

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched Access Service or Special Access Service or to provide changes to existing services.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises or for Expanded Interconnection, between the same premises and multiplexing node or virtual collocation arrangement on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

Additionally, a Tandem Switching Provider who orders service on behalf of an Interexchange Customer must provide to the Telephone Company a letter of authorization and, for billing purposes the Customer name, address and contact name(s) and telephone number(s).

Orders for Feature Group A or CSL BSA Switched Access Service shall be in lines.

Orders for Feature Group B or CST BSA - Option 1 or 4 Switched Access Service shall be in trunks.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.1 Ordering Conditions (Cont'd)

The order date, which is known as the Application Date, is the date on which the Telephone Company receives complete and accurate information from the customer to allow processing of the Access Order. The customer is advised of the critical dates associated with the Access Order on the date the order is entered in the Telephone Company's order distribution system. The critical dates are as defined in 5.2.3(B)(4)(b) following.

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5.1.2 Provision of Other Services

- (A) In addition to Switched and Special Access Services, other services offered under the provision of this tariff shall be ordered with an Access Order or as set forth in (B) following. The rates and charges for these other services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Telephone Company, the other services mentioned in (A) preceding may subsequently be added to an Access Order at any time, up to and including the service date for an Access Service. When added subsequently, charges for a design change as set forth in 5.2.2(C) following will apply when an engineering review is required.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services (Cont'd)

- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established.

If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The rates and charges for Additional Engineering are as set forth in 31.13 following and are in addition to the rates and charges specified in 31.5 following.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.1 General (Cont'd)5.1.3 Special Construction

The regulations, rates and charges for special construction are set forth in THE BELL ATLANTIC TELEPHONE COMPANIES TARIFF F.C.C. NO. 13, and apply in instances where substantial construction costs with no foreseeable reuse of facilities is forecast. With respect to the Alternate Serving Wire Center Option, as set forth in 7.2.3(D)(11) and 7.2.9(D)(5) following, NYNEX Enterprise Services, as set forth in 7.2.13 following and NES FDDI Service as set forth in 23.2 following, in the event a more generic demand develops in an area, the Telephone Company will review such Special Construction cases and will make adjustments, if necessary, to the initial customer's account. The Special Construction rates and charges are in addition to the regulations, rates and charges specified in this tariff.

5.2 Access Order

An Access Order is used by the Telephone Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in Section 6. following,
- Special Access Services as set forth in Section 7. following, and
- Other Services as set forth in 5.1.2 preceding.

When placing an order for Switched Access Service, the customer shall provide, at a minimum, the following information for the Entrance Facility, Direct Trunked Transport and/or Tandem Switched Transport to be furnished for the Switched Access Service arrangement ordered.

For a Switched Access or SONET Service Entrance Facility, the customer shall specify the type of entrance facility required (i.e., DS3 or DS1 or SONET Service STS1, OC-3, OC-12 or OC-48) for use between the customer premises, multiplexing node or virtual collocation arrangement and the wire center serving such customer premises, multiplexing node or virtual collocation arrangement. (C)
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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For Direct Trunked Transport and the dedicated facility portion of Tandem Switched Transport, the customer shall specify the entrance facility and channel assignment of the entrance facility on which the customer desires the Direct Trunked Transport to be placed. In addition, the customer must specify the type of Direct Trunked Transport facility required as either VG, DS1, DS3, ISAN or IDSR, whether
the Direct Trunked Transport is to be used for line side or trunk side Switched Access Services, and the end office(s) or access tandem(s) to which Direct Trunked Transport is desired. (C)

For Feature Group A or CSL BSA Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service and the Local Transport and Local Switching options and/or BSEs desired. FGA provided over a DS1 facility to an end office or access tandem may not be combined over the same facility with trunk side switched access services. In addition, the customer shall specify whether the off-hook supervisory signaling for the ordered line(s) is to be provided by the customer's equipment or is to be forwarded by the customer's equipment when the called party answers.

The customer shall also specify that the Feature Group A or CSL BSA is to be provided with an extension to a different LATA, if applicable. When such an extension is specified on the order, the customer must also specify the customer's premises in the LATA with the Switched Access Feature Group A or CSL BSA, at which the FGA or CSL BSA extension is to be terminated.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For FGB or CST BSA - Option 1 Switched Access Service, the customer shall specify the number of trunks and the end office or tandem when Direct Trunked Transport to the end office or tandem is desired, or the access tandem switch when Tandem Switched Transport is desired, and the Local Transport and Local Switching options or BSEs desired. When ordering FGB or CST BSA - Option 1 trunks to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic to be generated to and/or from each end office subtending the access tandem to assist the Telephone Company in the effort to project further facility requirements. The Telephone Company will work cooperatively with the customer to help develop this data. In addition, the customer shall also specify for terminating only access whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The basic traffic type must also be specified using the same categories as described in 6.1.1(E) following, to enable efficient provisioning and billing functions.

For Feature Group C, Feature Group D, or CST BSA - Option 2 or 3 Switched Access Service, the customer shall specify either the number of busy hour minutes of capacity (BHMC) or the number of trunks required to the tandem by Switched Access Service Arrangement and traffic type when Tandem Switched Transport is desired. This information is used to determine the number of transmission paths as set forth in 6.5.5 following. The customer shall also specify the Local Transport and Local Switching options or BSEs desired.

For originating Feature Group D or CST BSA - Option 3 with the Local Transport Tandem Signaling Option, the Tandem Switching Provider shall specify the Carrier Identification Codes to be delivered to the Tandem Switching Provider's location.

In addition, for FGD or CST BSA - Option 3 with the SS7 signaling option, the customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each CCSA connection ordered.

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5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

For CST BSA - Option 4, the customer shall specify the number of trunks and the end office and type of signaling desired. In addition, the customer shall specify the Local Transport and Local Switching options or BSEs desired.

For CST BSA - Option 1 or 3 with the Trunk Group Make Busy BSE, the customer shall specify the channel interface to be associated with each Dedicated Link.

For the Alert Transport Service BSA, the customer shall specify the number of links required (minimum of two), the customer designated premises and the channel interface to be associated with each Dedicated Link.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

Except where Minimum Divergence Access Service is provided or in designated electromechanical end offices, customers may, at their option, order FGD or CST BSA - Option 3 by specifying the number of trunks and the end office or tandem when Direct Trunked Transport is desired or the access tandem switch when Tandem Switched Transport is desired. For trunks with Coin sent-paid capability ordered to a TOPS tandem, the customer shall specify the TOPS tandem switch. The coin capable end office and TOPS tandem switches are identified in the NATIONAL EXCHANGE CARRIER ASSOCIATION INC. TARIFF F.C.C. No. 4. In instances where Minimum Divergence Access Service is provided or in designated electromechanical end offices, customers may order FGD or CST BSA - Option 3 trunks only to and/or from the access tandem. When ordering FGD or CST BSA - Option 3, customers may specify the Local Transport and Local Switching options or BSEs desired. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic to be generated to and/or from each end office subtending the access and/or TOPS tandem to assist the Telephone Company in its own efforts to project further facility requirements. The basic traffic type must also be specified using the same categories as described in 6.1.1(E) following, to enable efficient provisioning and billing functions.

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When a customer orders FGD or CST BSA - Option 3 in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic. When a customer orders in BHMC quantities for Tandem Switched Transport, the Telephone Company will determine the facilities required to meet the customer's BHMC requirement. Since only one party can carry out the requisite engineering, a customer cannot order some FGD or CST BSA - Option 3 in BHMCs and other FGD or CST BSA - Option 3 in trunks to the same access tandem. If a customer wishes to convert its ordering basis for a particular access tandem from trunks to BHMCs or BHMCs to trunks, the Telephone Company will work cooperatively with the customer to make the conversion. There will be no charge for this conversion activity.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For FGD or CST BSA - Option 3 ordered with the SS7 signaling option, the Telephone Company will work cooperatively with the customer, prior to the initiation of a request for service, to determine the number of CCSA signaling connections required to handle its signaling, and to exchange signaling network information necessary for efficient provisioning of the service. (Z)

When Switched Access Service is ordered in BHMCs for Tandem Switched Transport, the BHMCs may be determined by the customer in the following manner. For each day, the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour). The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each access tandem the customer wishes to serve. When Switched Access Service is ordered in trunks, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the consecutive twenty business day period by 20. This computation shall be performed for each end office and/or access tandem the customer wishes to serve.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

In addition to the preceding provisions, if a customer provides operator services or handles 1+ coin traffic for its own or another customer's end users for calls originating from a particular LATA, the customer shall specify:

- For Feature Group C, Feature Group D, and CST BSA - Option 2 or 3 Switched Access Service, the number of busy hour minutes of capacity from the customer's premises, multiplexing node or virtual collocation arrangement to the Telephone Company's Traffic Operator Position Systems (TOPS) offices; or
- For Feature Group D or CST BSA - Option 3, the number of trunks from the customer's premises, multiplexing node or virtual collocation arrangement to the TOPS offices.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

The customer shall also specify the Local Transport and Local Switching options or Basic Service Elements desired.

For 800 Data Base Access Service, the customer shall order the service for the entire LATA in accordance with the preceding provisions set forth for Feature Group C or D or CST BSA - Option 2 or 3 with the following exception. 800 traffic carried over direct end office routed trunks is available only at end offices equipped with 800 Access Service Switching Point (SSP) functionality. 888 or 877 traffic carried over direct end office routed trunks is available only at end offices equipped with 888 or 877 Access Service SSP functionality. All such traffic originating from end offices not equipped with the appropriate SSP function must be routed via an access tandem at which the function is available and the 800 Data Base Access Service must be ordered accordingly. SSP locations are identified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4.

If the customer desires any of the optional features available with 800 Data Base Service, the customer shall so specify on the order for service.

For 900 Access Service, the customer shall order the service for the entire LATA in accordance with the preceding provisions as determined by the manner in which the service is to be provisioned (i.e., Feature Group B, C, D or CST BSA - Option 1, 2 or 3) except that direct routing to the end office is available only to end offices equipped with equal access and six digit translation capabilities. The customer shall specify whether 900 NXX codes should be arranged for 1+ dialing only or for both 1+ and 0+ dialing. All 900 NXX(s) provided to a customer will be arranged for 1+ dialing only or when technically feasible, for both 1+ and 0+ dialing within a LATA. Additionally, when new 900 Access Service NXX(s) are to be opened up in the LATA, or when such existing NXX(s) are to be deleted, coincident with the provision of 900 Access Service, the customer shall provide such information when placing the order for 900 Access Service. For additions and/or deletions of 900 Access Service NXX(s) at any other time, the customer shall place an order for such additions and/or deletions. All NXX assignment and administration shall be in accordance with the North American Numbering Plan (NANP). Assignment(s) will be made by the NANP Coordinator.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For Advanced Access Screening Capability, the customer shall order the service in accordance with the preceding provisions as determined by the manner in which the service is to be provisioned (i.e., Feature Group D or CST BSA - Option 3). Direct end office routed trunks are available only at end offices equipped with Service Switching Point (SSP) functionality for Advanced Access Screening Capability. All 500 traffic originating from end offices not equipped with the SSP function must be routed via an Access Tandem at which the function is available and the Advanced Access Screening Capability must be ordered accordingly. SSP locations are identified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4.

In addition, the customer shall specify whether 500 NXX codes should be arranged for 1+ dialing only or for both 1+ and 0+ dialing. All 500 NXX(s) provided to a customer will be arranged for 1+ and, at the option of the customer, 0+ dialing. When new Access Service NXX(s) are to be opened up, or when existing NXX(s) are to be deleted, coincident with the provision of Advanced Access Screening Capability, the customer shall provide such information when placing the order for Advanced Access Screening Capability. For additions and/or deletions of Advanced Access Screening Capability NXX(s) at any other time, the customer shall place an order for such additions and/or deletions. All NXX assignment and administration shall be in accordance with the North American Numbering Plan (NANP). Assignment(s) will be made by the NANP Coordinator.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For Prepaid Calling Service Access, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D or CST BSA - Option 3 to the end office or access tandem serving the end office designated by the Telephone Company as the Prepaid Calling Service Access wire center. The Prepaid Calling Service Access wire center is identified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4.

When a customer desires Switched Access Service to an end office that is a remote switching office, the customer must order to the host office which controls the remote switching office since all traffic to and/or from a remote switching office must be routed through the host office. The Telephone Company will work cooperatively with the customer to provide the required host office and/or remote switching office information.

For Operator Services, the customer shall specify the number of Feature Group D or CST BSA - Option 3 trunks desired from the serving wire center of the customer's premises, multiplexing node or virtual collocation arrangement to the desired Telephone Company Traffic Operator Position Systems (TOPS) office(s). At the option of the customer, the customer's Operator Services traffic may be combined on the same Feature Group D or CST BSA - Option 3 trunk group between the serving wire center of the customer's premises, multiplexing node or virtual collocation arrangement and the Telephone Company TOPS office.

For Directory Assistance Service, the customer shall specify either the number of busy hour minutes of capacity (BHMC) (Tandem Switched Transport only) or the number of trunks required from the serving wire center of the customer's premises, multiplexing node or virtual collocation arrangement to the Directory Assistance location. If the Directory Assistance Service is to be combined with a Feature Group B, C, D or CST BSA - Option 1, 2 or 3 Switched Access Service, the customer shall also specify which Feature Group B, C, D or CST BSA - Option 1, 2 or 3 Switched Access Service trunk group is to be associated with the Directory Assistance Service. This information is used to determine the number of transmission paths as set forth in 9.2.1(C) following. The customer then specifies the Directory Transport options.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For all Special Access Services and Vertical Services (i.e., NRS or FRS), the customer must specify the customer designated premises and/or Hubs involved; the customer designated premises, multiplexing Hub or Frame Relay Service Hub and Expanded Interconnection multiplexing node(s) or virtual collocation arrangement(s) involved; the channel type (e.g., Metallic, Telegraph Grade, Video, Voice Grade, High Capacity, etc.), the channel interface; technical specification package if applicable and options desired. When establishing NYNEX Enterprise Network Reconfiguration Service, the customer must also specify the manner in which the Network Controller will be accessed. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible. For Facilities Management Services, the Telephone Company will designate Hubs and will control channel routing.

For NYNEX Enterprise Service, the customer must specify the customer designated premises and/or Hub(s) involved. When NYNEX Enterprise Service is ordered in conjunction with NYNEX Enterprise Network Reconfiguration Service, the customer must specify the customer designated premises and Hub involved or the Hubs involved, as applicable.

In addition, for NYNEX Enterprise DS1 and DS3 service and IDSR ordered with the Shared Billing Arrangement option, the ordering customer must specify, when ordering other Optional Features and Functions, the billing account to which the Optional Features or Functions should be billed (i.e., Host Customer's billing account or Service User's billing account).

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

Either a Host Customer or a Service User may place an order to establish, change, disconnect or move multiplexed Switched Access DS1 or DS3 services, multiplexed High Capacity Special Access or IntelliLight® Dedicated SONET Ring(s) or groomed NYNEX Enterprise DS1 or DS3 Service(s) provided with the Shared Billing Arrangement option. Prior to placing an order, the ordering customer must obtain a signed letter of authorization from the other customer participating in the Shared Billing Arrangement. The letter of authorization must be signed by both the Host Customer and the Service User and include the Connecting Facility Assignment (CFA) and Billing Account Number (BAN) of the Host Customer's multiplexed Service or groomed NYNEX Enterprise DS1 or DS3 Service. In the event that a Service User requests the connection of a service to a Host Customer's multiplexer or NYNEX Enterprise DS1 or DS3 Service which is, in turn, part of a separate Shared Billing Arrangement, the ordering customer must also obtain and provide to the Telephone Company the appropriate BAN and CFA of the third party's service, in order to identify the complete circuit for purposes of maintenance and testing continuity. The ordering customer must provide a copy of the letter of authorization to the Telephone Company at the time the order is placed. (Z)

When a Shared Billing Arrangement is requested for a ThruPath Service connection between two multiplexed services, either customer may place the order for service. The ordering customer shall become the Service User for such arrangement. The Service User must obtain and provide to the Telephone Company the appropriate BAN and CFA of its own multiplexed service and the BAN and CFA of the Host Customer's multiplexed service. (Z)

In addition, when establishing a multiplexed Switched Access DS1 or DS3 Service, a multiplexed High Capacity Special Access or IntelliLight® Dedicated SONET Ring or a groomed NYNEX Enterprise DS1 or DS3 Service with the Shared Billing Arrangement option, the Host Customer and Service User must coordinate with each other for the design, testing and maintenance of the service(s).

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

For the Enhanced Ordering Option (EOO), a customer, other than the collocated customer or a customer under common ownership with that collocated customer as specified in Section 28.1 or 28.6.1(B) following, may place an order for services to a multiplexing node or virtual collocation arrangement. Prior to placing an order, the ordering customer must obtain a signed letter of agency from the collocator to which its service is to be connected. The ordering customer must provide a copy of the letter of agency from the collocated customer permitting the ordering customer to act as an agent for the collocated customer to the Telephone Company at the time the order is placed.

In addition, the ordering customer will be responsible for notifying the Telephone Company of service outages, and assume responsibility for ensuring cooperative testing among the three parties (i.e. Telephone Company, ordering party and the collocator). In addition to any applicable monthly rates associated with the service provided to an Expanded Interconnection multiplexing node or virtual collocation arrangement, a monthly rate, as specified in Section 31. following, for the EOO will also apply. As specified in Section 31. following, an EOO Nonrecurring Charge will apply in addition to the Office Channel Termination Cross Connect Nonrecurring Charge or Virtual Office Channel Termination Nonrecurring Charge if either a new service, or an existing service that does not currently terminate at a multiplexing node or virtual collocation arrangement, is ordered to a multiplexing node or virtual collocation arrangement under EOO. If service already terminates at a multiplexing node or virtual collocation arrangement under Expanded Interconnection or a Shared Billing Arrangement, an order processing charge will apply, as specified in Section 31. following, to place that service under EOO. All rate elements to provide service to an Expanded Interconnection multiplexing node or virtual collocation arrangement must be ordered by, and billed to, the ordering customer.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

WATS Access Line (WAL) Service must be ordered for use with the Switched Access Service Arrangement of a particular customer. For WAL Service, the customer must also specify the type of calling (i.e., originating only, terminating only or two-way) for which the service is to be provided, and, if desired, the Telephone Company-provided screening functions. Additionally, where the WATS Serving Office (WSO) is not located in the wire center that serves the end user's premises, or where there is no existing capacity in the WSO which is located in the wire center that serves the end user's premises, the Telephone Company will provide the WAL Service to the nearest wire center where a WSO is located and capacity exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate WSO wire center. No Access Order Modification Charge will apply for the change.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

The billing name of the customer or the end user and the billing address of the customer, the end user or an agent must be specified for the following.

- For WAL Service to be provided for use with FGA, FGB, CSL BSA, or CST BSA - Option 1 Switched Access Service where originating only or two-way calling is to be provided.
- For WAL Service to be equipped with the Routing of IntraLATA Calls to the Telephone Company for Use with WATS Access Line Service optional feature.
- For WAL Service to be provided with FGC, FGD or CST BSA - Option 2 or 3 Switched Access Service in Connecticut where the Connecticut State Law, Public Act 87-415, prohibits routing of intra-Connecticut calls to Switched Access Service for customers who have not been issued a certificate of public convenience and necessity by the Department of Public Utility Control and who do not have an effective intrastate tariff for such service.

When a WAL Service is provided in conjunction with FGA, FGB, CSL BSA, or CST BSA - Option 1 Switched Access Service, the customer will be provided with the Routing of IntraLATA Calls to the Telephone Company for Use with WATS Access Line Service option.

In Massachusetts in accordance with the Department of Public Utilities directive "...intraLATA traffic will be blocked from those carriers who do not have an approved certificate of public convenience and necessity and an effective intrastate tariff on file with the Department of Public Utilities."

In Connecticut, as required by Connecticut State Law, Public Act 87-415, the routing of intra-Connecticut calls to Feature Groups C or D or CST BSA - Option 2 or 3 Switched Access Service is prohibited for customers who have not been issued a certificate of public convenience and necessity by the Department of Public Utility Control and who do not have an effective intrastate tariff for such service.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)

In New Hampshire, in compliance with the Public Utilities Commission's Order in Docket 86-310, intraLATA traffic will be blocked from those carriers who do not have a certificate of public convenience and an effective intrastate tariff. In such cases intraLATA traffic will be completed by New England Telephone and Telegraph Company.

In Maine, in compliance with the Public Utilities Commission's Order in Docket 86-237, intraLATA traffic will be blocked from those carriers who do not have a certificate of public convenience and an effective intrastate tariff. In such cases intraLATA traffic will be completed by New England Telephone and Telegraph Company.

Where the Special Access Service is exempt from the Special Access Surcharge as set forth in 7.4.2. following, the customer shall furnish with the order the certification as set forth in that section.

5.2.1 Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval

To the extent the Access Service can be made available with reasonable effort, the Telephone Company will provide the Access Service in accordance with the customer's requested interval, subject to the following conditions.

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(A) Standard Interval

The Telephone Company shall publish and make available to all customers at the time orders are placed, a schedule of Standard Intervals applicable for Switched and Special Access Services. The schedule specifies the services and quantities that can be provided within the Standard Intervals. The Access Order Standard Intervals are contained in Access Service Interval Guides published by New England Telephone and New York Telephone for their respective customers. Any relevant associated material will be made available upon request within a reasonable time.

Access Services provided in a Standard Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of normal scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 31.13 following.

When placing an Access Order for service(s) for which Standard Intervals exist, a customer may request a service date that is prior to the Standard Interval service date. A customer may also request an earlier service date on a pending Standard Interval Access Order. The Telephone Company will agree to the customer's request if it determines it can accommodate the customer's request within normal business hours without delaying service dates for orders of other customers. Such requests will be granted on a first-come first-serve basis at no additional charge to the customer. If the Telephone Company is unable to accommodate the customer's request within normal business hours without delaying service dates for other customers, the customer will be given the option to have the installation done outside the normal scheduled

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(A) Standard Interval (Cont'd)

work hours. The customer will be subject to the applicable Additional Labor Charges as set forth in 31.13 following. In no case will the charge for Additional Labor exceed twenty five percent of the total nonrecurring charge associated with the Access Order.

If costs other than any applicable Additional Labor (i.e., overtime labor) are to be incurred when a service date on an Access Order is established that is prior to the Standard Interval, the Telephone Company will develop and quote such costs to the customer, obtain customer authorization and bill the customer in accordance with the special construction terms and conditions of the BELL ATLANTIC TELEPHONE COMPANIES TARIFF F.C.C. NO. 13.

A Service Date Change Charge as set forth in 5.2.2(A) following will apply for the change in service date on a pending Standard Interval Access Order.

(B) Negotiated interval

The Telephone Company will negotiate a service date interval with the customer when:

- (1) There is no Standard Interval for the service; or
- (2) The quantity of Access Services ordered exceeds the quantities specified in the Standard Intervals described in the Access Service Interval Guides as set forth in (A) preceding; or
- (3) The customer requests a service date which is prior to, or beyond, the applicable Standard Interval service date; or
- (4) The customer requests the initial establishment of Switched Access Service to provide operator services; or

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(B) Negotiated Interval (Cont'd)

- (5) The customer requests WATS Access Line Service with Answer Supervision or E&M Supervisory Signaling; or
- (6) When NYNEX Electronic White Pages Service is ordered in conjunction with INFOPATH packet switching service.
- (7) In New York Telephone, the customer requests Inward Operator Services, or in New England Telephone, the initial establishment of Inward Operator Services.
- (8) When Network Reconfiguration Service is ordered in conjunction with Special Access Service in New England Telephone.
- (9) When the customer requests the initial establishment of NYNEX Enterprise Service at each customer designated premises.
- (10) The customer requests an Expanded Interconnection multiplexing node. In New England Telephone, the Negotiated Interval will not exceed a maximum of six (6) months for a Fiber Optic Expanded Interconnection multiplexing node.
- (11) When the customer requests the initial establishment of Voice Grade Service or DIGIPATH digital service II with the Fiber Based Channel Termination option.
- (12) When the customer requests a SONET Service as set forth in Section 26. following.

(D)

(D)

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Telephone Company offered service date.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(B) Negotiated Interval (Cont'd)

A customer may also request an earlier service date on a pending Negotiated Interval Access Order. The Telephone Company will agree to a customer's request if it determines it can accommodate the customer's request within normal business hours without delaying service dates for orders of other customers. Such requests will be granted on a first-come first-serve basis at no additional charge to the customer. If the Telephone Company is unable to accommodate a customer's request within normal business hours without delaying service dates for orders of other customers, the customer will be given the option to have the installation done outside the normal scheduled work hours. The customer will be subject to the applicable Additional Labor Charges as set forth in 31.13 following. In no case will the charge for Additional Labor exceed twenty five percent of the total nonrecurring charge associated with the Access Order.

If costs other than any applicable Additional Labor (i.e., overtime labor) are to be incurred when a service date on an Access Order is established that is prior to the Negotiated Interval, the Telephone Company will develop and quote such costs to the customer, obtain customer authorization and bill the customer in accordance with the special construction terms and conditions of the BELL ATLANTIC TELEPHONE COMPANIES TARIFF F.C.C. NO. 13.

A Service Date Change Charge as set forth in 5.2.2(A) following will apply for the change in service date on a pending Negotiated Interval Access Order.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(B) Negotiated Interval (Cont'd)

All part-time Video and Program Audio services are provided with a Negotiated Interval. Each service is subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

The addition and/or deletion of an 800 Access Service NXX code is provided with a Negotiated Interval.

When a Special Access Service is ordered in conjunction with a Packet Switching Access Service, the Negotiated Interval for the Packet Switching Access Service also applies to the Special Access Service.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.1 Access Order Service Date Intervals (Cont'd)(B) Negotiated Interval (Cont'd)

Common Channel Signaling Access (CCSA) links will be provided on a Negotiated Interval.

New or existing FGD or CST BSA - Option 3 trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

CST BSA - Option 4 will be provided on a Negotiated Interval.

900 Access Service is provided with a Negotiated Interval. However, for the conditions outlined below the Negotiated Interval will not exceed the maximum interval shown:

	<u>Maximum Interval</u>
Initial establishment of service where customer is:	
- Not yet provided with any FGB, C or D or CST BSA - Option 1, 2 or 3 service in the LATA	6 months
- Provided FGD or CST BSA - Option 3 service in all equal access end offices in the LATA and FGB, FGC, CST BSA - Option 1 or 2 service in all non-equal access end offices in the LATA	90 Days
Subsequent additions or deletions of NXXs for existing 900 service	60 Days

The 0+900 Option will be provided on a Negotiated Interval.

New or existing FGD or CST BSA - Option 3 trunks ordered with coin sent-paid capability will be provided on a Negotiated Interval.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.1 Access Order Service Date Intervals (Cont'd)

(B) Negotiated Interval (Cont'd)

Advanced Access Screening Capability will be provided on a Negotiated Interval. In addition, subsequent additions and/or deletions of the Advanced Access Screening Capability NXX code will be provided with a Negotiated Interval.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the service date, whichever is later. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

Any increase in the number of Packet Switching Access Service ports, Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modifications charges being incurred by the customer.

For order modifications involving Network Reconfiguration Service, only the order modifications applicable to the associated Special Access Service will apply.

(A) Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(A) Service Date Change Charge (Cont'd)

If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth in 5.2.3(A) following.

A new service date may be established that is prior to the original Standard or Negotiated Interval service date if the Telephone Company determines it can accommodate the customer's request within normal business hours without delaying service dates for orders of other customers. If the Telephone Company is unable to accommodate the customer's request within normal business hours without delaying service dates for orders of other customers, and the customer agrees to have the installation done outside of the normal scheduled work hours, Additional Labor charges as set forth in 31.13 following will apply.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Service Date Change Charge is found in 31.5 following.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Access Order Modifications (Cont'd)

(B) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service channels and Packet Switching Access Service ports, if applicable, or Switched Access Service entrance facilities, lines, trunks, or busy hour minutes of capacity ordered with a Standard Interval or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply.

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Modifications (Cont'd)(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of BSEs, optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or change of Feature Group or BSA type to Feature Group D or CST BSA - Option 3, or change in the type of Port or Access Connection for Packet Switching Access Services. Design changes do not include a change of customer premises, multiplexing node or virtual collocation arrangement location, end user premises, end office switch, Switched Access Service entrance facility type, Feature Group or BSA type, except for changes to Feature Group D or CST BSA - Option 3, or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order occurrence basis, for each order requiring a design change. The Design Change Charge is found in 31.5 following.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order

- (A) A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use or prior to the service date, whichever is later. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

For Special Access Service or Switched Access Service Entrance Facilities ordered on a first and additional basis as set forth in 7.4.1(C)(1) or 6.7.1(C)(1) following, when a customer cancels part of an Access Order, first and additional nonrecurring charges will apply to the remaining services on the Access Order. A First Nonrecurring charge will apply unless the entire Access Order is cancelled. Cancellation charges will apply as described in 5.2.3(B)(1) through (4) following.

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply; or
- Billing for the service will commence.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(A) (Cont'd)

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

(B) When a customer cancels a Standard or Negotiated Interval Access Order for the installation of service or an Access Order is cancelled, as set forth in 5.2.2(A) and 5.2.3(A) preceding, a Cancellation Charge will apply as described in (1) through (4) following, except for a change in the type of service as specified in 7.4.1(C)(1) following or for those services for which ICB rates and charges apply. Cancellation charges for such ICB services will be developed on an individual case basis.

(1) In New England Telephone, costs incurred in conjunction with the provision of the Access Services offered in this tariff start on the Application Date as Defined in (4)(b) following.

(2) Except as set forth in (iv) through (viii) following, when the customer cancels an Access Order in New York Telephone prior to or on the Scheduled Issue Date, as defined in (4)(b) following, no charges shall apply. (C)

(3) In New York Telephone, when the customer cancels an Access Order after the Scheduled Issue Date, on or after the Scheduled Issue Date for services specified in (iv) through (viii) following, or an Access Order is cancelled pursuant to 5.2.3(A) preceding, a charge equal to the estimated costs incurred by the Telephone Company shall apply. Such charge is determined as specified in (4) following. (C)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

- (4) Charges applicable as specified in (3) preceding are based on the estimated costs incurred by the Telephone Company at the time the order is cancelled. The estimated costs incurred are determined based on the following:
- (a) Certain Telephone Company critical dates are associated with an Access Order provisioning interval, whether Standard or Negotiated. These dates are used by the Telephone Company to monitor the progress of the provisioning process. At any point in the Access Order interval, the Telephone Company is able to determine which critical date was the last date passed and can thus determine what percentage or portion of the Telephone Company's provisioning costs have been incurred as of that critical date.
- (b) The critical dates tracked by the Telephone Company are as follows:
- Application Date (APP): The date the customer provides a firm commitment and sufficient information as detailed in 5.1 preceding to the Telephone Company. This is also the order date.
 - Scheduled Issue Date (SID): The date that the order is to be entered in the Telephone Company's order distribution system.
 - Design Layout Report Date (DLRD): The date the Design Layout Report (DLR) is to be forwarded to the customer.
 - Confirming Design Layout Report Date (CDLRD): The date the design Layout Report (DLR) is to be confirmed by the customer.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(b) (Cont'd)

- Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.
- Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested. (Z)
- Plant Test Date (PTD): The date on which overall testing of the service is to be started.
- Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.

(c) The percentage or portion of the total provisioning cost incurred by the Telephone Company at a particular critical date varies by the type of service as shown in (d) following.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

- (d) For services specified in (i) through (iii) following, when a customer cancels an Access Order, or part of an Access Order, before the WOT date, the Telephone Company will apply cancellation charges to the order by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown following for the critical date last passed on the order.

When a customer cancels an Access Order, or part of an Access Order, on or after the WOT date and before the service date, the Telephone Company will apply cancellation charges to the order by multiplying the sum of the minimum monthly charge for the minimum period and all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown following for the critical date last passed on the order.

For services specified in (iv) through (viii) following, when a customer cancels an Access Order, or part of an Access Order, on or before the Due Date, the Telephone Company will apply cancellation charges to the order based on the charges shown for the critical date last passed on the order.

(C)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(i) Switched Access Service

New England Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
FGA, CSL BSA or CST BSA - Option 4	4%	7%	14%	14%	82%	99%	Minimum Period Charges Apply
FGB or CST BSA - Option 1	0%	0%	3%	3%	86%	100%	"
FGC or CST BSA - Option 2	0%	0%	3%	3%	91%	100%	"
TRS Interconnection, FGD or CST BSA - Option 3	0%	0%	3%	3%	90%	100%	"

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(i) Switched Access Service (Cont'd)

New England Telephone (Cont'd)

Entrance Facilities	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>	
VG	4%	8%	20%	36%	61%	94%	Minimum Period Charges Apply	
DS1	2%	7%	13%	32%	64%	93%		
DS3	See (vi) following.							(C)

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5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(i) Switched Access Service (Cont'd)

New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
FGA CSL BSA or CST BSA - Option 4	0%	9%	19%	20%	47%	85%	Minimum Period Charges Apply
FGB or CST BSA - Option 1	0%	8%	17%	19%	45%	84%	"
FGC or CST BSA - Option 2	0%	23%	47%	51%	100%	100%	"
TRS Interconnection, FGD or CST BSA - Option 3	0%	21%	44%	47%	94%	98%	"
Entrance Facilities							
VG	0%	8%	27%	28%	55%	79%	"
DS1	0%	2%	13%	13%	86%	94%	"
DS3	See (vi) following.						

(C)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(ii) Special Access Service

New England Telephone

	<u>APP</u> 6%	<u>SID</u> 11%	<u>DLRD</u> 28%	<u>RID</u> 43%	<u>WOT</u> 64%	<u>PTD</u> 94%	<u>DD</u> Minimum
MT							
TG	5%	9%	24%	39%	63%	94%	Period
VG*	4%	8%	20%	36%	61%	94%	Charges
AP	5%	8%	22%	38%	61%	94%	Apply

TV, TB, TD & TE
(full time)

See (iv) following

(C)

(C)

DA* 7% 13% 25% 41% 65% 93% "

HC:

- 1.544 Mbps* 2% 7% 13% 32% 64% 93% "

- 44.736 Mbps* See (vi) following (S)(x)

WAL 7% 13% 25% 41% 65% 93% "

DDS II* 4% 7% 20% 36% 61% 95% "

DOV 4% 8% 20% 36% 61% 94% "

Channel
Extension 0% 0% 0% 0% 100% 100% "NSP
Connection 0% 20% 50% 75% 100% 100% "FRS Access
Connection 2% 7% 13% 32% 64% 93% "

*When a Special Access Service channel connects to a Packet Switching Access Service port, the percentages shown for the Special Access Service also apply to the Packet Switching Access Service port.

(x) Material scheduled to become effective December 2, 1999 under TR1213.
(TR 1216)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(ii) Special Access Service

New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
MT	0%	11%	33%	35%	55%	80%	Minimum Period Charges Apply
TG	0%	11%	33%	35%	55%	80%	
VG*	0%	8%	27%	28%	55%	79%	"
AP	0%	7%	23%	24%	46%	80%	"
TV, TB, TD & TE	See (iv) following						(C)
WD	0%	7%	22%	23%	50%	87%	"
DA*	0%	7%	22%	23%	50%	87%	"
HC:							"
1.544 Mbps*	0%	2%	13%	13%	86%	94%	

* When a Special Access Service channel connects to a Packet Switching Access Service port, the percentages shown for the Special Access Service also apply to the Packet Switching Access Service port.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(ii) Special Access Service (Cont'd)
New York Telephone (Cont'd)

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
44.736 Mbps*	See (vi) following						Minimum Period Charges Apply
DDS II*	0%	7%	22%	23%	50%	87%	
DOV	0%	8%	27%	28%	55%	79%	
WAL	0%	8%	27%	28%	55%	79%	"
NES*	0%	0%	0%	0%	0%	0%	"
Channel Extension	0%	0%	0%	0%	100%	100%	"
NSP Connection	0%	20%	50%	75%	100%	100%	"

(D)
(D)

- * Except for NYNEX Enterprise Services (NES), when a Special Access Service channel connects to a Packet Switching Access Service port, the percentages shown for the Special Access Service also apply to the Packet Switching Access Service port.

For NYNEX Enterprise Services (NES), when a NES channel connects to a Packet Switching Access Service Port, the percentages shown for the Special Access Service with the same transmission speed as the NES channel will apply to the Packet Switching Access Service port as follows:

- For digital NES DSO channels, the percentages shown for DDS II will apply.
- For NES DS1 channels, the percentages shown for High Capacity 1.544 Mbps Service will apply.

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Vice President
2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(d) (Cont'd)

(iii) Directory Assistance Service

New England Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
DAS	0%	0%	3%	3%	91%	100%	Minimum Period Charges Apply

New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
DAS	0%	23%	47%	51%	100%	100%	Minimum Period Charges Apply

Cancellation percentages applicable to entrance facilities used in the provision of Directory Assistance Service are set forth in (i) preceding.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B)

(4) (Cont'd)

(d) (Cont'd)

(iv) Special Access Video and Advanced Video Services

New England Telephone and New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>	
TV	\$0.00	\$140.00	\$350.00	\$700.00	\$1,050.00	\$1,400.00	\$1,400.00	
TB	0.00	140.00	350.00	700.00	1,050.00	1,400.00	1,400.00	(N)
TD	0.00	140.00	350.00	700.00	1,050.00	1,400.00	1,400.00	
TE	0.00	140.00	350.00	700.00	1,050.00	1,400.00	1,400.00	(N)

(v) SONET Services

New England Telephone and New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>	
IEF								
-STS1 Term	\$0.00	\$200.00	\$500.00	\$1,000.00	\$1,500.00	\$2,000.00	\$2,000.00	
ISSP								
-STS1 CM	Cancellation charges are as set forth for IEF STS1 Terminations							
IBT								
-OC3/OC3c	0.00	364.00	910.00	1,820.00	2,730.00	3,640.00	3,640.00	
-OC12/OC12c	0.00	364.00	910.00	1,820.00	2,730.00	3,640.00	3,640.00	

(vi) Switched Access Service DS3 Entrance Facilities and
44.736 Mbps High Capacity Special Access Service(S)(x)
(S)(x)

New England Telephone and New York Telephone

(S)(x)

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>	
	\$0.00	\$200.00	\$500.00	\$1,000.00	\$1,500.00	\$2,000.00	\$2,000.00	(S)(x) (S)(x)

(x) Material scheduled to become effective December 2, 1999 under TR1213.

(TR 1216)

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

(B)

(4) (Cont'd)

(d) (Cont'd)

(vii) Special Access IntelliLight® Dedicated SONET Ring

New England Telephone and New York Telephone

(N)

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
-per Node	\$0.00	\$150.00	\$375.00	\$750.00	\$1,125.00	\$1,500.00	\$1,500.00
-per Stub							
Hub	0.00	182.00	455.00	910.00	1,365.00	1,820.00	1,820.00

(viii) Switched Access IntelliLight® Dedicated SONET Ring

New England Telephone and New York Telephone

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>	<u>DD</u>
-per Node	\$0.00	\$150.00	\$375.00	\$750.00	\$1,125.00	\$1,500.00	\$1,500.00
-per Stub							
Hub	0.00	182.00	455.00	910.00	1,365.00	1,820.00	1,820.00

(N)

Regulations previously found on this page can now be found
on Original Page 5-43.2.

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Cancellation of an Access Order (Cont'd)

- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation. (M)
- (D) If the Telephone Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days, except due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Access Order without incurring cancellation charges.
- (E) When a customer cancels an order involving Network Reconfiguration Service, only the cancellation charges for the associated Special Access Service will apply.
- (F) When a customer cancels an order for BNA Service after the order date, the full Service Establishment Charge applies. (M)

Material on this page formerly appeared on Original Page 5-43.1

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.4 Selection of Facilities For Access Orders

- (A) When a customer places an Access Order, it may choose to utilize facilities it previously ordered as a facility to a Hub. If the customer has a Switched Access DS1 or DS3 facility, or has a Special Access Service facility purchased to a Hub, the customer must request that specific channels be used to implement the Access Order. If the Telephone Company is unable to comply with the channel assignment specified by the customer, the Telephone Company will work cooperatively with the customer to determine the appropriate channel assignment. If a facility assignment is not specified by the customer, the Telephone Company will provide the service from available inventory as discussed in 5.3 following.
- (B) For all other Access Orders, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.2.5 Minimum Period

- (A) Except as set forth in (B), 6.7.2, 7.2.14, 7.4.1(C)(1), 7.4.4, 9.5.1, 17.1.2(F), 23.7, 25.1.11, and 26.1.1(D) following, the minimum period for which Access Service is provided and for which charges are applicable, is three months. (C) (C)
- (B) The minimum period for part-time Video, Program Audio and Advanced Video Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).
- (C) Service Rearrangements as set forth in 6.7.1(C)(3) and 7.4.1(C)(3) following for Switched and Special Access Services respectively, may be made without a change in minimum period requirements.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.5 Minimum Period (Cont'd)

- (D) Changes other than those identified in 6.7.1(C)(3), 7.2.13(F) or 7.4.1(C)(3) following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (1) A move to a different building as set forth in 6.7.5(B) or 7.4.5(B) following.
- (2) A change in type of service (i.e., Switched Access to Special Access, one type of Special Access to another, or one type of Switched Access Service Arrangement to another, except as set forth in 6.7.4 and 7.4.1(C)(1) following).
- (3) A change in the type of Special Access Service Channel Termination, except as set forth in 7.2.13(A)(1) or 7.4.1(C)(3) following.
- (4) Change in a Switched Access Service or Directory Assistance Service Entrance Facility except as set forth in 6.7.1(C)(3) following.
- (5) Change in Switched Access Service traffic type except as set forth in 6.7.1(C)(3) following.
- (6) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special Access Service.
- (7) Change of two-point Special Access Service without Network Reconfiguration Service to two-point Special Access Service with Network Reconfiguration Service or vice versa, except as set forth in Section 7.4.1(C)(3) following. For changes involving multipoint Special Access Service, a Service Rearrangement Charge as set forth in 7.4.1(C)(3) following will apply only to the Channel Termination which will become the connection between the bridging function and the NRS function provided that the wire center where the bridging function is being performed is the same wire center where the NRS function will be performed.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.5 Minimum Period (Cont'd)

(D) (Cont'd)

- (8) Change in transmission speed for DIGIPATH digital service II, DOVPATH service and NYNEX Enterprise Service DSO channels, except when the change in speed is associated with the NYNEX Enterprise Service Optional Feature Flexible DSO Data Speed as set forth in Section 7.2.13(D)(1) following.
- (9) A change in LIDB Originating Point Code.
- (10) A change in STP Access link.
- (11) A change in STP Port.
- (12) Change from Special Access Service without a Packet Switching Access Service port to Special Access Service with a Packet Switching Access Service port or vice versa.
- (13) A change in the type of Packet Switching Access Service port.
- (14) A change from point to point NES DS1 or NES DS3 service without the Corridor Service Single Ordering and Billing Option to a point to point NES DS1 or NES DS3 service with the Corridor Service Single Ordering and Billing Option or vice versa.

(D)
|
(D)

(T)

(TR 1345)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

- For Switched Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.6 following. For DS3 Switched Access Entrance Facility channel terminations, the minimum period charge is calculated using the rate band determined by the last count taken.
- For Special Access Service and Network Reconfiguration Service, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.7 following. For 44.736 Mbps High Capacity Service channel terminations, the minimum period charge is calculated using the rate band determined by the last count taken.
- For Packet Switching Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.17 following.
- For Expanded Interconnection, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.28 following.
- For NYNEX Enterprise Service Fiber Distributed Data Interface, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.23 following.
- For IntelliLight® Dedicated SONET Ring, the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 31.26 following.

(D)
(D)

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Minimum Period Charges (Cont'd)

The Minimum Period Charge for part-time Video and Program Audio Special Access Services is the applicable daily rate for the service as set forth in 31.7 following.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

5.2.7 Shared Use Facilities(A) General

Shared Use occurs when Switched Access Service* (and/or CCSA) and Special Access Service are provided over the same multiplexed or groomed digital Special Access facility, the same multiplexed Switched Access facility or the same SONET Service through a common interface. The facility will be provided and rated based on the type of facility ordered, i.e., Switched Access Service if a Switched Access facility is ordered, Special Access Service if a Special Access facility is ordered or SONET Service if a SONET facility is ordered. (C)
(C)
(C)
(C)

Existing 1.544 Mbps Special Access Service that is combined onto a Switched Access DS3 Interface at the serving wire center of the customer designated premises, will continue to be provisioned over a Switched Access DS3 facility, subject to the rate regulations set forth in (B) following. This offering is limited to combined use customers of record as of December 30, 1993.

Switched Access facilities used for a Shared Use Arrangement must be ordered to a Hub. A Hub may be designated as being Terminus, Intermediate or Super-Intermediate depending on the wire centers it is capable of serving as defined in Section 2.6 preceding. Shared use of a Switched Access DS1 facility is not allowed at a Terminus Hub.

* The CST BSA - Option 4 Switched Access Arrangement may not be provided in a Shared Use Arrangement.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(A) General (Cont'd)

Special Access facilities used for a Shared Use Arrangement must be ordered to a Hub. A Hub may be designated as being Terminus, Intermediate or Super-Intermediate depending on the wire centers it is capable of serving as defined in Section 2.6 preceding. In New England Telephone, when Special Access 1.544 Mbps High Capacity Service is utilized as the shared use facility to a Hub, trunk side Switched Access services may be shared with Special Access Service(s) at a Terminus Hub only.

SONET Service used as a Shared Use facility is provided through designated Telephone Company Terminus, Intermediate and Super-Intermediate Hubs with SONET multiplexing capability. (N)
(N)
(N)

Should the customer request that all in use channels of a Switched Access Entrance Facility or SONET Service be used for Special Access, or that all in use channels of a Special Access or SONET facility be used for Switched Access, the facility will be charged for as the applicable Switched Access, Special Access or SONET Service. (C)
(C)
(C)

The customer must place an order for each individual Switched or Special Access Service utilizing the shared use facility and specify the channel assignment.

When an individual Special Access Service is ordered over a Switched Access or SONET Service shared use facility, the customer must provide an interstate percentage of use of either 0 or 100 to be used in billing the appropriate Special Access or SONET Service rates and charges. This interstate percentage of use must be the same for any subsequent individual Special Access Services provided over the same shared use facility. The regulations governing jurisdictional report requirements are set forth in Section 2.3.10(D) preceding. (C)
(C)

Effective January 4, 1993, customers may not activate individual channels of a 44.736 Mbps High Capacity Service with an Optical Fiber Interface Option 2 with Switched Access Service, i.e., shared use.

Shared Use is permitted except as restricted in Sections 7. and 26. following. (N)
(N)

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Vice President
2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(B) Rates and Charges(1) Application of Monthly Rates for the Shared Use Facility(a) Monthly Rates for a Switched Access Facility

Rating as Switched Access Service will continue until such time as the customer chooses to use a portion of the available capacity for providing Special Access Service. As each individual channel is activated for Special Access Service, the monthly rate for the Switched Access Service Entrance Facility, Channel Mileage rate, if applicable, and multiplexer rate will be reduced accordingly (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 service or a single optical DS3 service of a 135 Mbps, 405 Mbps or 560 Mbps service), and the monthly rate for the equivalent Special Access Channel Termination rate, Channel Mileage rate and multiplexer rate (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 service or a single optical DS3 service of a 135 Mbps, 405 Mbps or 560 Mbps service) will apply.

In the case of IDSR as set forth in 6.2.13 following, the monthly rate for the Switched Access Service Entrance Facility IDSR mileage, node and port rates will be reduced accordingly (e.g., 1/2016th for an OC3, 1/8064th for an OC12, 1/32,256th for an OC48 and 1/129,024th for an OC192), and the monthly rate for the equivalent Special Access IDSR mileage, node and port rate elements (e.g., 1/2016th for an OC3, 1/8064th for an OC12, 1/32,256th for an OC48 and 1/129,024th for an OC192), will apply.

(T)
(C)
(T)
(C)

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(B) Rates and Charges (Cont'd)(1) Application of Monthly Rates for the Shared Use Facility (Cont'd)

(b) Monthly Rates for a Special Access Facility

Rating as Special Access Service will continue until such time as the customer chooses to use a portion of the available capacity for Switched Access Service. As each individual channel is activated for Switched Access Service, the monthly rate for the Special Access Service Channel Termination, Channel Mileage, if applicable, and multiplexer will be reduced accordingly (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 service or a single optical DS3 service of a 135 Mbps, 405 Mbps or 560 Mbps service), and the monthly rate for the equivalent Switched Access Service Channel Termination rate, Channel Mileage rate, if applicable, and multiplexer rate (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 service or a single optical DS3 service of a 135 Mbps, 405 Mbps or 560 Mbps service) will apply.

In the case of IDSR as set forth in 7.2.17 following, the monthly rate for the Special Access Service IDSR mileage, node and port rates will be reduced accordingly (e.g., 1/2016th for an OC3, 1/8064th for an OC12, 1/32,256th for an OC48 and 1/129,024th for an OC192), and the monthly rate for the equivalent Switched Access Entrance Facility IDSR mileage, node and port rate elements (e.g., 1/2016th for an OC3, 1/8064th for an OC12, 1/32,256th for an OC48 and 1/129,024th for an OC192), will apply.

(T)
(C)

(C)

(c) Monthly Rates for a Switched Access SONET Facility

Rating as Switched Access SONET Service will continue until such time as the customer chooses to use a portion of the available capacity for Special Access transport. As each individual channel is activated for Special Access transport, the monthly rate for the Switched Access SONET Service (i.e., SONET Distribution Channels, Channel Mileage, Premises Nodes, CO Nodes, Premises Ports and Central Office Extensions) will be reduced accordingly (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 or STS1 service, 1/2016th for an OC3 service, 1/8064th for an OC12 service, 1/32,256th for an OC48 service and 1/129,024th for an OC192 service), and the monthly rate for the equivalent Special Access SONET Service will apply.

(C)
(C)

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2980 Fairview Park Drive, Falls Church, VA 22042

ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(B) Rates and Charges (Cont'd)(1) Application of Monthly Rates for the Shared Use Facility (Cont'd)

(d) Monthly Rates for a Special Access SONET Facility

Rating as Special Access SONET Service will continue until such time as the customer chooses to use a portion of the available capacity for Switched Access transport. As each individual channel is activated for Switched Access transport, the monthly rate for the Special Access SONET Service (i.e., SONET Distribution Channel, Channel Mileage, Premises Nodes, CO Nodes, Premises Ports and Central Office Extensions) will be reduced accordingly (e.g., 1/24th for a DS1 service, 1/672nd for a DS3 or STS1 service, 1/2016th for an OC3 service, 1/8064th for an OC12 service, 1/32,256th for an OC48 service and 1/129,024th for an OC192 service), and the monthly rate for the equivalent Switched Access SONET Service will apply. (C)

(e) The rates for Switched Access Services are set forth in Section 31.6 following.

The rates for Special Access Services are set forth in Section 31.7 following.

The rates for SONET Services are set forth in Sections 31.6.10, 31.7.19 and 31.26 following.

(f) In the case of a Service Discount Plan, the discounts as set forth in 6.7.16 and 7.4.10 must be applied to the Switched Access Service, Special Access Service or SONET Service before those rates are reduced or applied.

(2) Application of Nonrecurring Charges for the Shared Use Facility

The nonrecurring charge that applies when the Shared Use facility is installed will be the nonrecurring charge associated with the appropriate Switched Access or Special Access Channel Termination, multiplexer and, when applicable, Channel Mileage Mid-Link or SONET service rate elements.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(B) Rates and Charges (Cont'd)(2) Application of Nonrecurring Charges for the Shared Use Facility
(Cont'd)(a) Nonrecurring Charges for the Individual Switched Access Services
provided in a Shared Use Arrangement

When individual Switched Access Service is riding a channel of the Shared Use facility, nonrecurring charges will not apply to the portion of the individual Switched Access Service provided over the Shared Use facility to the Hub or to the portion of the individual Switched Access Service provided over the SONET Service facility. Nonrecurring charges will apply to the portion of the individual Switched Access Service from the Hub (or wire center with SONET multiplexing capability) where the multiplexer is located or the grooming function is performed to the end office or access tandem selected by the customer (i.e., the portion of the individual Switched Access Service which is not being provided over the Shared Use facility).

(C)
(C)
(C)
(C)(b) Nonrecurring Charges for the Individual Special Access Services
provided in a Shared Use Arrangement

When individual Special Access Service is riding a channel of the Shared Use facility, nonrecurring charges will not apply to the portion of the individual Special Access Service provided over the Shared Use facility to the Hub or to the portion of the individual Special Access Service provided over the SONET Service facility. Nonrecurring charges will apply to the portion of the individual Special Access Service from the Hub (or wire center with SONET multiplexing capability) where the multiplexer is located or the grooming function is performed to the customer premises at which the service terminates or to a different Telephone Company Hub where cascade multiplexing will be performed (i.e., the portion of the individual Special Access Service which is not being provided over the Shared Use facility). The nonrecurring charge that will apply is that of the specific type of Special Access Service that is provided (e.g., Voice Grade).

(C)
(C)
(C)
(C)

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.7 Shared Use Facilities (Cont'd)(B) Rates and Charges (Cont'd)(2) Application of Nonrecurring Charges for the Shared Use Facility
(Cont'd)

- (c) The nonrecurring charges for Switched Access Services are set forth in Section 31.6 following.

The nonrecurring charges for Special Access Services are set forth in Section 31.7 following.

The nonrecurring charges for SONET Services are set forth in Sections 31.6.10, 31.7.19 and 31.26 following. (C)
(C)

- (3) Regulations regarding the monthly rates and nonrecurring charges applicable to the individual services used in or derived from a shared use arrangement are set forth in Sections 6. and 7. following.

5.2.8 Disconnection of Access Services

A customer may request the disconnection of access services by written notice only. Service will be disconnected and billing for the service involved will cease no later than 2 business days following the receipt of the written notice by the Telephone Company or on the customer's requested date, whichever is later.

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ACCESS SERVICE

5. Ordering Options for Switched and Special Access Service (Cont'd)

5.3 Available Inventory

Available inventory is limited and does not include facilities previously ordered. The Telephone Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customers' requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

5.4 Reserved for Future Use

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