

ACCESS SERVICE

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Regulations, Rates and Charges  
applying to the provision of Access Service  
for connection to Interstate communications  
facilities for Interstate Customers  
within the operating territory of

**COMMUNITY FIBER SOLUTIONS, INC.**

Access services are provided by means of wire, fiber optics, radio  
or any other suitable technology or combination thereof.

Transmittal No. 1

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Issued: July 25, 2013

Effective: July 26, 2013

President, Community Fiber Solutions, Inc.  
3225 W. Elm St., Lima, Ohio 45805

## ACCESS SERVICE

CHECK SHEET

Original Title Page and Pages 1 to 17-29 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof. (T)

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\*New or Revised

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CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

NONE

REGISTERED TRADEMARKS

NONE

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EXPLANATION OF SYMBOLS

When changes are made on any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

C - To signify changed regulation.

D - To signify discontinued rate or regulation.

I - To signify increase.

M - To signify matter relocated without change.

N - To signify new rate or regulation.

R - To signify reduction.

S - To signify reissued matter.

T - To signify a change in text but no change in rate or regulation.

Z - To signify a correction.

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The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

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1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Interstate Access Services and other miscellaneous services, hereinafter referred to collectively as service(s), provided by Community Fiber Solutions, Inc., hereinafter referred to as the Company, to Customer(s).
- 1.2 The provision of such services by the Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 The provision of service is subject to regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.
- 1.4 As a Local Exchange Carrier (LEC) which provides local service through its own facilities or in combination with its own facilities, the Company has local services available on a non-discriminatory basis.

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2. General Regulations

2.1 Undertaking of the Company

2.1.1 Scope

- (A) The Company will provide services under this tariff only to Customers in connection with their use and/or provision of interstate service.
- (B) The Company does not undertake to transmit messages under this tariff, but offers the use of its service when available, and shall not be liable for errors in transmission or for failure to establish connections.
- (C) The Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (D) The Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (E) Services are provided 24 hours daily, 7 days per week, except as set forth in other applicable sections of this tariff.
- (F) The Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.
- (G) Service will be provided where facilities, billing capabilities and the resale of necessary underlying network elements are technologically and economically available and feasible. The furnishing of service under this tariff is subject to the continuing availability of all necessary facilities.
- (H) The Company reserves the right to limit use of facilities when necessary due to a shortage of facilities or other cause beyond the Company's control.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.2 Limitations

(A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:

- (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum service period and the termination liability applicable to such services, if any; or
- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All regulations and conditions contained in the tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.2 Limitations (Cont'd)

- (B) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- (C) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.
- (D) The use of the Automatic Number Identification (ANI) and Charge Number Parameter(CNP) optional features shall be subject to the following limitations in accordance with Part 64, Subpart P, of the Federal Communications Commission's Rules. Any customer that is provided ANI or Charge Number service is:
  - (1) permitted to use the telephone number and billing information for billing and collection, routing, screening, and completion of the originating telephone subscriber's call or transaction, or for services directly related to the originating telephone subscriber's call or transaction;
  - (2) prohibited from reusing or selling the telephone number or billing information without first notifying the originating telephone subscriber and obtaining the affirmative consent of such subscriber for such reuse or sale; and

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.2 Limitations (Cont'd)

(D) (Cont'd)

- (3) prohibited from disclosing any information derived from the ANI or Charge Number service, except as permitted by (1) and (2) above, for any purpose other than:
- performing the services or transactions that are the subject of the originating telephone subscriber's call;
  - ensuring network performance security, and the effectiveness of call delivery;
  - compiling, using and disclosing aggregate information; and
  - complying with applicable law or legal process.

The above restrictions shall not prevent an ANI or Charge Number Parameter customer from using the telephone number and billing information, or information derived from analysis of the characteristics of calls received that include the ANI or Charge Number Parameter information, to offer a product or service that is directly related to the products or services previously purchased by an end user of the ANI or Charge Number Parameter customer.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.2 Limitations (Cont'd)

- (E) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when service is used in violation of provisions of this tariff or the law.
- (F) The Company reserves the right to discontinue service, limit service, or to impose requirements necessary to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

2.1.3 Liability

- (A) The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (I) following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected.
- (B) The Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Liability (Cont'd)

(D) The Company shall be indemnified, defended and held harmless by the customer or customer's end user against any claim, loss or damage arising from the use of services offered under this tariff. This obligation to indemnify, defend and hold harmless shall attach to the customer or the End User separately, and each shall be responsible for its own acts and omissions, including:

- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communication or customer's end user's own communications;
- (2) Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by the customer or customer's end user or;
- (3) All other claims arising out of any act or omission of the customer or customer's end user in the course of using services provided pursuant to this tariff.

Notwithstanding the other provisions of this Section, the Company shall be indemnified, defended and held harmless by the Customer from any and all claims by any person relating to the Customer's use of services provided under this tariff.

(E) The Company is not liable for any special, incidental or consequential damages, or for commercial loss of any kind, whether or not it has been informed of the possibility of such damages.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Liability (Cont'd)

- (F) No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.
- (G) The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control.
- (H) The Company does not guarantee or make any warranty with respect to its service when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of service so provided.
- (I) Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; or (3) customer premises equipment. In addition, the Company does not ensure compatibility between Company and non-Company services used by the Customer.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.4 Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Company's Exchange Services, will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

The Access Services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Company to such Point of Termination. Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. The Point of Termination is an inherent part of Switched Access Service; therefore, the preceding does not preclude the customer's ability to have the Point of Termination moved.

2.1.6 Maintenance of Services

The services provided under this tariff shall be maintained by the Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Company, other than by connection or disconnection to any interface means used, except with the written consent of the Company.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Company may, where such action is reasonably required in the operation of its business, substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to,

- substitution of different metallic facilities,
- substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities,
- substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities,
- change minimum protection criteria,
- change operating or maintenance characteristics of facilities or,
- change operations or procedures of the Company.

The Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Company will work cooperatively with the customer to determine reasonable notification requirements.

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2. General Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with Section 2.1.6 (Service Maintenance) or Sections 2.3.1, 2.3.4, 2.3.6, 2.3.11 or 2.4.1 following (respectively, Damages; Availability for Testing; Balance; Jurisdictional Report Requirements; or Payment of Rates, Charges and Deposits), including any customer's failure to make payments on the dates and times therein specified, the Company may, on thirty (30) calendar days' written notice by Certified U.S. Mail or overnight delivery to the person designated by that customer to receive such notices of noncompliance, take the following actions:

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(B) In addition to and not in limitation of the provisions in (A) preceding, If a customer fails to comply with Section 2.4.1 following (Payment of Rates, Charges and Deposits), including any payments to be made by it on the dates and times therein specified, the Company may take the actions specified in (A) preceding with regard to services provided hereunder to that customer on fifteen (15) calendar days written notice to the person designated by that customer to receive such notices of non-compliance, such notice period to start the day after the notice is sent by overnight delivery, if the customer has not complied with respect to amounts due in a subject bill or subject deposit request and either:

- (1) the Company has sent the subject bill to the customer within seven (7) business days of the bill date; or
- (2) the Company has sent the subject bill to the customer more than thirty (30) calendar days before notice under this section is given; or
- (3) the Company has sent the subject deposit request to the customer more than fifteen (15) business days before notice under this section is given.

In all other cases, the Company will give thirty (30) calendar days written notice pursuant to (A), preceding. The Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A), above, will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the fifteen (15) or thirty (30) days notice period, as applicable.

(C) If notice is given by overnight delivery under (A) or (B) preceding, it shall be performed by a reputable overnight delivery service such as, or comparable to, the U.S. Postal Service Express Mail, United Parcel Service, or Federal Express.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(D) The provisions in (A) and (B) preceding shall not apply to charges that a customer does not pay based on the submission of a good faith dispute pursuant to Section 2.4.1(D), following (Billing Disputes).

(E) If a customer fails to comply with Section 2.2.2, following (Unlawful and Abusive Use), the Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Company's actions in terminating such service, unless caused by the Company's negligence.

(F) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if the customer fails to comply with Section 2.2.1 following (Interference or Impairment), the Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, the Company may temporarily discontinue service forthwith if such action is reasonable in the circumstances. In case of such temporary discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions is not applicable.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

- (G) When access service is provided by more than one Telephone Company, the Telephone Companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company affected by the nonpayment is incapable of effecting discontinuance of service without the cooperation of the other joint providers of Switched Access Service, such other Telephone Company will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate service discontinuance for nonpayment, and where a conflict exists in the applicable tariff provisions, the regulations of the end office Telephone Company shall apply for joint service discontinuance.
- (H) If the Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.

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2. General Regulations (Cont'd)2.1 Undertaking of the Company (Cont'd)2.1.9 Notification of Service-Affecting Activities

The Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to:

- equipment or facilities additions,
- removals or rearrangements,
- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific; they affect many customer services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.10 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.11 Provision and Ownership of Telephone Numbers

The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Company will furnish to the customer 6 months notice, by certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

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2. General Regulations (Cont'd)

2.2 Use

2.2.1 Interference or Impairment

The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Company and associated with the facilities utilized to provide services under this tariff shall not:

- interfere with or impair service over any facilities of the Company, its affiliated companies, or its connecting and concurring carriers involved in its services,
- cause damage to their plant,
- impair the privacy of any communications carried over their facilities or
- create hazards to the employees of any of them or the public.

2.2.2 Unlawful and Abusive Use

The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

- (1) The use of the service of the Company for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (2) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Company facilities, or due to malfunction of any facilities or equipment provided by other than the Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit. Any cost of repair or replacement for unreasonable wear or damage will be billed to the customer who utilized the equipment.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Company. The customer shall also make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Company Services.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.4 Availability for Testing

Access to facilities used to provide services under this tariff shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Reserved for Future Use2.3.6 Balance

All signals for transmission over the facilities used to provide services under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloch-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.7 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.8 References to the Company

The customer may advise end users that certain services are provided by the Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Company jointly participates in the customer's services.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.
- (B) The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.
- (C) The customer shall defend, indemnify and save harmless the Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

2.3.10 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements

For Switched Access Service, the Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. For purposes of determining the jurisdiction of Switched Access Services, the regulations set forth below, apply.

(A) Percent Interstate Usage (PIU)

- (1) For purposes of developing the projected interstate percentage for Feature Group D, the customer shall consider every call that originates from a calling party in one state and terminates to a called party in a different state to be interstate communications. The customer shall consider every call that terminates to a called party within the same state as the state where the calling party is located to be intrastate communications. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of a call, i.e., a call between two points within the same state is an intrastate call even if it is routed through another state.
- (2) Except in cases where the Company is billing according to actual jurisdiction based on call detail records, the projected interstate percentages will be used by the Company to apportion the usage between interstate and intrastate until a revised report is received as set forth in (B)(3) following.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Percent Interstate Usage (PIU) (Cont'd)

- (3) When the Company receives sufficient call detail to permit it to determine the jurisdiction of some or all originating and terminating access minutes of use, the Company will use that call detail to render bills for those minutes of use and will not use PIU factors described below to determine the jurisdiction of those minutes of use.

When the Company receives insufficient call detail to determine the jurisdiction of some or all originating and terminating access minutes of use, the Company will apply the PIU factor(s) provided by the customer or developed by the Company as set forth in (B), below, only to those minutes of use for which the Company does not have sufficient call detail. Such PIU factor(s) will be used until the customer provides an update to its PIU factor(s) as set forth in (B) (4) or (5), below.

For all flat rated Switched Access Services, the Company will apply the PIU factor(s) as provided by the customer or developed by the Company as set forth in (B), below, each month until the customer provides an update to its PIU factor(s) as described in (B) (4) or (5), below.

(B) Use of PIU Factors

- (1) As specified in Section 5.2 following, the customer will provide a projected PIU for each Switched Access Service for each end office when placing its order. Such PIU factors are applied to all usage rated elements (including but not limited to Information Surcharge, Local Switching, and Tandem Switched Transport), where the Company does not receive sufficient call detail to determine the jurisdiction of the usage.

If the customer fails to provide a PIU factor on its order for service, the following provisions apply:

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Use of PIU Factors (Cont'd)

## (1) (Cont'd)

(a) For originating access minutes, when the call detail is adequate to determine the appropriate jurisdiction and when the Feature Group D access minutes of use are measured, the Company will develop PIU factor(s) on a monthly basis by end office by dividing the customer's measured interstate originating access minutes (the access minutes where the calling party is in one state and the called party is in another state) by the customer's total originating access minutes.

(b) For terminating access minutes, the same data used by the Company to develop the PIU factor for originating access minutes will be used to develop the PIU factor for such terminating access minutes.

The Company developed PIU factor(s) described in this section will only be used for minutes of use for which the Company does not have sufficient call detail to determine the jurisdiction until such time as the customer provides updated PIU factor(s) for these services.

(2) Separate PIUs are required for flat rated Entrance Facilities, Direct Trunked Transport Facilities, and Switched Access Services Optional Features and Functions. The PIU factor(s) for use with such flat rated elements will reflect the combination of originating and terminating traffic of all services using such facilities.

If the customer fails to provide a PIU factor on its order for service, the Company will apply the PIU factor it developed pursuant to (1), above, against the customer's flat rated Switched Access Services to apportion those changes between the jurisdictions.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Use of PIU Factors (Cont'd)

- (3) For each service, the customer may only provide a PIU factor that is in a whole number format, i.e., a number from 0 to 100. When the customer provides the PIU factor, the Company will subtract the provided PIU from 100 and the difference is the percent intrastate usage. The sum of the interstate and intrastate percentages will equal 100 percent. The customer provided factors will be used by the Company as described in (A)(3), above, until the customer provides updated PIU factors as required in (B)(4) or (5), below.
- (4) When the customer adds or discontinues Busy Hour Minutes of Capacity (BHMC), lines or trunks to an existing Switched Access Service group, the customer shall furnish a revised projected interstate percentage for the remaining BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing, where applicable, and will be effective on the next bill date. No prorating or back billing will be done based on such revised report.
- (5) Effective on the first of January, April, July and October of each year, the customer shall update its interstate and intrastate jurisdictional report. The customer shall forward to the Company, to be received no later than fifteen (15) days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use. Such revised report will serve as the basis for the next three month's billing for determining the jurisdiction for Switched Access Services in cases where the Company does not have sufficient call detail to do so and will be effective on the bill date for that service. No prorating or back billing will be done based on the revised report.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Use of PIU Factors (Cont'd)

## (5) (Cont'd)

If the customer does not supply the revised reports, the Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Company will assume the percentages to be the same as those provided in the customer's order for service or as developed by the Company as specified in (B)(1), above.

(C) Maintenance of Customer Records

(1) The customer shall retain for a minimum of twelve (12) months call detail records that substantiate the interstate percent provided to the Company as set forth in (B), above, for Switched Access Services. Such records shall consist of (a) and (b), below, if applicable.

(a) All call detail records such as work papers and/or backup documentation including paper, magnetic tapes or any other form of records for billed customer traffic, call information including call terminating address (i.e., called number), the call duration, all originating and terminating trunk groups or access lines over which the call is routed, and the point at which the call enters the customer's network and;

(b) If the customer has a mechanized system in place that calculated the PIU, then a description of that system and the methodology used to calculate the PIU must be furnished and any other pertinent information (such as but not limited to flowcharts, source code, etc.) relating to such system must also be made available.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(D) Disputes Involving Jurisdictional Reports

- (1) If the Company disputes the reasonableness of the PIU provided by the customer or the reported PIU varies by five (5) percentage points or more over the preceding PIU, the Company may, by written request, require the customer to provide the data used by the customer to determine the projected PIU factor(s). This written request will be considered the initiation of the audit. The customer shall retain accurate call detail records from which the percentage of interstate and intrastate use can be derived as set forth in (C) above, and shall make such records available for inspection as reasonably necessary for PIU verification. Such records shall be made available for inspection and audit within thirty (30) days of the Company's request for verification.
- (2) The Company shall limit audits to one per year, except where additional audits may be required to verify allocation changes which represent a shift of five (5) percentage points or more over the customer's most recent reported figures, and such change is not the result of seasonal shifts or other identifiable reasons. The customer may request that verification audits be conducted by an independent auditor. In such cases the associated auditing expenses will be paid by the customer. The selected auditor must certify that the audit was performed following Commission Order, and provide the Company a report with supporting documentation to verify such procedures.
- (3) The Company and customer shall respond promptly to requests generated during the audit to ensure timely completion of the audit. When the PIU audit is conducted by the Company, the audit results will be furnished to the customer by Certified U.S. Mail. When the PIU audit is conducted by an independent auditor selected by the customer, the audit results will be furnished to the Company by Certified U.S. Mail. The Company will adjust the customer's PIU based upon the audit results. The PIU resulting from the audit shall be applied to the customer's usage in accordance with (A) and (B) preceding for the quarter the audit is completed, the usage for the quarter prior to the completion of the audit, and the usage for the two (2) quarters following the completion of the audit. After that time, the customer may report revised PIU pursuant to (B)(4) or (5) above.

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2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Jurisdictional Report Requirements (Cont'd)

(D) Disputes Involving Jurisdictional Reports (Cont'd)

- (4) Both credit and debit adjustments will be made to the customer's interstate access charges based on the audit results for the specified periods to accurately reflect the interstate usage for the customer's account consistent with Section 2.4.1 following.
- (5) In the event the customer fails to provide adequate records to enable the Company or an independent auditor to conduct an audit verifying the customer's PIU, the Company will bill the usage for all the contested periods using the PIU reported by the customer for the previous period. This PIU will remain in effect until the customer provides the call detail records from which the PIU can be derived. No prorating or back billing will be done based on the newly derived factor.
- (6) If the customer fails to provide the requested data within thirty (30) days of the notice of audit, the customer will be in violation of the Tariff and subject to the provisions specified in Section 2.1.8 (A) preceding.

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2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.12 Determination of Intrastate Charges for Mixed Intrastate and Interstate Access Service

When mixed intrastate and interstate Access Service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.3.9(B) preceding will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as interstate is applied in the following manner:

(A) Monthly and Nonrecurring Charges

For monthly and nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the stated tariff rate per element.

(B) Usage Sensitive Charges

For usage sensitive (i.e., access minutes, calls and queries) chargeable rate elements, multiply the percent intrastate use times actual use (i.e., measured or Company assumed average use) times the stated tariff rate.

The intrastate percentage will change as revised usage reports are submitted as set forth in 2.3.9 preceding.

2.3.13 VoIP-PSTN Traffic

This Section applies to VoIP-PSTN Traffic exchanged between the Company and the Customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user Customer of a service that requires Internet protocol-compatible Customer premises equipment. The Switched Access rate elements in this tariff for both usage and facilities apply to any VoIP-PSTN traffic.

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2. General Regulations (Cont'd)2.4 Payment Arrangements2.4.1 Payment of Rates, Charges and Deposits(A) Deposits

The Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a Company which has established credit and has no history of late payments to the Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Company, the customer will receive interest at the same percentage rate as that set forth in (B)(2)(b)(I) or in (B)(2)(b)(II), whichever is lower.

The rate will be compounded daily for the number of days from the date the customer's deposit is received by the Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Billing

The Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Company shall bill in advance charges for all services to be provided during the ensuing billing period, except for charges associated with usage service. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(1) Bill Dates

The Company will establish a bill day each month for each customer account. The bill will cover charges for the billing period for which the bill is rendered, plus any known unbilled charges and adjustments for prior periods. The billing period for usage shall be the last bill day through one day before the current bill day. Payment for such bills is due as set forth in (C)(1) following. If payment is not received by the payment date, as set forth in (C)(1) following in immediately available funds, a late payment penalty will apply as set forth in (C)(2) following.

(C) Payment Dates and Late Payment Penalties(1) Payment Dates

All bills, dated as set forth in (B)(1) preceding for service, provided to the customer by the Company are due 31 days (payment date) after the billing date, and are payable in immediately available funds. In the event that the Company renders the bill more than seven (7) days after the normal billing date, the Company will extend the payment date by one day for each day in excess of seven (7) until the bill is rendered. The date the bill is rendered will be considered to be the date the bill is post marked.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties (Cont'd)(1) Payment Dates (Cont'd)

If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Veteran's Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

(2) Late Payment Penalties

If any portion of the payment is received by the Company after the payment date as set forth in (1) preceding, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment interest charge shall be due to the Company. The late payment interest charge shall be the portion of the payment not received by the payment date times a late interest factor. The late factor shall be the lesser of:

- the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company, or
- 0.000329 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(D) Billing Disputes

- (1) A good faith dispute requires the customer to provide a written claim to the Company. Such claim must identify in detail the basis for the dispute, and if the customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Company to investigate the merits of the dispute.
- (2) The date of the dispute shall be the date on which the customer furnishes the Company the account information required in (D)(1), above.
- (3) The date of resolution is the date the Company completes its investigation, provides written notice to the customer regarding the disposition of the claim, i.e., resolved in favor of the customer or resolved in favor of the Company, and credits the customer's account, if applicable.
- (4) In the event that a billing dispute concerning any charges billed to the customer by the Company is resolved in favor of the Company, any payments withheld pending settlement of the dispute shall be subject to the late payment interest charge set forth in (C)(2) preceding.
- (5) If the customer disputes the bill on or before the payment date, and pays the undisputed amount on or before the payment date, any late payment interest charge for the disputed amount will not start until 10 working days after the payment date. If the billing dispute is resolved in favor of the customer, no late payment interest charge will apply to the disputed amount.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

(6) If the customer pays the bill in full by the payment due date and later initiates a billing dispute as set forth in (1) preceding, and the billing dispute is resolved in favor of the customer, the customer shall be entitled to the principal amount of such overpayment plus an interest amount calculated as follows:

- For disputes filed within ninety (90) days of the payment due date, the interest amount will be calculated from the date the customer's payment was received through the date the customer receives the disputed amount credit from the Company.
- For disputes filed after ninety (90) days of the payment due date, the interest amount will be calculated from the date of the dispute through the date the customer receives the disputed amount credit from the Company.

The disputed amount late payment interest charge shall be the disputed amount resolved in the customer's favor times an interest factor. The interest factor shall be the lesser of:

- the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or
- 0.000329 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

- (7) In the event of a dispute concerning withheld payment amounts or overbilling, the customer shall notify the Company in writing at the earliest possible date, but in no event later than the normal payment date if the dispute concerns withheld payment amounts. The Company shall respond no later than 15 working days, or other mutually agreed period, from the date of receipt of the notice of dispute. Such response shall state agreement or disagreement with the customer's position and, if disagreement, shall state clearly the reasons for such disagreement.

(E) Proration of Charges

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number or days or major fraction of days based on a 30 day month.

(F) Rounding of Charges

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(G) Supporting Detail

The Company will furnish sufficient supporting detail (e.g., type of charge, service type, invoice number, account number, adjustments, and payments) with bills rendered for access services to enable the customer to verify the accuracy of such bills.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.2 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those services set forth in 5.2.5(A) and 6.4.2, following.

The minimum period for which service is provided and for which rates and charges are applicable on an individual case basis, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Company's total non-recoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an Access Order for Switched Access service is set forth in 5.2.4 following.

2.4.4 Customer Bill Verification

Upon reasonable notice, the customer, or its duly authorized representatives, shall have the right of access to mutually agreed upon Company information and records as may be necessary to verify the accuracy of access bills rendered to the customer in connection with Access Services provided under this tariff.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the reestablishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood and other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The reestablishment of service begins within 60 days after Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period.)

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending reestablishment of service at the original location.

2.4.6 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company or Rate Schedule is Involved

The billing method set forth in (A) following is applicable to interconnection arrangements between Exchange Telephone Companies involved in the provision of all Access Services.

In accordance with the Federal Communications Commission's Memorandum Opinion and Order in CC Docket No. 86-106, adopted July 20, 1987, the Company will adhere to the standards set forth in the Multiple Exchange Carrier Access Billing (MECAB) and the Multiple Exchange Carrier Ordering and Design (MECOD) Guidelines when providing access service under Multiple Telephone Company (Interconnection Point) Billing arrangements. Records exchange, rating and billing for Toll Free 8YY transit Traffic Service is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB). To the extent the Company jointly provided Toll Free 8YY Transit Traffic Service in conjunction with a third-party carrier that will bill interexchange Carrier Customers of that third-party carrier's switched access service, pursuant to that third-party carrier's tariff or other authority, for that third party carrier's portion of the total service, the Company and third-party carriers(s) will enter into a billing agreement with all billing carriers which is consistent with the provisions contained in MECAB. Toll Free 8YY Transit Traffic Service calls routed to an Incumbent Local Exchange Carrier's (ILEC) Tandem Switching facility will conform to the LATA restrictions as defined both in said ILEC's switched access tariff and in MECAB.

The Exchange Telephone Companies involved in providing the Access Service, will develop a mutually agreeable working arrangement to allow one of the Exchange Telephone Companies to perform "Access Service Coordination" (ASC) for all services requested.

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2. General Regulations (Cont'd)2.4 Payment Arrangements (Cont'd)2.4.7 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company or Rate Schedule is Involved (Cont'd)(A) Multiple Telephone Company (Interconnection Point) Billing

When an Access Service ordered by a customer involves more than one Exchange Telephone Company or rate schedule, the Exchange Telephone Companies involved will use a multiple bill method.

Multiple Bill Method: Each Exchange Telephone Company involved will provide the portion of the service in its operating territory and bill the customer in accordance with its Access Service tariff.

- (1) When Feature Group D Switched Access Service is ordered by a customer where one end of the Transport element is in the Company operating territory and the other end is in another Exchange Telephone Company operating territory, the orders shall be received as follows:
  - (a) For Feature Group D Switched Access Service ordered to an end office, the Exchange Telephone Company in whose operating territory the end office is located must receive the order from the customer.
  - (b) For Feature Group D Switched Access Service ordered to an access tandem, the Exchange Telephone Company in whose operating territory the access tandem is located must receive the order from the customer.
  - (c) For the Service ordered set forth in (a), and (b) preceding, the Exchange Telephone Company in whose operating territory the customer point of termination is located must also receive a copy of the order from the customer.

Each Exchange Telephone Company will provide the portion of the Transport element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff.

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2. General Regulations (Cont'd)

2.4 Payment Arrangements (Cont'd)

2.4.7 Ordering, Rating and Billing of Access Services Where More Than One  
Exchange Telephone Company or Rate Schedule is Involved (Cont'd)

(A) Multiple Telephone Company (Interconnection Point) Billing (Cont'd)

- (2) The interconnection points will be determined by the Exchange Telephone Companies involved.

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2. General Regulations (Cont'd)2.5 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform seven digit code assigned by the Company to an individual customer. The seven digit code has the form 950-0XXX or 950-1XXX and 101XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate service for the purpose of calculating chargeable usage. On the originating end of an interstate call, usage is measured from the time the originating end user's call is delivered by the Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Account

The term "Account" denotes the set of billing information for a customer. Each account is uniquely identified by the billing account number (BAN) located on either the customer's bill or service record. Generally, services are aggregated by geographical location for a given account.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

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2 General Regulations (Cont'd)2.5 Definitions (Cont'd)Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a Company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Company may vary based on Company policy, union contract and location.

Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central Office

The term "Central Office" denotes a local Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing/demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-Message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Common Trunk Port

The term "Common Trunk Port" denotes the termination of shared access trunks when traffic is routed through the access tandem.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or any other entity which subscribes to the services offered under this tariff, including but not limited to End Users, Interexchange Carriers (ICs) and other telecommunications carriers or providers originating or terminating Toll VoIP-PSTN Traffic.

Dedicated Trunk Port

The term "Dedicated Trunk Port" denotes the termination of Feature Group D access trunks to an end office when provided as a trunk side arrangement or to the access tandem at the serving wire center side of the switch.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Direct-Trunk Transport

The term "Direct-Trunk Transport" denotes switched access transport from the serving wire center to the end office on circuits dedicated to the use of a single access customer without tandem switching, or from the serving wire center to the access tandem when the transport from the access tandem to the end office is routed on circuits used in common by multiple access customers.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voice band (approximately 500 to 2500 Hz), where talker echo is most annoying.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to trunks. Included are Remote Switching Modules (RSM) and Remote Switching Systems (RSS) served by a host office in a different wire center.

End User

The term "End User" denotes any customer of an interstate telecommunications service that is not a carrier, except that a carrier other than a Telephone Company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Entry Switch

See First Point of Switching

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to- end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Company for the administration of communications service in a specified area which usually embraces a city, town, or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

Exchange Access Signaling

The signaling system which is used, by equal access end offices, to transmit originating information and address digits to the customer's premises and which includes the means of verifying the receipt of these address digits. Features of this system include overlap outputting, identification of the type of call, identification of the ten-digit telephone number of the calling party, and acknowledgment wink supervisory signals.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Firm Access Order

The term "Firm Access Order" denotes an access service order for which the customer has provided the Company sufficient information to proceed with the provision of facilities and/or terminations.

Firm Order Confirmation (FOC) Date

The date on which the Company confirms to the customer that the requested service can be provided.

First-Come, First-Served

The term "First-Come, First-Served" denotes a procedure followed when the first service order received will be the first service order processed.

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and includes U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, and rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dBs) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denote any individual, partnership, association, joint-stock Telephone Company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the non-linearity of a channel. It is measured using four tones, and evaluating the ratios (in dBs) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Local Access and Transport (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area

The term "Local Calling Area" denotes a geographical area, as defined in the Company's appropriate Local and/or General Exchange Service tariff, in which an end user (Telephone Exchange Service subscriber) may complete a call without incurring MTS charges.

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2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Local Exchange Carrier (LEC)

The term denotes a Telephone Company that provided local telephone service to End Users within a defined exchange.

Local Tandem Switch

The term "Local Tandem Switch" denotes a local Telephone Company switching unit by which local or access telephonic communications are switched to and from an End Office Switch.

Location Routing Number

The term "Location Routing Number" denotes a ten digit number used to uniquely identify a switch that has ported numbers.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designated value.

Message

The term "Message" denotes a "call" as defined preceding.

N-1 Carrier

The term "N-1 Carrier" denotes the telecommunications carrier responsible for determining the Location Routing Number and delivering a call to the Company's switch. The N-1 Carrier is the telecommunications carrier immediately preceding the terminating carrier in the Local Number Portability process.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Operator Service System (OSS)

The term "Operator Service System" (OSS) denotes the group of interacting hardware (switching equipment, data links, and operator terminals) and software components for the provision of operator service functionality.

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2. General Regulations (Cont'd)

2.5 Definitions (Cont'd)

Originating Direction

The term "Originating Direction" denotes the use of Access Service for the origination of calls from an end user premises to a customer premises.

Overlap Outpulsing

The feature of the exchange access signaling system which permits initiation of pulsing to the customer's premises before the subscriber has completed dialing an originating call.

Pay Telephone

The term "Pay Telephone" denotes coin or coinless instruments and related facilities that are available to the general public convenience and necessity.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes a point of demarcation within a customer's-designated premises at which the Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building, or a portion of a building in a multitenant building, or buildings on continuous property (except Railroad Right-of-Way, etc.), not separated by a public highway.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Query

A query is a request for specific information generated by a computer processor and sent to a data base with a predefined set of responses expected.

Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to a customer.

Response

A response is one response from a set of predetermined expected responses to a request for information contained in a query from a computer processor.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Serving Wire Center

The term "Serving Wire Center" denotes the wire center from which the customer designated premises would normally obtain dial tone from the Company.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Tandem Switched Transport

The term "Tandem-Switched Transport" denotes switched access transport from the access tandem to the end office subtending that tandem. Tandem-switched transport consists of circuits used in common by multiple access customers from the tandem to the end office.

Toll Free Database Access Service (TFDBAS) (formerly known as Toll Free)

The term "Toll Free" denotes a three-digit Numbering Plan Area (NPA) or Area Code that is specifically assigned by the telecommunications industry for use by Telecommunications Service Providers in the provision of telephone numbers that, unlike traditional telephone numbers and calls, when dialed are toll free to the originating caller. The specific codes assigned and used, or reserved for use, for this purpose are 800, 822, 833, 844, 855, 866, 877, and 888.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering; e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

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2. General Regulations (Cont'd)2.5 Definitions (Cont'd)Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical (V) and horizontal (H) coordinates of the two points.

VoIP-PSTN Traffic

The term "VoIP-PSTN Traffic" denotes a customer's voice traffic exchanged with the Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

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## ACCESS SERVICE

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### 3. Carrier Common Line Access Service and Federal Universal Service Charge

The Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service provided in Section 6 of this tariff.

#### 3.1 General Description

Carrier Common Line Access provides for the use of end users' Company provided common lines by customers for access to such end users to furnish Interstate Communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish interstate MTS or (2) Switched Access Service in an end office converted to equal access.

#### 3.2 Limitations

##### 3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

#### 3.3 Determination of Usage Subject to Carrier Common Line Access Charges

Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.

#### 3.4 Rates and Charges for Carrier Common Line Access

Rates are included in Section 17.1.

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3. Carrier Common Line Access Service and Federal Universal Service Charge (Cont'd)3.5 Federal Universal Service Charge

The Federal Universal Service Charge (FUSC) recovers the Company's contribution to various federal universal service funds. FUSC will be only be billed by the Company if it is contributing to the universal service funds. The Company will apply a surcharge factor each month to the billed charges for interstate access services provided to end users from this Tariff.

FUSC will not apply to any billed charges for an end user when the interstate access service provided to the end user qualifies under the federal universal service guidelines for Lifeline Assistance. FUSC will not apply to interstate access services purchased by customers that resell these services to end users as part of an interstate telecommunications service and are required to contribute to the various federal universal service funds. In case of a dispute regarding whether the customer is reselling services and contributing to the various federal universal service funds, the Company may request a signed certification to that effect from the customer.

3.5.1 Rate Regulations

The Company will bill FUSC each month as described below. The FUSC Surcharge Factor is set forth in Section 17.1.3(A) following.

(A) FUSC Surcharge Factor

The Company will multiply the FUSC Surcharge Factor set forth in Section 17.1.3(A), following, against the end user's billed interstate access services charges.

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4. Reserved for Future Use

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## ACCESS SERVICE

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### 5. Ordering Options for Switched Access Service

#### 5.1 General

This section sets forth the regulations and order related charges of Access Orders for Switched Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched Access Service or to provide changes to existing services.

##### 5.1.1 Ordering Conditions

The customer shall provide all information necessary for the Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer's contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

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5. Ordering Options for Switched Access Service (Cont'd)5.1 General (Cont'd)5.1.2 Provision of Other Services

- (A) In addition to Switched Access Services, other services offered under provisions of this tariff shall be ordered with an Access Order or as set forth in (B) following. The rates and charges for these other services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.
- (B) With the agreement of the Company, other services mentioned in (A) preceding may subsequently be added to an Access order at any time, up to and including the service date for an Access Service.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when the Company determines that Additional Engineering is necessary to accommodate a customer's request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations for Additional Engineering are set forth in 13.1 following and are in addition to the regulations, rates and charges specified in this section.

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5. Ordering Options for Switched Access Service (Cont'd)5.1 General (Cont'd)5.1.3 Discontinuance of Service

Orders for discontinuance of service must be received in writing 24 hours in advance of the customer desired disconnect date. The Company will insure that the service is disconnected on the requested date. No charges will apply after the requested disconnect date, except as defined for minimum periods in section 2 preceding.

5.2 Access Order

An Access Order is used by the Company to provide a customer Access Service as follows:

- Switched Access Services as set forth in 6. following, and
- Other Services as set forth in 5.1.2 preceding.

When placing an order for Access Service, the customer shall provide all standard ASR ordering information as specified in industry guidelines, including the following information.

- For Feature Group D Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired or the access tandem switch when routing is desired via an access tandem switch and the Switched Transport and Local Switching Options desired. When ordering FGD trunks to an access tandem, the customer must also provide the Company an estimate of the amount of traffic by type it will generate to and/or from each end office subtending the access tandem to assist the Company in its own efforts to project further facility requirements. The basic traffic type must also be specified using the same categories as described in 6.1.1(D) following, to enable efficient provisioning and billing functions. The order shall also include a Projected Percentage of Interstate Use (PIU) as set forth in Section 2.3.11 preceding. When a customer orders FGD, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

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5. Ordering Options for Switched Access Service (Cont'd)5.2 Access Order (Cont'd)

- When ordering FGD with SS7 Signaling, in addition to the information listed above, the customer shall specify a reference to existing signaling connections or reference a related SS7 signaling connection order. When ordering SS7 signaling, the customer shall provide the signaling point codes and trunk circuit identification codes. The customer must also identify the Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service link associated with the FGD trunk group. The customer shall work cooperatively with the Company to determine the number of signaling connections required to handle its signaling traffic.
- For Toll Free Database Access Service (TFDBAS), the customer shall order in the same manner which is set forth preceding for ordering Feature Group D, except that customers may request direct connections to only those end offices equipped with TFDBAS Service Switching Point (TFDBAS SSP) functionality. All Toll Free traffic originating from end offices not equipped with the TFDBAS SSP function must be routed via an access tandem at which the function is available and the TFDBAS must be ordered accordingly. TFDBAS SSP locations are identified in the Local Exchange Routing Guide (LERG).
- For 900 Access Service, the customer shall order in the same manner which is set forth preceding for ordering Feature Group D, except that customers may request direct connections to only those end offices designated by the Company 900 Access Service screening offices. Additionally, when new NXX(s) are to be opened in the state, for exchanges served by the Company, or when existing NXX(s) are to be deleted, and such change is to occur coincident with the service date established for the order, the customer shall provide such information when placing the order for service. All 900 number assignments and administration shall be in accordance with the North American Numbering Plan (NANP).

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5. Ordering Options for Switched Access Service (Cont'd)

5.2 Access Order (Cont'd)

- When Switched Access Service is ordered in trunks, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the consecutive twenty business day period by 20. This computation shall be performed for each end office and/or access tandem the customer wishes to serve.

5.2.1 Access Order Service Date Interval

The Company will make every effort to provide access service to customers on the date specified by the customer.

To the extent access service can be made available with reasonable effort, the Company will provide the access service in accordance with the Company's standard ordering interval.

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5. Ordering Options for Switched Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Access Order Charge

The Access Order Charge is designed to recover the costs associated with processing the customer's order, and will apply on a per order basis. This charge will be in addition to any other applicable nonrecurring charges as set forth in Sections 6, and/or 13 following.

At the time the Customer places a Access Order with the Company, the Customer will be informed that if the Access Order is canceled prior to installation of access facilities, where installation of access facilities has commenced, a cancellation charge as set forth in Section 5.2.4(B) will apply.

5.2.3 Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the customer's use. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Company will notify the customer. If the customer still desires the Access Order modification, the Company will schedule a new service date. All charges for Access Order modifications will apply on a per access order basis.

Any increase in the number of Switched Access Service lines or trunks will be treated as a new Access Order (for the increased amount only).

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5. Ordering Options for Switched Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Access Order Modifications (Cont'd)(A) Service Date Change

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 120 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 120 calendar days, the Company will accordingly delay the start of service. If the customer requested service date is more than 120 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth in 5.2.4(A) following.

A new service date may be established that is prior to the original date agreed to by the Company and the customer if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service trunks will be treated as a partial cancellation and the charges as set forth in 5.2.4(B) following will apply.

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5. Ordering Options for Switched Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Access Order Modifications (Cont'd)(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the Customer's request. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer premises, end user premises or end office switch. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order occurrence basis, for each order requiring a design change.

If, as a result of the change, the original service date cannot be met without the Company incurring additional labor, and the Customer provides authorization to the Company to proceed, then charges will apply. If the Customer is unwilling to pay such costs and the service date must be changed as a result of the design change, a Service Date Change Charge as set forth in Section 5.2.3(A) would apply.

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5. Ordering Options for Switched Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.4 Cancellation of an Access Order

- (A) A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days of the latest agreed upon service date (i.e., firm order confirmation date), the customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

In any event, the cancellation date or the date billing is to commence (depending on which option is selected by the customer) shall be the 31st day beyond the latest agreed upon service date (i.e., firm order confirmation date), of the Access Order.

- (B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:
- (1) Costs incurred in conjunction with the provision of Switched Access Service start on the Firm Order Confirmation date.
  - (2) When the customer cancels an Access Order or portion thereof prior to the Firm Order Confirmation date, no charges shall apply.
  - (3) When the customer cancels an Access Order on or after the Firm Order Confirmation date, a Cancellation Charge will apply.

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5. Ordering Options for Switched Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.4 Cancellation of an Access Order (Cont'd)

(B) Cont'd)

(4) Calculation of the Cancellation Charge is as follows:

- (a) If the customer has requested a Service Date Change beyond the original service date, the resulting additional installation days are included in the service interval.
  - (b) When counting the number of days in the service interval or the number of days from the Firm Order Confirmation date through the Access Order Cancellation Date, the Firm Order Confirmation date will count as day one.
  - (c) The Cancellation Charge will be a percentage of all of the nonrecurring charges associated with the access order, or that part of the order being canceled. This percentage is calculated by dividing the number of days from the Firm Order Confirmation date through the Cancellation Date by the number of days in the agreed to service interval. The Cancellation Charge is then developed by multiplying the nonrecurring charges associated with installation of the canceled service by the calculated percentage.
- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (D) If the Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

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5. Ordering Options for Switched Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.5 Minimum Period

- (A) The minimum period for Switched Access Service Feature Group D is three months. The minimum period for all other Access Services is one month.
- (B) Service Rearrangements for Switched Access Services may be made without a change in minimum period requirements.
- (C) Changes will be treated as a discontinuance service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (1) A change of customer of record (i.e., Access Service is provided to and billed to a different entity).
- (2) A move to a different building.

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5. Ordering Options for Switched Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.6 Minimum Period Charges

When Access Service is disconnected at the customer's request prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for services provided with a one month minimum period will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity as set forth in 6.4.3 following.

The Minimum Period Charge for Feature Group D Switched Access Service will be determined as set forth in 2.4.2 preceding.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

5.3 Rates and Charges

Rates and Charges are included in Section 17.

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6. Switched Access Service6.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point electrical communications path between a customer's premises and an end user's premises. It provides for the use of common terminating, common switching, switched transport facilities, and common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises, and to terminate calls from a customer's premises to an end user's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in 6.4 following. Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA and intraLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

6.1.1 Switched Access Service Arrangements and Manner of Provision

Switched Access Service is provided in various service categories of standard and optional features called Feature Group D, Toll Free Database Access Service, and 900 Access Service.

(A) Feature Group D (FGD)

FGD Access, which is available to all customers, provides trunk side access to Company end office switches, with an associated 101XXXX access code for the customer's use in originating and terminating communications. A more detailed description of FGD Access is provided in 6.2.1 following.

The provision of FGD Access is subject to local availability.

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6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.1 Switched Access Service Arrangements and Manner of Provision (Cont'd)

(B) Toll Free Database Access Service (TFDBAS)

Toll Free Database Access Service is an originating only trunk side service. When a Toll Free+NXX+XXXX call is originated by an end user, the Company will perform customer identification based on screening of the full ten-digits of the Toll Free number to determine the customer location to which the call is to be routed.

When Toll Free traffic is combined in the same trunk group arrangement with other traffic, usage for the Toll Free Database Access Service traffic will be aggregated with the other traffic for billing purposes. When separate trunk groups are provided for Toll Free Database Access Service, usage will be provided separately. A more detailed description of Toll Free Database Access Service is set forth in 6.2.2.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Switched Access Service Arrangements and Manner of Provision (Cont'd)(C) 900 Access Service

900 Access Service is an originating service that is provided via 900 Access Service switched trunk groups, or may be provided in conjunction with FGD. The Service provides the customer identification function (900 NXX screening) based on the first six digits of the dialed 900 number. When a 1 + 900 + NXX + XXXX call is originated by an end user, a customer identification function determines the customer to which the call is to be routed based on the NXX dialed.

When a customer requests that the Company open a 900 NXX access code for exchanges served by the Company within a specified state, LATA or service area subtending an access tandem, the order must include the provisioning of all Company offices within that state, LATA or all offices subtending the specified access tandem.

When 900 Access Service traffic is combined in the same trunk group arrangement with other traffic, usage for the 900 Access Service traffic will be aggregated with the other traffic for billing purposes. When separate trunk groups are provided for 900 Access Service, usage will be provided separately. A more detailed description of 900 Access Service is set forth in 6.2.3.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Switched Access Service Arrangements and Manner of Provision (Cont'd)(D) Manner of Provision

FGD is furnished on a per-trunk basis.

Trunks are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic is necessary for the Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer.

There are two major traffic types: Originating and Terminating. Originating traffic type represents access capacity within a LATA for carrying traffic from the end user to the customer; while Terminating traffic type represents access capacity within a LATA for carrying traffic from the customer to the end user. When ordering capacity for FGD Access, the customer must at a minimum specify such access capacity in terms of Originating traffic type and/or Terminating traffic type.

6.1.2 Rate Categories

There are three rate categories which apply to Switched Access Service:

- Switched Transport
- Local Switching
- Common Line

In addition to these three rate categories, there are also charges that apply only to Toll Free Database, 900 Access and Common Channel Signaling/Signaling System 7 Network Connection Services. The description and application of Toll Free Database Access Service is located in section 6.2.2 following. The description and application for 900 Access Service is located in section 6.2.3 following. The description and application for Common Channel Signaling/Signaling System 7 Network Connection Services is located in section 6.2.4 following.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.2 Rate Categories (Cont'd)(A) Switched Transport

The Switched Transport rate category provides the transmission facilities between the customer's premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications.

Switched Transport provides a one-way or two-way voice frequency transmission path composed of facilities determined by the Company which permit the transport of calls in the originating direction and in the terminating direction, though not simultaneously.

Switched Transport is comprised of an Entrance Facility, Direct- Trunked Transport, Tandem-Switched Transport and various optional features and functions. Descriptions of the Switched Transport components are provided in (1) through (4) following.

(1) Entrance Facility

An Entrance Facility provides the communication path between a customer's premises and the Company's serving wire center for that premises. The Entrance Facility is dedicated to the use of a single customer and is available for use with all line side and trunk side Switched Access services. An Entrance Facility is provided even if the customer's premises and the serving wire center are located in the same building. Entrance Facilities will be at the DS1 or mutually agreed upon level.

(a) DS1 Entrance Facility

DS1 Entrance Facility provides 24 channels for the transmission of nominal 56kbps or 1.544 Mbps isochronous serial data. The actual bit rate and framing format is a function of the channel interface selected by the customer.

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6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.2 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(1) Entrance Facility (Cont'd)

(b) DS3 Entrance Facility

DS3 Entrance Facility provides 28 DS1's or 672 channels for the transmission of nominal 44.736 Mbps isochronous serial data.

DS3 Entrance Facility rates may vary based on distance. The mileage used to determine the monthly rate for entrance facilities located outside a Company Central Office is the airline distance between the customer's designated premises and the Company serving wire center. The mileage measurement is determined by utilizing exchange maps and mileage tables located in designated Company offices for such purposes.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.2 Rate Categories (Cont'd)(A) Switched Transport (Cont'd)(2) Direct-Trunked Transport

Direct-Trunked Transport provides the communication path between the serving wire center of a customer's premises and an end office or between the serving wire center and an access tandem when transport from the access tandem to the end office is routed on circuits used in common by multiple access customers. Direct-Trunked Transport is dedicated to the use of a single customer and does not require switching at an access tandem. Direct-Trunked Transport is available for use with all trunk side Switched Access services.

Direct-Trunked Transport is not available to end offices that lack recording and measuring capabilities needed to provide Direct-Trunked Transport. Direct-Trunked Transport is also not available for Toll Free Database Access Service when the required SSP function is located at the access tandem.

Direct-Trunked Transport provides for the transmission facilities between the Company's serving wire center and an end office when such facilities are not switched through an access tandem, or between the Company's serving wire center and the access tandem. This includes the transmission medium itself as well as certain circuit equipment that is used at the ends of the interoffice links and employed to provision the channels on the transmission medium and circuit equipment used within the network to manage the circuits at intermediate locations.

Direct-Trunked Transport also provides for the transmission facilities between the Company's serving wire center and a hub that interconnects facilities for both Tandem-Switched Transmission and Direct-Trunked Transport.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.2 Rate Categories (Cont'd)(A) Switched Transport (Cont'd)(3) Tandem-Switched Transport

Tandem-Switched Transport provides the communication path between the access tandem and an end office that subtends that tandem, and includes tandem switching functions. Tandem-Switched Transport is available for use with all trunk side Switched Access services

Tandem-Switched Transport provides for the transmission facilities between the access tandem and an end office that subtends the tandem.

- (a) Tandem-Switched Transmission, which provides for the transmission facilities from the access tandem switch to an end office subtending that tandem. This includes the transmission medium itself as well as certain circuit equipment that is used at the ends of the interoffice links and employed to derive the channels of the transmission medium, and circuit equipment used within the network to manage the circuits at intermediate locations.
- (b) Tandem Switching provides for the use of the Company's Access Tandem.
- (c) Common Transport Multiplexing provides for the use of the multiplexing equipment at the remote, the end office, and at the access tandem. The common transport multiplexing rate element is assessed on a per minute of use basis at the tandem.

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6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.2 Rate Categories (Cont'd)

(A) Switched Transport (Cont'd)

(3) Tandem-Switched Transport (Cont'd)

(d) Dedicated Transport Multiplexing provides for the use of multiplexing equipment at the end office and access tandem. The dedicated transport multiplexing rate element is a flat rated charge and is assessed at both the end office and tandem. Dedicated transport multiplexing is provided at the rates set forth in Section 17.2.2 following.

(e) Tandem Trunk Port

The trunk port rate elements are defined as follows:

- Common or Shared Trunk Port

The Common or Shared Trunk Port provides for the use of shared end office trunk ports for the termination of common transport trunks for tandem or end office routed traffic.

- Dedicated Trunk Port

The Dedicated Trunk Port provides for termination of a dedicated trunk as a trunk side arrangement to an end office or provides access into the access tandem at the serving wire center side of the switch.

Tandem Switched Transport is provided at the rates and charges set forth in Section 17.2.2 following.

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6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.2 Rate Categories (Cont'd)(A) Switched Transport (Cont'd)(4) Chargeable Optional Features(a) Multiplexing

Multiplexing provides for arrangements to convert a single higher capacity or bandwidth circuit for bulk transport to several lower capacity or bandwidth circuits. Multiplexing is only available at Company designated Hubs (end offices) arranged for multiplexing or at the access tandem trunk on the serving wire center side of the access tandem. All Types of multiplexing may not be available at each Hub location.

Listed below are the multiplexing arrangements offered with switched access.

(1) DS3 to DS1

An arrangement that multiplexes twenty-eight DS1 digital circuits to a single DS3 digital circuit at rate of 44.736 Mbps, or multiplexes a single DS3 digital circuit at a rate of 44.736 Mbps to twenty-eight DS1 digital circuits.

The rates and charges for multiplexing are located in Section 17.2.2 following.

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6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.2 Rate Categories (Cont'd)

(B) Local Switching

The Local Switching rate element provides for the use of end office switching equipment for the termination of end user lines in the local end office, and for the termination of a call at a Company operator or recording. The intercept function informs a caller why a call, as dialed, could not be completed, and if possible, provides the caller with information required to complete the call.

The rates and charges for Local Switching are located in Section 17.2.3 following

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6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.2 Rate Categories (Cont'd)

(C) 900 Access Service Nonrecurring Charges

The 900 Access Service nonrecurring charge is assessed depending upon how the service is ordered:

- (1) If the service is ordered to only one end office performing six digit screening, the customer charge for the assembly of route tables is assessed for each end office subtending the access tandem. A second nonrecurring charge element applies per NXX activated or deactivated, times the designated Company end office(s) modified to perform six digit screening for 900 Access Service. This option can be applied repetitively to different tandems to customize the intended offering area.

The route pattern nonrecurring charge applies only once, on the customer's initial request to the Company for 900 Access Service for each end office

(D) Toll Free Database Access Service (TFDBAS)

The Toll Free Database Access Service (TFDBAS) Data Base Query Charge will apply for each TFDBAS query received at the Company's Toll Free SMS800 data base. Per query charges will be accumulated over a monthly period and billed to the customer on a monthly basis.

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### 6. Switched Access Service (Cont'd)

#### 6.1 General (Cont'd)

##### 6.1.3 Ordering Options and Conditions

Switched Access Service is ordered under the Access Order provisions set forth in Section 5 preceding. Also, included in that section are other charges which may be associated with ordering Switched Access Service (e.g., Service Date Change Charges, etc.).

#### 6.2 Provision and Description of Switched Access Service Arrangements

Switched Access Service is provided via Feature Group D arrangements and as Toll Free Database Access Service and 900 Access Service. The provision of each service type requires Switched Transport facilities and the appropriate Local Switching functions.

Feature Group D is arranged for either originating, terminating or two-way calling, based on the customer end office switching capacity ordered, while Toll Free Database Access Service and 900 Access Service are arranged for originating calling only. Originating calling permits the delivery of calls from Telephone Exchange Service locations to the customer's premises.

Terminating calling permits the delivery of calls from the customer's premises to Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously. The Company will determine the type of calling to be provided unless the customer requests that a different type of directional calling is to be provided. In such cases, the Company will work cooperatively with the customer to determine the directionality.

There are various chargeable and nonchargeable optional features available with Switched Access Service. These additional optional features are provided as Switched Transport and Local Switching options.

Following are detailed descriptions of each of the available Switched Access Services. Each service is described in terms of its specific physical characteristics and calling capabilities and optional features available for use with it.

The Local Switching optional features, which are described in 6.3 following, unless specifically stated otherwise, are available at all suitably equipped Company end office switches.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.1 Feature Group D (FGD)(A) Description

- (1) FGD is provided at Company designated end office switches whether routed directly or via designated access tandem switches.
- (2) FGD is provided as trunk side switching through the use of end office trunk equipment. The switch trunk equipment is provided with wink start pulsing signals and answer and disconnect supervisory signaling.
- (3) FGD switching is provided with out of band SS7 signaling. With SS7 signaling, up to 12 digits of the called party number dialed by the customer's end user using dial pulse address signals will be provided by Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Switched Transport provided.
- (4) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the local exchange and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.

Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911, and 101XXXX access codes.

- (5) The Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.1 Feature Group D (FGD) (Cont'd)(A) Description (Cont'd)

- (6) The access code for FGD switching is a uniform access code of the form 101XXXX. This uniform access code will be the assigned access number of all FGD access provided to the customer by the Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a twelve to fifteen digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

- (7) FGD switching will be arranged to accept calls from telephone exchange service locations without the need for dialing the 101XXXX uniform access code. Each telephone exchange service line may be marked with a presubscription code to identify which 101XXXX code it calls will be directed to for interLATA service.

(B) Optional Features

Various optional features are available in lieu of, or in addition to, the standard features provided with FGD. Chargeable optional features are described in Sections 6.2.2 through 6.2.4 following. Nonchargeable optional features are described in Section 6.3 following.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.2 Toll Free Database Access Service (TFDBAS)(A) Description

Toll Free Database Access Service (TFDBAS) is provided with FGD Switched Access Service. When a 1+800series+NXX+XXXX call is originated by an end user, the Company will utilize the Signaling System 7 (SS7) network to query a Toll Free Number data base to identify the customer to whom the call will be delivered and provide vertical features based on the dialed ten digits. The call will then be routed to the identified customer over FGD switched access. The 800 series includes the following service area codes: 800, 888, 877, 866, 855, 844, 833 and 822.

A Basic or Vertical Features Query charge, as set forth in Section 17, following, is assessed for each query launched to the database which identifies the customer to whom the call will be delivered.

The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of Toll Free Number calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates.

The Vertical Feature Query provides the same customer identification as the basic query plus vertical features which may include:

- (1) Call Validation - ensuring that calls originate from subscribed service areas.
- (2) POTS Translation – translates dialed Toll Free numbers to a ten-digit Plain Old Telephone (POTS) number to facilitate routing the Toll Free call to Toll Free subscribers' defined termination location.
- (3) Alternate POTS Translation - allows Toll Free subscribers to vary the routing of their inbound Toll Free calls based on factors such as time of date, place of origination of the call, etc.
- (4) Multiple Carrier Routing – allows Toll Free subscribers to route to different carriers based on similar factors.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.2 Toll Free Database Access Service (TFDBAS) (Cont'd)(A) Description (Continued)

The manner in which Toll Free Number Data Base Access Service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined following:

- When Toll Free Number Data Base Access Service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.
- When Toll Free Number Data Base Access Service originates at an end office not equipped with SSP customer identification capability, the Toll Free Number call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

TFDBAS data base query charges will be applied for each completed customer TFDBAS identification query. A query is deemed to have been completed when the signaling information enabling the Toll Free call to be directed to the appropriate carrier is returned by the TFDBAS database to the switch that originated the TFDBAS query.

(B) Rates and Charges

Query charges set forth in Section 17, following, are in addition to those charges applicable for Feature Group D Switched Access Service.

The Federal Communications Commission ("FCC") has concluded that hoarding, defined as the acquisition of more Toll Free numbers than one intends to use for the provision of Toll Free service, as well as the sale of Toll Free numbers by a private entity for a fee, is contrary to the public interest in the conservation of the scarce Toll Free number resource and contrary to the FCC's responsibility to promote the orderly use and allocation of Toll Free numbers.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.3 900 Access Service(A) Description

Originating 900 Access Service is a trunk side switched service that is available to the customer via 900 Access Service trunk groups, or can be provided to the customer in conjunction with FGD service. When combined with FGD, 900 Access Service traffic can, at the option of the customer, be carried on the same group with non-/900 Access traffic. When a 1+900+NXX+XXXX or 0+900+NXX+XXXX call is originated by an end user, the Company will perform the customer identification function based on the dialed digits to determine the customer to which the call is to be routed. If the call originates from an end office not equipped to provide the customer identification function, the call will be routed to an office where the function is available. Once customer identification has been established, the call will be routed to the customer.

The manner in which 900 Access Service is provided depends on whether the end office from which the call originates has equal access capability and/or the customer identification function. In equal access end offices which have customer identification function capability, 900 Access Service is provided in accordance with technical characteristics available with FGD (however, ANI is required with 900 Access Service), either direct to the end office or via an equal access tandem on existing trunk groups. At the customer's option, 900 Access Service and Toll Free Database Access Service may be combined on the same trunk group. 900 Access Service calls which are routed through operator services will be delivered at the equal access tandem over FGD.

The Company will block calls to a 900 number dialed 1+ from pay telephones, 0+, 0-, 101XXXX, third number service, detention centers, mental institutions, hotel/motel service and calling cards. The customer may request, via an ASR to the Company, unblocking of 0+ and 0-900 calling on all classes of service except detention centers.

At the carrier's option all 900 attempts will be passed to the identified IC, who subsequently can screen the appropriate ANI II digits for call disposition. This option is available in technically capable equal access offices.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.3 900 Access Service (Cont'd)(A) Description (Cont'd)

900 Access Service originating from equal access end offices with the customer identification function will be provided using exchange access signaling with overlap outpulsing and ten digit ANI. 900 Access Service originating from equal access end offices without the customer identification function, or for calls routed through operator services, will be provided using conventional signaling. On traffic using conventional signaling, the customer's facilities shall provide off hook supervision upon receipt of the transmitted digits.

(B) Rates and Charges

FGD usage rates and charges apply to 900 Access Service calls originated from end offices with equal access capability. Additionally, nonrecurring charges for assembly of route tables apply for each end office and tandem. A second nonrecurring charge element applies per NXX activated or deactivated, times the number of Company tandems or end offices modified to perform six digit screening for 900 Access Service. The route pattern nonrecurring charge applies only once, on the customer's initial request to the Company for 900 Access Service in each LATA or state.

Rates and Charges set forth in Section 17, following, are in addition to those charges applicable for Feature Group D Switched Access Service.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.4 Common Channel Signaling/Signaling System 7  
Network Connection Service (CCSNC)(A) Description

Common Channel Signaling/Signaling System 7 (CCS/SS7) Network Connection Service (CCSNC), which is available with Feature Group D where technically feasible, provides a signaling path between a customer's designated Signaling Point of Interface (SPOI) and a Signaling Transfer Point (STP). This service provides customers with the use of a two-way signaling path for accessing information necessary for the completion of their end user's calls.

CCS/SS7 Network Connection Service is comprised of two parts; a Signaling Network Access Link (SNAL, consisting of Signaling Mileage Facility, Signaling Mileage Termination and Signaling Entrance Facility) and a Signaling Transfer Point (STP) Port. The SNAL is provided as a dedicated 56 Kbps out-of-band signaling connection between the customer's SPOI and the STP Port on the STP.

The CCS/SS7 Network Connection Service is provisioned by a mated pair of STPs in order to ensure network availability and reliability. The Company shall not be held liable for service outages if the customer employs technology related to the interconnection of signaling networks that do not adhere to generally accepted industry technical standards. When CCS/SS7 Network Connection service is provisioned for use with SS7 Signaling, interconnection between signaling networks must occur at an STP.

There are three types of charges that apply for STP Access. They are recurring, usage and nonrecurring charges. Recurring and nonrecurring charges apply for each port that is established on an STP. Usage charges apply for each Initial Address Message (IAM) or Transaction Capabilities Application Part (TCAP) (excluding LIDB Access Service, 800 Access Service TCAP messages and LNP Database Access Query TCAP messages) message that is switched by the STP or switched by the STP and transported over SS7 facilities provided by the Company. The application of usage charges as they relate to Company provided services or as a stand-alone service is described in Section 6.8.2

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.4 Common Channel Signaling/Signaling System 7  
Network Connection Service (CCSNC)(A) Description

Nonrecurring charges apply for the establishment of Originating Point Codes (OPC) and Global Title Address (GTA) Translations. An OPC charge applies for each OPC established, as well as each OPC added or changed subsequent to the establishment of STP Access. The OPC charge applies on a per service basis. A GTA Translation charge applies for each service or application (excluding LIDB Access Service and 800 Carrier-ID-Only Service) that utilizes Transaction Capabilities Application Part (TCAP) messages. A GTA Translation charge also applies for each service (excluding LIDB Access Service and 800 Carrier-ID-Only Service) added or changed subsequent to the initial establishment of STP Access.

(B) Application of Usage Charges(1) Signal Formulation

An Initial Address Message (IAM) Formulation usage charge will be assessed for each IAM message formulated at the Company End Office for originating FGD traffic and for each IAM message formulated for terminating FGB and FGD traffic that is tandem routed. A Transaction Capabilities Application Part (TCAP) Signal Formulation usage charge will be assessed for each TCAP message that is formulated at the Company end office or tandem switch for the origination of non-call associated signaling messages (excluding LIDB, 800 Access Service and LNP Database Access).

(2) Signal Transport

An IAM Signal Transport usage charge will be assessed for each IAM message associated with direct routed traffic. An IAM Signal Transport usage charge will be assessed for each IAM message that is transported from the local STP to the end office for terminating FGB and FGD traffic that is direct routed to the end office.

A TCAP Signal Transport usage charge will be assessed for each TCAP message that is transported to or from the STP to the designated Service Control Point (SCP) or signaling point.

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6. Switched Access Service (Cont'd)6.2 Provision and Description of Switched Access Service Arrangements (Cont'd)6.2.4 Common Channel Signaling/Signaling System 7  
Network Connection Service (CCSNC) (Cont'd)(B) Application of Usage Charges (Cont'd)(3) Signal Switching

An IAM Signal Switching usage charge will be assessed for each IAM message that is switched by the local STP for direct routed originating FGD traffic and for each IAM message that is switched for direct routed terminating FGB and FGD traffic. A TCAP Signal Switching usage charge will be assessed for each TCAP message that is switched by the local STP for the origination or termination of non-call associated signaling messages (excluding LIDB, 800 Access Service and LNP Database Access Query).

(4) Signal Tandem Switching

An IAM Signal Tandem Switching usage charge will be assessed for an IAM message that is transported to and switched by the local STP for tandem routed originating FGD traffic and for an IAM message that is switched and transported to an end office for tandem routed terminating FGB and FGD traffic. When Signal Tandem Switching usage charges are assessed, Signal Switching and Signal Transport charges do not apply, except for SS7 Gateway Signaling as provided in Section 18.

(C) Rates and Charges

Rates and charges for CCSNC are set forth in Section 17.2.2 following.

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6. Switched Access Service (Cont'd)6.3 Nonchargeable Optional Features6.3.1 Local Switching Optional Features - FGD(A) Automatic Number Identification (ANI)

This option provides the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the exchange, to identify the calling station. Customer use of the ANI feature is subject to the limitations set forth in Section 2.1.2(D) preceding. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and trunk group between an access tandem and a customer's premises.

(B) Charge Number Parameter (CNP)

The CNP is equivalent to the existing ten digit Automatic Number Identification (ANI) available with FGD with MF signaling. The CNP provides for the automatic transmission of the ten digit billing number of the calling station and the originating line information. This feature is provided with originating FGD with SS7 signaling. Customer use of the Charge Number Parameter is subject to the limitations set forth in Section 2.1.2(D) preceding.

(C) Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer premises, based on the line class of service (e.g., coin, multiparty or hotel/motel), service prefix indicator (e.g., 0-, 0+ or 011+), or Service Access Code (e.g., 800 or 900). It is provided in suitably equipped end office or access tandem switches and is available with Feature Group D.

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6. Switched Access Service (Cont'd)6.3 Nonchargeable Optional Features (Cont'd)6.3.1 Local Switching Optional Features - FGD (Cont'd)(D) Alternate Traffic Routing

When the customer orders both Direct Trunked Transport and Tandem Switched Transport, at the same end office, this option provides the capability of directing originating traffic from an end office (or appropriately equipped access tandem) to a trunk group (the "high usage" group) to a customer premises until that group is fully loaded, and then delivering additional originating traffic (the "overflowing" traffic) from the same end office or access tandem to a different trunk group (the "final" group) to the same or a second customer premises. The customer shall specify the last trunk CCS desired for the high usage group. It is provided in suitably equipped end office or access tandem switches and is available with Feature Group D.

(E) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option, which is provided in association with two or more Special Access Service groups, provides for the automatic overflow of terminating calls to a second Special Access Service group, when the first group has exceeded its call capacity. This option is available with Feature Group D.

(F) End Office End User Line Service Screening for Use With Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides the ability to verify that an end user has dialed a called party address (by screening the called NPA and/or NXX on the basis of geographical bands selected by the Company) which is in accordance with that end user's service agreement with the customer, e.g., WATS. This option is provided in all Company electronic end offices, and where available, in electromechanical end offices which are designated as WATS Serving Offices. It is available with Feature Group D.

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6. Switched Access Service (Cont'd)6.3 Nonchargeable Optional Features (Cont'd)6.3.1 Local Switching Optional Features - FGD (Cont'd)(G) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides the ability to sequentially access one of two or more Special Access Services utilized in the provision of WATS or WATS-type services (e.g., 800 Service Special access services) in the terminating direction, when the hunting number of the Special Access Service group is forwarded from the customer to the Company. This feature is provided in all Company designated WATS Serving Offices. It is available with Feature Group D.

(H) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available Special Access Services utilized in the provision of WATS and WATS-type Services in the hunt group. Where available, this feature is only provided in the Company designated WATS Serving Offices. It is available with Feature Group D.

(I) Nonhunting Number for Use with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides an arrangement for an individual Special Access Service utilized in the provision of WATS or WATS-type Services within a multiline hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed. This feature is only provided in the Company designated WATS Serving Offices. It is available with Feature Group D.

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6. Switched Access Service (Cont'd)6.3 Nonchargeable Optional Features (Cont'd)6.3.1 Local Switching Optional Features - FGD (Cont'd)(J) Multifrequency Address Signaling

Multifrequency Address Signaling is available as an optional feature with FGD. This feature provides for the transmission of number information and control signals (e.g., number address signals, automatic number identification) between the end office switch and the customer's premises (in either direction). Multifrequency signaling arrangements make use of pairs of frequencies out of a group of six frequencies. Specific information transmitted is dependent upon feature group and call type (i.e., POTS, coin or operator). This feature is not available in combination with SS7 signaling.

(K) Flexible Automatic Number Identification (Flex ANI)

The Flex ANI feature provides an enhancement to the existing ANI Information Indicator (ANI II) digits which are included in the ANI optional feature as described in 6.3(A) preceding. The Flex ANI feature provides additional values for the ANI II digits that are associated with various classes of service not available with the standard ANI digits. This feature is provided per host central office on a Carrier Identification Code (CIC) basis. Flex ANI is available with Feature Group D service in equal access end offices where technically feasible and must be provisioned with the ten digit ANI optional feature.

(L) Signaling System 7 (SS7) Signaling

This feature provides common channel out of band transmission of address and supervisory SS7 protocol signaling information between the end office switch or the tandem office switching system and the customer's premises. This feature is available only in offices where technically feasible. The signaling information is transmitted to the Company designated STP. The customer must arrange for CCS Network Connection Service as described in Section 6.2.4 preceding in order to receive SS7 signaling from the Company.

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6. Switched Access Service (Cont'd)6.3 Optional Features (Cont'd)6.3.1 Local Switching Optional Features - FGD (Cont'd)(M) Calling Party Number (CPN)

This feature provides for the automatic transmission of the ten-digit directory number, associated with a calling station, to the customer's premises for call originating in the LATA. The ten-digit telephone number consists of the NPA plus the seven-digit telephone number, which may or may not be the same number as the calling station's charge number. The ten-digit telephone number will be coded as presented, or restricted via a "privacy indicator" for delivery to the called end user. This feature is automatically provided with originating FGD with SS7 signaling. SS7 Signaling is available only where technically feasible. Customer use of the CPN feature is subject to the limitations set forth in Section 2.1.2(D) preceding.

(N) Carrier Selection Parameter (CSP)

This feature provides for the automatic transmission of a signaling indicator which signifies to the customer whether or not the call being processed originated from a presubscribed line. If the line was presubscribed, the indicator will signify if the end user did or did not dial 101XXXX. This feature is provided with originating FGD with SS7 signaling and is only available at selected Company switches.

(O) Carrier Identification Parameter (CIP)

Carrier Identification Parameter (CIP) provides for the automatic transmission of the Carrier Identification Code (CIC) to the Customer Designated Premises for FGD calls originating in the LATA. The CIC is included in the Signaling System 7 information provided to the customer when the call originates from a presubscribed line or when the end user dials the customer's 101XXXX access code. CIP is available from suitably equipped end offices and access tandems.

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6. Switched Access Service (Cont'd)

6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are three types of rates and charges that apply to Switched Access Service. These are monthly recurring rates, nonrecurring charges and usage rates. These rates and charges are applied differently to the various rate elements as set forth in (D) following.

(A) Monthly Rates

Monthly rates are flat recurring rates that apply each month or fraction thereof that a specific rate element is provided regardless of the amount of usage. For billing purposes, each month is considered to have 30 days.

(B) Usage Rates

Usage rates are rates that apply only when a specific rate element is used. These are applied on a per access minute basis or on a per query basis. Access minute charges are accumulated over a monthly period.

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6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service) and are developed at full cost recovery on a labor hours per labor time basis. Under the Multiple Bill Method, the nonrecurring charges reflect only the Company's costs and are applicable only when the nonrecurring function occurs within its territory. The types of nonrecurring charges that apply for Switched Access Service are: installation of service, service rearrangement, and 900 Access Service.

(1) Installation of Service

Nonrecurring charges apply to each Switched Access Service installed. For FGD, Toll Free Database Access Service and 900, the per trunk installation charge is applicable on a per end office or tandem basis.

(2) Service Rearrangements

Service rearrangements are changes to existing services installed which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at the customer's premises or the customer's end user's premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves.

For all service rearrangements without separate nonrecurring charges, a charge equal to one half the Switched Transport nonrecurring (i.e., installation) charge will apply.

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6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Nonrecurring Charges (Cont'd)(3) 900 Access Service

A nonrecurring charge applies each time a change is made which involves the addition or deletion of 900 NXX codes to be routed to the customer. The charge is assessed per 900 NXX code added or deleted for each Company end office switch or access tandem in which translation changes are required. This charge applies to the initial loading of one or more 900 NXX codes required to establish service for the customer, and to any subsequent changes (i.e., additions or deletions) to those codes. There is also an Assembly of Route Pattern nonrecurring charge which applies once for each Company end office, but only on the customer's initial request to the Company for 900 Access Service in each state, LATA, access tandem or end office.

(D) Application of Rates

Switched access usage rates apply to all access minutes that originate or terminate at end offices. Switched access usage rates also apply to all Toll Free Database and 900 Access Service minutes that originate from end offices.

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6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.2 Minimum Periods

Feature Group D is provided for a minimum period of three months. The minimum period for all other Access Services is one month.

6.4.3 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity provided. For usage rated Switched Access Services, the minimum monthly charge is the applicable usage charge for the month's usage. For flat rated Switched Access services, the minimum monthly charge is the applicable monthly rate for the service.

6.4.4 Measuring Access Minutes

Customer traffic to end offices will be measured by the Company at end office switches or access tandem switches. Originating and terminating calls will be measured by the Company to determine the basis for computing chargeable access minutes. For terminating and originating calls over FGD, the measured minutes are the chargeable access minutes.

For FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

For originating calls over FGD with SS7 signaling, usage measurement begins with the transmission of the initial address message. The measurement of originating FGD call usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FGD with SS7 signaling, usage measurement begins when the terminating recording switch receives answer supervision from the terminating end user. The Company switch receives answer supervision and sends the indication to the customer in the form of an answer message. The measurement of terminating FGD call usage ends when the entry switch receives or sends a release message, whichever occurs first.

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6. Switched Access Service (Cont'd)

6.5 Obligations of the Company

In addition to the obligations of the Company set forth in 2. preceding, the Company has certain other obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

6.5.1 Design and Traffic Routing of Switched Access Service

When ordering line side or trunk side Switched Access Services, the customer must, at a minimum, specify the Switched Transport facilities to be used (i.e., Entrance Facility, Direct-Trunked Transport, and Tandem-Switched Transport). When specifying the Switched Transport facilities to be used, the customer must indicate if the facilities are new or existing. The customer is also required to specify whether the service should be provided by originating only, terminating only, or two-way trunk groups.

6.6 Rates and Charges

Rates and Charges are included in Section 17.

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11. Local Number Portability (LNP) Query Service11.1 General

LNP provides the capability that allows a customer to maintain the same Directory Number (DN) when changing from one local telecommunications service provider to another, while remaining at the same location. In addition, it allows other Company customers to complete calls to numbers that have been ported.

LNP Query Service utilizes Location Routing Number (LRN) architecture to query a data base to secure network routing instructions prior to completion of a call. For NXXs equipped with LNP capability, the data base will contain information identifying an end user's selected Local Service Provider (LSP), along with the appropriate LRN for the LSP's switch. The LRN will be used to direct the call to the correct switch for completion to the end user. When more than one network is involved in completing the call, the network immediately preceding the terminating network (i.e., the N-1 Network) is responsible for querying the LNP data base to secure the LRN used in routing the call.

LNP Query Service will initially be deployed in Company serving areas residing within the 100 largest national Metropolitan Statistical Areas (MSAs) on a switch specific basis. If subsequent deployment is requested in additional switches within these MSAs, the Company will provide portability in the requested switches, where technically feasible, based on the timeframes established by the Federal Communications Commission in CC Docket No. 95-116.

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11. Local Number Portability (LNP) Query Service (Cont'd)11.2 Service Provisioning11.2.1 Manner of Provisioning

LNP Query Service will be provisioned using the LRN architecture. The LRN associates an NPA-NXX-XXXX network routing number with each central office switch that serves ported lines. This number will be known as the LRN for that switch. The LRN will be used as a network routing number for calls to ported numbers served by that switch. All switching equipment types will utilize the LRN architecture to provide LNP call processing.

11.2.2 Limitations

LNP Query Service is to be used only on a call-by-call basis for routing calls to number portable NXX codes and cannot be used for purposes other than those functions described herein.

Information residing in the Company's LNP data base is protected from unauthorized access and may not be stored in a carrier's data base or elsewhere for any reason.

11.2.3 Network Management

The Company will administer its network to ensure the provision of acceptable service levels to all users of the LNP Query Service.

The Company reserves the right to block any LNP Query traffic in a nondiscriminatory manner, where the processing of the LNP queries threatens to disrupt operation of its network and impair network reliability.

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11. Local Number Portability (LNP) Query Service (Cont'd)11.3 LNP Query Service Application

The applications of the LNP network capability available through the Company's network are:

11.3.1 P rearranged LNP Query

N-1 carriers may arrange in advance to have the Company query the LNP data base to route a call properly to the terminating carrier serving the ported number. This query is initiated on behalf of the N-1 carrier in the performance of its N-1 responsibility.

- If the Company's end office is the first point of switching for terminating a non-queried call and the telephone number is a ported number, the end office switch will suspend the call process and launch a query to the LNP data base. Once the routing information is returned to the end office, call processing will be resumed and the call will be routed to the correct switch for completion.
- In situations where the Company's tandem is the first point of switching for terminating a non-queried call, the tandem switch will suspend the call process and launch a query to the LNP data base. Once the routing information is returned to the tandem switch, call processing will be resumed and the call will be routed to the correct switch for completion.

The carrier will be assessed an end office or tandem Prearranged LNP Query charge, as set forth in Section 17.4.4, regardless of the outcome of the query.

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11. Local Number Portability (LNP) Query Service (Cont'd)11.3 LNP Query Service Application (Cont'd)11.3.2 Default LNP Query

N-1 carriers who do not prearrange with the Company to query the LNP data base and terminate calls into the Company's network without having performed the appropriate data base query will be assessed an end office or tandem Default LNP Query charge. This query is initiated on behalf of the N-1 carrier in the performance of its N-1 responsibility, and may require the Company to assume extraordinary measures to meet the demand of the unforecasted default queries.

- If the Company's end office is the first point of switching for terminating a non-queried call and the telephone number is a ported number, the end office switch will suspend the call process and launch a query to the LNP data base. Once the routing information is returned to the end office, call processing will be resumed and the call will be routed to the correct switch for completion.
- In situations where the Company's tandem is the first point of switching for terminating a non-queried call, the tandem switch will suspend the call process and launch a query to the LNP data base. Once the routing information is returned to the tandem switch, call processing will be resumed and the call will be routed to the correct switch for completion.

The Default LNP Query charge, as set forth in Section 17.4.4, will apply, regardless of the outcome of the query.

11.4 Rate Regulations

The rates and charges associated with LNP Query Service are query based and will be billed on a monthly basis, based on recorded usage. Query charges will be applied by the Company based upon the recordings of carrier queries to the data base. The Company will develop monthly charges based on an average number of queries per month if recordings are not available.

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13. Additional Labor and Miscellaneous Services

In this Section, Basic Time refers to the period when services are performed by the Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Company on business days but outside of regularly scheduled work hours. Premium time refers to the period when services are performed by the Company on non-business days, such as weekends and holidays.

13.1 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Company as set forth in 13.1.1 through 13.1.7 following. The Company will notify the customer that additional labor charges as set forth in 13.1.8 following will apply before any additional labor is undertaken. Rates are included in Section 17.4.

13.1.1 Engineering

Additional Engineering will be provided by the Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR). The Company will notify the customer that additional labor charges will apply before any additional engineering is undertaken.

13.1.2 Overtime Installation

Overtime installation is that Company installation effort outside of normally scheduled working hours.

13.1.3 Overtime Repair

Overtime repair is that Company maintenance effort performed outside of normally scheduled working hours.

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13. Additional Labor and Miscellaneous Services (Cont'd)13.1 Additional Labor (Cont'd)13.1.4 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.1.5 Testing and Maintenance with Other Telephone Companies

Testing and Maintenance with Other Telephone Companies is that additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Company.

13.1.6 Additional Installation Testing

Additional installation testing is that testing performed by the Company at the time of installation which is in addition to the normal preservice acceptance testing to ensure the satisfactory performance of Access Service ordered by the Customer. In no event shall a charge be made for Additional Labor that is related solely to testing with other telephone companies.

13.1.7 Other Labor

Other labor is that additional labor not included in 13.1.1 through 13.1.6 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

13.1.8 Charges for Additional Labor

Hourly charges are calculated from the time Company personnel are dispatched to when the work is completed.

Service by a Company employee at a time not consecutive with his scheduled work period is subject to a minimum charge of four (4) hours at the rate specified in Section 17.4.

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13. Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Labor (Cont'd)

13.1.9 Maintenance of Service

- (A) When a customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge for the period of time from when Company personnel are dispatched to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Company dispatches personnel and the trouble is in equipment or communications systems provided by other than the Company or in detariffed CPE provided by the Company.
- (C) The charges for Maintenance of Service are deregulated. Customers may contact the Company business office for additional information.

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13. Additional Labor and Miscellaneous Services (Cont'd)13.1 Additional Labor (Cont'd)13.1.10 Testing Services

Testing Services such as Additional Automatic Testing and Additional Cooperative Testing are optional and subject to additional rates and charges. Other testing services provided by the Company in association with Access Services are furnished at no additional charge.

Additional Automatic Testing (AAT) of switched access service, is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may request, on a per test basis at the rates set forth in Section 17.4, gain-slope and c- notched noise testing as well as the in-service tests (1004 Hz loss, c-message noise and balance) on an as needed or more than routine schedule subject to the availability of test equipment necessary to perform AAT tests.

When the customer requests AAT as set forth in this section, the Company will notify the customer whether the line or trunk being tested passed or failed the requested test. Should the customer also desire a written report containing the specific technical results of the test, a nonrecurring charge will apply for each report requested. This nonrecurring charge is set forth in Section 17.

Additional Cooperative Testing (ACT) of switched access service, is available when the Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests. The customer may request, on a per test basis at the rates set forth in Section 17.4, gain-slope and c-notched noise testing, as well as the in- service tests (1004 Hz loss, c-message noise, and balance) on an as needed or more than routine schedule.

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13. Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Labor (Cont'd)

13.1.10 Testing Services (Cont'd)

Testing services are normally provided by Company personnel at Company locations. However, provisions are made for a customer to request Company personnel to perform testing services at the customer's premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the test location. In order to facilitate scheduling of the Company's test equipment and personnel, the customer should request any desired Additional Tests with 60 days advance notice. Whenever feasible, the Company will accommodate requests with less than 60 days advance notice.

Testing is available where technically feasible.  
Rates for testing services are located in Section 17.4.

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13. Additional Labor and Miscellaneous Services (Cont'd)13.2 Miscellaneous Services13.2.1 Provision of Access Service Billing Information

- (A) The customer shall select the medium in which its official access service bills and customer service records are to be provided. This selection shall be made on a per account basis and shall be submitted in writing to the Company. The customer may request that access service billing information be provided via electronic data transfer or standard paper format. Should the customer fail to make a selection, the official copy of the customer's access service bills and customer service records will be provided in standard paper format.
- (B) At the customer's option, additional copies of the current month's access service bill and/or customer service records will be provided via standard paper format or electronic data transfer at the charges specified in Section 17.4.4. Requests for additional copies of the current month's bill and/or customer service records must be submitted in writing and shall specify the medium selected by the customer (i.e., standard paper format or electronic data transfer).
- Additional copies of a customer's previous monthly access service bills will be provided via standard paper format or electronic data transfer on an individual case basis. Requests for additional copies of previous monthly bills must be submitted in writing and shall specify the bill dates requested and the medium in which the copies are to be provided (i.e., standard paper or electronic data transfer). The charges for providing additional copies of previous monthly access service bills will be developed by the Company on an individual case basis.
- (C) Upon acceptance by the Company of an order for electronic data transfer, the Company will determine the period of time to implement the transmission of such material on an individual order basis.
- (D) The rates and charges for the provision of Access Service Billing Information are included in Section 17.4.4.

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13. Additional Labor and Miscellaneous Services (Cont'd)13.2 Miscellaneous Services (Cont'd)13.2.2 Telecommunications Service Priority (TSP) System(A) Description

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP system applies only to NSEP services, which includes Switched Access facilities and local exchange and intrastate services and provides the Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Company.

The Executive Office of the President is empowered with the authority to receive, evaluate and process requests for NSEP TSP Services. The Executive Office of the President, through the TSP Program office as its administrative branch, makes the priority level assignments and issues the TSP authorization code reflecting the priority assignments associated with the Customer's request. The Customer initiates the request for TSP service from the TSP Program office through an agency of the federal government. The Customer then provides the TSP authorization code, in addition to all other details necessary to complete the order, and submits it to the Company for appropriate action.

In obtaining TSP, the Customer authorizes the Company to provide certain customer record information to the Manager, NCS, of the Federal Government so that it can maintain and administer its TSP System.

In order to comply with TSP Rules, the Company may not always be able to notify Customer in advance where additional labor charges apply before the additional labor is undertaken. Customer recognizes this condition and grants the Company the right to quote charges after the restoration has been completed.

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13. Additional Labor and Miscellaneous Services (Cont'd)

13.2 Miscellaneous Services (Cont'd)

13.2.3 Billing Name and Address (BNA)

(A) Service Description

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of interstate telecommunications services.

(B) General

- (1) Upon acceptance of an order for BNA service, the Company will furnish account detail for each working telephone number submitted. Account detail consists of current data base information including the end user's billing name and billing address.
- (2) Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- (3) The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.
- (4) The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for:
  - (a) Billing its customers for using Customer's telecommunications services,

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13. Additional Labor and Miscellaneous Services (Cont'd)

13.2 Miscellaneous Services (Cont'd)

13.2.3 Billing Name and Address (BNA) (Cont'd)

(B) General (Cont'd)

(4) (Cont'd)

- (b) Any purpose associated with the equal access requirement of United States v. AT&T, 552 F.Supp. 131 (D.D.C. 1982),
- (c) Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar non-marketing purposes.

(5) BNA Requests

- (a) The Company will provide BNA, subject to procedures established for Customer Account Record Exchange (CARE).
- (b) The customer will submit their requests through proper CARE procedures, as revised or amended.
- (c) The Company will provide a copy of the proper CARE procedures for BNA, as revised or amended, to each customer upon request.

(C) Rate Regulations

The number of BNA records for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis. A BNA charge applies for each BNA request whether or not a match is found. An Access Order charge as set forth in Section 17 will also apply.

(D) Rates and Charges

Rates and Charges are included in Section 17.4.4.

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14. Special Arrangements and Construction14.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service, or to establish rates for services for which the Company has not yet established generically tariffed rates. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

14.2 Contracts

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract. Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

14.3 Special Construction14.3.1 General

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction includes but is not limited to that construction undertaken:

- where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- of a type other than that which the Company would normally utilize in the furnishing of its services;
- over a route other than that which the Company would normally utilize in the furnishing of its services;
- in a quantity greater than that which the Company would normally construct;
- on an expedited basis;

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14. Special Arrangements and Construction (Cont'd)14.3 Special Construction (Cont'd)14.3.1 General (Cont'd)

- on a temporary basis until permanent facilities are available;
- in advance of its normal construction; or
- when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariff.

14.3.2 Rates and Charges

Rates and Charges for special construction will be determined on an individual case basis (ICB) and will be based on costs incurred by the Company. The charges may include: (1) non-recurring charges; (2) recurring charges; (3) usage charges; (4) termination liability charges; or (5) a combination thereof. When special construction of facilities is required, the provisions of this section apply in addition to all regulations, rates and charges set forth in the appropriate service section of this tariff.

14.3.3 Approval of Rates and Charges

Rates and charges for special construction shall be determined and presented in writing to the Customer for its approval prior to the start of construction. Written approval of all rates and charges must be provided to the Company prior to the start of construction.

14.3.4 Payments for Special Construction

All bills associated with special construction charges are due in accordance with the regulations in the appropriate service section of this tariff. Billing of recurring charges for specially constructed facilities starts on the day after the facilities are made available for use. Billing accrues through and includes the day that the specially constructed facilities are discontinued.

14.3.5 Ownership of Facilities

The Company retains ownership of all specially constructed facilities provided under the provisions of this tariff.

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15. Reserved for Future Use

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16. Reserved for Future Use

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17. Rates and Charges

The Company mirrors the switched access service rates and charges of the competing Incumbent Local Exchange Carrier (ILEC) except where indicated in Section 17 of this tariff. References to the competing ILEC tariffs throughout this section are as shown in the following table. Competing ILEC tariff references are to the applicable specific sections in their tariffs at the time of filing of the respective original or most recent revised page in Company's tariff.

Competing ILEC	F.C.C. Tariff
"AT&T"	Ameritech Operating Companies Tariff F.C.C. No. 2
"CenturyLink"	CenturyLink Operating Companies Tariff F.C.C. No. 9
"Frontier"	Frontier Telephone Companies Tariff F.C.C. No. 5
"ALL"	Refers to AT&T, CenturyLink and Frontier collectively

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## ACCESS SERVICE

17. Rates and Charges (Cont'd)17.1 Carrier Common Line Access Service and Federal Universal Service Charge17.1.1 Carrier Common Line Access

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Originating, Per Access Minute	AT&T	3.9.2
	CenturyLink	3.9 (A)
	Frontier	12.5
- Terminating, Per Access Minute	AT&T	3.9.2
	CenturyLink	3.9 (A)
	Frontier	12.5

17.1.2 Reserved for Future Use17.1.3 Federal Universal Service Charge (FUSC)

Regulations concerning the Federal Universal Service Charge are set forth in Section 3.5 preceding. The FUSC is applicable to all operating areas of the Company.

	<u>Percentage</u>
(A) <u>FUSC Surcharge Factor</u>	* %

\* The FUSC Surcharge Factor, if applied, mirrors the FUSC Surcharge Factor set forth in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5, Section 17.1.3 (A).

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17. Rates and Charges (Cont'd)17.2 Switched Access Service17.2.1 Nonrecurring Charges

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(A) <u>Local Transport - Installation per Entrance Facility</u> - High Capacity DS1 & DS3	ALL	See Tariff Reference for Entrance Facilities in 17.2.2 following
(B) <u>Reserved for Future Use</u>		
(C) <u>Reserved for Future Use</u>		
(D) <u>FGD Conversion of Multifrequency Address Signaling to SS7 Signaling or SS7 Signaling to Multifrequency Address Signaling</u> - Per 24 Trunks Converted or Fraction thereof, Per Order	ALL	\$459.14
(E) <u>Trunk Activation Per Order</u> - Per 24 Trunks Activated or Fraction thereof, Per Order	ALL	\$476.80
(F) <u>Reserved for Future Use</u>		
(G) <u>Flexible Automatic Number Identification (Flex ANI)</u> - Per End Office, Per CIC	ALL	None

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17. Rates and Charges (Cont'd)

17.2 Switched Access Service (Cont'd)

17.2.1 Nonrecurring Charges (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(H) <u>Reserved for Future Use</u>		

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.1 Nonrecurring Charges (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(I) <u>900 Access Service</u>		
- Assembly of Rate and Route Pattern (applies only on initial request for 900 Access Service in a LATA)	AT&T	6.9.3(B)
	CenturyLink	6.8.5(A)
	Frontier	N/A
- Activation or deactivation of first 900 NXX code contained in a request	AT&T	6.9.3(B)
	CenturyLink	6.8.5(B)
	Frontier	N/A
- Activation or deactivation of each additional 900 NXX code contained in the same request	AT&T	6.9.3(B)
	CenturyLink	6.8.5(B)
	Frontier	N/A

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Entrance Facility, Per Termination</u>		
- High Capacity DS1	AT&T	6.9.6(A)(1)
	CenturyLink	6.8.2(A)(2)
	Frontier	4.6.2(K)
- High Capacity DS3	AT&T	6.9.6(A)(1)
	CenturyLink	6.8.2(A)(3)
	Frontier	4.6.2(L)
<u>Direct Trunked Transport - Direct Trunked Facility, Per Mile</u>		
- High Capacity DS1	AT&T	6.9.6(A)(3)
	CenturyLink	6.8.2(B)(2)
	Frontier	4.6.2(G)
- High Capacity DS3	AT&T	6.9.6(A)(3)
	CenturyLink	6.8.2(B)(3)
	Frontier	4.6.2(H)
<u>Direct Trunked Transport - Direct Trunked Termination, Per Termination</u>		
- High Capacity DS1	AT&T	6.9.6(A)(2)
	CenturyLink	6.8.2(B)(2)
	Frontier	4.6.2(G)
- High Capacity DS3	AT&T	6.9.6(A)(2)
	CenturyLink	6.8.2(B)(3)
	Frontier	4.6.2(H)

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff</u>	
<u>Tandem Switched Transport</u>			
- <u>Tandem Switched Facility</u>	AT&T	6.9.1(A)	
Per Access Minute Per Mile	CenturyLink	6.8.2(C)(1)	
	Frontier	4.6.2(A)	
- <u>Tandem Switched Termination</u>	AT&T	6.9.1(A)	
Per Access Minute Per Termination	CenturyLink	6.8.2(C)(1)	
	Frontier	4.6.2(B)	
- <u>Tandem Switching</u>	AT&T	6.9.1(A)	
Per Access Minute Per Tandem	CenturyLink	6.8.2(C)(2) & (4)	(T)
	Frontier	4.6.2(C) & (O)	(T)
- <u>Common Transport Multiplexing</u>			
Per Access Minute	AT&T	6.9.1(A)	
	CenturyLink	6.8.2(C)(3)	
	Frontier	4.6.2(D)	
- <u>Host-Remote Transport Termination</u>			
Per Access Minute	AT&T	6.9.1(A)	
	CenturyLink	6.8.2(C)(1)	
	Frontier	4.6.2(B)	
- <u>Host-Remote Transport Facility</u>			
Per Mile	AT&T	6.9.1(A)	
	CenturyLink	6.8.2(C)(1)	
	Frontier	4.6.2(A)	

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Tandem Switched Transport</u> (Cont'd)		
<u>Multiplexing, Per Arrangement</u>		
- DS3 to DS1	AT&T	6.9.6(A)(5)
	CenturyLink	6.8.2(D)(4)
	Frontier	4.6.2(M)
- DS1 to Voice	AT&T	6.9.6(A)(5)
	CenturyLink	6.8.2(D)(4)
	Frontier	4.6.2(M)
<u>Network Blocking Per Blocked Call</u>	AT&T	6.9.1(B)
	CenturyLink	6.8.2(E)
	Frontier	4.6.1(D)

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)(A) Common Channel Signaling Network Connection

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Channel Termination, Per Point of Termination</u>		
- 56 kbps	AT&T	8.3.5(D)
	CenturyLink	6.8.2(G)(1)
	Frontier	4.6.6(A)
- 1.544 Mbps	AT&T	N/A
	CenturyLink	6.8.2(G)(1)
	Frontier	4.6.6(B)
<u>Channel Mileage - Channel Mileage Termination, Per Termination</u>		
- 56 kbps	AT&T	8.5.5(B)
	CenturyLink	6.8.2(G)(2)
	Frontier	4.6.7
- 1.544 Mbps	AT&T	N/A
	CenturyLink	6.8.2(G)(2)
	Frontier	4.6.7
<u>Channel Mileage - Channel Mileage Facility, Per Mile</u>		
- 56 kbps	AT&T	8.3.5(C)
	CenturyLink	6.8.2(G)(2)
	Frontier	4.6.6(A)
- 1.544 Mbps	AT&T	N/A
	CenturyLink	6.8.2(G)(2)
	Frontier	4.6.6(B)

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)(A) Common Channel Signaling Network Connection (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Multiplexing, Per Arrangement</u> (required with 1.544 Mbps)		
- DS1 to DS0	AT&T	N/A
	CenturyLink	6.8.2(G)(3)
	Frontier	4.6.2(M)
<u>STP Port Charge</u>		
Per Port	AT&T	6.9.1(D)(3)
	CenturyLink	6.8.2(G)(4)
	Frontier	4.6.7
<u>Originating Point Code (OPC)</u>		
Per OPC, Per Service, Added or Changed, Per STP Pair, Nonrecurring Charge	AT&T	6.9.1(D)(7)
	CenturyLink	6.8.2(G)(5)
	Frontier	N/A
<u>Global Title Address Translation</u>		
Per Service, Added or Changed, Per STP Pair, Nonrecurring Charge	AT&T	6.9.1(D)(8)
	CenturyLink	6.8.2(G)(6)
	Frontier	N/A
CCS7 Access Service - SS7		
Indiana		
- Primary STP to Primary STP, per month	AT&T	N/A
	CenturyLink	N/A
	Frontier	4.6.8
- Primary STP to Local STP, per month	AT&T	N/A
	CenturyLink	N/A
	Frontier	4.6.8

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)(A) Common Channel Signaling Network Connection (Cont'd)

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Signal Switching, Per Message</u>		
- IAM	AT&T	6.9.1(D)(4)
	CenturyLink	N/A
	Frontier	N/A
- TCAP	AT&T	6.9.1(D)(4)
	CenturyLink	N/A
	Frontier	N/A
<u>Signal Tandem Switching, Per Message</u>		
- IAM	AT&T	6.9.1(D)(5)
	CenturyLink	N/A
	Frontier	N/A
<u>Signal Transport, Per Message</u>		
- IAM	AT&T	6.9.1(D)(6)
	CenturyLink	N/A
	Frontier	N/A
- TCAP	AT&T	6.9.1(D)(6)
	CenturyLink	N/A
	Frontier	N/A

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.2 Local Transport (Cont'd)(B) 800 Data Base Service Queries

		Rate or ILEC	
	<u>ILEC Area</u>	<u>Tariff Reference</u>	
<u>Data Base Query</u>			
- Per Query	AT&T	6.9.4(A)	(T)
	CenturyLink	6.8.4	(T)
	Frontier	4.6.3(A)	(T)
<u>Optional Service Features</u>			
- Per Query	AT&T	6.9.4(A)	(T)
	CenturyLink	6.8.4	(T)
	Frontier	4.6.3(A)	(T)

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17. Rates and Charges (Cont'd)17.2 Switched Access Service (Cont'd)17.2.3 End Office(A) Local Switching

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>	
<u>Originating and Terminating FGD</u>			
- Per Access Minute	AT&T	6.9.2(A) & (B)	
	CenturyLink	6.8.3	
	Frontier	4.6.3(B) & (C)	
<u>Information Surcharge</u>			
- Per 100 Access Minutes	AT&T	6.9.8	
	CenturyLink	N/A	
	Frontier	4.6.4	
<u>Common Trunk Port</u>			
- Per Access Minute	AT&T	6.9.2(C)(1)	
	CenturyLink	6.8.3(E)	(T)
	Frontier	4.6.3(E)	
<u>Dedicated Trunk Port</u>			
- Per DS0	AT&T	6.9.2(C)(2)	
	CenturyLink	6.8.2(C)(5)	
	Frontier	4.6.2(I)	
<u>Dedicated Trunk Port</u>			
- Per DS1	AT&T	6.9.2(C)(2)	
	CenturyLink	6.8.2(C)(5)	
	Frontier	4.6.2(I)	

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17. Rates and Charges (Cont'd)

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17. Rates and Charges (Cont'd)17.4 Other Services17.4.1 Access Ordering

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(A) <u>Access Order Charge</u>		
- Per Order	All	\$86.00
(B) <u>Service Date Change Charge</u>		
A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Access Order Charge as specified in 17.4.1 (A) preceding does not apply.		
	ALL	\$60.00
(C) <u>Design Change Charge</u>		
The Design Change Charge will apply on a per order per occurrence basis, for each order requiring design change.		
	ALL	\$84.00
(D) <u>Miscellaneous Service Order Charge</u>		
- Per Occurrence	ALL	\$123.00

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.2 Additional EngineeringAdditional Engineering Periods

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(A) Basic Time per engineer, normally scheduled working hours, each half hour or fraction thereof	ALL	\$31.03
(B) Overtime per engineer outside of normally scheduled working hours, each half hour or fraction thereof	ALL	\$46.55
(C) Premium Time outside of scheduled work day, per engineer, each half hour or fraction thereof	ALL	\$62.06

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.3 Additional LaborAdditional Labor Periods

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(A) Installation or Repair		
- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician, each half hour or fraction thereof	ALL	\$47.57*
- Premium Time, outside of scheduled work day, per technician, each half hour or fraction thereof	ALL	\$63.42*
(B) Stand by		
- Basic Time, normally scheduled working hours, per technician, each half hour or fraction thereof	ALL	\$21.18*
- Overtime, outside normally scheduled working hours on a scheduled work day, per technician, each half hour or fraction thereof	ALL	\$31.77*
- Premium Time, outside of scheduled work day, per technician, each half hour or fraction thereof	ALL	\$42.36*

\* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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## ACCESS SERVICE

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.3 Additional Labor (Cont'd)Additional Labor Periods

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
(C) Testing and Maintenance with other Telephone Companies, or Other Labor		
- Basic Time per Installation and Repair technician, normally scheduled working hours, each half hour or fraction thereof	ALL	\$31.71
- Basic Time per Central Office Maintenance technician, normally scheduled working hours, each half hour or fraction thereof	ALL	\$34.66
- Overtime per Installation and Repair technician outside of normally scheduled working hours on a scheduled work day, per technician, each half hour or fraction thereof	ALL	\$47.57*
- Overtime per Central Office Maintenance technician outside of normally scheduled working hours on a scheduled work day, per technician, each half hour or fraction thereof	ALL	\$51.99*
- Premium time per Installation and Repair technician outside of scheduled work day, each half hour or fraction thereof	ALL	\$63.42*
- Premium time per Central Office Maintenance technician outside of scheduled work day, each half hour or fraction thereof	ALL	\$69.32*

\* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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## ACCESS SERVICE

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services(A) Additional Cooperative Acceptance Testing

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Testing Periods</u>		
Basic Time, Overtime* and Premium Time*, each half hour or fraction thereof	ALL	See the rates for Additional Labor as set forth in 17.4.3 (C) preceding.

(B) Additional Automatic Testing

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>To First Point of Switching</u>		
Additional Tests, Per Test Per Transmission Path		
- C-Notched Noise Tests	ALL	\$2.89
- 1004 Hz Loss**	ALL	\$2.89
- C-Message Noise**	ALL	\$2.89
- Balance (return loss)**	ALL	\$2.89

\* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

\*\* 1004 Hz Loss, C-Message Noise and Balance are non-chargeable routine tests, however, they may be requested on an as needed or more than routine scheduled basis, in which case the charges herein apply.

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(C) Additional Manual Testing

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>To First Point of Switching</u>		
Additional Tests		
- Gain-Slope, C-Notched Noise and any other agreed to tests, per technician, each half hour or fraction thereof	ALL	See the rates for Additional Labor as set forth in 17.4.3 (C) preceding.

(D) Reserved for Future Use

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(E) Maintenance of Service

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
<u>Maintenance of Service Periods</u>		
- Basic Time, Overtime* and Premium Time*	ALL	See the rates for Additional Labor as set forth in 17.4.3 (C) preceding.

- \* A call out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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ACCESS SERVICE

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(F) Provision of Access Service Billing Information

Additional copies of the customer's current or previous monthly bill or service and features records.

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
Per Copy, Per Account		
- Standard Paper Format	ALL	ICB
- Electronic Data Transfer	ALL	ICB

(G) Telecommunications Service Priority

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per service arranged, Nonrecurring Charge	ALL	ICB

(H) Controller Arrangement

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per Arrangement, Monthly Rate	ALL	ICB

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## ACCESS SERVICE

17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(I) Presubscribed Interexchange Carrier (PIC) Change Charge\*

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
Per Telephone Exchange Service Line or Trunk for each interLATA PIC change		
(1) Submitted using manual methods	ALL	\$5.50
(2) Submitted using electronic methods, when available	ALL	\$1.25
(3) Submitted using manual methods when both the interLATA PIC and intraLATA PIC selections are changed simultaneously	ALL	\$2.75
(4) Submitted using electronic methods when both the interLATA PIC and intraLATA PIC selections are changed simultaneously, when available	ALL	\$0.63

\* This charge is generally billed to the end user who is the subscriber to the Telephone Exchange Service. In those instances where the IC both requests the PIC change, and requests the associated charge be billed to it, the Company will bill the IC. In the event the subscriber is incorrectly presubscribed due to misassignment on the part of the Company, no charge shall apply. In the event the subscriber denies requesting a PIC change, the Company will credit the subscriber's account for the PIC Change Charge associated with the alleged unauthorized change, if such charge was billed to the subscriber. The Company will then bill the IC responsible for the alleged unauthorized change a PIC Change Charge to return the subscriber to its previous authorized carrier and, if initially billed to the subscriber, the PIC Change Charge for the alleged unauthorized change.

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(J) Reserved for Future Use(K) Blocking Service\*

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per exchange service line or trunk, Nonrecurring Charge	ALL	\$11.20

(L) Billing Name and Address Service

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per BNA Order	ALL	\$50.94
- Per BNA Record	ALL	\$0.33
- Optional Format Programming Charge	ALL	ICB
- Optional Electronic Media	ALL	ICB
- Delivery Charge, Per Delivery	ALL	ICB

\* Blocking access to 900 Service is offered to all subscribers at no charge at the time telephone service is established at a new number and for 60 days thereafter.

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(M) Originating Line Screening (OLS) Service

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	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per exchange service line or trunk	ALL	ICB

(N) Coin Supervision Additive Service

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Per exchange service line or trunk	ALL	ICB

(O) Reserved for Future Use(P) Reserved for Future Use

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17. Rates and Charges (Cont'd)17.4 Other Services (Cont'd)17.4.4 Miscellaneous Services (Cont'd)(Q) Local Number Portability (LNP) Query Service

	<u>ILEC Area</u>	<u>Rate or ILEC Tariff Reference</u>
- Rate Per Query, Default, End Office	ALL	\$0.004000
- Rate Per Query, Default, Tandem	ALL	\$0.004000
- LNP Order Charge, Nonrecurring, Per Order	ALL	See the Access Order Charge as set forth in 17.4.1(A) preceding.
- LNP Billing Charge, Nonrecurring, Per Account	ALL	\$235.00

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17. Rates and Charges (Cont'd)

17.4 Other Services (Cont'd)

17.4.5 Reserved for Future Use

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17. Rates and Charges (Cont'd)

17.4 Other Services (Cont'd)

17.4.6 Reserved for Future Use

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17. Rates and Charges (Cont'd)

17.4 Other Services (Cont'd)

17.4.7 Special Arrangements and Construction

Special Arrangements and Construction are provided on an individual case basis (ICB).

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