

ACCESS SERVICE

---

		<u>PAGE NO.</u>
2.2	<u>Use</u>	54
	2.2.1 Interference or Impairment	54
	2.2.2 Unlawful Use of Services	55
2.3	<u>Obligations of the Customer</u>	56
	2.3.1 Damages	56
	2.3.2 Ownership of Facilities	56
	2.3.3 Equipment Space and Power	57
	2.3.4 Availability for Testing	57
	2.3.5 Balance	58
	2.3.6 Design of Customer Services	58
	2.3.7 Reference to the Telephone Company	58
	2.3.8 Claims and Demands for Damages	59
	2.3.9 Jurisdictional Report Requirements	60
	2.3.10 Determination of Interstate Charges for Mixed Interstate and Intrastate Switched Access Service	68
	2.3.11 Provision for Customer Audits	69
	2.3.12 Theft	70
	2.3.13 Sectionalization and Trouble Reporting	70
2.4	<u>Payment Arrangements and Credit Allowance</u>	71
	2.4.1 Payment of Rates, Charges and Deposits	71
	2.4.2 Minimum Periods	76
	2.4.3 Credit Allowance for Service Interruptions	77
	2.4.4 Reestablishment of Service Following Fire, Flood, or Other Occurrences	84
	2.4.5 Access Services Provided by More Than One Telephone Company	85
	2.4.6 Cancellation of an Order for Service	106
	2.4.7 Title or Ownership Rights	106
	2.4.8 Performance Commitment Program	106

(D)(X)

(X) Filed on less than 15 days' notice. This withdraws material filed under Transmittal No. 140 to become effective October 1, 2003, under authority of Special Permission No. \_\_\_\_.

---

 Issued:

Effective: October 1, 2003

(This page filed under Transmittal No. 141)  
 Vice President Regulatory, 180 S. Clinton Ave., Rochester, NY 14646

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowance (Cont'd)

2.4.8 Performance Commitment Program (Cont'd)

(A) Performance Commitment Program - Provisioning (Cont'd)

(3) (Cont'd)

	<u>CTC ASC-EC</u>	<u>Another LEC ASC-EC</u>
Citizens Telecommunications Misses Date	Refund applies	Refund applies
Another LEC Misses Date	Refund applies	Refund does not apply

(4) to Expanded Interconnection Services as provided in Section 16.

(B) Performance Commitment Program - IC Desired Due Date For PIC Installation

The Telephone Company assures that the IC Desired Due Date (ICDDD) for PIC Installation, as set forth in Section 9.3.3(K), will be provided as negotiated. The failure of the Telephone Company to meet the ICDDD will result in the refund, to the IC's end user/agent customer, of the Nonrecurring Charge for Primary Interexchange Carrier, as set forth in Section 20.

(D)(X)



(D)(X)

(X) Filed on less than 15 days' notice. This withdraws material filed under Transmittal No. 140 to become effective October 1, 2003, under authority of Special Permission No. \_\_\_\_.

Issued:

Effective: October 1, 2003

(This page filed under Transmittal No. 141)  
 Vice President Regulatory, 180 S. Clinton Ave., Rochester, NY 14646