

Telcordia™ Customer Number Manager

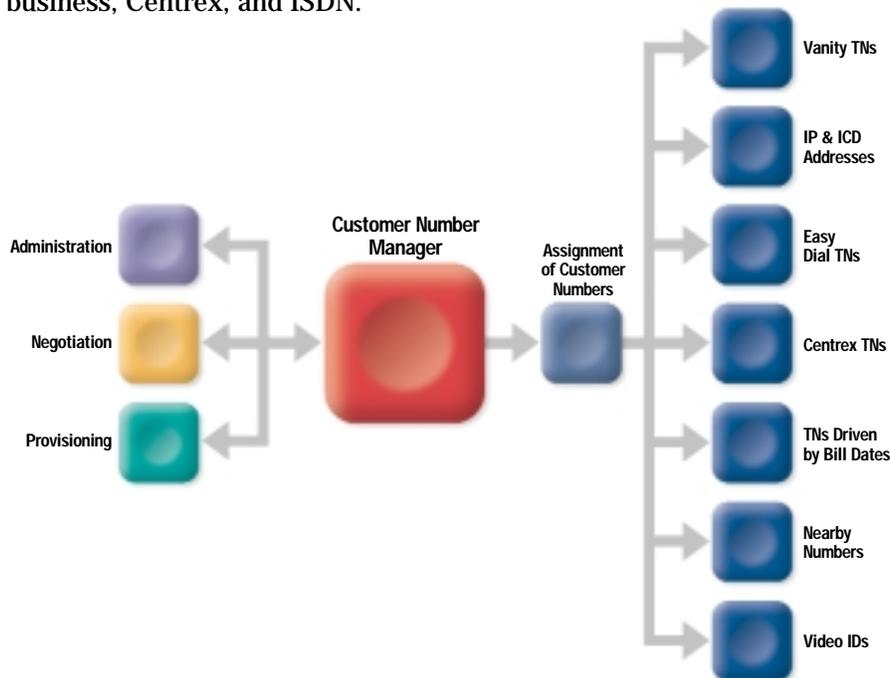
A one-stop number management application that makes it easy to accommodate the most complicated number requests

Telcordia™
Next
Generation
Network
Ready

Even in the days when service providers handled just Plain Old Telephone Service (POTS), assigning phone numbers could be a complicated, time-consuming, error-prone process. Today, the complexity of the task has escalated exponentially with number portability requirements, vanity identifications, bulk number requests, and the sheer variety of service types, including video, telephony, Internet, wireless, residence, small business, Centrex, and ISDN.

You need a solution that brings next generation simplicity to the number management challenge.

Telcordia Technologies is a leader in developing open, scalable Operations Support Systems (OSSs) for the communications industry. With this experience, along with our expertise in Next Generation Network technologies, we have created an affordable, flexible solution that solves the number management problem.



The Telcordia™ Customer Number Manager application manages number requests for virtually all communications services.

This centralized management application handles number storage and processing for number administration, service negotiation, and service activation. Your customer service negotiators can use it to request and assign numbers while the customer is on the line. As your single technology- and service-independent number repository, it eliminates redundancies and errors, manages even the most complicated number requests with ease, and gives you instant access to accurate, continuously updated, and criteria-sorted number information. Our application also supports Local Number Portability (LNP) and Telephone Number Pooling, and provides unbundled number data for other local service providers.

The features of our application give you a new level of control over number administration.

- Open, scalable, client-server architecture
- Best-fit balancing algorithms to accommodate sequential block number requests

- Support for emerging network technologies and number-related changes mandated by government regulators
- Simple Graphical User Interface (GUI)
- User-programmable administration rules, such as time limits on number reservations, and number assignment criteria based on service category and calling area
- Alarms that notify users when numbers are near depletion in service or geographic areas.

The benefits of our application support best-in-class customer service.

- Faster service negotiation and delivery
- Improved customer satisfaction by putting number information at your negotiators' fingertips during provisioning
- Reduced operations costs by avoiding redundancies, manual steps, and errors
- Support for your transition to Next Generation Network technologies and multimedia services
- Reduced risk of legal liability by virtually eliminating the problem of duplicate assignments.



Performance from Experience

For more information about Telcordia Technologies, contact your local account executive, or you can reach us at:

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