

## ACCESS SERVICE CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 22-42 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 13, 14, 15, 16, 17, 19, 20, 28 and 29 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title 1	1st	36	3rd	2-19	3rd
Title 2	1st	37	13th	2-20	3rd
		37.1	3rd	2-21	4th
		38	1st	2-22	4th
1	193rd*	39	1st	2-22.1	4th
1.1	3rd*	40	3rd	2-23	3rd
2	49th	41	2nd	2-23.1	1st
3	6th	42	1st	2-23.2	1st
4	4th	43	3rd	2-24	Original
5	27th	44	1st	2-25	Original
6	17th	45	Original	2-26	4th
7	35th	46	4th	2-26.1	1st
8	25th	46.1	Original	2-26.2	1st
8.1	2nd	47	3rd	2-26.3	1st
9	31st			2-27	3rd
9.1	14th			2-27.1	Original
10	25th	1-1	1st	2-28	Original
11	9th			2-29	2nd
12	7th			2-29.1	Original
12.1	2nd	2-1	Original	2-30	2nd
13	6th	2-2	Original	2-31	2nd
14	30th	2-3	Original	2-32	Original
14.1	2nd	2-4	Original	2-33	Original
15	29th	2-5	Original	2-34	2nd
16	29th	2-6	Original	2-34.1	Original
16.1	7th	2-7	3rd	2-35	Original
17	Original	2-8	3rd	2-36	Original
18	6th	2-9	4th	2-37	Original
19	Original	2-9.1	Original	2-38	Original
20	Original	2-10	Original	2-39	Original
21	Original	2-11	1st	2-40	Original
22	Original	2-11.1	Original	2-40.1	2nd
23	Original	2-12	2nd	2-40.2	Original
24	Original	2-13	2nd	2-41	Original
25	Original	2-14	Original	2-42	Original
26	Original	2-15	3rd	2-43	Original
27	1st	2-15.1	2nd	2-44	Original
28	2nd	2-15.2	2nd	2-45	1st
29	3rd	2-16	3rd	2-46	1st
30	1st	2-16.1	2nd	2-47	Original
31	Original	2-17	3rd	2-48	Original
32	Original	2-18	3rd	2-49	Original
33	1st				
34	Original				
35	6th				

\* New or Revised Page

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1300 I Street, NW, Washington, D.C. 20005

## ACCESS SERVICE CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
2-50	Original				
2-51	Original				
2-52	Original				
2-53	Original				
2-54	Original				
2-55	1st				
2-55.1	2nd				
2-55.1.1	Original				
2-55.2	2nd				
2-55.3	1st				
2-55.4	2nd				
2-55.5	2nd				
2-55.6	2nd				
2-55.7	3rd*				
2-55.8	2nd				
2-55.9	1st				
2-56	Original				

\*New or Revised Pages

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.10 Service Response Credits (SRC) (Cont'd)

(G) Network Availability

Network Availability refers to the percentage of time over a measured calendar month that the service is available for use by the customer. The Telephone Company threshold for Network Availability is 99.90% in a calendar month.

Network Availability is calculated based upon the total number of minutes in a calendar month that a customer was actually in service divided by the total number of minutes in that month that a customer could have been in service for a given set of rate element(s).

Network Availability = (1,440 minutes x number of days in month x number of service components) - (Number of minutes service was interrupted during month) and then divided by the possible number of available minutes for the month (1,440 x number of days in month x number of service components).

<u>SRC Eligible Service</u>	<u>Service Component Used in Calculation</u>	
ATM	Permanent	(C)
	Virtual Circuit (PVC)	
FRS	PVC	(C)
IP-VPN	i-VC	
National TLS	EVC	

For example: A customer has 50 PVCs in the month of July. (C)  
 July has 31 days; 1,440 minutes per day. Three PVCs were out (C)  
 of service over the course of the month for 120 minutes each  
 or a total of 360 minutes. Network availability would be  
 calculated by (1,440 minutes/day x 31 days x 50 PVCs) - (C)  
 2,232,000 minutes less 360 minutes out of service = 2,231,640  
 minutes of actual customer network availability. 2,231,640  
 is divided by 2,232,000 which equals that customer's July  
 Network Availability of 99.98%.

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