

ACCESS SERVICE CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 22-16 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 13, 14, 15, 16, 17, 19, 20, and 28 contain all changes from the original tariff that are in effect on the date hereof.

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37	9th			2-56	Original

* New or Revised Page

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16-134	Original*	19-5	Original	19-34	Original
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		19-7	Original	19-36	1st
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17-6	Original	19-13	Original	19-42	1st
17-7	Original	19-14	Original	19-43	1st
17-8	Original	19-15	Original	19-44	Original
17-9	Original	19-16	Original	19-45	1st
17-10	1st	19-17	Original	19-46	1st
17-11	Original	19-18	Original	19-47	Original
17-12	Original	19-19	Original	19-48	1st
		19-20	Original	19-49	1st
		19-21	Original	19-50	1st
18-1	1st	19-22	Original	19-51	1st
18-2	Original	19-23	Original	19-52	1st
18-3	Original	19-24	Original	19-53	1st
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		19-26	Original	19-55	1st
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		19-29	Original	19-56.2	Original
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ACCESS SERVICE

16. Packet Data Services (Cont'd)16.10 Verizon Infospeed Premium Digital Subscriber Line Service
(Premium DSL)

(N)

(A) Description

Premium DSL is a high-speed symmetrical (upstream and downstream data rates are equal) data-only access service. Premium DSL also features static IP Addressing, Variable Bit Rate Non-Real Time Quality of Service and support for multiple users. The service uses DSL technology to transport data over compatible facilities to an end user premises. Data traffic generated by a customer-provided modem is transported to the Verizon Premium DSL Connection Point. From there, the traffic is transported to the end user's Information Service Provider (ISP)/Content Provider via other Telephone Company services. Premium DSL is intended primarily for ISPs to connect their end user for the purpose of providing that end user a retail service that includes a dedicated local loop and high speed, symmetrical DSL service.

- (1) Static IP Addressing - The Internet Protocol (IP) address assigned to a computer never changes. The static IP address becomes the "permanent address" of the computer on the internet, making it possible for other internet users to locate and connect to a specific computer.
- (2) Variable Bit Rate Non-Real Time Quality of Service - Provides customers with traffic prioritization throughout the ATM network. For example, during times of congestion on the network, the data of Premium DSL customers will have a significantly higher bandwidth prioritization (i.e., low cell loss) over the data of other non-Premium DSL customers.

Five service level tiers of Premium DSL are available:

- (1) 192/192 Kbps
- (2) 384/384 Kbps
- (3) 768/768 Kbps
- (4) 1.1/1.1 Mbps
- (5) 1.5/1.5 Mbps

The data speeds listed above are maximum speeds. Actual speeds may be lower due to the impact of loop distance, modem technology and other factors.

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16. Packet Data Services (Cont'd)16.10 Verizon Infospeed Premium Digital Subscriber Line Service
(Premium DSL) (Cont'd)

(N)

(B) Terms and Conditions

The minimum service period for Premium DSL is one year. In the event Premium DSL is disconnected in less than one year, a minimum service period charge, as described in 16.10(D) following, will be assessed.

Premium DSL is available only where suitable facilities are available to an end user premises and is provided subject to the availability and limitations of Telephone Company facilities and related equipment.

The Telephone Company will provision and maintain Premium DSL from the Verizon Premium DSL Connection Point to the network interface device (NID) at the designated end user premises. The Telephone Company will advise the customer of any additional equipment necessary to support Premium DSL. The customer is responsible for obtaining the necessary additional equipment, such as a compatible DSL modem.

Access from Verizon Premium DSL Connection Point may be provided via Telephone Company data network interface services such as Frame Relay Service, Asynchronous Transfer Mode (ATM) Service and dedicated Special Access services. The regulations, rates and charges for the specific type of service apply as specified in the other Telephone Company tariff(s) from which the service is ordered and are in addition to rates and charges for Premium DSL.

The customer will provide the Telephone Company with the necessary information (e.g., name and address/location, telephone number, serving area, etc., related to end user and ISP/Content Provider) to provision Premium DSL.

The Telephone Company will obtain qualification information on facilities to determine suitability of such facilities for Premium DSL. The Telephone Company will not provide Premium DSL on facilities that are unsuitable for the service, nor will the Telephone Company provide Premium DSL if it determines that such provision will produce interference to other services.

The Telephone Company reserves the right to temporarily interrupt Premium DSL for maintenance, software upgrades and in emergency situations.

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16. Packet Data Services (Cont'd)16.11 Verizon Infospeed Premium Digital Subscriber Line Service
(Premium DSL) (Cont'd)

(N)

(B) Terms and Conditions (Cont'd)

The customer will obtain authorization from the end user to allow the Telephone Company employees or its authorized agents to enter end user's designated premises at any reasonable hour for the purpose of installing, inspecting or repairing the Premium DSL arrangement. The customer will also obtain permission from the end user, upon termination of Premium DSL, to allow Telephone Company employees or its authorized agents to enter the premises at a reasonable hour to remove any Telephone Company equipment. The customer will present evidence of such authorizations to the Telephone Company upon request. The Telephone Company may terminate Premium DSL in the event such authorizations are not obtained and maintained.

The Telephone Company shall maintain the capability to receive customer calls and open service incident reports on a 24 hours per day, 7 days per week basis. There shall be a single toll-free telephone number for the help desk. E-mail and fax access are also available.

All scheduled maintenance activities, which affect service, shall be conducted during pre-determined maintenance windows at time intervals that have the least likelihood of interruption to during peak usage periods. The Telephone Company will attempt to minimize the duration of all planned and non-planned network outages. In instances where a major unplanned outage is experienced, the Telephone Company will attempt to contact the customer via telephone call and/or email.

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16. Packet Data Services (Cont'd)16.10 Verizon Infospeed Premium Digital Subscriber Line Service
(Premium DSL) (Cont'd)

(N)

(C) Rate Regulations

1. Monthly Rate – A monthly recurring charge applies for each Premium DSL arrangement.
2. DSL Installation Charge – A nonrecurring DSL Installation Charge applies for the installation/acquisition of the loop facilities from the Premium DSL Connection Point to the customer's end user premises.
3. Service Activation – A nonrecurring charge applies for the initial service activation associated with each Premium DSL arrangement ordered.
4. ISP/Content Provider Charge – A nonrecurring charge applies for activities associated with a change in ISP/Content Provider for each Premium DSL arrangement changed.
5. Speed Change/Downward – A nonrecurring charge applies for activities associated with a downward change in speed from one service type to another with each Premium DSL arrangement changed.
6. Speed Change/Upward – A nonrecurring charge applies for activities associated with an upward change in speed from one service type to another with each Premium DSL arrangement changed.
7. Software Change – A nonrecurring charge applies for a software change associated with the remapping of circuit information or other software changes associated with a Premium DSL arrangement. This charge is applied on a per software change basis. This charge also applies when the customer's Premium DSL service is validly assigned, or when the customer's Premium DSL service is suspended and transitioned to a new provider due to nonpayment. In this case, the software change charge applies to the new provider on a per software change basis.
8. Service Aggregation – The number of billed Premium DSL arrangements provided under this tariff may apply to satisfy the minimum arrangement volumes the customer has committed to under either a Volume and Term Discount Plan or 5N-TVDP for Verizon Infospeed DSL Solutions. In any event, Premium DSL rates and charges set forth in 16.10(E) apply.

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16. Packet Data Services (Cont'd)

16.10 Verizon Infospeed Premium Digital Subscriber Line Service
(Premium DSL) (Cont'd)

(N)

(D) Minimum Service Period Charge

The customer may disconnect Premium DSL without a minimum service period charge should the monthly rate increase during the term of the existing one year commitment, exclusive of any increase due to local, state or federal fees, taxes or surcharges.

Subsequent to a rate increase, the customer must either elect to disconnect the service without liability or continue the service at the new rate. The customer's continuation of Premium DSL 30 days or more following a rate increase shall constitute the customer's election to continue at the new rate.

If a customer elects to disconnect Premium DSL in less than one year, a minimum service period charge will apply. The minimum service period charge is equal to the lesser of \$250.00, or the monthly rate for the customer's service, as set forth herein, times the number of months remaining in the initial one year minimum service period.

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(Premium DSL) (Cont'd)

(N)

(E) Rates and Charges

1. Monthly Rates

	<u>Monthly Rate</u>
Premium DSL 192 Kbps	\$ 85.00
Premium DSL 384 Kbps	108.00
Premium DSL 768 Kbps	125.00
Premium DSL 1.1 Mbps	163.00
Premium DSL 1.5 Mbps	222.00

2. Nonrecurring Charges

	<u>Nonrecurring Charges</u>
DSL Installation Charge	\$150.00
Service Activation	60.00
ISP/Content Provider Change	60.00
Speed Change - Downward	35.00
Speed Change - Upward	0.00
Software Change	6.00

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