

## ACCESS SERVICE

20. NYNEX Electronic White Pages Service

The Telephone Company will provide NYNEX Electronic White Pages Service to customers from the NYNEX Electronic White Pages computer data base.

20.1 General Description

NYNEX Electronic White Pages Service allows direct on-line electronic access to the Telephone Company's directory listings without a Directory Assistance (DA) operator being involved.

The NYNEX Electronic White Pages data base will provide name, address (when available) and telephone number when a name search is initiated. The listings will be arranged under residential, business and government categories. Each individual category's listings will be alphabetical.

The customer will not have the capability to make additions, deletions or modifications to the data in the data base.

20.1.1 The customer has the option of having formatted or unformatted data communication between the user terminal and the host computer.

(A) Formatted Data

The Telephone Company host computer will provide the software to format the user query screens. Standard query and response information, including screen-formatting characters, is transmitted between the user terminal and the host computer.

(B) Unformatted Data

The customer will provide the software interface program to format the user query screens, transmit the request to the Telephone Company's host computer and display the response. Data transmitted between the customer's software and the host computer will be in a standard format void of screen-formatting characters.

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20. NYNEX Electronic White Pages Service (Cont'd)20.2 Undertaking of the Telephone Company

- 20.2.1 The Telephone Company will provide access to a directory listings data base that will be updated daily.
- 20.2.2 Access to the NYNEX Electronic White Pages data base will be provided via the Telephone Company INFOPATH packet switching service network. The Telephone Company will provide circuit connection terminating facilities from the Telephone Company INFOPATH packet switching service network to the NYNEX Electronic White Pages host computer.
- 20.2.3 The NYNEX Electronic White Pages host computer will verify User Identification Numbers (IDs) to determine which LATAs the user is authorized to access.
- 20.2.4 Telephone numbers which are not listed in the Directory Assistance Service operator's records will not be available.
- 20.2.5 The Telephone Company will provide customers with the NYNEX Electronic White Pages Service packet switched address (i.e. Data Telephone Number (DTN)).
- 20.2.6 The Telephone Company will provide customers ordering INFOPATH for use with NYNEX Electronic White Pages the appropriate INFOPATH interface specifications.
- 20.2.7 The Telephone Company will be responsible for updating customer IDs in the NYNEX Electronic White Pages data base within three days of receipt of changes.
- 20.2.8 The Telephone Company will be responsible for updating customer IDs in the NYNEX Electronic White Pages data base within three days of receipt of changes.

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20. NYNEX Electronic White Pages Service (Cont'd)20.2 Undertaking of the Telephone Company (Cont'd)

20.2.9 The NYNEX Electronic White Pages data base is, and shall at all times remain, the sole property of the Telephone Company. For each query of the data base, the user must input at least a surname, city and NPA. The data output will not exceed a predefined limit of screens and listings per query.

20.3 Obligation of the Customer

In addition to the regulations set forth in Section 2. preceding, the customer has certain specific obligations pertaining to the use of NYNEX Electronic White Pages Service. These obligations are set forth following.

20.3.1 Access to the NYNEX Electronic White Pages Service is via the INFOPATH packet switching service. The customer may either select an Interexchange Carrier for the connection to the INFOPATH network with X.75 protocol interconnection, or order INFOPATH packet switching service as set forth in Section 17. preceding.

20.3.2 The customer's equipment or the customer's Interexchange Carrier's equipment must be compatible with the Telephone Company's INFOPATH serving arrangement as set forth in Section 17. preceding. Access to the NYNEX Electronic White Pages data base is via INFOPATH packet switching service only.

20.3.3 A user ID, assigned by the customer to its users, and a password will be required and must be furnished to the Telephone Company to make the final connection to the NYNEX Electronic White Pages data base once the user reaches the NYNEX Electronic White Pages host computer.

20.3.4 The customer must provide their NPA to the Telephone Company.

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20. NYNEX Electronic White Pages Service (Cont'd)

20.4 Optional Feature

User Activity Data Report

The customer may subscribe to an activity report which provides recorded data, by User ID, of all user activity (i.e. NPAs accessed, minutes of use and number of screens). The report may be generated, at the customer's option, monthly, semi-monthly or weekly and may be received by the customer in either tape format or, where technically feasible, electronically transmitted to a mutually agreed upon designated point.

20.5 Credit Allowance

No credit will apply in the event that a number requested is not found or not listed in the Telephone Company's NYNEX Electronic White Pages data base.

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20. NYNEX Electronic White Pages Service (Cont'd)20.6 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for NYNEX Electronic White Pages Service.

20.6.1 Description and Application of Rates and Charges(A) NYNEX Electronic White Pages Service Rates and Charges

There are three types of rates and charges that will apply for NYNEX Electronic White Page Service; nonrecurring, usage and monthly.

(1) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity. The types of nonrecurring charges that apply for NYNEX Electronic White Pages Service are the service establishment charge and an additional User ID charge.

(a) Service Establishment Charge

A service establishment charge applies per request for NYNEX Electronic White Pages Service. This charge applies to set up the NYNEX Electronic White Pages Service and includes the administrative preparation associated with setting up the first user ID.

(b) Additional User ID Charge

The additional User ID charge applies on a per ID basis for the activation of each additional user ID and the deactivation of any user ID.

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20. NYNEX Electronic White Pages Service (Cont'd)20.6 Rate Regulations (Cont'd)20.6.1 Description and Application of Rates and Charges (Cont'd)(A) NYNEX Electronic White Pages Service Rates and Charges (Cont'd)(2) Usage Rates

Usage rates apply specifically for the number of screens accessed and length of time on the NYNEX Electronic White Pages data base and for each record provided to the customer in the User Activity Data Report.

(a) Screen Charge

The Screen Charge applies per screen returned in response to a directory listing request. A screen contains from one (1) to twelve (12) lines of listing information including name, address and telephone number. A screen charge applies whether or not the requested information is found.

(b) System Usage Charge

The System Usage Charge is based on the accumulation of the customer's time on the NYNEX Electronic White Pages host system. Timing begins when a user is accepted into the NYNEX Electronic White Pages data base and ends when the user either signs off or is automatically timed out of the system. This charge is applied per minute of use. Any fraction of a minute in the monthly total will be rounded up to the next higher minute.

(c) Per Record Charge

The Per Record Charge will apply for each record provided in the User Activity Data Report. A record will provide a total of the number of calls, billable screens and time in system, in minutes and seconds, by user ID for each NPA accessed per day.

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20.6 Rate Regulations (Cont'd)

20.6.1 Description and Application of Rates and Charges (Cont'd)

(A) NYNEX Electronic White Pages Service Rates and Charges (Cont'd)

(3) Monthly Rates

Monthly rates apply specifically for the User Activity Data Report. The customer will be billed monthly based on the method and frequency in which the customer receives the User Activity Data Report.

20.7 Rates and Charges

20.7.1 INFOPATH Packet Switching

Customers ordering INFOPATH for use in conjunction with NYNEX Electronic White Pages will be billed rates and charges for INFOPATH packet switching service, as set forth in 31.17 following in addition to the charges for NYNEX Electronic White Pages.

20.7.2 NYNEX Electronic White Pages

The rates and charges for NYNEX Electronic White Pages Service are set forth in 31.20 following.

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