

ACCESS SERVICE

SECTION 4. END USER ACCESS SERVICE AND PRESUBSCRIPTION SERVICE

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description: End User Access Service

End User Access provides for the use of an End User Common Line (EUCL) by an end user.

4.2 Limitations

- (A) A telephone number is not provided with End User Access.
- (B) Detail billing is not provided with End User Access.
- (C) Directory listings are not included with End User Access.
- (D) Intercept arrangements are not included with End User Access.
- (E) Lifeline Assistance plans may reduce or eliminate End User Access Charges to certain qualifying end users.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide use of an End User Access Line at rates and charges as set forth in 4.6 following, as follows:

- (A) Use of an EUCL, by an end user in connection with interstate Access Services provided under this Tariff. Such use will be provided when the end user obtains local exchange service.

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4.3 Undertaking of the Telephone Company (Cont'd)

(B) The Telephone Company will be responsible for the billing of End User Access charges.

4.4 Payment Arrangements and Credit Allowances

(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for local exchange service

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4.4 Payment Arrangements and Credit Allowances (Cont'd)

(C) Changes to Orders (Cont'd)

any necessary changes will be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to an EUCL requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.4.3 preceding.

(E) Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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4.5 Rate Regulations

- (A) EUCL per month charges will be billed to the end user of the associated local exchange service.
- (B) For each local exchange service provided as Remote Call Forwarding residential or business service, under the local exchange service tariff, End User Access charges do not apply.
- (C) EUCL residential rates, as set forth in 4.6 following, apply when residential service under the local exchange service tariff is associated with the EUCL.
- (D) EUCL business rates, as set forth in 4.6 following, apply for use of all other EUCLs.
- (E) The EUCL for residential and multi-party subscribers shall be assessed as if such subscriber had subscribed to single-party service.
- (F) When a business end user is provided more than one local exchange service in a state by the Telephone Company, the End User Common Line Multiline Business Subscribers - Individual line or trunk rate as set forth in 4.6 following applies to each such local exchange service.

The EUCL multi-line business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

- (G) When an end user is provided a local residence exchange service and the residential local exchange rate is reduced for end users eligible for a telephone lifeline assistance plan requiring verification and approval by the FCC as provided for in Paragraph 69.104(k) of Part 69 of the FCC Rules and Regulations, the EUCL Residence-Individual line or trunk rate as set forth in 4.6(A) following shall be reduced. The End User Common

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4.5 Rate Regulations (Cont'd)

(G) (Cont'd)

Line charge shall be reduced for a single telephone line to the household's principal residence to the extent of the state assistance, or waived in full if the state assistance equals

or exceeds the residential End User Common Line Charge.

4.6 Rates and Charges

The rates for End User Access are:

(A) End User Common Line (EUCL) - Residence and Single Line Business Subscriber

Rate Per Month

- Individual line or trunk, each \$ 5.00 (I)

(B) End User Common Line (EUCL) - Multiline Business Subscriber

Rate Per Month

- Individual line or trunk, each \$ 9.20 (I)

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4.7 Presubscription Services

Presubscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Memorandum Opinion and Order, CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985. The Allocation Plan, outlines in Appendix B of this Order, will be available for inspection in the Public Reference Room of the Tariff Division at the Federal Communications Commission's Washington, D.C., location or may be obtained from the Commission's commercial contractor.

Principal provisions of the allocation plan are as follows:

- (A) Presubscription is the process by which end user customers may select and designate to the Telephone Company an interexchange carrier to access, without an access code, for interLATA, interstate calls. This interexchange carrier is referred to as the end user's predesignated interexchange carrier.
- (B) On the effective date of this Tariff, all existing end users have access to interstate MTS/WATS. No later than 85 days prior to conversion to Feature Group D in a serving end office, the Telephone Company will notify end users of the availability of equal access in their particular area. The notification will include the names of all interexchange carriers wishing to participate in the presubscription process. This notification will be sent via U. S. Mail to each end user of record served by the end office to be converted.

ISSUED: October 15, 1990

EFFECTIVE: January 18, 1991

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4.7 Presubscription Service (Cont'd)

(C) End users may select one of the following options at no charge:

- Indicate a primary interexchange carrier for all of its lines.
- Indicate a different interexchange carrier for each of its lines.

After the end user's initial selection of a predesignated interexchange carrier, or the designation that they do not want to presubscribe to an interexchange carrier, for any change in selection after conversion to Equal Access in the serving end office, end users will have 6 months from the date of the conversion to change their choice of IC one time at no charge. For subsequent changes, a nonrecurring charge, as set forth in 4.7(I) following applies.

(D) End users not responding to the initial notification will be sent a second notification for the selection of a predesignated interexchange carrier no earlier than 40 days prior to or no later than 90 days after the conversion to Feature Group D in a serving end office. This second notification will indicate the primary interexchange carrier that has been assigned to them if they fail to respond to the second notification.

After the allocation process has been completed, end users that have been assigned to an interexchange carrier via the allocation process may change the interexchange carrier one time within six months after conversion to Equal Access in the serving end office at no charge.

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4.7 Presubscription Service (Cont'd)

Following the six-month period after conversion to Equal Access process has been completed, for any change in selection, a nonrecurring charge as set forth in 4.7(I) following applies.

- (E) When an end user indicates more than one interexchange carrier selection per line on the return notification or returns an illegible return notification, the Telephone Company will contact the end user for clarification. If the end user indicates an interexchange carrier selection on the return notification that does not match with information provided by an interexchange carrier, the end user's notification takes precedence and the Telephone Company will process the end user's selection. In the event that two or more interexchange carriers provide to the Telephone Company customer lists indicating that a particular customer has designated each of them as the primary interexchange carrier, and the customer fails to respond to the initial notification, the customer in question will be allocated along with the non-respondents to the initial notification. A list of these customers in conflict will be sent to the affected interexchange carriers by the Telephone Company.
- (F) New end users who are served by end offices equipped with Feature Group D will be asked to presubscribe to an interexchange carrier at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no charge for this initial selection.

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4.7 Presubscription Service (Cont'd)

- Designate a primary interexchange carrier for all of its lines,
- Designate a different interexchange carrier for each of its lines.

Only one interexchange carrier may be selected for each individual line, or lines terminating in the same hunt group. Subsequent to the installation of Telephone Exchange Service and after the end user's initial selection of a predesignated interexchange carrier, a new end user will have 6 months from the date of the installation of Telephone Exchange Service to change their choice of IC one time at no charge. For subsequent changes, a nonrecurring charge, as set forth in 4.7 (I) following applies.

- (G) If the new end user fails to designate an interexchange carrier as its predesignated interexchange carrier prior to the date of installation of Telephone Exchange Service, the Telephone Company will (1) allocate the end user to an interexchange carrier based upon current interexchange carrier presubscription ratios, (2) require the end user to dial an access code (10XXX) for all interstate calls, or (3) block the end user from interstate calling. The end user will be notified which option will be applied if they fail to presubscribe to an interexchange carrier. All allocated or blocked end user may designate another, or initial, interexchange carrier as its predesignated interexchange carrier one time at no charge, if it is requested within six months after the installation of Telephone Exchange Service.

For any change in selection after six months from the installation of any Telephone Exchange Service, a nonrecurring charge, as set forth in 4.7(I) following applies.

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4.7 Presubscription Service (Cont'd)

- (H) If an interexchange carrier elects to discontinue its Feature Group D Service offering prior to or within two years of the conversion, the interexchange carrier will notify the Telephone Company of the cancellation. The interexchange carrier will also notify all end users which selected them that they are cancelling their service and that they should contact the Telephone Company to select a new primary interexchange carrier. The interexchange carrier will also inform the end user that it will pay the presubscription change charge. The cancelling interexchange carrier will then be billed by the Telephone Company the appropriate charge for each end user.

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4.7 Presubscription Service (Cont'd)

(I) Nonrecurring charges for presubscription are as following:

	<u>Nonrecurring Charge</u>
Presubscription - per Telephone Exchange Service line or trunk*	\$5.00

*This charge is billed to the end user who is the subscriber to the Telephone Exchange Service. In the event an end user is incorrectly presubscribed due to misassignment on the part of the Telephone Company, no charge shall apply. In the event an end user is incorrectly presubscribed due to misassignment on the part of the Interexchange Carrier (IC), and the IC is unable to document such an assignment, the Telephone Company will apply the charge to the IC responsible for the misassignment of the end user. The IC will be assessed 2 charges, one for the misassignment and another for the correction. The end user will then be assigned to an IC of the end user's choice.

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