

## CHECK SHEET

Supplement No. 1 and pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
1	Original	29.4	5 <sup>th</sup> Revised	54	6 <sup>th</sup> Revised
2	Original	29.5	5 <sup>th</sup> Revised	54.1	Original
3	19 <sup>th</sup> Revised *	29.6	5 <sup>th</sup> Revised	55	6 <sup>th</sup> Revised
3.1	Original	29.7	5 <sup>th</sup> Revised	55.1	Original
4	Original	29.8	5 <sup>th</sup> Revised	56	6 <sup>th</sup> Revised
5	1 <sup>st</sup> Revised	29.9	5 <sup>th</sup> Revised	57	10 <sup>th</sup> Revised
6	Original	29.10	5 <sup>th</sup> Revised	58	10 <sup>th</sup> Revised
7	1 <sup>st</sup> Revised	29.11	5 <sup>th</sup> Revised	58.1	Original
8	6 <sup>th</sup> Revised	30	1 <sup>st</sup> Revised	58.2	Original
9	1 <sup>st</sup> Revised	31	Original	59	14 <sup>th</sup> Revised
10	1 <sup>st</sup> Revised	32	Original	59.1	3 <sup>rd</sup> Revised
11	1 <sup>st</sup> Revised	33	4 <sup>th</sup> Revised *	59.2	Original
12	1 <sup>st</sup> Revised	34	Original	60	13 <sup>th</sup> Revised
13	6 <sup>th</sup> Revised	35	Original	60.1	Original
14	1 <sup>st</sup> Revised	36	1 <sup>st</sup> Revised	60.2	Original
15	Original	37	Original	61	10 <sup>th</sup> Revised
16	Original	38	Original	61.1	Original
17	Original	39	Original	61.2	Original
18	1 <sup>st</sup> Revised	40	4 <sup>th</sup> Revised *	62	14 <sup>th</sup> Revised
19	Original	41	1 <sup>st</sup> Revised	62.1	Original
20	Original	42	1 <sup>st</sup> Revised	62.2	Original
21	Original	43	2 <sup>nd</sup> Revised	63	10 <sup>th</sup> Revised
22	Original	43.1	2 <sup>nd</sup> Revised *	63.1	Original
23	1 <sup>st</sup> Revised	44	Original	63.2	Original
24	Original	45	Original	64	14 <sup>th</sup> Revised
25	Original	46	Original	64.1	Original
26	Original	47	1 <sup>st</sup> Revised	64.2	Original
27	Original	48	Original	65	13 <sup>th</sup> Revised
28	11 <sup>th</sup> Revised *	49	1 <sup>st</sup> Revised	65.1	Original
28.1	Original	50	1 <sup>st</sup> Revised	65.2	Original
29	4 <sup>th</sup> Revised *	51	2 <sup>nd</sup> Revised	66	14 <sup>th</sup> Revised
29.1	5 <sup>th</sup> Revised	52	Original	66.1	Original
29.2	5 <sup>th</sup> Revised	53	10 <sup>th</sup> Revised	66.2	Original
29.3	5 <sup>th</sup> Revised				

Transmittal No. 21

Issued: October 15, 2021

Effective: October 30, 2021

Issued By:  
Chief Regulatory Counsel  
213 South Main Street  
Anderson, South Carolina 29624

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Cont'd.)

2.10.3 Payment for Service (Cont'd.)

- I. The Company will endeavor to bill usage charges monthly for the preceding billing period; however, the Company's failure to do so shall not affect the Customer's liability for such charges irrespective of the length of delay between the date of usage and the Company's billing for such usage. Company is permitted to backbill for usage within two (2) years of the date upon which service was provided.

2.10.4 Disputed Charges

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. A good faith dispute requires the Customer to provide a written claim to the Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the Customer's bill. Such claim must identify in detail the basis for the dispute, the account number under which the bill has been rendered, the date of the bill and the specific items on the bill being disputed, to permit the Company to investigate the merits of the dispute.

(D)  
|  
(D)

The date of the dispute shall be the date on which the Customer furnishes the Company the information required by this Section.

The date of resolution shall be the date on which the Company completes its investigation of the dispute, notifies the Customer in writing of the disposition and, if the billing dispute is resolved in favor of the Customer, applies the credit for the amount of the dispute resolved in the Customer's favor to the Customer's bill.

- B. Customer shall pay any undisputed charges in full by the due date of the disputed invoice(s) and in any event, prior to or at the time of submitting a good faith dispute. Failure to tender payment for undisputed invoices, or portions of disputed invoices that are undisputed, is sufficient evidence for the Company to deny a dispute due to the Customer's failure to demonstrate that the dispute was made in good faith.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.5 Late Payment Fees

A late payment charge of 1.5% per month shall be due to the Company for any billed amount for which payment has not been received by the Company within thirty (30) days of the invoice date of the Company's invoice for service, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment.

(C)

(D)

|  
(D)

If the payment due date falls on a Saturday, Sunday, legal holiday or other day when the offices of the Company are closed, the date for acceptance of payments prior to assessment of any late payment fees shall be extended through to the next business day.

2.10.6 Returned Check Charge

A service charge equal to \$35.00, or the actual fee incurred by Company from a bank or financial institution, whichever is greater, will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

---

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Cancellation by Company (Cont'd.)

2.13.3 The Company may refuse or discontinue service to Customer upon five (5) days written notice to comply with any of the following:

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is past due.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, may, at the Company's discretion, be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- D. For Customer use or Customer's permitting use of obscene, profane or grossly abusive language over the Company's facilities, and who, after five (5) days notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.
- E. For use of telephone service for any property or purpose other than that described in the application.
- F. For Customer's breach of any contract for service between the Company and the Customer.
- G. For periods of inactivity in excess of sixty (60) days.

(D)

(D)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.20 Mixed Interstate and Intrastate Switched Access Services

2.20.1 When mixed interstate and intrastate switched access service is provided, all charges, including nonrecurring charges, usage charges, and optional features changes shall be determined through the procedure set forth in 2.9.2, above.

(D)

(D)

