

Issued: May 27, 2004

FACILITIES FOR INTERSTATE ACCESS

16. ADVANCED COMMUNICATIONS NETWORKS (Cont'd)

16.6 Digital Subscriber Line Service (Cont'd)

(G) Rates and Charges (Cont'd)

(3) ADSL Plus and ADSL Performance Plus Limited Promotion

During the period August 20, 2003, through November 20, 2003, unless sooner cancelled or changed, a promotion will be offered to end user customers that subscribe to or upgrade to an ADSL Plus (256 Kbps down/128 Kbps up) or ADSL Performance Plus (768 Kbps down/512 Kbps up) service level package. The installation charge of \$75 will be waived for such customers. End user customers that agree to sign a 6-month contract will receive the ADSL Performance Plus service level package for a monthly rate of \$30. Existing customers that upgrade from an ADSL Basic, Plus or Performance service level package to a ADSL Performance Plus service level package and agree to sign a 6 month contract will also receive the ADSL Performance Plus for a monthly rate of \$30. The \$6.00 software change charge to upgrade their service will be waived. The upgrade will be allowed provided the ADSL channel interface and the CL remain the same. If the customer requests the discontinuance of the ADSL Performance Plus service level package prior to the expiration date of the 6 month contract, termination liability charges will apply. The customer will be billed 50% of any remaining portion of the contract. This promotion is available on service orders placed during the promotional period, with service scheduled to begin within 15 days of the order date.

(4) ADSL Basis, Plus, Performance, Performance Plus and Performance Max Limited Promotion

During the period January 1, 2004, through August 31, 2004, unless sooner cancelled or changed, a promotion will be offered to customers who subscribe to any service level package. The installation charge will be waived for such customers. This promotion is available on service orders placed during the promotional period with serviced scheduled to begin within 15 days of the order date. The \$6.00 software change charge to upgrade will be waived for existing end user customers that upgrade to a higher level package during the term of the promotion. The upgrade will be allowed provided the ADSL channel interface and the CL remain the same. (C)

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