

BELLSOUTH TELECOMMUNICATIONS, INC.

**BELLSOUTH
OPERATOR SERVICES-AUTOMATIC CALL DISTRIBUTION (OS-ACD) Service**

DESCRIPTION AND JUSTIFICATION

TRANSMITTAL NO. 671

INTRODUCTION

With this filing, BellSouth Telecommunications, Inc. (hereafter "BellSouth") is revising its F.C.C. Tariff No. 1 to introduce a new service, BellSouth Operator Services Automatic Call Distribution (OS-ACD) Service.

SERVICE DESCRIPTION

BellSouth Operator Services Automatic Call Distribution (OS-ACD) Service utilizes certain features of a Telephone Company maintained switch to provide routing, queuing, and management of Customer calls delivered by a Customer to a BellSouth OS-ACD location. BellSouth's OS-ACD locations are identified in National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

BellSouth OS-ACD Service is engineered by the Telephone Company based on a Customer's requirements and the Telephone Company's available network capacity. BellSouth OS-ACD Service is provided only when associated with dedicated two-way SS7 trunks.

SERVICE JUSTIFICATION

BellSouth OS-ACD Service makes available to others the same features of its Telephone Company maintained switch that BellSouth utilizes to route, queue, and manage its own calls and those of its affiliates.

RATE STRUCTURE

Rates for BellSouth OS-ACD Service are applied per call delivered by the Customer to BellSouth's OS-ACD location.

PRICE CAPS REVENUE BASKET ASSIGNMENT

Revenue for the new BellSouth OS-ACD Service rate element is included in the Interconnection Price Caps Basket.