

ACCESS SERVICE

SECTION 2. GENERAL REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.10 Jurisdictional Report Requirements (Cont'd)

(C) Jurisdictional Verification

If a billing dispute arises or a regulatory commission questions the Customer provided interstate percentage, the Telephone Company will ask the customer to provide the data the customer uses to determine the projected interstate percentage. The customer shall supply the data within 30 days of the Telephone Company request. The customer shall keep records of system design and functions from which the percentage of interstate and intrastate use can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

The Telephone Company will notify its special access customers of the jurisdictional rate change, pursuant to the Federal Communications Commission's Decision and Order released on July 20, 1989 in CC Docket Nos. 78-72 and 80-286. Customers will be requested to certify their existing services and advise the telephone company of any changes in jurisdiction for those services they deem appropriate. Customers with fixed terminations contracts who change jurisdiction as a result of this Order will be allowed to do so without termination liability if they notify the telephone company within 90 days of the effective date of this page.

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(x) Issued on not less than one day's notice under authority of Special Permission 04-xxxx of FCC in order to withdraw material filed under Transmittal No. 120 without its becoming effective.

ISSUED: ILLUSTRATIVE

EFFECTIVE: ILLUSTRATIVE

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Mattoon, Illinois 61938

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SECTION 2. GENERAL REGULATIONS (Cont'd)

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SECTION 2. GENERAL REGULATIONS (Cont'd)

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, and Charges and Deposits

- (A) The Telephone Company will, in order to safeguard its interests, require a customer which has a proven history of late payments to the Telephone Company or does not have established credit to make a deposit prior to or at any time after the provision of a service to the customer to be held

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SECTION 2. GENERAL REGULATIONS (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.5 Installation and Termination of Services

The services provided under this Tariff (A) will include any entrance cable or drop wiring and wire or intra-building network cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Wire required within a building to extend Access Service facilities will be provided, at the customer's request. The labor rates for the installation of such wire are \$46.80 per hour for work performed during the business day of \$70.20 per hour for work performed outside normal business hours. (T)(x) (T)(x)

2.1.6 Maintenance of Services

The services provided under this Tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

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times a late factor. The late factor shall be the lesser of:

- (i) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
 - (ii) 0.000590 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.
- (c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (b) preceding. If the customer disputes the bill on or before the payment date, any late payment charge for the disputed amount will not start until 10 days after the payment date. If the billing dispute is resolved in favor of

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