

BELLSOUTH TELECOMMUNICATIONS, INC.  
 BY: Operations Manager - Pricing  
 29G57, 675 W. Peachtree St., N.E.  
 Atlanta, Georgia 30375  
 ISSUED: MARCH 24, 2003

TARIFF F.C.C. NO. 1  
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 CANCELS 587TH REVISED PAGE 1

EFFECTIVE: APRIL 8, 2003

ACCESS SERVICE  
 CHECK SHEET

The Title Page and Pages 1 to 22-27 and Supplement No. 113 inclusive of this tariff are effective as of the date shown.

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1	588th*	22.1	3rd	55	8th
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2	185th*	24	7th	57	4th
2.1	52nd*	25	9th	58	4th
3	61st	26	Original	59	7th
3.1	7th	27	4th	60	9th
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5.1	79th	27.3	3rd	63.1	3rd
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6	89th	27.5	Original	65	7th
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6.2	Original	27.6	5th	67	7th
7	115th	27.7	9th	67.1	2nd
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9.0.3.1	1st	33	6th	74.1	5th
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9.0.5.1	8th	36	5th	75.2	14th
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15	8th	45	7th	2-5	4th
16	3rd	46	7th	2-6	1st
17	12th	47	2nd	2-7	1st
18	12th	48	3rd	2-8	2nd
18.1	4th	49	7th	2-8.1	Original
19	5th	50	5th	2-9	Original
20	12th	51	8th	2-10	Original
21	12th	52	4th	2-11	1st
21.1	Original	53	5th		

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2-34	Original	2-49.0.18.2	4th	2-71	4th
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2-46.1	8th	2-51	6th		
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3-13	2nd	5-20.1	Original		
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4-7	19th				
4-8	13th				
4-9	14th				
5-1	15th				
5-1.1	10th				
5-1.2	4th*				
5-1.2.1	Original				
5-1.3	3rd				
5-1.4	3rd				
5-2.1	6th				
5-2.0.1	1st				
5-2.1	3rd				
5-3	6th				
5-4	6th				
5-5	8th				
5-6	7th				
5-7	8th				
5-8	8th				
5-8.1	3rd				
5-9	7th				
5-9.1	2nd				
5-10	6th				
5-11	10th				
5-11.0.1	4th				

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ACCESS SERVICE

2 - General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Installation Guarantee

- (A) The Telephone Company assures that orders for services to which the Service Installation Guarantee applies will be installed and available for customer use no later than the Service Date as specified in 5.1.1 following. The Service Installation Guarantee is applicable only as specified in 2.4.9(E), 6.7.1(D) and 7.4.1(C) following, and for the DS1 and DS3 Cross-Connect element in 20.31 following.
- (B) The failure of the Telephone Company to meet this commitment will result in the credit of an amount equal to the nonrecurring charges associated with the individual service having the missed Service Date being applied to the customer's bill. The credit will include only nonrecurring charges associated with the services specified in 6.7.1.(D), 7.4.1.(C), the Connection rate element specified in 28.1.10(A) and the DS1 and DS3 Cross-Connect element in 20.31 following for which nonrecurring charges are applicable. The nonrecurring charges will be credited at the rate at which they were billed. The credit will not be provided if a credit of the same nonrecurring charge for the same service is provided under any other provisions of this Tariff.
- (C) For Commercial Quality Video service (a.k.a. BellSouth SPA Commercial Quality Video) which is jointly provided by this Telephone Company and one or more other local exchange companies, the Service Installation Guarantee is applicable only for those portions of the Commercial Quality Video service (a.k.a. BellSouth SPA Commercial Quality Video) within this Telephone Company's serving territory and only if the failure to meet the commitment is the fault of this Telephone Company.
- (D) For BellSouth Dedicated Ring and SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring), the Service Installation Guarantee is applicable for all channel interface rate elements. BellSouth Dedicated Ring and SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring) ring level rate elements are excluded from the Service Installation Guarantee. BellSouth Dedicated Ring and SMARTRing service (a.k.a. BellSouth SPA Dedicated Ring) ring level rate elements are defined as follows: Local Channel, Interoffice Channel, Internodal Channel, Alternate Central Office Channel, Customer Node and Central Office Node.
- (E) The Service Installation Guarantee is applicable to DS1 Diverse service Local and Interoffice Channel rate elements for which nonrecurring charges are appropriate.
- (F) For BellSouth® Enterprise DSL service, the Service Installation Guarantee is applicable only for the Connection rate element, and only if the failure to meet the commitment is the fault of this Telephone Company.
- (G) The Service Installation Guarantee applies for the following Fast Packet Access Services at DS0 and DS1 levels only: BellSouth Exchange Access Frame Relay Service, BellSouth Exchange Access Asynchronous Transfer Mode Service, Managed Shared Frame Relay Service, Managed Shared Asynchronous Transfer Mode Service. (N)  
(N)  
(N)  
(N)  
(N)

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ACCESS SERVICE  
2 - General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.9 Service Installation Guarantee (Cont'd)

(H) Service Installation Guarantees do not apply: (T)

- (1) on Switched (a.k.a. BellSouth SWA) and Special Access (a.k.a. BellSouth SPA) services installations, moves and rearrangement of service with an agreed upon service date interval of four business days or less following the Application Date of the service order and on Digital Subscriber Line services installations, moves and rearrangement of service with an agreed upon service date interval of three business days or less following the Application Date of the service order. The Application Date for Switched (a.k.a. BellSouth SWA) and Special Access (a.k.a. BellSouth SPA) is as specified in 5.1.1(G) following. The Application Date for Digital Subscriber Line services is as specified in 28.1.4(A)(1) following.
- (2) on Special Access (a.k.a. BellSouth SPA) and Fast Packet Access service orders for installations, moves and rearrangement of services with service dates that have been advanced from the standard or negotiated service interval as specified in 5.1.1(H) following, or for Digital Subscriber Line Service specified in 28.1 following, or (C)
- (3) when failure to meet the Service Date occurs because of:
  - (a) any act or omission, which shall include an accurate and complete service order, from this customer, any other customer or any third party, or of any other entity providing a portion of a service,
  - (b) labor difficulties, governmental orders, civil commotions, criminal actions against the Telephone Company, acts of God, war, or other circumstances beyond the Telephone Company's control,
  - (c) unavailability of the customer's facilities and/or equipment,
- (4) to service requiring Special Construction as set forth in BellSouth Telecommunications, Inc.'s Tariff F.C.C. No. 2,
- (5) to Specialized Service or Arrangements or Individual Case Basis filings,
- (6) to BellSouth Virtual Expanded Interconnection service arrangements, except for the cross-connect element, as set forth in 20.31 following, or
- (7) for jointly provisioned services except as stipulated in 2.4.9(C) preceding.

In addition, Service Installation Guarantees will not apply during a declared National Emergency. Priority installation of National Security Emergency Preparedness (NSEP) telecommunications services shall take precedence.

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#### ACCESS SERVICE

#### 5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service

##### 5.1 General (Cont'd)

##### 5.1.1 Ordering Conditions (Cont'd)

##### (H) Service Date Advancement

- (1) The regulations and rates specified herein are applicable only for the following services:

- BellSouth SPA Metallic
- BellSouth SPA Telegraph
- BellSouth SPA VG
- BellSouth SPA WATS Lines
- BellSouth SPA Program Audio
- BellSouth SPA Wideband Analog
- BellSouth SPA Wideband Data
- BellSouth SPA DS0 Digital Data
- BellSouth SPA DS1
- BellSouth SPA DS1 Diverse
- BellSouth SPA DS1 Shared Ring
- BellSouth Exchange Access Frame Relay Service (DS0 and DS1)
- BellSouth Exchange Access Asynchronous Transfer Mode Service (DS1)
- Managed Shared Frame Relay Service (DS0 and DS1)
- Managed Shared Asynchronous Transfer Mode Service (DS1)

(N)  
(N)  
(N)  
(N)

- (2) When placing an Access order for the installation, move or rearrangement of services, the customer may request that the service date for services with standard or negotiated intervals be advanced to an earlier service date. If the Company agrees to advance the service date, a Service Date Advancement Charge will apply as specified herein.

- (a) For services with standard intervals, a Service Date Advancement Charge will apply for each day the service date is less than the standard interval.

- (b) For services with negotiated intervals, which are designated for special handling according to published service date interval guidelines, with an agreed upon service interval of less than eight business days following the Application Date, a Service Date Advancement charge will apply for each day the service date is advanced from eight business days.

##### (3) Advancement on Pending Access Orders

A customer may also request a change of the service date on a pending Access order. Should the Company agree to change the service date the following regulations will apply:

- (a) For services with standard intervals where the service interval between the Subsequent Request Date and the Subsequent Due Date is four business days or less, a Service Date Advancement charge will apply for each day the new service interval is less than the standard interval.

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