

**NEVADA BELL TELEPHONE COMPANY
DESCRIPTION AND JUSTIFICATION
TRANSMITTAL NO. 37
April 1, 2003**

PURPOSE

Nevada Bell Telephone Company (NBTC) is proposing to introduce Long Distance Trouble Management Service (LDTMS) into its Access Service Tariff F.C.C. No. 1. LDTMS enables a participating Interexchange Carrier (IC) to receive from the Telephone Company specific trouble ticket information that relates to the IC's service after a trouble report has been initiated by an end-user who is presubscribed or interconnected to that IC's interstate network.

SERVICE DESCRIPTION

If during a telephone contact between the Telephone Company's repair personnel and an IC's end-user customer, it is determined that trouble resides in the IC's interstate network, the end-user customer is informed that the ticket will be delivered to the IC for resolution. Telephone Company personnel will answer all repair calls using the Telephone Company's brand name.

LDTMS is only provided for a participating IC's residential and business customers who are also customers of the Telephone Company's local retail services. In addition, only those residential and business customers who are presubscribed or interconnected to the IC for direct 1+ dialing are eligible for this service. LDTMS does not support toll-free or data services and will be provided on a negotiated interval basis.

PRICE CAP COMPLIANCE

No supporting documentation is required for a new service filing as discussed in Section 61.49 of the Commission's Rules.