

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

Telecommunication Relay Service

| COSA | JURISDICTION | COMMON LINE (A) | DATA BASE ACCESS (B) | BILLING NAME & ADDRESS (C) | SPECIAL ACCESS (D) | TOTAL Price Cap Exogenous (E=Sum(A..D)) |
|------------|----------------|--------------------|----------------------------|----------------------------------|--------------------------|---|
| COAZ | ARIZONA - WEST | 1,186 | 0 | 0 | 55 | 1,241 |
| COCA | CALIFORNIA | 48,295 | 0 | 0 | 5,839 | 54,134 |
| COIL | ILLINOIS | 17,892 | 0 | 0 | 2,425 | 20,317 |
| COIN | INDIANA | 26,405 | 0 | 0 | 1,632 | 28,037 |
| CONV | NEVADA | 5,898 | 0 | 0 | 211 | 6,108 |
| CONC | NORTH CAROLINA | 18,698 | 0 | 0 | 622 | 19,320 |
| COPT | PENNSYLVANIA | 16,262 | 0 | 0 | 620 | 16,882 |
| COTX | TEXAS | 15,171 | 0 | 0 | 401 | 15,571 |
| COVA | VIRGINIA | 78,778 | 0 | 0 | 12,112 | 90,890 |
| COWA | WASHINGTON | 13,126 | 0 | 0 | 2,962 | 16,088 |
| TOTAL GSTC | | 241,711 | 0 | 0 | 26,877 | 268,588 |

Reg Fee

| COSA | JURISDICTION | COMMON LINE (A) | DATA BASE ACCESS (B) | BILLING NAME & ADDRESS (C) | SPECIAL ACCESS (D) | TOTAL Price Cap Exogenous (E=Sum(A..D)) |
|------------|----------------|--------------------|----------------------------|----------------------------------|--------------------------|---|
| COAZ | ARIZONA - WEST | 291 | | 0 | 13 | 304 |
| COCA | CALIFORNIA | 15,331 | | 0 | 1,854 | 17,185 |
| COIL | ILLINOIS | 3,462 | | 0 | 469 | 3,932 |
| COIN | INDIANA | 5,443 | | 0 | 336 | 5,779 |
| CONV | NEVADA | 1,641 | | 0 | 59 | 1,699 |
| CONC | NORTH CAROLINA | 3,764 | | 0 | 125 | 3,889 |
| COPT | PENNSYLVANIA | 3,924 | | 0 | 149 | 4,073 |
| COTX | TEXAS | 3,088 | | 0 | 82 | 3,169 |
| COVA | VIRGINIA | 17,305 | | 0 | 2,660 | 19,965 |
| COWA | WASHINGTON | 4,315 | | 0 | 974 | 5,288 |
| TOTAL GSTC | | 58,563 | 0 | 0 | 6,722 | 65,284 |

NANPA

| COSA | JURISDICTION | COMMON LINE (A) | DATA BASE ACCESS (B) | BILLING NAME & ADDRESS (C) | SPECIAL ACCESS (D) | TOTAL Price Cap Exogen (E=Sum(A..D)) |
|------------|----------------|--------------------|----------------------------|----------------------------------|--------------------------|--|
| COAZ | ARIZONA - WEST | 44 | 0 | 0 | 2 | 46 |
| COCA | CALIFORNIA | 2,505 | 0 | 0 | 303 | 2,808 |
| COIL | ILLINOIS | 674 | 0 | 0 | 91 | 765 |
| COIN | INDIANA | 1,068 | 0 | 0 | 66 | 1,134 |
| CONV | NEVADA | 150 | 0 | 0 | 5 | 155 |
| CONC | NORTH CAROLINA | 859 | 0 | 0 | 29 | 887 |
| COPT | PENNSYLVANIA | 422 | 0 | 0 | 16 | 439 |
| COTX | TEXAS | 720 | 0 | 0 | 19 | 739 |
| COVA | VIRGINIA | 2,991 | 0 | 0 | 460 | 3,451 |
| COWA | WASHINGTON | 434 | 0 | 0 | 98 | 532 |
| TOTAL GSTC | | 9,866 | 0 | 0 | 1,089 | 10,955 |

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**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | |
|--|------------------------|------------------------|--------------------------------|-------|
| Telecommunications Relay Service Support: | | | | |
| | | 1,230 | 1,991 | 761 |
| 7/03-6/04 Trueup DA 04-465 | | 1,230 | 1,816 | 586 |
| | | | | 1,347 |
| North American Numbering Plan Administration: | | | | |
| | | 30 | 79 | 49 |
| Regulatory Fee Support: | | | | |
| | | 1,643 | 1,973 | 330 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
|-------------------------|---|--|--|--|--|
| Exogenous Amount | 3,784,441 | 905,101 | 1,973 | 1,991 | 79 |

| | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS |
|---|-----------------------|-------------------|----------------------|
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | 825,484 | 0.0022 | 1,816 |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
|-------------------------------|-------------------------------------|---------------------------------|--|------------------------------|--------------------------|
| 2003 End User Revenues | 796,919 | 36,686 | | 71,496 | 905,101 |
| Allocation Basis | 88.0475% | 4.0532% | 0.0000% | 7.8992% | 100.0000% |
| Telecom. Relay Support | 1,186 | 55 | 0 | 0 | 1,347 |
| NANPA | 44 | 2 | 0 | 4 | 49 |
| Regulatory Fee Support: | 291 | 13 | 0 | 26 | 330 |

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A |
|--|------------------------|------------------------|--------------------------------|
| Telecommunications Relay Service Support: | | | |
| | 44,703 | 77,622 | 32,919 |
| 7/03-6/04 Trueup DA 04-465 | 44,703 | 66,005 | 21,302 |
| | | | 54,221 |
| North American Numbering Plan Administration: | | | |
| | 1080 | 3,892 | 2,812 |
| Regulatory Fee Support: | | | |
| | 59,704 | 76,916 | 17,212 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 |
|-------------------------|---|--|--|--|
| Exogenous Amount | 185,346,816 | 35,282,786 | 76,916 | 77,622 |

| | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS |
|---|-----------------------|-------------------|----------------------|
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | 30,002,084 | 0.0022 | 66,005 |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues |
|-------------------------------|-------------------------------------|---------------------------------|--|------------------------------|
| 2003 End User Revenues | 31,426,536 | 3,799,604 | | 56,646 |
| Allocation Basis | 89.0704% | 10.7690% | 0.0000% | 0.1605% |
| Telecom. Relay Support | 48,295 | 5,839 | 0 | 87 |
| NANPA | 2,505 | 303 | 0 | 5 |
| Regulatory Fee Support: | 15,331 | 1,854 | 0 | 28 |

North American
Numbering Plan
Administration
(E) = A * 0.000021

3,892

Total
Revenue

35,282,786
100.0000%
54,221
2,812
17,212

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | |
|--|------------------------|------------------------|--------------------------------|--------|
| Telecommunications Relay Service Support: | | | | |
| | | 20,097 | 31,108 | 11,011 |
| 7/03-6/04 Trueup DA 04-465 | | 20,097 | 29,674 | 9,577 |
| | | | | 20,588 |
| North American Numbering Plan Administration: | | | | |
| | | 486 | 1,261 | 775 |
| Regulatory Fee Support: | | | | |
| | | 26,841 | 30,825 | 3,984 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
|---|---|--|--|--|--|
| Exogenous Amount | 60,059,775 | 14,139,870 | 30,825 | 31,108 | 1,261 |
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | | 2002 Annual IS 13,488,177 | TRS Factor 0.0022 | 7/03-6/04 TRS 29,674 | |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
|-------------------------------|-------------------------------------|---------------------------------|--|------------------------------|--------------------------|
| 2003 End User Revenues | 12,288,522 | 1,665,311 | | 186,037 | 14,139,870 |
| Allocation Basis | 86.9069% | 11.7774% | 0.0000% | 1.3157% | 100.0000% |
| Telecom. Relay Support | 17,892 | 2,425 | 0 | 271 | 20,588 |
| NANPA | 674 | 91 | 0 | 10 | 775 |
| Regulatory Fee Support: | 3,462 | 469 | 0 | 52 | 3,984 |

Appendix B-2: 2004 Annual Filing, Short Form (COINAS04.WK4)

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A |
|--|------------------------|------------------------|--------------------------------|
| Telecommunications Relay Service Support: | | | |
| | 27,547 | 43,092 | 15,545 |
| 7/03-6/04 Trueup DA 04-465 | 27,547 | 40,673 | 13,126 |
| | | | 28,670 |
| North American Numbering Plan Administration: | | | |
| | 666 | 1,825 | 1,159 |
| Regulatory Fee Support: | | | |
| | 36,790 | 42,700 | 5,910 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
|-------------------------|---|--|--|--|--|
| Exogenous Amount | 86,927,499 | 19,587,095 | 42,700 | 43,092 | 1,825 |

| | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS |
|---|-----------------------|-------------------|----------------------|
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | 18,487,656 | 0.0022 | 40,673 |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
|-------------------------------|-------------------------------------|---------------------------------|--|------------------------------|--------------------------|
| 2003 End User Revenues | 18,039,063 | 1,115,232 | | 432,800 | 19,587,095 |
| Allocation Basis | 92.0967% | 5.6937% | 0.0000% | 2.2096% | 100.0000% |
| Telecom. Relay Support | 26,405 | 1,632 | 0 | 634 | 28,670 |
| NANPA | 1,068 | 66 | 0 | 26 | 1,159 |
| Regulatory Fee Support: | 5,443 | 336 | 0 | 131 | 5,910 |

TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | |
|---|----------------|----------------|------------------------|-------|
| Telecommunications Relay Service Support: | | | | |
| | | 5,352 | 8,936 | 3,584 |
| 7/03-6/04 Trueup DA 04-465 | | 5,352 | 7,902 | 2,550 |
| | | | | 6,134 |
| North American Numbering Plan Administration: | | | | |
| | | 129 | 285 | 156 |
| Regulatory Fee Support: | | | | |
| | | 7,148 | 8,855 | 1,707 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
|--|--|---|---------------------------------------|--|--|
| Exogenous Amount | 13,559,220 | 4,061,725 | 8,855 | 8,936 | 285 |
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | | 2002 Annual IS 3,591,894 | TRS Factor 0.0022 | 7/03-6/04 TRS 7,902 | |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
|-------------------------|-----------------------------|-------------------------|----------------------------------|----------------------|------------------|
| 2003 End User Revenues | 3,905,213 | 139,446 | | 17,066 | 4,061,725 |
| Allocation Basis | 96.1467% | 3.4332% | 0.0000% | 0.4202% | 100.0000% |
| Telecom. Relay Support | 5,898 | 211 | 0 | 26 | 6,134 |
| NANPA | 150 | 5 | 0 | 1 | 156 |
| Regulatory Fee Support: | 1,641 | 59 | 0 | 7 | 1,707 |

Appendix B-2: 2004 Annual Filing, Short Form (CONCAS04.WK4)

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | |
|--|------------------------|------------------------|--------------------------------|--|
| Telecommunications Relay Service Support: | | | | |
| | 18,681 | 29,103 | 10,422 | |
| 7/03-6/04 Trueup DA 04-465 | 18,681 | 27,582 | 8,901 | |
| | | | 19,323 | |
| North American Numbering Plan Administration: | | | | |
| | 451 | 1,339 | 888 | |
| Regulatory Fee Support: | | | | |
| | 24,949 | 28,839 | 3,890 | |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
|---|---|--|--|--|--|
| Exogenous Amount | 63,742,711 | 13,228,778 | 28,839 | 29,103 | 1,339 |
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | | 2002 Annual IS 12,537,314 | TRS Factor 0.0022 | 7/03-6/04 TRS 27,582 | |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
|-------------------------------|-------------------------------------|---------------------------------|--|------------------------------|--------------------------|
| 2003 End User Revenues | 12,800,538 | 426,002 | | 2,238 | 13,228,778 |
| Allocation Basis | 96.7628% | 3.2203% | 0.0000% | 0.0169% | 100.0000% |
| Telecom. Relay Support | 18,698 | 622 | 0 | 3 | 19,323 |
| NANPA | 859 | 29 | 0 | 0 | 888 |
| Regulatory Fee Support: | 3,764 | 125 | 0 | 1 | 3,890 |

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | | |
|---|---|--|--|--|--|
| Telecommunications Relay Service Support: | | | | | |
| | | 15,618 | 25,194 | 9,576 | |
| 7/03-6/04 Trueup DA 04-465 | | 15,618 | 23,061 | 7,443 | |
| | | | | 17,019 | |
| North American Numbering Plan Administration: | | | | | |
| | | 377 | 819 | 442.099834 | |
| Regulatory Fee Support: | | | | | |
| | | 20,859 | 24,965 | 4,106 | |
| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
| Exogenous Amount | 39,004,754 | 11,451,945 | 24,965 | 25,194 | 819 |
| | | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS | |
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | | 10,482,150 | 0.0022 | 23,061 | |
| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
| 2003 End User Revenues | 10,942,816 | 416,863 | | 92,266 | 11,451,945 |
| Allocation Basis | 95.5542% | 3.6401% | 0.0000% | 0.8057% | 100.0000% |
| Telecom. Relay Support | 16,262 | 620 | 0 | 137 | 17,019 |
| NANPA | 422 | 16 | 0 | 4 | 442 |
| Regulatory Fee Support: | 3,924 | 149 | 0 | 33 | 4,106 |

VERIZON West-COTX
Letter Filing of 4/30/2004
Appendix B-2: 2004 Annual Filing, Short Form (COTXAS04.WK4)

TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A |
|---|----------------|----------------|------------------------|
| Telecommunications Relay Service Support: | | | |
| | 15,012 | 23,432 | 8,420 |
| 7/03-6/04 Trueup DA 04-465 | 15,012 | 22,165 | 7,153 |
| | | | 15,572 |
| North American Numbering Plan Administration: | | | |
| | 363 | 1,102 | 739 |
| Regulatory Fee Support: | | | |
| | 20,049 | 23,219 | 3,170 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 |
|------------------|--|---|---------------------------------------|--|
| Exogenous Amount | 52,485,767 | 10,650,699 | 23,219 | 23,432 |

| | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS |
|--|----------------|------------|---------------|
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | 10,074,965 | 0.0022 | 22,165 |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues |
|-------------------------|-----------------------------|-------------------------|----------------------------------|----------------------|
| 2003 End User Revenues | 10,375,995 | 273,978 | | 726 |
| Allocation Basis | 97.4208% | 2.5724% | 0.0000% | 0.0068% |
| Telecom. Relay Support | 15,171 | 401 | 0 | 1 |
| NANPA | 720 | 19 | 0 | 0 |
| Regulatory Fee Support: | 3,088 | 82 | 0 | 0 |

North American
Numbering Plan
Administration
(E) = A * 0.000021

1,102

Total
Revenue

10,650,699
100.0000%
15,572
739
3,170

TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A |
|---|----------------|----------------|------------------------|
| Telecommunications Relay Service Support: | | | |
| | 86,784 | 137,345 | 50,561 |
| 7/03-6/04 Trueup DA 04-465 | 86,784 | 128,137 | 41,353 |
| | | | 91,914 |
| North American Numbering Plan Administration: | | | |
| | 2097 | 5,586 | 3,489 |
| Regulatory Fee Support: | | | |
| | 115,906 | 136,096 | 20,190 |

| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 |
|------------------|--|---|---------------------------------------|--|
| Exogenous Amount | 266,022,408 | 62,429,467 | 136,096 | 137,345 |

| | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS |
|--|----------------|------------|---------------|
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | 58,244,095 | 0.0022 | 128,137 |

| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues |
|-------------------------|-----------------------------|-------------------------|----------------------------------|----------------------|
| 2003 End User Revenues | 53,507,476 | 8,226,361 | 0 | 695,630 |
| Allocation Basis | 85.7087% | 13.1770% | 0.0000% | 1.1143% |
| Telecom. Relay Support | 78,778 | 12,112 | 0 | 1,024 |
| NANPA | 2,991 | 460 | 0 | 39 |
| Regulatory Fee Support: | 17,305 | 2,660 | 0 | 225 |

North American
Numbering Plan
Administration
(E) = A * 0.000021

5,586

Total
Revenue

62,429,467
100.0000%
91,914
3,489
20,190

**TELECOMMUNICATION RELAY SERVICE (TRS), REGULATORY FEE and NANPA
EXOGENOUS COST DEVELOPMENT**

| | 7/03-6/04 A | 7/04-6/05 B | Exogenous C = B - A | | |
|---|---|--|--|--|--|
| Telecommunications Relay Service Support: | | | | | |
| | | 13,044 | 22,918 | 9,874 | |
| 7/03-6/04 Trueup DA 04-465 | | 13,044 | 19,260 | 6,216 | |
| | | | | 16,090 | |
| North American Numbering Plan Administration: | | | | | |
| | | 315 | 847 | 532 | |
| Regulatory Fee Support: | | | | | |
| | | 17,421 | 22,710 | 5,289 | |
| | 2003 Annual Total End User Revenues (499A) (A) | 2003 Annual Interstate End User Revenues (499A) (B) | Regulatory Fee (C)=B * 0.002180 | Telecom Relay Service (D) = B * 0.00220 | North American Numbering Plan Administration (E) = A * 0.000021 |
| Exogenous Amount | 40,355,270 | 10,417,368 | 22,710 | 22,918 | 847 |
| | | 2002 Annual IS | TRS Factor | 7/03-6/04 TRS | |
| Exogenous True-up 7/03-6/04 DA 04-465 (TRS ONLY) | | 8,754,373 | 0.0022 | 19,260 | |
| | Common Line End User 499 | Special End User 499 | PC Interexchange End User 499 | Excluded Revenues | Total Revenue |
| 2003 End User Revenues | 8,498,582 | 1,917,662 | 0 | 1,124 | 10,417,368 |
| Allocation Basis | 81.5809% | 18.4083% | 0.0000% | 0.0108% | 100.0000% |
| Telecom. Relay Support | 13,126 | 2,962 | 0 | 2 | 16,090 |
| NANPA | 434 | 98 | 0 | 0 | 532 |
| Regulatory Fee Support: | 4,315 | 974 | 0 | 1 | 5,289 |



