                              ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service

  21.1 General

       LIDB Access Service provides the customer the ability to query, in the
       form of signaling information, the Telephone Company's LIDB when used in
       conjunction with the Telephone Company's Common Channel Signaling (CCSA)
       option.

       LIDB Access Service is provided to the customer via CCSA links, as set
       forth in Section 6. preceding, from a customer Signaling Point Of
       Interconnection (SPOI) to the Telephone Company Signaling Transfer
       Points (STPs) located with the LIDBs in the New York Metro LATA.

       Customers may also obtain LIDB Access Service through a CCSA Hub
       provider that has previously ordered CCSA links and LIDB Access Service
       from the Telephone Company.

       The LIDB contains the working telephone number of all Telephone Company
       end user customers, along with the calling card Personal Identification
       Number (PIN) associated with that telephone number or any restrictions
       regarding the acceptance of collect calls or charges for calls billed to
       a third number.

    21.1.1 Limitations on Use - Proprietary Information

    (A)   Unless expressly authorized in writing by the customer and the
           Telephone Company, LIDB Access Service is not to be used for
           purposes other than those functions described in 21.2 following.

    (B)   Data accessed from LIDB may not be stored elsewhere by the
           customer for future use.

    (C)   Proprietary information residing in the Telephone Company LIDB is
           protected from unauthorized access and may not be stored in a
           customer's data base for any reason.

           Examples of proprietary information include, but are not limited
           to, the following:

           - Billed Number
           - Personal Identification Numbers (PINs)
           - Primary Interexchange Carrier (PIC) Information
           - Originating Station or Equipment Indicators
           - Billed Number Screening Indicators
           - IC Denial Information
           - Reports on LIDB Usage
           - Information related to billing for LIDB usage
           - Local Primary Interexchange Carrier

ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.1 General (Cont'd)

  21.1.2 Liability

         In the event of a claim or suit, by a customer or by any others for
         damages associated with LIDB Access Service, including but not
         limited to, any claims or suits for damages associated with the
         accuracy of the billing validation data accessed by the customer
         from LIDB, the Telephone Company's liability, if any, shall be as
         set forth in Section 2.1.3 preceding.

 21.2 LIDB Service Applications

         LIDB Access Service is provided by the Telephone Company to its
         customers in support of the following applications:

         - Validation Service

         - Originating Line Number Screening (OLNS) Service

         Following are detailed descriptions of each of the available service
         applications:

  21.2.1 Validation Service

         Validation Service provides access to billing validation data
         residing in the Telephone Company LIDB for use with Alternate
         Billing Services (e.g., credit card, third number billed, collect).

         Validation Service provides the customers the ability to validate
         calling cards, and toll billing exception data. In addition,
         Validation Service provides customers the ability to verify that a
         station being charged is not a pay telephone.

         Validation Service provides customers with billing validation data
         required to perform the following functions:

         - validation of Telephone Company and certain Independent Telephone
           Companies calling cards;

         - determination of Toll Billing Exception information for use with
           alternately billed calls (e.g. collect, third party);

         - determination of billed lines as a public or semi-public pay
           telephone;

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21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.2 LIDB Service Applications (Cont'd)

   21.2.2 Originating Line Number Screening (OLNS) Service

        OLNS Service provides customers with access to the Telephone
        Company's LIDB to facilitate the completion of originating calls
        from working telephone numbers. In response to a properly formatted
        OLNS query, the Telephone Company will provide the originating
        screening requirements for call processing and billing that are
        associated with the originating line.

 21.3 Ordering Options and Conditions

        For LIDB Access Service, the customer shall specify, per access order,
        the LIDB OPC(s) and Location Identification Code(s) that will access the
        Telephone Company LIDB. When the order is placed, the Telephone Company
        will provide NPA, NXX and Revenue Accounting Office Codes for the
        customer's use in populating global title translation tables.

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21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.4 Manner of Provision

   21.4.1 Performance Standards

        The Telephone Company performance standard for LIDB Access Service
        shall be set at an annual objective of no greater than 12 hours of
        downtime per LIDB.

   21.4.2 LIDB Response Standard

        The average response time for a LIDB query is .5 seconds per query
        and should not exceed 1 second for 99 percent of all queries.

   21.4.3 Data Base Updates

        The Telephone company will update the LIDB information; e.g. add,
        delete, and modify customer accounts as customers move, become
        delinquent on their account or order new service. Routine updates
        (i.e., add, deletes, changes) of the Telephone Company LIDB will be
        conducted daily during normal business hours.

        The Telephone Company has procedures in place to deactivate, both on
        a mechanized and manual basis, billing validation data in the event
        of fraudulent use. These procedures include monitoring calling card
        activity 24 hours a day, 7 days week through the use of thresholds
        based on the number of call attempts charged to the Telephone
        Company's calling card. Calling card thresholds are set based on
        historical customer calling patterns. If the threshold for a
        calling card is exceeded, the mechanized system automatically sends
        a notification to a Telephone Company investigator. The Telephone
        Company will also investigate reports of suspected fraudulent
        calling card activity received from LIDB customers. Once fraudulent
        activity is suspected, the Telephone Company will investigate and
        take appropriate action in a timely manner including, where
        indicated, deactivation of the Telephone Company's calling card.

ACCESS SERVICE

21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.5 Report Requirements

   21.5.1 Jurisdictional Report Requirements

        LIDB Access Service will be subject to Jurisdictional Report
        Requirements as set forth in Section 2.3.10(A)(6) preceding.

   21.5.2 Network Management

        The customer shall provide, on a semi-annual basis, a LIDB Network
        Management Report, as described in Technical Publication TR-NWT-
        000954. The Telephone Company will implement network management
        controls such as automatic code gapping which will instruct the
        query originator (i.e. LIDB customer) to reduce the number of
        queries sent to an overloaded LIDB. The Telephone Company will
        return an Automatic Code Gap (ACG) component in the response to LIDB
        access customers' queries when the LIDB has reached an overload
        condition. ACG is applied uniformly to all accessors of the LIDB.
        When the LIDB customer receives an ACG response, the customer is
        expected to enter the six digit code (i.e, NPA-NXX) on a control
        list and follow the code gapping procedures outlined in Section
        3.5.4 of TR-NWT-000954. Once the overload condition is over, the
        response from the LIDB will no longer contain the ACG component and
        the six digit code should be removed from the LIDB customer's
        control list.

 21.6 Testing Requirements

   21.6.1 Acceptance Testing Requirements

        At no additional charge, the Telephone Company will cooperatively
        test with the customer, at the time of installation, network
        compatibility and other operational tests as described in Technical
        Reference TR-NWT-000954. Successful completion and acceptance of
        all testing requirements must occur in order to receive LIDB Access
        Service.

   21.6.2 Additional Cooperative Acceptance Testing Requirements

        Additional Cooperative Acceptance Testing as described in Section
        13. preceding will be performed on a cooperative basis with the
        customer. Additional Cooperative Acceptance Tests for LIDB Access
        are described in Technical Publication TR-NWT-000954.

        Rates and charges for Additional Cooperative Acceptance Testing are
        set forth in Section 31.13 following.

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21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.7 Rate Categories

    LIDB Access Service is subject to recurring charges on a per query
    basis. The LIDB Transport Charge provides for the transport of the
    query and response.

    LIDB Access Service is also subject to a nonrecurring charge. The LIDB
    Service Establishment Charge provides for the establishment of
    Originating Point Codes into the Telephone Company STP and SCP routing
    and screening tables. The nonrecurring charge will apply on a per
    Originating Point Code (OCP) basis. Changes in a LIDB OPC will be
    treated as a discontinuance of the existing OPC and an installation of a
    new OPC and will be subject to nonrecurring charges and new minimum
    period requirements.

 21.8 Rate Regulations

   21.8.1 LIDB Service Establishment Charge

       The LIDB Service Establishment Charge is a nonrecurring charge which
       will apply for the establishment of Originating Point Code(s). The
       charge will also apply when changes are made to existing OPC(s).
       The LIDB Service Establishment Charge will apply per OPC.

   21.8.2 LIDB Transport Charge

       The LIDB Transport Charge will apply for the transport of the LIDB
       Service Application query from the Telephone Company Signaling
       Transfer Point to the Service Control Point and back. This charge
       will apply per query.

   21.8.3 Validation Service Charge

       The Validation Service Charge will apply for the data base look up
       and validation of calling card, toll billing exception and public or
       semi-public performance data. This charge will apply per query.

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21. Line Information Data Base (LIDB) Access Service (Cont'd)

 21.8 Rate Regulations (Cont'd)

   21.8.4 OLNS Service Charge

        The OLNS Service Charge will apply for the database look up and
        identification of the originating screening requirements for call
        processing and billing that are associated with an originating line.
        This charge will apply per query. The OLNS query response will
        provide information concerning the line that is originating a call.
        This information would include, but not be limited to, the following
        examples:

        - Service or equipment indicator: POTS, coin, dormitory,
          hotel/motel, prison;

        - Treatment indicator: Automated treatment i.e. provide an
          announcement, Operator treatment i.e. always attach line to an
          operator, Special treatment i.e. attach line to operator due to
          handicapped customer.

        The rates and charges for LIDB Access Service are set forth in
        Section 31.21 following.

 21.9 Billed Number Screening (BNS) Confirmation Service

     Billed Number Screening (BNS) Confirmation Service is a service that is
     available to end users subscribing to BNS Service for the verification
     of BNS screening codes contained in the Line Information Data Base
     (LIDB). This service is available at no charge from any Telephone
     Company Service Center either in a verbal or written format.