

SMS/800 FUNCTIONS

CHECK SHEET

Title pages and Page 1 through 61 inclusive of this tariff are effective as of the date shown. Original and revised Pages as named below and Supplement Nos. 1, 2 and 3 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
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1	26th*	31	1st	59	4th
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4	1st	34	2nd	61	10th
5	3rd	35	2nd		
6	1st	36	3rd		
7	1st	37	Original		
8	1st	38	Original		
9	1st	39	1st		
10	4th	40	1st		
11	4th	41	Original		
12	1st	42	Original		
13	4th	43	Original		
13.1	1st	44	Original		
14	2nd	45	1st		
15	2nd	46	1st		
16	Original	46.1	1st		
17	1st	46.2	1st		
18	1st	46.3	1st		
19	3rd*	46.4	1st		
20	3rd*	46.5	1st		
21	Original	47	Original		
22	1st	48	2nd		
23	1st	49	Original		
23.1	Original	50	3rd		
23.2	2nd	51	2nd		
24	1st	52	2nd		
25	2nd	53	2nd		
26	1st	54	2nd		
27	2nd	55	3rd		

* denotes Check Sheet change

This page filed under Transmittal No. 26

Issued: September 04, 2003

Effective: September 06, 2003

The names, titles and address of the
tariff's Issuing Officers are located
on Title Pages 2 through 4

SMS/800 FUNCTIONS**2. General Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.3 Liability (Cont'd)**

- (J) The Company's failure to provide or maintain service under this tariff shall be excused by governmental orders, civil commotions, criminal actions taken against the Company, court orders, acts of God and other circumstances beyond the Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.2 following.

2.1.4 Number Administration

The SMS/800 keeps track of the availability of all toll-free 800 numbers and allows Resp Orgs with number reservation capabilities to search for spare numbers and change their status. The Company, acting upon instructions from the North American Numbering Plan (NANP) Administrator, makes toll-free 800 numbers available or unavailable for use within the SMS/800. Rules regarding the quantity of numbers a Resp Org can reserve are contained in 47 CFR, Section 52.109 of the FCC's rules.

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2.1.5 Disclaimer of Representations and Warranties

- (A) This tariff is for services only and does not encompass the sale or license of software, hardware, or any computer system.
- (B) The Company makes no representation or express or implied warranties or guarantees, to the Resp Org or to any third party, concerning the quality of any services provided under or in connection with this tariff. The Company disclaims, without limitation, any warranty or guarantee of merchantability or fitness for a particular purpose, any warranty or guarantee arising from a course of performance, course of dealing or from usages of trade, or any warranty or guarantee against intellectual property claims by way of infringement.
- (C) The Company does not promise, warrant or represent that the services provided under this tariff will be error free or that the SMS/800 will operate without interruption.
- (D) Except as specifically provided in 2.1.3 preceding and 2.4.2 following, the Company is not liable for damages incurred due to SMS/800 down-time, delays or security breaches or errors which may be incurred in connection with the provision of the services described in this tariff.

(s) Re-issued to become effective on September 06, 2003.

(x) Material filed under Transmittal No. 26 pursuant to Special Permission No. 03-083, effective on September 06, 2003.

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SMS/800 FUNCTIONS**2. General Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.6 Notice of Service Affecting Activities**

The Company will provide the Resp Org reasonable notification of service-affecting activities that may occur in normal operation of its business. Examples of service-affecting activities include, but are not limited to the following.

(A) Scheduled SMS/800 Downtime

Scheduled SMS/800 system downtime is neither an error nor a system malfunction. Routine scheduled system downtime required for such activities as major software installations and environment maintenance and upgrades, will occur approximately every three (3) weeks and will last for approximately eight (8) hours per event. Resp Orgs will be notified of scheduled downtime at least fourteen (14) days in advance of the scheduled downtime event. Non-routine scheduled system downtime, required for such activities as database reorganizations and minor software installation, will be required from time to time, and Resp Orgs will be notified of such non-routine scheduled downtime at least twenty-four (24) hours in advance thereof by means of an SMS/800 electronic mail message. The Company will work with all Resp Orgs to ensure that routine and non-routine scheduled system downtime occurs at the time and in the manner least disruptive to all parties. An annual maintenance schedule for the following calendar year will be announced no later than October 31st of each year.

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N s**(B) NPA Splits**

Resp Orgs will be notified of NPA splits a minimum of one year before the effective date of the change, or as soon as the Company is notified by the NANP Administrator in those cases where a lead time of less than one year is given.

(C) SMS/800 Resp Org Format and Interface Changes

The Company will provide a minimum sixty (60) days advance notice to Resp Orgs of any changes in the screens used to input data on-line into the SMS/800 and for specification changes in the Mechanized Generic Interface. The Company will also notify Resp Orgs of any significant retraining as may be required by a major update, modification, and/or enhancement to any SMS/800 procedures which affect the Resp Org. The scheduling of any necessary formal retraining will be handled by the Company.

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