

ACCESS SERVICE

RATES, RULES AND CHARGES

Title Page and Pages 1 to 22-45, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 4 contains all changes from the original tariff that are in effect on the date hereof.

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## ACCESS SERVICE

## RATES, RULES AND CHARGES

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge/Dispatch Charge (Cont'd)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the customer's premises and the customer is not ready for service. The applicable charge is:

|  | <u>USOC</u> | <u>Charge</u> |
|--|-------------|---------------|
| Service Date Change Charge, per order                  | OMC         | \$26.50       |
| Service Date Change Dispatch Charge,<br>per occurrence | VT6DN       | \$200.00      |

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service, Special Access Service (as applicable in Section 5.2.3), SS7 Signaling Connection will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply. (T)

(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specifications. (T)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service)

(C)  
|  
(C)

(A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

(1) Installation of Switched or Special Access Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

(2) Where the customer cancels an Access order prior to the start of installation of access facilities, no charges shall apply.

(3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply except for Switched Access service. For Switched Access, (b) following will always apply.

(M)  
|  
(M)  
(D)  
(D)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd) (C)

(B) (Cont'd)

(3) (Cont'd)

(a) The charge for the minimum period of Switched or Special Access service (as applicable in this section) ordered by the customer. (Recurring and Nonrecurring charges) (T)

(b) The Cancellation Charge equals:  
- the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)  
- multiplied by the average daily charge  
- plus the access order charge.

Notes:

- (i) The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day one. Service installation costs incurred by the Telephone Company start on the application date
- (ii) If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval
- (iii) Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

(c) A separate charge will be assessed for Switched Transport (i.e., EF, DTT, TST) and Switched Access lines or trunks. (M)

(C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation. (M)

Certain material previously appearing on this page now appears on 3rd Revised Page 5-18.  
Certain material appearing on this page previously appeared on 5th Revised Page 5-20.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd) (N)

5.2 Access Order (Cont'd) (N)

5.2.3 Cancellation of an Access Order (excluding the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd) (C)

(D) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges. (M)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (N)

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the customer.

Cancellation charges for "point to point" services are based upon the date that a customer cancels an Access Order with respect to the Design Layout Report Date (DLRD), of the service being provisioned, as described in Section 5.2.3.1(B)(2) following. The DLRD is the date the Design Layout Report is forwarded to the customer. The DLRD is provided to the customer upon firm order confirmation.

The table below defines the product categories for "point to point" services pertaining to this section:

| <b>"Point to Point" Services</b>                      |                              |
|---|------------------------------|
| <b>Service</b>  | <b>Product Category/Type</b> |
| OC-3 Optical Carrier Network-Point to Point Service   | OC-3                         |
| OC-12 Optical Carrier Network-Point to Point Service  | OC-12                        |
| OC-48 Optical Carrier Network-Point to Point Service  | OC-48                        |
| OC-192 Optical Carrier Network-Point to Point Service | OC-192                       |
| GigaMAN   | 1Gig-E                       |

Certain material appearing on this page previously appeared on 5th Revised Page 5-20.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

Cancellation charges for "non-point to point" services are applied based on actual costs incurred by the Telephone Company as described in Section 5.2.3.1(A)(2) and 5.2.3.1(B)(3)(b) following. The table below lists the "non-point to point" services pertaining to this section:

| <b>"Non-Point to Point" Services</b>       |
|--|
| Multi-service Optical Network Ring Service |

## (A) Cancellation of a letter of agreement

- (1) When facilities must be constructed prior to the Telephone Company receipt of an Access Order (e.g., construction of Multi-service Optical Network Ring where facility assignment is not yet available, due to lack of spare capacity), excluding special construction as described in Tariff F.C.C. No. 2, the customer will be required to submit a written letter of agreement to the Telephone Company which includes a maximum estimate as previously provided by the Telephone Company of the cancellation charges as defined at 5.2.3.1(A)(2). A customer may cancel a written letter of agreement. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the letter of agreement is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer does not place an Access Order for the services within 30 days of receiving notification that the network is ready for the services ordered, the letter of agreement will be deemed cancelled.

- (2) When a customer cancels a letter of agreement, cancellation charges will apply as follows:
- (a) Installation of facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or on preparation thereof which would not otherwise have been incurred.

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

(A) Cancellation of a letter of agreement (Cont'd)

(2) (Cont'd)

(b) Where an Access Order has been issued, cancellation charges shall apply as indicated in Section 5.2.3.1(B) following.

(c) Applicable letter of agreement cancellation charges will be calculated from the costs incurred by the Telephone Company at the time the letter of agreement is cancelled. The cancellation charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (iii) Less previously collected special construction charges, if applicable.

(B) Cancellation of Access Order

(1) A customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the service date.

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

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(N)

(N)

## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)

## (1) (Cont'd)

If a customer or customer's end user is unable to accept Access Service and the new service date requested is beyond 30 calendar days of the original service date, the customer has the choice of the following options:

- (a) The Access Order shall be cancelled and charges specified in 5.2.3.1(B)(2) following will apply, or
- (b) Service shall be accepted, and billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order. If the customer does not select one of the options, the Telephone Company will begin billing for the service on the 31st day beyond the original service date of the Access Order.

(2) When Cancellation Charges Apply

When a customer cancels an Access Order (or a part of an order) after it has been issued, but before notification by the Telephone Company that the service is available for use, cancellation charges will apply, even when nonrecurring installation charges would be waived, as follows:

- (a) When a "point to point" special access service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)(2) When Cancellation Charges Apply (Cont'd)

(b) When a lower-speed "point to point" service (e.g., OC-3c OCN Point-to-Point Service) with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service (e.g., OC-12 OCN Point-to-Point Service) is cancelled, and a cancelled service has no channel termination or local distribution channel, a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.2.3.1(B)(3)(a).

(c) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table B in Section 5.2.3.1(B)(3)(a).

(3) Cancellation Charges(a) Point-to-point Services:

| TABLE A<br>Cancellation Charge |                                      |
|--------------------------------|--------------------------------------|
| Product<br>Category/Type       | Cancellation Charge<br>(Per Circuit) |
| OC-3                           | \$600.00                             |
| OC-12                          | \$800.00                             |
| OC-48                          | \$1,200.00                           |
| OC-192                         | \$2,500.00                           |
| 1Gig-E                         | \$800.00                             |

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## ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)(B) Cancellation of Access Order (Cont'd)(3) Cancellation Charges (Cont'd)(a) Point-to-point Services: (Cont'd)

| TABLE B<br>Cancellation Charge |                                      |
|--------------------------------|--------------------------------------|
| Product<br>Category/Type       | Cancellation Charge<br>(Per Circuit) |
| OC-3                           | \$2,900.00                           |
| OC-12                          | \$3,100.00                           |
| OC-48                          | \$3,700.00                           |
| OC-192                         | \$4,000.00                           |
| GigaMAN                        | \$3,200.00                           |

(b) Non-point-to-point services:

Applicable charges will be calculated from the costs incurred by the Telephone Company at the time the Access Order is cancelled. The Cancellation Charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

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(N)

(N)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Cancellation of an Access Order (for the following Special Access Services: Gigabit Ethernet Metropolitan Area Network (GigaMAN), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) (Cont'd)

(B) Cancellation of Access Order (Cont'd)

(4) When Cancellation Charges Do Not Apply

- (a) When a customer cancels an order for the termination of existing service.
- (b) If the Telephone Company misses a service date by more than 30 days, the customer may cancel the Access Order without incurring cancellation charges.
- (c) Where the customer cancels a letter of agreement prior to the start of installation of access facilities.
- (d) Network reconfiguration order.

(N)

(N)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Selection Of Facilities For Access Orders

- (A) When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer must request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B) and 9.4(A) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month.
- (B) The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

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