33)
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - OVERTIME - INSTALL TECH	\$60.32	0	1	\$0	\$60	\$60
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - OVERTIME - CTRL OFFICE MAIN TECH	\$49.08	0	1	\$0	\$49	\$49
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - PREMIUM - INSTALL TECH	\$80.42	0	0	\$0	\$0	\$0
SNTXR	SPL ADDL COOPERATIVE ACCEPTANCE TESTING - PREMIUM - CTRL OFFICE MAIN TECH	\$65.43	0	0	\$0	\$0	\$0