

## ACCESS SERVICE

12. Specialized Service or Arrangements12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an Individual Case Basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

Rates and charges and additional regulations if applicable, for Specialized Service or Arrangements are provided on an Individual Case Basis and are as set forth in 17.4.7 following.

12.2 Terms and Conditions12.2.1 Tennessee Telephone Company, Inc.

Provision of a segment of a 3-DS3 Self-Healing Ring with Customer Interfaces to COMDATA Holdings Corporation. The ring is a dedicated, high capacity, network designed to provide increased reliability and functionality via a self-healing ring. Service to be provided between COMDATA'S premises at 205 Tech Park Drive, Suite 113, LaVergne, Tennessee through Tennessee Telephone Company, Inc.'s Laverne and Mt. Juliet wire centers to meetpoint locations with BellSouth Telecommunications, Inc.

The minimum period for which this service is provided and for which rates and charges are applicable is 73 months. If this service is disconnected prior to the expiration of the minimum period, discontinuance charges are applicable. The applicable charge will be 60% of the monthly charge, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

(x) Issued to reflect new corporate address.

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80 So. Jefferson Road, Whippany, NJ 07981

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12. Specialized Service or Arrangements (Cont'd)12.2 Terms and Conditions (Cont'd)12.2.1 Tennessee Telephone Company, Inc. (Cont'd)

In addition to the terms set forth in 2.4.4 preceding, a credit for service interruption will also apply when a single failure of the Telephone Company's equipment results in a service outage of the entire system and the system does not automatically self-heal around the point of failure within two and one half (2.5) seconds. In this instance, the credit will equal the monthly charge for the service provided, however, no more than one credit will apply for any given month regardless of the type or number of interruptions occurring during that month.

Rates and charges are set forth in section 17.4.7 (A) following.

12.2.2 1-DS3 Self-Healing Shared Ring

Provision of a segment of a Self-Healing Ring with Customer Interfaces at various locations. The ring is a shared, high capacity, network designed to provide increased reliability and functionality via a self-healing ring. Service between customer designated locations is to be provided jointly with BellSouth Telecommunications, Inc. ("BellSouth") through Tennessee Telephone Company, Inc.'s Lavergne wire center to meetpoint locations with BellSouth.

The minimum period for which this service is provided and for which rates and charges are applicable is per individual contract. If this service is disconnected prior to the expiration of the minimum period, discontinuance charges are applicable. The applicable discontinuance charge will be 60% of the monthly charge, at the rate level in effect at the time the service is discontinued, for the remainder of the minimum period.

In addition to the terms set forth in 2.4.4 preceding, a credit for service interruption will also apply when a single failure of either of the Telephone Companies who are jointly providing the equipment results in a service outage of the entire system and the system does not automatically self-heal within sixty (60) seconds. The equipment mentioned above only refers to that which is used in the provision of the Self-Healing Shared Ring. In this instance, the credit will equal the monthly charge for the service provided, however, no more than one credit will apply for any given month regardless of the type or number of interruptions occurring during that month.

Rates and charges are set forth in section 17.4.7 (B) following.

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