

ACCESS SERVICE

SECTION 9. MISCELLANEOUS SERVICES

9.1 Presubscription

Pursuant to the Federal Communications Commission's Memorandum Opinion and Order, CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985, the Allocation Plan outlined in the Appendix B of this Order will be available for inspection in the Public Reference Room of the Tariff Division at the Federal Communications Commission's Washington, D.C., location or may be obtained from the Commission's commercial contractor. (N)

- (A) Presubscription is the process by which end user customers may select and designate to the Telephone Company an IC to access without an access code, for interLATA, interstate calls. This IC is referred to as the end user's predesignated IC.
- (B) On the effective date of this tariff, all existing end users have access to interstate MTS/WATS. No later than 85 days prior to conversion to Feature Group D in a serving end office, the Telephone Company will notify end users of the availability of equal access in their particular area. The notification will include the names of all ICs wishing to participate in the presubscription process. This notification will be sent via U.S. Mail to each end user of record served by the end office to be converted.
- (C) End users may select one of the following options at no charge:
 - indicate a primary IC for all of its lines,
 - indicate a different IC for each of its lines.

Only one IC may be selected for each line or lines terminating in the same hunt group. (N)

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9.1 Presubscription (Cont.)

End users may designate that they do not want to presubscribe to any IC. The end user must arrange this designation by directly notifying the Telephone Company's business office. This choice will require the end user to dial an access code (10XXX) for all interstate calls.

After the end user's initial selection of a predesignated IC or the designation that they do not want to presubscribe to any IC, for any change in selection after conversion to Equal Access in the serving end office, a nonrecurring charge, as set forth in 9.4(A) following applies. (T)

- (D) Except as noted in 9.2 following, end users not responding to the initial notification will be sent a second notification for the selection of a predesignated IC no earlier than 40 days prior to or not later than 90 days after the conversion to Equal Access in a serving end office. This second notification will indicate the primary IC that has been assigned to them if they fail to respond to the second notification.

After the allocation process has been completed, end users assigned to an IC via the allocation process may change their IC one time within six months after conversion to Equal Access in the serving end office at no charge.

Following the six month period after conversion to Equal Access for any change in selection, a nonrecurring charge as set forth in 9.4(A) following, applies. (T)

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9.1 Presubscription (Cont.)

- (E) When an end user indicates more than one IC selection on the return notification or returns an illegible return notification, the Telephone Company will contact the end user for clarification. If the end user indicates an IC selection on the return notification that does not match with information provided by an IC and both notifications indicate the same authorization date, the end user's notification takes precedence and the Telephone Company will process the end user's selection. In the event that two or more ICs provide to the Telephone Company notifications with the same authorization date and neither notification has been processed, the Telephone Company will contact the end user for clarification. A list of these customers in conflict must be sent to the affected IC by the Telephone Company.

In the event that two or more ICs have provided to the Telephone Company notifications with the same authorization dates(s), and one IC notification has already been processed by the Telephone Company, those IC notifications not yet processed would be returned to the ICs.

- (F) New end users who are served by end offices equipped with Feature Group D will be asked to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no charge for this initial selection.

- designate a primary IC for all of its lines,
- designate a different IC for each of its lines.

Only one IC may be selected for each individual line, or lines terminating in the same hunt group. Subsequent to the installation of Telephone Exchange Service and after the end user's initial selection of a predesignated IC, for any change in selection, a nonrecurring charge, as set forth in 9.4(A) following, applies.

(T)

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9.1 Presubscription (Cont.)

- (G) If the new end user fails to designate an IC as its predesignated IC prior to the date of installation of Telephone Exchange Service, the Telephone Company will (1) allocate the end user to an IC based upon current IC presubscription ratios, (2) require the end user to dial an access code (10XXX) for all interstate calls, or (3) block the end user from interstate calling. The end user will be notified which option will be applied if they fail to presubscribe to an IC. An allocated or blocked end user may designate another, or initial, IC as its predesignated IC one time at no charge, if it is requested within six months after the installation of Telephone Exchange Service.

For any change in selection after 6 months from the installation of Telephone Exchange Service, a nonrecurring charge, as set forth in 9.4(A) following applies. (T)

- (H) If an IC elects to discontinue its Feature Group D Service offering prior to or within 2 years of the conversion, the IC will notify the Telephone Company of the cancellation. The IC will also notify all end users which selected them that they are cancelling their service and that they should contact the Telephone Company to select a new primary IC. The IC will also inform the end user that it will pay the presubscription change charge. The canceling IC will then be billed by the Telephone Company the appropriate charge for each end user for a period of two years from the discontinuance of Feature Group D service.

9.2 Unauthorized PIC Change

If an IC requests a PIC change on behalf of a billed party (e.g., an end user or the designator of the PIC for a pay telephone), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of agency signed by the billed party; then:

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9.2 Unauthorized PIC Change (Cont.)

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.
- The Unauthorized Presubscription Change Charge as set forth in 9.4(B) will apply to the IC that requested the unauthorized PIC change. This charge is applied in addition to the Presubscription Charge set forth in 9.4(A).

9.3 International Blocking Service

- The Telephone Company, upon request, will provide end office blocking of only end user direct dialed 011+ and 10XXX+011+ calls from an Aggregator's location. This optional service as set forth in 9.4(C) is offered on a per line basis where facilities permit.

9.4 Billing Name and Address Service

- Billing Name and Address (BNA) Service is the provision by the Telephone Company to an interstate service provider who is a customer of the Telephone Company of the complete billing name, street address, city or town, state and zip code for a telephone number or calling card account number assigned by the Telephone Company.
- The Telephone Company, upon request, will provide Billing Name and Address (BNA) service. The BNA will be provided only for the purpose of billing for calling card, third party, or collect calls or to bill a call when the originating telephone number is provided. BNA will be provided for telephone numbers with published status. Requests for BNA information associated with nonpublished and unlisted telephone numbers will be provided, unless the subscriber to a nonpublished or unlisted telephone number has affirmatively requested that its BNA not be disclosed.

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- * Certain regulations previously found on this page now appear on page 141.1.
- (y) Filed under the authority of Special Permission No. 94-349 of the Federal Communications Commission.
- (z) Effective date of reissued material originally filed under Transmittal No. 61 is hereby deferred to April 23 under authority of Special Permission No. 94-393 of the FCC.

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9.4 Billing Name and Address Service (Cont.)

- A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company and provided to the customer. If in the course of Telephone Company business it is necessary to change the format, the Telephone Company will provide notification to the involved customers one month prior to the change. The Telephone Company will specify the location where requests are to be received. (S)* (y)(z)
- (A) The BNA output records will be sent to the customer via first class U.S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer's order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order. (S)*
- (B) Any customer provided BNA pursuant to this tariff agrees to abide by all applicable rules, decisions, orders, statutes, and laws concerning the disclosure of published telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users. (S)(x)
- (S)(x)(y)(z)

- * Certain regulations currently found on this page previously appeared on page 141.
- (x) Certain regulations previously found on this page now appear on page 141.2.
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