

Effective: March 1, 1996

**ACCESS SERVICE**

5. Ordering Switched and Special Access Service (Cont'd)

5.2 Access Services Provided by More than One Telephone Company

The Telephone Company will provide Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B) or (C). The Single Company Billing arrangement as set forth in (A) will be used for FGA and BSA-A switched access services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B). The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or BSA-A service. The Multiple Company Billing arrangement, as set forth in (B) will be used for all FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 500, 800, 888 Access and 900 Access (T) Services and Special Access Services.

(A) Single Company Billing

For FGA and BSA-A Switched Access Service the customer shall submit (C) an ASR to the Telephone Company in whose territory the dial tone office is located. The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7 (A).

For services ordered as set forth preceding, the customer shall provide a copy of the ASR containing all information as required in 5.1 to any other Telephone Company involved in providing the service.

Effective: November 30, 1995

**ACCESS SERVICE**

5. Ordering Switched and Special Access Service (Cont'd)

5.2 Access Services Provided by More than One Telephone Company (Cont'd)

(B) Multiple Company Billing

Access services subject to Multiple Company Billing will be provided by the Telephone Companies involved in accordance with the Exchange Carrier Standards Association's Multiple Exchange Carrier Access Billing Guidelines (MECAB) and Multiple Exchange Carrier Ordering and Design Guidelines (MECOD).

For all Switched and Special Access Services, the customer shall submit an ASR to each Telephone Company involved in providing the service.

Each Telephone Company will provide the appropriate access service elements within its operating territory to a physical point of interconnection with the other involved Telephone Company(ies). The physical point of interconnection is the location where one Telephone Company's facilities connect with another Telephone Company's facilities.

Each Telephone Company that receives an order will bill the customer for the appropriate access service elements provided by each respective Telephone Company as set forth in 2.4.7 (B) preceding.

(C) EAS Arrangements

Where a customer utilizes FGA or BSA-A to originate and/or terminate (C) calls within an Extended Area Service (EAS) calling area provided by more than one telephone company, as set forth in 2.4.7(C) preceding, the customer shall submit an ASR for FGA or BSA-A service in the (C) manner set forth in (A) preceding. The customer shall also provide a copy of the ASR to any other Telephone Company involved in providing the service within the EAS calling area.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges

5.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service circuits, Switched Access Service Entrance Facility circuits, Direct-Trunked (T) Transport circuits, lines, trunks or busy hour minutes of capacity, (T) or STP Port Terminations and CCS7 Access Service facilities will be treated as a new Access Service Request (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge

Access Order service dates may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the customer is unable to accept the service on the established service date and/or the customer requested service date is more than 30 calendar days after the original service date, the customer will have the option of (a) or (b) following:

- (a) The original order will be canceled by the Telephone Company, and reissued with appropriate cancellation charges applied, or
- (b) the billing will commence for the services ordered on the original ASR.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.1 Access Service Request Modifications (Cont'd)

(A) Service Date Change Charge (Cont'd)

If the Telephone company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed after the Plant Test Date of the ASR. The applicable charge is: (C)

	<u>USOC</u>	<u>CHARGE</u>
Service Date Change Charge, per order	OMC	\$26 21

(B) (Reserved for Future Use)

Effective: November 30, 1995

**ACCESS SERVICE**

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.1 Access Service Request Modifications (Cont'd)

(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Service Request which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the signaling arrangements associated with Switched Access Entrance Facility interface groups. Design changes do not include a change of Switched Access Entrance Facility type, end user premises, end office switch, Feature Group or BSA type or Special Access Service circuit type. Changes of this (C) nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Rate</u>
Design Change Charge, per order	H28	\$26.21

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.1 Access Service Request Modification (Cont'd)

(D) Expedited Order Charge

A customer may request an expedited service date. When this (C)  
situation occurs, charges will be applicable as in 8.2. The  
Telephone Company will provide an estimate of the charges to the  
customer. The customer must accept the price estimate prior to the  
Telephone Company's performing the expedite. The actual charges  
billed to the customer will be no more than 10 percent over the  
estimate. (C)

Effective: August 1, 1991

**ACCESS SERVICES**

**5. Ordering Switched and Special Access Service (Cont'd)**

**5.3 Access Order Charges (Cont'd)**

**5.3.2 Cancellation of an Access Service Request**

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

**(A) Delay of Service Date by Customer**

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Service Request shall be canceled and charges set forth in (C) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Service Request.

**(B) Delay of Service Date by Telephone Company**

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

Effective May 20, 2000

**ACCESS SERVICE**

**5. Ordering Switched and Special Access Service (Cont'd)**

**5.3 Access Order Charges (Cont'd)**

**5.3.2 Cancellation of an Access Service Request (Cont'd)**

**(C) Cancellation Charge**

When a customer cancels an Access Service Request prior to the service date, the Cancellation Charge specified in (1) or (2) following, shall apply.

- (1) When an ASR for Special Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total nonrecurring charges for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval). (T)
- (2) When an ASR for Switched Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total installation charge for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval), and adding the Switched Access Ordering Charge. (T)

**(D) Partial Cancellation Charge**

Any decrease in the number of ordered Special Access Service circuits, Switched Access Service lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities, on a pending ASR will be treated as a partial cancellation. The charge will be determined by multiplying the total switched access installation or special access nonrecurring charge for the canceled portion of the order by the number of business days elapsed since the order date and dividing that figure by the number of days in the service interval.

Effective: January 1, 1998

**ACCESS SERVICE**

5. Ordering Switched and Special Access Service (Cont'd)

5.3 Access Order Charges (Cont'd)

5.3.3 Minimum Period Charges

- (A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

- (B) The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service excluding Entrance Facility and Direct-Trunked Transport elements, the charge for a month or fraction thereof is equal to the sum of the applicable switched access rates times the actual or assumed usage for the month as set forth in 6.5.7(B) following.

For Special Access Service, Switched Access Entrance Facility, and Direct-Trunked Transport services the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 7.2.3 and 6.6 following.

The Minimum Period Charge for part-time Television and Program Audio Services is the applicable daily rate for the service as set forth in 7.2.3 following.

For the Primary Interexchange Carrier charge, the charge is the (N)  
applicable monthly rate as set forth in 3.5. (N)