

ACCESS SERVICE

Regulations, Rates and Charges
applying to the provision of Access Services
for connection to interstate communications facilities
for customers within the operating territory of

PEOPLES COMMUNICATION, INC.

Access Services are provided by means of wire, fiber optics, radio,
or any other suitable technology or combination thereof.

ACCESS SERVICE

CHECK SHEET

Title Page and Pages 1 to 111 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date hereof.

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ACCESS SERVICE

CONCURRING CARRIERS

No Concurring Carriers

CONNECTING CARRIERS

No Connecting Carriers

OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

REGISTERED SERVICE MARKS

None

REGISTERED TRADEMARKS

None

ACCESS SERVICE

EXPLANATION OF SYMBOLS

C	to signify changed regulation
D	to signify discontinued rate or regulation
I	to signify a rate increase
M	to signify material relocated from one page to another without change
N	to signify new rate, regulation, or text
R	to signify a rate reduction
S	to signify reissued material
T	to signify a change in text, but no change in rate or regulation
Z	to signify a correction

EXPLANATION OF ABBREVIATIONS

ANI	Automatic Number Identification
BHMC	Busy Hour Minutes of Capacity
CABS	Carrier Access Billing System
CDP	Customer Designated Premises
CO	Central Office
EF	Entrance Facility
EU	End User
F.C.C.	Federal Communications Commission
FG	Feature Group
HC	High Capacity
IC	Interexchange Carrier
ICB	Individual Case Basis
LATA	Local Access & Transport Area
MPB	Meet Point Billing
NPA	Numbering Plan Area
NRC	Non-recurring Charge
NXX	Three-Digit Central Office Prefix
PIC	Presubscribed Interexchange Carrier
SWC	Serving Wire Center
V&H	Vertical & Horizontal
VG	Voice Grade

ACCESS SERVICE

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

The following tariffs are referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor:

National Exchange Carrier
Association, Inc.
Wire Center Information
Tariff F.C.C. No. 4

National Exchange Carrier
Association, Inc.
Access Services
Tariff F.C.C. No. 5

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Director – Access Tariffs, 80 So. Jefferson Road, Whippany NJ, 07981 and the Federal Communications Commission's commercial contractor:

PUB AS No. 1, Issue II Access Service
Issued: May 1984
Addendum: March 1987

The following publications are referenced in this tariff and may be obtained from the U.S. Government Printing Office, Superintendent of Documents, Document Control Branch, 732 North Capitol Street, NW, Washington, DC 20401-0001, or from the Telecommunications Service Priority Program Office (www.tsp.ncs.gov).

Telecommunications Service Priority (TSP) System for National Security
Emergency Preparedness (NSEP) Service Vendor Handbook,
National Communications System (NCSH 3-1-2).

Issued: July 1990
Revised: December 10, 2000

Telecommunications Service Priority (TSP) System for National Security
Emergency Preparedness (NSEP) Service User Manual,
National Communications System (NCSM 3-1-1).

Issued: July 1990
Revised: May 5, 2000

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

The following technical publications are referenced in this tariff and may be obtained from the Alliance for Telecommunications Industry Solutions (ATIS), 1200 G Street, NW, Suite 500, Washington, DC 20005 (www.atis.org).

Multiple Exchange Carrier Access Billing (MECAB) Guidelines

Issued: September 2010

Multiple Exchange Carrier Ordering and Design (MECOD) Guidelines

Issued: September 2009

ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Switched Access, Special Access, and other miscellaneous services, hereafter referred to collectively as service(s). These services are provided to customers by Peoples Communication, Inc., hereinafter referred to as the Telephone Company. This tariff also contains Access Ordering regulations and charges that are applicable when these services are ordered or modified by the customer.
- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the service it provides.
- (C) The Telephone Company will, for maintenance purposes, test its service only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations(A) Assignment or Transfer of Services

The customer may assign or transfer the use of services provided under this tariff only where there is no interruption of use or relocation of the services. Such assignment or transfer may be made to:

- (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or
- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such service, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer. This acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)(A) Assignment or Transfer of Services (Cont'd)

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) Use and Restoration of Services

The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

(C) Sequence of Provisioning

Subject to compliance with the rules mentioned in (B), preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

The first-come, first-served sequence shall be based upon the received time and date recorded, by stamp or other notation, by the Telephone Company on customer access orders. These orders must contain all the information as required for each respective service as delineated in other sections of this tariff. Customer orders shall not be deemed to have been received until such information is provided. Should questions arise which preclude order issuance due to missing information or the need for clarification, the Telephone Company will attempt to seek such missing information or clarification on a verbal basis.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability(A) Limits of Liability

The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (G), following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

(B) Acts or Omissions

The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) Damages to Customer Premises

The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(D) Indemnification of Telephone Company(1) By the End User

The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
- (b) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end users or customer or;
- (c) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

(2) By the Customer

The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;
- (b) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or customer or;
- (c) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(E) Explosive Atmospheres

The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

(F) No License Granted

No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.

(G) Circumstances Beyond the Telephone Company's Control

The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for Service Interruptions as set forth in Section 2.4.4, following.

2.1.4 Provision of Services

The Telephone Company will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein. Services will be made available to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.5 Facility Terminations

The services provided under this tariff will include any entrance cable or drop wiring and wire or intra-building cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer designated premises. Such wiring or cable will be installed by the Telephone Company to the Point of Termination.

2.1.6 Service Maintenance

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, substitute, change or rearrange any facilities used in providing service under this tariff.

Such actions may include, without limitation:

- substitution of different metallic facilities,
- substitution of carrier or derived facilities for metallic facilities, used to provide other than metallic facilities,
- substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities,
- substitution of fiber or optical facilities,
- change of minimum protection criteria,
- change of operating or maintenance characteristics of facilities, or
- change of operations or procedures of the Telephone Company.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions (Cont'd)

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in Section 15 of the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 5. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with customer to determine reasonable notification procedures.

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with Section 2.1.6, preceding, or Sections 2.3.1, 2.3.4, 2.3.6, 2.3.11, 2.4.1 or 2.5, following, including any customer's failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) calendar days written notice by Certified U.S. Mail or overnight delivery to the person designated by that customer to receive such notices of noncompliance, take the following actions:

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) In addition to and not in limitation of the provisions in (A), above, if a customer fails to comply with Section 2.4.1, following (Payment of Rates, Charges and Deposits), including any payments to be made by it on the dates and times therein specified, the Telephone Company may take the actions specified in (A), above, with regard to services provided hereunder to that customer on fifteen (15) calendar days written notice to the person designated by that customer to receive such notices of noncompliance, such notice period to start the day after the notice is sent by overnight delivery, if the customer has not complied with respect to amounts due in a subject bill or subject deposit request and either:

- (1) the Telephone Company has sent the subject bill to the customer within seven (7) business days of the bill date; or
- (2) the Telephone Company has sent the subject bill to the customer more than thirty (30) calendar days before notice under this section is given; or
- (3) the Telephone Company has sent the subject deposit request to the customer more than fifteen (15) business days before notice under this section is given.

In all other cases, the Telephone Company will give thirty (30) calendar days written notice pursuant to (A), above. The Telephone Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A), above, will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the fifteen (15) or thirty (30) days notice period, as applicable.

- (C) If notice is given by overnight delivery under (A) or (B), above, it shall be performed by a reputable overnight delivery service such as, or comparable to, the U.S. Postal Service Express Mail, United Parcel Service, or Federal Express.
- (D) The provisions in (A) and (B), above, shall not apply to charges that a customer does not pay based on the submission of a good faith dispute pursuant to Section 2.4.1(D), following (Billing Disputes).

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

- (E) If a customer fails to comply with Section 2.2.2, following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

- (F) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if the customer fails to comply with Section 2.2.1, following (Interference or Impairment), the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, the Telephone Company may temporarily discontinue service forthwith if such action is reasonable in the circumstances. In case of such temporary discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, Credit Allowance for Service Interruptions as set forth in Section 2.4.4, following, is not applicable.
- (G) When access service is provided by more than one Telephone Company, the companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(G) (Cont'd)

When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Telephone Company shall apply for joint service discontinuance.

(H) If the Telephone Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.

2.1.9 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to the following:

- equipment or facilities additions,
- removals or rearrangements,
- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific, but may affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.10 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.11 Provisions and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer six (6) months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

2.2 Use2.2.1 Interference or Impairment

The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not:

- interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services,
- cause damage to their plant,
- impair the privacy of any communications carried over their facilities, or
- create hazards to the employees of any of them or the public.

2.2.2 Unlawful and Abusive Use

- (A) The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

- (1) the use of the service of the Telephone Company for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (2) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period. The equipment shall be returned in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company facilities used to provide services.

2.3.4 Availability for Testing

Access to facilities used to provide services under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. As set forth in Section 2.4.4(C)(4), following, no credit will be allowed for any interruptions involved during such tests and adjustments.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.5 Limitations of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.3.6 Balance

All signals for transmission over the facilities used to provide services under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloch-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.7 Design of Customer Services

Subject to the provision of Section 2.1.7, preceding (Changes and Substitutions), the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.8 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.9 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Claims and Demands for Damages (Cont'd)

- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses and damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff including, without limitation, Worker's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents, or employees.
- (C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act of omission of the customer in the course of using services provided under this tariff.

2.3.10 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements(A) Certification Requirements - Special Access

When the customer orders Special Access Service and the customer certifies to the Telephone Company in writing that more than ten percent of the traffic is interstate, the service is considered to be interstate and is provided under this Tariff.

Following initial certification, should the jurisdictional nature of the customer's Special Access change, the customer should inform the Telephone Company in writing of the change. The effective date of the change will be the date the Telephone Company receives the customer's notice of change. No charge applies for the jurisdictional change.

(B) Disputes Involving Jurisdictional Certification - Special Access

If a dispute arises concerning the certification of projected interstate traffic as described in (A) above, the Telephone Company will ask the customer to provide the data the customer used to determine that more than ten percent of the traffic is interstate. The customer shall supply the data within thirty (30) days of the Telephone Company request. If the reply results in a jurisdictional change of a Special Access Service, the effective date of the change will be the date the Telephone Company receives the customer's reply. There is no charge when the customer's reply results in a jurisdictional change in the Special Access Service.

(C) Jurisdictional Reports - Switched Access

For Switched Access Service, the Telephone Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. For purposes of determining the jurisdiction of Switched Access Services, the regulations set forth in (1) through (4), below, apply.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(C) Jurisdictional Reports - Switched Access (Cont'd)(1) Percentage of Interstate Use (PIU)

When the Telephone Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access minutes of use, the Telephone Company will use that call detail to render bills for those minutes of use and will not use PIU factor(s) described in (2), below, to determine the jurisdiction of those minutes of use.

When the Telephone Company receives insufficient call detail to determine the jurisdiction of some or all originating and terminating access minutes of use, the Telephone Company will apply the PIU factor(s) provided by the customer or developed by the Telephone Company as set forth in (2), below, only to those minutes of use for which the Telephone Company does not have sufficient call detail. Such PIU factor(s) will be used until the customer provides an update to its PIU factor(s) as set forth in (2), below.

For all flat rated Switched Access Services, the Telephone Company will apply the PIU factor(s) as provided by the customer or developed by the Telephone Company as set forth in (2), below, each month until the customer provides an update to its PIU factor(s) as described in (2), below.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(C) Jurisdictional Reports - Switched Access (Cont'd)(2) Use of PIU Factors

- (a) The customer will provide a projected PIU for each end office when placing its order. Such PIU factors are applied to all usage rated elements (including but not limited to End Office and Tandem Switched Transport), where the Telephone Company does not receive sufficient call detail to determine the jurisdiction of the usage.

If the customer fails to provide a PIU factor on its order for service, the following provisions apply:

- (i) For originating access minutes, when the call detail is adequate to determine the appropriate jurisdiction, the Telephone Company will develop PIU factor(s) on a monthly basis by end office by dividing the customer's interstate originating access minutes by the customer's total originating access minutes.
- (ii) For terminating access minutes, the same data used by the Telephone Company to develop the PIU factor for originating access minutes will be used to develop the PIU factor for such terminating access minutes.

The Telephone Company developed PIU factor(s) described in this section will only be used for minutes of use for which the Telephone Company does not have sufficient call detail to determine the jurisdiction until such time as the customer provides updated PIU factor(s) for these services.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(C) Jurisdictional Reports - Switched Access (Cont'd)(2) Use of PIU Factors (Cont'd)

- (b) Separate PIUs are required for flat rated Entrance Facilities, Direct Trunked Transport Facilities, and Switched Access Services Optional Features and Functions. The PIU factor(s) for use with such flat rated elements will reflect the combination of originating and terminating traffic of all services using such facilities.

If the customer fails to provide a PIU factor on its order for service, the Telephone Company will apply the PIU factor it developed pursuant to (2) (a), above, against the customer's flat rated Switched Access Services to apportion those charges between the jurisdictions.

- (c) For each service, the customer may only provide a PIU factor that is in a whole number format, i.e., a number from 0 to 100. When the customer provides the PIU factor, the Telephone Company will subtract the provided PIU from 100 and the difference is the percent intrastate usage. The sum of the interstate and intrastate percentages will equal 100 percent. The customer provided factors will be used by the Telephone Company as described in (1), above, until the customer provides updated PIU factors as required in (2) (d), below.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(C) Jurisdictional Reports - Switched Access (Cont'd)(2) Use of PIU Factors (Cont'd)

- (d) Effective on the first of January, April, July and October of each year, the customer shall update its interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than fifteen (15) days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for joint interstate and intrastate use. Such revised report will serve as the basis for the next three month's billing for determining the jurisdiction for Switched Access Services in cases where the Telephone Company does not have sufficient call detail to do so and will be effective on the bill date for that service. No prorating or back billing will be done based on the revised report.

If the customer does not supply the revised reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the customer's order for service or as developed by the Telephone Company as specified in (2) (a), above.

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.12 Determination of Intrastate Charges for Mixed Interstate and Intrastate Switched Access Service

When mixed interstate and intrastate Switched Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The PIU factor(s) provided by the customer or developed by the Telephone Company as set forth in Section 2.3.11 (C) (2), preceding, will serve as the basis for prorating the charges unless the Telephone Company is billing according to sufficient call details as set forth in Section 2.3.11 (C) (1) (b), preceding. The percentage of a Switched Access Service to be charged as interstate is applied in the following manner:

(A) Monthly and Nonrecurring Charges

For monthly and nonrecurring chargeable rate elements, multiply the percent interstate use times the quantity of chargeable elements times the stated tariff rate per element.

(B) Usage Sensitive Charges

For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent interstate use times actual use times the stated tariff rate.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits(A) Deposits

The Telephone Company will only require a customer that has a proven history of late payments to the Telephone Company or that does not have established credit to make a deposit as a guarantee of the payment of rates and charges. Such deposit may be required prior to establishing a service or at any time after the provision of a service to the customer. For purposes of this section, a proven history of late payments is defined as two (2) or more occasions within the preceding twelve (12) months in which payment for undisputed charges was not received within three (3) business days following the payment due date, provided the outstanding undisputed amount of each such individual unpaid bill represented at least ten (10) percent of the total charges on that individual bill. The Telephone Company will provide notice via overnight delivery to the person designated by the customer to receive such notice of the requirement to pay a deposit. The customer will be required to make payment of such deposit prior to the provision of service in those cases where the customer has not established credit with the Telephone Company, or otherwise within fifteen (15) business days of such notice. Such notice period will start the day after the notice is sent by overnight delivery.

No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. For new service(s) being established, such deposit will not exceed the estimated rates and charges for a two-month period. For existing service(s), such deposit will not exceed the actual rates and charges for a two-month period associated with each individual bill that met the criteria for late payments above. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(A) Deposits (Cont'd)

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (C) (2) (a) or in (C) (2) (b), following, whichever is lower.

The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) Bill Dates

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for service under this tariff), the period of service each bill covers, and the payment date will be as follows:

(1) Access Services Billed to End Users

For Access Services billed to End Users, the Telephone Company will establish a bill day each month for each end user account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12 month period.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates (Cont'd)(1) Access Services Billed to End Users (Cont'd)

The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Such bills are due when rendered as set forth in the Telephone Company Local Exchange Tariff.

(2) Access Services Billed to Customers Other Than End Users

For Access Services billed to customers other than End Users, the Telephone Company will establish a bill day each month for each customer account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12 month period.

The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due in immediately available funds by the payment date, as set forth in (C), following. If payment is not received by the payment date, a late payment penalty will apply as set forth in (C), following.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties

- (1) All bills dated as set forth in (B)(2), preceding, for service provided to the customer by the Telephone Company, are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If the customer does not receive a bill at least 20 days prior to the 31 day payment due date, then the bill shall be considered delayed. When the bill has been delayed, upon request of the customer the due date will be extended by the number of days the bill was delayed. Such request of the customer must be accompanied with proof of late bill receipt.

If such payment date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due from the customer as follows:

- If the payment date falls on a Sunday or on a Legal Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Legal Holiday.
 - If the payment date falls on a Saturday or on a Legal Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.
- (2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Telephone Company after the payment date as set forth in (1) preceding, or if a payment or any portion of a payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the payment or the portion of the payment not received by the payment date times a late factor.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties

(2) (Cont'd)

The late factor shall be the lessor of:

- (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (b) 0.000292 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

(D) Billing Disputes

- (1) A good faith dispute requires the customer to provide a written claim to the Telephone Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the customer's bill, or, when available, by accessing such information on the Telephone Company's website also shown on the customer's bill. Such claim must identify in detail the basis for the dispute, and if the customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Telephone Company to investigate the merits of the dispute.
- (2) The date of the dispute shall be the date on which the customer furnishes the Telephone Company the account information required in (D) (1), above.
- (3) The date of resolution is the date the Telephone Company completes its investigation, provides written notice to the customer regarding the disposition of the claim, i.e., resolved in favor of the customer or resolved in favor of the Telephone Company, and credits the customer's account, if applicable.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

- (4) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (C) (2), above.
- (5) If the customer pays the bill in full by the payment due date, and later initiates a billing dispute within ninety (90) days of the payment due date, penalty interest may be applicable.
 - (a) If the billing dispute is resolved in favor of the customer, the customer shall receive a credit from the Telephone Company. This credit will be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. This amount will apply from the date of the customer's payment through the date on which the customer receives the disputed amount credit from the Telephone Company. The penalty factor shall be the lessor of:
 - (i) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or
 - (ii) 0.000292 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.
 - (b) If the dispute is resolved in favor of the Telephone Company, neither a late payment charge nor a penalty interest charge is applicable.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

(6) If the customer pays the bill in full by the payment due date, and later initiates a billing dispute after ninety (90) days of the payment due date, penalty interest may be applicable.

(a) If the billing dispute is resolved in favor of the customer, the customer shall receive a credit from the Telephone Company. This credit will be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. This amount will apply from the date of the dispute through the date on which the customer receives the disputed amount credit from the Telephone Company. The penalty factor shall be the lesser of:

(i) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(ii) 0.000292 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(b) If the dispute is resolved in favor of the Telephone Company, neither a late payment charge nor a penalty interest charge is applicable.

(E) Proration of Charges

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days based on a 30 day month. The Telephone Company will, upon request, furnish within 30 days of a request and at no charge to the customer such detailed information as may reasonably be required for verification of any bill.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(F) Rounding of Charges

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month, or as otherwise specified.

When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

Credit allowances are computed as follows:

(1) Flat rated Switched Access Service rate elements

For flat rated Switched Access Service rate elements (i.e., Entrance Facility, Direct Trunked Transport, Multiplexing), no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

(2) Switched Access Service Usage Rated Elements

For Switched Access Service usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate for each period of 24 hours or major fraction thereof that the interruption continues.

(3) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When A Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Periods when the customer elects not to release service for testing and/or repair and continues to use it on an impaired basis.
- (6) An interruption or a group of interruptions, resulting from a common cause, that would result in credit in an amount less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Reestablishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Nonrecurring charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The reestablishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period.)

(B) Nonrecurring Charges Apply

Nonrecurring charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.6 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

2.4.7 Access Services Provided By More Than One Telephone Company

When an Access Service is provided by more than one telephone company, the telephone companies involved will utilize the billing method as set forth in (A), following, based on the service being provided. The customer will place the order for the service with each telephone company jointly providing the service.

(A) Meet Point Multiple Billing

Meet Point Multiple Billing is required when an access service is provided by multiple telephone companies for Switched Access and Special Access Services.

Each telephone company jointly providing the access service will receive an order, or a copy of the order, from the customer and arrange to provide the service.

For usage rated access services, the access minutes of use will be determined by each company. A company without recording capability may obtain detailed access usage records from the recording company to develop its access minutes.

A telephone company that renders a meet point bill, the Bill Rendering Company, will render the bill in accordance with the industry standards as described in the Multiple Exchange Carrier Access Billing (MECAB) Guidelines and the Multiple Exchange Carrier Ordering and Design (MECOD) Guidelines.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(A) Meet Point Multiple Billing (Cont'd)(1) Multiple Bill Rendering

Each telephone company providing the access service will render an access bill to the customer for its portion of the service based on its access tariff rates and regulations.

Each Bill Rendering Company will:

- prepare its own bill;
- determine its charge(s) for Local Transport and/or Channel Mileage as set forth in (2) following;
- determine and include all recurring and nonrecurring rates and charges of its access tariff; and
- forward its bill to the customer.

The customer will remit payment directly to each Bill Rendering Company.

(2) Determination of Meet Point Multiple Billed Local Transport and Channel Mileage Charges

Each telephone company's portion of the Local Transport and Channel Mileage will be developed as follows:

- (a) Determine the appropriate Local Transport or Channel Mileage by computing the number of airline miles between the telephone company premises (end office, access tandem or serving wire centers for Switched Access or serving wire centers for Special Access) using the V&H coordinates method.

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(A) Meet Point Multiple Billing (Cont'd)(2) Determination of Meet Point Multiple Billed Local Transport and Channel Mileage Charges (Cont'd)

- (b) Determine the billing percentage (BP), as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, which represents the portion of the service provided by each telephone company.
- (c) For Tandem Switched Transport:
 - multiply the number of originating and terminating access minutes of use routed over the facility times the number of airline miles, as set forth in (a) preceding, times the BP for each telephone company, as set forth in (b) preceding, times the Tandem Switched Facility rate; and
 - multiply the Tandem Switched Termination rate times the number of originating and terminating access minutes routed over the facility.
 - When a tandem office is located within the operating territory of the Telephone Company, multiply the Tandem Switching rate times the number of originating and terminating access minutes that are switched at the tandem.
 - The Tandem Switched Termination rate is applied on a per access minute basis (for all originating and all terminating minutes of use routed over the facility) at each end of each measured segment of Tandem Switched Facility (e.g., at the end office, host office, and the access tandem). (Note: The BP is not applied to either the Switched Access Tandem Switched Termination rate or any Nonrecurring Charge.)

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(A) Meet Point Multiple Billing (Cont'd)(2) Determination of Meet Point Multiple Billed Local Transport and Channel Mileage Charges (Cont'd)

(d) For Direct Trunked Transport:

- multiply the number of airline miles, as set forth in (a) preceding, times the BP for each telephone company, as set forth in (b) preceding, times the Direct Trunked Facility rate.
- the Direct Trunked Termination rate is applied at each end of each measured segment of the Direct Trunked Facility (e.g., at the end office, tandem, and serving wire center). (Note: The BP is not applied to either the Switched Access Direct Trunked Termination rate or any Nonrecurring Charge.)

(e) For Entrance Facility:

- When the Entrance Facility and/or Multiplexing equipment is located within the operating territory of the Telephone Company, the Entrance Facility and/or Multiplexing charge will apply.
- The Billing Percentage (BP) is not applicable to the Entrance Facility and Multiplexer charges.

(f) For Special Access, multiply the number of airline miles, as set forth in (a) preceding, times the BP for each telephone company, as set forth in (b) preceding, times the Channel Mileage Facility rate.

The Channel Mileage Termination rate will apply at the serving wire center(s) for each customer designated premises and Telephone Company hub where the channel is terminated. (Note: The BP is not applied to either the Channel Mileage Termination rate or any Nonrecurring Charge.)

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(A) Meet Point Multiple Billing (Cont'd)(2) Determination of Meet Point Multiple Billed Local Transport and Channel Mileage Charges (Cont'd)

- (g) When three or more telephone companies are involved in providing an Access Service, the intermediate telephone company(s) will determine the charges as set forth in (c) through (f), preceding. Additionally, when a segment of the Tandem Switched Facility, Direct Trunked Facility or Channel Mileage Facility is measured to the intermediate office(s), the Tandem Switched Termination, Direct Trunked Termination or Channel Mileage Termination rates are also applied at the intermediate telephone company(s) office(s).

2.5 Connections

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Services furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No.1 and in Section 2.1, preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

800 Data Base Access Service

The term "800 Data Base Access Service" denotes a service which uses a data base system to identify 800 access customers on a 10-digit basis. For purposes of administering the rules and regulations set forth in this tariff regarding the provision of 800 Database Access, except where otherwise specified, 800 Database Access Service shall include the following service access codes 800, 888, 877, 866, 855, 844, 833, and 822.

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Access Minutes

For the purpose of calculating chargeable usage, the term "Access Minutes" denotes customer usage of exchange facilities in the provision of interstate service. On the originating end of an interstate call, usage is measured from the time the originating end user's call is delivered by the telephone company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Switched Access Service ordered. This customer specified BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Switched Access Service ordered.

Carrier Identification Code (CIC)

The term "Carrier Identification Code (CIC)" denotes a numeric code assigned by the North American Numbering Plan (NANP) Administrator for the provisioning of Switched Access Services. The numeric code is unique to each carrier and is used by the Telephone Company to route switched access traffic to the Customer Designated Premises.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariff of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariff. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariff.

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to End Users, Interexchange Carriers (ICs), other Local Exchange Carriers, and other telecommunications carriers or providers originating or terminating Toll VoIP-PSTN Traffic.

Customer Designated Premises

The term "Customer Designated Premises" denotes the premises specified by the customer for the provision of Access Service.

End Office

The term "End Office" denotes a local telephone company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. This term includes Remote Switching Modules/Systems served by a Host Central Office in a different wire center.

End User

The term "End User" means any customer of an interstate telecommunications service that is not a carrier, except that a carrier other than the Telephone Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Telephone Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Individual Case Basis (ICB)

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier (IC)" and "Interexchange Common Carrier" denote any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate communication by wire or radio, between two or more exchanges.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Major Fraction Thereof

The term "Major Fraction Thereof" denotes any period of time in excess of $\frac{1}{2}$ of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the customer would be given a credit allowance for two, twenty-four hour periods for a total of forty-eight hours.

Point of Termination

The term "Point of Termination" denotes the point of demarcation within a customer designated premises at which the telephone company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Serving Wire Center

The term "Serving Wire Center" denotes the wire center from which the customer designated premises would normally obtain dial tone from the Telephone Company.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

ACCESS SERVICE

3. Federal Universal Service Charge

3.1 General

The Federal Universal Service Charge (FUSC) recovers the Telephone Company's contribution to various federal universal service funds. The Telephone Company will apply a surcharge factor each month to the billed charges for interstate access services provided to end users from the tariff.

3.2 Rate Regulations

The Telephone Company will bill FUSC each month by multiplying the Surcharge Factor, as set forth in Section 10.1.1, following, by the end user's monthly interstate access service charges.

ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs. End User Access provides for the use of an End User Common Line (EUCL).

4.1 Limitations

Telephone number detail billing, directory listings, and intercept arrangements are not included with End User Access.

4.2 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in Section 10.1.2, following, as follows:

- Use of an EUCL for interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.3 Payment Arrangements and Credit Allowances4.3.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.3.2 Cancellation of Orders

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4.3.3 Changes to Orders

When changes are made to orders for the local exchange service associated with the End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.3.4 Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.4.4, preceding.

ACCESS SERVICE

4. End User Access Service (Cont'd)4.3 Payment Arrangements and Credit Allowances (Cont'd)4.3.5 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service that is associated with an EUCL, one-half of the monthly EUCL charge will be temporarily suspended for the time period the associated local exchange service is suspended.

4.4 Rate Regulations4.4.1 Residence Services

When an end user is provided local residence exchange service(s), and when the local residence exchange service is provided under the general and/or local exchange tariff, the EUCL Residence – Individual line or trunk rate as set forth in Section 10.1.2(A), following, applies to each such local residence exchange line or trunk.

4.4.2 Business Services(A) Single Line Service

When an end user is provided a single local business exchange service, and when the local business exchange service is provided under the general and/or local exchange or centrex service tariffs, the EUCL Single Line Business – Individual line or trunk rate as set forth in Section 10.1.2(B), following, applies to each such business individual line or trunk.

(B) Multiline Service

When an end user is provided more than one local business exchange service, pay telephone and centrex services included, and when the local business exchange service is provided under the general and/or local exchange or centrex service tariffs, the EUCL Multiline Business – Individual line or trunk rate as set forth in Section 10.1.2(C), following, applies to each such Multiline Business individual line or trunk.

ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Rate Regulations (Cont'd)4.4.2 Business Services (Cont'd)(C) Centrex Co and Centrex CO-like Services

Business or residence single line or multiline usage for Centrex CO and Centrex CO-like services is determined as set forth in (A) and (B) preceding.

Centrex CO or Centrex CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in Section 10.1.2(A), following. Business charges for lines to the university, college or school offices will apply as set forth in Section 10.1.2(C), following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

4.4.3 Pay Telephone Service

The EUCL Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

4.4.4 Radio Common Carriers

For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's equipment, End User Access charges do not apply. End User Access charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing landline local exchange telephone service.

4.4.5 Remote Call Forwarding

For each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs, End User Access charges do not apply.

ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Rate Regulations (Cont'd)4.4.6 Integrated Services Digital Network (ISDN) Services(A) ISDN Basic Rate Interface (BRI)

When an end user is provided residence or business local exchange service under any general and/or local exchange services tariffs using an ISDN BRI arrangement, one (1) EUCL Residence – Individual line or trunk charge as set forth in Section 10.1.2(A), following, or, one (1) EUCL Single Line Business – Individual line or trunk charge as set forth in Section 10.1.2(B), following, applies to each ISDN BRI arrangement.

(B) ISDN Primary Rate Interface (PRI)

When an end user is provided residence or business local exchange service under any general and/or local exchange services tariffs using an ISDN PRI arrangement, five (5) EUCL Multiline Business – Individual line or trunk charges as set forth in Section 10.1.2(C), following, apply to each ISDN PRI arrangement.

4.4.7 DS1 Channel Service

When an end user is provided local exchange service under any general and/or local exchange tariffs using a DS1 (1.544 Mbps) channel service where the customer provides the terminating channelization equipment, five (5) EUCL Multiline Business – Individual line or trunk charges as set forth in Section 10.1.2(C), following, apply to each DS1 channel service.

ACCESS SERVICE

5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for services provided.

An Access Order is an order to provide the customer with Switched Access or Special Access Service or to provide changes to existing services.

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the following information in addition to other requirements of this section:

- Customer name and premises address(es),
- Billing name and address, if different from customer name and address,
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

5.1.1 Service Installation

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched Access and Special Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon request and within a reasonable period of time.

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in Section 10.3.3(A), following

ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.2 Expedited Orders

When placing an Access Order, a customer may request a service date that is prior to the applicable service date. Additionally, a customer may also request an earlier service date on a pending Access Order. In this case, an access order modification as set forth in Section 5.4, following, would be required. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Charges will be billed at actual cost, not to exceed 10 percent over estimated charges. Such additional charges will be determined and billed to the customer as explained following.

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor Charges rates.

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in Section 10.3.1(B), following, also applies.

5.1.3 Selection of Facilities for Access Orders

The option to request a specific transmission path or channel is only provided for High Capacity Special Access facilities.

When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements5.2.1 Switched Access Service

When ordering Switched Access service, the customer must specify the directionality of the service and whether the service is to be provided as (1) Direct Trunked Transport from the serving wire center to the end office, or (2) Direct Trunked Transport from the serving wire center to a tandem which connects with Tandem Switched Transport from the tandem to the end office. When all or a portion of service is ordered as Direct Trunked Transport, the customer must specify the type and quantity of Direct Trunked Transport facility (e.g., Voice Grade, High Capacity DS1 or DS3) and the hubs involved.

The customer must also specify the type of Entrance Facility to be used for Switched Access (e.g., Voice Grade or High Capacity). For High Capacity Entrance Facilities, the customer must specify the facility assignment and the channel assignment for each trunk.

Direct Trunked Transport is not available from end offices that lack recording or measurement capability.

When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing.

A customer's Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

When placing an order for Switched Access Service, the customer shall provide:

- the number of Busy Hour Minutes of Capacity (BHMC) from the customer designated premises to the end office; or
- the number of trunks desired between the customer designated premises and the entry switch;
- Optional Features; and
- a projected Percentage of Interstate Use (PIU) as set forth in Section 2.3.11, preceding.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service

When placing an order for Special Access Service, the customer must specify:

- the customer designated premises or hubs involved;
- type of service (e.g., Voice Grade or High Capacity);
- the channel interface(s);
- technical specification package;
- options desired;
- that the traffic consists of more than ten percent interstate traffic.

5.2.3 Miscellaneous Services

Miscellaneous Services may include, but are not limited to testing, special facilities routing, and additional labor. These items may be ordered initially or may subsequently be added to a pending order at any time up to and including the service date for the Access Service. When a service date change results from ordering these Miscellaneous Services, the appropriate Service Date Change and/or Design Change charge will apply.

When the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request, the customer will be notified by the Telephone Company of the reason for, and amount of Additional Engineering. A firm order will only be established where the customer agrees to the Additional Engineering charges. The Telephone Company will assure that Additional Engineering charges do not exceed the estimate by more than 10 percent.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company

Access Services provided by more than one telephone company are services where one end of the Local Transport or Channel Mileage element is in the operating territory of one telephone company and the other end of the element is in the operating territory of a different telephone company.

5.3.1 Meet Point Multiple Billing Ordering

Each telephone company will provide its portion of the Access Service within its operating territory to an interconnection point(s) with the other telephone company(s). Billing Percentages will be determined by the telephone companies involved in providing the Access Service and listed in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. Each telephone company will bill the customer for its portion of the service as set forth in Section 2.4.7(A), preceding. All other appropriate charges in each telephone company tariff are applicable.

For the service(s) ordered as set forth following, the customer must also supply a copy of the order to the telephone company in whose operating territory a customer designated premises is located and any other telephone company(s) involved in providing the service.

- (A) For Switched Access Services, the customer must place an order with the telephone company in whose territory the end office is located. Customers may, at their option, order Switched Access Service to the access tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same telephone company operating territory, the customer must also supply a copy of the order to each additional telephone company subtending the access tandem.
- (B) Customers ordering Special Access Service may place the order for a Special Access Service with either telephone company.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge, as set forth in Section 10.3.1(A), following, is applied to all customer requests for new Special Access and Switched Access Services. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special Access and Switched Access Services with the following exceptions:

The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes.
- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When the Interim NXX Translation charge is applicable.
- When a Miscellaneous Service Order Charge is applicable.
- When a PIC Change Charge is applicable.
- When a Telephone Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.

The Access Order Charge will be applied on a per order basis to each order received by the Telephone Company or copy of an order received by the Telephone Company pursuant to Section 5.3, preceding, and is in addition to other applicable charges as set forth in this and other sections of this tariff.

The Access Order Charge will be applied on a per order basis for any change, rearrangement or addition of CICs to an existing Switched Access Service trunk group.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge

The Miscellaneous Service Order Charge, as set forth in Section 10.3.1(D), following, is an administrative charge designed to compensate for the expenses associated with service order issuance. The charge always applies to the following services since a pending service order would not exist: overtime repair, standby repair, testing, other labor, and maintenance of service.

The Miscellaneous Service Order Charge does not apply to the following services since there would exist a pending service order: additional engineering, overtime installation, standby acceptance testing, testing with other companies in conjunction with acceptance testing, and additional cooperative acceptance testing.

5.4.3 Access Order Change Charges

Access Order changes involve service date changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order change, the Telephone Company will schedule a new service date. All charges for Access Order changes, as set forth in Sections 10.3.1(B) and (C), following, will apply on a per occurrence basis.

(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in Section 10.3.1(B), following, will be applied to the order.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(A) Service Date Change (Cont'd)

If the service date is changed to an earlier date, and the Telephone Company determines additional labor is necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in Section 5.1.2, preceding, apply. Such charges will apply in addition to the Service Date Change Charge.

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in Section 5.4.4, following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply; however, the Access Order Charge will apply to the new order.

If the service date is changed due to a design change as set forth in (B), following, the Service Date Change Charge will apply.

(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review, by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, or type of Interface Group or technical specification package. Design changes do not include a change of customer designated premises, first point of switching, or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change (Cont'd)

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge, as set forth in Section 10.3.1(C), following, will apply in addition to the charge for Additional Engineering, as set forth in Section 10.3.2, following. If a change of service date is required, the Service Date Change Charge, as set forth in Section 10.3.1(B), following, will also apply. The Access Order Charge, as set forth in Section 10.3.1(A), following, does not apply.

5.4.4 Cancellation of an Access Order

A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date on which the Telephone Company receives written notice from the customer. When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

- (A) Installation of Switched Access or Special Access facilities is considered to have started when the Telephone Company incurs any cost in connection with provisioning the service that otherwise would not have been incurred.
- (B) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.
- (C) When installation of access facilities has been started prior to the cancellation, a charge equal to the lower of either the cost incurred in such installation, less net salvage, or the charges for a minimum period for the service will apply.

Any partial cancellation (e.g., decrease in the number of trunks, channels ordered) will be treated as a cancellation and subject to applicable charges as stated above.

ACCESS SERVICE

6. Switched Access Service6.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer designated premises and an end user's premises. It provides for the use of common terminating, switching, and trunking facilities and for the use of common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer designated premises, and to terminate calls from a customer designated premises to an end user's premises.

6.1.1 Description and Provision of Switched Access Service Arrangements(A) Description

Switched Access Service is provided in one Feature Group arrangement with standard and optional features. The provision of this Feature Group requires Local Transport facilities, including an Entrance Facility, and the appropriate End Office functions.

The Feature Group is arranged for either originating, terminating or two-way calling, based on the customer end office switching capacity ordered.

(B) Manner of Provision

Switched Access is furnished in either quantities of trunks or in busy hour minutes of capacity (BHMCs).

There are two major BHMC categories identified as: Originating and Terminating. Originating BHMCs represent access capacity for carrying traffic from the end user to the customer. Terminating BHMCs represent access capacity for carrying traffic from the customer to the end user. When ordering capacity for Switched Access in BHMCs, the customer must, at a minimum, specify such access capacity in terms of Originating BHMCs and/or Terminating BHMCs.

6.1.2 Ordering Options and Conditions

Switched Access Service is ordered under the Access Order provisions set forth in Section 5.2.1, preceding. Also, included in that section are regulations concerning miscellaneous service order charges which may be associated with Switched Access Service ordering (e.g., Service Date Changes, Cancellations, etc.).

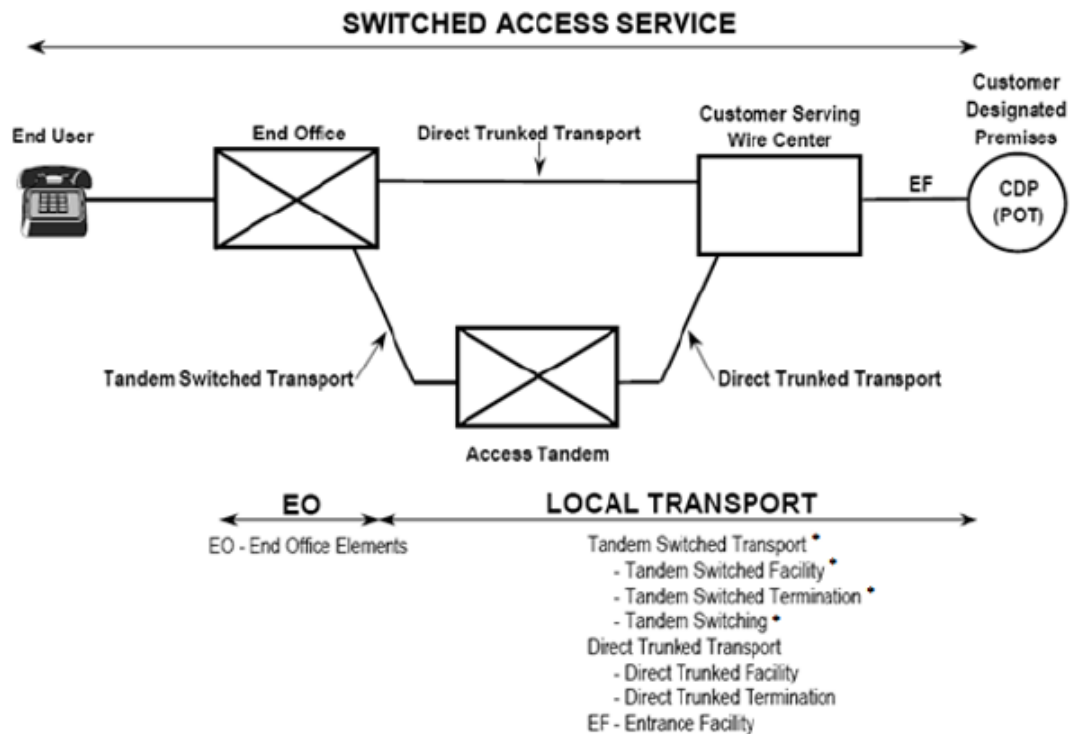
ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories

There are three rate categories which apply to Switched Access Service:

- Local Transport;
- End Office; and
- Chargeable Optional Features.

The following diagram depicts a generic view of the components of Switched Access Service and the manner in which the components are combined to provide a complete Access Service.



* As of July 1, 2021, for originating toll free minutes only, and office rate elements (i.e., Local Switching and information Surcharge) are listed in Section 10.2.3(A) and (B), following, and the Joint Tandem Switched Transport rate element in Section 10.2.2, following, is applied per tandem as set forth in Section 6.1.3(A), following, in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport

The Local Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es), which may be a Remote Switching Module(s), where the customer's traffic is switched to originate or terminate the customer's communications.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer designated premises) and in the terminating direction (from the customer designated premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz. The customer must specify the choice of facilities (i.e. Voice Grade 2 or 4 wire, or High Capacity DS1 or DS3) to be used in the provision of the Direct Trunked Transport or Entrance Facility.

The customer must specify when ordering (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, (2) the type of Direct Trunked Transport and whether it will overflow to Tandem Switched Transport when service is directly routed to an end office, (3) the type of Entrance Facility, where applicable, (4) the directionality of the service, and (5) when multiplexing is required, the hub(s) at which the multiplexing will be provided.

When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing.

Direct Trunked Transport is available at all tandems and at all end offices.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)

The Local Transport Rate Category includes four classifications of rate elements: (1) Entrance Facility, (2) Direct Trunked Transport, (3) Tandem Switched Transport, and (4) Multiplexing.

(1) Entrance Facility

The Entrance Facility recovers a portion of the costs associated with a communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Entrance Facility is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the customer designated premises and the type of signaling capability, if any.

Three types of Entrance Facility are available:

- Voice Grade 2 or 4 wire (an analog channel with an approximate bandwidth of 300 to 3000 hz);
- High Capacity DS1 (an isochronous serial digital channel with a rate of 1.544 Mbps);
- High Capacity DS3 (an isochronous serial digital channel with a rate of 44.736 Mbps);

The minimum period for which a High Capacity DS3 Entrance Facility is provided is twelve months.

One charge applies for each Entrance Facility that is terminated at a customer designated premises. This charge, specified in Section 10.2.2(A), following, will apply even if the customer designated premises and the serving wire center are collocated in a Telephone Company building, except as provided for below.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(1) Entrance Facility (Cont'd)

The Entrance Facility charge specified in Section 10.2.2(A), following, will not apply when: (1) the customer designated premises and serving wire center are physically (including caged, cageless, shared and adjacent arrangements) or virtually collocated as those terms are used in 47 C.F.R. § 51.323 and (2) the customer obtains such collocation for the purpose of interconnection with the Telephone Company's network for the transmission and routing of telephone exchange service, exchange access or both, and for the purpose of providing local exchange or exchange access services to its customers.

A customer's Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

(2) Direct Trunked Transport

The Direct Trunked Transport rate elements recover a portion of the cost associated with a communications path or circuits dedicated to the use of a single customer between the serving wire center and an end office, or the serving wire center and a tandem.

Direct Trunked Transport is available at all tandems and to all end offices.

Three types of Direct Trunked Transport are available:

- Voice Grade 2 or 4 wire (an analog channel with an approximate bandwidth of 300 to 3000 hz);
- High Capacity DS1 (an isochronous serial digital channel with a rate of 1.544 Mbps);
- High Capacity DS3 (an isochronous serial digital channel with a rate of 44.736 Mbps);

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(2) Direct Trunked Transport (Cont'd)

High Capacity DS3 Direct Trunked Transport cannot be terminated at end offices that are not identified as hub offices that provide DS3 to DS1 multiplexing.

Additionally, DS1 Direct Trunked Transport cannot be terminated at end offices that are not identified as hub offices that provide DS1 to Voice Grade multiplexing or are not electronic end offices.

Offices that provide multiplexing functions are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Direct Trunked Transport rates, specified in Section 10.2.2(B), following, consist of a Direct Trunked Facility rate which is applied on a per mile basis and a Direct Trunked Termination rate which is applied at each end of each measured segment of the Direct Trunked Facility (e.g., at the end office, tandem, hub, and serving wire center). When the Direct Trunked Facility mileage is zero, neither the Direct Trunked Facility rate nor the Direct Trunked Termination rate will apply.

The Direct Trunked Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of the interoffice circuits.

The Direct Trunked Termination rate recovers a portion of the costs of the circuit equipment that is necessary for the termination of each end of the Direct Trunked Facility.

The minimum period for which a High Capacity DS3 Direct Trunked Transport is provided is twelve months.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(3) Tandem Switched Transport

The Tandem Switched Transport rate elements recover a portion of the costs associated with a communications path between a tandem and an end office on circuits that are switched at a tandem switch, or between a host switch and remote switch.

Tandem Switched Transport rates, specified in Section 10.2.2(C), following, consist of a Tandem Switching rate, a Tandem Switched Facility rate, and a Tandem Switched Termination rate. For originating toll free minutes only, a Joint Tandem Switched Transport rate applies in lieu of the Tandem Switching, Tandem Switched Facility and Tandem Switched Termination rates and is only billed by the tandem company that performs the tandem switching function.

(C)
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(C)

(a) The Tandem Switching rate recovers a portion of the costs of switching traffic through an access tandem. The Tandem Switching rate is applied on a per access minute per tandem basis for all originating (excluding toll free) and all terminating minutes of use switched at the tandem. Tandem locations are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(C)

(b) The Tandem Switched Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of interoffice circuits. The Tandem Switched Facility rate is applied on a per access minute per mile basis for all originating and all terminating minutes of use routed over the facility.

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ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(3) Tandem Switched Transport (Cont'd)

(c) The Tandem Switched Termination rate recovers a portion of the costs of circuit equipment necessary for the termination of each end of each measured segment of the Tandem Switched Facility. The Tandem Switched Termination rate is applied on a per access minute basis (for all originating (excluding toll free) and all terminating minutes of use routed over the facility) at each end of each measured segment of Tandem Switched Facility (e.g., at the end office, host office, and the access tandem).

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(d) The Joint Tandem Switched Transport rate specified in Section 17.2.2, following, is applied on a per originating toll free access minute per tandem basis in lieu of the Tandem Switching, Tandem Switched Facility, and Tandem Switched Termination rates and is only billed by the tandem company that performs the tandem switching function.

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ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(3) Tandem Switched Transport (Cont'd)

When the Tandem Switched Facility mileage is zero, neither the Tandem Switched Facility rate nor the Tandem Switched Termination rate will apply.

(4) Multiplexing

Multiplexing provides an arrangement for converting a single, higher capacity or bandwidth circuit to several lower capacity or bandwidth circuits.

When a derived channel is itself multiplexed to derive additional channels with a lesser capacity, this is referred to as cascade multiplexing. When cascade multiplexing occurs, a charge for the additional multiplexing function applies. When cascade multiplexing is performed at different hubbing locations, Direct Trunked Transport charges also apply between the hubs.

Multiplexing is only available at the wire centers identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

The following multiplexing arrangements are offered for use with Switched Access Service.

- (a) DS3 to DS1 Multiplexing charges specified in Section 10.2.2(B)(3), following, apply when a High Capacity DS3 Entrance Facility or High Capacity DS3 Direct Trunked Transport is connected with High Capacity DS1 Direct Trunked Transport. The DS3 to DS1 multiplexer will convert a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(4) Multiplexing (Cont'd)

- (b) DS1 to Voice Grade Multiplexing charges specified in Section 10.2.2(B)(3), following, apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is connected with Voice Grade Direct Trunked Transport. However, a DS1 to Voice Grade Multiplexing charge does not apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is terminated at an electronic end office and only Switched Access Service is provided over the DS1 facility (i.e., Voice Grade Special Access channels are not derived). The DS1 to Voice Grade multiplexer will convert a 1.544 Mbps channel to 24 Voice Grade channels.

(B) End Office

The End Office rate category establishes the charges related to the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office.

(1) Local Switching

The Local Switching rate element establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, and the terminations of calls at Telephone Company Intercept Operators or recordings, the STP costs, and the SS7 signaling function between the end office and the Signaling Transfer Point.

Where end offices are appropriately equipped, international dialing may be provided as a capability associated with Local Switching which provides local dial switching for Feature Group D. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through standard FGD equipped end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)

Rates for Local Switching are set forth in Section 10.2.3(A), following.

(2) Information Surcharge

Information Surcharge rates are assessed to a customer based on the total number of access minutes.

Rates for Information Surcharge are set forth in Section 10.2.3(B), following.

(C) Chargeable Optional Features

Where facilities permit, the Telephone Company will, at the option of the customer, provide the following chargeable optional features.

(1) Toll Free Database Access Service

(T)

Toll Free Database Access Service is provided to all customers in conjunction with FGD Switched Access Service. When a 1+800 series+NXX+XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query a toll free database to identify the customer to whom the call will be delivered and provide vertical features based on the dialed ten digits. The call will then be routed to the identified customer over FGD Switched Access. The 800 series includes the following service access codes: 800, 888, 877, 866, 855, 844, 833, and 822.

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ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(1) Toll Free Database Access Service (Cont'd)

(T)

A Basic or Vertical Feature Query charge, as set forth in Section 10.2.2(D), following, is assessed for each completed query returned from the database identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query and the results are transmitted to the next company in the call path. If the originating company transmits the results of the query, it will assess the query charge per call. However, when the originating company is unable to do so, the next company in the call path that is able to launch and transmit the results of the query will assess the query charge. Only one query charger per call may be assessed.

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The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 series calls by telephone companies to different interexchange carriers based on the Local Access and Transport Area (LATA) in which the call originates.

The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation, (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 series numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 series calls based on factors such as time of day, place or origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

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ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company

In addition to the obligations of the Telephone Company set forth in Section 2, preceding, the Telephone Company has certain other obligations concerning only the provision of Switched Access Service. These obligations are as follows:

6.2.1 Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic), over any traffic carried over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling or national security demands.

6.2.2 Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. The Telephone Company will, upon notification by the customer that the transmission specifications are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the transmission specifications are met.

6.2.3 Testing(A) Acceptance Testing

At no additional charge, the Telephone Company will, at the customer's request, cooperatively test at the time of installation, the following parameters: Loss, C-Notched Noise, C-Message Noise, 3-Tone Slope, d.c. Continuity, and Operational Signaling.

(B) Routine Testing

At no additional charge, the Telephone Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C-Message Noise and Balance (Improved Return Loss). In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.3 Obligations of the Customer

In addition to the obligations of the customer set forth in Section 2, preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.3.1 Report Requirements

Customers are responsible for providing the following reports to the Telephone Company, when applicable.

(A) Jurisdictional Reports

When a customer orders Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in Section 2.3.11, preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth in Section 2.3.12, preceding.

(B) Code Screening Reports

When a customer orders service class routing, trunk access limitation, or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

6.3.2 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count, and overflow, for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.3.3 Supervisory Signaling

The customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.3 Obligations of the Customer (Cont'd)6.3.4 Short Duration Mass Calling Requirements

When a customer offers service for which a substantial call volume is expected during a short period of time (e.g., 900 service media stimulated events), the customer must notify the Telephone Company at least 48 hours in advance of each peak period. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the telephone number(s) to be used.

On the basis of the information provided, the Telephone Company may invoke network management controls (e.g., call gapping and code blocking) to reduce the probability of excessive network congestion. The Telephone Company will work cooperatively with the customer to determine the appropriate level of such control.

6.3.5 Call Signaling

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Telephone Company on traffic the customer's end users originate which is handed off for termination on the Telephone Company's network.

(A) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling stream.

(B) Multi-Frequency (MF) Signaling

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number Identification (ANI) field.

(C) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service; recurring (usage and flat rates) and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in (C), following.

(A) Recurring Rates

- (1) Usage Rates for Switched Access Service are rates that apply on a per access minute or a per call basis. Access minute charges and per call charges are accumulated over a monthly period.
- (2) Flat Rates for Switched Access Service are rates that apply on a per month per rate element basis.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, and service rearrangements. These charges are in addition to the Access Order Charge as specified in Section 10.3.1(A), following.

(1) Installation of Service

For Entrance Facilities, a Local Transport nonrecurring installation charge, as set forth in Section 10.2.1(A), following, will be applied at the serving wire center for each Entrance Facility installed.

For Direct Trunked Transport ordered to the end office, a Local Transport nonrecurring trunk activation charge, as set forth in Section 10.2.1(C), following, will be applied at the end office on a per order basis for each group of 24 Direct Trunked Transport trunks, or fraction thereof, that is activated at the end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(1) Installation of Service (Cont'd)

For Direct Trunked Transport ordered to the access tandem, a Local Transport nonrecurring trunk activation charge, as set forth in Section 10.2.1(C), following, will be applied at the access tandem on a per order basis for each group of 24 Direct Trunked Transport trunks, or fraction thereof, that is activated at the access tandem.

(2) Service Rearrangements

All changes to existing services other than changes involving administrative activities will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1), preceding, will apply for this work activity.

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

For conversion of FGD trunks from multifrequency address signaling to SS7 signaling or from SS7 signaling to multifrequency address signaling, nonrecurring charges will apply as set forth in Section 10.2.1(B), following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.2 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on the airline distance between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center.

When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to these methods are as set forth in (A) following.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 for Wire Center Information (V&H coordinates).

Mileage rates are as set forth in Section 10.2.2, following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. Then multiply the mileage by the appropriate rate.

(A) Remote Offices

The Local Transport mileage for Switched Access Service provided to a Remote Office will be measured in multiple segments.

When the facility is directly trunked to the Host Office, Direct Trunked Facility mileage will be measured between the customer's serving wire center and the Host Office, and Tandem Switched Facility mileage will be measured between the Host Office and the Remote Office. The Tandem Switching charge will not apply.

When the facility is routed through a tandem to the Host Office, Direct Trunked Facility will be measured from the customer's serving wire center to the tandem, Tandem Switched Facility will be measured from the tandem to the host, and another segment of Tandem Switched Facility will be measured from the host to the remote. A Tandem Switching charge will be applicable at the tandem.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group D (FGD) Access6.5.1 General

- (A) FGD Access, which is available to all customers, provides trunk side access to Telephone Company end office switches.
- (B) FGD is provided at Telephone Company designated end office switches whether routed directly or via Telephone Company designated electronic access tandem switches.
- (C) FGD is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start-pulsing signals and answer and disconnect supervisory signaling.
- (D) FGD switching is provided with multifrequency address signaling or out of band SS7 signaling. With multifrequency address signaling and SS7 signaling, up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes.

When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.

- (F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group D (FGD)Access (Cont'd)6.5.1 General (Cont'd)

- (G) The access code for FGD switching is a uniform access code of the form 101XXXX. A uniform access code(s) will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). The form of the numbers dialed by the customer's end user is 0 or 1 + NXX-XXXX, and 0 or 1 + NPA + NXX-XXXX.

When the 101XXXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service, or the end-of-dialing digit (#) for cut-through access to the customer designated premises.

- (H) FGD switching will be arranged to accept calls from telephone exchange service locations without the need for dialing the 101XXXX uniform access code. Each telephone exchange service line may be marked with a code to identify which 101XXXX code its calls will be directed to for intraLATA and interLATA service.

ACCESS SERVICE

7. Special Access Service

Special Access Service provides a transmission path to connect customer designated premises directly, or through a Telephone Company hub where bridging or multiplexing functions are performed. Special Access Service includes all exchange access not utilizing Telephone Company end office switches.

The connections provided by Special Access Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

The Telephone Company provides Special Access Service under the terms and conditions of this tariff at rates and charges established on an individual case basis (ICB). Special Access Service provided by the Telephone Company is subject to technical capability and feasibility.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services

Section 8.1 addresses Additional Engineering. Section 8.2 addresses Additional Labor (which is comprised of Overtime Installation, Overtime Repair, Standby, Testing and Maintenance with Other Telephone Companies and Other Labor). Section 8.3 addresses Miscellaneous Services (which are comprised of Testing Services, Maintenance of Service, and Telecommunications Service Priority). Section 8.4 addresses Presubscription.

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00 p.m.) for the application of rates based on working hours.

A Miscellaneous Service Order charge as described in Section 5.4.2, preceding, may be applicable to services ordered from this section.

8.1 Additional Engineering

Additional Engineering, including engineering reviews as set forth in Section 5.4.3, preceding, will be undertaken only after the Telephone Company has notified the customer that additional engineering charges apply as set forth in Section 10.3.2, following, and the customer agrees to such charges.

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR).
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service.
- (C) A customer requested Design Change requires the expenditure of Additional Engineering time.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in Sections 8.2.1 through 8.2.5, following. The Telephone Company will notify the customer that additional labor charges as set forth in Section 10.3.3, following, will apply before any additional labor is undertaken. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. When provisioning or restoring Telecommunications Service Priority services, the Telephone Company will, when possible, notify the customer of the applicability of these Additional Labor charges.

8.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

8.2.2 Overtime Repair

Overtime Repair is that Telephone Company repair effort performed outside of normally scheduled working hours.

8.2.3 Standby

Standby includes all time in excess of one-half (1/2) hour during which Telephone Company personnel standby to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

8.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect other telephone companies is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

8.2.5 Other Labor

Other labor is that additional labor not included in Sections 8.2.1 through 8.2.4, preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services8.3.1 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in Section 10.3.4, following. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Other testing services, as described in Sections 6.2.3, preceding, are provided by the Telephone Company in association with Access Services and are furnished at no additional charge.

Testing Services are normally provided by Telephone Company personnel at Telephone Company locations; however, provisions are made in (B)(2), following, for a customer to request Telephone Company personnel to perform Testing Services at the customer designated premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B), following.

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service (i.e., Acceptance Tests), (b) tests which are performed after customer acceptance of such access services and which are without charge (i.e., routine testing), and (c) additional tests which are performed during or after customer acceptance of such access services and for which additional charges apply (i.e., Additional Cooperative Acceptance Tests and in-service tests).

Routine tests are those tests performed by the Telephone Company on a regular basis, as set forth in Section 6.2.3, preceding, which are required to maintain Switched Access Service. Additional in-service tests may be done on an automatic basis (i.e., no Telephone Company or customer technicians involved), or on a manual basis (i.e., Telephone Company technician(s) involved at Telephone Company office(s) and Telephone Company or customer technician(s) involved at the customer designated premises).

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(1) Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing of Switched Access Service involves the Telephone Company provision of a technician at its office(s) and the customer provision of a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Service (FGB, FGC and FGD), is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, Gain-Slope and C-Notched Noise Testing and may order the routine tests (1004 Hz loss, C-Message Noise and Balance) on an as needed or more than routine schedule.

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

The Additional Tests (i.e., Gain-Slope, C-notched Noise, 1004 Hz loss, C-Message Noise and Balance) may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (FGA, FGB, FGC and FGD and Directory Access Service not routed through an access tandem), is a service where the Telephone Company provides a technician at its office(s) and the Telephone Company or customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests. Such additional tests will normally consist of Gain-Slope and C-Notched Noise testing. However, the Telephone Company will conduct any additional tests which the customer may request.

The Telephone Company will provide an AMT report listing the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

The Additional Manual Tests may be ordered by the customer at additional charges, 60 days prior to the start of the testing schedule as mutually agreed to by the customer and the Telephone Company.

(4) Obligations of the Customer

- (a) The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support routine testing as set forth in Section 6.2.3(B), preceding, or Additional Automatic Testing as set forth in Section 8.3.1(A)(2), preceding.
- (b) The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.2 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service Charge as set forth in Section 10.3.4(D), following, for the period of time from when Telephone Company personnel are dispatched, at the request of the customer, to the customer designated premises, to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B), preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

8.3.3 Telecommunications Service Priority - TSP

- (A) Priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1-2) dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual" (NCSM 3-1-1).

The TSP System is a service, developed to meet the requirements of the Federal Government, as specified in the Service Vendor's Handbook and Service User's Manual which provides the regulatory, administrative, and operational framework for the priority installation and/or restoration of NSEP telecommunications services. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.3 Telecommunications Service Priority - TSP

(A) (Cont'd)

For Switched Access Service, the TSP System's applicability is limited to those services which the Telephone Company can discreetly identify for priority provisioning and/or restoration.

(B) A Telecommunications Service Priority charge applies as set forth in Section 10.3.4(E), following, when a request to provide or change a Telecommunications Service Priority is received subsequent to the issuance of an Access Order to install the service.

Additionally, a Miscellaneous Service Order Charge as set forth in Section 10.3.1(D), following, will apply to Telecommunications Service Priority requests that are ordered subsequent to the initial installation of the associated access service.

A Telecommunications Service Priority charge does not apply when a Telecommunications Service Priority is discontinued or when ordered coincident with an Access Order to install or change service.

In addition, Additional Labor rates as set forth in Section 10.3.3, following, may be applicable when provisioning or restoring Switched or Special Access Services with Telecommunications Service Priority.

When the customer requests an audit or a reconciliation of the Telephone Company's Telecommunications Service Priority records, a Miscellaneous Service Order Charge as set forth in Section 10.3.1(D), following, and Additional Labor rates as set forth in Section 10.3.3, following, are applicable.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.4 Presubscription

- (A) Presubscription is the process by which end user customers may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without an access code, for interLATA interstate calls. This IC is referred to as the end user's presubscribed interexchange carrier (PIC).
- (B) New end users will be asked to select a PIC or designate that they do not want to presubscribe to any IC (No-PIC), at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no charge for this initial selection.
- indicate a PIC or No-PIC for all of its lines;
 - indicate a different PIC or No-PIC for each of its lines.

Only one PIC or No-PIC may be selected for each individual line, or lines terminating in the same hunt group. End users that select No-PIC must arrange this designation by directly notifying the Telephone Company's business office. This choice will require the end user to dial an access code (101XXXX) for all interLATA interstate toll calls. Subsequent to the installation of Telephone Exchange Service and after the end user's initial selection of a PIC or No-PIC, for any change in selection, a nonrecurring charge, as set forth in Section 10.3.4(F), following, apply.

- (C) If the new end user fails to make a PIC or No-PIC selection prior to the date of installation of Telephone Exchange Service, the Telephone Company will default the customer's line(s) to No-PIC, which will require the end user to dial an access code (101XXXX) for all interLATA interstate toll calls. The end user will be allowed a six month period from the installation of their service to select a PIC one time at no charge.

After six months from the installation of Telephone Exchange Service with no initial selection or anytime after an initial selection, nonrecurring charges, as set forth in Section 10.3.4(F), following, apply.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.4 Presubscription (Cont'd)

- (D) If an IC elects to discontinue its FGD Service offering, the IC will notify the Telephone Company of the cancellation. The IC will also notify all end users which selected them that they are canceling their service and that the end user should contact the Telephone Company to select a new PIC. The IC will also inform the end user that it will pay the PIC Change Charges. The canceling IC will then be billed by the Telephone Company the nonrecurring charges set forth in Section 10.3.4(F), following, for each end user's PIC change, from the canceling IC, for a period of two years from the discontinuance of FGD service.
- (E) If an IC elects to change or discontinue use of a Carrier Identification Code (CIC) for any reasons other than those set forth in (D) above, the IC will identify to the Telephone Company any affected end users and advise the Telephone Company of the new CIC to be assigned to these end users. If the CIC change involves a change of carrier for any end users, the IC will notify the affected end users of the change. The Telephone Company will change the PIC of each end user identified by the IC to the new CIC and bill the IC the nonrecurring charges set forth in Section 10.3.4(F), following, for each end user line or trunk that is changed.

8.3.5 Billing Name and Address Service(A) General Description

- (1) Billing Name and Address (BNA) Service is the provision by the Company to an interstate service provider who is a customer of the Company of the complete billing name, street address, city or town, state and zip code for a telephone number or calling card account number assigned by the Company. An interstate service provider is defined as an interexchange carrier, an operator service provider, an enhanced service provider or any other provider of interstate telecommunications services.
- (2) BNA Service is provided only for the purposes of allowing customers to bill their end users for telephone services provided by the customer, order entry and customer service information, fraud prevention, identification of end users who have moved to a new address, any purpose associated with equal access requirement, and information associated with Local Exchange Carrier (LEC) calling card calls, collect and third party calls.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.5 Billing Name and Address Service (Cont'd)(A) General Description (Cont'd)

- (3) BNA information associated with listed/published telephone numbers will be provided. Requests for BNA information associated with nonpublished and unlisted telephone numbers will be provided, unless the subscriber to a nonpublished or unlisted telephone number has affirmatively that requested its BNA not be disclosed.

BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.

(B) Undertaking of the Telephone Company

- (1) A standard format for the receipt of BNA requests and the provision of BNA information will be established by the Telephone Company.
- (2) Standard response to BNA requests will be by First Class Mail. Standard format will be on paper. Optional Magnetic Tape formatting will be offered, where available.
- (3) Where facilities are available, the Customer may request an optional specialized output format required to meet a specific customer need.
- (4) The Telephone Company will make every effort to provide accurate and complete BNA data. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of this information.
- (5) The Company will not disclose BNA information to parties other than interstate service providers and their authorized billing agents as defined in Section 8.3.5(A)(1), preceding. BNA disclosure is limited to those purposes as defined in Section 8.3.5(A)(2), preceding.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.5 Billing Name and Address Service (Cont'd)(B) Undertaking of the Telephone Company (Cont'd)

- (6) The Company reserves the right to request from an interstate service provider who has placed an order for BNA service, the source data upon which the interexchange carrier has based the order. This request is made to ensure that the BNA information is to be used only for purposes as described in Section 8.3.5(A)(2), preceding. The Company will not process the order until such time as the interstate service provider supplies the requested data.

(C) Obligations of the Customer

- (1) The customer shall order BNA Service on a separate BNA Order. The order must identify both the customer's authorized representative and the address to which the information is to be sent.
- (2) The customer shall treat all BNA information as confidential. The customer shall insure that BNA information is used only for the purposes as described in Section 8.3.5(A)(2), preceding.
- (3) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records it assembles through the use of BNA Service.
- (4) Upon request, the customer will provide to the Telephone Company the source data upon which the customer has based an order for BNA service. The Telephone Company will not process the order until such time as the customer provides the requested data.

(D) Rate Regulations

- (A) For each order for BNA information received by the Telephone Company, a BNA Order Charge applies. In addition, a charge applies for each customer specific record provided. The BNA Order Charge and the Per Record Charge are specified in Section 10.3.4(G), following.

ACCESS SERVICE

8. Additional Engineering, Additional Labor, and Miscellaneous Services (Cont'd)8.3 Miscellaneous Services (Cont'd)8.3.5 Billing Name and Address Service (Cont'd)(D) Rate Regulations (Cont'd)

(B) Where available, the customer may order the response formatted on Magnetic Tape. The Optional Magnetic Tape Charge is specified in Section 10.3.4(G), following, and is in addition to the BNA Order Charge and the BNA Per Record Charge.

(C) Where available, the customer may order an output format other than a standard paper format in order to meet a customer's specific requirement. This option is subject to an hourly programming charge as specified in Section 10.3.4(G), following, and is in addition to the BNA Order Charge and the BNA Per Record Charge.

8.3.6 Originating Line Screening (OLS) Service

The Telephone Company will provide OLS Service to aggregators and other customers who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs. OLS Service enables customers to determine whether there are billing restrictions on lines from which a call originates. OLS Service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc.

OLS Service is provided at no charge when ordered with the installation of new local exchange service. However, when an OLS code is added to an existing exchange service line, an OLS Service charge is applied as set forth in Section 10.3.4(H). This charge is applied for each exchange service line to which an OLS code is assigned. The customer must specify the number of exchange service lines and each individual telephone number equipped.

A Miscellaneous Service Order Charge as set forth in Section 10.3.1(D) will apply to orders adding OLS Service that are placed subsequent to the initial installation of the associated exchange service line. This charge does not apply when OLS codes are removed from an exchange line at the same time that it is disconnected.

OLS codes may be delivered using Line Information Database (LIDB) or Flexible Automatic Number Identification (Flex ANI) technology.

ACCESS SERVICE

9. Special Construction

Special construction is required when 1) facilities are not available to meet an order for service, 2) the Telephone constructs the facilities, and 3) one or more of the following conditions exist:

- The Telephone Company has no other requirement for the facilities requested.
- It is requested that service be furnished using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in furnishing the requested service.
- More facilities are requested than would normally be required to satisfy an order.
- It is requested that construction be expedited, resulting in added cost to the Telephone Company.

The Telephone Company providing specially constructed facilities under the provisions of this section of the tariff retains ownership of all such facilities.

Rates and charges for special construction will be determined by the Telephone Company on an individual case basis (ICB), and may include 1) non-recurring charges, 2) recurring charges, 3) termination liability, and 4) combinations thereof.

ACCESS SERVICE

10. Rates and Charges10.1 Federal Universal Service Charge and End User Access Service10.1.1 Federal Universal Service Charge (FUSC)

Regulations concerning the Federal Universal Service Charge are set forth in Section 3, preceding.

	<u>Percentage</u>
(A) <u>FUSC Surcharge Factor</u>	See Note 1

Note 1 – Rate is the current rate shown in Section 17.1.3(A) of NECA Tariff F.C.C. No. 5.

10.1.2 End User Access Service

Regulations concerning End User Access Service are set forth in Section 4, preceding.

	<u>Monthly Rate</u>
(A) <u>EUCL – Residence,</u> Per Individual line or trunk	See Note 2

Note 2 – Rate is the current rate shown in Section 17.1.2(A) of NECA Tariff F.C.C. No. 5.

(B) <u>EUCL – Single Line Business,</u> Per Individual line or trunk	See Note 3
---	------------

Note 3 – Rate is the current rate shown in Section 17.1.2(B) of NECA Tariff F.C.C. No. 5.

(C) <u>EUCL – Multiline Business,</u> Per Individual line or trunk	See Note 4
---	------------

Note 4 – Rate is the current rate shown in Section 17.1.2(C) Rate Band 15 of NECA Tariff F.C.C. No. 5.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.2 Switched Access Service

Regulations concerning Switched Access Service
are set forth in Section 6, preceding.

10.2.1 Nonrecurring ChargesRate(A) Local Transport - Installation,
Per Entrance Facility

- | | |
|-------------------------|------------|
| - Voice Grade Two-Wire | See Note 1 |
| - Voice Grade Four-Wire | See Note 1 |
| - High Capacity DS1 | See Note 1 |
| - High Capacity DS3 | See Note 1 |

Note 1 – Rate is the current rate shown in
Section 17.2.1(A) of NECA Tariff F.C.C. No. 5.

(B) FGC and FGD Conversion of
Multifrequency Address Signaling
to SS7 Signaling or SS7 Signaling
to Multifrequency Address Signaling

- | | |
|--|------------|
| - Per 24 Trunks Converted or
Fraction thereof, on a Per Order Basis | See Note 2 |
|--|------------|

Note 2 – Rate is the current rate shown in
Section 17.2.1(D) of NECA Tariff F.C.C. No. 5.

(C) Trunk Activation

- | | |
|--|------------|
| - Per 24 Trunks Activated or
Fraction thereof, on a Per Order Basis | See Note 3 |
|--|------------|

Note 3 – Rate is the current rate shown in
Section 17.2.1(E) of NECA Tariff F.C.C. No. 5.

(D) Flexible Automatic Number
Identification (Flex ANI)

- | | |
|---------------------------|------|
| - Per End Office, Per CIC | None |
|---------------------------|------|

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.2 Switched Access Service (Cont'd)10.2.2 Local TransportMonthly
Rate(A) Entrance Facility,
Per Termination

- | | |
|-------------------------|------------|
| - Voice Grade Two-Wire | See Note 1 |
| - Voice Grade Four-Wire | See Note 1 |
| - High Capacity DS1 | See Note 1 |
| - High Capacity DS3 | See Note 1 |

Note 1 – Rate is the current rate shown in
Section 17.2.2 Rate Band 1 of NECA Tariff F.C.C. No. 5.

(B) Direct Trunked Transport(1) Direct Trunked Facility,
Per Mile

- | | |
|---------------------|------------|
| - Voice Grade | See Note 2 |
| - High Capacity DS1 | See Note 2 |
| - High Capacity DS3 | See Note 2 |

Note 2 – Rate is the current rate shown in
Section 17.2.2 Rate Band 1 of NECA Tariff F.C.C. No. 5.

(2) Direct Trunked Termination,
Per Termination

- | | |
|---------------------|------------|
| - Voice Grade | See Note 3 |
| - High Capacity DS1 | See Note 3 |
| - High Capacity DS3 | See Note 3 |

Note 3 – Rate is the current rate shown in
Section 17.2.2 Rate Band 1 of NECA Tariff F.C.C. No. 5.

(3) Multiplexing,
Per Arrangement

- | | |
|----------------|------------|
| - DS3 to DS1 | See Note 4 |
| - DS1 to Voice | See Note 4 |

Note 4 – Rate is the current rate shown in
Section 17.2.2 Rate Band 1 of NECA Tariff F.C.C. No. 5.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.2 Switched Access Service (Cont'd)10.2.2 Local Transport (Cont'd)Rate(C) Tandem Switched Transport

- | | | |
|---|------------|-----|
| (1) <u>Tandem Switched Facility</u> , * | See Note 1 | (C) |
| Per Access Minute, Per Mile | | |

Note 1 – Rate is the current rate shown in
Section 17.2.2 Rate Band 2 of NECA Tariff F.C.C. No. 5.

- | | | |
|--|------------|-----|
| (2) <u>Tandem Switched Termination</u> , * | See Note 2 | (C) |
| Per Access Minute, Per Termination | | |

Note 2 – Rate is the current rate shown in
Section 17.2.2 Rate Band 2 of NECA Tariff F.C.C. No. 5.

- | | | |
|---------------------------------|------------|-----|
| (3) <u>Tandem Switching</u> , * | See Note 3 | (C) |
| Per Access Minute, Per Tandem | | |

Note 3 – Rate is the current rate shown in
Section 17.2.2 Rate Band 2 of NECA Tariff F.C.C. No. 5.

- | | | |
|--|------------|-----|
| (4) <u>Joint Tandem Switched Transport</u> , * | See Note 4 | (N) |
| Per Originating Toll Free Only | | |
| Access Minute, Per Tandem | | |

Note 4 – Rate is the current rate shown in
Section 17.2.2 Rate Band 2 of NECA Tariff F.C.C. No. 5.

- | | | |
|--|--|-----|
| (D) <u>Toll Free Database Access Service Queries</u> , | | (T) |
| Per Query | | |

- | | | |
|--------------------|------------|-----|
| - Basic | See Note 5 | (T) |
| - Vertical Feature | See Note 5 | (T) |

Note 5 – Rate is the current rate shown in
Section 17.2.2(B) of NECA Tariff F.C.C. No. 5.

* The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.2 Switched Access Service (Cont'd)10.2.3 End OfficeRate(A) Local Switching,
Per Access Minute

- | | | |
|--------------------------------|------------|-----|
| - Originating (Non-Toll Free) | See Note 1 | (T) |
| - Originating (Toll Free Only) | See Note 1 | (N) |
| - Terminating | See Note 1 | |

Note 1 – Rate is the current premium rate shown in
Section 17.2.3(A) Rate Band 8 of NECA Tariff F.C.C. No. 5.

(B) Information Surcharge,
Per 100 Access Minutes

- | | | |
|--------------------------------|------------|-----|
| - Originating (Non-Toll Free) | See Note 2 | (T) |
| - Originating (Toll Free Only) | See Note 2 | (N) |
| - Terminating | See Note 2 | |

Note 2 – Rate is the current premium rate shown in
Section 17.2.3(B) Rate Band 8 of NECA Tariff F.C.C. No. 5. (T)

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services10.3.1 Access OrderingCharge

Regulations concerning Access Ordering
are set forth in Section 5, preceding.

- (A) Access Order Charge, See Note 1
Per Order

Note 1 – Rate is the current rate shown in
Section 17.4.1(A) of NECA Tariff F.C.C. No. 5.

- (B) Service Date Change Charge, See Note 2
Per Order

Note 2 – Rate is the current rate shown in
Section 17.4.1(B) of NECA Tariff F.C.C. No. 5.

- (C) Design Change Charge, See Note 3
Per Order

Note 3 – Rate is the current rate shown in
Section 17.4.1(C) of NECA Tariff F.C.C. No. 5.

- (D) Miscellaneous Service Order Charge, See Note 4
Per Occurrence

Note 4 – Rate is the current rate shown in
Section 17.4.1(D) of NECA Tariff F.C.C. No. 5.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.2 Additional Engineering

Regulations concerning Additional Engineering
are set forth in Section 8.1, preceding.

Additional Engineering Periods

Each Half Hour or
Fraction Thereof

- (A) Basic Time,
(normally scheduled working hours)
Per Engineer

See Note 1

Note 1 – Rate is the current rate shown in
Section 17.4.2(A) of NECA Tariff F.C.C. No. 5.

- (B) Overtime,
(outside of normally scheduled working hours)
Per Engineer

See Note 2

Note 2 – Rate is the current rate shown in
Section 17.4.2(B) of NECA Tariff F.C.C. No. 5.

- (C) Premium Time,
(outside of scheduled work day)
Per Engineer

See Note 3

Note 3 – Rate is the current rate shown in
Section 17.4.2(C) of NECA Tariff F.C.C. No. 5.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.3 Additional Labor

Regulations concerning Additional Labor
are set forth in Section 8.2, preceding.

Additional Labor Periods

Each Half Hour or
Fraction Thereof

(A) Installation or Repair

- Overtime*,
(outside of normally scheduled working
hours on a scheduled work day)
Per Technician

See Note 1

Note 1 – Rate is the current rate shown in
Section 17.4.3(A) of NECA Tariff F.C.C. No. 5.

- Premium Time*,
(outside of scheduled work day)
Per Technician

See Note 2

Note 2 – Rate is the current rate shown in
Section 17.4.3(A) of NECA Tariff F.C.C. No. 5.

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.3 Additional Labor (Cont'd)Additional Labor PeriodsEach Half Hour or
Fraction Thereof(B) Stand by

- Basic time,
(normally scheduled working hours)
Per Technician

See Note 1

Note 1 – Rate is the current rate shown in
Section 17.4.3(B) of NECA Tariff F.C.C. No. 5.

- Overtime*,
(outside of normally scheduled working
hours on a scheduled work day)
Per Technician

See Note 2

Note 2 – Rate is the current rate shown in
Section 17.4.3(B) of NECA Tariff F.C.C. No. 5.

- Premium Time*,
(outside of scheduled work day)
Per Technician

See Note 3

Note 3 – Rate is the current rate shown in
Section 17.4.3(B) of NECA Tariff F.C.C. No. 5.

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.3 Additional Labor (Cont'd)

<u>Each Half Hour or Fraction Thereof</u>			
<u>Additional Labor Periods</u>		<u>Installation and Repair Technician</u>	<u>Central Office Maintenance Technician</u>
(C)	<u>Testing and Maintenance with other Telephone Companies, or Other Labor</u>		
-	<u>Basic Time</u> , (normally scheduled working hours) Per Technician	See Note 1	See Note 1
Note 1 – Rates are the current rates shown in Section 17.4.3(C) of NECA Tariff F.C.C. No. 5.			
-	<u>Overtime*</u> , (outside of normally scheduled working hours on a scheduled work day) Per Technician	See Note 2	See Note 2
Note 2 – Rates are the current rates shown in Section 17.4.3(C) of NECA Tariff F.C.C. No. 5.			
-	<u>Premium Time*</u> , (outside of scheduled work day) Per Technician	See Note 3	See Note 3
Note 3 – Rates are the current rates shown in Section 17.4.3(C) of NECA Tariff F.C.C. No. 5.			

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.4 Miscellaneous Services

Regulations concerning Miscellaneous Services
are set forth in Section 8.3, preceding.

(A)	<u>Additional Cooperative Acceptance Testing - Switched Access</u>	Each Half Hour of <u>Fraction Thereof</u>
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Testing Periods

Basic Time, Overtime*
and Premium Time*

See the rates in
Section 10.3.3(C)

(B)	<u>Additional Automatic Testing - Switched Access</u>	Per Test Per <u>Transmission Path</u>
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To First Point of Switching

Gain-Slope Tests	\$ 2.89
C-Notched Noise Tests	\$ 2.89
1004 Hz Loss**	\$ 2.89
C-Message Noise**	\$ 2.89
Balance (return loss)**	\$ 2.89

(C)	<u>Additional Manual Testing - Switched Access</u>	Each Half Hour or <u>Fraction Thereof</u>
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To First Point of Switching

Gain-Slope, C-Notched Noise
and other agreed to tests,
Per Technician

See the rates in
Section 10.3.3(C)

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

** 1004 Hz Loss, C-Message Noise and Balance are non-chargeable routine tests, however, they may be requested on an as needed or more than routine scheduled basis, in which case the charges herein apply.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.4 Miscellaneous Services (Cont'd)

(D)	<u>Maintenance of Service</u>	Each Half Hour or <u>Fraction Thereof</u>
	<u>Maintenance of Service Periods</u>	
	Basic Time, Overtime* and Premium Time*	See the rates in Section 10.3.3(C)

(E)	<u>Telecommunications Service Priority</u>	Nonrecurring <u>Charge</u>
	Per Service Arranged	See Note 1

Note 1 – Rate is the current rate shown in
Section 17.4.4(G) of NECA Tariff F.C.C. No. 5.

(F)	<u>Presubscribed Interexchange Carrier (PIC) Change Charge**</u>	Nonrecurring <u>Charge</u>
	Per Telephone Exchange Service Line or Trunk for each InterLATA PIC Change	See Note 2

Note 2 – Rates are the current rates shown in
Section 17.4.4(I) of NECA Tariff F.C.C. No. 5.

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

** This charge is generally billed to the end user who is the subscriber to the Telephone Exchange Service. In those instances where the IC both requests the PIC change, and requests the associated charge be billed to it, the Telephone Company will bill the IC. In the event the subscriber is incorrectly presubscribed due to misassignment on the part of the Telephone Company, no charge shall apply. In the event the subscriber denies requesting a PIC change, the Telephone Company will credit the subscriber's account for the PIC Change Charge associated with the alleged unauthorized change, if such charge was billed to the subscriber. The Telephone Company will then bill the IC responsible for the alleged unauthorized change a PIC Change Charge to return the subscriber to its previous authorized carrier and, if initially billed to the subscriber, the PIC Change Charge for the alleged unauthorized change.

ACCESS SERVICE

10. Rates and Charges (Cont'd)10.3 Other Services (Cont'd)10.3.4 Miscellaneous Services (Cont'd)

(G)	<u>Billing Name and Address Service</u>	<u>Nonrecurring Charge</u>
-	Per BNA Order	See Note 1
-	Per BNA Record	See Note 1
-	Optional Magnetic Tape Per Magnetic Tape	See Note 1
-	Optional Format Programming Per each half hour or Fraction thereof	See Note 1

Note 1 – Rates are the current rates shown in
Section 17.4.4(L) of NECA Tariff F.C.C. No. 5.

(H)	<u>Originating Line Screening (OLS) Service</u>	
-	Per exchange service line	See Note 2

Note 2 – Rate is the current rate shown in
Section 17.4.4(M) of NECA Tariff F.C.C. No. 5.