

ACCESS SERVICE

Check Sheets

Original Title Page and Pages 1 to 477 inclusive of this Tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

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1	27th Rev *	97.6	Original	286	1st Rev
1.1	1st Rev	97.7	Original	287	1st Rev
1.2	16th Rev	97.8	Original	288	1st Rev
7	1st Rev	97.9	Original	289	1st Rev
10	1st Rev	123	2nd Rev *	290	1st Rev
11	1st Rev	124	1st Rev	291	1st Rev
12	1st Rev	125	1st Rev	292	1st Rev
13	1st Rev	126	1st Rev	292.1	1st Rev
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97	1st Rev	202	Original	310.3	1st Rev
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* New or Revised Page

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Vice President, Regulatory and Public Policy
211 Lincoln Street
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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in the Consolidated
Communications Companies Tariff F.C.C. No. 5 for Special
Construction. The period for which no credit allowance is made
begins on the

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5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched Access or Access Related Service or to provide changes to existing services.

The regulations, rates and charges for special construction are set forth in the Consolidated Communications Companies Tariff F.C.C. No. 5 and are in addition to the regulations, rates and charges specified in this section. (C)

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

5.1.1 Service Installation

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

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