

ACCESS SERVICE

19. Promotional Offerings19.1 General

The Telephone Company may from time to time engage in special promotional service offerings, special arrangements or demonstrations designed to attract new customers, to stimulate customer usage and/or to increase existing customer awareness of the Telephone Company's services.

These offerings will be limited to certain dates, times and locations determined by the Telephone Company. The specific rates, terms and/or conditions applicable to each promotional offering will be filed with the Commission.

19.2 Terms, Conditions, Rates and Charges

The specific terms and conditions or rates and charges of each promotional offering are described below:

(A) ADSL Channel Promotional Offer for service ordered between April 2, 2002 and May 31, 2002

(S)

For a limited time only, subscribers may order installation of new ADSL Channel Class R2 service and receive the first month of service at no charge. This offer applies to orders received from April 2, 2002 through May 31, 2002. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

(D)

(S)

(B) ADSL Channel Promotional Offer for service ordered between April 2, 2002 and June 30, 2002

(N)

For a limited time only, subscribers may under installation of new ADSL Channel Class B1, B2 or B3 service and receive the first month of service at no charge. This offer applies to orders received from April 2, 2002 through June 30, 2002. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

(N)

(S) Reissued material originally scheduled to become effective April 2, 2002.

(X) Issued on less than 15 days' notice with changes to material originally scheduled to become effective April 2, 2002 under authority of Special Permission No. 02-045.

Issued: March 29, 2002

Effective: April 2, 2002

Vice-President Regulatory
Citizens Communications Company
180 S. Clinton Avenue
Rochester, NY 14646

Transmittal No. 117

ACCESS SERVICE

19. Promotional Offerings19.2 Terms, Conditions, Rates and Charges (Cont'd)

(T)

- (C) ADSL Channel Promotional Rates for service ordered between August 12, 2002 and September 30, 2002.

(T) (N)

This offer applies to subscribers of local service at the following companies:

Rate Group 1:

CTC of New York
CTC of Tennessee
CTC of West Virginia

Rate Group 2:

CTC of the Volunteer State
CTC of West Virginia (Mountain State)

Subscribers of local service at the above listed companies may order installation of new ADSL Class R2 service at a promotional rate of \$29.95 per month. The promotional rate will remain in effect until December 31, 2002. On January 1, 2003, the rate for service will return to the rates specified in Sections 20.1.13 or 20.2.12 of this tariff, as applicable. This offer applies to orders received from August 12, 2002 through September 30, 2002. To receive this promotional offer, a customer must place a completed order for new ADSL Channel service within the time period specified. If order completion is delayed due to Telephone Company reasons, the order completion date will be extended. This offering is not available with any other promotions.

(N)

ACCESS SERVICE

19. Reserved for future use.

ACCESS SERVICE

19. Reserved for future use.

ACCESS SERVICE

19. Reserved for future use.