

TFN REGISTRY FUNCTIONS

CHECK SHEET

Title page 1 and Pages 1 through 71 inclusive of this tariff are effective as of the date shown. Original and revised Pages as named below contain all changes from the original tariff that are in effect on the date hereof.

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TFN REGISTRY FUNCTIONS**2. General Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.8 Suspension and Discontinuance of Service****(A) When Service May Be Suspended or Discontinued**

If a Resp Org fails to comply with 2.2, 2.3.2, 2.3.4, 2.3.5 or 2.4.1 following, including permitting toll free numbers in their account to be used for any unlawful purpose, including, but not limited to, fraud and illegal robocalling, and including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice by certified mail to the person designated by that Resp Org to receive such notices of noncompliance, discontinue service and/or suspend service to the noncomplying Resp Org at any time thereafter. In the case of discontinuance all applicable charges shall become due. If the Company does not suspend service on the date specified in the thirty (30) days notice, and the Resp Org's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue service and/or suspend service to the noncomplying Resp Org without further notice, including reports and testing support.

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If a Resp Org fails to comply with 2.3.7(D) following, Company may, without advance written notice, suspend service to the non-complying Resp Org. Service would be restored upon compliance with 2.3.7(D).

(A) Transfer of Responsibilities When a Resp Org's Service is Discontinued

- (1) If a Resp Org is denied TFN Registry access, or of its own volition ceases providing Resp Org services, the Resp Org is responsible for notifying its toll-free subscribers that it will no longer provide those services and that the toll-free subscribers must choose a new Resp Org within fifteen (15) business days. The Resp Org must provide written proof to the Company of such notification.
- (2) If a Resp Org is suddenly unable to continue functioning as a Resp Org, the Resp Org must provide the Company with sufficient toll-free subscriber account information to allow for subscriber notification of the requirement to choose a new Resp Org within fifteen (15) business days.
- (3) If a subscriber is required to choose a new Resp Org, as set forth in (1) or (2) preceding, and fails to do so within fifteen (15) business days, the subscriber's account will be reassigned as set forth in (C) following.

TFN REGISTRY FUNCTIONS**2. General Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.8 Suspension and Discontinuance of Service (Cont'd)****(B) Transfer of Toll-free Subscriber Accounts to Other Resp Orgs**

The Company will work with the disconnected Resp Org, as well as the impacted subscribers, if known, and other Resp Orgs, to transfer impacted subscriber accounts to functioning Resp Orgs. The Company will take steps to minimize subscriber disruption and provide support for subscribers as they select replacement Resp Orgs. Requests to the Help Desk to transfer a TFN from a disconnected Resp Org to a new Resp Org must contain: 1) a letter of agency from the impacted subscriber designating the new Resp Org as its agent; and, 2) a copy of a bill for that subscriber and that TFN dated within 90 days prior to the date the subscriber's previous Resp Org was disconnected from the TFN Registry.

If after a reasonable time period, no subscriber has been identified as being associated with a particular Toll Free number, the number will transition to spare status following the normal TFN Registry procedures and timeframes.

2.2 Use**2.2.1 Limitations on Use**

The Resp Org will not perform any functions using the TFN Registry which are not expressly provided for under this tariff, nor will the Resp Org access data contained in the TFN Registry which belongs to any other entity. Notwithstanding Section 2.1.8 (A), any violation of this paragraph may result in immediate termination of service by the Company.

2.2.2 Unlawful Use

The services provided under this tariff may not be used for any unlawful purpose. Resp Orgs who permit toll free numbers in their account to be used for any unlawful purpose, including, but not limited to, fraud and illegal robocalling, may be subject to the suspension and disconnection provisions of Section 2.1.8 of the tariff.

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TFN REGISTRY FUNCTIONS**2. General Regulations (Cont'd)****2.3 Obligations/Responsibilities of the Resp Org (Cont'd)****2.3.2 Service Establishment (A) (Cont'd)**

- Resp Org officer, director, or employee name, telephone number and physical address within the United States, Canada, or other NANP country/territory; Physical address may be an office or residence, but cannot be a Post Office Box or shared work space
- Any additional information requested in the Resp Org Service Establishment Application
- Permission class(es) to be associated with each logon ID

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Any officer, director, or owner with 10% interest or more in a Resp Org disconnected for violating Section 2.2.2 of the tariff on unlawful use of TFNs, may not be an officer, director, or owner with 10% interest or more in a Resp Org for a period of five years. The disconnected Resp Org itself will also be banned from being a Resp Org for a period of five years.

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N**(B) Assignment of Logon IDs and Passwords**

When the required information has been received, the requested logon IDs will be assigned by the Company. At the time the logon ID is assigned, the Company will establish a temporary password to be associated with the ID. The first time the Resp Org uses the logon ID to access the TFN Registry, the temporary password must be changed to one selected by the Resp Org.

Certain material on this page originally appeared on page 33. This page filed under Transmittal No. 11

TFN REGISTRY FUNCTIONS

4. Schedule of Rates and Charges (Cont'd)

4.2 Rates and Charges

Following are the rates and charges applicable to TFN Registry functions.

	Monthly Rate	Per Request Rate	Nonrecurring Charge	
(A) Service Establishment				
- Per Logon ID assigned				
- First Logon ID			\$ 739.19	I
- Each Additional Logon ID			\$ 117.19	I
- Service restoration (post suspension)			\$ 133.17	I
(B) (Deleted TN 13)				
(C) Customer Record Administration				
- Per Toll-free Number	\$ 0.1305			I
(D) Resp Org Reports				
(1) On-line				
- Per report		\$ 21.03		I
(2) Off-line				
- Per Hour		\$ 50.23		I

All rates and charges on this page expire on February 14, 2025

Issued: January 31, 2024

Effective: February 15, 2024

President and CEO
Two Tower Center Boulevard, 20th Floor
East Brunswick, NJ 08816

TFN REGISTRY FUNCTIONS

4. Schedule of Rates and Charges (Cont'd)

4.2 Rates and Charges (Cont'd)

	Monthly Rate	Per Request Rate	Nonrecurring Charge
(E) Web Services Interface (WSI) Testing			
- Per Staff Hour of Testing			\$ 100.00
(F) Miscellaneous Functions			
Resp Org Change Charge			
- Per Toll-free Number Changed		\$ 13.07	I

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