

ACCESS SERVICE

This tariff cancels NEVADA
BELL Tariff F.C.C. No. 1

Regulations, Rates and Charges
applying to the provision of Access Services
within a Local Access and Transport Area (LATA) or
equivalent Market Area for connection to interstate
communications facilities for Interstate Customers within
the operating territory of NEVADA BELL

Original tariff effective May 25, 1987

The title and street address of this tariff's Issuing Officer are located on
the bottom of all tariff pages and check sheets.

Access Services are provided by means of wire, fiber optics, radio or any
other suitable technology or a combination thereof.

This tariff is issued under authority of Special Permission No. 01-011 of the
F.C.C.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

This supplement is filed pursuant the Pricing Policy Division, Wireline Competition Bureau's Order DA 02-2472, In the Matter of Southwestern Bell Telephone Company Tariff FCC No. 73 Transmittal No. 2913, Ameritech Operating Companies Tariff FCC No. 2 Transmittal 1318, Southern New England Telephone Company Tariff FCC No. 39 Transmittal No. 774, Pacific Bell Telephone Company Tariff FCC No. 1 Transmittal No. 82 and Nevada Bell Telephone Company Tariff FCC No. 1 Transmittal No. 22, released September 30, 2002.

The Order suspends for one day, imposes an accounting order and sets for investigation proposed rate decreases in NBTC's Transmittal No. 22.

<u>Page</u>	<u>Revision No.</u>
4-11	7th

(This page filed under Transmittal No. 23)

Issued: October 3, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

This supplement is filed pursuant the Competitive Pricing Division, Common Carrier Bureau's Order, In the Matter of Ameritech Operating Companies Tariff FCC No. 2, Nevada Bell Telephone Company Tariff FCC No. 1, Pacific Bell Telephone Company Tariff FCC No. 1 Southern New England Telephone Company Tariff FCC No. 39 and Southwestern Bell Telephone Company Tariff FCC No. 73 released August 16, 2002. The aforementioned Order suspends the effective date of NBTC's Transmittal No. 20 for 5 months and institutes an investigation.

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(This page filed under Transmittal No. 21)

Issued: August 20, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

RATES, RULES AND CHARGES

Title Page and Pages 1 to 21-30, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement No. 2* contains all changes from the original tariff that are in effect on the date hereof.

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* New or Revised

(This page filed under Transmittal No. 23)

Issued: October 3, 2002

Effective: October 4, 2002

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ACCESS SERVICE

RATES, RULES AND CHARGES

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*New or Revised

(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

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ACCESS SERVICE

RATES, RULES AND CHARGES

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(This page filed under Transmittal No. 22)

Issued: September 16, 2002

Effective: October 1, 2002

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ACCESS SERVICE

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*New or Revised

(This page filed under Transmittal No. 22)

Issued: September 16, 2002

Effective: October 1, 2002

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ACCESS SERVICE

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*New or Revised

(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

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ACCESS SERVICE

RATES, RULES AND CHARGES

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*New or Revised

(This page filed under Transmittal No. 18)

Issued: June 17, 2002

Effective: July 2, 2002

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ACCESS SERVICE
RATES, RULES AND CHARGES
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*New or Revised

(This page filed under Transmittal No. 18)

Issued: June 17, 2002

Effective: July 2, 2002

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RATES, RULES AND CHARGES

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(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

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ACCESS SERVICE

RATES, RULES AND CHARGES

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*New or Revised

(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

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RATES, RULES AND CHARGES

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*New or Revised

(This page filed under Transmittal No. 18)

Issued: June 17, 2002

Effective: July 2, 2002

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ACCESS SERVICE

RATES, RULES AND CHARGES

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(This page filed under Transmittal No. 15)

Issued: May 6, 2002

Effective: May 21, 2002

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* Effective, January 11, 2002, BCS will no longer be available to customers. Grandfathered BCS Customers will maintain their existing service arrangement until their contract expires unless they choose to convert to another service. No changes to existing BCS service arrangements will be permitted, nor will any renewals be allowed. (N)

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CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

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EXPLANATION OF SYMBOLS

C	-	To signify changed regulation
D	-	To signify discontinued rate or regulation
I	-	To signify increase
M	-	To signify matter relocated without change
N	-	To signify new rate or regulation
R	-	To signify reduction
S	-	To signify reissued matter
T	-	To signify a change in text but no change in rate or regulation
Z	-	To signify a correction

EXPLANATION OF ABBREVIATIONS

ac	-	alternating current
ALA	-	Access Line Arrangement
AML	-	Actual Measured Loss
ANI	-	Automatic Number Identification
AP	-	Program Audio
ATA	-	Access Trunk Arrangement
AT&T	-	American Telephone and Telegraph Company
BHMC	-	Busy Hours Minutes of Capacity
BSA	-	Basic Service Arrangement
BSE	-	Basic Service Element
Carot	-	Centralized Automatic Reporting on Trunks
CCC	-	Clear Channel Capability
CCS	-	Common Channel Signaling
CNCC	-	Customer Network Control Center
COCTX	-	Central Office Centrex
Cont'd	-	Continued
CPE	-	Customer Provided Equipment
CSACC	-	Customer Service Administration Control Center
Ctx	-	Centrex
DA	-	Digital Data Access
db	-	decibel
dBrnCO	-	Decibel Reference Noise C-Message Weighted 0
dBy	-	decibel(s) relative to 1 volt
dc	-	direct current
EDD	-	Envelope Delay Distortion
ELEPL	-	Equal Level Echo Path Loss
EML	-	Expected Measured Loss
EPL	-	Echo Path Loss
ERL	-	Echo Return Loss
ESS	-	Electronic Switching System
ESSX	-	Electronic Switching System Exchange
f	-	frequency
F.C.C.	-	Federal Communications Commission
FI	-	Facility Interface
FID	-	Field Identifier
FX	-	Foreign Exchange
HC	-	High Capacity
Hz	-	Hertz

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EXPLANATION OF ABBREVIATIONS

IC	-	Interstate Customer
ICB	-	Individual Case Basis
ICL	-	Insert & Connection Loss
ISDN	-	Integrated Services Digital Network
kbps	-	kilobits per second
kHz	-	kilohertz
LATA	-	Local Access and Transport Area
LDMTS	-	Long Distance Message Telecommunications Service(s)
Ma	-	milliamperes
Mbps	-	Megabits per second
MECAB	-	Multiple Exchange Carrier Access Billing
MECOD	-	Multiple Exchange Carrier Ordering and Design
MF	-	Multifrequency
MHz	-	Megahertz
MOU	-	Minutes of Use
MRC	-	Monthly Recurring Charge
NB	-	Narrowband
NPA	-	Numbering Plan Area
NRC	-	Nonrecurring Charge
NTS	-	Non-Traffic Sensitive
NXX	-	Three Digit Central Office Code
OTPL	-	Zero Transmission Level Point
PBX	-	Private Branch Exchange
PCM	-	Pulse Code Modulation
PI	-	Priority Installation
PLR	-	Private Line Ringdown
PR	-	Priority Restoration
rms	-	root-mean-square
RSM	-	Remote Switching Modules
RSS	-	Remote Switching Systems
SPOI	-	Signaling Point of Interface
SRL	-	Singing Return Loss
SSN	-	Switched Service Network
SS7	-	Signaling System Seven
STP	-	Signaling Transfer Point
SWC	-	Serving Wire Center
TES	-	Telephone Exchange Service(s)
TLP	-	Transmission Level Point
TNS	-	Transit Network Selection
TSP	-	Telecommunications Service Priority
TSPS	-	Traffic Service Position System
TV	-	Television
USOC	-	Uniform Service Order Code
VG	-	Voice Grade
V & H	-	Vertical & Horizontal
WA	-	Wideband Analog
WATS	-	Wide Area Telecommunications Service(s)
WD	-	Wideband Digital

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NEVADA BELL/UNIFORM ONA SERVICE NAME CROSS REFERENCE

The following is a list of Nevada Bell's Open Network Architecture (ONA) Basic Service Elements (BSEs) which provides a mapping from the feature name utilized in this tariff to the industry standard feature name.

<u>NEVADA BELL</u>	<u>UNIFORM ONA SERVICE NAME</u>
Automatic Number Identification	Calling Billing Number Delivery- FG D Protocol
Hunt Group Arrangement	Multiline Hunt Group
Uniform Call Distribution Arrangement	Multiline Hunt Group - Uniform Call Distribution Line Hunting
Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement	Multiline Hunt Group - Individual Access to Each Port in Hunt Group
Call Transfer	Three Way Call Transfer
Availability and Stop Hunting Control Arrangement	Make Busy Key
Port Access to Verify Integrity of Subscriber Lines	Verify Integrity of Subscriber Lines
Direct Inward Dialing	Called Directory Number Delivery via DID
Answer Supervision - Lineside	Answer Supervision with a Lineside Interface

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REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications referenced in this tariff may be obtained from: Bell Communications Research, Inc., Customer Services, 60 New England Avenue, Piscataway, NJ 08854-4196.

Technical Reference:

PUB 41004 Issued: October, 1973	Available: October, 1973
PUB 62310 Issued: September, 1983	Available: October, 1983
PUB 62411 Issued: September, 1983	Available: October, 1983
PUB 62500 Issued: December, 1983	Available: March 15, 1984

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

TR-NPL-000334 Issued: January, 1986	Available: June, 1986
TR-NPL-000335 Issued: June, 1986	Available: June, 1986
TR-NPL-000336 Issued: October, 1987	Available: December, 1987
TR-NPL-000337 Issued: July, 1987	Available: July, 1987
TR-NPL-000338 Issued: December, 1986	Available: December, 1986
TR-NPL-000341 Issued: March, 1989	Available: March, 1989
TA-TSY-000342 Issued: March, 1990	Available: March, 1990
TR-TSV-000905 Issued: July 1989	Available: July 1, 1989
TR-NWT-000938 Issued: August, 1990	Available: August, 1990
TR TSV-000962 Issued: September, 1990	Available: September, 1990
TR EOP-000063, Issue No.3 Issued: September 1991	Available: September, 1991
GR-3334-CORE Issued: November, 1994	Available: November, 1994
GR-2936, Issue No. 2 Issued: December, 1996	Available: December, 1996
GR-253-CORE Issued: December, 1995	Available: December, 1995
TP-76200 MP Issued: December, 1998	Available: December, 1998
TP-76300 MP Issued: September, 1999	Available: September, 1999

The following Technical Publications are referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Director - Tariff Administration, 100 S. Jefferson Road, Whippany, NJ 07981 and the Federal Communications' Commercial Contractor.

PUB AS No. 1
Issued: March, 1984

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

The following Ordering and Forum standards are referenced in this tariff and may be obtained from Bell Communications Research, Customer Services, 60 New England Ave., Piscataway, NJ 08854-4196:

Multiple Exchange Carrier Access Billing (MECAB)
Issued: November, 1987

Multiple Exchange Carrier Ordering and Design (MECOD)
Issued: November, 1987

Current issues of the following tariffs may be obtained from the Federal Communications Commission's commercial contractor: National Exchange Carrier Association Inc. Tariff F.C.C. Nos. 4 and 5.

The following technical publication is reference in this tariff and may be obtained from Pacific Bell, Information Exchange, 2600 Camino Ramon, Room 1S450, San Ramon, CA 94583.

PUB L-780085-PB
Issued: April, 1991

PUB L-780077-PB/NB
Issued: June, 1990

PUB L-780080-PB/NB
Issued: November, 1992 Available: November, 1992

PUBL-780079-PB
Issued: October 1993 Available: October, 1993

The following technical publication is referenced in this tariff and may be obtained from A T & T Development Manager, 295 North Maple Avenue, Room 6348G2, Basking Ridge, NJ 07920.

Technical Reference
TR 41454
Issued: December 1988

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Issued: February 16, 2001

Effective: March 3, 2001

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

The following publications are referenced in this tariff and may be obtained from: Nevada Bell, Collocation Services, Engineering, 645 E. Plumb Lane, Room C 244, Reno, NV 89502

Central Office Equipment Installation and Job Acceptance Handbook
Issued: November 1992 Available: November 1992

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1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access, Special Access Services Lifeline Assistance and Universal Service Fund, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Nevada Bell, hereinafter referred to as the Telephone Company, to customers.
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 The operating territory of the Telephone Company is comprised of the locations set forth in 17. following for the state of Nevada.
- 1.4 Pursuant to the Commission's Rules at Section 69.4(c), 69.5(d), 69.104(1), 69.116, 69.117, 69.603(c), and 69.603(d), regulations concerning administration and billing of Lifeline Assistance and Universal Service Fund, rates and charges for these carrier's carrier elements are contained in Section 8 of the National Exchange Carrier Association, Inc., Tariff FCC No. 5. The National Exchange Carrier Association, Inc., will bill and collect all Lifeline Assistance and Universal Service Fund charges on behalf of the Telephone Company.

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2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services which it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations

(A) The Customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:

- (1) another Customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or
- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferee from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) The regulations for the installation, use and restoration of Telecommunications Service Priority (TSP) System service shall be in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and subject to the regulations set forth in 10.8.1 (D) following.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)

- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer, End User or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, preemption, and subject to the provisions of (B) through (H) following, the Telephone Company's liability shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer or End User under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company shall not be liable for any act or omission concerning the implementation of Presubscription as set forth in 13. following, except as indicated in 2.1.3(A) preceding.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

- (D) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.
- (E) The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:
 - (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
 - (2) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;
 - (3) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

(F) The Telephone Company shall be indemnified, defended and held harmless by the IC against any claim, loss or damage arising from the IC's use of services offered under this tariff, involving:

(1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the IC's own communications;

(2) Claims for patent infringement arising from the IC's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or IC or;

(3) All other claims arising out of any act or omission of the IC in the course of using services provided pursuant to this tariff.

(G) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)

- (H) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (I) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's Telephone Exchange Services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services(A) For All Services Except Expanded Interconnection Service

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Access Service is provided with one Point of Termination per customer premises. At the customer's request, the Telephone Company will provide additional Points of Termination at an additional charge. The charge for additional Points of Termination will include the cost of additional materials and labor. The labor rates, as set forth in 13.1.1 and 13.2.6(C), apply. The Point of Termination is an inherent part of Switched and Special Access Services, therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved as set forth in 6.7.5 and 7.2.3 following for Switched and Special Access Services, respectively.

(B) Expanded Interconnection Service

The Expanded Interconnection Service provided for under this tariff will include the connection of EIS Channel Termination as described in Section 18 following, for the Telephone Company provided Switched or Special Access Service, as described in Section 6 or 7 following, to Collocator-provided transmission equipment.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company other than by connection or disconnection to any interface means used except with the written consent of the Telephone Company.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to F.C.C. Part 68 regulations at 47 C.F.R. 5 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, (A) substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to, (1) substitution of different metallic facilities, (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities, (B) change minimum protection criteria, change operating or maintenance characteristics of facilities or (D) change operations or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6. and 7. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

- (A) Unless the provisions of 2.2.2 (B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7 or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter. If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the noncomplying customer without further notice.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

- (B) Unless the provisions of 2.2.2 (B) or 2.5 following apply, if a customer fails to comply with 2.1.6 preceding or 2.2.3, 2.3.1, 2.3.6, 2.3.7 or 2.4 following, including any payments to be made by it on the dates and times herein specified, the Telephone Company may, on a thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance, discontinue the provision of the services to the noncomplying customer at any time thereafter. In the case of such discontinuance, all applicable charges shall become due. If the Telephone Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to discontinue the provision of the services to the noncomplying customer without further notice.
- (C) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the Customer has failed to comply with Section 8 of the National Exchange Carrier Association, Inc., Tariff FCC No. 5 (Lifeline Assistance and Universal Service Fund charges) including any Customer's failure to make payments on the date and times specified therein, the Telephone Company, may, on thirty days' written notice to the Customer by Certified U.S. Mail, take any of the following actions: (1) refuse additional applications for service and/or (2) refuse to complete any pending orders for service, (3) discontinue the provision of service to the Customer. In the case of discontinuance, all applicable charges including termination charges, shall become due.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.9 Limitation of Use of Metallic Facilities

- (A) Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

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2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine the notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, or any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer reasonable notice, by Certified U.S. Mail of the effective date and an explanation of the reason(s) for such change(s).

2.2 Use

2.2.1

(A)

(B)

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2. General Regulations (Cont'd)

2.2 Use (Cont'd)

2.2.2 Interference or Impairment

- (A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

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2. General Regulations (Cont'd)2.2 Use (Cont'd)2.2.2 Interference or Impairment (Cont'd)

- (B) Except as provided for equipment or systems subject to the F.C.C Part 68 rules in 47 C.F.R. S 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4(A) and (B) following is not applicable.

2.2.3 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

2.3.4

2.3.5

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.6 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.7 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground-start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less

2.3.8 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations, or procedures of the Telephone Company, minimum protection criteria, or operating or maintenance characteristics of the facilities.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 References to the Telephone Company

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10

2.3.11 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.
- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Claims and Demands for Damages (Cont'd)

(B) (Cont'd)

in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.

(C)

(D) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

2.3.12

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.13 Coordination with respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.14 Jurisdictional Reports Requirements

Where the customer orders new trunks that augment an existing trunk group that carries both interstate and intrastate traffic and the PIU is determined from the actual call detail, the PIU applied to the provisioning and billing of the new trunks requested by the customer will also be determined from the actual call detail for the entire trunk group. In such instances, the Access Service Request used by the customer to order the new trunks cannot reflect a PIU of 100%.

(A) Jurisdictional Reports

- (1) (a) When a customer orders Directory Assistance Service, an Access Line Arrangement (ALA) or Feature Group A and/or an Access Trunk Arrangement 950 (ATA950) or Feature Group B Switched Access Service the customer shall state in writing the projected interstate percentage for interstate usage for each ALA or Feature Group A and/or ATA950 or Feature Group B Switched Access Service ordered. If the customer discontinues some but not all the ALA or Feature Group A and/or ATA950 or Feature Group B Switched Access Services in a group, it shall provide the projected interstate percentage for the services which are not discontinued.
- (b) The project interstate percentages will be used by the Telephone Company to apportion the usage between interstate and intrastate until a revised report with adjusted raw data is received as set forth in (6) following.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (2) All single ALA or Feature Group A and ATA950 or Feature Group B Switched Access Service usage and charges will be apportioned by the Telephone Company between interstate and intrastate. The projected interstate percentage reported as set forth in (1) (a) and (1) (b) preceding will be used to make the apportionment.
- (3) For multiline hunt group or trunk group arrangements where either the interstate or the intrastate charges are based on measured usage, the interstate ALA or Feature Group A and/or ATA950 or Feature Group B Switched Access Service(s) information reported as set forth in (1) preceding will be used to determine the charges. For all groups, the number of access minutes (either the measured minutes or the assumed minutes) for a group will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the group minus the developed interstate access minutes for the group will be the developed intrastate access minutes.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

- (4) When a customer orders an Access Trunk Arrangement Non Equal Access(ATANEA) or Feature Group C, or an Access Trunk Arrangement 10XXX (ATAXXX) or Feature Group D or 500, 700, 900, Toll Free Access Service or FGD terminating Switched Access Service(s), the customer may declare a PIU as described in (A)(6)(C) following. If the customer elects not to provide 500, 700, 900, Toll Free Access Service or FGD terminating PIU factors, the Telephone Company, where the jurisdiction can be determined from the call detail, will determine the projected interstate percentage as follows. For originating access minutes, the projected interstate percentage will be developed on a monthly basis by end office when the ATANEA or Feature Group C, ATAXXX or Feature Group D, 500, 700, 900 or Toll Free Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes when the call detail is adequate to determine the appropriate jurisdiction.

For terminating access minutes including Directory Assistance Service, the data used by the Telephone Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes. When originating call details are insufficient to determine the jurisdiction for the call, the customer shall supply the projected interstate percentage or authorize the Telephone Company developed percentage. This percentage shall be used by the Telephone Company as the interstate percentage for such call detail. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage for originating and terminating access minutes calculated by the Telephone Company from 100 (100 - Telephone Company calculated projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.14 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports (Cont'd)

All Switched Access DNAL BSA rates and charges will be apportioned by the Telephone Company between interstate and intrastate based upon the PIU provided by the customer. Rules and regulations for PIUs for Access Line and Access Trunk Arrangements are set forth in Section 2.3.14 following.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(5)

- (6) (a) Except where Telephone Company measured access minutes are used as set forth in (4) preceding, the customer reported or interstate percentage of use as set forth in (1), (4), or (7) preceding will be used until the customer reports in writing a different number of lines or trunks or a different projected interstate percentage for an in service end office interstate use. The revised report will serve as the basis for future billing and will be effective on the next bill date. No prorating or back billing will be done based on the report.
- (b) Pursuant to Federal Communications Commission order FCC 85-145 adopted April 16, 1985 interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)

(6) (b) (Cont'd)

intrastate communication and every call for which the point of entry is a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

- (c) The customer shall provide in writing to the Telephone Company the Percent Interstate Usage (PIU) no more than once every three months. At the customer's option, the PIU provided can be on a state or LATA basis as described in 2.3.14(A)(1),(2) and (3) preceding. When submitting the PIU, the customer will, upon request from the Telephone Company, include a summary sheet explaining how the PIU was determined. The customer should calculate its PIU based on the call detail records it uses to bill its customers. The customer may use a reasonable sampling method. If the customer uses data for less than one month to determine the PIU given to the Telephone Company, the supporting summary sheet should explain why less than one month's data has been used and whether the data provided is that which the customer uses to make its internal traffic forecasts and networking decisions. They must explain to the Telephone Company why and if they use the same data for their billing purposes. When a revised PIU varies by more than five percentage points from the last reported PIU, the summary sheet should include an explanation. The customer shall retain for six months the data used in calculating the PIU given to the Telephone Company. Adjustment factors may be applied in the calculation of PIUs only if the factor has been objectively determined based on statistically reliable, Nevada specific data.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(7) Entrance Facilities (EF), Expanded Interconnection Service Channel Termination (EISCT), Direct Trunked Transport (DTT) and Tandem Switched Transport

- (a) When a customer orders a new Entrance Facility and/or Direct Trunked Transport for the provision of Switched Access lines or trunks, the customer shall provide in writing a single PIU factor known as a Facility PIU, to the Telephone Company, that will be used for the billing related to provisioning of nonrecurring charges as well as monthly recurring rates associated with those facilities.
- (b) Unassigned channels of the Entrance Facility, EISCT or Direct Trunked Transport will reflect the Facility PIU provided by the customer as described in (7)(a) preceding. The Telephone Company will accept the facility PIU in writing as described in (A)(6)(C) preceding or will accept a PIU as provided on the access service request. In the event the customer provides both a Facility PIU in writing and a stated PIU on the access service request, the PIU provided in writing will take precedence.
- (c) When a customer orders Switched Access lines or trunks, in conjunction with Entrance Facilities or EISCT and Direct Trunked Transport, the PIU factor as described in (A)(1),(4) and (7)(a&b) preceding will apply.
- (d) When a customer orders Switched Access Services that are routed through an access tandem, the PIU will reflect the PIU factor as described in (A)(1),(4) and (7).
- (e) Switched Access lines or trunks which terminate in an End Office of another Exchange Telephone Company, and are assigned to an Entrance Facility, EISCT or Direct Trunked Transport, will reflect the PIU factor as described in (1) and (7)(a) preceding.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.14 Jurisdictional Report Requirements (Cont'd)(B) Jurisdictional Report Verification

If the Telephone Company disputes the reasonableness of the PIU provided as described in (A)(6) above or a regulatory commission questions the projected interstate percentage, the Telephone Company will ask the customer to provide the data as described in (A)(6) above that the customer used to determine the projected interstate percentage. The customer shall supply the data within 15 days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

If the Telephone Company wishes to audit a PIU it must request an audit within six months of having received the PIU. The audit would be limited to examination of billing tapes used in calculating the PIU and verification that the tapes accurately represent the carrier's traffic.

(C) Maintenance of Customer Records

For purposes of determining PIU, every call that enters a customer switched network at a point within the same state as that in which the called station (as designated by the called station number) is situated, is an intrastate communication, and every call for which the point of entry to the customer switched network is in a state other than that where the called station (as designated by the called station number) is situated is an interstate communication.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.15 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. Monthly recurring charges and nonrecurring charges for FGD will be billed based upon an aggregate percent of interstate use (PIU) determined from all traffic for that end office or tandem, as set forth in Section 2.3.14 preceding. The percentage provided in the reports as set forth in 2.3.14(A) preceding will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as interstate is applied in the following manner:

- (A) For monthly and nonrecurring chargeable rate elements, multiply the percent interstate use times the quantity of chargeable elements times the stated tariff rate per element.
- (B) For usage sensitive chargeable rate elements, multiply the percent interstate use times actual use (i.e., measured or Telephone Company assumed average use) times the stated tariff rate.

The interstate percentage will change as revised usage reports are submitted as set forth in 2.3.14 preceding.

2.3.16 Certification of Special Access Services As Interstate(A) Interstate Classification Requirement

Pursuant to Federal Communications Commission Order FCC 89-224 adopted June 29, 1989 and released July 20, 1989, Special Access Services are to be classified as interstate when the services carry more than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the interstate traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Service.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.16 Certification of Special Access Services As Interstate
(Cont'd)(B) Certification Requirement

When a customer orders a new Special Access Service the customer shall certify, in its order, that the Special Access Service carries interstate traffic and the interstate traffic is more than ten percent (10%) of the total traffic carried on the Special Access Service.

For existing Special Access services, or at any time the customer issues an order to change, rearrange, add or disconnect Special Access services to its existing network, or rearranges its network in any way that would affect the jurisdiction of traffic over its network, it is the responsibility of the customer to estimate the jurisdictional usage of each Special Access Service to determine if the traffic is more than 10% of the total traffic on that service.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.16 Certification of Special Access Services As Interstate (Cont'd)(B) Certification Requirement

- If the customer's estimate of interstate traffic of the service involved constitutes 10% or less of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order. A change of jurisdiction is considered an administrative change and no charge shall apply, as set forth in Section 7.2.2 following.
- If the customer determines within ninety (90) days of the effective date of this revision that the estimate of interstate traffic on a Special Access contract arrangement constitutes 10% or less of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of the appropriate intrastate tariff. The customer must certify to the Telephone Company this change of jurisdiction via a service order. A change of jurisdiction is considered an administrative change and no charge shall apply, as set forth in Section 7.2.2 following. In addition, no Termination Liability Charge shall apply to the interstate contract arrangement due to a change of jurisdiction.
- If the customer's estimate of interstate traffic on the service involved constitutes more than 10% of the total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of this tariff.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.16 Certification of Special Access Services As Interstate
Cont'd)(C) Verification Information

If a billing dispute arises or a regulatory commission questions the interstate certification for the Special Access Service, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the Special Access Service interstate traffic is more than ten percent (10%) of the total traffic carried on the Special Access Service. If the customer has usage information or usage studies which it uses to verify the interstate traffic, the customer shall supply the studies when requested by the Telephone Company not to exceed once per year. The customer shall supply the data within 30 days of the Telephone Company request.

2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits

(A) The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two-month period.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(A) (Cont'd)

The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded. Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event after the customer has established a one year prompt payment record at any time prior to the termination of the provision of service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest for each month or portion thereof that a deposit is held at the rate computed per Nevada Revised Statute (NRS) Chapter 704.655, which is at the rate fixed for 6-month Treasury bills of the United States at the first auction:

- (1) On or before December 1 of any year for the period from January 1 to June 30 of the succeeding year, or
- (2) On or after June 1 of any year for the period from July 1 to December 31 of that year.

The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations maintain a service deposit balance for each end user account. Deposits will not be maintained by individual customer accounts but will be maintained for the end user account in general.

The Telephone Company will provide the customer a copy of its service deposit regulations upon request from the customer.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services including, but not limited to, Maintenance of Service as set forth in 13.3.1 following, established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for Access Service under this tariff, the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service and Presubscription, the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable presubscription charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and presubscription service will be applied to this bill. Such bills are due when rendered.
- (2) For Service other than End User Access Service, and Presubscription, the Telephone Company will establish a bill day each month for each customer account. The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage-sensitive charges for prior periods and unbilled usage charges for the period after the last

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(2) (Cont'd)

bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following, a late payment penalty will apply as set forth in (3) following.

- (3) (a) All bills dated as set forth in (2) preceding for service, other than End User Access Service and Presubscription, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, and a day when Washington's Birthday, Memorial Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B)(Cont'd)

(3)(Cont'd)

(b) Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, then a late payment penalty shall be due to the Telephone Company. The late payment charge shall be calculated at 1.5% per month or portion thereof for the period from the due date until the payment is received.

(c) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the customer, any late payment charges collected on the disputed amount will be credited to the customer for each month or portion thereof that they were collected. In addition, if the customer disputes the billed amount and pays the total amount (i.e., the nondisputed amount and the disputed amount) and the billing dispute is resolved in the favor of the customer, the customer will receive a credit for the disputed amount penalty from the Telephone Company. The disputed amount penalty shall be the disputed amount resolved in the customer's favor plus penalty interest as set forth in 2.4.1(B)(3)(b) preceding.

When a customer pays the total amount on or before the due date, and a dispute is filed within 90 days of the due date, the penalty interest period shall begin on the payment date. When a dispute is filed more than 90 days after the due date, the penalty interest period shall begin from the date of the dispute or the date of overpayment, whichever is later. The penalty interest period shall end on the date the Telephone Company pays the overpayment and associated disputed amount penalty to the customer's account.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(c) (Cont'd)

The disputed amount penalty factor credited to the customer shall be calculated at 1.5% for each month or portion thereof for which the overbilling existed.

(d) In the event that a billing dispute concerning any charges billed to the Customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (b) preceding.

If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment due date, the late payment charge for the disputed amount will start after the payment due date. The late payment charge will continue to accrue until payment is received by the Telephone Company.

If the customer disputes the bill after the payment due date, and pays the undisputed amount after the payment due date, the late payment charge for the disputed amount shall begin on the payment due date.

(e) A dispute for purposes of this section is defined as written notice to the Telephone Company with sufficient documentation to investigate the dispute.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

(e) (Cont'd)

The written documentation must include the following:

- billing account number;
- circuit number or complete system identification and DS3 system identification, if the dispute concerns a Connection Facility Assignment (CFA) on a DS1;
- line number, trunk number and Two Six code (TSC);
- bill date or invoice number;
- time period of dispute (from and through dates);
- Universal Service Order Code(s) (USOCs) involved, if applicable;
- Purchase Order Number (PON) and dates involved (due or as of date) for disputes involving order activity;
- specific reason for dispute: what the customer believes is incorrect (e.g., non-recurring charge (NRC), mileage, circuit identification, monthly rates, etc.) and why (e.g., not received, not ordered, incorrect rate, etc.);
- traffic reports;
- billing cycle;
- if shared service, both main and shared service BANS;
- end office(s) identification.

In addition to the items listed above, such additional documentation as the Telephone Company reasonably requests.

The Telephone Company will make available to the customer, upon reasonable request, information sufficient to verify calculations of estimated usage, as well as any other information necessary for bill verification.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

- (C) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a s 30-day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
- (D) When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).
- (E) When more than one copy of a customer bill for services provided under the provisions of this tariff is furnished to the customer, an additional charge applies for each additional copy of the bill as set forth in 13.4 following.

2.4.2 Minimum Periods

The minimum periods for which services are provided and for which rates and charges are applicable is one month except for those services set forth in 5.2.5(C), 7.2.4, 9.4(A) and 13.3.5(C)(1)(b),(c) and (d) following.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods, (Cont'd)

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access Order or Planned Facilities order for Switched Access or Special Access service are set forth in 5.2.2(B), 5.2.3 and 5.4.5 following.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff, or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.5.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

- (1) For Special Access Services other than Program Audio and Video Services and for CCS/SS7 interconnection and Switched Transport Service, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the service for each period of 30 minutes or major fraction thereof that the interruption continues. The monthly charges used to determine the credit shall be as follows.
 - (a) For two-point Special Access service, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two (C) channel terminations, channel mileage and optional features and functions).

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(1) (Cont'd)

- (b) For multipoint Special Access Services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer premises, channel mileage and optional features and functions.)
- (c) For multiplexed services (including Switched Transport Services), the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination, channel mileage or Direct Trunked Transport and optional features and functions, including the multiplexer on the facility to the Hub and the channel terminations, channel mileages or Direct Trunk Transport and optional features and functions on the individual from the Hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises or end office (i.e., channel termination, channel mileage Direct Trunk Transport and optional features and functions).
- (d) For Switched Transport Services, the monthly charge shall be the total of all the monthly rate element charges associated with the Service (i.e., Entrance Facility and Direct Trunked Transport).

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (2) For Program Audio and Video Special Access Service, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:
- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for all channel terminations, channel mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for all channel terminations, channel mileages and optional features and functions that are inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

(2) (Cont'd)

(e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.

(f) When two or more interruptions occur during a period of 5 consecutive minutes. Such multiple interruptions shall be considered as one interruption.

(3) For Switched Access Service, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of (a) any applicable monthly rates and (b) the assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues. However, in no case is a credit allowance applicable when the actual usage charge exceeds the minimum monthly charge in any one monthly billing period.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (4) The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the greatest of (a) any monthly rates or (b) the assumed minutes of use charge for the service in any one month billing.
- (5) For certain Special Access services (Wideband Digital, WD1-4; Digital Data Access, DA1-4; and High Capacity, HC1), any period during which the error performance is below that specified for the service will be considered as an interruption.
- (6) Service interruptions for Specialized Service or Arrangements provided under the provisions of 10. or 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer, or others.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply (Cont'd)

- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service, during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in Pacific Bell Telephone Company's TARIFF F.C.C. NO. 2 for Special Construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement. (T)
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis. (T)
- (7) Periods of temporary discontinuance as set forth in 2.2.2(B) preceding.
- (8) Periods of interruption as set forth in 13. following.
- (9) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.

(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply (Cont'd)

- (10) For audio connecting facilities and television connecting facilities no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more at the rate of 1/8640 of the monthly charge for the facility for each 5 minutes or fraction thereof that an interruption continues.

Interruptions occurring during a period of 5 consecutive minutes shall be considered as one interruption. An interruption of either the audio or video portion of a television connecting facility shall be considered as an interruption of the facility if the customer releases the entire facility for investigating and clearing the troubles thereon.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.6 Reestablishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.7 Title or Ownership Rights

- (A) The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company

- (A) When an Access Service is provided by more than one Telephone Company, the Telephone Companies involved will agree upon a billing, design and ordering arrangement which is consistent with the provisions contained in this section and the Ordering and Billing Forum Standards, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD). The Telephone Companies involved will mutually agree upon one of the following billing methods as set forth in (1) and (2) following based upon the interconnection arrangements between the Telephone Companies and the availability of measurement capability.

The Telephone Company will notify the customer which of the billing methods will be used. In addition, the Telephone Company will send written notification to the customer of a change in billing methods 30 days prior to such change. The customer will place the order for the services as set forth in 5.2.9 following dependent upon the billing method.

ALA or Feature Group A (FGA) Switched Access Services will be billed as set forth in 2.4.8(A)(1) following.

ATA950, ATANEA and ATAXXX or Feature Group B, Feature Group C and Feature Group D (FGB, FGC and FGD) Switched Access, Special Access and Directory Assistance Services will be billed as set forth in 2.4.8(A)(2)(a) or 2.4.8(A)(2)(b) following.

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ACCESS SERVICE

2. General Regulations

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing

(a) Single Company Billing/Single Bill Option for ALA or Feature Group A (FGA) Service

The Telephone Company receiving the order from the customer, as specified in 5.2.9(A)(1), following will arrange to provide the service, determine the applicable charges and bill the customer for the entire service in accordance with its Access Services tariff.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

2.General Regulations

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

2.General Regulations

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(1) Non Meet Point Billing (Cont'd)

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing

Meet Point Billing is required when an access service is provided by multiple Telephone Companies for ATA950, ATANEA, ATAXXX or for Feature Groups B, C and D Switched Access Services, Directory Assistance and Special Access.

For usage rated access services the access minutes of use will be determined by the Initial Billing Company and used by the Initial Billing Company and any Subsequent Billing Company(s) for the development of access charges.

- The Initial Billing Company for ATA950, ATANEA, ATAXXX or Feature Groups B, C and D Switched Access Services is normally the end user's end office, for WATS usage the Initial Billing Company is normally the WATS serving office, for Directory Assistance the Initial Billing company is normally the Directory Assistance location. When the Initial Billing Company is other than the normally designated Telephone Company office, the Telephone Company will notify the customer.
- The Subsequent Billing Company(s) is any Telephone Company(s) in whose territory a segment of Local Transport is provided and/or

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing (Cont'd)

where the customer's Point of Termination is located.

There are two Meet Point Billing Options - - Single Bill and Multiple Bill. The Single Bill option is the preferred method.

The Telephone Company must notify the customer of:
(1) the Meet Point Billing Option that will be used,
(2) the Telephone Company(s) that will render the bill(s) (3) the Telephone Company(s) to whom payment(s) should be remitted, and (4) the Telephone Company(s) that will provide the bill inquiry function. The Telephone Company shall provide such notification at the time that orders are placed for access service. Additionally, the Telephone Company shall provide this notice in writing 30 days in advance of any changes.

The Telephone Company that renders the bill - - the Bill Rendering Telephone Company - - will include on the access service bill, based upon Industry Standards, cross reference(s) to the other Telephone Company(s) service and the common circuit identifiers. Should a billing dispute arise, the terms and conditions of the Bill Rendering Telephone Company will apply.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing (Cont'd)(a) Single Bill Option

The Single Bill option provides three billing alternatives, (i) Single Bill/Multiple Tariff, (ii) Single Bill/Pass-Through Billing and (iii) Single Bill/Single Tariff which are described following:

(i) Single Bill/Multiple Tariff

Each Telephone Company will receive an order or a copy of the order from the customer as specified in 5.2.9(A)(2) and arrange to provide the service. Each Telephone Company will:

- determine all recurring and nonrecurring rates and charges of its access tariff;
and
- communicate the application, rates and charges to the Bill Rendering Company.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing (Cont'd)(a) Single Bill Option (Cont'd)(i) Single Bill/Multiple Tariff (Cont'd)

The Bill Rendering Telephone Company will:

- determine and include all recurring and nonrecurring charges for each involved Telephone Company;
- identify each involved Telephone Company's charges separately on the bill;
- forward the bill to the customer; and
- advise the customer how to remit the payment, either directly to each Telephone Company involved in the provision of this meet point billed service; or, as a single payment made to the Bill Rendering Telephone Company. If payments are to be sent directly to the Bill Rendering Telephone Company, the non-bill rendering Telephone Company(s) will provide the customer with written authorization for the payment arrangement.

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing (Cont'd)(a) Single Bill Option (Cont'd)(ii) Single Bill/Pass-Through Billing

Each Telephone Company will receive an order or a copy of the order from the customer as specified in 5.2.9(A)(2) and arrange to provide the service. Each Telephone Company will:

- prepare its own bill;
- determine and include all recurring and nonrecurring rates and charges of its access tariff; and
- forward the bill to the Bill Rendering Telephone Company for the meet point billed access services.

The Bill Rendering Telephone Company will:

- apply usage data, when needed, to the bill and calculate the charges;

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ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A)(Cont'd)

(2) Meet Point Billing (Cont'd)(a) Single Bill Option (Cont'd)(ii) Single Bill/Pass-Through Billing (Cont'd)

The Bill Rendering Telephone Company will:

- identify each involved Telephone Company's charges separately on the bill;
- combine all the bills of the involved Telephone Companies of a meet point billed access service into one access bill;
- forward the bill to the customer; and
- advise the customer how to remit the payment, either directly to each Telephone Company involved in the provision of this meet point billed service; or, as a single payment made to the Bill Rendering Telephone Company. If payments are to be sent directly to the Bill Rendering Telephone Company, the non-bill rendering Telephone Company(s) will provide the customer with written authorization for the payment arrangement.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(a) Single Bill Option (Cont'd)(iii) Single Bill/Single Tariff

Each Telephone Company will receive an order or a copy of the order from the customer as specified in 5.2.9(A)(2) and arrange to provide the service. The Bill Rendering Telephone Company will:

- determine and include all recurring and nonrecurring charges of its access tariff; and
- forward the bill to the customer.

The customer will remit the payment to the Bill Rendering Telephone Company.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)

(b) Multiple Bill Option

Each Telephone Company will receive an order or copy of the order from the customer, as specified in 5.2.9 (A)(2). Each Telephone Company will be the Bill Rendering Telephone Company and will:

- prepare its own bill;
- determine and include all recurring and nonrecurring rates and charges of its access tariff;

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(b) Multiple Bill Option (Cont'd)

- bill in accordance with its access tariff; and
- forward the bill to the customer.

The customer will remit the payment directly to each Telephone Company that bills it.

(c) Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges

- (i) Determine the appropriate Local Transport or Channel Mileage by computing the number of airline miles between the Telephone Company premises (end office, access tandem or serving wire centers for Switched Access or serving wire centers for Special Access) using the V&H method set forth in 6.7.11, and 7.2.5 following.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(c) Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges (Cont'd)

(ii) Determine the billing percentage (BP), as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4, which represents the portion of the service provided by each Telephone Company.

(iii) For ATA950, ATANEA, ATAXXX or for Feature Groups B, C and D Switched Access Services using BP Method, (1) multiply the number of access minutes of use times the number of airline miles, as set forth in (i) preceding, times the BP for each Telephone Company, as set forth in (ii) preceding times the Local Transport Facility rate; (2) multiply the Local Transport Termination rate times the number of access minutes.

The Local Transport Termination rate is applied as set forth in 6.1.2(A) following.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(c) Determination of Meet Point Billed Local
Transport, Directory Transport and Channel
Mileage Charges (Cont'd)

- (iv) For Special Access using BP method, multiply the number of airline miles, as set forth in (i) preceding, times the BP for each Telephone Company, as set forth in (ii) preceding, times the Channel Mileage Facility rate. Add the Channel Mileage Termination rate.
- (v) For Directory Assistance Service, multiply the Directory Transport rate times the number of directory assistance calls times the BP for each Telephone Company, as set forth in (ii) preceding.
- (vi) When three or more Telephone Companies are involved in providing an Access Service, the intermediate Telephone Company(s) will determine the appropriate charges as set forth in (iii) and (iv) preceding, except the Local Transport Termination or Channel Mileage Termination rate does not apply.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations

2.4 Payment Arrangements and Credit Allowances (Cont'd)

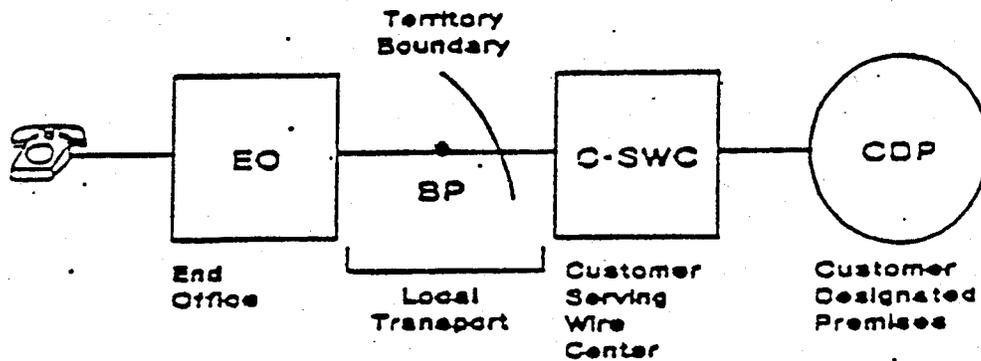
2.4.8 Access Services Provided By More Than One Telephone Company (Cont'd)

(B) Example - Switched Access

(1) Layout

- (a) ATANEA or Feature Group C Switched Access is ordered to End Office A.
- (b) End Office A is in operating territory of Telephone Company A.
- (c) Customer designated premises is in operating territory of Telephone Company B.

Telephone Company A	Telephone Company B
(TC A)	(TC B)
<u>Operating Territory</u>	<u>Operating Territory</u>



(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)

(B) Example - Switched Access (Cont'd)

The following examples reflect the rate calculations for end office company (TC A). Rates for end office company (TC B) would appear in the appropriate access tariff.

(2) Assume:

Airline miles (ALM) TC A premises to TC B premises =
22.1, rounded = 23.

Billing Percentage (BP)

TC A = 20%

TC B = 80%

Access Minutes (AM) = 9000

Local Transport Rates:

TC A: Local Transport Facility Rate = LT FAC

Local Transport Termination Rate =LT TERM

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.8 Access Services Provided By More Than One Telephone Company
(Cont'd)(B) Example - Switched Access (Cont'd)

(3) BP Method

Formula:

Access Minutes (AM) x Airline Miles (ALM) x Billing
Percentage (BP) x Local Transport Facility Rate (LT FAC)
+ [Local Transport Termination Rate (LT TERM) x Access
Minute (AM)] = Total

Calculation

TC A

AM ALM BP LT FAC LT TERM AM
9000 x 23 x .20 x LT FAC + [LT TERM x 9000] = TOTAL

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

2. General Regulations2.5 Connections2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with access service (Switched and Special) furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

2.5.2 Standard Access Service Connections

Access Services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof. Special Access Service connections are made directly or through a Telephone Company Hub where bridging or multiplexing functions are performed. These connections can either be analog or digital.

2.5.3 Expanded Interconnection Service

Expanded Interconnection Service provides a customer with space and associated requirements such as power and environmental conditioning within a Telephone Company serving wire center to locate certain fiber optic or microwave facilities and equipment, and a connection to certain Telephone Company provided services.

Expanded Interconnection Service will be provided subject to the regulations and rates and charges set forth in Section 18 following.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Telephone Company to an individual Customer. The seven digit code has the form 950-0XXX, 950-1XXX or 101XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate or foreign service for the purpose of calculating chargeable usage. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and customer terminal premises.

Access Tandem Network

The term "Access Tandem Network" denotes the network of trunk groups for originating and/or terminating Switched Access traffic between a single access tandem and the Telephone Company subtending end offices.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Affiliate

The term "Affiliate", with respect to Interconnector, means (a) any corporation of other entity owning, either directly or indirectly, a majority of the outstanding stock of Interconnector (Parent), or (b) any corporation or other entity in which a majority of the ownership interest is held, either directly or indirectly, by Parent or Interconnector.

Agent

The term "Agent" denotes that person or persons who have legal authority to give the Telephone Company permission to place public and semi-public pay telephones on their premises, who have the authority to subscribe to the service, and who control access to or usage of the public or semi-public pay telephones.

Aggregator

Denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation as defined under Part 64.708(b) of the F.C.C. Rules and Regulations.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer point of termination as an indication that the called party has answered or disconnected.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on Page 1.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Feature Group and/or Directory Assistance Service ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier Identification Code

The term "Carrier Identification Code" denotes a three-digit code, unique to the interexchange carrier, which is used nationally by the Telephone Company to identify traffic and to facilitate its routing to the carrier based upon presubscription or dialed digits.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to an End User's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Clear Channel Capability

The term "Clear Channel Capability" denotes an arrangement that allows the customer to transport 1.544 Mbps of information through a DS1 with no constraint on the quantity or sequence of one (Mark) and zero (space) bits utilizing the Bipolar with Eight Zero Substitution (B8ZS) Method of providing bit sequence independence.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrower band-width or lower speed channels.

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephonic communications and pay the applicable charges by inserting coins into the equipment.

Common Channel Signaling

The term "Common Channel Signaling" denotes a switched communications network that allows call control messages from the voice and data network to be transferred on communications paths (out of band) separate from the voice and data communications.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line or trunk provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Company Code Dialed Message

Message recorded on AMA tape for billing purposes that occurs when End User, served out of an equal access end office, dials 1-0 and a 3 digit IEC Code to access the IEC of his choice for long distance.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Conventional Signaling

Conventional Signaling has been traditionally used in North America for the purpose of transmitting the called number's address digits from the originating end office. In this system, all of the dialed digits are received by the originating switching machine, a path is selected, and the sequence of supervisory signals and outpulsed digits is initiated. No overlap outpulsing ten digit ANI, ANI information digits, or acknowledgement wink are included in this signaling sequence.

Customers

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the Services offered under this tariff, including both Interexchange Carrier (IC's) and End User.

Customer Access Billing System (CABS)

The term "Customer Access Billing System (CABS)" denotes a mechanized billing system which bills large and small interexchange customers for access to our local exchange network. These customers are billed from the access tariffs filed with the FCC and local PUCS.

Customer Record Information Systems (CRIS)

The term "Customer Record Information Systems (CRIS)" denotes a computer system which maintains a database of up-to-date customer information. The system can interface with other application systems requiring this type of information.

Data Base - 800 Access Service

Data Base 800 Access Service consists of regional data bases that contain call-processing information specified by 800 Access Service customers. The data base contains the customer record information necessary to perform carrier identification and 800 number translation.

Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Decibel

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0 (Zero)

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

Directory Assistance (Interstate)

The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by a customer premises by sending the appropriate signals, i.e., off-hook, 411, 555-1212 or (NPA) 555-1212.

Directory Assistance Location (Interstate)

The term "Directory Assistance Location" denotes a Telephone Company office where Telephone Company equipment first receives the Directory Assistance call from a customer and selects the first operator position to respond to the Directory Assistance call.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Direct Trunked Transport

The term "Direct Trunked Transport" denotes a Switched Transport facility between a customer's premises serving wire center and an end office that provides a customer with dedicated switched access transport without routing through an access tandem.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A (FGA) or Access Line Arrangement (ALA). It may be utilized when FGA or ALA is being used in the terminating direction (from the point of interface with the customer to the local exchange end office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Effective 4-Wire

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks. This includes Remote Line Locations served by a host central office in a different wire center.

End User

The term "End User" means any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier, other than a Telephone Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Entrance Facility

The term "Entrance Facility" denotes the transmission path between the customer's designated premises and the Service Wire Center where the customer would normally obtain local dial tone.

Entry Switch

See First Point of Switching

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = EPL - TLP (send) + TLP (receive)]

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004 Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Exchange

The term "Exchange" denotes a unit generally smaller than a Local Access and Transport Area established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. One or more designated exchanges comprise a given Local Access and Transport Area.

Exchange Access Signaling

The signaling system is used by equal access end offices to transmit originating information and address digits to the customer's premises and which includes the means of verifying the receipt of these address digits. Features of this system include overlap outpulsing, identification of the ten-digit telephone number of the calling party, and acknowledgement wink supervisory signals.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Expanded Interconnection Service

The term "Expanded Interconnection Service" denotes provisioning necessary to accommodate a fiber optic or microwave connection within the Telephone Company serving wire center between Telephone Company provided switched or High Capacity Special Access Services and Interconnector-provided facilities and equipment.

Extended Area Service

(See definition of Exchange)

Facility Percent Interstate Usage (PIU)

The Percent Interstate Usage (PIU) is used to apportion non-recurring and recurring monthly rates and charges associated with Switched Access Facilities Entrance Facilities (EF), Expanded Interconnection Service Channel Termination (EISCT), Direct Trunked Transport (DTT) or Tandem Switched Transport (TST) and the EISCT between jurisdictions.

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

First Come - First Served

The term "First Come, First Served" denotes a procedure followed when the first order received will be the first order processed.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premise to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premise.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Host Central Office

The term "Host Central Office" denotes an electronic switching unit containing the central call processing functions which serve the Host Central Office and its Remote Line Locations.

Hub

The term "Hub" denotes a Telephone Company designated serving wire center at which bridging or multiplexing functions are performed.

IC

See Interexchange Carrier

ICB

See Individual Case Basis

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case. Terms and conditions of each offering may include a Termination Charge.

In-Line Filter

An In-Line Filter is a low pass filter that allows flow through of the voice band frequencies up to 4 kilohertz.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Interconnection Chamber

The term "Interconnection Chamber" denotes a location in the Telephone Company serving wire center served by an Interconnector's fiber optic cable or microwave facilities as specified in Section 18 following.

Interconnection Charge

The term "Interconnection Charge" denotes the charge applies to all access customers that interconnect with the Telephone Company's switched access service.

Interconnector

The term "Interconnector" denotes any individual, partnership, association, joint-stock company, trust corporation or other entity who provides fiber optic and associated facilities or microwave facilities for connection of its equipment, collocated in Telephone Company serving wire center(s), to certain Nevada Bell Switched or Special Access Services.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within Nevada subject to oversight by the Public Service Commission of Nevada as provided by the laws of the State of Nevada.

Line-Side Connection

The term "Line-Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges which are grouped to serve common social, economic and other purposes.

Local Calling Area

The term "Local Calling Area" denotes a geographical area, as defined in the Telephone Company's Local and/or General Exchange Service tariff, in which an end user (Telephone Exchange Service subscriber) may complete a call without incurring MTS charges.

Local Tandem Switch

The term "Local Tandem Switch" denotes a local Telephone Company switching unit by which local or access telephonic communications are switched to and from an End Office Switch.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company Central office which to provide a means for making two-way transmission tests on a manual basis. This arrangement has two terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Maritime Radio Common Carriers (MRCCs)

The term "Maritime Radio Common Carriers (MRCCs)" denotes carriers which are regulated under Part 81 of the Federal Communications Commission's Rules and Regulations.

Major Fraction Thereof

The term "Major Fraction Thereof" is any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the customer would be given a credit allowance for two twenty-four hour periods for a total of forty-eight hours.

Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer premises from the Telephone Company end office.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Modification of Final Judgement (MFJ)

The term "Modification of Final Judgement" (MFJ) denotes the consent decree approved by the U.S. District Court in United States versus Western Electric 552 F. Supp. 171 (To D.C. 1982).

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Network Management Controls

The term "Network Management Controls" denotes the type of controls that the Telephone Company may need to implement when a substantial number of 900 calls are expected during a short period of time. The Telephone Company will work cooperatively with the customer to implement these controls.

900 Call Blocking

The term "900 Call Blocking" denotes the Telephone Company's central office call blocking service that allows the Telephone Company's residential and business subscribers to block access to all directly-dialed, the Telephone Company's operator assisted, and the Telephone Company's operator entered billing to Nevada 900 programs within Nevada and to all Interexchange Carrier 900 calls originating within the Telephone Company's service area.

Non-Primary Residential EUCL

The term "Non-Primary Residential EUCL" denotes each additional local exchange line provided to a specific end user at the same premises as the primary residential line.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a ten-digit code consisting of two parts: a three-digit area (Numbering Plan Area) code and a seven-digit telephone number which in turn is made up of a three-digit Central Office code plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

Originating Direction

The term "Originating Direction" denotes the use of Access Service for the origination of calls from an end user premises to a customer premises.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Overlap Outpulsing

The feature of the exchange access signaling system which permits initiation of pulsing to the customer's premises before the calling subscriber has completed dialing an originating call.

OZZ

The term "OZZ" specifies the trunk group at the tandem switch over which a call is routed.

Pay Telephone

The term "Pay Telephone" denotes access line service available to payphone service providers for use by the general public for public convenience and necessity.

In some instances, pay telephones may be screened to provide restrictions in service (e.g., Charge-a-Call, Inmate Services).

Peaked Services

The term "Peaked Services" denotes a service that will produce a substantial call volume during a short period of time (e.g., media stimulated events) that may cause excessive network congestion.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation, within a customer designated premises at which The Telephone Company's responsibility for the provision of Access Service ends, and the customers responsibility begins. This term is not to be limited to one building but applies as well to a complex or campus-type configuration of buildings.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Premises

The term "Premises" denotes a building or a portion of a building in a multi-tenant building, or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Presubscribed Interexchange Carrier Charge (PICC)

The term "Presubscribed Interexchange Carrier Charge" (PICC) denotes a charge billed on monthly basis to the interexchange carrier to whom the end user's Multiline Business access line is presubscribed. In the event the end user does not have a presubscribed interexchange carrier, the Multiline Business PICC will be billed directly to the end user.

Primary Exchange Carrier

The term "Primary Exchange Carrier" denotes the Local Exchange Telephone Company in whose exchange a customer's first point of switching is located.

Primary Residential EUCL

The term "Primary Residential EUCL" denotes the initial local exchange line provided to a specific customer at a specific customer premises.

Prime Service Vendor

The term "Prime Service Vendor" denotes the status of the Telephone Company when contracting directly with the user of the Telecommunications Service Priority (TSP) service.

Query

The term "Query" denotes a message delivered from a Service Switching Point (SSP) which causes a signaling message to be issued to request processing instructions or service data contained in a centralized database.

Radio Common Carriers (RCCs)

The term "Radio Common Carriers" (RCCs) denotes carriers which are regulated under Part 22 of the Federal Communications Commission's Rules and Regulations.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to a customer.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedance's at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Secondary Channel

The term "secondary channel" denotes a second totally independent, lower speed channel operating in parallel with the primary channel of a Digital Data Access Service circuit.

Secondary Exchange Carrier

The term "Secondary Exchange Carrier" denotes the Local Exchange Telephone Company in whose exchange a customer's end office is located and where that end office is not the customer's first point of switching.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Service Control Point

The term "Service Control Point" denotes the node in the SS7 network where several independent data base applications receive and respond to SS7 queries.

Service Management System

The term "Service Management System" (SMS) denotes the primary Toll Free Access Service system that interfaces between the regional SCPs and Toll Free Access Service providers order entry centers and/or systems. The primary function of the SMS is to administer Toll Free records in the SCPs that involve service provisioning, maintenance network administration and management.

Service Switching Point

The term "Service Switching Point" (SSP) denotes a switch which recognizes Toll Free calls and suspends them in order to query the Toll Free database using SS7 for routing instructions for the Toll Free call.

Serving Wire Center

The term "Serving Wire Center" denotes the wire center that normally serves the customer's premises and is designated as such for the purpose of measuring mileage.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

Special Order

The term "Special Order" denotes an order for a Directory Assistance Service.

Signaling Point of Interface

The term "Signaling Point of Interface" denotes the interface point between the Telephone Company and its access customer for purposes of exchanging SS7 signaling messages for Common Channel Signaling.

Signaling System Seven

The term "Signaling System Seven" denotes an international standard packet protocol, accepted by the International Telegraph and Telephone Consultative Committee (CCITT) and the American National Standards Institute (ANSI) for use with Common Channel Signaling.

Signaling Transfer Point

The term "Signaling Transfer Point" denotes a specialized packet switch which provides CCS network access and performs CCS message routing and screening.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Subcontractor

The term "subcontractor" denotes the status of the Telephone Company when contracting directly with a Prime Service Vendor to provide Telecommunications Service Priority (TSP) to a service user.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Switching Point Code

The term "Switching Point Code" denotes a nine character numeric code that identifies a switch that is supported by SS7 signaling.

Switching System

The term "Switching System" denotes the hardware and/or software utilized by the Telephone Company for the establishment and maintenance of a given central office.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Tandem Switched Transport

The term "Tandem Switched Transport" denotes a common transmission path from end offices to the Access Tandem and Tandem Switching.

Termination Charge

The term "Termination Charge" denotes a charge that is applicable should a customer discontinue Special Construction, Specialized Service or Arrangement or service developed on an Individual Case Basis, prior to the expiration of its termination liability period. This charge is computed at the time of discontinuance and in no case will it exceed the maximum termination liability (charge) which was agreed to by the customer at the time the Special Construction, Specialized Service or Arrangement or service developed on an Individual Case Basis, was undertaken.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from a customer premises to an end user premises.

Toll Free Access Service

The term Toll Free Access Service denotes an originating service which provides a Toll Free Access Service customer identification function and optional features based on the dialed number at Telephone Company SSPs and SCPs. Toll Free Access Service calls are free to the originating end user and are characterized by specifically dedicated orders. Toll Free Access Service currently includes the following codes: 800 and 888.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Circuit Identification Code

The term "Trunk Circuit Identification Code" denotes the number assigned to each switched trunk, to identify it to the SS7 signaling system.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Trunk-Side Connection

The term "Trunk-Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

Uniform Service Order Code (USOC)

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

The Uniform Service Order Code listing is as follows:

- If one USOC is listed, this USOC is used in CABS and CRIS,
- If two USOCs are listed, the first USOC is used in CABS and the second is used in CRIS,
- If there are more than two USOCs listed, a footnote has been inserted to describe which USOCs are used by CABS and which are used by CRIS.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

WATS Serving Office

The term "WATS Serving Office" denotes a Telephone Company designated serving wire center where switching, screening and/or recording functions are performed in connection with the closed-end of WATS or WATS-type services.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

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ACCESS SERVICE

3. Carrier Common Line Access Service

This section contains the specific regulations governing the rates and charges which apply to Carrier Common Line Access Service to customers in conjunction with Switched Access Service provided in Section 6 of this tariff. There are two types of rate elements: Carrier Common Line Charges (CCLCs) and Multiline Business Presubscribed Interexchange Carrier Charges (PICCs).

3.1 General Description

The Carrier Common Line Charges provide for the use of end users' Telephone Company-provided common lines by Customers for access to such end users to furnish Interstate communications and recovery of marketing expenses.

Premium Access is (1) Switched Access provided to customers under this tariff which furnish interstate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

Non Premium Access is Switched Access Service provided in an end office not yet converted to equal access to customers that do not furnish interstate MTS/WATS.

A Special Access Surcharge, as set forth in 7.3.5 following, will apply to interstate special access service provided by the Telephone Company to a customer, in accordance with regulations as set forth in 7.3 following.

The Multiline Business Presubscribed Interexchange Carrier Charges provide for the use of an End User Common Line (EUCL) by the end user.

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3. Carrier Common Line Access Service (Cont'd)3.2 Limitations3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

3.2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

3.2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception. Carrier Common Line Access per minute charges shall apply when an Access Line Arrangement (ALA) or Feature Group A or an Access Trunk Arrangement 950 (ATA950) or Feature Group B switched access is ordered from a non equal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in 6.7.6 following.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.3 Undertaking of the Telephone Company3.3.1 Provision of Service

Where the customer is provided Switched Access Service under other sections of this tariff, the Telephone Company will provide the use of Telephone Company common lines by a customer for access to end users at rates and charges as set forth in 3.9 following.

3.3.2 Interstate and Intrastate Use

The Switched Access Service provided by the Telephone Company includes the Switched Access Service provided for both interstate and intrastate communications. The Carrier Common Line Access rates and charges as set forth in 3.9 following apply to interstate Switched Access Service access minutes in accordance with the rate regulations as set forth in 3.8.4 following (Percent Interstate Use - PIU).

3.4 Obligations of the Customer3.4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer under other sections of this tariff.

3.4.2 Supervision

The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.5 Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.

3.5.1 Determination of Jurisdiction

When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for interstate will be determined as set forth in 3.8.4 following (Percent Interstate Use-PIU).

3.5.2 Cases Involving Usage Recording By the Customer

Where an Access Trunk Arrangement Non Equal Access (ATANEA) or Feature Group C end office switching is provided without Telephone Company recording and the customer records minutes of use used to determine Carrier Common Line Access charges (i.e., ATANEA or Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the customer shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the customer does not furnish the data, the customer shall identify all Switched Access. Services which could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.5 Determination of Usage Subject to Carrier Common Line Access Charges (Cont'd)3.5.3 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide a customer service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold private line service, Switched Access Service Rates and Regulations, as set forth in Section 6. following will apply, except when such access to the local exchange is required for the provision of an enhanced service. Carrier Common Line Access rates and charges as set forth in 3.9 following apply in accordance with the resale rate regulations as set forth in 3.6.4 following.

3.6 Resold Services3.6.1 Scope

Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain ALA or Feature Group A, ATA950, Feature Group B, ATAXXX or Feature Group D Switched Access Service under this tariff as set forth in Section 6. following for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in 3.9 following in accordance with the resale rate regulations set forth in 3.6.4 following. For purposes of administering this provision:

Resold interstate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include intrastate minutes of use.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.1 Scope (Cont'd)

Resold interstate originating MTS and MTS-type service(s) shall not include collect calls, third number, credit card calls or intrastate minutes of use.

3.6.2 Customer Obligations Concerning the Resale of MTS and MTS-type Services

When the customer is reselling MTS and/or MTS-type service as set forth in 3.6.1 preceding, the customer will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 3.6.4 following if the customer or the provider of the MTS service furnishes documentation of the MTS usage and/or the customer furnishes documentation of the MTS-type usage. Such documentation supplied by the customer shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the customer has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the customer.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.6 Resold Services (Cont'd)

3.6.3 Resale Documentation Provided By The Customer

When the customer utilizes Switched Access Service as set forth in 3.6.2 preceding, the Telephone Company may request a certified copy of the customer's resold MTS or MTS-type usage billing from either the customer or the provider of the MTS or MTS-type Service. Requests for billing will relate back no more than 12 months prior to the current billing period.

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the customer is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 3.6.1 preceding, subject to the limitations as set forth in 3.2 preceding, and Telephone Company receives the usage information required as set forth in 3.6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the customer will be billed as set forth in (C), (D), or (E) following, depending upon, respectively, whether the usage is from non equal access offices, equal access offices or a combination of the two.

(A) Apportionment and Adjustment of Resold Minutes of use

When the customer is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)(1) Originating Services (Cont'd)

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to interstate originating MTS and/or MTS-type minutes and shall not include collect, third number, credit card or intrastate minutes of use.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such service.

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)(2) Terminating Services (Cont'd)

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to interstate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include intrastate minutes of use or MTS/MTS-type minutes of use paid for by another party.

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the customer in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the customer designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same customer designated premises.

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3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(B) Direct and Indirect Connections (Cont'd)

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

(C) Access Groups - Non Equal Access Offices Only

The adjustments as set forth here and in (D) and (E) following will be computed separately for each access group.

When all the usage on an access group originates from and/or terminates at end offices that have not been converted to equal access, the Non Premium Access Charge per minute as set forth in 3.9 following will apply. The Access Minutes which will be subject to Carrier Common Line Access charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(C) Access Groups - Non Equal Access Offices Only
(Cont'd)

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) Access Groups - Equal Access Offices Only

When all the usage on an access group originates from and/or terminates at end offices that have been converted to equal access, the Premium Access Charge per minute as set forth in 3.9 following will apply. The minutes billed Carrier Common Line Access Services charges will be the adjusted originating interstate access minutes and the adjusted terminating interstate access minutes for such access groups.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(E) Access Groups - Non Equal Access and Equal Access Offices

When an access group has usage that originates from and/or terminates at both end offices that have been converted to equal access and end offices that have not been converted, both premium and non premium per minute charges as set forth in 3.9 following will apply respectively. The minutes billed Carrier Common Line Access Services charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

The adjusted originating access minutes and the adjusted terminating access minutes will be apportioned between premium and non premium access minutes using end-office specific usage data when available, or when usage data are not available, the premium and non premium ratios developed as set forth in 6.7.1(D) following. The Premium and Non Premium per minute charges set forth in 3.9 following will apply to the respective premium and non premium access minutes determined in this manner.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.6 Resold Services (Cont'd)3.6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)(F) When the Adjustment Will Be Applied to Customer Bills

The adjustment as set forth in (C), (D), and (E) preceding will be made to the involved customer account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(G) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the customer shall provide a factor to convert the shown units to minutes.

(H) Percent Interstate Use (PIU)

The adjustment as set forth in (C), (D), and (E) preceding will be made to the involved customer account after making the adjustments to the customer account as set forth in 3.8.4 following (PIU).

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Coin Services3.7.1 Collection and Remittance of Coin Station Monies

When the customer is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in Section 6. following, the Telephone Company will collect sent-paid monies from pay telephone stations and will remit monies to the customer as set forth in 3.7.3 following. The Telephone Company will provide message call detail format and bill periods used to determine the monies upon request from the customer.

3.7.2 Provision of Message Call Detail Concerning Coin Station Monies

Where Operator Trunk-Coin or Combined Coin and Non Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access is provided to the customer and the customer wishes to receive the monies it is due from the monies collected by the Telephone Company from coin pay telephone stations, the customer shall furnish to the Telephone Company, at a location specified by the Telephone Company, the customer message call detail for the customer sent-paid (coin) pay telephone calls in accordance with the Telephone Company collection schedule. The customer message call detail furnished shall be in a standard format established by the Telephone Company. The Telephone Company will provide to the customer the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the involved customer six months prior to the change. If no

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Coin Services (Cont'd)3.7.2 Provision of Message Call Detail Concerning Coin Station Monies (Cont'd)

Customer message call detail is received from the customer for each bill period established by the Telephone Company, the Telephone Company will assume there were no customer sent-paid (coin) pay telephone calls for the period. In addition the customer shall furnish a schedule of its charges for sent-paid (coin) calls to the Telephone Company at a location and date as specified by the Telephone Company. Any change in the customer's schedule of charges shall be furnished to the Telephone Company one day after the change becomes effective.

3.7.3 Payment of Coin Sent-Paid Monies

The Telephone Company will collect the monies from coin pay telephone stations and will determine and remit amounts due to a customer which is provided Operator Trunk-Coin or Combined Coin and Non-Coin or Operator Trunk-Full Feature Optional Features for sent-paid pay telephone access as set forth in Section 6. as follows:.

(A) Bill Period Coin Revenue

The Telephone Company will establish a collection schedule for each coin pay telephone station and will collect the monies from the coin pay stations based on this collection schedule. The monies collected based on this schedule during each bill period established by the Telephone Company will be identified by coin pay telephone station and summed to develop the Bill Period Coin Revenue for each coin record day (i.e., the day a record is prepared and dated to show the amount due the customer).

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Coin Services (Cont'd)3.7.3 Payment of Coin Sent-Paid Monies (Cont'd)(B) Total Customer Coin Revenue

The interstate Total Customer Coin Revenue will be determined by the Telephone Company based on the customer message call detail received from the customer for each bill period and the customer's schedule of charges for sent-paid coin calls. Such Total Customer Coin Revenue will be developed each coin record day.

(C) Recourse Adjustments

For each coin record day, the Telephone Company will subtract from the Total Customer Coin Revenue an amount for coin station shortages. Coin station shortages are amounts resulting from unauthorized calling at coin pay telephone stations, use of unauthorized coins (i.e., foreign coins, slugs and improper use of U.S. pennies), unauthorized removal of coins from coin pay telephone stations and coin refunds beyond the Telephone Company's control. Such amount for coin station shortages will be developed by the Telephone Company by multiplying the Total Customer Coin Revenue for each coin record day by a shortage factor. Such amount will be rounded to the nearest penny. The shortage factor will be determined for each customer by dividing the quarterly total coin shortage amount by the quarterly total coin revenue amount (i.e., total coin revenue equals the coin revenue due under exchange tariffs, state toll tariffs, and interstate toll tariffs). The total coin shortage amount and the total revenue amount will be determined by the Telephone Company through a quarterly special study.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Coin Services (Cont'd)3.7.3 Payment of Coin Sent-Paid Monies (Cont'd)(D) Payment of Net Customer Coin Revenue

The Telephone Company will determine the Net Customer Coin Revenue for each coin record day by subtracting from the Total Customer Coin Revenue determined as set forth in (B) preceding the amount for coin station shortages determined as set forth in (C) preceding. On the date (payment date) determined by adding 45 days to the coin record day, the Telephone Company will remit payment to the customer for the Net Customer Coin Revenue.

(E) Audit Provisions

Upon reasonable written notice by the customer to the Telephone Company, the customer shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the determination of the amount payable to the customer.

Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

Upon reasonable written notice by the Telephone Company to the customer, the Telephone Company shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the customer and the Telephone Company, such records and accounts as may, under recognized accounting practices, contain information bearing upon the determination of the amount payable to the customer.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.7 Coin Services (Cont'd)3.7.3 Payment of Coin Sent-Paid Monies (Cont'd)(E) Audit Provisions (Cont'd)

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

3.8 Rate Regulations-Presubscribed Interexchange Carrier Charges (PICCs)

The Multiline Business PICC is billed on a per month basis to the interexchange carrier to whom an end user's Multiline Business access line is presubscribed or to a local service provider that resells services of the Telephone Company. In the event the end user does not have a presubscribed interexchange carrier, the Telephone Company will directly bill the Multiline Business PICC to the end user as set forth in 4.6 following.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations-Presubscribed Interexchange Carrier Charges (PICCs)
(Cont'd)(A) Multiline Business

Each specific end user provided more than one business service under the Telephone Company's general or Local Exchange Service tariffs to a specific end user in a state by the same telephone company or when Local Exchange Service is provided for use with payphone service, the Multiline Business PICC set forth in 3.10.2(D) applies to each such local exchange service.

Each party that is provided more than one business service under the Telephone Company's general or Local Exchange tariffs, is deemed an end user of a EUCL and the Multiline Business PICC set forth in 3.10.2(D) applies.

Each Primary Rate Interface (PRI) Integrated Digital Network (ISDN) Service provided under the Telephone Company's general or Local Exchange tariffs, shall be assessed the equivalent of PRI ISDN PICC set forth in 3.10.2(E)

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.8 Rate Regulations-Presubscribed Interexchange Carrier Charges (PICCs) (Cont'd)(B) Centrex CO and Centrex CO Like Services

Business Centrex CO and Centrex Co-Like Services described in 4.6.(E) following shall be assessed the PICCs set forth in 3.10.2(F) following.

Business Centrex Service consisting of nine or more line shall be assessed Centrex PICC set forth in 3.10.2(F) following on each line.

Business Centrex Service consisting of less than nine lines shall be assessed the Centrex PICC set forth in 3.10.2(F) following on the entire service.

Apportionment of PICCs When Services Contain Multiple Presubscribed Interexchange Carriers (PICs)

If PRI ISDN and Centrex Co and Centrex Co-Like Services have channels presubscribed to various interexchange carriers or channels that are not presubscribed to any interexchange carrier, the Telephone Company will assess the PICC to each identified interexchange carrier based on its proportionate PIC entries to total working channels on the service.

(C) Billing Cycle

The full PICC will be assessed to the interexchange carrier of record as of the beginning of the bill cycle.

(D) Jurisdictional Reporting

The PICC will be billed 100% to the interstate jurisdiction. No PICCs will be prorated between the interstate and intrastate jurisdictions.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs)3.9.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in 3.8.5 following (Determination of Premium and Non-Premium Charges) except as set forth in 3.6.4 preceding (Resale) and 3.8.4 following (PIU).

3.9.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 3.8.3 following (Unmeasured ALA or FGA and ATA950 or FGB Usage) and ATANEA or Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs) (Cont'd)3.9.2 Measuring and Recording of Call Detail (Cont'd)

forth in 3.9.3 following (Unmeasured ALA and ATA950 or FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

3.9.3 Unmeasured ALA or Feature Group A and ATA950 or Feature Group B Usage

When Carrier Common Line Access is provided in association with ALA or Feature Group A or ATA950 or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average interstate access minutes will be used to determine Carrier Common Line Access Charges. These assumed access minutes are as set forth in 6.7.6 following.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs) (Cont'd)3.9.4 Percent Interstate Use (PIU)

When the customer reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed only to interstate Switched Access Service access minutes based on the data reported by the customer as set forth in 2.3.14 preceding (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Interstate Switched Access Service access minutes will, after adjustment as set forth in 3.6.4 preceding (Resale), when necessary, be used to determine Carrier Common Line Charges as set forth in 3.9.5 following.

3.9.5 Determination of Premium and Non-Premium Charges

After the adjustments as set forth in 3.6.4 and 3.9.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved customer account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in 3.10.1(A) following.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs) (Cont'd)3.9.5 Determination of Premium and Non-Premium Charges (Cont'd)

- (B) Access minutes for all non-premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Non-Premium Access per minute rate as set forth in 3.10.1(B) following.
- (C) Carrier Common Line charges shall not be reduced as set forth in 3.6.1 preceding unless Switched Access Charges, as set forth in Section 6. following, are applied to the customer's Switched Access Service.
- (D) Terminating Premium Access or Non-Premium Access, per minute charge(s) apply to:
 - all terminating access minutes of use;
 - all originating access minutes of use associated with ALA or FGA Access Services where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers;
 - all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800, and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs) (Cont'd)3.9.5 Determination of Premium and Non-Premium Charges (Cont'd)

(D) (Cont'd)

When the customer makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (F) following. If a billing dispute arises concerning the customer provided report, the Telephone Company will request the customer to provide the data the customer used to develop the report. The Telephone Company will not request such data more than once a year. The customer shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the customer's account. The credit shall be posted to the customer's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.9 Rate Regulations-Carrier Common Line Charges (CCLCs) (Cont'd)3.9.5 Determination of Premium and Non-Premium Charges (Cont'd)

- (E) The originating Premium Access or Non-Premium Access, per minute charge(s) apply to:
- all originating access minutes of use;
 - less those originating access minutes of use associated with ALA or FGA Access Services where the off-hook supervisory signaling is forwarded by the customer's equipment when the called party answers;
 - less all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers;
 - plus all originating access minutes of use associated with calls placed to 700, 800, and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

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ACCESS SERVICE

3. Carrier Common Line Access Line Service (Cont'd)3.10 Rates and Charges3.10.1 Carrier Common Line Access Charges(A) Premium Access

- Terminating per Access Minute	\$.000000
- Originating per Access Minute	\$.000000

(B) Non-Premium Access

- Terminating per Access Minute	\$.000000
- Originating per Access Minute	\$.000000

3.10.2 Presubscribed Interexchange Carrier Charges

	<u>USOC</u>	<u>Rate Per Month</u>
(A) Multi-Line Business	P1CCM	0.00
(B) ISDN		
-PRI-per service	P1CCP	0.00
(C) Centrex CO and Centrex CO-Like		
-Nine or more lines, per line	P1CC9	0.00
-Eight or less lines, per service		0.00
USOCs: P1CC2 through P1CC8, depending on the number of lines.		

(This page filed under Transmittal No. 1)

Issued: February 16, 2001

Effective: March 3, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

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Issued: December 17, 2001

Effective: January 1, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service to end users who obtain local telephone exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access Service provides for the use of an End User Common Line (EUCL) and may include EUCL Charges, Federal Universal Service Fee (FUSF) Charges, End User Digital Port Charges and/or Presubscribed Interexchange Carrier Charges (PICC).

4.2 Limitations

The following items are not provided as part of End User Access Service:

A Telephone number

Detail billing

Directory listings

Intercept arrangements

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an EUCL at rates and charges as set forth in 4.7 following, as follows:

(A) Use of an EUCL by an end user is provided in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local telephone exchange service.

(B) The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.4 Obligations of the End User

(A) When the end user is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Telephone Company are used as access lines for its services or used as administrative lines.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.5 Payment Arrangements and Credit Allowances(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an End User and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local telephone exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations

This section contains the specific regulations governing the rates and charges which apply for End User Access Service. The EUCL Charge is billed on a per month basis to the end user customer of the Telephone Company or a local service provider that resells services of the Telephone Company (herein referred to as end user) for the associated local exchange service based upon the local exchange service types set forth in 4.6.1 following.

The FUSF Charge is billed on a per month basis to the end user customer of the Telephone Company for the associated local exchange service based upon the local exchange service types set forth in 4.6.1 following. Local service providers that resell services of the Telephone Company are exempt from the FUSF Charge.

The PICC is billed on a per month basis to an end user when the end user's access line has not been presubscribed to an interexchange carrier. In the event an end user has presubscribed to an interexchange carrier, the PICC is assessed to the interexchange carrier to whom the end user's access line is presubscribed. These rates and charges apply as set forth in 4.7 following.

The End User Port Charge is billed on a per month basis to an end user for each such local exchange service line port that exceeds the cost of a line port used for basic, analog service.

Specific rates and charges for EUCL Charges, FUSF Charges, and End User Port Charges are set forth in 4.7.

4.6.1 End User Common Line (EUCL) Rate Elements(A) Primary Residential

For each local exchange service provided as residential service under the general or local exchange service tariffs the EUCL-Primary Residential charge applies to one line at a service location.

When a local exchange service is provided as a multiparty service under the general or local exchange service tariffs, the first party at a service location is deemed to be a user of an EUCL and the EUCL-Primary Residential rate applies. Each additional party at a service location is assessed the EUCL-Non-Primary Residential rate.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(A) Primary Residential (Cont'd)

When an end user is provided a local residence exchange service by the Telephone Company, the End User Common Line-Primary Residential rate shall be reduced by 100% for qualifying low income subscribers meeting low income eligibility criteria established by the state commission.

When a local exchange service provided as remote call forwarding residential service under the general and/or local exchange service tariffs, End User Access charges do not apply.

(B) Non-Primary Residential and BRI ISDN

Each additional local exchange service provided at the same service location, the End User Common Line-Non-Primary Residential charge applies, as set forth in 4.7(B) following.

When a non-primary residential line is provided as a multiparty service, each additional party is assessed the End User Common Line-Non-Primary Residential charge, as set forth in 4.7(B) following, applies to each such party.

When local exchange service is provided as Basic Rate Interface (BRI) integrated services digital network (ISDN) service, one End User Common Line-Non-Primary Residential charge will apply to each such local exchange service.

(C) Business

For each local exchange service provided as local business service under the general and/or local exchange service tariffs, the End User Common Line (EUCL) Residence/Single Line Business Subscriber - Individual line or trunk rate as set forth in 4.7(A) following applies to each such party.

When a local exchange service is provided as a multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an End User Common Line and the End User Common Line - (EUCL) Residential/Single Line Business Subscriber-party rate for the number of parties involved, as set forth in 4.7(A) following, applies to each such party.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(C) Business (Cont'd)

When a local exchange service is provided as remote call forwarding business service under the general and/or local exchange service tariffs, End User Access charges do not apply.

For each local exchange service other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers as access lines for their services under the general and/or local exchange service tariffs, End User Access charges do not apply.

(D) Multiline Business

When an End User is provided more than one local business exchange service in a state by the same Telephone Company under the general and/or local exchange service tariffs, the End User Common Line (EUCL)-Multiline Business Subscriber-Individual line or trunk rate as set forth in 4.7(C) following applies to each such local business exchange service.

When an End User is provided more than one local telephone business exchange service in a state by the same Telephone Company as pay telephone access line service under the general and/or local exchange service tariffs, the End User Common Line (EUCL)-Multiline Business Subscriber line rate as set forth in 4.7(C) following applies to each such pay telephone access line local business exchange service.

When an End User is provided more than one local business exchange service in a state by the same Telephone Company as a multiparty service under the general and/or local exchange service tariffs, each party is deemed to be a user of an EUCL and the End User Common Line (EUCL) Multiline Business Subscriber-party rate for the number of parties involved, as set forth in 4.7(C) following, applies to each such party.

When local exchange service is provided as Primary Rate Interface (PRI) integrated services digital network (ISDN) service, five End User Common Line-Multiline Business individual line or trunk charges apply to each such local exchange service.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(E) Centrex CO and CO-like

For business Centrex CO and Centrex CO-like service lines or trunks installed or on order prior to July 28, 1983 and Centrex Dormitory (Residence) Service office lines or trunks, the EUCL- Centrex CO rate as set forth in 4.7(E) following applies to each line or trunk. For such lines installed on or after July 28, 1983, the EUCL-Multiline Business Subscriber rate as set forth in 4.7(D) following applies to each line or trunk. (T)
(C)
(C)
(C)
(C)

For Centrex Dormitory (Residence) Service dormitory (residential) quarters lines or trunks, the End User Common Line (EUCL) - Residence Subscriber - Individual Line or trunk rate and Non-Primary Residential charges as set forth in 4.7(A) and (B) following will apply to the student or faculty dormitory (residential) quarters.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (eg. ESSEX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university, college or school offices and the students or faculty dormitory

(This page filed under Transmittal No. 22)

ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.1 End User Common Line Rate Elements (Cont'd)(F) End User Port Charge

When local exchange service is provided using line ports for non-basic analog services such as ISDN, the applicable End User Port Charge will apply to each such local exchange service.

(1) BRI ISDN Port

The BRI ISDN Port provides BRI 2B+D features. All terminations are 2-wire and dial tone signaling is provided via the "D" channel.

(2) PRI ISDN Port

The PRI ISDN Port provides 23B + 1D or 24B channels. Both line and trunk features are available via the DS1 interface.

(G) Federal Universal Service Fee (FUSF)(1) Residential

For each local exchange service as described in Sections 4.6.1(A) and 4.6.1(B) preceding under the general or local exchange service tariffs, a Federal Universal Service Fee (FUSF) Residential Charge applies to each line.

Lifeline customers as set forth in Section 4.6.1(A) preceding are exempt from the FUSF Charge.

(2) Business

For each local exchange service as described in Section 4.6.1(C) and 4.6.1(D) preceding under the general or local exchange service tariffs, a FUSF Business Charge applies to each line.

When local exchange service is provided as Primary Rate Interface (PRI) ISDN service, five FUSF Business Charges apply to each such local exchange service.

When a local exchange service is provided as Centrex or Centrex CO-like service as defined in Section 4.6.1(E), one-ninth of the FUSF Business Charge applies to each Centrex line.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

4. End User Access Service (Cont'd)

4.6 Rate Regulations (Cont'd)

4.6.1 End User Common Line Rate Elements (Cont'd)

(G) Federal Universal Service Fee (FUSF) (Cont'd)

(3) Special Access Services

A percentage surcharge factor is assessed monthly to end user billed Special Access recurring charges.

Special Access USF Factor .072805(I)

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively, in the event the Commission or a court subsequently authorizes Nevada to correct its rates pursuant to pending motions, or petitions for reconsideration or waiver, or in the event of any other adjustment to an order of the Commission or a court.

(This page filed under Transmittal No. 10)

Issued: March 18, 2002

Effective: April 2, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

4. End User Access Service (Cont'd)4.7 Rates and Charges

The rates for End User Access are:

(A) End User Common Line (EUCL) - Primary Residence Subscriber

	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU1	\$5.37(Ixy)
- Two-party, each	9ZEU1	5.37(Ixy)
- Eight-party, each	9ZEU1	5.37(Ixy)

(B) End User Common Line (EUCL)

<u>Non-Primary Residence Subscriber</u>	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU2	\$5.37(Ixy)
- Two-party, each	9ZEU2	5.37(Ixy)
- Eight-party, each	9ZEU2	5.37(Ixy)
- BRI ISDN Facility, each wire pair	9ZEU5	5.37(Ixy)

(C) End User Common Line (EUCL) -Single Line Business

	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU3	\$5.37(Ixy)
- Two-party, each	9ZEU3	5.37(Ixy)
- Eight-party, each	9ZEU3	5.37(Ixy)

(D) End User Common Line (EUCL) - Multiline Business Subscriber

	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU4	\$5.89(Ixy)
- Two-party, each	9ZEU4	5.89(Ixy)
- Eight-party, each	9ZEU4	5.89(Ixy)
- Public Telephone Access line, each	9ZEU4	5.89(Ixy)
- PRI ISDN Facility, each	9ZEU6	29.45(Ixy)

(E) End User Common Line (EUCL) - Centrex CO and CO-like (Installed or on order prior to July 28, 1983)

	<u>USOC</u>	<u>Rates Per Month</u>
- Individual line or trunk, each	9ZEU4	\$5.89(Ixy)

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively, in the event the Commission or a court subsequently authorizes Nevada to correct its rates pursuant to pending motions, or petitions for reconsideration or waiver, or in the event of any other adjustment to an order of the Commission or a court.

x Reissued material originally filed under Transmittal No.18 scheduled to become effective July 2, 2002.

y Issued under authority of Special Permission No. 02-081.

(This page filed under Transmittal No. 19)

Issued: June 17, 2002

Effective: July 2, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)(G) Presubscribed Interexchange Carrier Charges

	<u>USOC</u>	<u>Rate Per Month</u>
(A) Multi-Line Business	9PCC4	0.00
(B) ISDN		
-PRI-per service	9PCC6	0.00
(C) Centrex CO and Centrex CO-Like		
-Nine or more lines, per line	9PCC7	0.00
-Eight or less lines, per service	9PCC9	0.00

(H) End User Port Charge

	<u>USOC</u>	<u>Rate Per Month</u>
(1) BRI ISDN Port		
- Per Port	9SDN1	\$3.90
(2) PRI ISDN Port		
- Per Port	9SDN2	\$36.29

(I) Federal Universal Service Fee:

	<u>USOC</u>	<u>Rate Per Month</u>
(1) Residential	9PZRS	\$ 0.52(R)
(2) Business	9PZBU	\$ 0.52(R)
(3) PRI ISDN	9PZP1	\$ 2.60(R)
(4) Centrex CO and CO-Like	9PZCX	\$ 0.06

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively, in the event the Commission or a court subsequently authorizes Nevada to correct its rates pursuant to pending motions, or petitions for reconsideration or waiver, or in the event of any other adjustment to an order of the Commission or a court.

(This page filed under Transmittal No. 22)

Issued: September 16, 2002

Effective: October 1, 2002

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

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(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services and the Expanded Interconnection Service Channel Termination (EISCT). These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched or Special Access Service, EISCT or to provide changes to existing services.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order, except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification codes requiring establishment, removal, or changes. All details for services for a particular order must be identical except for those for multipoint service.

(N)
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(N)

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- Orders for Entrance Facilities or Direct Trunked Transport shall be ordered at a DS1 or DS3 level when ordered separately from Feature Groups and Access Arrangements.
- Orders for Entrance Facilities or Direct Trunked Transport in conjunction with Feature Groups or Access Arrangements shall be ordered at a DSO or DS1 level. The number of DS1s provisioned will be determined by the Telephone Company based on the numbers of lines/trunks ordered by the customer.
- Direct Trunked Transport shall be ordered with or without Entrance Facilities.
- Tandem Switched Transport shall be ordered in trunks.

(This page filed under Transmittal No. 5)

ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

Orders for ALA or Feature Group A Switched Access Service shall be in lines.

Orders for ATA950 or Feature Group B Switched Access Service shall be in trunks.

Orders for ATANEA or Feature Group C (AT&T only) or ATAXXX or Feature Group D Switched Access Service shall be in BHMCs or trunks.

Orders for Frame Relay Service, the virtual end-to-end connections ordered by the customer, shall be expressed in terms of Data Link Connection identifiers (DLCIs) and shown on the port order. The customer must order the Channel Termination (from Section 7, following) and Port (from Section 16, following) at the same bandwidth speed.

The Telephone Company will establish a confirmed due date when the customer has provided a firm commitment for the service and sufficient information to allow for the processing of the Access Order. The date on which the confirmed due date is established is considered to be the Application Date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the Application Date and the Confirmed Due Date.

The time required to provision the service (i.e., the interval between the Application Date and the Confirmed Due Date) is known as the service interval. Such intervals will be established in accordance with service date interval guidelines.

(D)
(D)

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.1.1.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.2.2(D)(1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

(N)
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(N)

Certain material previously appearing on this page now appears on 2nd Revised Page 5-3.1.

(This page filed under Transmittal No. 14)

Issued: May 3, 2002

Effective: May 18, 2002

ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

(N)

5.1.1.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.2.2(D)(1), or
- (C) The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1	7 days

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

(N)

Certain Telephone Company critical dates are associated with the service interval. These dates provide a means to determine the provisioning costs incurred at any point during the service interval. The critical dates for each Access Order will be provided to the customer on the firm order confirmation. These dates will be used to develop cancellation charges as set forth in 5.2.3 following. Cancellation charges are calculated by determining the provisioning costs the Telephone Company has incurred as of the last critical date completed.

(M)

(M)

Certain material appearing on this page previously appeared on 2nd Revised Page 5-3.

(This page filed under Transmittal No. 14)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access Services, other services offered under the provisions of this tariff may be ordered with an Access Order or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, other services set forth in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services (Cont'd)

(C) (Cont'd)

following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in Pacific Bell's Tariff F.C.C. No. 2 and are in addition to the regulations, rates and charges specified in this section.

(T)

(This page filed under Transmittal No. 4)

Issued: July 3, 2001

Effective: July 18, 2001

One Bell Plaza, Dallas, Texas 75202

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 6. following,
- Special Access Services as set forth in 7. following, and
- Other Services as set forth in 5.1.2 preceding.

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.3.14 of this tariff.

(A) The following applies when placing an order for all Switched Access Services:

(1) When ordering EF the customer shall specify:

- (a) Whether DS0, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0.
- (c) Customer designated premises, hub, type of service, Interface and technical specifications.

(2) When ordering DTT the customer shall specify:

- (a) Whether DS0, DS1 or DS3.
- (b) The multiplexing required for DS3 to DS1 or DS1 to DS0.
- (c) Customer designated premises, hub, switch location (i.e., Access Tandem or End Office), type of service, Interface and technical specifications.
- (d) The channel facility assignment when Direct trunked transport is interconnected with an existing Entrance Facility.
- (e) The number of trunks.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- (4) When ordering the Switched Access EISCT the customer shall specify:
- (a) Whether DS1 or DS3.
 - (b) The multiplexing from DS1 to DS3; DS1 to DS0/vg.
 - (c) The location of the EIS Equipment, channel assignments, hub, type of service, interface and technical specifications, if appropriate.
- (5) For the DNAL Switched Access BSA, the customer shall specify:
- (a) the designated customer premises,
 - (b) the channel interface.
 - (c) the Access Line Arrangement of Access Trunk Arrangement to be associated with the DNAL.
- (6) For ALA or Feature Group A Lines, the customer shall specify:
- (a) the number of lines and the first point of switching (i.e., dial tone office),
 - (b) the directionality of the service and the Switched Transport options and Switching options desired,
 - (c) whether the off-hook supervisory signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers,
 - (d) which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.
- (7) For ATA950, ATANEA and ATAXXX or Feature Group B, C and D Trunks, the customer shall specify:
- (a) the number of trunks and the end office when direct routing to the end office is desired, or the access tandem switch when routing is desired via an access tandem switch, and the desired Switched Transport and Local Switching options,
 - (b) When ordering ATA950, ATANEA, ATAXXX or FGB, FGC, or FGD trunks to an access tandem, the customer has the option to provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements,
 - (c) the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic,
 - (d) the traffic type using the same categories as described in 6.1.1(C) following, to enable efficient provisioning and billing functions.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Feature Group D or Access Trunk Arrangement 10XXX Switched Access Service with Common Channel Signaling Access Capability (CCSAC), the customer shall work cooperatively with the Telephone Company to determine the number of SS7 Signaling Connections the customer must order to handle its signaling traffic. The customer shall reference existing SS7 Signaling Connections or related Signaling Connection orders. The customer must also provide any CCSAC Common Switching optional features.

For Feature Group D or Access Trunk Arrangement IOXXX trunks ordered with SS7 signaling, the customer shall provide STP point codes, switching point codes, trunk circuit identification codes and switch type.

For SS7 Signaling Connections, the customer shall specify the level of diversity in its network, as defined in Bellcore Common Channel Signaling Network Specification Technical Reference TR-TSV-000905. Customers who specify signaling point of interface premises where utilities meeting these requirements do not exist have the option of ordering Special Construction out of Pacific Bell's Tariff F.C.C No. 129.

CCSAC Testing requirements are as described in section 6.1.7 following.

All orders for CCSAC and SS7 Signaling Connections will be provisioned on negotiated service intervals.

For 500 Access Service, a Feature Group D or Access Trunk Arrangement customer shall order the service in the same manner as set forth in 6.2.5 following. The customer must specify on the access order one of the three calling options (1+ 500, 0+ 500 or ' both), when placing an order for 500 Access Service on existing or new trunks. All 500 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.2 Access Order (Cont'd)

For Toll Free or 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering ATAXXX or Feature Group D. Additionally, for 900 Access Service, when new NXX(S) are to be opened in the entire LATA or market area or when existing NXX (s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. Customer assigned NXX codes which have not been ordered will be blocked. If the change is to occur absent the requirement for additional capacity (i.e., busy hour minutes of capacity or quantities of trunks), the customer shall notify the Telephone Company of the change as set forth in 6.6.1 following.

All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP). All Toll Free number assignments and administration will be performed by the Toll Free Access Service Management System (SMS).

Special Access Service may be ordered for connection with an ALA, ATA, FGA, FGB, FGC or FGD Switched Access Service at Telephone Company designated WATS Serving offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the ALA, ATA, FGA, FGB, FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify the customer designated premises at which the Special Access Service terminates, the type of line (i.e., two-wire or four-wire), the type of calling (i.e., originating, terminating, or two way) and the type of Supervisory Signaling. When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

- For Directory Assistance Service, the customer shall specify which ATA or Feature Group B, C or D Switched Access Service trunk group is to be associated with the Directory Assistance Service. The customer then specifies the Directory Transport options.
- For originating 1+ or 011+ Sent-Paid traffic from a Telephone Company pay telephone, the customer must specify the equal access end offices they want to serve. The customer will determine the number of trunks and the routing, either direct or to the coin tandem, when ordering Exchange Access Operator Service System (EAOSS) trunks. When ordering Modified Operator Services (MOS) trunks, the customer will determine the number of direct trunks from each designated equal access end office to their specified locations. MOS trunks are not provisioned via the access or coin tandems. The customer is responsible for providing all other operator services signaling capabilities, as described in the Pacific Bell Network Interface Document PUB L-780085-NB

(B) The following applies when placing an order for Special Access Services:

- For all Special Access Services, the customer must specify the customer designated premises or hubs involved, the type of service (e.g., Voice Grade, High Capacity, etc.), the channel interface, technical specification package and optional features and functions desired. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.
- For WATS Access Line Service, the customer must also specify the type of calling (i.e., originating only, terminating only or two way calling) for which the service is to be provided. Additionally, when the wire center which serves the customer premise is not a WATS serving office, the Telephone Company will provide the service to the nearest wire center where the screening function exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No service order change charge will apply.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish with the order the certification as set forth in 7.3.3 following.

5.2.1 Access Order Service Date

- (A) The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the following conditions:
- (1) The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched and Special Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon request and within a reasonable period of time.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date (Cont'd)

(A) (Cont'd)

(1) (Cont'd)

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

All part-time Video and Program Audio services are subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 13.2.6(A) following.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications

The customer may request a modification of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks, or SS7 Signaling Connections will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Confirmed Due Date Change Charge

The customer may request a change of the Confirmed Due date on a pending Access Order prior to the confirmed due date. A change of the confirmed due date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Confirmed Due Date Change Charge (Cont'd)

If the Telephone Company determines that the customer's request can be accommodated without delaying the confirmed due dates for orders of other customers, the confirmed due date will be changed and the Confirmed Due Date Change Charge applied to the order.

If the confirmed due date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Confirmed Due Date Change Charge.

If the requested service date exceeds 30 calendar days following the original confirmed date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.2.3 following. A new Access Order with the new service date will be issued. The Confirmed Due Date Change Charge will not apply.

If the confirmed due date is changed due to a Design Change as set forth in (C) following, the Confirmed Due Date Change Charge will apply.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(A) Service Date Change Charge (Cont'd)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

	<u>USOC</u>	<u>Charge</u>
Service Date Change Charge, per order	OMC	\$65.00

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service, Special Access Service, SS7 Signaling Connection will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply.

(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specifications.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access order modifications (Cont'd)(C) Design Change Charge (Cont'd)

Design changes do not include a change of customer designated premises, end office switch, Basic Service Arrangement, Feature Group type, Switched Transport type and capacity or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new confirmed due date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply in addition to the charge for Additional Engineering as set forth in 13.1 following. If a change of service date is required, the Confirmed Due Date Change Charge as set forth in (A) preceding will also apply.

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Charge</u>
Design Change Charge, per order	H28	\$60.00

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access order modifications (Cont'd)

(D) Expedited Order Charge

(1) Analog (Video), Voice Grade, DS0 (Digital Data) and DS1 Access Services

(N)

If a customer desires that service be provided on a due date earlier than the standard interval, the customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the customer must provide End User premises access, where needed, until 11PM (PT), Monday-Friday.

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, an Expedite Order Charge will apply.

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; and a limit of four (4) DS1 circuits at the same location. When the number of access circuits exceeds the maximum threshold the interval will be negotiated and expediting will not be an option.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge applies on a per order basis, regardless of the number of circuits.

USOC	Analog/Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00

(N)

Certain material previously appearing on this page now appears on 2nd Revised Page 5-17.1 and 2nd Revised Page 5-17.2.

(This page filed under Transmittal No. 14)

Issued: May 3, 2002

Effective: May 18, 2002

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access order modifications (Cont'd)

(D) Expedited Order Charge (Cont'd)

(1) Analog (Video), Voice Grade, DS0 (Digital Data), and DS1 Access Services (Cont'd)

USOC	DS1 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXV	6 days	\$525.00
EODXT	5 days	\$575.00
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00

(a) In addition to expedited order charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.

(b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in (A), preceding, also applies.

(c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer.

(2) For all Access Services, excluding Analog, Voice Grade, DS0 and DS1 Access Services

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis.

(N)

(N)

(C)

(C)

Certain material and revised material appearing on this page previously appeared on 3rd Revised Page 5-17.

(This page filed under Transmittal No. 14)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access order modifications (Cont'd)

(D) Expedited Order Charge (Cont'd)

- (2) For all Access Services, excluding Analog, Voice Grade, DS0 and DS1 Access Services (Cont'd) (N)
(N)

If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows: (T)
(M)
(T)
(M)
(M)
(C)
(C)
(M)

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in 13.2.6(A) following. (M)
(D)
(D)
(D)

- (a) Extraordinary Costs: The special construction terms and conditions specified in Pacific Bell's Tariff F.C.C. No. 2 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Pacific Bell's Tariff F.C.C. NO. 2. (T)
(D)
(M)
(T)
(T)
(M)
(M)
(D)

- (b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in (A) preceding also applies. (T)
(M)
(M)
(M)

- (c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply, unless the missed service date was caused by the customer. (N)
(N)

Certain material and revised material appearing on this page previously appeared on 3rd Revised Page 5-17.

(This page filed under Transmittal No. 14)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order

(A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (1) Installation of Switched or Special Access Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont,d)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

- (2) Where the customer cancels an Access order prior to the start of installation of access facilities, no charges shall apply.
- (3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply except for Switched Access and Special Access Voice Grade, Digital Data Service(DDS), DS1 and DS3 service. For Switched Access and Special Access Voice Grade, DDS, DS1, and DS3 service, (b) following will always apply.
 - (a) The charge for the minimum period of Switched or Special Access service ordered by the customer. (Recurring and Nonrecurring charges)
 - (b) The Cancellation Charge equals:
 - the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)
 - multiplied by the average daily charge
 - plus the access order charge.

Notes:

- (i) The service interval is the number of business days from the access order application date through the access order cancellation date with the application date being day one. Service installation costs incurred by the Telephone Company start on the application date
- (ii) If the customer has requested a service date change beyond the original service date, the number of business days beyond the original service date are included in the service interval
- (iii) Average daily charge equals installation charges plus rearrangement charges divided by the number of business days in the service interval.

(This page filed under Transmittal No. 1)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont,d)

(3) (Cont'd)

(c) A separate charge will be assessed for Switched Transport (i.e., EF, DTT, TST) and Switched Access lines or trunks.

(C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(D) If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.2.4 Selection Of Facilities For Access Orders

(A) When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer must request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.

(B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

(A) Except as set forth in (B) and 9.4(A) following, the minimum period for which Access Service is provided and for which charges are applicable, is one month. (x)

(B) The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

x Issued under authority of Special Permission No. 02-051 of the F.C.C. in order to restore currently effective provisions and to withdraw material filed under Transmittal No. 12 without becoming effective.

(This page filed under Transmittal No. 13)

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access order (Cont'd)5.2.5 Minimum Period (Cont'd)

- (C) Service Rearrangements as set forth in 6.7.1 and 7.2.2 following for Switched and Special Access Services respectively, may be made without a change in minimum period requirements.
- (D) Changes other than those identified in 6.7.1, 6.7.4 and 7.2.2 following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service for which a new minimum period will be established.

- (1) A move to a different building as set forth in 6.7.5 and 7.2.3 following.
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service to another, except as set forth in 6.7.4 following)
- (3) A change in the type of Special Access Service Channel Termination.
- (4) A change in Switched Access Service or Directory Assistance Service Interface Group as set forth in 15.1 following.
- (5) Change in Switched Access Service traffic type as set forth in 6.1.1(E)(1) following.
- (6) Change in Switched Access Service capacity (i.e., DS1 to DS3).
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring plus any nonrecurring charges as set forth in 6.7.3 following and/or special construction charges(s) that may be due.
- (B) For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring charges, as set forth in 7.5 through 7.11 following and/or special construction charge(s) that may be due.

The Minimum Period Charge for part-time Video and Program Audio Services is the applicable daily rate for the appropriate channel type as set forth in 7.8 and 7.9 following.

5.2.7 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as Special Access Service only. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service depending on the intended use. When placing the order for individual service(s), the customer must specify a channel assignment for each service ordered. Rate Regulations for Shared Use facilities are set forth in 6.7.12 and 7.2.7 following.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.8 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customers' requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company

- (A) Access Services provided by more than one Telephone Company are services where one end of the Switched Transport, Directory Transport or Channel Mileage element is in the operating territory of one Telephone Company and the other end of the element is in the operating territory of a different Telephone Company.

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.8 preceding, to be used by the Telephone Companies involved in providing the Access Service. The ordering and design arrangements will be consistent with the provisions contained in this section and the ordering and Billing Forum standards, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD). The Telephone Company will notify the customer which of the ordering procedures will apply.

(1) Non Meet Point Billing(a) Single Company Billing ordering

The company where the first point of switching is located shall accept the order for ALA, ATA950, FGA and FGB service. The other company involved shall also receive a copy of the order from the customer.

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.8(A)(1)(a). The customer will place the order with the Telephone Company as follows:

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)

(a) Single Company Billing Ordering (Cont'd)

(i) For Switched Access Services the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is:

- ALA or FGA - dial tone office

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Service Provided By More Than One
Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) (IP) with the other Telephone Company(s). The interconnection point(s) Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Each Telephone Company will bill the customer for its portion of the service as set forth in 2.4.8(A)(2). All other appropriate charges in each Telephone Company tariff are applicable.

(a) For FGA and FGB or ALA and ATA950 Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located, (i.e., FGA or ALA - dial tone office, FGB or ATA950 - access tandem or end office).

(b) For FGC and FGD or ATANEA and ATAXXX Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering

(b) (Cont'd)

tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.

(c) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.

(d) Except for Special Access Service as set forth in (c) above or as set forth in (e) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.

(e) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company in whose territory the hub(s) is located.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.9 Access Orders For Services Provided By More Than One Exchange Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing Ordering (Cont'd)

(f) For Directory Assistance Service, the customer must place an order with the Telephone Company in whose territory the Directory Assistance Location is located.

For the service(s) ordered as set forth preceding, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service.

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