

EFFECTIVE: OCTOBER 17, 2002

ACCESS SERVICE
 CHECK SHEET

The Title Page and Pages 1 to 22-27 and Supplement No. 112 inclusive of this tariff are effective as of the date shown.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title	2nd	21.1	Original	56	5th
1	552nd*	22	22nd	57	4th
1.1	Original	22.1	3rd	58	4th
2	176th*	23	7th	59	7th
2.1	46th	24	7th	60	9th
3	60th	25	9th	61	3rd
3.1	7th	26	Original	62	7th
4	153rd	27	4th	63	3rd
4.1	5th	27.0.1	2nd	63.1	3rd
5	121st	27.1	3rd	64	4th
5.1	74th	27.2	6th	65	7th
5.1.1	19th	27.3	3rd	66	3rd
6	88th	27.4	4th	67	7th
6.1	26th	27.5	Original	67.1	2nd
6.2	Original	27.6	5th	68	4th
7	108th*	27.7	3rd	69	4th
8	48th	28	6th	70	5th
8.1	42nd	29	7th	70.1	1st
8.2	Original	30	2nd	71	6th
9	23rd	31	8th	72	8th
9.0.0.1	2nd	31.1	6th	72.1	5th
9.0.1	9th	32	7th	73	5th
9.0.1.1	1st	33	6th	74	7th
9.0.2	6th	34	6th	74.1	5th
9.0.3	6th	35	3rd	75	10th
9.0.3.1	1st	36	5th	75.1	8th
9.0.4	9th	37	5th	75.2	12th
9.0.5	14th	38	8th	75.2.1	1st
9.0.5.1	1st	39	5th	76	5th
9.1	Original	40	7th	77	3rd
10	1st	41	2nd	1-1	4th
11	8th	42	6th	2-1	2nd
12	12th	43	9th	2-2	4th
12.1	4th	44	7th	2-3	Original
13	14th	45	7th	2-4	Original
14	6th	46	7th	2-5	4th
14.1	3rd	47	2nd	2-6	1st
15	8th	48	3rd	2-7	1st
16	3rd	49	7th	2-8	2nd
17	12th	50	5th	2-8.1	Original
18	12th	51	8th	2-9	Original
18.1	4th	52	4th	2-10	Original
19	5th	53	4th	2-11	Original
20	12th	54	8th		
21	12th	55	8th		

*176 should have been shown in file dated 10/10/02 but was inadvertently shown as 175.

BELLSOUTH TELECOMMUNICATIONS, INC.
 BY: Operations Manager - Pricing
 29G57, 675 W. Peachtree St., N.E.
 Atlanta, Georgia 30375
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7-156.71	2nd	8-1	Original	10-6.3	2nd
7-156.72	2nd	9-1	2nd	10-6.4	1st
7-156.73	3rd	9-2	4th	10-6.5	1st
7-156.74	Original	9-3	6th	10-6.6	1st
7-156.75	Original	9-4	7th	10-6.7	1st
7-156.76	2nd	9-4.1	2nd	10-6.8	1st
7-156.77	2nd	9-5	2nd	10-6.9	1st
7-156.78	2nd	9-6	5th	10-7	3rd
7-156.79	4th	9-7	6th	10-7.1	Original
7-156.80	2nd	9-8	6th	10-7.2	Original
7-156.81	2nd	9-9	3rd	10-8	1st
7-156.82	4th	9-10	6th	10-9	Original
7-156.83	Original	9-11	6th	10-10	1st
7-156.84	Original	9-11.0.1	3rd	10-10.1	Original
7-156.85	3rd	9-11.0.2	3rd	10-10.2	2nd
7-156.86	2nd	9-11.1	7th	10-10.3	4th
7-156.87	2nd	9-12	11th	10-11	1st
7-156.88	3rd	9-12.0.1	5th	10-12	Original
7-156.89	Original	9-12.0.2	4th	10-13	Original
7-156.90	Original	9-12.0.3	7th	10-14	Original
7-156.91	2nd	9-12.0.3.1	9th	10-15	Original
7-156.92	1st	9-12.1	2nd	10-16	Original
7-156.93	5th	9-13	1st	10-17	Original
7-156.94	1st	9-14	2nd	10-18	Original
7-156.95	5th	9-15	2nd	10-19	Original
7-156.96	Original	9-16	2nd	10-20	1st
7-157	1st	9-17	1st	10-21	Original
7-158	1st	9-18	2nd	10-21.1	Original
7-159	1st	9-19	3rd	10-21.2	Original
7-160	1st	9-20	1st	11-1	1st
7-161	1st	9-21	1st	11-2	Original
7-162	1st	9-22	Original	11-3	Original
7-163	1st	9-23	1st	11-4	Original
7-164	1st	9-24	1st	11-5	Original
7-165	1st	9-25	1st	11-6	Original
7-166	1st	9-26	Original*	11-7	Original
7-167	1st	9-27	Original*	11-8	Original
7-168	1st	10-1	1st	11-9	Original
7-169	1st	10-2	1st	11-10	1st
7-170	1st	10-3	1st	11-11	1st
7-171	1st	10-4	1st	11-12	Original
7-172	3rd	10-5	1st	11-13	1st
7-170	1st	10-6	1st	11-14	1st
7-171	1st	10-6.1	1st	11-15	Original
7-172	3rd	10-6.2	2nd	11-16	Original

*New or Revised

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9 -BellSouth Directory Assistance Access (Cont'd)

9.7 BellSouth Operator Services Automatic Call Distribution (OS-ACD) Service (N)

9.7.1 General Description (N)

BellSouth Operator Services Automatic Call Distribution (OS-ACD) Service provides automatic call distribution functionality to Customers who deliver calls to the Telephone Company at designated BellSouth OS-ACD Service locations. (N)

9.7.2 Undertaking of the Telephone Company (N)

(A) The Telephone Company will specify BellSouth OS-ACD Service locations as shown in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No.4. (N)

(B) When it becomes necessary, as determined by the Telephone Company, to change a BellSouth OS-ACD Service location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7 apply. (N)

(C) The Telephone Company will queue and manage calls delivered by a customer to a BellSouth OS-ACD Service location and will deliver such calls to the Customer's Operator Service Positions (OSPs) using Nortel's Open Position Protocol (OPP). (N)

(D) The Telephone Company will engineer BellSouth OS-ACD Service based on the customer's requirements and the Telephone Company's available network capacity. (N)

9.7.3 Obligations of the Customer (N)

(A) The Customer is responsible for interconnection and facilities required to transport calls to and from the Customer's location(s) and the BellSouth OS-ACD Service location. BellSouth OS-ACD Service is provided only when associated with dedicated two-way SS7 trunks. (N)

(B) Communications between the Customer's OSP equipment and the BellSouth OS-ACD Service location must utilize Nortel's Open Position Protocol (OPP) in order that OS-ACD Service can perform as described in this tariff. (N)

(C) The Customer and the Telephone Company shall cooperatively test prior to implementation of BellSouth OS-ACD Service. (N)

(D) The Customer must attend its Operator Service Positions (OSPs) at levels required to answer all calls presented by BellSouth OS-ACD Service to the Customer twenty four (24) hours a day, seven (7) days a week. The Telephone Company may terminate service when and if the Customer fails to attend its OSPs at this level. (N)

(E) The Customer shall notify the Telephone Company immediately of any cases where its Operator Service Positions (OSPs) will be vacated due to an emergency or other situation. The Telephone Company may terminate service when and if the Customer fails to comply with this requirement. (N)

ACCESS SERVICE

9 -BellSouth Directory Assistance Access (Cont'd)

9.7 BellSouth Operator Services Automatic Call Distribution OS-ACD Service (N)
(Cont'd) (N)

9.7.3 Obligations of the Customer (Cont'd) (N)

(F) The Customer shall provide the Telephone Company an alternate service location to where its calls will be routed when and if the Customer's Operator Service Positions (OSPs) are vacated due to an emergency or other situation. The Customer shall provide facilities through which such alternate service location can be accessed. (N)
(N)
(N)
(N)

(G) The Customer must maintain up to date OSP software that is compatible with BellSouth Operator Services Automatic Call Distribution OS-ACD Service at all times in order that OS-ACD Service can perform as described in this tariff. (N)
(N)
(N)
(N)

(H) Force management of the Customer's OSPs is the Customer's responsibility. (N)
(N)

(I) The Customer and the Telephone Company shall work cooperatively to test and implement BellSouth OS-ACD Service prior to installation. (N)
(N)

9.7.4 Technical References and Requirements (N)

Nortel's Open Position Protocol (OPP) is used as the network interface between the Customer's location and the BellSouth Operator Services Automatic Call Distribution OS-ACD Service location. The OPP network interface is defined in Nortel Document No. Q214-1. Compatible Customer provided equipment and software are required for proper queuing, managing and routing of Customer calls. (N)
(N)
(N)
(N)
(N)

9.7.5 Rate Regulations (N)

Rates for BellSouth Operator Services Automatic Call Distribution OS-ACD Service are applied per call delivered to the Telephone Company's BellSouth Operator Services Automatic Call Distribution OS-ACD Service location. (N)
(N)
(N)

9.7.6 Rates and Charges (N)

	<u>Rate</u>	
(A) BellSouth Operator Services Automatic Call Distribution OS-ACD Service, per call	\$0.0432	(N) (N) (N)