

ACCESS SERVICE

19. Promotional Offerings

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19.1 General

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The Telephone Company may, from time to time, engage in special promotional service offerings, special arrangements or demonstrations designed to attract new customers, to stimulate customer usage and/or to increase existing customer awareness of Telephone Company products and services.

These promotional offerings will be limited to certain dates, times and locations as determined by the Telephone Company. The rates, charges, terms and/or conditions applicable to each promotional offering will be filed in this section.

19.2 Terms, Conditions, Rates and Charges

The specific rates, charges, terms and/or conditions for the promotions offered by the Telephone Company are described following:

(A) Digital Subscriber Line Technology

The Digital Subscriber Line Technology promotion waives the nonrecurring charges, as set forth in 8.5.3 preceding, when a customer installs a new DSL under a term discount plan. This promotion is not available to customers ordering DSL service under the volume pricing rates set forth in 8.5.4 preceding.

In the event the customer terminates its DSL TDP prior to the expiration date of the plan, any nonrecurring charges waived under this promotion will be included in the calculation of the customer's termination liability charges as set forth in 8.5.2(B)(6) preceding.

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19. Promotional Offerings (C)19.2 Terms, Conditions, Rates and Charges (Cont'd) (N)(A) Digital Subscriber Line Technology (Cont'd)

The promotion will begin on July 8, 2000, and will apply to all new DSL service orders through August 31, 2000. The promotion is only available to customers served by the following Telephone Company DSL wire centers:

FLORIDA

| | |
|-------------------|---------------|
| Altamonte Springs | Leesburg |
| Apopka | Maitland |
| Casselberry | Ocala |
| Goldenrod | Winter Garden |
| Kissimmee | Winter Park |
| Lake Brantley | |

NEVADA

Las Vegas

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19. Promotional Offerings (Cont'd)

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19.2 Terms, Conditions, Rates and Charges (Cont'd)

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(B) Digital Subscriber Line Technology

The Digital Subscriber Line Technology promotion waives the nonrecurring charges, as set forth in 8.5.4 preceding, when a customer installs a new DSL under a volume and term discount plan. This promotion is not available to customers ordering DSL service under the term discount rates set forth in 8.5.3 preceding.

In the event the customer terminates its DSL VTDP prior to the expiration date of the plan, any nonrecurring charges waived under this promotion will be included in the calculation of the customer's termination liability charges as set forth in 8.5.2(C)(4) preceding.

The promotion will begin on August 21, 2000, and will apply to all new DSL service orders through December 31, 2000. The promotion is available to all customers served by Telephone Company DSL wire centers.

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19. Reserved For Future Use

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19. Reserved For Future Use

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