

Effective: January 31, 2003

**ACCESS SERVICE**

**Check Sheet**

Title Pages 1 to 4 and Pages 1 to 20-298, inclusive, of this tariff are effective as of the date shown. The original and revised pages named below and Supplement No. 1, 2, (D), (D), 5, 6, 7 and 8 (N) contain all changes from the original tariff that are in effect on the date shown.

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Title Page 3	1st	42	1st	2-29	Original
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1	74th*	44	1st	2-31	Original
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4	13th	47	1st	2-34	Original
5	14th	48	Original	2-35	1st
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9	10th	52	1st	2-38	Original
10	8th	1-1	Original	2-39	Original
11	4th	2-1	Original	2-40	Original
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14	Original	2-4	Original	2-43	Original
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16	Original	2-6	Original	2-45	Original
17	Original	2-7	2nd*	2-46	Original
18	Original	2-8	2nd*	2-47	Original
19	Original	2-9	Original	2-48	Original
20	Original	2-10	Original	2-49	Original
21	Original	2-11	2nd	2-50	Original
22	Original	2-12	Original	2-51	1st
23	Original	2-13	Original	2-52	Original
24	Original	2-14	2nd*	2-53	Original
25	Original	2-14.1	1st*	2-54	Original
26	1st	2-15	2nd*	2-55	Original
27	Original	2-16	Original	2-56	1st
28	Original	2-17	Original	2-57	Original
29	Original	2-18	Original	2-58	Original
30	1st	2-19	Original	2-59	Original
31	Original	2-20	2nd	2-60	1st
32	Original	2-21	Original	2-61	Original
33	Original	2-22	1st	2-62	Original
34	Original	2-23	Original	2-63	Original
35	Original	2-24	Original	2-64	Original
36	1st	2-25	Original	2-65	Original
37	1st	2-26	Original	2-66	Original
38	Original			2-67	Original
39	Original			2-68	Original

\* New or Revised

**VERIZON TELEPHONE COMPANIES**

Vice President, Federal Regulatory  
1300 I Street NW  
Washington, DC 20005  
Issued: January 16, 2003

**TARIFF FCC NO. 16**  
Supplement No. 8  
Cancels Supplement Nos. 3 and 4

**ACCESS SERVICE**

On August 6, 2002, the Verizon Telephone Companies (Verizon) issued Supplement No. 3 under Transmittal No. 231 to defer the effective date of Transmittal No. 226 from August 9, 2002 to August 23, 2002.

Subsequently, on August 26, 2002, Verizon issued Supplement No. 4 under Transmittal No. 237 to suspend the effective date of Transmittal No. 226 from August 23, 2002 to January 23, 2003, pursuant to DA 02-2055 of the Federal Communications Commission, released August 22, 2002.

On January 31, 2003, under authority of Special Permission No. 03-007 of the Federal Communications Commission, Verizon is withdrawing Transmittal No. 226 without it becoming effective and reinstating material currently in effect.

Transmittal No. 226, which proposed modifications to the general regulations governing payment of charges and customer deposits, was originally issued on July 25, 2002.

**ACCESS SERVICE**

**2. General Regulations (Cont'd)**

**2.1 Undertaking of the Telephone Company (Cont'd)**

**2.1.8 Refusal and Discontinuance of Service**

(A) Unless the provisions of 2.2.1(B) or 2.5.1 following apply, if a customer fails to comply with the regulations set forth in: 2.1.6, Maintenance of Service; 2.2.2, Unlawful Use; 2.3.1, Damages; 2.3.4, Availability for Testing; 2.3.5, Balance; and 2.4, Payment Arrangements and Credit Allowances or, if applicable, 2.5.3, 2.5.4, 17.3.4 and 17.7.6(D), Expanded Interconnection Service (EIS) or fails to make any payment to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance: (x)

(1) Refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer; and/or

(2) Discontinue the provision of the services to the noncomplying customer. In the case of such discontinuance, all applicable charges including termination charges shall become due.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice given pursuant to (1) above, or does not discontinue its provision of services involved on the date specified in the thirty (30) day notice given pursuant to (2) above and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the non-complying customer without further notice. (x)

(x) Filed under authority of Special Permission No. 03-007 of the Federal Communications Commission to reinstate regulations currently in effect.

(This page filed under Transmittal No. 280.)

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**ACCESS SERVICE****2. General Regulations (Cont'd)****2.1 Undertaking of the Telephone Company (Cont'd)****2.1.8 Refusal and Discontinuance of Service (Cont'd)**

- (B) When access service is provided by more than one Telephone Company, the Companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Telephone Company shall apply for joint service discontinuance.
- (C) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the customer has failed to comply with Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5 (Lifeline Assistance and Universal Service Fund charges) including any customer's failure to make payments on the date and times specified therein, the Telephone Company, may, on thirty days' written notice to the customer by Certified U.S. Mail, take any of the following actions: - (1) refuse additional applications for service and/or (2) refuse to complete any pending orders for service, (3) discontinue the provision of service to the customer. In the case of discontinuance, all applicable charges including termination charges, shall become due. (x)

(x) Filed under authority of Special Permission No. 03-007 of the Federal Communications Commission to reinstate regulations currently in effect.



**VERIZON TELEPHONE COMPANIES**

Vice President, Federal Regulatory  
1300 I Street NW  
Washington, DC 20005  
Issued: January 16, 2003

**TARIFF FCC NO. 16**  
1st Revised Page 2-14.1  
Cancels Original Page 2-14.1

Effective: January 31, 2003

**ACCESS SERVICE**

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
- (A) Deposits (Cont'd)

(x)

(x)

(x)

(x) Filed under authority of Special Permission No. 03-007 of the Federal Communications Commission to reinstate regulations currently in effect.

(This page filed under Transmittal No. 280.)

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**ACCESS SERVICE****2. General Regulations (Cont'd)****2.4 Payment Arrangements and Credit Allowances (Cont'd)****2.4.1 Payment of Rates, Charges and Deposits (Cont'd)****(B) Payment of Rates and Charges**

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Switched Access Service, Special Access Service, and Miscellaneous Service charges, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (C) following.
- (3) All bills dated as set forth in (2) preceding for service, provided to the customer by the Telephone Company are due (x) 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as

(x) Filed under authority of Special Permission No. 03-007 of the Federal Communications Commission to reinstate regulations currently in effect.