

ACCESS SERVICE

10. Federal Government Specialized Service or Arrangements

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The Federal Government Special Access Services included in this tariff are Non-Competitive End-User Channel Terminations and associated features and functions, if applicable. Other Federal Government Special Access Service components needed to complete a circuit are available as described in Section 1.1 preceding

10.1 General

This section covers Specialized Services or Arrangements that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, or customer.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters");

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad (Includes space vehicle recovery and protection efforts.);
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance;
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately;
- Political unrest in foreign countries which affect the national interest; or
- Presidential service

10.3 Intervals to Provide Service

Certain services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in Section 5. preceding.

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.4 Safeguarding of Service

10.4.1 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service as set forth in 10.8.1 following.

10.4.2 Utilization of Government Owned Facilities

In order to meet requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

10.5 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.6 [Reserved for Future Use]

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.7 Moves

When service without a maximum termination liability charge associated with it, as set forth in 10.8.1 and 31.10 following, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.

When service with a maximum termination liability charge associated with it, as set forth in 10.8.1 and 31.10 following, is moved and is reinstalled at a new location, the customer may elect:

- to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
- to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings

The following unique services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for certain services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

10.8.1 Type and Description

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Reserved for Future Use

(D)

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(B) [Reserved for Future Use]

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(C) Special Routing Access Service

Special Routing Access Service is furnished only to AT&T Communications (AT&T-C) for an agency or branch of the Federal Government. This service provides the customer's end users the ability to originate and terminate calls to or from the customer's premises utilizing a Special Routing Plan.

This service is an optional service which operates in conjunction with Trunk Side Premium Access Service furnished to AT&T-C under other provisions of this tariff.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(C) Special Routing Access Service

The Telephone Company will record Special Routing Access Service Active Mode Trunk Usage, and will bill the customer in accordance with these records. The hours for each trunk ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charge.

(D) Telecommunications Service Priority (TSP) System

- (1) Some of the elements required for the TSP System are included in other sections of this tariff as general service offerings. They have been repeated in this section to reflect the complete TSP System with appropriate references to those other sections of the tariff for regulations, rates and charges.
- (2) The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.

The TSP System applicability is limited to Access Services which the Telephone Company can discreetly identify for priority installation or priority restoration.

- (3) The TSP System is a service, developed to meet the requirements of the Federal Government, as provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS) H 3-1-2 dated July 9, 1990, and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS) M 3-1-1. The TSP System provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness telecommunications services. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(D) Telecommunications Service Priority (TSP) System (Cont'd)

- (4) Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications services(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in Section 2.8.1.1 preceding concerning Temporary Surrender of a Service.
- (5) The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the Federal Government, as specified in the Service Vendor Handbook, in order for the Government to maintain and administer its overall TSP System. This customer service record information will include only customer name, TSP Authorization Code, Telephone Company Circuit/Service ID, customer telephone number and customer mailing address.
- (6) When Priority Restoration Maintenance and Administration, as defined in the Service Vendor Handbook, is discontinued (Revocation of Assigned Restoration Priority), and the associated Access Service is continued in service, no charge, as set forth in 31.10 following applies for such a discontinuance.
- (7) Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Access Service with which it is associated as set forth in Section 2.8.1.1 preceding.

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(D) Telecommunications Service Priority (TSP) System (Cont'd)

- (8) Certain activities performed by the Telephone Company in association with the TSP System as specified in the Service Vendor Handbook are as follows:
- Priority Installation Invocation includes System Development, Verification, Confirmation and Preemption.
 - Priority Restoration Level Implementation includes System Development, Verification and Configuration.
 - Priority Restoration Level Change includes Verification and Confirmation.
 - Priority Restoration Maintenance and Administration includes Reconciliation and Preemption.
- (9) The customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of certain Access Services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to Priority Restoration service the customer recognizes this condition and grants the Telephone Company the right to quote charges after the restoration has been completed.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(E) Government Emergency Telecommunications(1) Government Emergency Telecommunications-Alternate Carrier Routing Service (GETS-ACR)

GETS-ACR is an emergency telecommunications service offered by the United States Government Office of the Manager, National Communications System (OMNCS). Access to GETS-ACR is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA) code activated in end offices and tandem switching office systems, and by an Interexchange Carrier (IC) designated by the OMNCS as a GETS-ACR designated IC. GETS-ACR Access is available in the entire Telephone Company service area. The GETS-ACR 710 non-geographical NPA code will be opened in all areas serviced by the Telephone Company.

GETS-ACR allows the GETS universal access number 710-NCS-GETS or 1 plus the GETS access number, to be treated uniquely within the public network. GETS-ACR routes the call alternately to three pre-selected Interexchange Carriers (ICs), identified by their Carrier Identification Codes (CICs). Calls are routed based on a predetermined sequence:

- Primary IC
- Alternate IC
- Second Alternate IC

GETS-ACR facilities are designed to be used only for emergency government telecommunications and for testing of government emergency systems and may not be used by unauthorized end users. The Telephone Company will work cooperatively with the customer to provide service at the customer's request where facilities are available. In cases where facilities are not available, the Telephone Company will provide service to the customer as soon as reasonably possible.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(E) Government Emergency Telecommunications (Cont'd)(2) GETS-ACR Calling Party Number (CPN) Feature

Calling Party Number (CPN) modifies the call detail information from the originating calling party number to the universal GETS access number 710-NCS-GETS. It is the universal GETS access number, not the actual calling party number that is passed to the Interexchange Carriers (ICs). The capability to activate and deactivate this feature will be provided. The Telephone Company will deploy CPN where technically available.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(E) Government Emergency Telecommunications (Cont'd)(3) GETS High Probability of Completion/Enhanced Alternate Carrier Routing

Government Emergency Telecommunications Service High Probability of Completion/Enhanced Alternate Carrier Routing (GETS HPC/EACR) is an emergency telecommunications service offered by the United States Government Office of the Manager, National Communications System (OMNCS). Access to GETS HPC/EACR provides a greater likelihood that callers using this special arrangement will complete their calls during periods when the Telephone Company network is congested. GETS calls will be marked with a special "high probability of completion" (HPC) designation, which elevates the class of a call above its normal level.

GETS HPC/EACR is available in all end offices and tandem switches in the Telephone Company service area where technically feasible.

GETS HPC/EACR facilities are designed to be used for emergency Federal Government telecommunications only and may not be used by unauthorized end users.

(4) GETS Expanded Enhanced Alternate Carrier Routing (GETS Expanded EACR)

GETS Expanded EACR provides end offices with the ability to perform EACR on any 10 digit number with the 710 NPA code (710-XXX-XXXX). GETS Expanded EACR is available in end offices in the Telephone Company service area where technically feasible.

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(E) Government Emergency Telecommunications (Cont'd)

(5) GETS Expanded High Probability of Completion (GETS Expanded HPC) and Office Wide Call/Egress Queuing

GETS Expanded HPC enables suitably equipped offices to recognize any 10 digit number with the 710 NPA code (710-xxx-xxxx) and apply the HPC feature.

Office Wide Call/Egress Queuing (OWCQ/OWEQ) provides a greater likelihood that GETS callers will complete their HPC calls during periods when the Telephone Company network is congested. When all trunks in a public trunk group are busy, Office Wide Call Queuing enables a call to be placed in queue on any member of the trunk group to wait its turn to be passed on through the network to the called destination. When all trunks in a private trunk group (PBX system) are busy, Office Wide Egress Queuing enables a call to be placed in queue until the next trunk is available.

GETS Expanded HPC and OWCQ/OWEQ is available in all end office and tandem switches in the Telephone Company service area where technically feasible.

(F) [Reserved for Future Use]

(G) [Reserved for Future Use]

(H) FAA Telecommunications Infrastructure

(1) General

The FAA Telecommunications Infrastructure (FTI) is a uniquely rated and designed program providing certain Access services for the Federal Aviation Administration (FAA), with Harris Corporation as agent for the FAA. FTI provides Voice Grade Service, DigiRouteSM Digital Service II, High Capacity Services (DS1 and DS3).

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(H) FAA Telecommunications Infrastructure (Cont'd)

(2) Terms and Conditions

- (a) FTI is provided pursuant to a five-year contract and may be renewed up to ten times in one-year increments. The service will continue until terminated for up to a 15-year period.
- (b) Except as otherwise stated in this section, the services provided are the same as those services described in Sections 7 of this tariff. The services are subject to the general regulations of this tariff unless otherwise stated. (D)
- (c) FTI is available from every wire center in all operating territories under this tariff, subject to the availability of suitable facilities.
- (d) FTI allows connectivity to other Telephone Company services and to any other Interexchange Carrier point of presence (POP) through Expanded Interconnection as described in Section 28 following.
- (e) The rates and charges for FTI are specified in 31.10.8 following and apply in lieu of the rates, charges and term plans specified in Section 31 for the specific service involved. (D)
- (f) Service connections will utilize the following Network Channel Interface codes. This section includes codes for Non-Competitive End User Channel Terminations and Optional Features and Functions regulated in this tariff and codes necessary to order special Access Service rate elements which are detariffed as described as competitive in section 7.4.12. (N)
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<u>Service</u>	<u>NC</u>	<u>NCI</u>	<u>SECNCI</u>
VG4 4 Wire	LE--	04NO2	04NO2
VG4 4 Wire (Derived from DS1)	LE--	04DS9.15 04DS9.1S 04DU9 04QB9.11	04NO2
VG6 4 Wire	LG--	04NO2 04DA2	04NO2 04DA2

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(H) FAA Telecommunications Infrastructure (Cont'd)

(2) Terms and Conditions (Cont'd)

(f) Service connections will utilize the following Network Channel Interface codes (Cont'd)

<u>Service</u>	<u>NC</u>	<u>NCI</u>	<u>SECNCI</u>
VG6 4 Wire (Derived from DS1)	LG--	04DS9.15 04DS9.1S 04DU9 04QB9.11	04NO2 04DA2
VG7 4	LH--	04NO2	04NO2
VG7 4 (Derived from DS1)	LH--	04DS9.15 04DS9.1S 04DU9 04QB9.11	04NO2
VG9 4 Wire	LK--	04NO2	04NO2
VG9 4 Wire (Derived from DS1)	LK--	04DS9.15 04DS9.1S 04DU9 04QB9.11	04NO2
VG10 4 Wire	LN--	04NO2 04NO3 06DA2	04NO2 04NO3 06DA2
VG10 4 Wire (Derived from DS1)	LN--	04DS9.15 04DS9.1S 04DU9 04QB9.11	04NO2 04NO3 06DA2

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(H) FAA Telecommunications Infrastructure (Cont'd)

(2) Terms and Conditions (Cont'd)

(f) Service connections will utilize the following Network Channel Interface Codes (Cont'd)

<u>Service</u>	<u>NC</u>	<u>NCI</u>	<u>SECNCI</u>
DDS 64 Kbps	XDA-, XDAB	04DU5.64 04DS9.15 04DS9.1S 04DU9 04QB9.11	04DU5.64
DS1 no CFA (non-Collocated)	HC--, HCE-, HC-M, HCEM	04DS9.15 04DS9.1S 04DU9	04DS9.15 04DS9.1S 04DU9 04QB9.11 04DS6.44 04QB6.33
DS1 riding CA/PR (Collocated)	HC--, HCE-, HC-M, HCEM	04QB9.11	04DS9.15 04DS9.1S 04DU9 04QB9.11 04DS6.44 04QB6.33
DS1 from DS3 (Collocated)	HC--, HCE-, HC-M, HCEM	04QB6.33	04DS9.15 04DS9.1S 04DU9 04QB9.11 04DS6.44 04QB6.33
DS1 from DS3 (non-Collocated)	HC--, HCE-, HC-M, HCEM	04DS6.44	04DS9.15 04DS9.1S 04DU9 04QB9.11 04DS6.44 04QB6.33

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(H) FAA Telecommunications Infrastructure (Cont'd)

(2) Terms and Conditions (Cont'd)

(f) Service connections will utilize the following Network Channel Interface Codes (Cont'd)

<u>Service</u>	<u>NC</u>	<u>NCI</u>	<u>SECNCI</u>
DS3/Electrical (non-Collocated)	HF--, HFC-,	04DS6.44	04DS6.44
	HF-M, HCEM	04QB6.33	04QB6.33
DS3 (Collocated)	HF--, HFC-,	04QB6.33	04DS6.44
	HF-M, HFZM		04QB6.33
IBT OC3	OB--, OBT-	02SOF.*	02SOF.*
		02QBF.LL	02QBF.LL
		04SOF.*	04SOF.*
		04QBF.LL	04QBF.LL
IBT OC3c	OB-R, OBTR	02SOF.*	02SOF.*
		02QBF.LL	02QBF.LL
		04SOF.*	04SOF.*
		04QBF.LL	04QBF.LL

* B, D, F or X

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10. Federal Government Specialized Service or Arrangements (Cont'd)

10.8 Service Offerings (Cont'd)

10.8.1 Type and Description (Cont'd)

(I) Federal Markets High Capacity Services

(1) General

Provision of uniquely rated High Capacity Services that are provided to a customer for use only by agencies and branches of the Federal Government and other users authorized by the Federal Government. Federal Markets High Capacity Services are available in all end offices in the Telephone Company service area, subject to the availability of suitable facilities.

A High Capacity channel is a channel for the digital transmission of 1.544 or 44.736 Mbps isochronous serial data. The actual bit rate and framing format is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company Hub at 1.544 and 44.736 Mbps transmission.

(a) DS1 High Capacity/1.544 Mbps

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DS1 service (a 1.544 Mbps facility) is provided with an electrical interface.

(b) DS3 High Capacity/44.736 Mbps Services

DS3 service is available in standard non-competitive end user channel termination configurations and is provided with an electrical interface.

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10. Federal Government Specialized Service or Arrangements (Cont'd)10.8 Service Offerings (Cont'd)10.8.1 Type and Description (Cont'd)(I) Federal Markets High Capacity Services (Cont'd)(2) Terms and Conditions

- (a) Except as otherwise stated in this section, the services provided are the same as those services described in Section 7 preceding of this tariff.
- (b) Except as otherwise noted, the regulations stated herein are in addition to other applicable regulations contained in other sections of this tariff for the underlying services, including credit allowances, and when applicable, rearrangement charges.
- (c) The minimum service period for Federal Markets High Capacity Services is one month.
- (d) Technical specifications for DS1 service are delineated in ANSI T1.403-1999 for the carrier interface Network Interface (NI). Technical specifications for DS3 service are delineated in ANSI T1.404-2002.
- (e) The monthly rates and installation nonrecurring charges for Federal Markets High Capacity Services are specified in 31.10.9 following and apply in lieu of the monthly rates and installation nonrecurring charges specified in Section 31.7 for the specific service involved.
- (f) Federal Markets High Capacity Services are not eligible for additional discounts or to enroll/subscribe in any term, volume or discount plan under any other sections of this tariff.

10.8.2 Rates and Charges

Rates and charges for Federal Government Specialized Service or Arrangements are found in Section 31.10 following.

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11. Special Facilities Routing of Access Services11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service, Federal Government Specialized Service or Arrangements in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities.

In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6. preceding; Metallic, Telegraph Grade, Voice Grade Wideband Analog, Digital Data, DDS II, High Capacity and WATS Access Line Special Access Services as set forth in Section 7. preceding and Federal Government Specialized Service or Arrangements as set forth in 10.8 preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6. preceding; Voice Grade Special Access Service as set forth in 7.2.3 preceding and Federal Government Specialized Service or Arrangements as set forth in 10.8 preceding.

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11. Special Facilities Routing of Access Services (Cont'd)11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set forth in the Interstate Special Construction Tariff defined in Section 1.4 apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction tariff.

In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 31.11 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Service are as follows.

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYD++ in Section 31.11 following.

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges for Facilities Routing of Access Services (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYA++ in Section 31.11 following.

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis and filed with USOC SYB++ in Section 31.11 following.

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis and filed with USOC SYS++ in Section 31.11 following.

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12. Specialized Service Or Arrangements12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria.

- 12.1.1 The requested service or arrangements are not offered under other sections of this tariff.
- 12.1.2 The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- 12.1.3 The requested service or arrangements are provided within a LATA.
- 12.1.4 The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- 12.1.5 This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

- 12.2.1 When service without a maximum termination liability charge associated with it is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.

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12. Specialized Service Or Arrangements (Cont'd)12.2 Move Charges (Cont'd)

12.2.2 When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:

- To pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
- To continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

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12. Specialized Service Or Arrangements (Cont'd)12.3 Rates and Charges

Through the dates as specified following, certain ICB Case customers may either convert their service(s) to general tariff rates, or continue their service(s) under ICB contract, whereupon general tariff rates will apply. In either case, neither minimum service period charges nor termination liability charges will apply. Should the customer request a Service Discount Plan, as set forth in 7.4.10 preceding, for some or all services converted to general tariff rates, the period of time the service(s) existed under the ICB contract may be applied to the appropriate Service Discount Plan.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

These charges apply to Special Access Service for Non-Competitive End User Channel Terminations and Optional Features and Functions regulated in this tariff. Additional Engineering, Additional Labor and Miscellaneous Services charges may apply to all other detariffed Special Access rate elements excluded from the tariff as described in Section 1.1. Engineering, Additional Labor and Miscellaneous Services charges applied to Switched Access are included herein.

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In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 31.13 following will apply before any additional engineering is undertaken.

13.1.1 Charges For Additional Engineering

The charges for Additional Engineering are as found in Section 31.13 following.

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 31.13 following will apply before any additional labor is undertaken.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor (Cont'd)

For part-time Video and Advanced Video Services, additional labor may also include that labor, requested by one or more customers and agreed upon by the Telephone Company, for a Telephone Company technician to oversee the operation of part-time Video or Advanced Video Service during a specific event. The Telephone Company will notify the customer(s) that additional labor set forth in 13.2.3 following for Stand By Labor will apply. The charge for Stand By Labor will apply per customer. When a single Telephone Company technician oversees the operation of part-time Video or Advanced Video Service(s) for more than one customer, the total charge to perform Stand By Labor will be divided equally between the customers involved.

When the customer has authorized additional labor in order for the Telephone Company to satisfy its request for an earlier service date as set forth in Section 5.2.1 preceding, the charges for additional labor shall not exceed twenty five percent of the total nonrecurring charge associated with the Access Order.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor (Cont'd)13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand By includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service. For Part Time Video and Advanced Video Services, Stand By Labor also includes requests by the customer for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. For part-time Video Service, the request for Stand By Labor may involve one or more customers for a single event. The charge for Stand By Labor to each customer shall be as specified in 13.2 preceding.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies is such activity in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding, including, but not limited to labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.2.6 Charges for Additional Labor

The charges for Additional Labor are as set forth Section 31.13 following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services

13.3.1 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies.

- (C) The charges for Maintenance of Service are as found in Section 31.13 following.

13.3.2 [Reserved for Future Use]

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription

- (A) Except as set forth in (B)(10) following, presubscription is a service to customers in an end office equipped with Feature Group D or CST BSA - Option 3 whereby a customer may select and designate to the Telephone Company an IC to access, without dialing an access code, for interLATA interstate calls. When this selection is made, the IC is referred to as the customer's Primary Interexchange Carrier (PIC). Where only one IC has ordered Feature Group D or CST BSA - Option 3, the regulations in (B)(7) following are applicable.

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Vice President - Regulatory
5 Davis Farm Road, Portland, ME 04103

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(A) (Cont'd)

When an end user does not want to be presubscribed to any IC, or when an IC submits a request to remove their PIC from an end user's line, the end user will be required to dial 101XXXX or other access code (i.e., 950-XXXX) for all calls to all ICs. This line condition, designated PIC NONE, is considered a PIC change for purposes of administering the rates contained in this tariff. PIC NONE changes can only be made by the end user or by the carrier to whom the end user's line is presubscribed.

In addition, International Direct Dial Blocking Service may be subscribed to under the regulations set forth in 13.3.3(C) following. Further, 900 Pay-Per-Call Blocking Service may be subscribed to under regulations set forth in 13.3.3(E) following.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer selects an IC as its PIC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer without dialing an access code. Should the same customer wish to use other services of the same IC it will be necessary for the customer to dial the necessary access code(s) to reach that IC's other service(s).

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(A) (Cont'd)

At the time a customer advises the Telephone Company of its PIC, it will be necessary for the customer to specify to the Telephone Company the IC's service, if the IC has more than one service, to which the customer will presubscribe.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

- (B) Presubscription is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985 and released June 12, 1985*, as modified by an order in the same docket adopted August 19, 1985 and released August 20, 1985. Presubscription of public telephone is furnished in accordance with the Opinion and Order of the United States District Court for the District of Columbia, Civil Action No. 82-0192, issued October 14, 1988, the Memorandum issued December 23, 1988, the F.C.C.'s order released February 28, 1989 and the Opinion issued May 8, 1990. Allocation of public telephones is in accordance with F.C.C.'s Allocation Plan, as applicable. Principle provisions of the Allocation Plan and associated Telephone Company provisions as may be appropriate, are as follows.

(1) Customer Notification, Equal Access Balloting Process and Interexchange Carrier Customer Lists

The Telephone Company will notify customers of the availability of presubscription through the mailing of an Equal Access Ballot. The mailing of the initial ballots will occur approximately 90 days, but in no case later than 85 days, prior to the conversion of the end office serving the customers. Customers will be encouraged to return their respective ballot to the Telephone Company or the selected PIC within the time frame specified on the ballot. Only one IC may be selected for each line.

An IC obtaining service commitments from customers directly must provide an IC Customer List, in a format mutually agreed upon with the Telephone Company and accompanied by a document affirming that it does have, or has instituted steps designed to obtain, an authorization to submit a PIC order on the customer's behalf.

* This Order, with all Appendices is available for inspection at the Federal Communications Commission, 445 12th Street, SW Washington, D.C. 20554 in the Public Reference Room of the Tariff Division and may be obtained from the Commission's commercial contractor.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(1) Customer Notification, Equal Access Balloting Process and Interexchange Carrier Customer Lists
(Cont'd)

The ICs are not required to submit letters, confirmation or ballots when submitting IC Customer Lists to the Telephone Company, but should maintain the letters, confirmations or ballots on file for use in dispute resolution. ICs should request written authorizations from their customers no later than the date of submission of their first bill to the customer.

All valid orders on IC Customer Lists(s), received by the Telephone Company prior to 15 days after the end office conversion, except those involved in a conflict as set forth in (3) following, will be included in the allocation process as set forth in (2) following.

Approximately 45 days after a serving end office is converted to equal access, customers who have not made a PIC selection, either through the Equal Access Ballot, direct contact with the Telephone Company or directly with an IC, will be sent a second ballot by the Telephone Company. This ballot will give the customer a second opportunity to make a PIC selection.

The second ballot will state that, if the customer fails to return the ballot by the date specified therein, the customer's line(s) will be assigned to the IC indicated on the ballot.

Residence and business customers may make the selection PIC NONE only by contacting the Telephone Company directly.

(2) Allocation Process

The Telephone Company will tabulate the initial ballots, direct input to the Telephone Company and the IC Customer Lists received and determine the percentage of customer lines that presubscribed to each IC. ICs participating in the allocation process will have nonpresubscribed customer lines assigned to them at random, based on the percentages so determined for a particular serving end office.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(2) Allocation Process (Cont'd)

Should an IC listed on the initial ballot elect not to participate in the allocation process, then non-responding customer's lines will be allocated to the remaining ICs in relative proportion to their initial results.

Separate allocation processes will be used for residence customer lines and business customer lines.

When an end user purchases a Prepaid Calling Service card and does not select a carrier participating in Prepaid Calling Service Access on the initial interLATA, interstate or international call, a participating Prepaid Calling Service Access carrier will be allocated to the end user based on the proportion of participating carriers voluntarily chosen by end users in the selection process.

(3) Customer Choice Discrepancy

When a discrepancy is determined regarding a customer's designation of a PIC, the following applies:

- (a) When a customer indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the customer for clarification.
- (b) When two or more PIC orders are received per line via ballot return, Telephone Company contact, or IC Customer List, the order with the latest customer authorization date will take precedence. The customer authorization date is the date the customer signed the ballot, the date the customer placed the order with the Telephone Company or the date the customer authorized the IC to submit a PIC order on his/her behalf.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application

- (a) After the implementation of the ongoing Equal Access Balloting Process, existing customers making their initial PIC selection, either by returning the ballot to the address specified by the Telephone Company, by direct contact with the Telephone Company, or by contacting an IC directly during the approximately 90 day period prior to the equal access conversion date or during the 255 days following the conversion date, are not subject to a presubscription charge. After the allocation translation, customers will incur a presubscription charge for any changes in PIC selection, including a change from one service to another service of the same IC.
- (1) A nonrecurring charge, as set forth in Section 31.13.4(A) following, to process a change in Presubscription is bifurcated into four (4) separate nonrecurring charges and applies as follows:
 - (a) A nonrecurring charge, as set forth in Section 31.13.4(A)(1)(a) following, applies when the request to change Presubscription is submitted through electronic methods without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
 - (b) A nonrecurring charge, as set forth in Section 31.13.4(A)(1)(b) following, applies when the request to change Presubscription is submitted through manual methods without a request to change the LPIC on the same line and on the same order.
 - (c) A nonrecurring charge, as set forth in Section 31.13.4(A)(2)(a) following, applies when the request to change Presubscription is submitted through electronic methods together with a request to change the LPIC on the same line and on the same order.
 - (d) A nonrecurring charge, as set forth in Section 31.13.4(A)(2)(b) following, applies when the request to change Presubscription is submitted through manual methods together with a request to change the LPIC on the same line and on the same order.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

(1) (Cont'd)

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any facsimile or written submissions from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Electronic methods shall include all other methods. If a request utilizing an electronic method results in manual processing, the electronic nonrecurring charge shall apply upon completion of the request. For orders submitted electronically through customer account record exchange (CARE) transactions, a change to both the PIC and LPIC on the same line will be considered to be on the same order if it is submitted in a single CARE record for that line.

(2) An Unauthorized Preferred Carrier Change is a change of a customer's preferred interLATA and/or intraLATA IC that the customer denies authorizing. If the customer denies authorizing such a change in interLATA and/or intraLATA presubscription as submitted by an alleged unauthorized IC, the alleged unauthorized IC will be assessed the Change in Presubscription nonrecurring charge, as specified in 31.13.4(A) following, for:

- The disputed ILP PIC NRC previously billed to the customer, and
- A restoral ILP PIC NRC to restore the customer to its previous IC.

(3) In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized IC is ultimately exonerated for liability, the IC is entitled to receive full payment from the customer for all services provided. In such situations, any ILP PIC nonrecurring charge assessed against the IC by the Telephone Company is subject to rebilling to the customer by the alleged unauthorized IC.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

- (4) If an IC discontinues its Feature Group D or CST BSA - Option 3 Switched Access Service, the IC must, in writing, notify the Telephone Company and all customers who are presubscribed to that IC that it is canceling their service and that the customers are to contact the Telephone Company to select a new PIC. Further, the IC must notify the customers that it will pay the presubscription charge, as set forth in 31.13.4 following. The Telephone Company will bill the canceling IC a charge equal to the total number of lines presubscribed to that IC multiplied by the presubscription charge set forth in 31.13.4 following.
- (5) If the Telephone Company discontinues the Features Group D or CST BSA - Option 3 Switched Access Service of an IC as set forth in 2.1.8(B), (C) or (D) preceding, the Telephone Company will notify the IC's customers, in writing, that the IC's service no longer will be available. Customers will be instructed to contact the Telephone Company to select a new PIC. The Telephone Company will bill the IC a charge equal to the total number of lines presubscribed to the IC multiplied by the presubscription charge, as set forth in 31.13.4 following.
- (6) All notices to the IC's customers will advise those customers that if a new PIC is not selected within ten (10) calendar days, their lines will be changed by the Telephone Company to the selection PIC NONE, as described in 13.3.3(A) preceding, and they will have to dial 101XXXX or another access code (i.e., 950-XXXX) for all interLATA interstate calls.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

(7) End User Presubscription Charges - PIC NONE

Presubscription Charges, as described in (B)(4)(a)(1) preceding, will apply to the end user as follows:

- (a) When an end user submits a request to the Telephone Company to remove the PIC from their line, the applicable nonrecurring charge set forth in Section 31.13.4(A) following applies to the end user.
- (b) When a carrier submits a request to the Telephone Company on behalf of the end user to remove the carrier as the end user's PIC, the carrier must inform the Telephone Company that the end user desires to have no PIC. In such cases, the applicable nonrecurring charge set forth in Section 31.13.4(A) following applies to the end user.
- (c) For (B)(4)(a)(7)(b) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

(8) Carrier Presubscription Charges - PIC NONE

Presubscription Charges, as described in (B)(4)(a)(1) preceding, will apply to the carrier as follows:

- (a) When a carrier submits a request to the Telephone Company on its own behalf to remove its PIC from an end user's line, the applicable nonrecurring charge set forth in Section 31.13.4(A) following applies to the carrier.
 - (b) For (B)(4)(a)(8)(a) preceding, the Telephone Company will verify that the end user's line is currently presubscribed to the carrier submitting the request. If the end user's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the end user's line PIC designation to PIC NONE.
- (9) The Telephone Company is not liable for any dispute of the change in PIC selection to PIC NONE resulting from an IC's notification to the Telephone Company. The IC shall furnish the Telephone Company with a copy of its customer notification upon request in order to resolve any customer PIC disputes.
 - (10) If an IC blocks service to a customer who is presubscribed to the IC, and the customer contacts the Telephone Company with a repair report that the customer can not complete a 1+ interLATA call, the Telephone Company will 1) determine if the customer's line is blocked by the IC, and if so advise the customer that there is no problem with its telephone service; 2) direct the customer to contact the IC for further information and 3) bill an invalid Report Charge as set forth in Section 31.13 following to the IC.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(a) (Cont'd)

Between the mailing of the initial ballot and the allocation translation, no presubscription charge will apply to changes in PIC selection.

- (b) Customers establishing new service or adding additional Telephone Exchange Service lines or trunks, Centrex or Centrex-CO lines, Feature Group A or CSL BSA Switched Access Services lines to existing service, who will be served by end offices equipped with equal access, will be asked to select a PIC at the time they place an order with the Telephone Company for service.

New end users or Payphone Service Providers who subscribe to service after the presubscription implementation date, including an existing customer who orders an additional line, will be asked to select a preferred carrier when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon a carrier at the time, the customer will have 30 days following completion of the service request to make a preferred carrier choice without charge. In the interim, the customer will be assigned a PIC NONE and will have to dial an access code to make interLATA or intraLATA toll calls. The free selection period available to new end users or Payphone Service Providers is the period within 30 days of installation of the new service.

Initial free selections available to new end users or Payphone Service Providers are:

- (1) Designate a carrier as their preferred carrier thereby requiring no access code to access that carrier's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- (2) Choose no carrier as a preferred carrier thus requiring 101XXXX code dialing to access all carriers. This choice can be made by directly contacting the Telephone Company. In addition, new end users or Payphone Service Providers that do not select a preferred carrier will be assigned as PIC-NONE.

Following a new end user's or Payphone Service Provider's initial free selection, any subsequent selection made following implementation of interLATA or intraLATA toll presubscription is subject to a nonrecurring charge as set forth in 31.13.4.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(4) Presubscription Charge Application (Cont'd)

(b) (Cont'd)

Such customers who do not select a PIC at the time they place an order will, upon request, be sent a ballot to aid in their selection of a PIC. There will be no charge for this initial selection. After the customer's initial PIC selection, for any change thereafter, including a change from one service to another service of the same IC, a charge, as set forth in 31.13.4 following applies.

(c) Where a particular IC orders Feature Group D or CST BSA - Option 3 in an end office six months prior to the introduction of Presubscription in that end office, and the Telephone Company is unable to provide interoffice facilities for that IC within 30 days after Presubscription is introduced, when such facilities are subsequently made available, customers may designate that IC as the PIC without charge for a period of three months after the provision of Feature Group D or CST BSA - Option 3 to that IC.

(d) Where a particular IC orders Feature Group D or CST BSA - Option 3 in an end office six months prior to the introduction of Presubscription in that end office and Feature Group D or CST BSA - Option 3 routed via an access tandem switch is not available within 30 days after Presubscription is introduced, if that IC elects not to obtain Feature Group D or CST BSA - Option 3 in that end office until such tandem service becomes available, customers may designate that IC as the PIC. There is no charge for such designation for a period of three months after the provision of Feature Group D or CST BSA - Option 3 routed via an access tandem switch to that IC for that end office.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(5) IC Participation Requirements

In order to be considered eligible to be on an Equal Access Ballot, the IC must place a firm order for Feature Group D or CST BSA - Option 3 Switched Access Service with the Telephone Company in accordance with the ordering procedures of the Telephone Company.

(6) IC Allocation Choice

ICs choosing to be on the Equal Access Ballot must notify the Telephone Company of their intention not to participate in the allocation process no later than 15 days after the end office equal access conversion date or 15 days prior to allocation calculation.

(7) Equal Access Offices Served by One IC

When only one IC has ordered Feature Group D or CST BSA - Option 3 in an end office scheduled to be converted to equal access, Presubscription will not be offered until a second IC orders Feature Group D or CST BSA - Option 3 in that office. The date on which the second IC's service becomes Effective: will be the date that the Presubscription process will start.

(8) NXX Move

When a central office designation (NXX) or a group of lines is moved from an end office not equipped with Feature Group D or CST BSA - Option 3 to one equipped with Feature Group D or CST BSA - Option 3, affected customers will be afforded the same opportunity to make a PIC selection as that afforded to customers whose end office is converting to Feature Group D or CST BSA - Option 3.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)

(B) (Cont'd)

(9) IC Consolidation of Multiple PIC Codes

- (a) IC requests for customer PIC changes in order to consolidate multiple four (4) digit PIC codes will be subject to a Change in Presubscription Charge.
- (b) The IC ordering the PIC consolidation will be billed the Change in Presubscription charge and will be responsible for the notification of all customers affected by the change. The Telephone Company will negotiate a due date for PIC consolidation with the IC.
- (c) The nonrecurring charge for a Change in Presubscription is found in 31.13.4(A) following.

(10) [Reserved for Future Use]

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(C) International Direct Dial Blocking Service (IDDB)

- (1) International Direct Dial Blocking Service (IDDB) is an arrangement that prevents the use of certain line-side exchange services for the completion of international direct dialed calls. This arrangement recognizes and blocks, by routing such calls to a recorded announcement, any attempt to dial international direct dialed sequences of 011+ or 101XXXX 011+.

International Direct Dial Blocking Service is available for use with the following line-side exchange services.

- Centrex
- Private Branch Exchange Service (PBX)
- Public Telephone Service
- Business Exchange
- Business ISDN

In addition, IDDB will be provided with other line-side exchange services on an unbundled basis to all business customers where technically feasible and economically reasonable.

IDDB will be provided from suitably equipped serving wire centers as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., Tariff F.C.C. No. 4.

(2) Rate Regulations

Nonrecurring charges apply to International Direct Dial Blocking Service. No separate nonrecurring charge will apply for the installation of IDDB service when it is installed coincident with the initial installation of an exchange service. A separate nonrecurring charge will apply when IDDB service is installed at anytime subsequent to the initial installation of an exchange service.

Charges for International Direct Dial Blocking Service are set forth in 31.13 following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(E) 900 Pay-Per-Call Blocking Service

900 Pay-Per-Call Blocking Service is an arrangement that allows end users to prevent use of their telephone lines for the completion of calls to a customer's interstate or intrastate 900 Access Service. When an end user requests this service, it will be provided using certain blocking options which are provided under the state exchange tariffs. Based on the state in which the end user orders exchange service, the arrangement may also block other services (e.g., vendor-operated, entertainment-related teleconferencing services provided by Group Bridging Service (GBS) in the 550 exchange). The individual blocking options are offered where technically feasible as follows:

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(E) 900 Pay-Per-Call Blocking Service (Cont'd)

<u>State</u>	<u>Blocking Option</u>	<u>Codes</u>
Maine	Selective Blocking	900, 940, 976
New Hampshire	Selective Blocking	900
Vermont	Selective Blocking	900

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(E) 900 Pay-Per-Call Blocking Service (Cont'd)

The description and regulations for the individual blocking options are specified in the appropriate state exchange tariffs.

900 Pay-Per-Call Blocking Service is available where facilities permit.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(F) On Line Transfer Service

(1) Service Description

On Line Transfer Service enables a participating IC to receive transferred customer calls from the Telephone Company in order to complete processing of the customer's interexchange service requirements.

Upon completion of telephone contact with an ordering customer as set forth in (A) preceding, the Telephone Company will offer to transfer the customer to the IC of its choice provided that IC subscribes to On Line Transfer Service.

If the customer accepts the offer to have the call transferred, the Telephone Company will dial the IC's toll free number, transfer the customer call to the IC and disconnect from the call after verifying the connection is established.

If the IC selected by the end user has not obtained On Line Transfer Service from the Telephone Company or if the end user chooses not to have its call transferred, the Telephone Company will offer to provide the end user with the IC's telephone number.

(2) Obligations of the IC

In addition to the obligations of the IC set forth in Section 2. preceding, the IC has other obligations pertaining only to the provision of On Line Transfer Service. These obligations are as follows:

The IC must provide a toll free number within each of the operating territories of the Telephone Company that is exclusively dedicated by the IC for the purpose of establishing an account. The IC must establish Automatic Call Distribution on the toll free numbers and assign the highest call priority to all calls transferred by the Telephone Company. This will allow Telephone Company transferred calls to route to the first available IC representative regardless of other calls waiting in queue.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(F) On Line Transfer Service (Cont'd)

(3) Rate Regulations

A monthly recurring rate will apply to each IC for every month or fraction thereof that On Line Transfer Service is provided. No charges apply to the IC customers for On Line Transfer Service. Rates and charges for On Line Transfer Service are set forth in 31.13 following.

(G) Long Distance Trouble Management Services (LDTMS)

(1) Service Description

LDTMS enables a participating Interexchange Carrier (IC) to receive, from the Telephone Company, specific trouble ticket information. This is accomplished by having information delivered electronically to a designated directory within a server owned and maintained by the Telephone Company. Each subscribing IC will have its own dedicated directory from which it can download its customers' trouble reports. The customer reporting the trouble must have as his/her Primary Interexchange Carrier (PIC) the IC that ordered LDTMS. ILP PICs (IntraLATA Presubscription Primary Interexchange Carriers) and/or ISP PICs (Intrastate Presubscription Primary Interexchange Carriers) are ineligible for LDTMS.

LDTMS supports the delivery of trouble reports related to certain switched access, special access, toll free, calling card and operator-assisted services. For certain special access services, at least one end of the circuit must originate or terminate within the Telephone Company's operating region. For certain switched access or toll free services, the customer may or may not be presubscribed to the Telephone Company for local retail services, but must have as his/her Primary Interexchange Carrier (PIC) the IC that ordered LDTMS.

(D)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(G) Long Distance Trouble Management Services (LDTMS) (Cont'd)

(1) Service Description (Cont'd)

If, during a telephone contact between the Telephone Company's repair personnel and an IC's customer, it is determined that a trouble resides in the IC's network, the customer is informed that the ticket will be electronically delivered to his/her IC for full resolution. At that time, the IC's customer is also informed that his/her IC will contact him/her within one hour and provide a status report on the trouble. Telephone Company personnel will answer all repair calls using the Telephone Company brand name.

LDTMS will be provided on a negotiated interval basis, which will include joint-acceptance testing. LDTMS will be offered to all states covered by this tariff. The Telephone Company reserves the right to determine geographic availability, terms and conditions of the service. If the PIC for the customer has not subscribed to LDTMS, that customer will be treated in accordance with current operating procedures.

(2) Undertaking of the Telephone Company

Before delivering the ticket, the Telephone Company will inform the customer that he/she will be called back by his/her IC within one hour. On a subsequent call, the Telephone Company will inform the customer that he/she will be called back within thirty minutes. Also, if requested by the customer, the Telephone Company will obtain a status or provide the telephone number of the IC.

The Telephone Company will be responsible for providing the IC all the information needed to establish an LDTMS account and to access its directory within the Telephone Company server. The Telephone Company will also control the format of the information, access to the network components up to and including the server, and the information that will be available to the IC within its directory.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(G) Long Distance Trouble Management Services (LDTMS) (Cont'd)

(3) Obligations of the IC

Each IC is obligated to call their customer within one hour of receiving the trouble and to provide the customer with a status report. On a subsequent call, the IC is obligated to contact their customer within thirty minutes. Each IC will be solely responsible for the development of its own operation support systems that interface with the Telephone Company's server. Each IC will also be solely responsible for meeting the interface standards and requirements as set by the Telephone Company.

(4) Rate Regulations

A monthly recurring rate will apply to each participating IC for every month or fraction thereof that LDTMS is provided. No charges will apply to an IC's customer. Rates and charges for LDTMS are set forth in sections 31.13 following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(H) Presubscription Change Charge Billing Options

At the option of the IC, the nonrecurring charge for a change in presubscription, as set forth in Section 31.13.4(A) following, may be billed to the IC, instead of the End User.

(1) Direct Billing

The direct billing option is available when an IC initiates a PIC change order through the Customer Account Record Exchange (CARE) interface by either paper, magnetic tape, Network Data Mover or by on-line electronic interface using system specifications determined by the Telephone Company.

The IC can designate direct billing on any PIC change orders it chooses by specifying the PIC Change Charge Indicator in position 405. The nonrecurring charge for a change in presubscription will then be assessed to the IC, instead of the End User.

The direct billing option is not available for orders placed via the Telephone Company's Residence, Business or Equal Access Service Centers. Lines equipped with selective access blocking are not eligible for this option.

The direct billing option should not be specified on a PIC change order which is normally provided at no charge to the End User. If the IC specifies the direct billing option on a PIC change that would normally be provided at no charge to the End User and the nonrecurring charge for a change in presubscription is applied to the IC, the Telephone Company will adjust the IC's bill to remove that charge.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Presubscription (Cont'd)(H) Presubscription Change Charge Billing Options (Cont'd)

(2) Reverse Billing

The Reverse Billing Option is available to ICs for End User-initiated PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers. The nonrecurring charge for all of the IC's end-user initiated PIC change orders placed at the Telephone Company's Residence, Business or Equal Access Service Centers will then be assessed to the IC, instead of the End User.

The IC must notify the Telephone Company in writing of its election to establish and/or cancel the Reverse Billing Option. Establishment and/or cancellation will be Effective: within ten (10) business days from the date the Telephone Company receives written notification and must be in effect for a minimum of six months.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.3 Presubscription (Cont'd)

(H) Primary Interexchange Carrier (PIC) Verification Service

(1) Service Description

PIC Verification Service enables an IC to obtain verification of their end user's PIC selection in a Telephone company switch. The IC must provide the telephone number via telephone call or on-line electronic interface. The on-line electronic interface requires a specific hardware and software configuration including an IBM compatible 386 (preferably 486) personal computer with 8 to 16 megabytes of RAM running with Windows version 3.1 or OS/2 version 2.1 software, a modem (preferably 9.6 kbps), and a dial-up or private line.

PIC Verification Service will be provided from suitably equipped wire centers as specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., Tariff F.C.C. No. 4.

(2) PIC Verification Service Restrictions

The verification information:

- Shall not be resold or otherwise provided to any other person, corporation, partnership or entity.
- Shall be used only for establishing and maintaining IC service for end users who have requested service.
- Shall not be used for marketing purposes.

(3) Rate Regulations

Nonrecurring Charges will apply for PIC Verification Service. An IC will be billed for each successful PIC verification. A separate rate will apply per telephone request or on-line electronic interface request.

Nonrecurring Charges for PIC Verification Service are set forth in Section 31.13.5(G) following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.4 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. The use of jacks is covered in part 68 of the F.C.C.'s Rules and Regulations.

Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are found in 31.13 following.

13.3.5 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 31.13 following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in 6.1.6 and 7.1.7 preceding.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in (A)(5) and (B)(1) and (2) following for a customer to request Telephone Company personnel to perform testing services at the customer's premises.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A), (B) and (C) following.

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, and (b) tests which are performed after acceptance of such access services by a customer, i.e., in-service tests. These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no Telephone Company or customer technicians involved), on a cooperative basis (Telephone Company technician(s) involved at Telephone Company office(s) and customer technician(s) involved at customer's premises), or a manual basis (Telephone Company technician(s) involved at Telephone Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Telephone Company "on demand", which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at Telephone Company offices and at the customer's premises.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(2) [Reserved for Future Use]

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(3) Cooperative Scheduled Testing

Cooperative Scheduled Testing of Switched Access Services (Feature Groups B, C, D or CST BSA - Option 1, 2 and 3 , where the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (C)

The Telephone Company will provide, on a quarterly basis, a Cooperative Scheduled Testing report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

(4) Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups B, D, CST BSA - Option 1 and 3, where the Telephone Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (C)

The Telephone Company will provide, on a quarterly basis, an MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.5 Testing Services (Cont'd)

(A) Switched Access Service (Cont'd)

(5) Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"); or
- The Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"); or
- The Telephone Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").
- Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(6) Obligations of the Customer

The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support NST as set forth in 13.3.5(A)(5) preceding.

The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(B) Special Access Service

The Telephone Company will, at the request of a customer, provide assistance in performing specific tests requested by the customer.

(1) Additional Cooperative Acceptance Testing (ACAT)

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises. These test may, e.g., consist of the following:

- Attenuation Distortion (i.e., frequency response);
- Intermodulation Distortion (i.e., harmonic distortion);
- Phase Jitter;
- Impulse Noise;
- Envelope Distortion;
- Echo Control; or
- Frequency Shift

(2) Nonscheduled Testing (NST)

When a customer provides a technician at its premises, with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

(3) Obligation of the Customer

When the customer subscribes to Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Customer at times mutually agreed upon.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.5 Testing Services (Cont'd)(C) Rates and Charges

The rates and charges for Testing Services are found in 31.13 following.

13.3.6 Provision of Access Service Billing(A) Primary Bill

- (1) The customer will receive its primary monthly access bill in standard format on paper at no charge.
- (2) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill on magnetic tape in lieu of paper. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.
- (3) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill on CD-ROM in lieu of paper if the bill(s) for the requested bill period has a data capacity of at least one (1) megabyte. To the extent the Telephone Company can, with reasonable effort, comply with the customer's request, changes to existing bill period(s) will be made to either (a) meet the minimum requirement or (b) maximize available CD-ROM capacity. Data on the CD-ROM will be formatted using standards determined by the Telephone Company. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.
- (4) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill electronically by subscribing to the Direct Customer Access - Access Billing option. Direct Customer Access provides a customer with on-line access to a gateway which enables the customer to electronically communicate with Telephone Company operations support systems. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.6 Provision of Access Service Billing (Cont'd)

(A) Primary Bill (Cont'd)

- (5) At the customer's option, at no additional charge, the customer may receive its primary monthly access bill by electronic data transmission in lieu of paper. The customer is responsible for expenses incurred in providing a data transmission system compatible with the Telephone Company billing data output specifications. A negotiated service date interval will apply as set forth in 5.2.1(B) preceding.
- (6) Unless otherwise specified, the customer will receive an abbreviated bill in paper format for remittance when the magnetic tape, CD-ROM, Direct Customer Access or electronic data transmission options are chosen as the primary billing media. The abbreviated bill will conform with industry standard billing data output and will be provided at no charge to the customer. The abbreviated bill is optional for those customers electing to remit their payment to the Telephone Company electronically.
- (7) The rules and regulations concerning payment arrangements and credit allowances described in Section 2.4 preceding applies to all primary monthly access bills, regardless of the chosen bill medium.

(B) Changes in Billing Media

The Telephone Company will accept requests for changes from one form of primary billing media to another at no charge to the customer. Where a customer requests combinations of more than one type of billing media, and the Telephone Company can, with reasonable effort, comply with that request, such combinations will be provided to the customer.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Provision of Access Service Billing (Cont'd)

(C) Additional Copies

At the request of the customer, an additional copy of the access bill will be provided in either standard paper format, magnetic tape format, CD-ROM, via Direct Customer Access or via electronic data transmission.

Charges for the provision of an additional copy of the access bill are set forth in 31.13 following.

(D) Electronic Data Transmission

Regulations regarding electronic data transmission failure will apply as follows:

- (1) In the event of transmission failure resulting from Telephone Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Provision of Access Service Billing Information (Cont'd)

(D) Electronic Data Transmission (Cont'd)

- (2) In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Telephone Company will re-send a bill by electronic data transmission at the same rates and charges as a request for an additional copy of the access bill as set forth in 31.13 following.
- (3) In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Telephone Company will forward a duplicate access bill on magnetic tape via overnight delivery. The same rates and charges as a request for an additional copy of the access bill will apply as set forth in 31.13 following.

(E) Rates and Charges

The rates and charges for the Provision of Access Service Billing Information are found in 31.13 following.

13.3.7 [Reserved for Future Use]

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.8 Reserved for Future Use

(D)

(D)

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.9 Wiring/Line Investigation

- (A) Customers may request a wiring or line investigation of their end user's line. An investigation includes preliminary examination of the end user's billing history and recent service order activity, central office testing to verify that the line is wired correctly, and, when necessary, dispatch of a company technician to inspect the line.
- (B) If in the course of the investigation a trouble is located in the Telephone Company's billing, wiring or line equipment, the trouble will be corrected as soon as possible and no charge will apply to the customer for the investigation.
- (C) When a customer requests a wiring or line investigation, the customer shall be responsible for payment of a Wiring/Line Investigation charge when:
 - (1) Trouble is determined to be in equipment or communications systems provided by other than the Telephone Company, or
 - (2) No trouble is found in the Telephone Company's billing or facilities. In either case, no credit allowance will be applicable for any service interruption.
- (D) The charge for Wiring/Line Investigation is found in 31.13. following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.10 [Reserved for Future Use]

13.3.11 Public Access Line Optional Features

Public Access Line (PAL) optional features are supervisory and screening features for use with Public Access Line Service as provided under the general and/or local exchange service tariffs of the Telephone Company.

PAL optional features are provided at the rates specified in Section 31.13.12 following. The Local Switching Installation Nonrecurring Charge as set forth in Section 31.6.2(C) following applies when a PAL optional feature is ordered subsequent to the initial installation of the associated Public Access Line Service. When more than one PAL optional feature is ordered at the same time on the same Access Order, for the same due date and on the same Public Access Line Service, only one Local Switching Installation Nonrecurring Charge is applicable. Nonrecurring charge(s) are not applicable for any other optional feature(s) which are installed on the same Access Order, for the same due date and on the same Public Access Line Service.

PAL optional features are as specified in (A) through (D) following.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 Public Access Line Optional Features (Cont'd)

(A) PAL Line Side Answer Supervision

Line Side Answer Supervision provides "off-hook" supervisory signals to the customer premises equipment of a Public Access Line Service when the called party answers the call. When a called party on-hook at the end of a call is detected, the reverse battery is returned to normal indicating that the called party has disconnected from the call. Line Side Answer Supervision is available in 5ESS and DMS-100 central offices where facilities permit.

(B) PAL Direct Dial Screening

PAL Direct Dial Screening blocks directly dialed toll calls made from a Public Access Line Service, except when the directly dialed call is placed to 800 numbers. With this service, toll calls may be placed on an operator handled basis. Direct Dial Screening is available from suitably equipped electronic end office switches where facilities permit. With the exception of the State of Maine, Direct Dial Screening is not available when the Public Access Line Service is provided with municipal calling service.

(C) PAL Operator Screening

PAL Operator Screening alerts the operator that operator handled calls and operator handled directory assistance calls which originate from a Public Access Line Service may not be billed to the originating number. With the assistance of an operator, calls may be placed on a calling card, collect or charge to a third number basis. PAL Operator Screening is available where facilities permit.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.11 Public Access Line Optional Features (Cont'd)

(D) PAL Terminating (Billed) Number Screening

PAL Terminating (Billed) Number Screening provides screening of terminating calls to a Public Access Line Service as follows:

- (1) Option A alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.
- (2) Option B alerts operators throughout the country that third number calls cannot be billed to a particular number.
- (3) Option C alerts operators throughout the country that collect calls cannot be billed to a particular number.

PAL Terminating (Billed) Number Screening is available where facilities permit.

13.3.12 Service Provider Number Portability(A) Service Provider Number Portability (SPNP) General Description

SPNP allows, where facilities permit: (1) a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; and (2) callers to complete calls to numbers that have been ported. This capability has been activated in the Telephone Company's nine (9) largest Metropolitan Statistical Areas (MSAs) on a switch specific basis as specified in the National Exchange Carrier Association Inc. Tariff, F.C.C. No. 4.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Service Provider Number Portability (Cont'd)(B) SPNP and SPNP Database Service (SPNPDS) Service Description

SPNP is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. This database contains the Location Routing Number (LRN) that identifies the switch of the Local Service Provider (LSP) that serves a customer with a ported DN. The LRN is used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the N-1 carrier does not perform a database query, and forwards a call to a switch in the Telephone Company's network for a NXX designated as a number portable code in the National Exchange Carrier Association Inc. F.C.C. No. 4, the Telephone Company will perform a query for the N-1 carrier and bill that N-1 carrier a SPNP Query charge, as shown in Section 13.3.12(E) following.

When the Telephone Company is the first point of switching for terminating traffic to another local exchange carrier (e.g., a Telephone Company tandem switch), the Telephone Company will perform the query on behalf of the N-1 carrier and bill the N-1 carrier a SPNP Query charge, as shown in Section 13.3.12(E) following.

Where the N-1 Network queries the Telephone Company SPNP database, the Telephone Company will bill that N-1 carrier a SPNP database query charge.

SPNP Database Service procedures will be applied uniformly to all users of the Telephone Company's SPNP Database Network. The Telephone Company SPNP Database will receive and respond to all queries, including the Telephone Company's queries as defined in the Technical Reference filed with this service.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Service Provider Number Portability (Cont'd)(C) Service Provider Number Portability Database Service (SPNPDS) Service Application

There are two service arrangements of SPNPDS available through the Telephone Company's network:

- SPNP Query
 - Tandem
 - End Office
- SPNP Database Query

Following are detailed descriptions of each of the available service applications.

(1) SPNP Query

When the Telephone Company performs a query on behalf of the N-1 carrier, the Telephone Company's end office or access tandem switch will suspend call processing, formulate and launch a query via the common channel signaling network to a SPNP database to obtain information necessary to route calls to numbers in portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed and the call is routed to the correct network switching element for completion to the called party.

When a Telephone Company tandem switch performs the query on behalf of the N-1 carrier, an SPNP Query-Tandem charge is applied whenever the call is to an NXX from which a DN has been ported.

When a Telephone Company end office switch performs the query on behalf of the N-1 carrier, an SPNP Query-End Office charge will apply when the called DN has ported out of the Telephone Company switch.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Service Provider Number Portability (Cont'd)(C) Service Provider Number Portability Database Service (SPNPDS) Service Application (Cont'd)(2) SPNP Database Query

N-1 carriers may query the Telephone Company's SPNP database interconnecting with the Telephone Company's common channel signaling network as provided in Section 6 preceding (Common Channel Signaling Access/Signaling System 7 (CCSA/SS7) Service). This is an optional service.

N-1 carriers may arrange in advance to query, via the common channel signaling network, the Telephone Company's SPNP database which contains information necessary to route calls to number portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed by the originating N-1 carrier, and the call is routed to the correct network switching element for completion to the called party. The N-1 carrier will be assessed a SPNP Database Query Charge on all queries to the SPNP Database.

(D) SPNPDS Service Provisioning(1) SPNPDS Provisioning

The database provides LRN information on ported telephone numbers in the states of Maine, New Hampshire, and Vermont. Customer requests for SPNP Database Query Service will be treated as projects.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Service Provider Number Portability (Cont'd)(D) SPNPDS Service Provisioning (Cont'd)(2) Limitations

SPNP Database Service is to be used only on a call-by-call basis for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein.

Information residing in the Telephone Company's SPNP database is protected from unauthorized access and may not be stored in a customer's database or elsewhere for any reason.

(3) Network Management

The Telephone Company will administer its network to ensure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services.

The Telephone Company maintains the right to apply automated or manual protective controls which would generally be applied as a result of occurrences such as failure or overload of Telephone Company facilities, customer facilities, or other networks, natural disasters, mass calling, or national security demands.

(E) Rate Regulations

The rates and charges associated with SPNPDS which are "query" based will be billed monthly, based on recorded usage. For billing purposes, each month is considered to have thirty (30) days.

(1) Rate Elements

The following provides a list of the various SPNP rate elements.

- SPNP Query
 - Tandem
 - End Office
- SPNP Database Query
- SPNP Database Service Activation and/or Rearrangement
- Wireless SPNP Surcharge

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.12 Service Provider Number Portability (Cont'd)(E) Rate Regulations (Cont'd)(1) Rate Elements (Cont'd)(a) SPNP Query

The SPNP Query rate element provides for the identification of the LRN information associated with the directory number including transport of the query to and from the database. This charge is assessed at either a Tandem or End Office rate depending on where the query was launched.

- (1) SPNP Query - Tandem Query Charges are assessed to each non-queried call delivered at the Telephone Company Tandem to numbers in NXXs from which a DN has ported. This charge is also assessed when the N-1 carrier delivers calls to other LECs through a Telephone Company Tandem.
- (2) SPNP Query - End Office Query Charges are assessed to each non-queried call to a directory number that has been ported out of a Telephone Company end office switch, and the end office switch performs the query.
- (3) The SPNP Database Query rate element provides for the identification of the LRN associated with the directory number being queried including transport from the Telephone Company STP to the SPNP database (this service is provided in connection with CCSA/SS7 Service described in Section 6 preceding). This charge will be assessed to each query made to the SPNP Database.

(b) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity. These nonrecurring charges are applicable for the installation of the service and for rearrangements of the service. In addition, an Access Order Charge will apply to the SPNP Database Query Service, as shown in Section 5 preceding.

(1) SPNPDS Activation and/or Rearrangement Charge:

A nonrecurring charge applies for the translation of the signaling point code as applicable to the SPNP Database Query.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.12 Service Provider Number Portability (Cont'd)

(E) Rate Regulations (Cont'd)

(1) Rate Elements (Cont'd)

(c) [Reserved for Future Use]

Transmittal No. 81

Issued: April 16, 2018

Effective: May 1, 2018

Vice President - Regulatory
5 Davis Farm Road, Portland, ME 04103

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.13 ISP Traffic Origination Service(A) General

ISP Traffic Origination Service applies to all telecommunications delivered by the Company to another telecommunications service provider (the "interconnecting carrier") for which the interconnecting carrier imposes on the Company an interstate charge pursuant to federal tariff for delivery of telecommunications to an Internet Service Provider (the "delivery charge"). ISP Traffic Origination Service reimburses the Company for the interstate cost of handing off traffic that is bound for the Internet to the interconnecting carrier and is not intended to cover the cost of any subscriber or common line facilities.

(B) Rates

For each call for which the interconnecting carrier attempts to assess a delivery charge of \$0.008 per minute to the Company, the Company will assess to the interconnecting carrier an ISP Traffic Origination rate per minute which is the Interconnection Charge set forth in Section 31.13.15 following. For each call for which the interconnecting carrier attempts to assess a delivery charge of other than \$0.008 per minute to the Company, the Company will assess to the interconnecting carrier an ISP Traffic Origination rate per minute which is the Alternative Interconnection Charge set forth in Section 31.13.15 following. The Alternative Interconnection Charge is the actual delivery charge, per minute, that the interconnecting carrier assesses on the Company.

The Interconnection Charge set forth in Section 31.13.15 following will apply to the same calls, and for the same duration, as the interconnecting carrier attempts to assess on the Company through its delivery charge.

13.4 [Reserved for Future Use]

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for an end user's telephone number assigned by the Telephone Company.

BNA is offered to telecommunications service providers for the following limited purposes and may not be resold or used for any other purpose:

Billing customers for using telecommunications services of that service provider and collecting amounts due.

Any purpose associated with the "equal access" requirement of the United States v. AT&T, 552 F.Supp. 131 (D.D.C. 1982).

Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

13.5.1 General Description

At the option of the customer, BNA Service may be provided on either a manual or a mechanized basis. On a manual basis, BNA information will be provided by voice telecommunications or by mail, as set forth in 13.5.2 following. BNA information for messages originated from data terminal numbers (DTNs) of data communications services is provided on a manual basis only. On a mechanized basis, BNA information will be provided on magnetic tape containing recorded customer messages.

13.5.2 Undertaking of the Telephone Company

BNA information is furnished for sent-paid, collect, bill to third party, 700 and 900 service calls and calls made with a calling card bearing an account number assigned by the Telephone Company and validated by access to data maintained by the Telephone Company.

- (A) Upon verbal or written request from an authorized individual of the customer who furnishes the Personal Identification Number (PIN) assigned by the Telephone Company, the Telephone Company will provide BNA information on a manual basis.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service (Cont'd)13.5.2 Undertaking of the Telephone Company (Cont'd)

(A) (Cont'd)

Telephone requests of BNA information for up to 16 telephone numbers will be responded to on line. Telephone requests for BNA information for over 16 and up to 100 telephone numbers will be responded to by a call back by the next business day.

A request for BNA information for over 100 and up to 500 telephone numbers must be mailed to the Telephone Company. The Telephone Company will provide the response by first class U.S. mail within ten business days.

- (B) The Telephone Company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of recorded messages must be provided by the customer. The Telephone Company will enter the BNA information on the tape and send it to the customer by first class U.S. mail within 6 business days of receipt. If an additional tape is required in order to provide the customer with requested BNA information, an Additional Tape Charge as set forth in 31.13 following will apply.

In the event that the BNA information cannot be provided as set forth in (D) following, the record processing charge will still apply.

- (C) When the customer places an order for BNA Service, the Telephone Company will specify the format in which requests and tapes are to be submitted.
- (D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company data base.

In addition, the Telephone Company will not provide BNA information for those end users with unlisted or nonpublished telephone numbers who have requested that their BNA not be disclosed for collect, bill to third party and calling card calls.

- (E) The Telephone Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service (Cont'd)13.5.3 Obligations of the Customer

- (A) With each order for BNA Service, the customer shall provide the name of the authorized individual(s) to whom the BNA information should be sent and the address to which the BNA information should be sent. In addition, when BNA Service is ordered on a manual basis, the customer must identify in writing all authorized individuals who will contact the Telephone Company and include the PIN assigned by the Telephone Company.
- (B) A customer which orders BNA Service on a mechanized basis must provide the Telephone Company with an acceptable test tape which includes all call types for which BNA information may be requested.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.5 Billing Name and Address (BNA) Service (Cont'd)13.5.4 Rate Regulations

- (A) Service Establishment Charges apply for the initial establishment of BNA Service on either a manual or mechanized basis.
- (B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The Telephone Company will keep a count of the requests and of the messages processed. The Telephone Company will bill the customer in accordance with these counts whether or not the Telephone Company was able to provide BNA information for all requests and messages.

- (C) Where the recorded message detail is sufficient to determine a message is an interstate message, the rates set forth in 31.13 following will apply to each such message.

Service Establishment Charges and usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Telephone Company between interstate and intrastate. The percentages provided in the reports as set forth in 2.3.10 preceding will serve as the basis for prorating charges.

13.5.5 Rates and Charges

Rates and charges for BNA Service are found in Section 31.13 following.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.6 [Reserved for Future Use]

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.6 [Reserved for Future Use]

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14.4 Operating Territories of the Consolidated Communications Companies

14.4.1 Operating Territory of Maine

Acton	Cumberland	Hermon
Ashland	Danforth	Houlton
Augusta	Dark Harbor	Jackman
Bangor	Deer Isle	Jonesport
Bar Harbor	Dexter	Kennebunk
Bath	Dixfield	Kennebunkport
Belfast	Dover-Foxcroft	Kittery
Belgrade	E. Millinocket	Lebanon
Berwick	Easton	Lewiston
Biddeford	Eastport	Limerick
Bingham	Eddington	Limestone
Blue Hill	Eliot	Lincoln
Boothbay Harbor	Ellsworth	Lisbon Falls
Bowdoinham	Fairfield	Livermore Falls
Bradford	Farmington	Lubec
Bridgton	Fort Fairfield	Machias
Brownville	Franklin	Madawaska
Brunswick	Freeport	Madison
Bucksport	Frenchville	Mars Hill
Calais	Gardiner	Mechanic Falls
Camden	Goodwin's Mills	Milbridge
Caribou	Gorham	Millinocket
Castine	Grand Isle	Milo
Clinton	Greenville	Monroe
Columbia	Guilford	Monson
Corinth	Harpswell	Newport
Cornish	Harrison	

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14. Operating Territories (Cont'd)

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14.4 Operating Territories of the Consolidated Communications Companies

14.4.1 Operating Territory of Maine (Cont'd)

New Sweden	Readfield	Van Buren
N. Berwick	Richmond	Vanceboro
Northeast Harbor	Rockland	Vinal Haven
N. Whitefield	Rockwood	Waldoboro
Norway	Rumford	Washburn
Oakland	Sabattus	Waterville
Old Orchard Beach	Sanford	Wells
Old Town	Scarborough	Westbrook
Orono	Searsport	W. Lebanon
Orrington	Sedgwick	Wilson's Mills
Oxford	Skowhegan	Wilton
Pembroke	S. Berwick	Windham
Pittsfield	S. Lebanon	Winter Harbor
Portland	Southwest Harbor	Winterport
Pownal	Sullivan	Wiscasset
Presque Isle	Tenants Harbor	Woodland
Princeton	The Forks	Wytopit Lock
Rangeley	Thomaston	Yarmouth

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14. Operating Territories (Cont'd)

(T)

14.4 Operating Territories of the Consolidated Communications Companies

14.4.2 Operating Territory of New Hampshire

Alstead	Groveton	Pelham
Ashland	Hampstead	Penacook
Barrington	Hampton	Peterborough
Bartlett	Hancock	Piermont
Bedford	Hanover	Pike
Belmont	Harrisville	Pittsburg
Berlin	Hinsdale	Pittsfield
Bethlehem	Jackson	Plainfield
Bristol	Jaffery	Plaistow
Campton	Jefferson	Plymouth
Canaan	Keene	Portsmouth
Candia	Kingston	Raymond
Canterbury	Laconia	Ringe
Center Harbor	Lancaster	Rochester
Center Ossipee	Lebanon	Rumney
Center Sandwich	Lisbon	Rye Beach
Charlestown	Littleton	Salem
Claremont	Lyme	Sanbornville
Colebrook	Madison	Seabrook
Concord	Manchester	Somersworth
Conway	Marlborough	S. Hampton
Danbury	Marlow	Spofford
Deerfield	Meredith	Sullivan
Derry	Merrimack	Sunapee
Dover	Milan	Suncook
Dublin	Milford	Tamworth
Durham	Milton	Tilton
Enfield	Milton Mills	Troy
Epping	Monroe	Twin Mountain
Epsom	Nashua	Walpole
Errol	New Boston	Warren
Exeter	Newmarket	W. Chesterfield
Farmington	Newport	W. Lebanon
Fitzwilliam	N. Conway	Westmoreland
Franconia	N. Stratford	W. Stewartstown
Franklin	W. Walpole	Whitefield
Goffstown	Northwood	Winchester
Gorham	N. Woodstock	Wolfboro
Greenfield	Orford	Woodsville
Greenville		

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14. Operating Territories (Cont'd) (T)

14.4 Operating Territories of the Consolidated Communications Companies

14.4.3 Operating Territory of Vermont

Albany	Dorset	Middlebury
Arlington	E. Calais	Milton
Barnet	E. Fairfield	Montpelier
Barre	Enosburg Falls	Morgan
Barton	Essex Junction	Morrisville
Bellows Falls	Fairfax	Newbury
Bennington	Fair Haven	Newfane
Bethel	Fairlee	Newport
Bloomfield	Grand Isle	N. Troy
Bradford	Greensboro	Norton
Brandon	Guildhall	Norwich
Brattleboro	Hardwick	Orleans
Brookfield	Island Pond	Pittsfield
Burlington	Jacksonville	Pittsford
Canaan	Jamaica	Plainfield
Castleton	Jeffersonville	Poultney
Chelsea	Johnson	Pownal
Concord	Lemington	Proctor
Craftsbury	Lumbenburg	Putney
Danville	Lyndonville	Randolph
Derby	Maidstone	Reading
Derby Line	Manchester	Readsboro

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14. Operating Territories (Cont'd)

(T)

14.4 Operating Territories of the Consolidated Communications Companies

14.4.3 Operating Territory of Vermont (Cont'd)

Richford	Stowe	Wells
Rochester	Swanton	Wells River
Rupert	Thetford	W. Burke
Rutland	Troy	Westminster
St. Albans	Tunbridge	W. Rutland
St. Johnsbury	Underhill	White River Junction
Saisbury	Vergennes	Williamstown
S. Londonderry	Wardsboro	Williamsville
S. Royalton	Washington	Willmington
S. Strafford	Waterbury	Windsor
Stamford	Weathersfield	Woodstock

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15.1 [Reserved for Future Use]

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies

(A) General

Wire centers within the Telephone Company' operating territories have been arranged in Metropolitan Statistical Areas (MSAs). Those wire centers designated as a MSA achieved various phases of pricing relief pursuant to Subpart H of the Commission's Part 69 Rules. Switched Access Service provided from a qualifying MSA is subject to the rates and charges set forth in Sections 30 and 31 as determined by the level of pricing relief described in (1) and (2) following.

(1) Switched Access Level 1 MSA Pricing

MSAs assigned to Level 1 pricing are those MSA which have achieved Phase II pricing relief for all rate elements associated with the portion of the transmission path connecting an Interexchange Carrier's Point of Presence to the wire center serving the secondary location involved (i.e., End User's designated premises). The rate elements associated with the transmission path are those rate elements applicable for the type of service involved, whether configured on a point-to-point basis or in a ring architecture. For example, a High Capacity 1.544 Mbps Service as set forth in Section 7.2.9 preceding is comprised of channel termination, channel mileage and optional features and functions or BSE rate elements.

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(A) General (Cont'd)

(1) Switched Access Level 1 MSA Pricing (Cont'd)

Rates and charges for Switched Access Service rate elements subject to Level 1 pricing are set forth in Section 30. following. Rates and charges for the rate elements associated with connecting the secondary location (i.e., End User's designated premises) to its serving wire center are shown in Section 31. following.

(2) Switched Access Level 2 MSA Pricing

MSAs assigned to Level 2 pricing are those MSAs which have achieved Phase II pricing relief for all Switched Access Service rate elements associated with the end-to-end transmission path connecting the Interexchange Carrier's Point of Presence to the secondary location involved. The rate elements associated with the transmission path are those rate elements applicable for the type of service involved, whether configured on a point-to-point basis or in a ring architecture.

Rates and charges for rate elements subject to Level 2 pricing are set forth in Section 30. following.

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)(B) Switched Access Services Subject to MSA Pricing

The Switched Access services, which are subject to MSA pricing, and are also subject to Contract Tariff Options in those MSAs which qualify for Phase I or Phase II pricing relief, are as follows:

- Facilities Management Service
- Local Transport, Entrance Facilities
- Local Transport, Direct Trunked Transport
- Local Transport, Optional Features, Multiplexing

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)(C) Rate Regulations Applicable to Switched Access MSA Pricing

When the Interexchange Carrier's Point of Presence is located at an Expanded Interconnection multiplexing node or virtual collocation arrangement, MSA rates and charges do not apply to the Office Channel Termination, Virtual Office Channel Termination or any other rate element associated with providing service to the Expanded Interconnection arrangement.

When one of the wire centers involved is subject to Section 30 rating and the other wire center involved is subject to rating from Section 31 the rates and charges applicable to the channel mileage element will be the Section 31 rates and charges.

When service is provided as part of a Shared Use Arrangement, MSA pricing regulation applies to the switched access portion of the facility and price band pricing applies to the special access portion of the facility, as set forth in Section 30.

The application of rates and charges for Switched Access service subject to MSA pricing relief are described in Sections 6.1.3 preceding.

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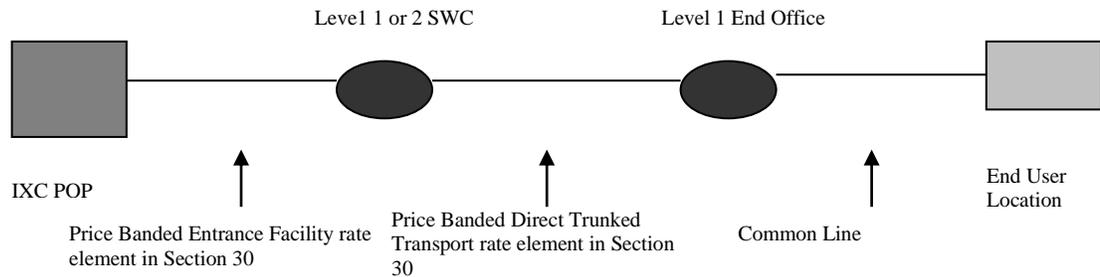
15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

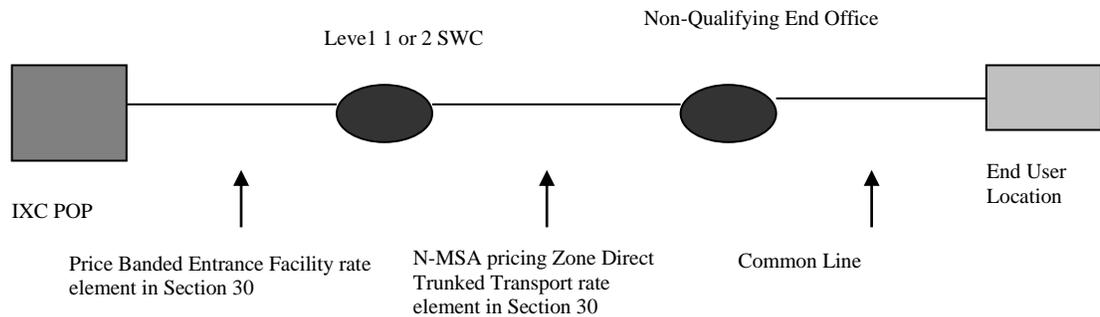
(C) Rate Regulations Applicable to Switched Access MSA Pricing (Cont'd)

The following examples depict the application of the rate elements associated with a typical Switched Access Service subject to Level 1 or Level 2 pricing.

Example: Level 1 or 2 pricing at POP SWC to Level 1 pricing at End Office



Example: Level 1 or 2 pricing at POP SWC to a Non-Qualifying End Office



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15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

The table below identifies the level of pricing flexibility applicable to Switched Access rate elements by location. For each serving wire center (designated by CLLI code), the table indicates whether Switched Access rate elements are in an MSA and, if so, the MSA level of pricing flexibility and the tariff section where the rate can be found.

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
AGSTMEST	ME	Kennebec	Non-MSA	31	N/A
ALSTNHLI	NH	Cheshire	Non-MSA	31	N/A
ARTNVTSC	VT	Bennington	MSA	30	1
ASLDMEMA	ME	Aroostook	Non-MSA	31	N/A
ASLDNHHI	NH	Grafton	Non-MSA	31	N/A
ATSNNHMA	NH	Rockingham	MSA	30	1
BARNVTCH	NH	Caledonia	MSA	30	1
BARNVTCH	VT	Caledonia	MSA	30	1
BARRVTEL	VT	Washington	MSA	30	1
BARTVTEL	VT	Orleans	MSA	30	1
BATHMEHI	ME	Sagadahoc	MSA	30	1
BCPTMECE	ME	Hancock	Non-MSA	31	N/A
BDFRMEJE	ME	York	MSA	30	1
BDFRNHAM	NH	Hillsborough	MSA	30	1
BETHVTMA	VT	Windsor	MSA	30	1
BGTNVTPPL	VT	Bennington	MSA	30	1
BHLHNHCR	NH	Grafton	Non-MSA	31	N/A
BLFLVTHE	NH	Windham	MSA	30	1
BLFLVTHE	VT	Windham	MSA	30	1
BLFSMEWA	ME	Waldo	Non-MSA	31	N/A
BLGRMEMA	ME	Kennebec	Non-MSA	31	N/A
BLHLMPEL	ME	Hancock	Non-MSA	31	N/A
BLMTNHMA	NH	Belknap	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
BNGRMEPA	ME	Penobscot	MSA	30	1
BNHMMEME	ME	Somerset	Non-MSA	31	N/A
BNTONHPR	NH	Strafford	MSA	30	1
BRBOVTMA	NH	Windham	MSA	30	1
BRBOVTMA	VT	Windham	MSA	30	1
BREWMECH	ME	Penobscot	MSA	30	1
BRFDVTBC	VT	Orange	MSA	30	1
BRFRMEYA	ME	Penobscot	MSA	30	1
BRFRVTPG	NH	Orange	MSA	30	1
BRFRVTPG	VT	Orange	MSA	30	1
BRHRMEMD	ME	Hancock	Non-MSA	31	N/A
BRLNNHHE	NH	Coos	Non-MSA	31	N/A
BRNDVTCA	VT	Rutland	MSA	30	1
BRSTNHSP	NH	Grafton	Non-MSA	31	N/A
BRTLNHGE	NH	Carroll	Non-MSA	31	N/A
BRTNMEFI	ME	Cumberland	MSA	30	1
BRWKMEEV	ME	Cumberland	MSA	30	1
BTHRMEEA	ME	Lincoln	Non-MSA	31	N/A
BURLVTMA	VT	Chittenden	MSA	30	1
BWHMMEMA	ME	Sagadahoc	MSA	30	1
BWVLMEBP	ME	Piscataquis	Non-MSA	31	N/A
BURLVTMA	VT	Chittenden	MSA	30	1
BWHMMEMA	ME	Sagadahoc	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
BWVLMEBP	ME	Piscataquis	Non-MSA	31	N/A
BURLVTMA	VT	Chittenden	MSA	30	1
BWHMEMEMA	ME	Sagadahoc	MSA	30	1
BWVLMEBP	ME	Piscataquis	Non-MSA	31	N/A
CALSMECH	ME	Washington	Non-MSA	31	N/A
CANDNHDE	NH	Rockingham	MSA	30	1
CANNNHYA	NH	Grafton	Non-MSA	31	N/A
CARBMEHI	ME	Aroostook	Non-MSA	31	N/A
CASTMECO	ME	Hancock	Non-MSA	31	N/A
CHLSVTMA	VT	Orange	MSA	30	1
CHTWNHBR	NH	Sullivan	Non-MSA	31	N/A
CLBKNHMA	NH	Coos	Non-MSA	31	N/A
CLBKNHMA	VT	Coos	MSA	30	1
CLMAMEEP	ME	Washington	Non-MSA	31	N/A
CLMTNHBR	NH	Sullivan	Non-MSA	31	N/A
CLTNMEML	ME	Kennebec	Non-MSA	31	N/A
CMDNMEEL	ME	Knox	Non-MSA	31	N/A
CMLDMEMA	ME	Cumberland	MSA	30	1
CMTNNHOW	NH	Grafton	Non-MSA	31	N/A
CNCRNHSH	NH	Merrimack	Non-MSA	31	N/A
CNCRVTMA	VT	Essex	MSA	30	1
CNHRNHPL	NH	Belknap	Non-MSA	31	N/A
CNOSNHFO	NH	Carroll	Non-MSA	31	N/A
CNSWNHSL	NH	Carroll	Non-MSA	31	N/A
CNTRNHSH	NH	Merrimack	Non-MSA	31	N/A
CNWYNHYA	NH	Carroll	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
CRNSMEMA	ME	York	Non-MSA	31	N/A
CRNTMEMA	ME	Penobscot	MSA	30	1
CSTNVTSO	VT	Rutland	MSA	30	1
CTLRMEYA	ME	Washington	Non-MSA	31	N/A
DAVLVTYA	VT	Caledonia	MSA	30	1
DBLNNHMO	NH	Cheshire	Non-MSA	31	N/A
DEISMEYA	ME	Hancock	Non-MSA	31	N/A
DNBRNHDB	NH	Merrimack	Non-MSA	31	N/A
DNFTMECA	ME	Washington	Non-MSA	31	N/A
DOVRNHTH	ME	Strafford	MSA	30	1
DOVRNHTH	NH	Strafford	MSA	30	1
DRBYVTMA	VT	Orleans	MSA	30	1
DRFDNHCC	NH	Rockingham	MSA	30	1
DRHMNHMC	NH	Strafford	MSA	30	1
DRHRMEWE	ME	Waldo	Non-MSA	31	N/A
DRRYNHEB	NH	Rockingham	MSA	30	1
DRSTVTYA	VT	Bennington	MSA	30	1
DVFXMEMA	ME	Piscataquis	Non-MSA	31	N/A
DXFDMEKI	ME	Oxford	Non-MSA	31	N/A
DXTRMEMA	ME	Penobscot	Non-MSA	31	N/A
EDTNMEEE	ME	Penobscot	MSA	30	1
EFFDVTMA	VT	Franklin	MSA	30	1
ELWOMEMA	ME	Hancock	Non-MSA	31	N/A
EMLNMEBI	ME	Penobscot	MSA	30	1
ENFDNHNM	NH	Grafton	Non-MSA	31	N/A
ENFLVTMA	VT	Franklin	MSA	30	1
EPNGNHMA	NH	Rockingham	MSA	30	1
EPSMNHBH	NH	Merrimack	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
ERRLNHYA	ME	Coos	Non-MSA	31	N/A
ERRLNHYA	NH	Coos	Non-MSA	31	N/A
ESJTVTLI	VT	Chittenden	MSA	30	1
ESPTMEST	ME	Washington	Non-MSA	31	N/A
ESTNMEMA	ME	Aroostook	Non-MSA	31	N/A
EXTRNHCE	NH	Rockingham	MSA	30	1
FARLVTML	NH	Orange	MSA	30	1
FARLVTML	VT	Orange	MSA	30	1
FCVLMESA	ME	Aroostook	Non-MSA	31	N/A
FKLNMEMA	ME	Hancock	Non-MSA	31	N/A
FKLNNHFR	NH	Merrimack	Non-MSA	31	N/A
FLMOMEDE	ME	Cumberland	MSA	30	1
FRFDMELA	ME	Somerset	Non-MSA	31	N/A
FRFXVTMA	VT	Franklin	MSA	30	1
FRHNVTMA	VT	Rutland	MSA	30	1
FRNCNHWH	NH	Grafton	Non-MSA	31	N/A
FRPTMECU	ME	Cumberland	MSA	30	1
FRTNMEHI	ME	Franklin	Non-MSA	31	N/A
FRTNNHMG	NH	Strafford	MSA	30	1
FTFRMEFH	ME	Aroostook	Non-MSA	31	N/A
FTZWNHUT	NH	Cheshire	Non-MSA	31	N/A
GDISMEMO	ME	Aroostook	Non-MSA	31	N/A
GDISVTYA	VT	Grand Isle	MSA	30	1
GDMLMEDH	ME	York	MSA	30	1
GFTWNHWH	NH	Hillsborough	MSA	30	1
GLDLNHAB	NH	Belknap	Non-MSA	31	N/A
GNBOVTGB	VT	Orleans	MSA	30	1
GNFDNHMA	NH	Hillsborough	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
GNVLMWEW	ME	Piscataquis	Non-MSA	31	N/A
GNVLNHAD	NH	Hillsborough	MSA	30	1
GRHMMECH	ME	Cumberland	MSA	30	1
GRHMNHLA	NH	Coos	Non-MSA	31	N/A
GRNRMEBR	ME	Kennebec	Non-MSA	31	N/A
GRTWMEYA	ME	Sagadahoc	MSA	30	1
GUFDMEHI	ME	Piscataquis	Non-MSA	31	N/A
GVTNNHST	NH	Coos	Non-MSA	31	N/A
GVTNNHST	VT	Coos	MSA	30	1
HERMMEBI	ME	Penobscot	MSA	30	1
HLTNMECO	ME	Aroostook	Non-MSA	31	N/A
HMPNNHWI	NH	Rockingham	MSA	30	1
HMPSNHMA	NH	Rockingham	MSA	30	1
HNCCNHSC	NH	Hillsborough	MSA	30	1
HNDLNHMA	NH	Cheshire	Non-MSA	31	N/A
HNVRNHSC	NH	Grafton	Non-MSA	31	N/A
HNVRNHSC	VT	Grafton	MSA	30	1
HRSNMEYA	ME	Cumberland	MSA	30	1
HRVLNHMA	NH	Cheshire	Non-MSA	31	N/A
HRWKVTPK	VT	Caledonia	MSA	30	1
HRWLMEYA	ME	Cumberland	MSA	30	1
ISPNVTAL	VT	Essex	MSA	30	1
JAMCVTMA	VT	Windham	MSA	30	1
JCMNMEMA	ME	Somerset	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
JCSNNHTH	NH	Carroll	Non-MSA	31	N/A
JCVLVTSC	VT	Windham	MSA	30	1
JFRYNHRI	NH	Cheshire	Non-MSA	31	N/A
JFSNNHYA	NH	Coos	Non-MSA	31	N/A
JFVLVTVA	VT	Lamoille	MSA	30	1
JHSNVTRA	VT	Lamoille	MSA	30	1
JNPTMEMT	ME	Washington	Non-MSA	31	N/A
KEENNHWA	NH	Cheshire	Non-MSA	31	N/A
KGTTNNHBA	NH	Rockingham	MSA	30	1
KNBNMEGR	ME	York	MSA	30	1
KNPTMESC	ME	York	MSA	30	1
LACNNHNM	NH	Belknap	Non-MSA	31	N/A
LBNNNHBA	NH	Grafton	Non-MSA	31	N/A
LMRCMEBS	ME	York	MSA	30	1
LMSTMEMA	ME	Aroostook	Non-MSA	31	N/A
LNBGVTEC	VT	Essex	MSA	30	1
LNCLMEWB	ME	Penobscot	MSA	30	1
LNCSNHHI	NH	Coos	Non-MSA	31	N/A
LNCSNHHI	VT	Coos	MSA	30	1
LSBNNHMA	NH	Grafton	Non-MSA	31	N/A
LSFLMEAD	ME	Androscoggin	Non-MSA	31	N/A
LSTNMEAS	ME	Androscoggin	Non-MSA	31	N/A
LTTNMEYA	ME	Aroostook	Non-MSA	31	N/A
LTTNNHPL	NH	Grafton	Non-MSA	31	N/A
LUBCMEMA	ME	Washington	Non-MSA	31	N/A
LVFLMEUN	ME	Androscoggin	Non-MSA	31	N/A
LYMENHYA	NH	Grafton	Non-MSA	31	N/A
LYMENHYA	VT	Grafton	MSA	30	1
LYVLVTCE	VT	Caledonia	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
MCFLMEPL	ME	Androscoggin	Non-MSA	31	N/A
MCHSM ECB	ME	Washington	Non-MSA	31	N/A
MDLBVTCC	VT	Addison	MSA	30	1
MDSNMEMA	ME	Somerset	Non-MSA	31	N/A
MDSNNHYA	NH	Carroll	Non-MSA	31	N/A
MDWSMEMA	ME	Aroostook	Non-MSA	31	N/A
MILNNHPL	NH	Coos	Non-MSA	31	N/A
MILOMEEL	ME	Piscataquis	Non-MSA	31	N/A
MLBONHYA	NH	Carroll	Non-MSA	31	N/A
MLBRMEYA	ME	Washington	Non-MSA	31	N/A
MLFRNH SO	NH	Hillsborough	MSA	30	1
MLNCMEPE	ME	Penobscot	MSA	30	1
MLTNNHSI	ME	Strafford	MSA	30	1
MLTNNHSI	NH	Strafford	MSA	30	1
MLTNVTEL	VT	Chittenden	MSA	30	1
MNCHNHCO	NH	Hillsborough	MSA	30	1
MNCHVTSC	VT	Bennington	MSA	30	1
MNSNMEBL	ME	Piscataquis	Non-MSA	31	N/A
MONRMEBE	ME	Waldo	Non-MSA	31	N/A
MRBONHYA	NH	Cheshire	Non-MSA	31	N/A
MRDTNHWA	NH	Belknap	Non-MSA	31	N/A
MRGNVTTO	VT	Orleans	MSA	30	1
MRHLM EYO	ME	Aroostook	Non-MSA	31	N/A
MRLWNHYA	NH	Cheshire	Non-MSA	31	N/A
MRMCNHYA	NH	Hillsborough	MSA	30	1
MRVLVTUN	VT	Lamoille	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies
(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
MTMLNHWE	ME	Strafford	MSA	30	1
MTMLNHWE	NH	Strafford	MSA	30	1
MTPLVTSC	VT	Washington	MSA	30	1
NASHNHWP	NH	Hillsborough	MSA	30	1
NBRWMEWE	ME	York	MSA	30	1
NBTNNHHP	NH	Hillsborough	MSA	30	1
NCWYNHKE	NH	Carroll	Non-MSA	31	N/A
NDRGMEAU	ME	Cumberland	MSA	30	1
NHHLNHDM	NH	Grafton	Non-MSA	31	N/A
NHRBMENH	ME	Hancock	Non-MSA	31	N/A
NHVNMEH	ME	Knox	Non-MSA	31	N/A
NRWFMECM	ME	Lincoln	Non-MSA	31	N/A
NRWYMEFA	ME	Oxford	Non-MSA	31	N/A
NSFRMESP	ME	York	Non-MSA	31	N/A
NSFRNHMA	NH	Coos	Non-MSA	31	N/A
NSFRNHMA	VT	Coos	MSA	30	1
NWBYVTPC	VT	Orange	MSA	30	1
NWDSNHMA	NH	Grafton	Non-MSA	31	N/A
NWFNVTYA	VT	Windham	MSA	30	1
NWMRNHGE	NH	Rockingham	MSA	30	1
NWODNHYA	NH	Rockingham	MSA	30	1
NWPTMEMA	ME	Penobscot	MSA	30	1
NWPTNHMA	NH	Sullivan	Non-MSA	31	N/A
NWPTVTSE	VT	Orleans	MSA	30	1
NWSWMEWE	ME	Aroostook	Non-MSA	31	N/A
OKLDMEWG	ME	Kennebec	Non-MSA	31	N/A
OLTWMEBC	ME	Penobscot	MSA	30	1
OOBHMEPO	ME	York	MSA	30	1
ORLNVTIR	VT	Orleans	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies
(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
ORONMEFO	ME	Penobscot	MSA	30	1
ORTNMECO	ME	Penobscot	MSA	30	1
OXFRMEHI	ME	Oxford	MSA	30	1
PHBGMESP	ME	Sagadahoc	MSA	30	1
PIKENHPI	NH	Grafton	Non-MSA	31	N/A
PKISMEIS	ME	Cumberland	MSA	30	1
PLFDVTYA	VT	Washington	MSA	30	1
PLHMNHBR	NH	Hillsborough	MSA	30	1
PLMONHLH	NH	Grafton	Non-MSA	31	N/A
PLSTNHMA	NH	Rockingham	MSA	30	1
PLTNVTBE	VT	Rutland	MSA	30	1
PMBRMEYA	ME	Washington	Non-MSA	31	N/A
PNCKNHCH	NH	Merrimack	Non-MSA	31	N/A
PRCTVTPI	VT	Rutland	MSA	30	1
PRISMESE	ME	Aroostook	Non-MSA	31	N/A
PRTNMEMC	ME	Washington	Non-MSA	31	N/A
PSBGNHMA	NH	Coos	Non-MSA	31	N/A
PTFDMEEA	ME	Somerset	Non-MSA	31	N/A
PTFDNHBR	NH	Merrimack	Non-MSA	31	N/A
PTFDVTMA	VT	Rutland	MSA	30	1
PTFRVTYA	VT	Rutland	MSA	30	1
PTLDMEFO	ME	Cumberland	MSA	30	1
PTMONHIS	ME	Rockingham	MSA	30	1
PTMONHIS	NH	Rockingham	MSA	30	1
PTNYVTCH	VT	Windham	MSA	30	1
PTRBNHCO	NH	Hillsborough	MSA	30	1
PWNLMEEL	ME	Cumberland	MSA	30	1
PWNLVTBE	VT	Bennington	MSA	30	1
RCFRVTIN	VT	Franklin	MSA	30	1
RCMDMESO	ME	Sagadahoc	MSA	30	1
RDBOVTTU	VT	Bennington	MSA	30	1
RDFDMEWI	ME	Kennebec	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies
(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
RDNGVTMI	VT	Windsor	MSA	30	1
RKLDMELI	ME	Knox	Non-MSA	31	N/A
RKWDMEYA	ME	Somerset	Non-MSA	31	N/A
RMFRMEHE	ME	Oxford	Non-MSA	31	N/A
RMNYNHSL	NH	Grafton	Non-MSA	31	N/A
RNDGNHCE	NH	Cheshire	Non-MSA	31	N/A
RNDHVTPL	VT	Orange	MSA	30	1
RNGLMEPL	ME	Franklin	Non-MSA	31	N/A
ROCHNHWE	ME	Strafford	MSA	30	1
ROCHNHWE	NH	Strafford	MSA	30	1
ROCHVTSP	VT	Windsor	MSA	30	1
RPRTVTGR	VT	Bennington	MSA	30	1
RTLDVTWE	VT	Rutland	MSA	30	1
RYBHNHCE	NH	Rockingham	MSA	30	1
RYMNNHFL	NH	Rockingham	MSA	30	1
SALMNHNB	NH	Rockingham	MSA	30	1
SBRKNHNR	NH	Rockingham	MSA	30	1
SBTSMEMP	ME	Androscoggin	Non-MSA	31	N/A
SBVLNHCS	NH	Carroll	Non-MSA	31	N/A
SBWKMEJE	ME	York	MSA	30	1
SCBOMEBP	ME	Cumberland	MSA	30	1
SDWKMEYA	ME	Hancock	Non-MSA	31	N/A
SGTNMEYA	ME	Hancock	Non-MSA	31	N/A
SHLBVTPH	VT	Chittenden	MSA	30	1
SKWHMENO	ME	Somerset	Non-MSA	31	N/A
SLBRVTBA	VT	Addison	MSA	30	1
SLLVMEYA	ME	Hancock	Non-MSA	31	N/A
SLLVNHYA	NH	Cheshire	Non-MSA	31	N/A
SLNDVTYA	VT	Windham	MSA	30	1
SMRSNHHI	ME	Strafford	MSA	30	1
SMRSNHHI	NH	Strafford	MSA	30	1
SNCKNHPA	NH	Merrimack	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies
(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
SNFRMECH	ME	York	MSA	30	1
SPFRNHMS	NH	Cheshire	Non-MSA	31	N/A
SPLDMEES	ME	Cumberland	MSA	30	1
SRPTMEPR	ME	Waldo	Non-MSA	31	N/A
SRTNVTAR	VT	Windham	MSA	30	1
SRYLVTYA	VT	Windsor	MSA	30	1
SSFRVTYA	VT	Orange	MSA	30	1
STALVTBA	VT	Franklin	MSA	30	1
STBYVTSM	VT	Caledonia	MSA	30	1
STOWVTHI	VT	Lamoille	MSA	30	1
SUNPNHMC	NH	Sullivan	Non-MSA	31	N/A
SWHRMEMA	ME	Hancock	Non-MSA	31	N/A
SWTNVTYO	VT	Franklin	MSA	30	1
THFRMEBJ	ME	Somerset	Non-MSA	31	N/A
THMTMEGL	ME	Knox	Non-MSA	31	N/A
TLTNNHPR	NH	Belknap	Non-MSA	31	N/A
TMWONHWH	NH	Carroll	Non-MSA	31	N/A
TNBRVTYA	VT	Orange	MSA	30	1
TNHRMEHS	ME	Knox	Non-MSA	31	N/A
TROYNHPR	NH	Cheshire	Non-MSA	31	N/A
TROYVTYA	VT	Orleans	MSA	30	1
TWMTNHYA	NH	Coos	Non-MSA	31	N/A
UNHLVTUC	VT	Chittenden	MSA	30	1
VNBRMESJ	ME	Aroostook	Non-MSA	31	N/A
VNHNMENH	ME	Knox	Non-MSA	31	N/A
VRGSVTMO	VT	Addison	MSA	30	1
WBURVTYA	VT	Caledonia	MSA	30	1
WDLMEHO	ME	Washington	Non-MSA	31	N/A
WDSTVTGO	VT	Windsor	MSA	30	1
WDVLNHJL	NH	Grafton	Non-MSA	31	N/A
WDVLNHJL	VT	Grafton	MSA	30	1
WERSNHST	NH	Belknap	Non-MSA	31	N/A

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies
(Cont'd)

15.2 Metropolitan Statistical Areas of the Consolidated Communications Companies(Cont'd)

(D) Identification of Switched Access Service Pricing Flexibility by Location

CLLI	State	County	MSA/Non-MSA	Tariff Section	MSA Level
WHFDNHPL	NH	Coos	Non-MSA	31	N/A
WLBOMEMA	ME	Lincoln	Non-MSA	31	N/A
WLBONHGS	NH	Carroll	Non-MSA	31	N/A
WLLSMEYA	ME	York	MSA	30	1
WLMGVTDADA	VT	Windham	MSA	30	1
WLPLNHWP	NH	Cheshire	Non-MSA	31	N/A
WLPLNHWP	VT	Cheshire	MSA	30	1
WLTOMERC	ME	Franklin	Non-MSA	31	N/A
WLTWVTLA	VT	Orange	MSA	30	1
WMLDNHWE	NH	Cheshire	Non-MSA	31	N/A
WNCHNHMI	NH	Cheshire	Non-MSA	31	N/A
WNDSVTPI	NH	Windsor	MSA	30	1
WNDSVTPI	VT	Windsor	MSA	30	1
WNHMMEGR	ME	Cumberland	MSA	30	1
WNHRMENE	ME	Hancock	Non-MSA	31	N/A
WNPTMEOA	ME	Waldo	MSA	30	1
WNSKVTWA	VT	Chittenden	MSA	30	1
WRBOVTYA	VT	Windham	MSA	30	1
WRJTVTGA	NH	Windsor	MSA	30	1
WRJTVTGA	VT	Windsor	MSA	30	1
WRRNNHMA	NH	Grafton	Non-MSA	31	N/A
WRTLVTBA	VT	Rutland	MSA	30	1
WSBKMEAS	ME	Cumberland	MSA	30	1
WSBNMEMA	ME	Aroostook	Non-MSA	31	N/A
WSCSMEWA	ME	Lincoln	Non-MSA	31	N/A
WSTWNHBS	NH	Coos	Non-MSA	31	N/A
WSTWNHBS	VT	Coos	MSA	30	1
WTRBVTSW	VT	Washington	MSA	30	1
WTVLMEAP	ME	Kennebec	Non-MSA	31	N/A
WVVYNHMR	NH	Grafton	Non-MSA	31	N/A
YORKMELS	ME	York	MSA	30	1
YRMOMESO	ME	Cumberland	MSA	30	1

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.3 Competitive Areas for Special Access Services

The FCC has deemed all Special Access transport rate elements, non-end user channel terminations, end user channel terminations for services with a bandwidth greater than a DS3, and packet based end user channel terminations to be eligible for relief from price cap regulation. Relief from price cap regulation also applies to multiplexing, certain optional features and functions and the non-recurring charges that are not associated with end-user channel terminations. These rate elements may be accessed at the Company's website or other company designated locations. Rates and regulations for Special Access Service deemed competitive and excluded from this tariff cannot supersede, negate or revise the rates and regulations contained within this tariff, and deemed lawful status does not convey to such non-tariffed services.

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Certain rate elements in the following Special Access services are subject to relief from price cap regulation, as described in Section 7.4.12:

- Bonded Digital Link Service
- Channel Extension Service
- DIGIROUTESM Digital Service II

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 (D)

- DOVROUTESM Service

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 (D)

- High Capacity DS1 and DS3

- Metallic
- Non-Standard Premises Connection Charge

(D)
 (D)

- Program Audio Service
- Telegraph Service

(D)
 (D)

- Video and Advanced Video Services
- Voice Grade Service
- WATS Access Line

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ACCESS SERVICE

15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.3 Competitive Areas for Special Access Services

The table below identifies non-competitive areas for Special Access rate elements by serving wire center (designated by CLLI code). Any serving wire center that is not listed in the table below is deemed competitive and the documents, agreements or contracts that provide services excluded from this tariff may be accessed at the Company’s website or other company designated locations. Rates and regulations for Special Access Service deemed competitive and excluded from this tariff cannot supersede, negate or revise the rates and regulations contained within this tariff, and deemed lawful status does not convey to such non-tariffed services.

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ACCESS SERVICE

15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies(Cont'd)

15.3 Competitive Areas for Special Access Services

CLLI	State	County	Transport & Non-End User Chan Term	End User Chan Term Non-competitive / Competitive County	Non-End User Chan Term and Transport Tariff Section	Price Band	End User Chan Term Tariff Section	Price Band	
BNHMEME	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	(C)
BWVLEMBP	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
CALSMECH	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
CLMAMEEP	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
CNCRVTMA	VT	Essex	MSA	Non-competitive	N/A	N/A	31	N/A	
CTLRMEYA	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
DNFTMECA	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
DVFXMEMA	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
ESPTMEST	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
FRFDMELA	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
FRTNMEHI	ME	Franklin	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
GDISVTYA	VT	Grand Isle	MSA	Non-competitive	N/A	N/A	31	N/A	
GNVLEWE	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
GUFMEHI	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
ISPNVTAL	VT	Essex	MSA	Non-competitive	N/A	N/A	31	N/A	
JCMNMEMA	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
JFVLVTVA	VT	Lamoille	MSA	Non-competitive	N/A	N/A	31	N/A	
JHSNVTRA	VT	Lamoille	MSA	Non-competitive	N/A	N/A	31	N/A	
JNPTMEMT	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
LNBGVTEC	VT	Essex	MSA	Non-competitive	N/A	N/A	31	N/A	
LUBCMEMA	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	(C)

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15. Metropolitan Statistical Areas and Competitive Areas of the Consolidated Communications Companies

15.3 Competitive Areas for Special Access Services (Con't)

MCHSMECB	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	(C)
MDSNMEMA	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
MILOMEEL	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
MLBRMEYA	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
MNSNMEBL	ME	Piscataquis	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
MRVLVTUN	VT	Lamoille	MSA	Non-competitive	N/A	N/A	31	N/A	
PMBRMEYA	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
PRTNMEMC	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
PTFDMEEA	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
RKWDMEYA	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
RNGLMEPL	ME	Franklin	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
SKWHMENO	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
STOWVTHI	VT	Lamoille	MSA	Non-competitive	N/A	N/A	31	N/A	
THFRMEBJ	ME	Somerset	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
WDLDMEO	ME	Washington	Non-MSA	Non-competitive	N/A	N/A	31	N/A	
WLTOMERC	ME	Franklin	Non-MSA	Non-competitive	N/A	N/A	31	N/A	(C)

ACCESS SERVICE

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16. Equal Access Cost Recovery16.1 General Description

Equal Access Cost Recovery (EACR) is a monthly charge assessed to Interexchange Carriers (ICs) who obtain Feature Group D or CST BSA - Option 3 Switched Access Service, hereinafter referred to as equal access.

16.2 Rate Regulations

- 16.2.1 The EACR monthly charge is based on the total number of equal access lines, as set forth in 16.2.2 following, and the total number of presubscribed equal access lines, as set forth in 16.2.3 following.
- 16.2.2 The total number of equal access lines in a LATA is all in-service lines and trunks provided at end user locations and served by end offices equipped with equal access.
- 16.2.3 The total number of presubscribed equal access lines is the sum of (1) all equal access lines and trunks in a LATA for which customers have designated an IC as the predesignated carrier and (2) all equal access lines and trunks in a LATA which are not presubscribed to an IC but continue to have access to interstate MTS/WATS without dialing an IC's access code.
- 16.2.4 For each IC which obtains Feature Group D or CST BSA - Option 3, the Telephone Company will determine the percent applicable to that IC on a LATA wide basis. The percent will be calculated by dividing the total number of presubscribed equal access lines and trunks presubscribed to that IC by the total number of presubscribed equal access lines. The total number of presubscribed equal access lines presubscribed to the IC which provides interstate MTS/WATS also includes all lines and trunks as set forth in 16.2.3(2) preceding. The IC percent will be calculated separately for each LATA in which the IC obtains Feature Group D or CST BSA - Option 3. The Telephone Company will adjust the percent applicable to each IC on a monthly basis.

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16. Equal Access Cost Recovery (Cont'd)16.3 Rate Application

The EACR monthly charge is assessed to each IC as follows: the IC's percent of total number of presubscribed equal access lines in a LATA is applied to the total number of equal access lines within that LATA, and then multiplied by the monthly rate per equal access line.

Monthly EACR Charge =

Interexchange Carrier's % total number of presubscribed equal access lines X total number of equal access lines X monthly rate per equal access line.

Rates and charges for Equal Access Cost Recovery are found in Section 31.16 following.

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17. Reserved for Future Use

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ACCESS SERVICE

18. [Reserved for Future Use]

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Vice President - Regulatory
5 Davis Farm Road, Portland, ME 04103

ACCESS SERVICE

19. [Reserved for Future Use]

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20. Special Construction20.1 General20.1.1 Filing of Charges

All special construction cases will be filed subject to the regulations specified in this section. The rates, charges, and liabilities for special construction to provide facilities for use for one month or more are filed in the following sections, as appropriate.

Rates, charges, and liabilities for the construction of facilities for use for less than one month are filed in supplements to this tariff.

20.1.2 Ownership of Facilities

The Telephone Company providing specially constructed facilities under the provisions of this tariff retains ownership of all such facilities.

20.1.3 Interval to Provide Facilities

Based on available information and the type of service ordered, the Telephone Company will establish a completion date for the specially constructed facilities. If the scheduled completion date cannot be met due to circumstances beyond the control of the Telephone Company, a new completion date will be established and the customer will be notified.

20.1.4 Special Construction Involving Both Interstate and Intrastate Facilities

When special construction involves facilities to be used to provide both interstate and intrastate services, charges for the portion of the construction used to provide interstate service shall be in accordance with this tariff. Charges for the portion of the construction used to provide intrastate service shall be in accordance with the appropriate intrastate tariff.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.5 Payments for Special Construction(A) Payments of Charges

All bills associated with special construction charges are due in accordance with the appropriate regulations in the service tariff under which service is being provided.

(B) Start/End of Billing

Billing of recurring charges for specially constructed facilities starts on the day after the facilities are made available for use. Billing accrues through and includes the day that the specially constructed facilities are discontinued. Recurring charges will be billed in accordance with the appropriate regulations in the service tariff under which service is being provided.

(C) Credit Allowance for Service Interruptions

In the event of a service interruption involving a specially constructed facility, the customer shall receive a recurring monthly charge credit in accordance with the credit allowance provisions in the appropriate service tariff associated with the affected service.

When an interruption continues due to the failure of the customer to authorize the replacement of facilities subject to a Replacement Charge, as specified in 20.1.6.(D)(1)(d) following, the credit allowance will be terminated on the seventh calendar day after the Telephone Company has provided the customer with written notification of the need for replacement. The credit allowance will resume on the day after the Telephone Company receives written authorization for the replacement from the customer.

20.1.6 Liabilities and Charges for Special Construction

- (A) This section describes the various charges and liabilities that may apply when the Telephone Company provides special construction of facilities in accordance with an order for service. Written approval of all liabilities and charges must be provided to the Telephone Company prior to the start of construction

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(B) Conditions Requiring Special Construction

Special construction is required when 1) facilities are not available to meet an order for service, and 2) the Telephone Company constructs facilities, and 3) one or more of the following conditions exist:

- The Telephone Company has no other requirement for the facilities requested.
- It is requested that service be furnished using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in furnishing the requested service.
- More facilities are requested than would normally be required to satisfy an order.
- It is requested that construction be expedited, resulting in added cost to the Telephone Company.
- The Telephone Company determines that alternative facilities must be used because the safety of customers or Telephone Company employees would be in jeopardy if standard facilities were placed, or if potential damage to both Telephone Company and customer-provided equipment could occur. If a high voltage or electrical hazard exists, standard conductive facilities will not be used, and special non-conductive facilities must be placed. For example, dangerous conditions would exist when providing standard copper facilities to high voltage transmission power towers where potential "Ground Potential Rise" hazard exists, or where voltage could be conducted away from the tower.

(C) Development of Liabilities and Charges

Special construction charges and liabilities will be developed based on estimated costs, except when actual costs are requested in writing prior to the start of special construction.

In order to meet a scheduled service date when actual costs are requested, an initial special construction filing may be made based on estimated costs. Such a filing will be Original when actual costs are available.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges

Depending on the specifics associated with each individual case, one or more of the following special construction charges and/or liabilities may be applicable:

(1) Nonrecurring Charge

A nonrecurring charge always applies and includes one or more of the following components:

(a) Case Preparation Charge

A nonrecurring charge always includes a case preparation charge component to cover the administrative expenses associated with preparing a special construction case and the associated tariff filing.

(b) Expediting Charge

A nonrecurring charge may include an expediting charge when it is requested that special construction be completed on an expedited basis. The charge equals the difference in estimated cost between expedited and nonexpedited construction.

(c) Optional Payment

An optional payment charge may be included in the nonrecurring charge in association with a type of facility or route other than that which the Telephone Company would normally use in furnishing the requested service if lower recurring monthly charges are desired for the specially constructed facilities. This charge is equal to the excess installed cost or the total nonrecoverable cost, whichever is less. This election must be made in writing before special construction starts. If this election is coupled with the actual cost option, the optional payment charge will reflect the actual cost of the specially constructed facilities.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(1) Nonrecurring Charge (Cont'd)(d) Replacement Charge

If any portion of specially constructed facilities for which an optional payment charge has been paid requires replacement involving capital investment, a replacement charge will apply. This charge will be in the same ratio to the total replacement cost as the initial optional payment charge was to the installed cost of the original specially constructed facilities. If any portion of the facilities subject to the replacement charge fails, service will not be restored until notification is provided in writing that replacement is required and such replacement is ordered.

(e) Rearrangement Charge

If the Telephone Company is requested to rearrange existing specially constructed facilities, a nonrecurring charge equal to the cost of any additional special construction will apply.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(1) Nonrecurring Charge (Cont'd)(f) Special Construction of Facilities for Use for Less than One Month

When the Telephone Company is requested to construct facilities to provide service for less than one month, a nonrecurring charge only applies. In addition to the case preparation charge component, this nonrecurring charge recovers all elements of cost, including engineering, shipping of equipment, equipment installation, line-up, equipment leasing, space rental, equipment removal, and any other costs associated with the construction of the facilities.

(2) Maximum Termination Liability and Termination Charge

A Maximum Termination Liability is equal to the nonrecoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a Termination Charge if all specially constructed facilities were discontinued before the Maximum Termination Liability expires.

The liability period is equal to the average life of the account associated with the specially constructed facilities. The liability period is generally expressed in terms of an Effective: and expiration date.

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20. Special Construction (Cont'd)

20.1 General (Cont'd)

20.1.6 Liabilities and Charges for Special Construction (Cont'd)

(D) Types of Liabilities and Charges (Cont'd)

(2) Maximum Termination Liability and Termination Charge (Cont'd)

The Maximum Termination Liability is filed with the initial tariff filing in decreasing amounts at ten-year intervals over the average account life of the facilities. In the event that the average account life of the facilities is not an even multiple of ten, the last increment will reflect the appropriate number of years remaining.

Example Illustrating a 27-Year Average Account Life

Maximum Termination <u>Liability</u>	Effective: <u>Date</u>	Expiration <u>Date</u>
\$10,000	6/1/84	6/1/94
7,000	6/1/94	6/1/04
3,000	6/1/04	6/1/11

Prior to the expiration of each liability period, the customer has the option to (A) terminate the special construction case and pay the appropriate charges or (B) extend the use of the specially constructed facilities for the new liability period.

The Telephone Company will notify the customer six months in advance of the expiration date of each ten-year liability period. The customer must provide the Telephone Company with written notification at least 30 days prior to the expiration of the liability period if termination is elected. Failure to do so will result in an automatic extension of the special construction case to the next liability period at the filed Maximum Termination Liability amount.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(2) Maximum Termination Liability and Termination Charge (Cont'd)

A Termination Charge may apply when all services using specially constructed facilities which have a tariffed Maximum Termination Liability are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the nonrecoverable costs at the time of termination, adjusted for net salvage and possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. A Termination Charge may never exceed the filed Maximum Termination Liability.

A partial termination of specially constructed facilities will be provided, at the election of the customer. The amount of the Termination Charge associated with such partial termination is determined by multiplying the termination charge which would result if all services using the specially constructed facilities were discontinued, at the time partial termination is elected, by the percentage of specially constructed facilities to be partially terminated. A tariff filing will be made following a partial termination to list remaining Maximum Termination Liability amounts and the number of specially constructed facilities the customer will remain liable for.

Example

A customer with a filed Maximum Termination Liability of \$100,000 for 3600 specially constructed facilities requests a partial termination of 900 facilities. The Termination Charge for all facilities, at the time of election, is \$60,000. The partial termination charge, in this example, is \$60,000 X 900/3600, or \$15,000.

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20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(3) Annual Underutilization Liability and Underutilization Charge

Prior to the start of special construction, the Telephone Company and the customer will agree on (1) the quantity of facilities to be provided, and (2) the length of the planning period during which the customer expects to place the facilities in service. The planning period is hereinafter referred to as the Initial Liability Period (ILP). The ILP is listed in the tariff with an Effective: and expiration date.

Underutilization occurs only if, at the expiration date of the ILP and annually thereafter, less than 70 percent of the specially constructed facilities are in service at filed tariff service rates.

An annual underutilization liability amount is filed on a per unit basis (e.g., per cable pair) for each case of special construction. This amount is equal to the annual per unit cost and includes depreciation, maintenance, administration, return taxes, and any other costs identified in the supporting documentation provided at the time the special construction case is filed.

Upon the expiration of the ILP, the number of underutilized facilities, if any, are multiplied by the annual underutilization liability amount. This product is then multiplied by the number of years (including any fraction thereof) in the ILP to determine the underutilization charge.

ACCESS SERVICE

20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(3) Annual Underutilization Liability and Underutilization Charge (Cont'd)

Annually thereafter, the number of underutilized facilities, if any, existing on the anniversary of the ILP expiration date will be multiplied by the annual underutilization liability amount to determine the underutilization charge for the preceding 12 month period.

Example

A customer orders 100 services and the special construction of a 600 pair building riser cable is agreed to, based on the customer's 5 year facility requirements. The ILP, in this example, would be filed at 5 years. The annual underutilization liability is filed at \$2.00 per pair. If 400 pairs were in service at the end of the ILP, there would be an underutilization of 20 pairs, i.e., 420 (70% of 600) - 400 = 20. The total underutilization charge for the first 5 years would be \$200.00, or \$2.00 per pair x 20 pairs x 5 years.

If 420 pairs are in service at the end of the Original year, there is no underutilization, i.e., $420 - 420 = 0$.

ACCESS SERVICE

20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(4) Recurring Monthly Charges(a) Charge for Route or Type other than Normal

When special construction is requested using a route or type of facility other than that which the Telephone Company would normally use, a recurring monthly charge, in addition to the monthly rates for service, is applicable. The charge is equal to the difference between the recurring costs of the specially constructed facilities and the recurring costs of the facilities the Telephone Company would have normally used.

1. When an Optional Payment Charge as set forth in 20.1.6.(D)(1)(c) preceding has been elected, the recurring monthly charge will be reduced to include specially constructed facility operating expenses only.
2. If the actual cost option as set forth in 20.1.6(c) preceding has been elected, the recurring charge will be adjusted to reflect the actual cost of the new construction when the costs have been determined. This adjusted recurring charge is applicable from the start of service.

ACCESS SERVICE

20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.6 Liabilities and Charges for Special Construction (Cont'd)(D) Types of Liabilities and Charges (Cont'd)(5) Lease Charge

This charge applies when the Telephone Company leases equipment in order to meet service requirements. The amount of the charge is equal to the net added cost to the Telephone Company caused by the lease.

(6) Cancellation Charge

If a service order with which special construction is associated is cancelled prior to the start of service, a cancellation charge will apply. The charge will include all nonrecoverable costs incurred by the Telephone Company in association with the special construction up to and including the time of cancellation.

ACCESS SERVICE

20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.7 Deferral of Start of Service

The Telephone Company may be requested to defer the start of service which will use specially constructed facilities subject to the provisions set forth in the service tariff under which service is being provided. Requests for special construction deferral must be in writing and are subject to the following regulations:

(A) Construction Has Not Begun

If the Telephone Company has not incurred any installation costs before receiving a request for deferral, no charge applies.

(B) Construction Has Begun

If the construction of facilities has begun before the Telephone Company receives a request for deferral, charges will vary as follows:

(1) All Services Are Deferred

When all services which will use specially constructed facilities are deferred, a charge based on the costs incurred by the Telephone Company during each month of the deferral will apply. Those costs include the recurring costs for that portion of the facilities already completed and any other costs associated with the deferral. The cost of any components of the nonrecurring charge which have been completed at the time of deferral will also apply.

ACCESS SERVICE

20. Special Construction (Cont'd)20.1 General (Cont'd)20.1.7 Deferral of Start of Service (Cont'd)(B) Construction Has Begun (Cont'd)(2) Some Services Are Deferred

When some services which will use specially constructed facilities are deferred, the construction case will be completed and all special construction charges will apply.

(C) Construction Complete

If the construction of facilities has been completed before the Telephone Company receives a request for deferral, all special construction charges will apply.

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases

20.2.1 Charges to Provide Permanent Facilities

Case ME2008-439492

- A. Description of Service
Special construction for the installation of a diverse IntelliBeam Entrance Facility (IEF) to enable the customer to connect to an existing Consolidated fiber ring between Consolidated's Portland, ME Central Office (PTLDMEFO) and Consolidated's North Deering Central Office (NDRGMEAU).
- B. Locations of Service
Location 1: Portland, ME (PTLDMEEZW00)
Location 2: Forest Avenue, ME CO (PTLDMEFO)
Location 3: North Deering, ME CO (NDRGMEAU)
- C. Rates and Charges
The following Nonrecurring Charge applies, in addition to all applicable local state, or federal fees, taxes, required surcharges or other applicable tariff charges.

Nonrecurring Charge: \$2,355.45

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

This section contains special construction charges to provide permanent facilities in accordance with the interstate tariffs referenced by this tariff. Charges are developed on an individual case basis and are filed following:

<u>Customer Name</u>	<u>Description</u>	<u>Charge/ Liability</u>	<u>Effective Date</u>	<u>Expiration Date</u>
Wang Communications, Inc.	Install 200 cable pairs from 6 th floor building terminal, One Indian Head Plaza, Nashua, New Hampshire to 6 th floor customer's terminal One Indian Head Plaza, Nashua, New Hampshire	NRC- \$1,500.00 MTL- \$3,060.00 \$2,290.00 \$1,520.00 AUL- \$3.25/pr (based on 200 pairs) ILP-	02-27-1985 02-27-1995 02-27-2005 02-27-1985	02-27-1995 02-27-2005 02-27-2014 02-27-1990

Case No. 2008-448712

A. Description of Service

Special construction for the installation of fiber cable facilities to enable the Customer to transport point-to-point traffic between the Customer Premises in Nashua, NH (NASHNHKU) and Consolidated's central office at NASHNHGR.

B. Location of Service

Location 1: Nashua, NH (NASHNHKU)

Location 2: Consolidated's NH CO NASHNHGR

C. Rates and charges

The following Nonrecurring Charge applies, in addition to all applicable local, state, or federal fees, taxes, required surcharges and other applicable tariff charges:

Nonrecurring Charge: \$22,500.00

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

<u>Customer Name</u>	<u>Description</u>	<u>Charge/ Liability</u>	<u>Effective Date</u>	<u>Expiration Date</u>
American International Telecommunications	Install 70 cable pairs from the 2 nd floor at 121 West Street, Rutland, Vermont to the 3 rd floor at 121 West Street, Rutland, Vermont	NRC- \$1,100.00		
		MTL- \$2,040.00	09-14-1984	09-14-1994
		\$1,690.00	09-14-1994	09-14-2004
		\$1,330.00	09-14-2004	09-14-2014
		\$980.00	09-14-2014	09-14-2016
	AUL- \$4.50/pr (based on 70 pairs)			
American International Telecommunications	Install 100 cable pairs from pole 4 to pole 2-1 on Cottage Street, Rutland, Vermont and 120 cable pairs from the 2 nd floor to the 3 rd floor at 121 West Street, Rutland, Vermont	ILP-	09-14-1984	09-14-1989
		NRC- \$1,370.00		
		MTL- \$3,330.00	01-31-1986	01-31-1996
		\$2,460.00	01-31-1996	01-31-2006
		\$1,580.00	01-31-2006	01-31-2013
		AUL- \$1.75/pr (based on 100 pairs)		
	\$3.90/pr (based on 120 pairs)			
	ILP-	01-31-1986	01-31-1991	

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

<u>Customer Name</u>	<u>Description</u>	<u>Charge/ Liability</u>	<u>Effective Date</u>	<u>Expiration Date</u>	
Burlington Telephone Company	Install 200 cable pairs from Manhole 2, West Street, Rutland, Vermont to 2 nd floor, 121 West Street, Rutland, Vermont.	NRC- \$1,490.00			
		MTL- \$6,760.00	09-16-1986	09-16-1996	
				09-16-1996	09-16-2006
				09-16-2006	09-16-2013
		AUL- \$10.00/pr (based on 200 pairs)			
		ILP-	09-16-1986	09-16-1989	
GTE-Sprint Communications	Install 25 repeaters, repeater shelves, cable, innerduct and connctors at the GTE POP Central Street, Essex Junction, Vermont	NRC- \$2,270.00			
		MTL- \$14,410.00	12-01-1987	12-01-1997	
				12-01-1997	12-01-2007
				12-01-2007	12-01-2013
		AUL- \$285.50/pr (based on 25 repeaters)			
		ILP-	12-01-1986	12-01-1991	
Burlington Telephone	Installing 400 cable pairs from the Telephone Company's central office at 7 Burlington Square, Burlington, Vermont to the customer's premises at 7 Burlington Square, Burlington, Vermont	NRC- \$2,270.00			
		MTL- \$3,620.00	08-10-1989	08-10-1999	
				08-10-1999	08-10-2009
				08-10-2009	10-31-2013
		AUL- \$1.75 (per cable pair)			
		ILP-	08-10-1989	10-31-1991	

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

Case 2012-W2582

- A. Description of Service
Special construction for the installation of fiber optic cable facilities and associated circuit equipment to support one (1) DS-3 circuit connecting the Customer Premises in Nashua, NH (NASHNHAJN12) to the Company's central office NASHNHWP.
- B. Locations of Service
Location 1: Nashua, NH (NASHNHAJN12)
Location 2: Nashua, NH CO (NASHNHWP)
- C. Rates and Charges
The following Nonrecurring Charge applies, in addition to all applicable local, state, or federal fees, taxes, required surcharges and other applicable tariff charges
Locations 1 & 2:

Nonrecurring Charge: \$15,500.

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

Case 2012-061101 & 2012-060707

A. Description of Service

Special construction for the installation of fiber optic cable facilities and associated circuit equipment to support two (2) DS-3 circuits, one connecting the Customer Premises in Concord, NH (CNCRNHWO) to the Company's central office CNCRNHSO and one connecting the Customer Premises in Epping, NH (EPNGNHAR) to the Company's central office EPNGNHMA.

B. Locations of Service

Location 1: Concord, NH (CNCRNHWO)
 Location 2: Concord, NH CO (CNCRNHSO)
 Location 3: Epping, NH (EPNGNHAR)
 Location 4: Epping, NH CO (EPNGNHMA)

C. Rates and Charges

The following Nonrecurring Charge applies, in addition to all applicable local, state, or federal fees, taxes, required surcharges and other applicable tariff charges

Locations 1 & 2:	
Nonrecurring Charge:	\$15,000.00
Locations 3 & 4:	
Nonrecurring Charge:	\$9,000.00

ACCESS SERVICE

20. Special Construction (Cont'd)

20.2 Special Construction Cases (Cont'd)

20.2.1 Charges to Provide Permanent Facilities (Cont'd)

Case 2012-060803 & 2012-060804

A. Description of Service

Special construction for the installation of fiber optic cable facilities and associated circuit equipment to support two (2) DS-3 circuits, one connecting the Customer Premises in Augusta, ME (AGSTMEQCN00) to the Company central office AGSTMEST and one connecting the Customer Premises in Bedford, NH (BDFRNHKQN00) to the Company's central office MNCHNHCO.

B. Locations of Service

Location 1: Augusta, ME (AGSTMEQCN00)
 Location 2: Augusta, ME CO (AGSTMEST)
 Location 3: Bedford, NH (BDFRNHKQN00)
 Location 4: Manchester, NH CO (MNCHNHCO)

C. Rates and Charges

The following Nonrecurring Charge applies, in addition to all applicable local, state, or federal fees, taxes, required surcharges and other applicable tariff charges

Locations 1 & 2:	
Nonrecurring Charge:	\$37,500.00
Locations 3& 4:	
Nonrecurring Charge:	\$32,000.00