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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Long Distance Message Telecommunications Service regulations and schedules of charges applying to interstate service between points within Citizens Telecommunications Company of West Virginia Market Areas as defined on pages 35 through 36 of this tariff.

Changes in format and page numbering, adoption of pages and reference to other tariffs are granted under Special Permission No. 93-1064 of the Federal Communications Commission.

**ISSUING CARRIERS**

GTE of the South, Inc.  
For the State of West Virginia  
d/b/a Citizens Telecommunications of West Virginia

This entire tariff filed under the authority of Special Permission No. 93-1064 of the FCC.

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Issued: November 22, 1993

Vice-President  
Regulatory  
Citizens Telecommunications Company  
3 High Ridge Park  
Stamford, CT 06905

Effective: January 1, 1994



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**Check Sheet**

Title Page 1 and Pages 1 through 51, inclusive of this tariff are effective as of the date shown. The original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	Number of Revision Except <u>As Indicated</u>	<u>Page</u>	Number of Revision Except <u>As Indicated</u>	<u>Page</u>	Number of Revision Except <u>As Indicated</u>
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Concurring Carriers

None

Connecting Carriers

Burkes Garden Telephone Company, Burkes Garden, VA

GTE South Incorporated  
For the State of: Virginia

War Telephone Company, War, West Virginia

Other Participating Carriers

None

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**EXPLANATION OF SYMBOLS**

- (C) - signify changed regulation
- (D) - to signify discontinued rate or regulation
- (I) - to signify increase
- (N) - to signify new rate or regulation
- (R) - to signify reduction
- (S) - to signify reissued matter
- (T) - to signify a change in test but no change in rate or regulation
- (M) - to signify matter relocation without change
- (Z) - to signify a correction

**EXPLANATION OF ABBREVIATIONS**

AT&T	-	American Telephone and Telegraph Company
Co.	-	Company
Cont'd	-	Continued
CTC	-	Citizens Telecommunications Company
Exch.	-	Exchange
FCC	-	Federal Communications Commission
G.P.O.	-	Government Printing Office
Inc.	-	Incorporated
LDMTS	-	Long Distance Message Telecommunications Service
NECA	-	National Exchange Carrier Association
PBX	-	Private Branch Exchange

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REFERENCES TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of CTC or to tariffs of AT&T, or Other Participating Carriers, or Other Common Carriers, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues and or successor tariffs thereof.

REFERENCES TO TECHNICAL PUBLICATIONS

Reference is made in this tariff to the following Technical Publications:

- Section 2.5      Bell System Technical Reference - PUB 47101A  
Issued March, 1983.
- Section 2.6.1    National Exchange Carrier Association, Inc., (NECA) Technical  
Reference Publication, Access Service (AS) No. 1  
Issued March, 1984.
- Section 2.8.1    National Exchange Carrier Association, Inc., (NECA) Technical  
Reference Publication, Access Service (AS) No. 1  
Issued March, 1984.

Copies of Referenced Technical Publications may be ordered from Literary Data Center, Inc., G.P.O. Box C-9014, Brooklyn, New York, 11202.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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1. Application of Tariff

1.1 This tariff applies to interstate Long Distance Message Telecommunications Service (hereinafter referred to as LDMTS) furnished by Citizens Telecommunications Companies (hereinafter referred to as the Telephone Company), or furnished jointly by this Telephone Company and connecting carriers, or furnished by connecting carriers, as set forth below:

1.1.1 Interstate service between points in the CTC Market Areas specified on pages 35 through 36 of this tariff.

1.1.2 Conference Service as specified in Dial Conference Service as specified in Section 4.1 following.

1.2 Where LDMTS is available under this tariff for use in connection with customer-provided facilities, the regulations and rates for each call made are those applicable for LDMTS, i.e., Dial Station, Calling Card Station, Operator Station, Person-to-Person, or Conference, according to the connection established.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) LDMTS is the furnishing of those service components required for telecommunication between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff. The message charges specified in this tariff are in payment for LDMTS furnished between the calling and called stations.
- (B) The Telephone Company does not undertake to transmit messages but furnishes the use of its service to its Customers for telecommunications.
- (C) The design, maintenance and operation of LDMTS envisions that communications will originate or terminate at a station of the associated exchange telephone service used for LDMTS. Connections of Customer or Other Common Carrier-provided communications systems may be made to LDMTS. However, the Telephone Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

2.1.2 Availability of Service

- (A) The use and restoration of LDMTS shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations.



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2. Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Availability of Service (Cont'd)

- (B) Subject to compliance with the above mentioned rules, where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of LDMTS shall take precedence over all other services.
- (C) Service is furnished subject to the availability of the service components required. The Telephone Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.
- (D) When connections are made to Customer or Other Common Carrier-provided communications systems at a premises where the Customer does not originate or terminate communications, the Telephone Company may require that the exchange telephone service be furnished from a Telephone Company Central Office(s) different than the Central Office(s) designated by the Telephone Company to serve that premises.

2.1.3 Limitations on Duration of Connections

The Telephone Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

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2. Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Liability

- (A) In view of the fact that the Customer has exclusive control of his communications over the service furnished him by the Telephone Company, and of the other uses for which service may be furnished him by the Telephone Company, and because of the unavailability of errors incident to the use of such services of the Telephone Company, the services furnished by the Telephone Company are subject to the terms, conditions and limitations specified in (B), (C) and (D) following.
- (B) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with any aspect of the provision of service (including the failure to reach a called station), and subject to the provisions of (C) through (E) following, the Telephone Company's liability, if any, shall not exceed an amount equal to the initial period charge applicable for such a message to the called station. This liability shall be in addition to any billing adjustments that may otherwise be appropriate.
- (C) The Customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, or using in

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2. Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Liability (Cont'd)

(C) (Cont'd)

connection with, service of the Telephone Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with service provided by the Telephone Company.

(D) No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.

(E) The services furnished by the Telephone Company, in addition to the limitations set forth in 2.1.4 (A) through (D) preceding, also are subject to the following limitation: the Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Telephone Company-provided connecting arrangement), or (2) not prevented by Customer-provided equipment but which would have been prevented had Telephone Company-provided equipment been used.

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2. Regulations (Cont'd)

2.2 Use

2.2.1 Use of Service

The service is provided for use by the Customer and may be used by others, when so authorized by the Customer, providing that all such usage shall be subject to the provisions of this tariff.

LDMTS may be used for interstate non-voice transmission on a two-point basis between points within a Market Area of the Telephone Company.

Telephone Company provided local business exchange service may be used for the purpose of providing access to resold or shared LDMTS notwithstanding any tariff regulations respecting resale and sharing contained in the General and/or Local Tariffs of the Telephone Company.

2.2.2 Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (A) the use of the services or the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

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2. Regulations (Cont'd)

2.2 Use (Cont'd)

2.2.2 Abuse and Fraudulent Use (Cont'd)

- (B) the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, LDMTS, by rearranging, tampering with, or making connections with any service components of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- (C) the use of the service of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (D) the use of profane or obscene language;
- (E) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more Customers.

2.2.3 Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 The calling party shall establish his identity in the course of any communication as often as may be necessary.

2.3.2 The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

2.3.3 Each aggregator for which the Telephone Company is the presubscribed provider of operator services, must be in compliance with the requirements in Subsection (c) of the "Telephone Operator Consumer Services Improvement Act of 1990" by adhering to the following guidelines when making telephones available for use by the public or transient users.

(A) Post on or near the telephone instrument, in plain view of consumers, the following information:

(1) The name, address and toll-free telephone number of the provider of operator services.

(2) A written disclosure that the rates for all operator-assisted calls are available on request, and that consumers have a right to obtain access to the interstate common carrier of their choice and may contact their preferred interstate common carriers for information on accessing that carrier's service using that telephone.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 (Cont'd)

(A) (Cont'd)

- (3) The name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the consumer may direct complaints regarding operator services. For purposes of fulfilling this requirement, the following should be used:

FCC, Enforcement Division, CCB  
Room 6202  
Washington, DC 20554

- (B) Ensure that each of its telephones presubscribed to a provider of operator services allows the consumer to use "800" and "950" access code numbers to obtain access to the provider of operator services desired by the consumer.
- (C) Ensure that no charge by the aggregator to the consumer for using an "800" or "950" access code number, or any other access code number, is greater than the amount the aggregator charges for calls placed using the presubscribed provider of operator services.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 (Cont'd)

(D) The requirements of Paragraph (A) shall not apply to an aggregator in any case in which State law or State regulation requires the aggregator to take actions that are substantially the same as those required in Paragraph (A).

(E) The Telephone Company will assume responsibility for complying with the requirements for posting information on or near its public telephones located on an aggregator's premise.

2.4 Payment Arrangements

2.4.1 Payment for Service

The Customer is responsible for payment of all charges for services furnished to the Customer, including charges for services originated or charges accepted at the Customer's station and for charges billed the Customer for calling card messages.

2.4.2 Billing and Collection of Charges

The charges for calls and chargeable reports are due when billed and are billed and collected by the Telephone Company or the connecting company from whose station the calls were sent paid or at whose station the calls were received collect.



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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.2 Billing and Collection of Charges (Cont'd)

The late payment charge applicable to intrastate services as specified in the Telephone Company's General and/or Local Tariffs also applies to LDMTS.

2.4.3 Termination of Service for Cause

Upon nonpayment of any sum due the Telephone Company, or upon a violation of any of the conditions governing the furnishing of service, the Telephone Company may by notice in writing to the Customer, without incurring any liability, forthwith discontinue the furnishing of said service.

2.4.4 Advance Payments

Applicants for LDMTS, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

2.4.5 Deposits

The Telephone Company may, in order to safeguard its interests, require an applicant or a Customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage of LDMTS offered herein; such deposit to be held by the Telephone Company as a guarantee of the payment of charges provided for herein. The fact that

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2. Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.5 Deposits (Cont'd)

a deposit has been made in no way relieves the applicant or Customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated the amount of the deposit is credited to the Customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company such a deposit may be refunded or credited to the Customer at any time prior to termination of the service.

In case of a cash deposit, for the period the deposit is held by the Telephone Company, the Customer will receive simple interest at the rate of 6% per annum, unless a different rate has been established by the appropriate legal authority within the state.

2.4.6 Monetary Units

In connection with service from points outside the United States, including ships, or aircraft, to points within the United States, when the charges to Customers are made by a company or administration not subject to the Communications Act of 1934, as amended, the following conditions apply:

- (A) In the case of service from ships or aircraft of United States registry, the charges shown in this tariff for such service are quoted in United States dollars.

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2. Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.6 Monetary Units (Cont'd)

- (B) In the case of service from vessels or aircraft registered in countries other than the United States, the charges are quoted in United States dollars or are converted into the currency of the country of registry at rates of exchange with respect to United States dollars, which may vary from time to time because of changes in monetary and other conditions.

In connection with service from point outside the United States, including ships, vessels or aircraft, to points within the United States, when the charges to Customers are made by Telephone Companies in the United States, rates as specified herein, plus additional charges of foreign administrations, if any, in United States dollars, apply to all calls.

2.5 Definitions

Aggregator

An aggregator is any person or entity that, in the ordinary course of operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Bill to Third Party

A billing arrangement by which a call may be charged to an authorized station as determined by the Telephone Company other than the station originating the call or the station where the call is terminated.

Call Forwarding

Permits a call placed to a Customer's telephone number in one exchange (the call forwarding location) to be automatically forwarded by Telephone Company central office equipment to a station designated by said Customer in another exchange.

Calling Card

A card authorized by the Telephone Company to which the charges for an LDMTS call may be billed. A calling card may be a Telephone Company Calling Card, a Calling Card issued by another telephone company, or a Calling Card issued by AT&T Communications, Inc.

Centrex Control Switching Equipment

Switching equipment, located on the Telephone Company's premises, used to provide Centrex service furnished in accordance with Centrex service provisions of the General and/or Local Tariffs of the Telephone Company.

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Central Office Connecting Facility

A voice grade facility furnished to an Other Participating Carrier by the Telephone Company (in accordance with the Telephone Company's Facilities for Other Common Carriers Tariffs) between the terminal location of the Other Participating Carrier and a point of connection on the Telephone Company premises.

Collect Call

A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a public or semi-public coin telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the calling station.

Communication System

Channels and other facilities which are capable, when not connected to LDMTS, of communications between Customer-provided terminal equipment or Telephone Company stations.

Credit Card

See Calling Card

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Customer

A person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company.

Calling Card Station

That service where the person originating the call dials prescribed numbers in order to complete the message without operator assistance (unless it is necessary to record the originator's calling card number), and the message is billed to a calling card number.

Customer-Provided Test Equipment

Test equipment located at the premises of the Customer that is used by the Customer for the detection and/or isolation of a communications service fault.

Dial Station

That service where the person originating the call dials the telephone number desired, completes the message without the assistance of a Telephone Company operator and the message is billed to the originating number.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Dial Station-to-Station

(See Dial Station)

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Grandfathered

Terminal equipment, multiline terminating systems, protective circuitry or connecting arrangements directly connected at the Customer's premises to LDMTS in accordance with Telephone Company tariffs, and that are considered grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because:

- (A) such terminal equipment was directly connected to the telecommunications network prior to July 1, 1979 and is of a type which was directly connected to the telecommunications network as of October 17, 1977.
- (B) such multiline terminating systems are directly connected to the telecommunications network prior to January 1, 1980 and are of a type which was directly connected to the telecommunications network as of June 1, 1978.

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Grandfathered (Cont'd)

- (C) such protective circuitry or connecting arrangements associated with Customer-provided terminal equipment or multiline terminating systems are directly connected to the telecommunications network and are of a type which was directly connected to the telecommunications network prior to the dates set forth in (A) and (B) preceding, as appropriate.

Initial and Additional Period

Initial Period - The interval of time allowed at the rate quoted for a connection between given points.

Additional Period - The unit of time used for measuring and charging for time in excess of the initial period.

Interface

That point on the premises of the Customer at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.

Market Areas

A geographic area established for the administration of communications service. It encompasses designated central offices which are grouped to serve common social, economic and other purposes.



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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Multiline Terminating System

Switching equipment (e.g. PBX, Centrex, ACD, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communications system.

Network Control Signaling

The transmission of signals used in the telecommunications network which performs functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

Operator Station

Station-to-Station service other than Dial Station service or Calling Card Station service.

Operator Station-to-Station

(See Operator Station)

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Other Common Carrier (OCC) - denotes:

(A) Specialized Common Carriers, Interexchange Carriers (Inter-Market Area Carriers), Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing private line voice, data or video services or other services such carriers may be allowed by the Federal Communications Commission to provide.

(B) All resellers not include in (A) preceding.

Person-to-Person

That service where the person originating the call specifies to the Telephone Company operator a particular person, mobile station, department, or office to be reached.

Premises

A building or buildings or continuous property (except railroad rights-of-way, etc.) not separated by a public highway.

Registered

Terminal equipment, protective circuitry and multiline terminating systems which comply with the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

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**2. Regulations (Cont'd)****2.5 Definitions (Cont'd)****Service Station Lines**

Telephone facilities provided by the Customer in isolated and sparsely developed areas where it is not practicable for the Telephone Company to make such facilities available.

**Service Terminating Arrangement**

Telephone Company-provided equipment which terminates exchange telephone service, used for LDMTS, at a Customer's premises. The "Service Terminating Arrangement" provides a clearly delineated interface which facilitates the design, isolation, and testing of LDMTS. Where a protective connecting arrangement is required, the "Service Terminating Arrangement" is provided as a part of the protective connecting arrangement.

**Single Ended Terminal Device**

A terminal device which terminates only one line at a given time (e.g., headset).

**Standard Jack**

The Telephone Company-provided means of connection for terminal equipment or multiline terminating systems to LDMTS as described (1) in Part 68 of the FCC's Rules and Regulations or (2) as described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC Rules and Regulations."

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Station

Any equipment provided at a premises which enables a Customer to (1) place or receive an LDMTS call, or (2) extend the call to another premises, vehicle, ship or aircraft through connections to a communications system, a multiline terminating system, or systems provided by other carriers.

Station-to-Station

That service where the person originating the message does not specify the person, mobile station, department, or office to be reached.

Switching Equipment

Equipment which performs the functions of establishing and releasing connections between:

- (A) Two or more Telephone Company-provided services, or
- (B) Telephone Company-provided service or services and a communications system or systems provided by the Customer, or Other Common Carrier.

Such equipment shall operate to establish each connection for the purpose of the transmission of communications, and shall operate to release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.

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2. Regulations (Cont'd)

2.5 Definitions (Cont'd)

Telephone Company

Citizens Telecommunications Companies (CTCs), its concurring carriers and its connecting carriers, either individually or collectively.

Transient Land Mobile Unit

A land mobile unit communicating through a base station other than the base station with which it is normally associated.

United States

The United States mainland, i.e., the District of Columbia and all states except Alaska and Hawaii.

2.6 Connections of Terminal Equipment, Multiline Terminating Systems  
Protective Circuitry and Communications Systems

2.6.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with LDMTS furnished by the Telephone Company where such connection is made in accordance with the provisions specified in the National Exchange Carrier Association, Inc., (NECA) Technical Reference Publication, Access Service (AS) No.1 and in 2.6.1(A) following.

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2. Regulations (Cont'd)

2.6 Connections of Terminal Equipment, Multiline Terminating Systems  
Protective Circuitry and Communications Systems (Cont'd)

2.6.1 General (Cont'd)

- (A) The Customer is responsible for the payment of a Maintenance of Service Charge as provided for in the General and/or Local Tariffs of the Telephone Company for visits by a Telephone Company employee to the Customer's premises when a service difficulty or trouble report results from the use of Customer-provided terminal equipment, multiline terminating system or communications system.

2.7 Connections of Other Common Carrier-Provided Communications Systems

2.7.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with LDMTS furnished by the Telephone Company where such connection is made in accordance with the provisions specified in the National Exchange Carrier Association, Inc., (NECA) Technical Reference Publication, Access Service (AS) No. 1.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**2. Regulations (Cont'd)****2.8 Rate Determination**

The rate for an LDMTS call is determined by factors such as:

- distance between stations
- time of day and day of week
- duration of call
- class of service

The specific factors which apply to a given LDMTS call and their application are listed in the rate section applicable to that type of call. The regulations pertaining to those factors are as follows:

**2.8.1 Distance Between Stations**

The distance between two stations within the specified market area is measured on the basis of airline mileage between rate centers as described in AT&T's Tariff FCC No. 10.

**2.8.2 Time of Day and Day of Week**

The rate charged is determined by the day and time (standard of daylight savings) at the rate center of the calling station.

**2.8.3 Class of Service**

For the purpose of rate application, one of the following classes of service may apply to a given call:

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2. Regulations (Cont'd)

2.8 Rate Determination (Cont'd)

2.8.3 Class of Service (Cont'd)

(A) Station-to-Station

There are three types of Station-to-Station calls:

- (1) The Dial Station class of service applies when the person originating the call dials the telephone number desired without the assistance of a Telephone Company operator and call is billed to the calling station. It does not include calls from public or semi-public coin telephones. Dial Station rates also apply when:
  - (a) An operator records the calling station number where no automatic recording equipment is available.
  - (b) A call is placed from a dormitory station and an operator records a special identification number issued by the Telephone Company for billing purposes to students of colleges or universities. The calling station must be equipped with Dormitory Centrex Service or with a PBX equipped with Direct Inward Dial and Identified Outward Dial service.
  - (c) A call is forwarded by Call-Forwarding equipment.



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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.8 Rate Determination (Cont'd)

2.8.3 Class of Service (Cont'd)

(A) Station-to-Station (Cont'd)

(1) (Cont'd)

- (d) An operator reaches the called station because of trouble on the network.
- (e) An operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.
- (f) An operator reestablishes a Dial Station call that has been interrupted after the called station has been reached.
- (g) Calls are originated from ships which have an assigned Telephone Company Marine Identification Number (MIN).
- (h) An operator places a call because service components are not available for dial completion.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.8 Rate Determination (Cont'd)

2.8.3 Class of Service (Cont'd)

(A) Station-to-Station (Cont'd)

- (2) The Operator Station class of service applies when calls are completed with the assistance of an operator except as specified for the Dial Station or Calling Card Station classes of service. Operator Station service includes messages originated at a public or semi-public coin telephone.
- (3) The Calling Card Station class of service applies when the person originating the call:
  - (a) dials the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without operator assistance, or
  - (b) dials the digit zero, plus the telephone number (0 + number) to complete the call. In such cases operator assistance is limited to recording the calling card number for billing purposes, or
  - (c) dials the operator and places a calling card Station-to-Station call when equipment capability precludes either of the foregoing.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)2.8 Rate Determination (Cont'd)2.8.3 Class of Service (Cont'd)(B) Person-to-Person

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by a Telephone Company operator. That party may be:

- (1) A person.
- (2) A mobile station through a Miscellaneous Common Carrier attendant.
- (3) A station, department, or office through a PBX attendant.

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

Person-to-Person also applies when the call originator requests an operator to make arrangements with a called party to establish a call at a specified time.

The Telephone Company does not undertake to bring a called party to a station who cannot be readily reached at the called station.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.8 Rate Determination (Cont'd)

2.8.4 Timing of Messages

Chargeable time includes the initial period plus the additional period if any, and is determined as follows:

- (A) For messages between stations within the specified market areas, when a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.
- (B) On Station-to-Station messages, chargeable time begins when connection is established between the calling station and the called station.
- (C) On Person-to-Person messages, chargeable time begins when connection is established between the calling person and a specified person, station, department, office, or an agreed-upon alternate.
- (D) Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is release either by automatic timing equipment in the telecommunication network or by the Telephone Company operator.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Regulations (Cont'd)

2.8 Rate Determination (Cont'd)

2.8.4 Timing of Messages (Cont'd)

- (E) Chargeable time does not include time lost because of service faults or defects that are reported to the Telephone Company.
- (F) When exchange telephone service used for LDMTS is directly connected (i.e., not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

3. Service Classification and Rates (Two-Point)

3.1 Interstate Intra-Market Area Service

(A) Application

Service between two points within a Market Area is furnished as set forth in 3.1(B) and 3.1(C) following.

Service between three or more points (Conference Service) is furnished as set forth in Section 4.1 following.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)3.1 Interstate Intra-Market Area Service (Cont'd)(B) Mileage Measurement(1) Mileage Determination

Each point in a Market Area is associated with a specific rate center. Rates for service between points are based on the airline mileage between the associated rate centers as provided in 2.1.8 of AT&T's Tariff FCC No. 10.

Below is the list of rate centers to which this tariff applies for the provision of interstate LDMTS.

<u>Market Area</u>	<u>CTC Rate Centers</u>	<u>Independent Company Rate Centers</u>
Bluefield, WV	Anawalt, WV	<u>Burkes Garden Tel. Co.</u>
	Athens, WV	Burkes Garden, VA
	Bluefield, WV	
	Bluewell, WV	<u>War Tel. Co.</u>
	Bramwell, WV	War, WV
	Coalwood, WV	
	Davy, WV	<u>GTOC Rate Centers</u>
	Gary, WV	Big Prater, VA
	Kimball, WV	Big Rock, VA
	Matoaka, WV	Bluefield, VA
	Maybeury, WV	Dwight, VA
	Northfork, WV	Grunmdy, VA
	Oakvale, WV	Hurley, VA
	Princeton, WV	Jewell Ridge, VA
	Welch, WV	Maxie, VA
	Welch, WV	Oakwood, VA
		Pocahontas, VA
		Richlands, VA
		Rocky Gap, VA
		Tazwell, VA

3. Service Classification and Rates (Two-Point) (Cont'd)

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Issued: November 22, 1993

Vice-President

Effective: January 1, 1994

Regulatory

Citizens Telecommunications Company

3 High Ridge Park

Stamford, CT 06905

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3.1 Interstate Intra-Market Area Service (Cont'd)

(B) Mileage Measurement (Cont'd)

(2) Rate Determination

Rates applicable for the mileage obtained are as provided in (C)(5)(a) following.

(C) Rate and Charge Application

(1) Initial Minute, Additional Minutes, Service Charges and Discounts

Rates are stated in terms of initial minutes, additional minutes and service charges in the Rate Table in (C)(5) following.

(a) Initial Minute

Initial minute rates are for connections of one minute or any fraction thereof.

(b) Additional Minutes

Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.

(c) Dial Station

Only initial minute and additional minute rates apply.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(1) Initial Minute, Additional Minutes, Service Charges and Discounts (Cont'd)

(d) Calling Card Station, Operator Station and Person-to-Person

Initial minute and additional minute rates apply in addition to a Service Charge.

(e) Service Charge

A Service Charge applies to each Calling Card Station, Operator Station or Person-to-Person call. This charge is added to the initial minute and additional minute charges.

(i) Discounts do not apply to the Service Charge.

(f) Discounts

Discounts for the Evening, Night & Weekend reduced rate periods stated in the Rate Table are expressed as a percent reduction of the charge calculated at the rates for initial minute and additional minutes. They are applied to that portion of the messages occurring within the rate discount periods stated in the table.



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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(1) Initial Minute, Additional Minutes, Service Charges and Discounts (Cont'd)

(f) Discounts (Cont'd)

(i) For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges. The discount is computed separately for charges in each rate period and the results are then totaled.

(ii) When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

(2) Rates Applicable for Hearing or Speech Impaired Person

(a) Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(2) Rates Applicable for Hearing or Speech Impaired Person  
(Cont'd)

(a) Application (Cont'd)

communications, will receive a day and evening adjustment on Directly Dialed Station-to-Station calls which do not require the intervention of an operator. The adjustment is applied to rate table in (C)(5) according to the following:

- (i) Calls placed during the day rate period will be charged at the evening rate.
- (ii) Calls placed during the evening rate period will be charged at the night rate.

(b) Certification

The written certification of the speech or hearing impairment must be presented to the Telephone Company Business Office which serves the residence of the certified person.

The Telephone Company Business Office, upon request, will provide a certification form for use by the applicant.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(2) Rates Applicable for Hearing or Speech Impaired Person  
(Cont'd)

(c) Limitations

The adjustment is provided for use by the speech or hearing impaired Customer. It is only applicable to LDMTS charges for calls originated from and billed to the telephone exchange service of the residence of the certified speech or hearing impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

(3) Reversal of Charges (Collect Calls)

Collect calls are permissible for Intra-Market Area telephone calls except messages to which Dial Station rates apply. In the case of a public or semi-public coin telephone the charges must be billed to a calling card or third party number, or the call may be reoriginated from the calling station.

The regularly established Operator Station or Person-to-Person rates apply.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)3.1 Interstate Intra-Market Area Service (Cont'd)(C) Rate and Charge Application (Cont'd)(4) Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the rate applicable is the Evening rate, unless a lower rate would normally apply.

(5) Rate Table - Interstate Intra-Market Area Service - Schedule 1, Bluefield Market Area(a) Dial Station, Calling Card Station, Operator Station and Person-to-Person Initial Minute and Additional Minute RatesAll Classes of ServiceDay

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
1-10	\$.38	\$.20
11-22	.44	.26
23-55	.50	.30
56-124	.55	.33

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)3.1 Interstate Intra-Market Area Service (Cont'd)(C) Rate and Charge Application (Cont'd)(5) Rate Table - Interstate Intra-Market Area Service - Schedule 1, Bluefield Market Area (Cont'd)(a) Dial Station, Calling Card Station, Operator Station and Person-to-Person Initial Minute and Additional Minute Rates (Cont'd)(i) Dial Station

Only Initial Minute and Additional Minute rates apply.

(b) Service Charges

Calling Card Station      \$ .65 All mileage

Operator Station      .90 All mileage

Person-to-Person      2.95 All mileage

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)3.1 Interstate Intra-Market Area Service (Cont'd)(C) Rate and Charge Application (Cont'd)(5) Rate Table - Interstate Intra-Market Area Service - Schedule 1, Bluefield Market Area (Cont'd)(c) Rate Discounts and Application Periods #

	MON	TUES	WED	THUR	FRI	SAT	SUN	# DISCOUNTS
8:00 AM to **5:00 PM	Day Rate Period FULL RATE					Eve. 40%		Discounts apply to the charge for the initial minute occurring within the discount period and to all additional minutes occurring within each discount
5:00 PM to **11:00 PM	Evening Rate Period 40% Discount							rate period. Discounts do not apply to the
11:00 PM to **8:00 PM	Night & Weekend Rate Period 60% Discount							apply to the Service Charges

\*\* To but not including.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(6) Charges Paid for by Coin Deposits in a Public or Semi-Public Coin Telephone

The charge for a call paid for by coin deposit in a public or semi-public coin telephone is the sum, rounded to the nearer multiple of \$.05, of the appropriate initial period rate and additional period charges.

(7) Call Forwarding

(a) Charges

The charges for forwarding calls may be comprised of three charges: two separate message charges; (i) a charge for that portion of the call from the originating station to the call forwarding location, if applicable, (ii) the Dial Station charge for that portion of the call from the call forwarding location to the terminating station designated by the Customer, and (iii) a monthly and a non-recurring charge for Call Forwarding or Remote Call Forwarding provided by the Telephone Company as set forth in the Telephone Company's General and/or Local Tariff.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(7) Call Forwarding (Cont'd)

(a) Charges (Cont'd)

The respective charge for each such portion (i), (ii), preceding is dependent upon the jurisdiction of that portion. Where the call(s) is furnished via the Telephone Company's switched network, for each interstate Intra-Market Area call, the rates specified in this tariff apply; for each intrastate call, the rates specified in the intrastate LDMTS tariff of the Telephone Company or any other carrier providing the service tariff would apply; for each interstate call, the rates specified in the interstate LDMTS tariff of the carrier providing the service would apply.

On a Person-to-Person, Operator Station or Calling Card Station call other than collect, the originating subscriber is charged the respective Person-to-Person, Operator Station, or Calling Card Station rate for the portion covered in (i) preceding. The charge for the portion of the call described in (ii) preceding is the Dial Station rate and charged to the call forwarding Customer.



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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. Service Classification and Rates (Two-Point) (Cont'd)

3.1 Interstate Intra-Market Area Service (Cont'd)

(C) Rate and Charge Application (Cont'd)

(7) Call Forwarding (Cont'd)

(a) Charges (Cont'd)

On a collect call placed to a call forwarding directory number, the collect charges apply to the portion of the call between the rate center of the originating number and the rate center of the call forwarding location, but the portion between the rate center of the call forwarding location and the terminating rate center of the Customer will be billed at the Dial Station rate.

On a Person-to-Person or collect call that is not accepted the terminating subscriber will be charged the Dial Station rate in effect for the portion of the call described in (ii) preceding.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Service Classifications and Rates (Conference)

4.1 Conference Service

(A) Definition

(1) Conference Service is the furnishing of LDMTS for telecommunications among an originating station and two or more stations when at least one of the stations is in different local service area than the originating station. In addition to the regulations in Section 2 and Section 3 preceding, the following apply:

(2) Conference service is not available in connection with:

- Radiotelephone units served through:  
Air-ground service stations

(B) Conditions Under Which Service is Furnished

(1) Service is furnished subject to the availability of the service components required.

(2) All stations, on a conference connection may be so interconnected that each may communicate with all the others, or one station may be the transmitting station and all others receiving stations.

(3) Service is offered to a specified person or station.

(4) The Telephone Company, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Service Classifications and Rates (Conference) (Cont'd)

4.1 Conference Service (Cont'd)

(C) Rate and Charge Application

LDMTS rates apply for two-point service between any two points on a conference call, as set forth in 4.1(D) following.

(1) Timing of Messages

- (a) Chargeable time begins when connection is established between all the stations on the conference.
- (b) Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating station or the called station.

(2) Billing Arrangements

Charges for conference calls are billed in total only and may be billed to the originating station, to a calling card or a designated station, provided:

- (a) The total charge will be billed to one station.
- (b) The charge is accepted at the designated station.
- (c) The originating station and the designated station are located in the same Market Area.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Service Classifications and Rates (Conference) (Cont'd)

4.1 Conference Service (Cont'd)

(D) Rates and Charges

The rates for a conference call are as follows:

(a) Between points in a Market Area.

The charge is the sum of:

- (i) the two-point initial minute and additional minute charges determined in accordance with Section 3 preceding for a call between the originating station and each called station on the conference, (for calls between the originator and a called station in the same local service area, the charge for a one mile call determined in accordance with Section 3 preceding applies),  
  
and
- (ii) a service charge of \$3.00 to each called station.

4.2 Dial Conference Service

(A) Application

Dial Conference Service is a communications service furnished between a calling station and two or more called stations. Such stations are connected together by means of a local exchange dial conference arrangement. This service is limited to only stations that are direct dialed from the calling station.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Service Classifications and Rates (Conference) (Cont'd)

4.2 Dial Conference Service (Cont'd)

(B) Rate and Charge Applications

Charges for services are the sum (1) and (2) following:

- (1) The rate for each two-point interstate Intra-Market Area connection is the appropriate dial station rate as set forth in this tariff.
- (2) Rates for the appropriate dial conference connections and each two-point connection within the state where the call originates are those rates as set forth in the appropriate intrastate tariffs.

(C) Timing of Messages

- (1) Chargeable time begins for each individual two-point connection at the time the two-point connection is established.
- (2) Chargeable time ends for each individual two-point connection when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends for each individual two-point connections when each network connection is released by automatic timing equipment in the telephone network.

(D) Reversal of Charges

Collect calls are not permitted.