

ACCESS SERVICE

19. Promotional Offerings19.1 General

The Telephone Company may from time to time engage in special promotional service offerings, special arrangements or demonstrations designed to attract new customers, to stimulate customer usage and/or to increase existing customer awareness of the Telephone Company's services.

These offerings will be limited to certain dates, times and locations determined by the Telephone Company. The specific rates, terms and/or conditions applicable to each promotional offering will be filed with the Commission.

19.2 Terms, Conditions, Rates and Charges

The specific terms and conditions or rates and charges of each promotional offering are described below:

(A) ADSL Channel Promotional Offer for Service Ordered between February 18, 2004, and April 9, 2004 from Selected Companies

For a limited time only, local service subscribers of the companies described below may order installation of new ADSL Channel Class R1 or Class R2 service and receive the first month of service at no charge. In order to receive the first month at no charge, the customer must agree to retain the service for at least twelve months. If service is removed before the end of the twelve month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for first month of service plus applicable taxes and surcharges.

This offer applies to orders received from February 18, 2003 to April 9, 2003. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

This offer is available to subscribers of companies in Rate Group 1, Rate Group 2, and Rate Group 4 that offer the promoted DSL services.

(B) ADSL Channel Promotional Offer for Service Ordered between April 5, 2004 and May 30, 2004 from Ogden Telephone Company

For a limited time only, local service subscribers of Ogden Telephone Company may order installation of new ADSL Channel Class R1 or R2 service and receive the first, fourth, and eighth month of service at no charge. This offer applies to orders received from April 5, 2004 through May 30, 2004. In order to receive the first month at no charge, the customer must agree to retain the service for at least three months.

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19. Promotional Offerings19.2 Terms, Conditions, Rates and Charges (Cont'd)

- (B) ADSL Channel Promotional Offer for Service Ordered between April 5, 2004 and May 30, 2004 from Ogden Telephone Company (Cont'd)

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If service is removed before the end of the three month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for first month of service plus applicable taxes and surcharges. The customer must pay the tariffed rate for the second and third months in order to receive the fourth month at no charge, and must also pay the tariffed rate for the fifth through seventh months in order to receive the eighth month at no charge. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

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- (C) ADSL Channel Promotional Offer for Service Ordered between August 4, 2003 and October 15, 2003

For a limited time only, local service subscribers of the companies listed below may order installation of new ADSL Channel Class R2 service and receive the first month of service at no charge. In order to receive the first month at no charge, the customer must agree to retain the service for at least six months. If service is removed before the end of the six month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for the first month of service plus applicable taxes and surcharges. This offer applies to orders received from August 4, 2003 to October 15, 2003. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

This offer is available to subscribers of CTC of Illinois, CTC of Minnesota, CTC of Nebraska, CTC of New York, CTC of Tennessee, CTC of the Volunteer State, CTC of West Virginia, CTC of West Virginia (Mountain State), and Rhinelander Telephone.

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19. Promotional Offerings (Cont'd)19.2 Terms, Conditions, Rates and Charges (Cont'd)(D) ADSL Channel Promotional Offer for Service Ordered between April 10, 2004, and April 30, 2004 from Selected Companies

For a limited time only, local service subscribers of the companies described below may order installation of new ADSL Channel Class R1 or Class R2 service and receive the first month of service at no charge. In order to receive the first month at no charge, the customer must agree to retain the service for at least twelve months. If service is removed before the end of the twelve month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for first month of service plus applicable taxes and surcharges.

This offer applies to orders received from April 10, 2004 to April 30, 2004. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

This offer is available to subscribers of the following companies: Citizens Utilities Rural Company, CTC of California, CTC of Idaho, CTC of Illinois, CTC of Minnesota, CTC of Montana, CTC of Nebraska, CTC of Nevada, CTC of Oregon, CTC of Tuolumne, CTC of Utah, CTC of the Golden State, CTC of the White Mountains, Navajo Communications Company, and Rhinelander Telephone.

(E) ADSL Channel Promotional Offer for Service Ordered between June 14, 2004 and July 31, 2004 from Ogden Telephone Company

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For a limited time only, local service subscribers of Ogden Telephone Company may order installation of new ADSL Channel Class R1 or R2 service and receive the first, fourth, and eighth month of service at no charge. This offer applies to orders received from June 14, 2004 through July 31, 2004. In order to receive the first month at no charge, the customer must agree to retain the service for at least three months. If service is removed before the end of the three month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for first month of service plus applicable taxes and surcharges. The customer must pay the tariffed rate for the second and third months in order to receive the fourth month at no charge, and must also pay the tariffed rate for the fifth through seventh months in order to receive the eighth month at no charge. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

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19. Promotional Offerings (Cont'd)19.2 Terms, Conditions, Rates and Charges (Cont'd)(F) ADSL Channel Promotional Offer for Service Ordered between June 21, 2004, and July 30, 2004 from Selected Companies

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For a limited time only, local service subscribers of the companies described below may order installation of new ADSL Channel Class R1 or Class R2 service and receive the first two months of service at no charge. In order to receive the first two months at no charge, the customer must agree to retain the service for at least twelve months. If service is removed before the end of the twelve month commitment period, the customer must pay a termination liability equal to the normal tariffed rate for first two months of service plus applicable taxes and surcharges. This offer applies to orders received from June 21, 2004 to July 30, 2004. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

This offer is available to subscribers of the following companies: Citizens Utilities Rural Company, CTC of California, CTC of Idaho, CTC of Illinois, CTC of Minnesota, CTC of Montana, CTC of Nebraska, CTC of Nevada, CTC of New York, CTC of Oregon, CTC of Tennessee, CTC of Utah, CTC of the Golden State, CTC of the Volunteer State, CTC of Tuolumne, CTC of West Virginia, CTC of West Virginia (Mountain State), CTC of the White Mountains, Navajo Communications Company, and Rhinelander Telephone.

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19. Reserved for future use.