

Title Page

This informational tariff applies to the following state-to-state AT&T Consumer Telecommunications Service Operator assisted calls initiated from an aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of state-to-state calls through a method other than, (1) automatic completion with billing to the telephone from which the call originated; or (2) completion through an access code used by the consumer, with billing to an account previously established with AT&T by the consumer.

Collect Calls

Billed-to-Third Number Calls

Person-to-Person Calls

Real Time Rated Calls

Operator Dialed Calling Card Station Calls

Effective May 1, 2024, the AT&T Enterprises, LLC Informational Tariff AT&T Operator Services hereby supersedes and replaces the AT&T Corp. Informational Tariff AT&T Operator Services in its entirety.

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SECTION 1
OPERATOR ASSISTED
STATE-TO-STATE CALLS

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Operator Assisted State-to-State Calls**Description**

Operator assistance is available to callers who want to place state-to-state Operator assisted calls. The following types of calls are available for Operator Assistance:

- **COLLECT CALLS** - Operator assistance for state-to-state Collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a Collect call will be billed to the called party's residential telephone number billing account.
- **BILLED-TO-THIRD NUMBER CALLS** - Operator assistance will establish the state-to-state call requested by the caller and arrange for billing of associated charges to a residential domestic telephone number specified by the caller that is other than the calling telephone number or the called telephone number. Requests for Third Number Billing are subject to Operator verification that the party at the telephone number to be billed will accept charges for the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.
- **PERSON-TO-PERSON CALLS** - At the caller's request, Operator assistance will attempt to place a state-to-state call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension or office. If successful, the Operator will establish the Person-to-Person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the Person-to-Person call rates.
- **REAL TIME RATED CALLS** - Operator assistance is available to provide the time (duration) and charges associated with an Operator assisted state-to-state call. A Company Operator must establish the call for which time and charges are requested. The caller must provide the calling and called telephone numbers to the Operator and also request the Operator to provide the time and charges associated with such call upon completion of the call.
- **OPERATOR DIALED CALLING CARD STATION CALLS** - Operator Dialed Calling Card Station rates apply when the Customer dials the appropriate Operator access code from an aggregator location, does not enter the called number and is transferred to an AT&T Operator and the completed call is billed to a calling card

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Terms and Conditions

"You" and "Your" mean callers, current or potential customers who use Operator Assistance service. You must be classified as a residential customer by your Local Telephone Company.

AT&T means AT&T Enterprises, LLC and any AT&T affiliates authorized to provide you with AT&T services.

1. To participate in this service, you must:

Access Operator assistance to have your call established by dialing the appropriate Operator code from an aggregator location.

2. This service includes the following types of calls:

Operator assistance state-to-state calls that are:

- made from a public or semi-public telephone or other aggregator location,
- Operator assisted calls made from an aggregator location that are billed to a calling card.

3. AT&T will bill for Operator Assistance calls based on the following:

Usage rates and a per call Service Charge apply to each Operator Assistance call.

Usage rates and Service Charges apply 24 hours a day, seven days a week.

Usage rates apply per minute of use or fraction thereof. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one minute call).

COLLECT CALLS

Collect calls are billed to the called domestic residential telephone number billing account.

Person-to-Person calls made on a Collect call basis are billed at the applicable Person-to-Person rates and charges.

Operator assisted Collect calls may be Real Time Rated.

Collect calls can not be billed to telephone numbers located in Guam or the Commonwealth of the Northern Marianas Islands (CNMI).

Collect calls can not be billed to public and semi-public payphone telephone numbers.

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BILLED-TO-THIRD NUMBER CALLS

Billed-to-Third Number calls are billed to the domestic residential telephone number specified by the caller and may be verified by the Operator for acceptance of charges by the third party.

Person-to-Person calls made on a Billed-to-Third Number basis are billed at the applicable Person-to-Person rates and charges.

Operator assisted Billed-to-Third Number calls may be Real Time Rated.

Billed-to-Third Number calls can not be billed to telephone numbers located in Guam or the Commonwealth of the Northern Marianas Islands (CNMI).

Billed-to-Third Number calls can not be billed to public and semi-public payphone telephone numbers.

PERSON-TO-PERSON CALLS

Person-to-Person calls may be:

- billed to an AT&T Calling Card, Local Telephone Company Calling Card or Commercial Credit/Charge Card recognized by AT&T.
- billed on a Collect call basis. (applicable Person-to-Person rates apply)
- billed to a third number. (applicable Person-to-Person rates apply)

Person-to-Person calls that are Real Time Rated are billed at the applicable Person-to-Person rates and charges.

REAL TIME RATED CALLS

Real Time Rated calls may be:

- billed on a Collect call basis.
- billed to a third number.

Real Time Rated calls may also be billed to an AT&T Calling Card, Local Telephone Company Calling Card or a Commercial Credit/Charge Card recognized by AT&T.

4. Billing Availability

Billing for Operator Assistance calls is generally available at domestic aggregator locations.

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Rates and Charges

- Usage charges and service charges for Operator Assistance state-to-state calls are specified in Rate Table - STATE-TO-STATE CALLS USING OPERATOR ASSISTANCE on Page 1-6, following.
- Public Payphone Surcharge will apply to calls placed from a public or semi-public payphone.
- Other Miscellaneous Charges and Taxes may apply. (e.g., Universal Service Fund Charges, Tax-Related Surcharges)

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RATE TABLE**STATE-TO-STATE CALLS USING OPERATOR ASSISTANCE**

TYPE OF CALL	Usage Rate Per Min	SERVICE CHARGE PER CALL	
		Operator Assisted Includes Real Time Rated calls	
COLLECT Excluding Person-to-Person			
Operator Assisted Collect Calls	\$1.49	\$8.50	

TYPE OF CALL	Usage Rate Per Min	SERVICE CHARGE PER CALL	
		Operator Assisted Includes Real Time Rated calls	
BILLED-TO-THIRD NUMBER Excluding Person-to-Person			
Operator Assisted Billed-to-Third Number Calls	\$1.49	\$10.99	

TYPE OF CALL	Usage Rate Per Min	SERVICE CHARGE PER CALL	
		Operator Assisted Includes Real Time Rated calls	
PERSON-TO-PERSON Includes Real Time Rated Calls			
Operator Assisted Person-to-Person Calls			
Billed on a Collect Call Basis, or Billed to a Third Number	\$1.49	\$13.50	
Billed to a Calling Card	\$1.49	\$12.50	

TYPE OF CALL	Usage Rate Per Min	SERVICE CHARGE PER CALL	
		Operator Assisted Includes Real Time Rated calls	
OPERATOR DIALED CALLING CARD STATION Excluding Person-to-Person			
Operator Dialed Billed to a Calling Card	\$1.49	\$7.50	

Public Payphone Surcharge will apply to calls placed from a public or semi-public payphone.

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SECTION 2
Surcharges
And
Other Fees

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Public Payphone Surcharge**Description**

State-to-state consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone are subject to a Public Payphone Surcharge.

Terms and Conditions

AT&T means AT&T Enterprises, LLC and any AT&T affiliates authorized to provide AT&T services.

1. The Public Payphone Surcharge applies to the following types of calls:

The Public Payphone Surcharge applies to the following state-to-state consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone:

- calls billed to a third number,
- collect calls,
- calls billed to a calling card,

2. Billing of the Public Payphone Surcharge is based on the following:

The Public Payphone Surcharge is applied in addition to all other applicable Charges or Surcharges. (e.g., Universal Service Fund Charges, Tax-Related Surcharges)

Billing Availability:

The Public Payphone Surcharge is subject to billing and technical resources availability and may not be available in all locations.

Rates and Charges

- The following Public Payphone Surcharge Rates apply per call.

PUBLIC PAYPHONE SURCHARGE

TYPE OF CALL	RATE PER CALL
All Calls Subject To the Payphone Surcharge,	\$0.56

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